



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110

DATE: January 6, 2023
TO: Utility Advisory Board
FROM: Lisa J. Clark, Utility Billing Office Supervisor

RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on Monday **January 9, 2023**
at 5:30 PM at New DPW Building, 209 Chestnut Hill Rd., Rochester.

AGENDA

1. Call to order
2. Acceptance of December 12, 2022 Minutes
3. Tabled Appeals
 - 3.1 John & Barbara LoPriore (Pages 39-45)
68 Ida Circle
Rochester, NH 03868
Re: Account #110053
 - 3.2 John & Barbara LoPriore (Pages 46-52)
68 Ida Circle
Rochester, NH 03868
Re: Account#110053
 - 3.3 Raymond Wayman (Pages 53-59)
55 Ida Circle
Rochester, NH 03868
Re: Account#110035

3.4 Joshua Valliere (Pages 60-67)
14 Smoke Street
Rochester, NH 03868
Re: Account#110067

4. New Appeals

4.1 Matt Parker (Pages 6-13)
283 Chesley Hill Rd.
Rochester, NH 03839
Re: Account #164360

4.2 Beau & Samantha Rodgerson (Pages 14-22)
23 Kendall St.
Rochester, NH 03867
Re: Account #034095

4.3 Junellen Chase (Pages 23-31)
3 Big Bear Rd.
Rochester, NH 03868
Re: Account #305460

4.4 Scot Yeanish (Pages 32-38)
8 Winch Way
Rochester, NH 03868
Re: Account #204418

5. Financials-Water & Sewer Revenue and Expense Reports

6. Adjournment

**Utility Advisory Board
December 12, 2022
5:30pm
DPW Conference Room
209 Chestnut Hill Road**

MEMBERS PRESENT

Shawn Libby, Chairman
Ralph Sanders
Joe Boudreau
Eli Barnes
Brett Johnson

OTHERS PRESENT

Lisa Clark, DPW Deputy Director
Darcy Landry, Utility Billing Administrator

MINUTES

1. Call to order:

Mr. Barnes called the meeting to order at 5:30pm.

2. Approval of November 14, 2022 Minutes

Mr. Barnes requested a motion or comments on the minutes for the November 14, 2022 meeting. *Mr. Johnson made a motion to accept the November 14, 2022 meeting minutes as presented. The motion was seconded by Mr. Boudreau. The motion passed unanimously.*

3. Appeals

3.1 68 Ida Circle – LoPriore Family Trust

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to table this appeal for more consumption history. Mr. Boudreau seconded the motion, the motion passed unanimously.

3.2 795 Portland St. – Colin Claffey

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Barnes made a motion to abate 37 units of sewer at \$8.17 per unit for a total of \$302.29 plus accrued interest. The motion was seconded by Mr. Johnson, the motion passed unanimously.

3.3 97 Millers Farm Dr. – Rachel Johnson

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Barnes made a motion to abate 27 units of sewer at \$8.17 per unit for a total of \$220.59 plus accrued interest. Mr. Boudreau seconded the motion, the motion passed unanimously.

3.4 19 Magic Ave. – Lawrence Peach

The appellant was not present for the meeting. The appeal request is for a sewer abatement for a leaking hot water heater.

Mr. Barnes made a motion to abate 16 units of sewer at \$8.17 per unit for a total of \$130.72 plus accrued interest. Mr. Sanders seconded the motion, the motion passed unanimously.

3.5 41 Oak St. – Joshua Riley

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Barnes made a motion to abate 17 units of sewer at \$8.17 per unit for a total of \$138.89 plus accrued interest. The motion was seconded by Mr. Johnson, the motion passed unanimously.

3.6 9 Hillside Dr. – Trogler M&J Family

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Barnes made a motion to abate 68 units of sewer at \$8.17 per unit for a total of \$555.56 plus accrued interest. Mr. Johnson seconded the motion, the motion passed unanimously.

3.7 90 Millers Farm Dr. – Laura Davie

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Barnes made a motion to abate 29 units of sewer at \$8.17 per unit for a total of \$236.93 plus accrued interest. Mr. Johnson seconded the motion, the motion passed unanimously.

3.8 5 Deerfield Ct. – Timothy & Jessica Demers

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Barnes made a motion to abate 13 units of sewer at \$8.17 per unit for a total of \$106.21 plus accrued interest. Mr. Johnson seconded the motion, the motion passed unanimously.

3.9 33 Quarry Dr. – Carl & Barbara Potvin

The appellant was not present for the meeting. The appeal request is for a water abatement for a broken irrigation valve.

Mr. Johnson made a motion to abate 91 units of water at \$6.41 per unit for a total of \$583.31 plus accrued interest as a one in ten-year water abatement. Mr. Boudreau seconded the motion, the motion passed unanimously. Pending acceptance of the one in ten-year policy.

3.10 26 Juniper St. – Fred & Maria Daggett

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Barnes made a motion to abate 35 units of sewer at \$8.17 per unit for a total of \$441.18 plus accrued interest. Mr. Johnson seconded the motion, the motion passed unanimously.

3.11 10 Ida Circle – Craig Becker

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to deny this appeal as appeal was received after the due date. Mr. Boudreau seconded the motion, the motion passed unanimously.

4. Financials

The board reviewed and briefly discussed financial reports.

5. Adjournment:

Mr. Libby made a motion to adjourn at 6:20 pm. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

Minutes respectfully submitted by Darcy Landry, Utility Billing Administrator



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: January 5, 2023

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 12/06/22

Customer Name: Matt Parker

Account #: 164360

Service Address: 283 Chesley Hill Rd.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend to deny this appeal as the appeal paperwork was received after the due date. Per Ordinance 260-19A the appellant shall file an appeal to the UB office in writing prior to the payment due date. Of further note we are still looking at the consumption history to determine high usage.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
 - a. Total units on Oct. disputed invoice: 41
 - b. Average Usage is: 26
 - c. Estimated use over average: 15

Value of 15 units of water at the current rate of \$6.41 = \$ 96.15

Value of 15 units of sewer at the current rate of \$8.17 = \$122.55

Lisa J. Clark

Lisa J. Clark
DPW Deputy Director
Operations & Administration

1/6/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Michele Grant

DATE: December 7, 2022

SUBJECT: City of Rochester

PROPERTY: **283 Chesley Hill**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, owner stated that they had to run the water for an hour of better due to fire hydrant being flushed.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 12-6-22

1. Date of Appeal: 11/16/22
2. Property Owner's Name: Matt Parker Account #: 164 360 6115
3. Billing Address: 283 Chesley Hill Rd
Lonic NH
4. Service Location: _____ Zip Code _____
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: _____ Cell: 603 866 3415
8. Email Address: MattParker30@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/8/22 to 10/7/22

10. Abatement is being requested for:

a. How many units of water 15.6 x 6.41 = \$ 100.00

b. How many units of sewer 12.23 x 8.17 = \$ 100.00

C. Water & Sewer Department Fees of: \$ _____

Total \$ 200.00

11. Explanation of Appeal Request:

Found our water was running a grayish color
and found black soot in the toilet. When I called the
water dept I was told there was Fire Hydrants being
flushed in the area of my house and to run the water
until it cleared up. Had to run the water for an
hour or better.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

I want seek assistance but a sewer water
bill was not expected right before Christmas.

Please note:

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
3. **Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**



Water Billing
Account Name: Rochester

Operator: 154

Site Name: Canton

CID# 100

P.O. Box#

Date: 12/1/22

☐ CC Requests

☒ Correspondence ✓

☐ Credit Card Declined

☐ Detail

☐ Non Processables

☐ Edit Rejects

E/O\$

① Qced by: 188

② Qced by:

☐ Decision Items

Melitt Parker
283 Chesley Hill Rd
GranZ Mt 03839

MANCHESTER NH 030

29 NOV 2022 PM



CITY OF ROCHESTER
PO BOX 981096
BOSTON MA 02298-1096



Accounts

Account: 164360

[2011-08-02 14:31:30 ann]: JULY BILL RETURNED MARKED "NO SUCH NUMBER" - I CALLED POST OFFICE AND RONDA CALLED ME BACK - SHE HAS NO IDEA WHY THAT HAPPENED - SHE WILL SEND A CARRIER OVER TO PICK THEM UP AND DELIVER THEM.

[2011-10-14 08:29:43 ann]: EFFECTIVE NOVEMBER 1, 2011 THERE WILL BE A NEW OWNER AND IT WILL BE A RENTAL PROPERTY - GLORIA & JOHN LAROCHELLE, 152 CHESLEY HILL RD

[2014-07-24 10:00:25 ann]: NEPTUNE METER REPLACED 7/07/14

[2019-01-02 15:53:59 jeffrey.wiggin]:FINAL READ PROCESSED TODAY.

[2020-06-03 14:31:13 kimberly.nickerson]:FINAL BILL PROCESSED

[2021-12-01 12:16:56 kimberly.nickerson]: SENT APPEAL PAPERWORK

[2022-01-04 09:48:38 michele.grant]: REC'D. APPEAL PAPERWORK 1/3.

[2022-01-13 11:36:24 michele.grant]: UAB APPROVED \$40.81 FOR WATER AND \$52.01 FOR SEWER PLUS ANY ACCRUED INTEREST CHARGES.

[2022-02-22 14:13:52 michele.grant]: OWNER CALLED BECAUSE JAN. BILL WAS HIGH AGAIN, ADVISED TO CHECK FOR LEAKS/DRIPPING BECAUSE EACH CYCLE IS GETTING HIGHER. LET HIM KNOW IF THEY DO FIND A LEAK THEY CAN DO AN APPEAL.

[2022-03-03 14:35:20 michele.grant]: TECH WENT OUT YESTERDAY AND GOT READ OF 0498 AND METER REPORT. LAST READ OF 0486 WAS ON 1/21/22, SO 12 UNITS USED IN 40 DAYS. METER REPORT IS SHOWING ALMOST CONSTANT USAGE, SO GUESSING THEY HAVE A LEAK OR SOMETHING SOME PLACE. I CALLED MATT (OWNER) TODAY AND LET HIM KNOW ALL THIS, HE DOES HAVE A TENANT UPSTAIRS SO LET HIM KNOW TO CHECK EVERYTHING.

[2022-12-07 13:09:47 darcy.landry]: REC'D UAB APPEAL 12/6



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
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PARKER MATTHEW A & NICOLE

283 CHESLEY HILL

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14138312

10/26/2022

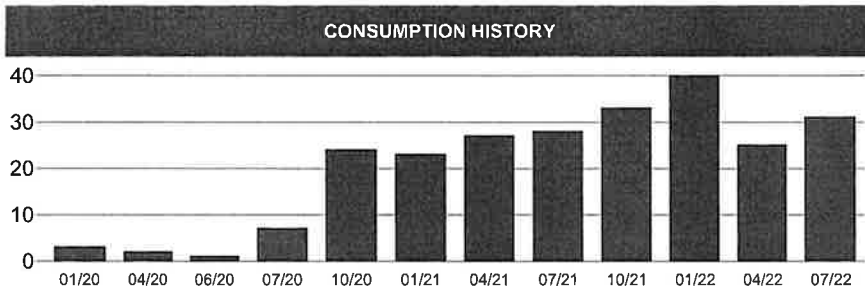
164360

11/28/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/08/2022	10/07/2022	542	583	41	\$256.80
RES SEWER		07/08/2022	10/07/2022				\$327.30

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8%
interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$584.10
A = Actual	Previous Balance	\$412.63
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$995.93
	Total Amount Due	\$0.39

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
IN TAX OFFICE PAYMENTS WITH CREDIT CARD=2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

City of Rochester

P.O. Box 981096
Boston MA 02298-1096

PARKER MATTHEW A & NICOLE
283 CHESLEY HILL RD
ROCHESTER, NH 03839-5532

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	164360
Bill Number:	14138312
Pay By:	11/28/2022
Total Due:	0.39

Service Location
283 CHESLEY HILL

Please write your Account Number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By	Usage Repl Usage Charge Amt Billed Amt	
164360	52046 PARKER MATTHEW A & NICOLE	013800820000	283 CHESLEY HILL	Active
100 - 1 RES WATER	SENS76478403	A 10/07/2022	14138312 583 41 X	0 256.80 584.10
100 - 1 RES WATER	SENS76478403	A 07/08/2022	14130284 542 31 -	0 180.73 411.06
100 - 1 RES WATER	SENS76478403	A 04/13/2022	14122177 511 25	0 145.75 331.50
100 - 1 RES WATER	SENS76478403	A 01/21/2022	14114238 486 40	0 233.20 530.40
100 - 1 RES WATER	SENS76478403	A 10/18/2021	102160 446 33 X	0 151.58 437.58
100 - 1 RES WATER	SENS76478403	A 07/19/2021	14101008 413 28	0 163.24 371.28
100 - 1 RES WATER	SENS76478403	A 04/20/2021	14092926 385 27	0 157.41 358.02
100 - 1 RES WATER	SENS76478403	A 01/15/2021	14085003 358 23	0 128.66 286.38
100 - 1 RES WATER	SENS76478403	A 10/12/2020	14077094 335 24	0 133.20 295.20
100 - 1 RES WATER	SENS76478403	A 07/17/2020	14066528 311 7	0 38.85 86.10

** END OF REPORT - Generated by Darcy Landry **

$$205 \div 8 = 26$$



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: January 5, 2023

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 12/9/22

Customer Name: Beau & Samantha Rodgerson

Account #: 034095

Service Address: 23 Kendall St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the December invoice since the water was used outside and did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Nov. disputed invoice: 57
 - b. Average Usage is: 16
 - c. Estimated use over average: 41

Value of 41 units of sewer at the current rate of \$8.17 = \$334.97

Lisa J. Clark

Lisa J. Clark
DPW Deputy Director
Operations & Administration

1/6/2023

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Michele Grant

DATE: December 12, 2022

SUBJECT: City of Rochester

PROPERTY: **23 Kendall Street**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, owner had an irrigation system installed.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12-9-22

5

1. Date of Appeal: December 9, 2022
2. Property Owner's Name: Beau & Samantha Rodgerson Account #: 034095
3. Billing Address: 23 Kendall Street
Rochester, NH 03867
4. Service Location: 23 Kendall Street, Rochester, NH Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: _____ Cell: 603-944-1496
8. Email Address: samantha.rodgerson@yahoo.com

(2)

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 08/04/2022 to 11/22/2022

10. Abatement is being requested for:

- a. How many units of water _____ x 6.41 = \$ _____
- b. How many units of sewer _____ x 8.17 = \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

We had an irrigation system installed on August 2, 2022. Therefore we are requesting an abatement on a
portion of the sewer charges that are above our normal average usage, as the water did not go into the sewer system.

Will be looking into having a Sewer Deduction Meter installed.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

ELF'S LANDSCAPING INC
P.O. BOX 7266
ROCHESTER, NH 03839

Invoice

Date	Invoice No.
08/02/22	48790

Bill To
BEAU RODGERSON 23 KENDALL ST ROCHESTER, NH 03867

Ship To

P.O. Number	Terms	Rep	Ship Date	Ship Via	FOB	Project
			08/02/22			

Item	Description	Quantity	Price Each	Amount
Irrigation Systems	Irrigation System Installation balance		4,162.00	4,162.00
Irrigation Systems	Irrigation System additional zone added not in original pricing		900.00	900.00
			Subtotal	\$5,062.00
			Sales Tax	\$0.00
			Total	\$5,062.00

Michele Grant

From: Samantha Rodgerson <samantha.rodgerson@yahoo.com>
Sent: Friday, December 9, 2022 2:20 PM
To: Michele Grant
Subject: UAB Appeal Request - 23 Kendall St
Attachments: Water Sewer Abatement request - 23 Kendall St.pdf; ELF'S LANDSCAPING INC - Invoice 48790.pdf

Caution: External email.

Hi Michele,

As per our conversation, I have attached the completed appeal form. As discussed, we had an irrigation system installed on August 2 and there was increased usage, however not all of the water usage went into the sewer. I have also attached the invoice from the irrigation install, so that you will have that for the date reference of the install.

Thank you for your help. Have a great weekend.

Samantha

This email has been scanned for spam and viruses by Proofpoint Essentials. Visit the following link to report this email as spam:

https://us3.proofpointessentials.com/index01.php?mod_id=11&mod_option=logitem&mail_id=1670613580-q7Pwff1WZRWz&r_address=michele.grant%40rochesternh.gov&report=1

Accounts

Account: 034095

6/2/06 -ROCHY WENT TO 25 KENDALL ST TO CHECK FOR HIGH BILL AND FOUND THAT METERS AT 23 AND 25 WERE REVERSED ON MUNIS. THE HIGH BILL BELONGED TO 23 KENDALL. I CALLED SAMANTHA RODGERSON AND EXPLAINED ITTUATION. MADE HER AWARE THAT HER BILL WILL BE HIGHER BECAUSE SHE HAS BEEN GETING INCORRECT BILLS. METERS HAVE BEEN CORRECTED.

04/24/07- POOL CREDIT/ 2 UNITS- \$9.40

05/22/08- POOL ADJUSTMENT DONE- 12 UNITS \$62.04

05/15/09- POOL ADJUSTMENT DONE- 1 UNITS \$5.51

[2012-09-05 11:49:05 ann]: POOL CREDIT - 2 UNITS - \$12.22

[2013-05-08 11:29:03 ann]: POOL CREDIT - 5 UNITS - \$31.20

[2014-05-13 08:56:59 ann]: POOL CREDIT - 4 UNITS - \$24.96

[2015-02-19 15:51:08 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW.

[2015-05-18 15:21:21 sjuneau]: POOL CREDIT - 6 UNITS 5/12 AND 1 UNIT 5/18 - \$43.68

[2017-05-12 14:32:00 sjuneau]: 2 UNITS POOL CREDIT.

[2017-05-22 09:59:24 karenb]: POOL CREDIT - 1 UNIT = \$6.52

[2019-07-02 12:42:22 karenb]:POOL CREDIT 4 UNITS \$27.00 (1200-1204)

[2019-07-29 10:46:07 karenb]:POOL CREDIT 1 UNIT \$6.75

[2020-04-28 15:42:16 michele.grant]: POOL CREDIT - 5 UNITS X \$6.75= \$33.75 (START 125,453 END 125,975).

[2021-05-26 08:19:50 michele.grant]: POOL CREDIT 13 UNITS (START 1330, END 1343) \$96.59 CREDIT

[2021-10-04 15:02:35 kimberly.nickerson]: FINAL BILL PROCESSED

[2022-12-09 15:11:59 darcy.landry]: REC'D UAB APPEAL PAPERWORK



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

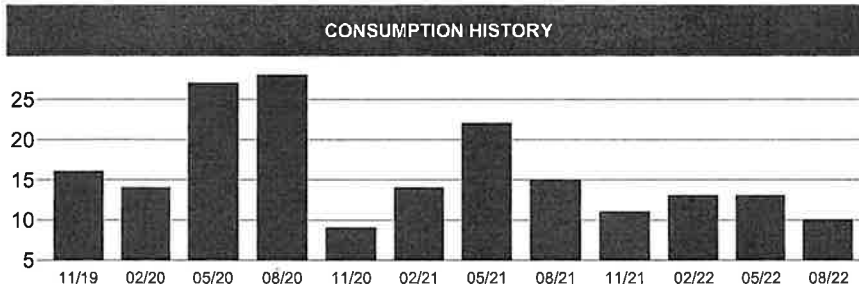
WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME				SERVICE LOCATION			
RODGERSON BEAU & SAMANTHA				23 KENDALL			
BILL NUMBER	BILL DATE	ACCOUNT #		DUE DATE			
14141301	11/30/2022	034095		01/02/2023			
CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	08/04/2022	11/22/2022	1406	1463	57	\$365.37
RES SEWER		08/04/2022	11/22/2022				\$465.69

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8%
interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$831.06
A = Actual	Previous Balance	\$132.60
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$132.60
Total Amount Due		\$831.06

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS THRU TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	034095
Bill Number:	14141301
Pay By:	01/02/2023
Total Due:	831.06

Service Location
23 KENDALL

RODGERSON BEAU & SAMANTHA
23 KENDALL ST
ROCHESTER, NH 03867

Please write your Account Number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
034095	25944 RODGERSON BEAU & SAMANTHA	012300790001	23 KENDALL	Active
100	- 1 RES WATER INVE61792616	A 11/22/2022 14141301 1,463	57 X	0 365.37 831.06
100	- 1 RES WATER INVE61792616	A 08/04/2022 14133217 1,406	10	0 58.30 132.60
100	- 1 RES WATER INVE61792616	A 05/24/2022 14125115 1,396	13	0 75.79 172.38
100	- 1 RES WATER INVE61792616	A 02/14/2022 14117154 1,383	13	0 75.79 172.38
100	- 1 RES WATER INVE61792616	A 11/10/2021 14109197 1,370	11	0 64.13 145.86
100	- 1 RES WATER INVE61792616	A 08/10/2021 14103914 1,359	15	0 87.45 102.31
100	- 1 RES WATER INVE61792616	A 05/07/2021 14095833 1,344	22	0 128.26 291.72
100	- 1 RES WATER INVE61792616	A 02/18/2021 14087883 1,322	14	0 79.66 178.92
100	- 1 RES WATER INVE61792616	A 11/12/2020 14079978 1,308	9	0 49.95 110.70
100	- 1 RES WATER INVE61792616	A 08/17/2020 14069382 1,299	28	0 155.40 344.40
100	- 1 RES WATER INVE61792616	A 05/12/2020 14061417 1,271	27	0 149.85 298.35
100	- 1 RES WATER INVE61792616	A 02/13/2020 14053646 1,244	14	0 77.70 172.20
100	- 1 RES WATER INVE61792616	A 11/08/2019 14045768 1,230	16	0 88.80 196.80
100	- 1 RES WATER INVE61792616	A 08/15/2019 14037954 1,214	23	0 127.65 282.90
100	- 1 RES WATER INVE61792616	A 05/10/2019 14030088 1,191	15	0 83.25 184.50
100	- 1 RES WATER INVE61792616	A 02/08/2019 14022338 1,176	16	0 88.80 196.80
100	- 1 RES WATER INVE61792616	A 11/14/2018 14014570 1,160	15	0 83.25 184.50
100	- 1 RES WATER INVE61792616	A 08/10/2018 14006767 1,145	14	0 77.70 172.20
100	- 1 RES WATER INVE61792616	A 05/09/2018 13998890 1,131	11	0 61.05 135.30
100	- 1 RES WATER INVE61792616	A 02/08/2018 13991224 1,120	12	0 63.48 141.96
100	- 1 RES WATER INVE61792616	A 11/08/2017 13983577 1,108	12	0 63.48 141.72
100	- 1 RES WATER INVE61792616	A 08/03/2017 13975906 1,096	17	0 89.93 200.77
100	- 1 RES WATER INVE61792616	A 05/08/2017 13968183 1,079	12	0 63.48 141.72
100	- 1 RES WATER INVE61792616	A 02/07/2017 13960655 1,067	15	0 77.17 173.70
100	- 1 RES WATER INVE61792616	A 11/01/2016 13953153 1,052	12	0 57.72 132.60
100	- 1 RES WATER INVE61792616	A 08/03/2016 13945607 1,040	23	0 110.63 254.15
100	- 1 RES WATER INVE61792616	A 05/03/2016 13938034 1,017	10	0 48.10 110.50
100	- 1 RES WATER INVE61792616	A 02/09/2016 13930594 1,007	16	0 76.96 176.80
100	- 1 RES WATER INVE61792616	A 11/09/2015 13923197 991	30	0 141.86 329.06
100	- 1 RES WATER INVE61792616	A 08/07/2015 13915753 961	28	0 130.76 305.48
100	- 1 RES WATER INVE61792616	A 05/07/2015 13908236 933	14	0 65.38 152.74
100	- 1 RES WATER INVE61792616	E 02/20/2015 13900882 919	19	0 88.73 207.29
100	- 1 RES WATER INVE61792616	A 11/07/2014 13893504 900	20	0 93.40 218.20
100	- 1 RES WATER INVE61792616	A 08/05/2014 13886102 880	26	0 121.42 283.66
100	- 1 RES WATER INVE61792616	A 05/02/2014 13878603 854	14	0 65.11 152.47
100	- 1 RES WATER INVE61792616	A 02/04/2014 13871302 840	15	0 69.00 162.60
100	- 1 RES WATER INVE61792616	A 11/06/2013 13863977 825	14	0 64.40 151.76
100	- 1 RES WATER INVE61792616	A 08/16/2013 13856605 811	22	0 101.20 238.48
100	- 1 RES WATER INVE61792616	A 05/08/2013 13849181 789	22	0 101.20 238.48
100	- 1 RES WATER INVE61792616	A 02/05/2013 13841896 767	18	0 82.25 193.92
100	- 1 RES WATER INVE61792616	A 11/05/2012 13834588 749	23	0 103.27 243.80
100	- 1 RES WATER INVE61792616	A 08/06/2012 13827232 726	29	0 130.21 307.40
100	- 1 RES WATER INVE61792616	A 05/03/2012 13819853 697	12	0 53.88 127.20
100	- 1 RES WATER INVE61792616	A 02/03/2012 13812591 685	13	0 58.37 137.80
100	- 1 RES WATER INVE61792616	A 11/03/2011 13805304 672	18	0 80.82 190.80
100	- 1 RES WATER INVE61792616	A 08/04/2011 13798000 654	18	0 77.38 184.60
100	- 1 RES WATER INVE61792616	A 05/05/2011 13790655 636	8	0 34.32 81.92
100	- 1 RES WATER INVE61792616	E 02/15/2011 13783463 628	24	0 102.96 245.76
100	- 1 RES WATER INVE61792616	A 11/02/2010 13776243 604	20	0 85.80 204.80
100	- 1 RES WATER INVE61792616	A 08/04/2010 13768974 584	38	0 160.66 386.76
100	- 1 RES WATER INVE61792616	A 05/05/2010 13761687 546	14	0 58.66 141.96

$$192 \div 12 = 16$$



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: January 5, 2023

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 12/20/22

Customer Name: Junellen Chase

Account #: 305460

Service Address: 3 Big Bear Rd.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the December invoice since the water was used but did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Dec. disputed invoice: 14
 - b. Average Usage is: 8
 - c. Estimated use over average: 6

Value of 6 units of sewer at the current rate of \$8.17 = \$49.02

Lisa J. Clark

Lisa J. Clark
DPW Deputy Director
Operations & Administration

1/5/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Michele Grant

DATE: December 28, 2022

SUBJECT: City of Rochester

PROPERTY: **3 Big Bear Rd.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, owner stated that they had a leaking water heater.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/20/22

W45

3

1. Date of Appeal: 12/17/22
2. Property Owner's Name: Junellen Chase Account #: 305460
3. Billing Address: 3 Big Bear Rd.
Rochester, N.H.
03868
4. Service Location: 3 Big Bear Rd. Zip Code 03868
5. Owners Representative: Junellen Chase
6. Owners Representative's Signature: Junellen Chase
7. Phone #: 603-332-4509 Cell: _____
8. Email Address: Grammy of 3 @ Metrocast.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 8/23/22 to 11/29/2022
10. Abatement is being requested for:

a. How many units of water 14 x 6.41 = \$ 89.74

b. How many units of sewer _____ x 8.17 = \$ 114.38

C. Water & Sewer Department Fees of: \$ 204.12

Total \$ 204.12

11. Explanation of Appeal Request:

Received this bill which was twice
the amount of previous bills - Called
Eversource which was also twice the amount
of usual bills. He said it could be a
leaking water heater - remembered we
had one & replaced. The plumber took
the sheet rock off & showed me the water
was constantly running out of the tray
that it sat on. Had a pinhole in the tank -
never realized it until I stepped on the
soaking wet carpet around it.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? Yes (?)

If yes, has the leak been repaired? Yes - Water Tank Replaced

Who made the repair? A-D Plumbing & Heating

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.**
3. **Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

**A-D Plumbing & Heating**

61 Allen Street
Rochester, NH 03867-1403

Telephone: 603-335-1800

Fax: 603-335-7889

email: info@adplumbing.net

web: www.adplumbing.com

*Serving the Tri-City Area
since 1990!*

Date 10/21/22 Technician MattReason For Today's Call: Leaking Water Heater

- | | | |
|--|---|--|
| ☐ After Hours Call | ☒ Work Complete | ☐ Work Incomplete |
| ☒ Plumbing | ☐ Heating | ☐ A/C |
| ☒ Service | ☐ Installation | ☐ Warranty |

EQUIPMENT INFORMATION

Type _____ Age _____

Brand _____

Model _____

Serial No. _____

Description of Work Performed:

Replaced State 40 Gallon water heater
that had the internal tank fail, with a
40 Gallon State water heater

Under Warranty#200.00 - would have been**Tech Recommendations/Observations:**\$1267.00

- ☐ Call Customer to Follow Up ☐ Prepare Proposal for Customer

Authorization of Work

Authorization to proceed with diagnosis/solution. I, the undersigned, am owner/authorized representative of the premises at which the work mentioned is to be done. I hereby authorize you to perform the services as you deem advisable. There may be other service providers willing to perform the work at a lower price. I understand that I have the option of seeking other bids before authorizing this work. I hereby authorize you to proceed with the work at menu pricing stated. I recognize that aged and deteriorated plumbing fixtures, piping and other items A-D Plumbing & Heating may come in contact with may no longer be serviceable, and I agree to hold A-D Plumbing & Heating blameless for any damage or destruction to those items as a result of these conventional repair efforts.

Signature _____

Junellen Chase

Customer # _____ Landlord Approval Received: Y N

Customer Name Junellen ChaseAddress 3 Big Bear RdCity/State/Zip Rochester NH 03868

Phone _____

Email _____

Qty	Repair Code	Description	Price
	LK-P0031	Replace 40 Gal Water Heater under warranty	\$1,067 ⁰⁰

I, the Undersigned, hereby acknowledge the satisfactory completion of the above described work. I understand all materials supplied by A-D Plumbing & Heating are covered by the manufacturers written warranty. Our workmanship is warranted for one year unless otherwise specified.

Printed Name: Junellen Chase Signature: Junellen Chase

PAID BY: ☐ Cash ☒ Check # <u>2322</u>	SUBTOTAL	<u>\$1,067⁰⁰</u>
☐ VISA ☐ MASTERCARD ☐ DISCOVER ☐ AMEX	COUPON	()
Card Number _____	OTHER	_____
Name on Card _____	TOTAL DUE	<u>\$1,067⁰⁰</u>
CVC _____ Exp Date _____ Billing Zip Code _____	AMT PAID	<u>\$1,067⁰⁰</u>
Cardholder Signature _____	BALANCE	<u>0</u>

CUSTOMER COPY

Accounts

Account: 305460

[2015-02-26 11:08:56 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW.

[2022-12-09 14:23:40 michele.grant]: MAILED APPEAL FORM TO OWNER TODAY.

[2022-12-20 14:52:44 darcy.landry]: REC'D UAB APPEAL FORM



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

CHASE JUNELLEN LIV TRUST %

3 BIG BEAR

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
-------------	-----------	-----------	----------

14142995

12/02/2022

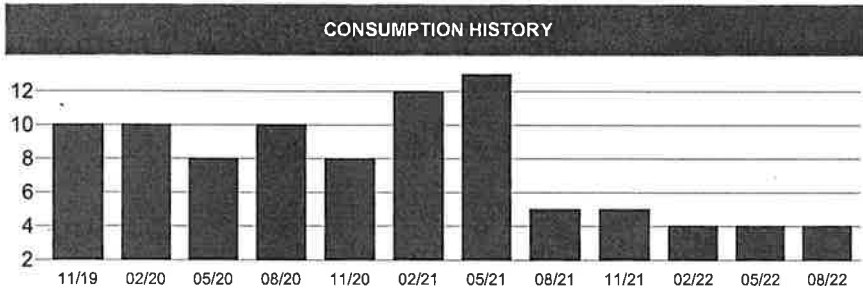
305460

01/04/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	08/23/2022	11/29/2022	567	581	14	\$89.74
RES SEWER		08/23/2022	11/29/2022				\$114.38

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$204.12
A = Actual	Previous Balance	\$57.63
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$57.63
	Total Amount Due	\$204.12

PAYMENTS ONLINE AT WWW.ROCHESTER.NH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS AT TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

CHASE JUNELLEN LIV TRUST %
CHASE JUNELLEN TRUSTEE
3 BIG BEAR RD
ROCHESTER, NH 03868



WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	305460
Bill Number:	14142995
Pay By:	01/04/2023
Total Due:	204.12

Service Location
3 BIG BEAR

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By	Usage	Rep1 Usage Charge Amt Billed Amt
305460	29297 CHASE ZANE J & JUNELLEN	022403090546	3 BIG BEAR	Active
100 - 1 RES WATER	SENS57938433	A 11/23/2021	14110894	555
100 - 1 RES WATER	SENS57938433	A 08/23/2021	14105623	550
100 - 1 RES WATER	SENS57938433	A 05/21/2021	14097523	545
100 - 1 RES WATER	SENS57938433	A 02/24/2021	14089560	532
100 - 1 RES WATER	SENS57938433	A 11/24/2020	14081664	520
100 - 1 RES WATER	SENS57938433	A 08/21/2020	14071048	512
100 - 1 RES WATER	SENS57938433	A 05/20/2020	14063072	502
100 - 1 RES WATER	SENS57938433	A 02/21/2020	14055290	494
100 - 1 RES WATER	SENS57938433	A 11/20/2019	14047465	484
100 - 1 RES WATER	SENS57938433	A 08/21/2019	14039613	474
100 - 1 RES WATER	SENS57938433	A 05/23/2019	14031717	465
100 - 1 RES WATER	SENS57938433	A 02/21/2019	14023987	456
100 - 1 RES WATER	SENS57938433	A 11/20/2018	14016228	448
100 - 1 RES WATER	SENS57938433	A 08/22/2018	14008427	439
100 - 1 RES WATER	SENS57938433	A 05/17/2018	14000531	430
100 - 1 RES WATER	SENS57938433	A 02/20/2018	13992855	421
100 - 1 RES WATER	SENS57938433	A 11/21/2017	13985208	412
100 - 1 RES WATER	SENS57938433	A 08/21/2017	13977532	391
100 - 1 RES WATER	SENS57938433	A 05/18/2017	13969793	380
100 - 1 RES WATER	SENS57938433	A 02/23/2017	13962258	373
100 - 1 RES WATER	SENS57938433	A 11/21/2016	13954759	363
100 - 1 RES WATER	SENS57938433	A 08/25/2016	13947227	356
100 - 1 RES WATER	SENS57938433	A 05/26/2016	13939636	347
100 - 1 RES WATER	SENS57938433	A 02/23/2016	13932193	339
100 - 1 RES WATER	SENS57938433	A 11/23/2015	13924804	332
100 - 1 RES WATER	SENS57938433	A 08/20/2015	13917350	324
100 - 1 RES WATER	SENS57938433	A 05/14/2015	13909827	316
100 - 1 RES WATER	SENS57938433	E 02/25/2015	13902470	310
100 - 1 RES WATER	SENS57938433	A 11/19/2014	13895103	302
100 - 1 RES WATER	SENS57938433	A 08/18/2014	13887694	293
100 - 1 RES WATER	SENS57938433	A 05/14/2014	13880191	286
100 - 1 RES WATER	SENS57938433	A 02/24/2014	13872888	280
100 - 1 RES WATER	SENS57938433	A 11/22/2013	13865575	272
100 - 1 RES WATER	SENS57938433	A 08/19/2013	13858198	264
100 - 1 RES WATER	SENS57938433	A 05/21/2013	13850772	257
100 - 1 RES WATER	SENS57938433	A 02/22/2013	13843463	249
100 - 1 RES WATER	SENS57938433	A 11/19/2012	13836174	236
100 - 1 RES WATER	SENS57938433	A 08/22/2012	13828833	228
100 - 1 RES WATER	SENS57938433	A 05/18/2012	13821431	219
100 - 1 RES WATER	SENS57938433	A 02/22/2012	13814138	211
100 - 1 RES WATER	SENS57938433	A 11/21/2011	13806896	203
100 - 1 RES WATER	SENS57938433	A 08/25/2011	13799601	194
100 - 1 RES WATER	SENS57938433	A 05/19/2011	13792235	184
100 - 1 RES WATER	SENS57938433	A 02/22/2011	13785009	177
100 - 1 RES WATER	SENS57938433	A 11/19/2010	13777832	169
100 - 1 RES WATER	SENS57938433	A 08/23/2010	13770572	162
100 - 1 RES WATER	SENS57938433	A 05/20/2010	13763256	152
100 - 1 RES WATER	SENS57938433	A 02/22/2010	13756111	146
100 - 1 RES WATER	SENS57938433	A 11/17/2009	13748917	138
100 - 1 RES WATER	SENS57938433	A 08/20/2009	13741629	130
100 - 1 RES WATER	SENS57938433	A 05/20/2009	13734330	119

UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
305460	56854 CHASE JUNELLEN LIV TRUST %	022403090546	3 BIG BEAR	Active
100 - 1 RES WATER	SENS57938433	A 11/29/2022 14142995 581	14 ^X	0 89.74 204.12
100 - 1 RES WATER	SENS57938433	A 08/23/2022 14134924 567	4	0 23.32 57.63
100 - 1 RES WATER	SENS57938433	A 05/31/2022 14126805 563	4	0 23.32 57.63
100 - 1 RES WATER	SENS57938433	A 02/28/2022 14118833 559	4	0 23.32 57.63

** END OF REPORT - Generated by Darcy Landry **

93 - 12 = 8



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: January 5, 2023

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 12/27/22

Customer Name: Scot Yeanish

Account #: 204418

Service Address: 8 Winch Way

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend to deny this appeal for the appeal was received after the due date. Per Ordinance 260-19A the appellant shall file an appeal to the UB office in writing prior to the payment due date.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Oct. disputed invoice: 63
 - b. Average Usage is: 11
 - c. Estimated use over average: 52

Value of 52 units of sewer at the current rate of \$8.17 = \$424.84

Lisa J. Clark

Lisa J. Clark,
DPW Deputy Director
Operations & Administration

1/5/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Michele Grant

DATE: December 28, 2022

SUBJECT: City of Rochester

PROPERTY: **8 Winch Way**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, owner stated that they did daily lawn watering and weekly car washing.

DEC 27 2022

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 12/27/22

5

1. Date of Appeal: 12/15/2022
2. Property Owner's Name: Scot Yeanish Account #: 204418
3. Billing Address: 8 Winch Way
Rochester, NH 03868
4. Service Location: 8 Winch Way Zip Code 03868
5. Owners Representative: Self
6. Owners Representative's Signature: Sc Y
7. Phone #: N/A Cell: 215-421-6250
8. Email Address: Scot.yeanish@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/5/2022 to 10/3/2022

10. Abatement is being requested for:

a. How many units of water _____ x 6.41 = \$ _____

b. How many units of sewer _____ x 8.17 = \$ _____

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

I apologize for the lateness of this appeal;
I was away for military service with the
Army. I am requesting a reduction of the billed
sewer amount due to daily lawn watering
2 times per day and weekly washing of 2 vehicles.
As you can see from consumption history, water
consumption is normally from 5-12 units. Home
was purchased on 8/31/2020, anything prior to
this date was from previous homeowner.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

N/A

Please note:

1. ***Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
2. ***The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.***
3. ***Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.***
4. ***Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
5. ***Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 204418

[2016-04-06 11:07:39 sjuneau]: OK TO INSTALL - WATER/SEWER INSPECTIONS
 RECEIVED & SERVICE APPLICATION
 [2016-07-25 16:26:59 sjuneau]: METER INSTALLED - WATER ON
 [2016-10-14 11:18:33 sjuneau]: METER NOT READING - SENT LETTER TO REPAIR
 [2016-10-31 14:18:43 karenb]: WIRE BROKE INSIDE. FIXED - READ 18. MAY SCHEDULE
 APPOINTMENT FOR SEWER DEDUCT CONSULT.
 [2017-09-25 15:02:00 karenb]: MAKING THREE PAYMENTS OF \$123 10/10, 10/24 AND
 11/7. ON BOARD.***PAID***
 [2017-11-02 13:07:06 sjuneau]: PAYMENT ARRANGEMENT - \$181.10 END OF NOVEMBER,
 DECEMBER & JANUARY
 [2018-01-29 09:15:30 karenb]: BALANCE BEGINNING OF FEBRUARY
 [2019-01-03 12:26:23 karenb]: 1/2 1/4 AND BALANCE 1/11. ON BOARD.
 [2020-01-15 14:55:24 michele.grant]: SERVICE CHARGE FOR NON PAYMENT 1/9/20.
 [2020-08-27 16:13:27 michele.grant]: FINAL BILL PROCESSED
 [2021-12-23 10:21:28 michele.grant]: H/O CALLED TODAY, HE NEVER GOT BILL DUE
 12/1, HE WANTS TO DO AN APPEAL FOR THE SEWER PORTION BECAUSE MOST OF THIS WAS
 USED ON THEIR NEW IRRIGATION SYSTEM. WILL GET APPEAL FORM AND INVOICE TO HIM
 TODAY. HE WILL GET THE \$345.63 FOR WATER PAID.
 [2022-01-04 09:26:34 michele.grant]: REC'D. UAB APPEAL PAPERWORK 12/27/21.
 [2022-01-13 11:34:39 michele.grant]: UAB APPROVED SEWER CREDIT OF \$349.21
 PLUS ANY ACCRUED INTEREST.
 [2022-08-12 09:34:26 michele.grant]: REC'D. APPEAL PAPERWORK 8/8/22
 [2022-09-19 11:05:55 michele.grant]: UAB APPROVED A SEWER ABATEMENT OF
 \$156.03 PLUS ANY ACCRUED INTEREST.
 [2022-12-15 12:03:46 darcy.landry]: SENT UAB APPEAL FORM
 [2022-12-27 14:53:32 darcy.landry]: REC'D UAB APPEAL



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

YEANISH SCOT R

8 WINCH

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
-------------	-----------	-----------	----------

14139629

10/26/2022

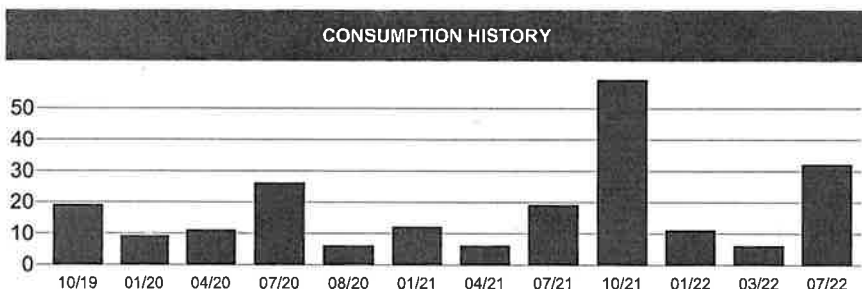
204418

11/28/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/05/2022	10/03/2022	463	526	63	\$393.27
RES SEWER		07/05/2022	10/03/2022				\$501.24

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8%
interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$894.51
A = Actual	Previous Balance	\$415.36
E = Estimate	Adjustments	-\$157.28
F = Final	Less Payments Received	\$255.16
	Total Amount Due	\$901.20

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
IN TAX OFFICE PAYMENTS WITH CREDIT CARD=2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	204418
Bill Number:	14139629
Pay By:	11/28/2022
Total Due:	901.20

Service Location
8 WINCH

YEANISH SCOT R
8 WINCH WAY
ROCHESTER, NH 03868-8841

Please write your Account Number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
204418	52427 YEANISH SCOT R	215A00120075	8 WINCH	Active
100 - 1 RES WATER	SENS76166383	A 10/03/2022 14139629 526	63 ^x	0 393.27 894.51
100 - 1 RES WATER	SENS76166383	A 07/05/2022 14131590 463	32 ^x	0 186.56 424.32
100 - 1 RES WATER	SENS76166383	A 03/31/2022 14123488 431	6	0 34.98 79.56
100 - 1 RES WATER	SENS76166383	A 01/02/2022 14115549 425	11	0 64.13 145.86
100 - 1 RES WATER	SENS76166383	A 10/06/2021 103458 414	59 ^x	0 343.97 782.34
100 - 1 RES WATER	SENS76166383	A 07/01/2021 14102303 355	19	0 110.77 251.94
100 - 1 RES WATER	SENS76166383	A 04/02/2021 14094213 336	6	0 34.98 79.56
100 - 1 RES WATER	SENS76166383	A 01/02/2021 14086286 330	12	0 66.65 147.78

** END OF REPORT - Generated by Darcy Landry **

$$54 \div 5 = 11$$



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: January 6, 2023

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 06/29/22

Customer Name: John & Barbara LoPriore

Account #: 110053

Service Address: 68 Ida Circle

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the June invoice since the water was used, but did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on June disputed invoice: 23
 - b. Average Usage is: 11
 - c. Estimated use over average: 12

Value of 12 units of sewer at the current rate of \$7.43 = \$89.16

Lisa J. Clark

Lisa J. Clark
DPW Deputy Director
Operations & Administration

1/6/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: July 27, 2022
SUBJECT: City of Rochester
PROPERTY: 68 Ida Circle

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, owner states they did lots of outside watering for their new lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 6/29/22

1. Date of Appeal: 6-29-2022
2. Property Owner's Name: JOHN + BARBARA LO PRIORE Account #: 110053
3. Billing Address: 68 IDA CIRCLE
ROCHESTER, N.H. 03868
4. Service Location: 68 IDA CIRCLE Zip Code 03868
ROCHESTER, N.H.
5. Owners Representative: JOHN LO PRIORE
6. Owners Representative's Signature: John Lo Priore
7. Phone #: 813-838-5207 Cell: 813-838-5207
8. Email Address: JLOPI51@YAHOO.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3-3-2022 to 06/03/2022
10. Abatement is being requested for:

a. How many units of water _____ x 5.83 = \$ _____

b. How many units of sewer _____ x 7.43 = \$ _____

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

We had our LAWN HYDROSEED in APRIL by our
builder on our new home. We had to keep our
lawn watered due to seeding. (EXTRA WATERING).

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Yes, we are SENIORS ON A FIXED INCOME.

Please note:

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
3. **Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 110053

[2021-12-15 11:59:34 michele.grant]: NEW CONSTRUCTION WITH WATER & SEWER,
METER INSTALLED & WATER ON 12/2/21.

[2022-01-06 11:39:47 michele.grant]: FINAL BILL PROCESSED

[2022-07-27 11:04:22 michele.grant]: UAB APPEAL REC'D. 6/29/22 (NO JULY UAB
MEETING).



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

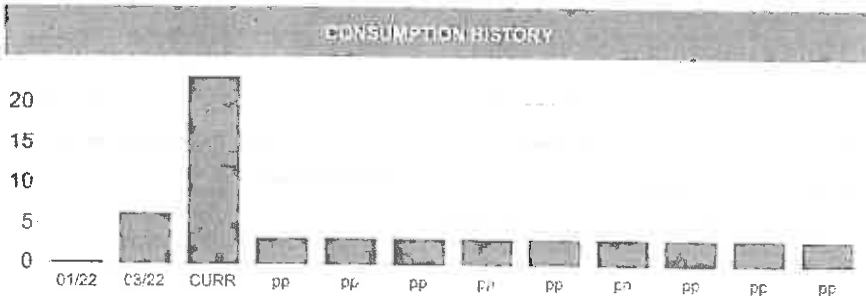
WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME				SERVICE LOCATION			
LOPRIORE FAMILY TRUST %				68 IDA			
BILL NUMBER	BILL DATE	ACCOUNT #		DUE DATE			
14128065	06/22/2022	110053		07/25/2022			
CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	03/03/2022	06/03/2022	6	29	23	\$134.09
RES SEWER		03/03/2022	06/03/2022				\$170.89

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$304.98
A - Actual	Previous Balance	\$110.03
E - Estimate	Adjustments	\$0.00
F - Final	Less Payments Received	\$109.42
Total Amount Due		\$305.12

2021 WATER QUALITY REPORT LINK:
https://www.rochesternh.net/sites/g/files/vyhlif1131/fu/ploa/ds/2021_CCR_ROCHESTER-2001010-FINAL-COMBINED-0.PDF

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

LOPRIORE FAMILY TRUST %
LOPRIORE JOHN & BARBARA
68 IDA CIR
ROCHESTER, NH 03868



WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	110053
Bill Number:	14128065
Pay By:	07/25/2022
Total Due:	\$305.12

Service Location
68 IDA

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
110053	57876 LOPRIORE FAMILY TRUST %	022403100019	68 IDA	Active
100 - 1 RES WATER	SENS90444734	A 12/02/2022	16	0
100 - 1 RES WATER	SENS90444734	A 09/09/2022	35X	0
100 - 1 RES WATER	SENS90444734	A 06/03/2022	23X	0
100 - 1 RES WATER	SENS90444734	A 03/03/2022	6	0
		14144201	80	102.56
		14136121	64	212.34
		14128065	29	134.09
		14120033	6	34.98
				233.28
				482.96
				304.98
				79.56

** END OF REPORT - Generated by Darcy Landry **

22 - 2 = 11



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: January 6, 2023

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/01/22

Customer Name: John & Barbara LoPriore

Account #: 110053

Service Address: 68 Ida Circle

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the September invoice since the water was used, but did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Sept. disputed invoice: 35
 - b. Average Usage is: 11
 - c. Estimated use over average: 24

Value of 24 units of sewer at the current rate of \$7.43 = \$178.32

Lisa J. Clark
Lisa J. Clark
DPW Deputy Director
Operations & Administration

1/6/2023
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: November 1, 2022
SUBJECT: City of Rochester
PROPERTY: **68 Ida Circle**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, the owners installed a new lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 11/1/22

1. Date of Appeal: 10-31-2022
2. Property Owner's Name: LOPRIORE FAM. TRUST Account #: 1100535
3. Billing Address: 68 IDA CIRCLE
ROCHESTER, N.H.
03868 (1)
4. Service Location: 68 IDA CIRCLE Zip Code 03868
5. Owners Representative: JOHN LOPRIORE
6. Owners Representative's Signature: John L Priore
7. Phone #: _____ Cell: 813-838-5207
8. Email Address: JLOP151@YAHOO.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/3/22 to 9/9/22
10. Abatement is being requested for:

a. How many units of water _____ x 5.83 = \$ _____

b. How many units of sewer _____ x 7.43 = \$ _____

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

NEW HOUSE ON A NEW DEVELOPMENT.
NO LAWN FROM CONTRACTOR.
NEW LAWN WAS hydroseeded.
watered to establish new lawn.

NOV 01 2022

CITY OF ROCHESTER

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

YES

WE ARE SENIOR CITIZENS | ON A FIXED INCOME

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 110053

[2021-12-15 11:59:34 michele.grant]: NEW CONSTRUCTION WITH WATER & SEWER, METER INSTALLED & WATER ON 12/2/21.

[2022-01-06 11:39:47 michele.grant]: FINAL BILL PROCESSED

[2022-07-27 11:04:22 michele.grant]: UAB APPEAL REC'D. 6/29/22 (NO JULY UAB MEETING).

[2022-09-19 11:10:18 michele.grant]: UAB TABLED THE APPEAL FOR MORE HISTORY

[2022-11-01 12:22:23 darcy.landry]: UAB APPEAL REC'D



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

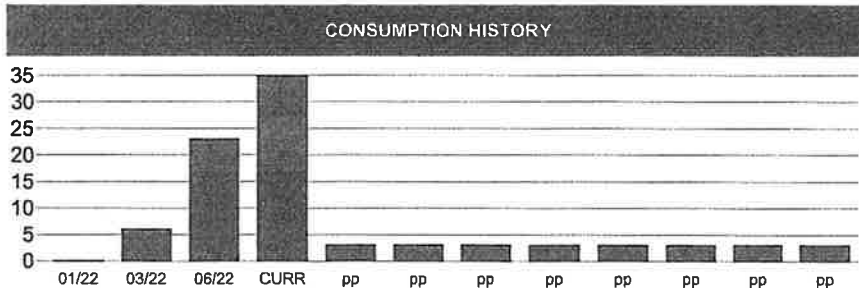
WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME				SERVICE LOCATION			
LOPRIORE FAMILY TRUST %				68 IDA			
BILL NUMBER	BILL DATE	ACCOUNT #		DUE DATE			
14136121	09/26/2022	110053		10/31/2022			
CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/03/2022	09/09/2022	29	64	35	\$212.34
RES SEWER		06/03/2022	09/09/2022				\$270.62

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8%
interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$482.96
A = Actual	Previous Balance	\$305.12
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$305.12
Total Amount Due		\$482.96

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PYMTS. WITH TAX OFFICE - 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

City of Rochester

P.O. Box 981096
Boston MA 02298-1096

LOPRIORE FAMILY TRUST %
LOPRIORE JOHN & BARBARA
68 IDA CIR
ROCHESTER, NH 03868



WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	110053
Bill Number:	14136121
Pay By:	10/31/2022
Total Due:	482.96

Service Location
68 IDA

Please write your Account Number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

munis
a byler.org/coalition

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
110053	57876 LOPRIORE FAMILY TRUST %	022403100019	68 IDA	Active
100 - 1 RES WATER	SENS90444734	A 12/02/2022 14144201 80	16 0	102.56 233.28
100 - 1 RES WATER	SENS90444734	A 09/09/2022 14136121 64	35 0	212.34 482.96
100 - 1 RES WATER	SENS90444734	A 06/03/2022 14128065 29	23 0	134.09 304.98
100 - 1 RES WATER	SENS90444734	A 03/03/2022 14120033 6	6 0	34.98 79.56

** END OF REPORT - Generated by Darcy Landry **

$$22 - 2 = 11$$



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: January 6, 2023

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/02/22

Customer Name: Raymond Wayman

Account #: 110035

Service Address: 55 Ida Circle

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the September invoice since the water was used, but did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Sept. disputed invoice: 96
 - b. Average Usage is: 16
 - c. Estimated use over average: 80

Value of 80 units of sewer at the current rate of \$7.43 = \$594.40

Lisa J. Clark

Lisa J. Clark
DPW Deputy Director
Operations & Administration

1/6/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: October 4, 2022
SUBJECT: City of Rochester
PROPERTY: **55 Ida Circle**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, owner states he was watering his new hydroseeded lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/2/22

1. Date of Appeal: 10/1/2022
2. Property Owner's Name: RAYMOND WAYMAN Account #: 110035
3. Billing Address: 55 IDA CIRCLE
ROCHESTER, NH
4. Service Location: SAME Zip Code 03868
5. Owners Representative: SELF
6. Owners Representative's Signature: *AK*
7. Phone #: 518-420-3625 Cell: 518-420-3625
8. Email Address: AKRAY99@YAHOO.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from JUNE 22 to AUG 22
10. Abatement is being requested for:

a. How many units of water _____ x 5.83 = \$ _____

b. How many units of sewer 76 x 7.43 = \$ 564.88

C. Water & Sewer Department Fees of: \$ _____

Total \$ 564.88

11. Explanation of Appeal Request:

New construction trying to establish a lawn during a drought!! Initially moved in the end of April 2022. Started watering right away but the developer did a terrible job of hydroseeding. Hired local company to bring in loam and hydroseed. Hydroseed was done on June 24. Required watering 30 min in am and 30 min in pm. Yard size is ~ 1/2 acre (25,000 sq ft). May - Aug there was a total of 12.48 inches of rain. the june / july critical watering period we saw less than 2" of rain. It really took a lot of water to get the lawn started.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

No, but it would be a fantastic welcoming gift from your lovely city!

Please note:

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
3. **Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 110035

[2022-03-15 15:01:01 michele.grant]: NEW CONSTRUCTION, WATER & SEWER, APPT.
TO INSTALL METER 3/16/22.

[2022-04-05 14:34:10 kimberly.nickerson]: FINAL BILL PROCESSED

[2022-10-04 11:06:24 darcy.landry]: RECEIVED APPEAL 10/2



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

WAYMAN RAYMOND L

55 IDA

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14136105

09/26/2022

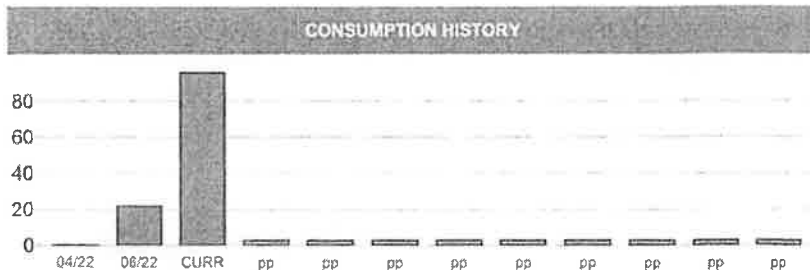
110035

10/31/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/07/2022	09/08/2022	22	118	96	\$583.03
RES SEWER		06/07/2022	09/08/2022				\$743.07

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8%
interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$1,326.10
A = Actual	Previous Balance	\$291.72
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$291.72
	Total Amount Due	\$1,326.10

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PYMTS. WITH TAX OFFICE - 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WAYMAN RAYMOND L
KIMPTON ELIZABETH A
55 IDA CIR
ROCHESTER, NH 03868



WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	110035
Bill Number:	14136105
Pay By:	10/31/2022
Total Due:	1,326.10

Service Location

55 IDA

Please write your Account Number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

92096042023014136105500001326107

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
110035	58259 WAYMAN RAYMOND L	022403100010	55 IDA	Active
100 - 1 RES WATER	SENS90306847	A 12/02/2022 14144185 128	10 0 64.10	145.80
100 - 1 RES WATER	SENS90306847	A 09/08/2022 14136105 118	96X 0 583.03	1,326.10
100 - 1 RES WATER	SENS90306847	A 06/07/2022 14128049 22	22 0 128.26	291.72

** END OF REPORT - Generated by Darcy Landry **

$$32 \div 2 = 16$$



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: January 6, 2023

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/25/22

Customer Name: Joshua Valliere

Account #: 110067

Service Address: 14 Smoke Street

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the September invoice since the water was used, but did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Sept. disputed invoice: 66
 - b. Average Usage is: 24
 - c. Estimated use over average: 42

Value of 42 units of sewer at the current rate of \$7.43 = \$312.06

Lisa J. Clark

Lisa J. Clark
DPW Deputy Director
Operations & Administration

1/6/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Michele Grant

DATE: October 2, 2022

SUBJECT: City of Rochester

PROPERTY: **14 Smoke Street**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, the owners installed a new lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 10/25/22

S

1. Date of Appeal: 10/22/2022
2. Property Owner's Name: Joshua Valliere Account #: 110067
3. Billing Address: 14 Smoke Street
Rochester, NH 03868
4. Service Location: 14 Smoke Street Zip Code 03868
5. Owners Representative: N/A
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-343-8444 Cell: 603-983-9394
8. Email Address: vallierejosh@gmail.com

11

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 06-03-22 to 09-08-22

10. Abatement is being requested for:

a. How many units of water x 6.41 = \$

b. How many units of sewer 66 x 8.17 = \$ 510.02

C. Water & Sewer Department Fees of: \$

Total \$ 510.02

11. Explanation of Appeal Request:

Request for reduction in sewer
rate/charge. Overall increase in usage
was related to watering a newly
installed lawn at our new home.
Please call with questions if needed.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

N/A

Please note:

1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.
2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.
3. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.
4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
5. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Accounts

Account: 110067

[2021-12-02 09:47:17 michele.grant]: NEW CONSTRUCTION (WATER & SEWER), APPT. TO TURN ON 12/3.

[2021-12-03 10:14:08 michele.grant]: TECH WENT OUT TODAY TO TURN ON BUT WASN'T SET UP CORRECTLY SO PLUMBER WILL WORK ON AND CALL US FOR A NEW APPT. FOR METER INSTALL.

[2022-03-18 09:01:04 michele.grant]: METER INSTALLED 1/19/22, METER #90306808, MXU #56303350

[2022-10-25 14:32:27 darcy.landry]: RECEIVED UAB APPEAL 10/25



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME				SERVICE LOCATION			
VALLIERE JOSHUA A & TAWNYA R				14 SMOKE			
BILL NUMBER	BILL DATE	ACCOUNT #		DUE DATE			
14136135	09/26/2022	110067		10/31/2022			
CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/03/2022	09/08/2022	26	92	66	\$400.17
RES SEWER		06/03/2022	09/08/2022				\$510.02

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8%
interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$910.19
A = Actual	Previous Balance	\$345.82
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$343.70
Total Amount Due		\$911.26

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PYMTS. WITH TAX OFFICE - 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂



Promptly Send Payment To:

City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	110067
Bill Number:	14136135
Pay By:	10/31/2022
Total Due:	911.26

Service Location
14 SMOKE

Please write your Account Number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

VALLIERE JOSHUA A & TAWNYA R
14 SMOKE ST
ROCHESTER, NH 03868



92096042023014136135200000911263

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By	Usage Repl Usage Charge Amt Billed Amt	
110067	56251 VALLIERE JOSHUA A & TAWNYA R	022403240002	14 SMOKE	Active
100	1 RES-WATER SENS90306808	A 06/03/2022	26	0 151.58 344.76

** END OF REPORT - Generated by Darcy Landry **

$$48 \div 2 = 24$$

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name				Parcel	Location			Status		
Service	Mfr	Meter Number	Cd	Read Date Time	By	Bill #	Curr Read	Usage	Repl Usage	Charge Amt	Billed Amt
110067	58507	VALLIERE	JOSHUA A & TAWNYA R	022403240002	14	SMOKE					Active
100	-	1 RES WATER	SENS90306808	A 12/02/2022		14144215	114	22	0	141.02	320.76
100	-	1 RES WATER	SENS90306808	A 09/08/2022		14136135	92	66	0	400.17	910.19

** END OF REPORT - Generated by Darcy Landry **

YEAR-TO-DATE BUDGET REPORT

FOR 2023 07

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL
520001 SEWER WORKS REVENUE							
520001 400302 INTEREST INCOME	-500	0	-500	.00	.00	-500.00	.0%*
520001 406105 XFER FROM RET EAR	-4,048,418	-903,579	-4,951,997	.00	.00	-4,951,997.04	.0%*
520001 406201 MISCELLANEOUS REV	-4,000	0	-4,000	-26,012.44	.00	22,012.44	650.3%
520001 406211 EASTERSEAL SRF LO	-16,408	0	-16,408	.00	.00	-16,408.00	.0%*
520001 406600 CONSTRUCTION REVE	-10,000	0	-10,000	-5,250.00	.00	-4,750.00	52.5%*
520001 406601 USER FEES	-5,170,000	0	-5,170,000	-1,989,422.05	.00	-3,180,577.95	38.5%*
520001 406602 INTEREST ON DEL A	-6,000	0	-6,000	-3,212.74	.00	-2,787.26	53.5%*
520001 406607 IMPACT FEES	-20,000	0	-20,000	-31,892.33	.00	11,892.33	159.5%*
520001 406701 SEPTIC DISPOSAL P	-130,000	0	-130,000	-82,526.00	.00	-47,474.00	63.5%*
520001 406703 INDUSTRIAL PRE-TR	-12,000	0	-12,000	-3,623.24	.00	-8,376.76	30.2%*
520001 406826 HOMEOWNER FINANCE	-60,000	0	-60,000	-57,283.85	.00	-2,716.15	95.5%*
TOTAL SEWER WORKS REVENUE	-9,477,326	-903,579	-10,380,905	-2,199,222.65	.00	-8,181,682.39	21.2%
520002 SEWER WORKS REVENUE							
520002 406307 STATE AID GRANT C	-7,291	0	-7,291	-7,291.00	.00	.00	100.0%
520002 406308 STATE AID GRANT C	-9,868	0	-9,868	-1,208.00	.00	-8,660.00	12.2%*
520002 406309 STATE AID GRANT C	-39,058	0	-39,058	-11,272.00	.00	-27,786.00	28.9%*
520002 406310 STATE AID GRANT C	-13,005	0	-13,005	-3,310.00	.00	-9,695.00	25.5%*
520002 406311 STATE AID GRANT C	-27,711	0	-27,711	-7,684.00	.00	-20,027.00	27.7%*
520002 406312 STATE AID GRANT C	-28,392	0	-28,392	.00	.00	-28,392.00	.0%*
520002 406313 STATE AID GRANT C	-13,297	0	-13,297	-2,511.00	.00	-10,786.00	18.9%*
520002 406314 STATE AID GRANT C	-4,895	0	-4,895	.00	.00	-4,895.00	.0%*
TOTAL SEWER WORKS REVENUE	-143,517	0	-143,517	-33,276.00	.00	-110,241.00	23.2%
52602057 SEWER WORKS EXPENSE							
52602057 511001 SALARIES - FULL	597,834	0	597,834	279,285.66	.00	318,548.34	46.7%
52602057 513001 OVERTIME - REGU	8,100	0	8,100	2,335.55	.00	5,764.45	28.8%
52602057 515001 ON CALL	5,058	0	5,058	684.75	.00	4,373.25	13.5%
52602057 516000 LONGEVITY	2,991	0	2,991	1,661.01	.00	1,329.99	55.5%
52602057 519000 TRAVEL ALLOWANC	1,220	0	1,220	656.88	.00	563.12	53.8%
52602057 521100 HEALTH INSURANC	106,699	0	106,699	47,551.41	.00	59,147.59	44.6%
52602057 521200 DENTAL INSURANC	2,089	0	2,089	910.19	.00	1,178.81	43.6%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 07

ACCOUNTS 5002	FOR: SEWER	ENTERPRISE FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
52602057	521300	LIFE INSURANCE	1,437	0	1,437	673.44	.00	763.56	46.9%
52602057	522000	SOCIAL SECURITY	44,534	0	44,534	20,621.94	.00	23,912.06	46.3%
52602057	523000	RETIRE CONTRIBU	87,076	0	87,076	40,040.20	.00	47,035.80	46.0%
52602057	526000	WORKERS' COMPEN	11,944	0	11,944	12,268.86	.00	-324.86	102.7%*
52602057	528001	DISABILITY INSU	5,892	0	5,892	2,761.74	.00	3,130.26	46.9%
52602057	532001	STAFF DEVELOPME	3,400	0	3,400	1,527.42	78.34	1,794.24	47.2%
52602057	533000	OTHER PROF SERV	7,564	0	7,564	6,743.14	674.21	146.65	98.1%
52602057	533001	AUDIT	4,700	0	4,700	4,111.25	.00	588.75	87.5%
52602057	533002	ENGINEERING SER	1,000	0	1,000	.00	.00	1,000.00	.0%
52602057	533004	MEDICAL SERVICE	500	0	500	500.00	.00	.00	100.0%
52602057	533009	21540 BIOSOLIDS	0	0	0	16,352.00	.00	-16,352.00	100.0%*
52602057	534003	SOFTWARE MAINTEN	78,277	0	78,277	69,086.97	931.38	8,258.65	89.4%
52602057	543000	REPAIR AND MAIN	500	0	500	500.00	.00	.00	100.0%
52602057	543001	VEHICLE MAINT &	2,500	0	2,500	.00	.00	2,500.00	.0%
52602057	543002	EQUIPMENT MAINT	5,582	0	5,582	238.75	.00	5,343.25	4.3%
52602057	544200	RENTAL OF EQUIP	8,500	0	8,500	2,639.00	2,008.00	3,853.00	54.7%
52602057	544500	LEASE COPIER/PR	1,855	0	1,855	.00	1,611.97	243.03	86.9%
52602057	552001	FLEET INSURANCE	11,059	0	11,059	10,824.29	.00	234.71	97.9%
52602057	552002	PROPERTY INSURA	6,957	0	6,957	6,809.35	.00	147.65	97.9%
52602057	552003	GENERAL LIABILI	6,370	0	6,370	6,234.81	.00	135.19	97.9%
52602057	553400	POSTAGE FEES	500	0	500	110.01	.00	389.99	22.0%
52602057	554000	ADVERTISING	800	0	800	333.00	467.00	.00	100.0%
52602057	555000	PRINTING AND BI	1,639	0	1,639	888.40	555.60	195.00	88.1%
52602057	556000	TUITION	3,150	0	3,150	.00	.00	3,150.00	.0%
52602057	558000	TRAVEL	875	0	875	16.99	8.01	850.00	2.9%
52602057	561003	OFFICE SUPPLIES	3,456	0	3,456	478.62	484.08	2,493.30	27.9%
52602057	561005	PUBLICATIONS	60	0	60	60.00	.00	.00	100.0%
52602057	561008	VEHICLE SUPPLIE	16,000	0	16,000	11,142.36	1,353.08	3,504.56	78.1%
52602057	561009	TRAINING MATERI	250	0	250	250.00	.00	.00	100.0%
52602057	561010	CLOTHING	6,450	0	6,450	2,702.71	1,093.37	2,653.92	58.9%
52602057	561015	SAFETY EQUIPMEN	5,900	0	5,900	4,630.51	425.37	844.12	85.7%
52602057	561022	HOT TOP COLD PA	5,700	0	5,700	2,066.67	.00	3,633.33	36.3%
52602057	561023	SAND AND GRAVEL	1,700	0	1,700	408.21	591.79	700.00	58.8%
52602057	561032	OTHER OPERATION	1,000	0	1,000	679.68	88.29	232.03	76.8%
52602057	561040	EQUIPMENT REPAI	7,500	0	7,500	7,488.55	11.45	.00	100.0%
52602057	562600	VEHICLE FUEL	41,000	0	41,000	18,347.74	.00	22,652.26	44.8%
52602057	573401	ADMIN EQUIPMENT	4,788	0	4,788	271.00	.00	4,517.00	5.7%
52602057	573900	OTHER EQUIPMENT	8,500	0	8,500	2,699.10	2,467.03	3,333.87	60.8%
52602057	575100	INVENTORY PURCH	12,500	0	12,500	3,194.98	805.02	8,500.00	32.0%
52602057	581000	DUES AND FEES	1,290	0	1,290	.00	362.00	928.00	28.1%
52602057	583000	INTEREST EXPENS	994,833	0	994,833	597,995.87	.00	396,837.13	60.1%
52602057	584000	CONTINGENCY	15,000	0	15,000	.00	.00	15,000.00	.0%
52602057	589001	STATE PERMITS &	6,650	0	6,650	1,576.03	5.20	5,068.77	23.8%
52602057	589034	ABATEMENTS/OVER	3,150	0	3,150	.00	.00	3,150.00	.0%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 07

ACCOUNTS 5002	FOR: SEWER	ENTERPRISE FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
52602057	591000	REDEMPTION OF P	2,588,567	0	2,588,567	1,289,026.10	.00	1,299,540.90	49.8%
52602057	593002	TRANS TO CAPITA	262,500	903,579	1,166,079	1,166,079.04	.00	.00	100.0%
52602057	593008	TRANSFER TO GEN	25,000	0	25,000	.00	.00	25,000.00	.0%
TOTAL SEWER WORKS EXPENSE			5,032,396	903,579	5,935,975	3,645,464.18	14,021.19	2,276,489.67	61.6%

52602074 SEWER TREATMENT PLANT

52602074	511001	SALARIES - FULL	507,182	0	507,182	254,582.81	.00	252,599.19	50.2%
52602074	513001	OVERTIME - REGU	35,000	0	35,000	20,924.83	.00	14,075.17	59.8%
52602074	515001	ON CALL	33,088	0	33,088	17,648.70	.00	15,439.30	53.3%
52602074	516000	LONGEVITY	1,100	0	1,100	500.00	.00	600.00	45.5%
52602074	521100	HEALTH INSURANC	102,526	0	102,526	45,866.53	.00	56,659.47	44.7%
52602074	521200	DENTAL INSURANC	2,200	0	2,200	1,017.11	.00	1,182.89	46.2%
52602074	521300	LIFE INSURANCE	1,089	0	1,089	561.51	.00	527.49	51.6%
52602074	522000	SOCIAL SECURITY	41,054	0	41,054	21,550.62	.00	19,503.38	52.5%
52602074	523000	RETIREMENT CONT	75,707	0	75,707	38,651.00	.00	37,056.00	51.1%
52602074	526000	WORKERS' COMPEN	9,658	0	9,658	9,920.69	.00	-262.69	102.7%*
52602074	528001	DISABILITY INSU	4,451	0	4,451	2,271.12	.00	2,179.88	51.0%
52602074	532001	STAFF DEVELOPME	3,150	0	3,150	.00	1,875.00	1,275.00	59.5%
52602074	533000	OTHER PROF SERV	132,000	0	132,000	6,040.24	28,102.00	97,857.76	25.9%
52602074	533006	LABORATORY SERV	110,558	0	110,558	14,316.90	14,867.10	81,374.00	26.4%
52602074	534009	INDUSTRIAL PRET	36,239	0	36,239	5,992.40	15,821.60	14,425.00	60.2%
52602074	541901	HVAC SERVICE CO	20,571	0	20,571	15,428.25	5,142.75	.00	100.0%
52602074	543000	REPAIR AND MAIN	106,310	0	106,310	9,622.64	19,457.04	77,230.32	27.4%
52602074	543002	EQUIPMENT MAINT	238,754	0	238,754	55,017.86	29,819.40	153,916.74	35.5%
52602074	544500	LEASE COPIER/PR	791	0	791	.00	767.33	23.67	97.0%
52602074	552002	PROPERTY INSURA	6,507	0	6,507	6,368.90	.00	138.10	97.9%
52602074	553000	COMMUNICATION	12,955	0	12,955	6,200.49	1,136.87	5,617.64	56.6%
52602074	559000	MISC PURCHASED	8,250	0	8,250	7,850.00	.00	400.00	95.2%
52602074	561001	JANITORIAL SUPP	1,800	0	1,800	1,009.09	.00	790.91	56.1%
52602074	561002	BUILDING MAINT	6,800	0	6,800	1,263.27	608.81	4,927.92	27.5%
52602074	561010	CLOTHING	9,100	0	9,100	4,352.09	2,280.91	2,467.00	72.9%
52602074	561015	SAFETY EQUIPMEN	11,900	0	11,900	4,239.60	2,776.86	4,883.54	59.0%
52602074	561031	CHEMICAL	345,616	0	345,616	27,313.60	21,546.00	296,756.40	14.1%
52602074	561037	LABORATORY SUPP	31,123	0	31,123	11,451.92	2,739.89	16,931.19	45.6%
52602074	561040	EQUIPMENT REPAI	103,400	0	103,400	21,759.60	13,811.47	67,828.93	34.4%
52602074	562200	ELECTRICITY	425,000	0	425,000	116,533.65	.00	308,466.35	27.4%
52602074	562400	HEATING FUEL	43,000	0	43,000	3,581.37	145.96	39,272.67	8.7%
52602074	573900	OTHER EQUIPMENT	21,500	0	21,500	8,838.24	.00	12,661.76	41.1%
52602074	592001	DEPRECIATION	2,023,072	0	2,023,072	.00	.00	2,023,072.00	.0%
TOTAL SEWER TREATMENT PLANT			4,511,451	0	4,511,451	740,675.03	160,898.99	3,609,876.98	20.0%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 07

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED				AVAILABLE	PCT
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL	
52602470 SEWER REVENUE OFFICE								
52602470 511001 SALARIES - FULL	39,747	0	39,747	20,154.21	.00	19,592.79	50.7%	
52602470 513001 OVERTIME - REGU	0	0	0	52.98	.00	-52.98	100.0%*	
52602470 516000 LONGEVITY	100	0	100	100.00	.00	.00	100.0%	
52602470 521100 HEALTH INSURANC	12,293	0	12,293	5,751.56	.00	6,541.44	46.8%	
52602470 521200 DENTAL INSURANC	131	0	131	52.31	.00	78.69	39.9%	
52602470 521300 LIFE INSURANCE	87	0	87	45.47	.00	41.53	52.3%	
52602470 522000 SOCIAL SECURITY	3,008	0	3,008	1,536.93	.00	1,471.07	51.1%	
52602470 523000 RETIREMENT CONT	5,604	0	5,604	2,855.20	.00	2,748.80	50.9%	
52602470 526000 WORKERS' COMPEN	67	0	67	68.82	.00	-1.82	102.7%*	
52602470 528001 DISABILITY INSU	433	0	433	204.11	.00	228.89	47.1%	
52602470 543000 REPAIR AND MAIN	1,550	0	1,550	1,550.00	.00	.00	100.0%	
52602470 544500 LEASE COPIER/PR	488	0	488	.00	458.19	29.81	93.9%	
52602470 553400 POSTAGE FEES	10,188	0	10,188	5,637.51	.00	4,550.49	55.3%	
52602470 555000 PRINTING AND BI	300	0	300	300.00	.00	.00	100.0%	
52602470 561003 OFFICE SUPPLIES	3,000	0	3,000	2,200.11	359.01	440.88	85.3%	
TOTAL SEWER REVENUE OFFICE	76,996	0	76,996	40,509.21	817.20	35,669.59	53.7%	
TOTAL SEWER ENTERPRISE FUND	0	0	0	2,194,149.77	175,737.38	-2,369,887.15	100.0%	
TOTAL REVENUES	-9,620,843	-903,579	-10,524,422	-2,232,498.65	.00	-8,291,923.39		
TOTAL EXPENSES	9,620,843	903,579	10,524,422	4,426,648.42	175,737.38	5,922,036.24		

YEAR-TO-DATE BUDGET REPORT

FOR 2023 07								
	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL	
GRAND TOTAL	0	0	0	2,194,149.77	175,737.38	-2,369,887.15	100.0%	
** END OF REPORT - Generated by Darcy Landry **								

YEAR-TO-DATE BUDGET REPORT

FOR 2023 07

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5001 WATER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL
510001 WATER WORKS REVENUE							
510001 400302 INTEREST INCOME	-500	0	-500	.00	.00	-500.00	.0%*
510001 406105 XFER FROM RET EAR	-3,320,968	0	-3,320,968	.00	.00	-3,320,968.00	.0%*
510001 406201 MISCELLANEOUS REV	-25,000	0	-25,000	-24,933.64	.00	-66.36	99.7%*
510001 406600 CONSTRUCTION REVE	-50,000	0	-50,000	-37,839.00	.00	-12,161.00	75.7%*
510001 406601 USER FEES	-4,250,000	0	-4,250,000	-1,867,864.12	.00	-2,382,135.88	43.9%*
510001 406602 INTEREST ON DEL A	-6,000	0	-6,000	-3,108.99	.00	-2,891.01	51.8%*
510001 406603 HYDRANT RENTAL FE	-24,000	0	-24,000	-1,680.00	.00	-22,320.00	7.0%*
510001 406607 WATER IMPACT FEES	0	0	0	-2,727.00	.00	2,727.00	100.0%
510001 406826 HOMEOWNER FINANCE	-10,000	0	-10,000	-55,027.17	.00	45,027.17	550.3%
TOTAL WATER WORKS REVENUE	-7,686,468	0	-7,686,468	-1,993,179.92	.00	-5,693,288.08	25.9%

51601057 WATER WORKS EXPENSE

51601057 511001 SALARIES - FULL	816,647	0	816,647	385,883.53	.00	430,763.47	47.3%
51601057 513001 OVERTIME - REGU	43,000	0	43,000	22,680.88	.00	20,319.12	52.7%
51601057 515001 ON CALL	5,058	0	5,058	2,836.88	.00	2,221.12	56.1%
51601057 516000 LONGEVITY	1,719	0	1,719	1,661.00	.00	58.00	96.6%
51601057 519000 TRAVEL ALLOWANC	1,220	0	1,220	656.88	.00	563.12	53.8%
51601057 521100 HEALTH INSURANC	167,504	0	167,504	76,437.41	.00	91,066.59	45.6%
51601057 521200 DENTAL INSURANC	3,587	0	3,587	1,613.45	.00	1,973.55	45.0%
51601057 521300 LIFE INSURANCE	1,901	0	1,901	918.37	.00	982.63	48.3%
51601057 522000 SOCIAL SECURITY	62,161	0	62,161	29,875.50	.00	32,285.50	48.1%
51601057 523000 RETIRE CONTRIBU	121,976	0	121,976	57,888.23	.00	64,087.77	47.5%
51601057 526000 WORKERS' COMPEN	19,696	0	19,696	20,231.71	.00	-535.71	102.7%*
51601057 528001 DISABILITY INSU	8,206	0	8,206	3,908.19	.00	4,297.81	47.6%
51601057 532001 STAFF DEVELOPME	4,310	0	4,310	1,467.51	178.33	2,664.16	38.2%
51601057 533000 OTHER PROF SERV	7,254	0	7,254	4,996.23	531.25	1,726.52	76.2%
51601057 533001 AUDIT	4,700	0	4,700	4,111.25	.00	588.75	87.5%
51601057 533002 ENGINEERING SER	7,300	0	7,300	537.50	681.25	6,081.25	16.7%
51601057 533004 MEDICAL SERVICE	500	0	500	500.00	.00	.00	100.0%
51601057 534003 SOFTWARE MAINT	55,313	0	55,313	50,739.96	931.38	3,641.66	93.4%
51601057 541100 WATER & SEWERAG	36,000	0	36,000	21,192.60	10,607.40	4,200.00	88.3%
51601057 543001 VEHICLE MAINT &	1,000	0	1,000	.00	.00	1,000.00	.0%
51601057 543002 EQUIPMENT MAINT	1,421	0	1,421	238.75	.00	1,182.25	16.8%
51601057 544200 RENTAL OF EQUIP	3,110	0	3,110	.00	.00	3,110.00	.0%
51601057 544500 LEASE COPIER/PR	1,160	0	1,160	.00	1,109.60	50.40	95.7%
51601057 552001 FLEET INSURANCE	4,892	0	4,892	4,788.18	.00	103.82	97.9%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 07

ACCOUNTS 5001	FOR: WATER	ENTERPRISE FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
51601057	552003	GENERAL LIABILI	6,708	0	6,708	6,565.64	.00	142.36	97.9%
51601057	553400	POSTAGE FEES	400	0	400	105.15	.00	294.85	26.3%
51601057	554000	ADVERTISING	1,400	0	1,400	881.41	518.59	.00	100.0%
51601057	555000	PRINTING AND BI	1,000	0	1,000	888.40	111.60	.00	100.0%
51601057	556000	TUITION	3,150	0	3,150	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	0	375	16.98	8.02	350.00	6.7%
51601057	561003	OFFICE SUPPLIES	3,165	0	3,165	478.61	234.06	2,452.33	22.5%
51601057	561005	PUBLICATIONS	60	0	60	60.00	.00	.00	100.0%
51601057	561008	VEHICLE SUPPLIE	12,500	0	12,500	5,687.18	2,359.95	4,452.87	64.4%
51601057	561010	CLOTHING	7,472	0	7,472	3,205.30	926.80	3,339.90	55.3%
51601057	561015	SAFETY EQUIPMEN	6,500	0	6,500	5,835.56	425.35	239.09	96.3%
51601057	561022	HOT TOP COLD PA	5,700	0	5,700	5,666.67	.00	33.33	99.4%
51601057	561023	SAND AND GRAVEL	1,800	0	1,800	408.21	591.79	800.00	55.6%
51601057	561032	OTHER OPERATION	3,625	0	3,625	1,082.83	163.28	2,378.89	34.4%
51601057	562600	VEHICLE FUEL	21,420	0	21,420	11,640.97	.00	9,779.03	54.3%
51601057	573401	ADMIN EQUIPMENT	2,435	0	2,435	267.71	.00	2,167.29	11.0%
51601057	573900	OTHER EQUIPMENT	9,000	0	9,000	2,708.79	3,803.24	2,487.97	72.4%
51601057	575100	INVENTORY PURCH	124,000	0	124,000	43,345.00	7,186.39	73,468.61	40.8%
51601057	581000	DUES AND FEES	5,200	0	5,200	2,357.00	55.00	2,788.00	46.4%
51601057	583000	INTEREST EXPENS	572,946	0	572,946	297,837.89	.00	275,108.11	52.0%
51601057	584000	CONTINGENCY	20,000	0	20,000	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS &	4,750	0	4,750	2,230.06	5.20	2,514.74	47.1%
51601057	589031	LIEN DISCHARGE	600	0	600	65.40	134.60	400.00	33.3%
51601057	591000	REDEMPTION OF P	1,824,258	0	1,824,258	403,229.37	.00	1,421,028.63	22.1%
51601057	592001	DEPRECIATION	1,660,336	0	1,660,336	.00	.00	1,660,336.00	.0%
51601057	593002	TRANS TO CAPITA	572,500	0	572,500	572,500.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GEN	25,000	0	25,000	.00	.00	25,000.00	.0%
TOTAL WATER WORKS EXPENSE			6,275,935	0	6,275,935	2,060,228.14	30,563.08	4,185,143.78	33.3%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL	326,063	0	326,063	158,038.49	.00	168,024.51	48.5%
51601073	513001	OVERTIME - REGU	23,000	0	23,000	10,727.03	.00	12,272.97	46.6%
51601073	515001	ON CALL	17,914	0	17,914	9,737.05	.00	8,176.95	54.4%
51601073	516000	LONGEVITY	1,525	0	1,525	621.67	.00	903.33	40.8%
51601073	521100	HEALTH INSURANC	54,124	0	54,124	25,976.95	.00	28,147.05	48.0%
51601073	521200	DENTAL INSURANC	1,300	0	1,300	604.08	.00	695.92	46.5%
51601073	521300	LIFE INSURANCE	693	0	693	360.45	.00	332.55	52.0%
51601073	522000	SOCIAL SECURITY	26,247	0	26,247	13,277.63	.00	12,969.37	50.6%
51601073	523000	RETIREMENT CONT	48,349	0	48,349	23,393.07	.00	24,955.93	48.4%
51601073	526000	WORKERS' COMPEN	6,501	0	6,501	6,677.82	.00	-176.82	102.7%*

YEAR-TO-DATE BUDGET REPORT

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ACCOUNTS	FOR:		ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5001	WATER	ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL
51601073	528001	DISABILITY INSU	3,467	0	3,467	1,728.24	.00	1,738.76	49.8%
51601073	532001	STAFF DEVELOPME	2,200	0	2,200	455.00	.00	1,745.00	20.7%
51601073	533000	OTHER PROF SERV	11,200	0	11,200	8,100.00	.00	3,100.00	72.3%
51601073	533002	ENGINEERING SER	17,500	0	17,500	4,046.41	8,753.59	4,700.00	73.1%
51601073	533006	LABORATORY SERV	29,164	0	29,164	7,303.00	12,081.25	9,779.75	66.5%
51601073	541901	HVAC SERVICE CO	6,623	0	6,623	4,967.25	1,655.75	.00	100.0%
51601073	543000	REPAIR AND MAIN	77,194	0	77,194	5,179.96	3,645.00	68,369.04	11.4%
51601073	543002	EQUIPMENT MAINT	85,283	0	85,283	41,781.55	9,242.05	34,259.40	59.8%
51601073	544500	LEASE COPIER/PR	592	0	592	.00	507.88	84.12	85.8%
51601073	552002	PROPERTY INSURA	8,903	0	8,903	8,714.05	.00	188.95	97.9%
51601073	553000	COMMUNICATIONS	14,989	0	14,989	6,457.24	1,454.02	7,077.74	52.8%
51601073	561001	JANITORIAL SUPP	1,300	0	1,300	1,233.94	.00	66.06	94.9%
51601073	561002	BLDG MAINT SUPP	1,920	0	1,920	1,686.09	73.89	160.02	91.7%
51601073	561009	TRAINING MATERI	750	0	750	171.95	.00	578.05	22.9%
51601073	561010	CLOTHING	6,370	0	6,370	3,344.34	1,562.44	1,463.22	77.0%
51601073	561015	SAFETY EQUIPMEN	17,350	0	17,350	1,174.30	1,559.11	14,616.59	15.8%
51601073	561031	CHEMICALS	201,696	0	201,696	129,629.78	25,694.00	46,372.22	77.0%
51601073	561037	LABORATORY SUPP	12,744	0	12,744	4,723.35	.00	8,020.65	37.1%
51601073	561040	EQUIPMENT REPAI	34,500	0	34,500	790.22	969.46	32,740.32	5.1%
51601073	562200	ELECTRICITY	192,000	0	192,000	60,719.49	661.59	130,618.92	32.0%
51601073	562400	HEATING FUEL	28,000	0	28,000	8,733.29	.00	19,266.71	31.2%
51601073	573900	OTHER EQUIPMENT	32,595	0	32,595	8,620.95	79.97	23,894.08	26.7%
51601073	589030	PROP TAX TO OTH	42,815	0	42,815	54,761.00	.00	-11,946.00	127.9%*
TOTAL WATER TREATMENT PLANT			1,334,871	0	1,334,871	613,735.64	67,940.00	653,195.36	51.1%

51601570 WATER REVENUE OFFICE

51601570	511001	SALARIES - FULL	39,747	0	39,747	20,154.09	.00	19,592.91	50.7%
51601570	513001	OVERTIME - REGU	0	0	0	52.96	.00	-52.96	100.0%*
51601570	516000	LONGEVITY	100	0	100	100.00	.00	.00	100.0%
51601570	521100	HEALTH INSURANC	12,291	0	12,291	5,751.35	.00	6,539.65	46.8%
51601570	521200	DENTAL INSURANC	129	0	129	52.31	.00	76.69	40.6%
51601570	521300	LIFE INSURANCE	86	0	86	45.43	.00	40.57	52.8%
51601570	522000	SOCIAL SECURITY	3,004	0	3,004	1,536.74	.00	1,467.26	51.2%
51601570	523000	RETIREMENT CONT	5,601	0	5,601	2,855.16	.00	2,745.84	51.0%
51601570	526000	WORKERS' COMPEN	67	0	67	68.82	.00	-1.82	102.7%*
51601570	528001	DISABILITY INSU	430	0	430	203.93	.00	226.07	47.4%
51601570	543000	REPAIR AND MAIN	1,550	0	1,550	1,550.00	.00	.00	100.0%
51601570	544500	LEASE COPIER/PR	847	0	847	.00	629.33	217.67	74.3%
51601570	553400	POSTAGE FEES	11,100	0	11,100	5,637.49	.00	5,462.51	50.8%
51601570	555000	PRINTING AND BI	410	0	410	410.00	.00	.00	100.0%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 07								
ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED				AVAILABLE	PCT
5001 WATER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD	ACTUAL	ENCUMBRANCES	BUDGET	USE/COL
51601570 561003 OFFICE SUPPLIES	300	0	300	283.67		16.33	.00	100.0%
TOTAL WATER REVENUE OFFICE	75,662	0	75,662	38,701.95		645.66	36,314.39	52.0%
TOTAL WATER ENTERPRISE FUND	0	0	0	719,485.81		99,148.74	-818,634.55	100.0%
TOTAL REVENUES	-7,686,468	0	-7,686,468	-1,993,179.92		.00	-5,693,288.08	
TOTAL EXPENSES	7,686,468	0	7,686,468	2,712,665.73		99,148.74	4,874,653.53	

YEAR-TO-DATE BUDGET REPORT

FOR 2023 07							
	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
GRAND TOTAL	0	0	0	719,485.81	99,148.74	-818,634.55	100.0%
** END OF REPORT - Generated by Darcy Landry **							