



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: August 6, 2018
TO: Utility Advisory Board
FROM: Lisa J. Clark – Utility Billing Office Supervisor
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, August 13, 2018 at 5:30 P.M.** in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of June 11, 2018 Minutes (Page 3)
3. Tabled Appeals
 - 3.1 Ly & Jordan Realty
c/o Amy Callahan
78 Franklin Heights
Rochester, NH 03867
RE: 78 Franklin Heights
4. Appeals
 - 4.1 Maris Citron (Pages 4-12)
6 Morgan Rd
Rochester, NH 03868-5804
RE: 6 Morgan Rd
 - 4.2 Ravi Jingnasha Realty LLC (Pages 13-19)
137 No Main St
Rochester, NH 03867
RE: 129 – 1 No Main St
 - 3.3 Leonard Daigle (Pages 20-27)
647 Salmon Falls Rd
Rochester, NH 03868
RE: 647 Salmon Falls Rd

- 3.4 Timothy Chalifour (Pages 28-34)
760 Portland St
Rochester, NH 03868-8414
RE: 760 Portland St
- 3.5 SRJ Lou Holdings LLC (Pages 35-41)
PO Box 411
Epping, NH 03042
RE: 74 Winter St
- 5. Rate Discussion – Mark Sullivan
- 6. Financials – Water & Sewer Revenue & Expense Reports (Pages 42-49)
- 7. Adjournment

**Utility Advisory Board
June 11, 2018 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman

Joe Boudreau

Eli Barnes

MEMBERS ABSENT

Ralph Sanders

OTHERS PRESENT

Lisa Clark, Utility Billing Office Supervisor

MINUTES

1. Call to order:

Chairman Libby called the meeting to order at 5:31 PM.

2. Approval of May 14, 2018 Minutes

Eli Barnes made a motion to accept the May 14, 2018 meeting minutes as presented. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

3. Appeals –

3.1 5 Railroad Ave – James K Fifield

The appellant James K Fifield was not present for the meeting. The appeal is for above average water usage due to three leaks in the plumbing system that have been repaired. There was discussion on if this was possible negligence or ignorance, which would be grounds for denial. The Board found it to be neither.

Mr. Barnes made a motion to abate half of the above average water usage, plus accrued interest (51 units at \$283.05). The motion stated that the decision letter and account would note that this is a once in ten year abatement. The motion was seconded by Chairman Libby. The motion passed unanimously.

4. Adjournment:

Chairman Libby made a motion to adjourn at 6:15PM. The motion was seconded by Mr. Barnes. The motion passed unanimously.

Minutes respectfully submitted by Karen Bonneau, Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: July 26, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 04/03/18

Customer Name: Ly & Jordan Realty
c/o Amy Callahan

Account: 103299

Service Address: #78 Franklin Heights
Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 11 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
 - a. Total invoiced usage (Mar: 19) (Jun: 18) 37 Units
 - b. Average usage of previous 3 years (13*2) 26 Units
 - c. Above average (Mar: 6) (Jun: 5) 11 Units

Value of 11 Units of Sewer at the current sewer rate of \$6.75 = \$74.25.

Total abatement = \$74.25 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

7/27/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: July 30, 2018
SUBJECT: Amy Callahan for Ly & Jordan Realty
PROPERTY: **78 Franklin Heights**

Please find attached the Water Billing Appeal, account notes, consumption history, invoices and repair statement for the above location. This appeal was tabled from the May 2018 meeting to accumulate all of the above average usage for this leak.

The customer is filing an appeal for above average sewer due to a leaking hot water heater that has been repaired. The water did not go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 4/19/18

1. Date of Appeal: 4/3/18
2. Property Owner's Name: LY/Jordan Realty HCO, LLC Account #: 103299
3. Billing Address: 78 franklin hts
Rochester NH 03867
4. Service Location: 78 franklin Hts Rochester Zip Code 03867
5. Owners Representative: Amy Callahan
6. Owners Representative's Signature: Amy Callahan
7. Phone #: _____ Cell: (603) 706-3279
8. Email Address: AmyCall1978@gmail.com (no cap)

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

a. How many units of water _____ x 5.29 = \$ _____

b. How many units of sewer 10 x 6.52 = \$ 39.12

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

The cold water pipe burst and flooded
the hall way. The pipe has been leaking
for atleast from March 1st to 21st

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? yes

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***



61 Allen Street
 Rochester, NH 03867-1403
 Phone 603-335-1800 Fax 603-335-7889
 www.adplumbing.com / info@adplumbing.net

Invoice

March 27, 2018
 Summary: SERVICE
 Invoice #: 1021-57265
 Tech: PAUL
 Due Date: 4/3/2018
 Job Date: 3/26/2018

Bill To:
 Executive Properties
 Nick / Judi
 PO Box 353
 Rochester, NH 03866

Job Name:
 78 Franklin Heights
 Amy Callahan
 Rochester

Item Code	Description	Amount
	Leak coming from under concrete slab.	
	26-MAR-18	
	Removed stackable washer/dryer.	
	Cut up the concrete slab in the alcove to expose 1/2 inch copper pipe serving the kitchen faucet cold side that was leaking below the slab.	
	Capped the line under the slab and re-routed the water pipe above the floor behind the washer/dryer, through the entry closer and under the kitchen sink.	
	NOTE - concrete and sheet rock to be repaired by Others.	
PAQ	PRICE AS QUOTED	1200.00

Subtotal	Total
1200.00	\$1,200.00

All materials are warranted by the manufacturers' written warranty only. All labor performed by the above named company is warranted for one year or as otherwise indicated in writing. All work to be completed in a professional manner according to standard practices. Payment is due upon receipt. A USD 3.00 processing fee and a finance charge of two percent per month (24 percent per annum) will be charged on unpaid balances. Purchaser agrees to pay all costs of collection, including attorney's fees. Returned checks are processed electronically for amount and state allowed fees.

Thank you for your Business!

[2010-03-09 16:56:18 kathy]: SENT DEAD LETTER
[2010-04-01 11:42:48 kathy]: SENT DEAD LETTER
[2012-06-06 11:21:09 kathy]: TENANT ADDED TO ACCOUNT TANYA BRETON
[2012-11-29 15:31:10 kathy]: MADE PAYMENT PLAN 12/5/12 \$64.00 BALANCE ON 1/4/13
[2013-03-11 12:09:22 sjuneau]: TONYA BRETON MADE PAYMENT PLAN 3/11/13 - \$30.00 THIS WEEK, PAY THE BALANCE BY 4/3/13. NOTE SENT TO NANCY AT PROPERTY MANAGEMENT.
[2013-05-16 09:11:32 ann]: FORMER TENANT (TONYA BRETON) CAME IN - WILL BE IN JUNE 3RD TO PAY BALANCE UNTIL SHE MOVED OUT.
[2013-05-31 12:31:56 ann]: PER EXECUTIVE PROPERTIES THIS PROPERTY IS CURRENTLY VACANT
[2013-06-17 09:59:10 kathy]: TURNED OFF FOR NON-PAYMENT 6/11/13
[2013-06-24 15:20:47 kathy]: TURNED ON 6/19/13
[2013-06-26 10:17:00 ann]: ADDED NEW TENANT AMY CALLAHAN
[2018-04-03 09:58:47 karenb]: TENANT CAME IN REGARDING MARCH INVOICE. HAD A LEAK WHERE COLD WATER PIPE WAS LEAKING OUT ONTO FLOOR. SHE IS GOING TO GET REPAIR INVOICES FROM EXECUTIVE PROPERTIES AND WILL BE FILING AN APPEAL FOR THE ABOVE AVERAGE USAGE FOR SEWER.
[2018-04-23 13:33:08 karenb]: APPEAL FORM RECEIVED. SENT FOR MAY UAB.
[2018-04-27 08:12:53 karenb]: SPOKE WITH TENANT. REPAIR WAS NOT MADE UNTIL 3/26/18 SO INCREASED USAGE WILL GO OVER INTO NEXT BILLING CYCLE. SHE WOULD LIKE TO APPEAL THAT AS WELL. TOLD HER THAT HER APPEAL WILL MOST LIKELY BE TABLED UNTIL AFTER JUNE BILL COMES OUT.
[2018-05-02 12:58:20 karenb]: TECHNICIAN GOT A READ ON 4/23/18 435 AND 5/2/18 436. 1 UNIT/8 DAYS = .1/DAY. THIS SHOWS USAGE IS BACK TO NORMAL.
[2018-05-15 12:21:54 sjuneau]: APPEAL TABLED UNTIL JULY



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13993834	103299	03/21/2018	04/25/2018	4.64	221.40	227.67
Amount Due						\$453.71

103299
LY & JORDAN REALTY HOLD CO LLC
% EXECUTIVE PROPERTIES INC
P O BOX 353
ROCHESTER, NH 03866-0353



Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____

92096042018013993834400000232314

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
LY & JORDAN REALTY HOLD CO LLC			78 FRANKLIN HEIGHTS /			
Bill Number	Account Number		Past Due Date		Bill Date	
13993834	103299		04/25/2018		03/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	03/02/2018	12/08/2017	423	404	19	102.25
RES SEWER					19	125.42
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
142.19		02/02/2018	4.64	221.40	227.67	\$453.71

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
NEW WATER & SEWER RATES AS OF 2/1/2018 ON CITY WEBSITE
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14001632	103299	06/20/2018	07/23/2018	232.31	.00	221.40
Amount Due						\$453.71

103299
LY & JORDAN REALTY HOLD CO LLC
% EXECUTIVE PROPERTIES INC
P O BOX 353
ROCHESTER, NH 03866-0353



Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____

92096042018014001632000000453712

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
LY & JORDAN REALTY HOLD CO LLC				78 FRANKLIN HEIGHTS /			
Bill Number 14001632		Account Number 103299		Past Due Date 07/23/2018		Bill Date 06/20/2018	
Description	Read Date		Meter Readings		Usage in	Charge	
	Current	Previous	Current	Previous	100 cu. feet		
RES WATER	06/05/2018	03/02/2018	441	423	18	99.90	
RES SEWER					18	121.50	
Last Payment Amt 142.19		Last Payment Date 02/02/2018		Past Due 232.31		Other Current Charges .00	
Current Charges 221.40		Amount Due \$453.71					

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
CITY OF ROCHESTER WATER QUALITY REPORTS ONLINE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/PAGES/WATER-QUALITY-REPORTS

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

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Tax Collector's Office
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Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



06/26/2018 16:35
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P ubcnsing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
103299	36944	LY & JORDAN REALTY HOLD CO	LLC011800560058							78 FRANKLIN HEIGHTS				Active
100	1 RES WATER	SENS69992547	A	06/05/2018			14001632		441	18	0	99.90	221.40	
100	1 RES WATER	SENS69992547	A	03/02/2018			13993834		423	19	0	102.25	227.67	
100	1 RES WATER	SENS69992547	A	12/08/2017			13986208		404	12	0	63.48	141.72	
100	1 RES WATER	SENS69992547	A	09/15/2017			13978546		392	16	0	84.64	188.96	
100	1 RES WATER	SENS69992547	A	06/07/2017			13970876		376	14	0	74.06	165.34	
100	1 RES WATER	SENS69992547	A	03/09/2017			13963232		362	16	0	84.64	188.96	
100	1 RES WATER	SENS69992547	A	12/01/2016			13955749		346	13	0	62.60	143.76	
100	1 RES WATER	SENS69992547	A	09/01/2016			13948205		333	12	0	57.72	132.60	
100	1 RES WATER	SENS69992547	A	06/02/2016			13940697		321	13	0	62.53	143.65	
100	1 RES WATER	SENS69992547	A	03/08/2016			13933150		308	15	0	72.15	165.75	
100	1 RES WATER	SENS69992547	A	12/01/2015			13925782		293	13	0	61.97	143.09	
100	1 RES WATER	SENS69992547	A	09/03/2015			13918340		280	12	0	56.04	130.92	
100	1 RES WATER	SENS69992547	A	06/03/2015			13910901		268	11	0	51.37	120.01	
100	1 RES WATER	SENS69992547	A	03/12/2015			13903429		257	14	0	65.38	152.74	
100	1 RES WATER	SENS69992547	A	12/04/2014			13896075		243	13	0	60.71	141.83	
100	1 RES WATER	SENS69992547	A	09/03/2014			1388672		230	11	0	51.37	120.01	
100	1 RES WATER	SENS69992547	A	06/02/2014			13881254		219	12	0	56.04	130.92	
100	1 RES WATER	SENS69992547	A	03/03/2014			13873845		207	11	0	50.63	119.27	
100	1 RES WATER	SENS69992547	A	12/03/2013			13866558		196	11	0	50.60	119.24	
100	1 RES WATER	SENS69992547	A	09/09/2013			13859172		185	11	0	27.60	65.04	
100	1 RES WATER	SENS69992547	F	06/26/2013			13853231		179	6	0	-50.60	30.00	
100	1 RES WATER	SENS69992547	E	06/17/2013			13851796		190	-11	0	50.60	149.24	
100	1 RES WATER	SENS69992547	F	05/02/2013			13848307		179	11	0	27.60	95.04	
100	1 RES WATER	SENS69992547	A	03/18/2013			13844420		173	6	0	55.20	130.08	
100	1 RES WATER	SENS69992547	A	12/07/2012			13837135		161	12	0	62.98	148.66	
100	1 RES WATER	SENS69992547	A	09/07/2012			13829840		147	14	0	53.88	127.20	
100	1 RES WATER	SENS69992547	A	06/06/2012			13822477		135	12	0	58.37	137.80	
100	1 RES WATER	SENS69992547	A	03/13/2012			13815109		123	13	0	49.39	116.60	
100	1 RES WATER	SENS69992547	A	12/05/2011			13807884		110	11	0			

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: July 26, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 06/01/18

Customer Name: Maris Citron

Account: 300310

Service Address: #6 Morgan Rd

Rochester NH 03868-5804

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 39 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
 - a. Usage on the current invoice is 44 Units
 - b. Average usage of previous 3 years 5 Units
 - c. Estimated increase of Usage 39 Units

Value of 39 Units of Sewer at the current sewer rate of \$4.49 = \$175.11.

Total abatement = \$175.11 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

7/27/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: June 25, 2018

SUBJECT: Maris Citron

PROPERTY: **6 Morgan Rd**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice and repair statement for the above location.

The customer is filing an appeal for above average sewer due to a leaking hot water heater that has been repaired. The water did not go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 300310

1. Date of Appeal: June 1, 2018
2. Property Owner's Name: Mavis Citron Account #: 300310
3. Billing Address: 6 Morgan Rd
Rochester N.H.
03868
4. Service Location: Same Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____ Mavis Citron
7. Phone #: 603 948 1407 Cell: _____
8. Email Address: Gary Citron @ Yahoo . com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from March 1, 2018 to May 9th 2018

10. Abatement is being requested for:

a. How many units of water _____ x 5.29= \$ _____

b. How many units of sewer _____ x 6.52= \$ _____

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

My hot water heater WAS FAULTY
and WAS dumping a LOT OF WATER
~~into the yard~~ IT HAS BEEN
REPLACED

INTO
the
yard
outside

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

HOT WATER heater WAS FAULTY

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system?

YES NO

If yes, has the leak been repaired?

YES

Who made the repair?

KEVIN DRAKE

Has proof of the repair been attached to this appeal form?

YES

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

YES I Am ON A Fixed Income

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account: 300310

[2012-04-26 09:46:47 ann]: ADD EDDERLY EXEMPTION
[2016-12-13 12:56:49 karenb]: WILL MAKE PAYMENT 1/7/17

[2017-01-11 13:42:52 karenb]: MAILED PAYMENT TODAY

[2017-04-11 13:45:10 karenb]: MAILING PAYMENT THE WEEK OF THE 4/17

[2017-09-19 13:27:20 karenb]: MARIS CALLED WITH NEW PHONE: 1-603-948-1407 AND TO STATE SHE WILL PAY WHEN SHE GETS HER CHECK 10/7/17.

[2018-05-07 11:20:57 karenb]: OWNER CALLED, OVER THE WEEKEND SHE NOTICED THAT HER HOT WATER TANK WAS LEAKING. TARA PROVIDED AN
UPDATED READ OF 341 TODAY. THERE HAS BEEN 44 UNITS OF USAGE SINCE LAST READ ON 2/20/18. EMAILED THE INFORMATION TO HER SON, AT HER
REQUEST. HE WILL BE FILING AN INSURANCE CLAIM AND ASSISTS HER WITH HER BILLS.

[2018-06-08 14:51:39 karenb]: APPEAL FORM RECEIVED. READ OF 341 ON 5/17/18 SHOWS USAGE IS BACK TO NORMAL. SENT FOR JULY UAB.

ABC ✓ Check Spelling

Display as HTML



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14000224	300310	05/21/2018	06/25/2018	0.18	.00	303.16
Amount Due						\$303.34

300310
CITRON TED & MARIS
6 MORGAN RD
ROCHESTER, NH 03868-5804

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018014000224700000303347

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
CITRON TED & MARIS				6 MORGAN RD /			
Bill Number	Account Number		Past Due Date		Bill Date		
14000224	300310		06/25/2018		05/21/2018		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
ELD WATER	05/17/2018	02/20/2018	341	297	44	105.60	
ELD SEWER					44	197.56	
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
40.93		04/09/2018	0.18	.00	303.16	\$303.34	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
CITY OF ROCHESTER WATER QUALITY REPORTS ONLINE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/PAGES/WATER-QUALITY-REPORTS

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



a hyar erp solution

06/08/2018 14:53
karenb

CITY OF ROCHESTER
UB Consumption History Report

P
ubcnsinq

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
300310		10291	CITRON TED & MARIS				022403090031			6	MORGAN RD			Active
105	-	1	ELD WATER		A	05/17/2018		14000224	341	44	0	105.60	303.16	
105	-	1	ELD WATER		A	02/20/2018		13992552	297	4	0	16.10	40.93	
105	-	1	ELD WATER		A	11/21/2017		13984900	293	4	0	16.10	40.93	
105	-	1	ELD WATER		A	08/21/2017		13977226	289	5	0	16.10	40.93	
105	-	1	ELD WATER		A	05/18/2017		13969497	284	3	0	16.10	40.93	
105	-	1	ELD WATER		A	02/23/2017		13961964	281	5	0	16.10	40.93	
105	-	1	ELD WATER		A	11/21/2016		13954456	276	5	0	14.64	38.40	
105	-	1	ELD WATER		A	08/25/2016		13946931	271	5	0	14.64	38.40	
105	-	1	ELD WATER		A	05/26/2016		13939341	266	5	0	14.64	38.40	
105	-	1	ELD WATER		A	02/23/2016		13931907	261	5	0	14.64	38.40	
105	-	1	ELD WATER		A	11/23/2015		13924511	256	4	0	14.21	37.97	
105	-	1	ELD WATER		A	08/20/2015		13917062	252	5	0	14.21	37.97	
105	-	1	ELD WATER		A	05/14/2015		13909540	247	5	0	14.21	37.97	
105	-	1	ELD WATER		A	02/25/2015		13902191	242	6	0	14.21	39.11	
105	-	1	ELD WATER		A	11/19/2014		13894811	236	6	0	14.21	39.11	
105	-	1	ELD WATER		A	08/18/2014		13887410	230	6	0	14.21	39.11	
105	-	1	ELD WATER		A	05/14/2014		13879910	224	5	0	14.21	37.97	
105	-	1	ELD WATER		A	02/24/2014		13872622	219	6	0	14.00	38.90	
105	-	1	ELD WATER		A	11/22/2013		13865287	213	7	0	14.00	43.05	
105	-	1	ELD WATER		A	08/19/2013		13857909	206	5	0	14.00	37.76	
105	-	1	ELD WATER		A	05/21/2013		13850490	201	7	0	14.00	43.05	
105	-	1	ELD WATER		A	02/22/2013		13843202	194	6	0	14.00	38.84	
105	-	1	ELD WATER		A	11/19/2012		13835889	188	6	0	13.67	38.03	
105	-	1	ELD WATER		A	08/22/2012		13828548	182	7	0	13.67	42.09	
105	-	1	ELD WATER		A	05/18/2012		13821158	175	6	0	13.67	38.03	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: July 26, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 06/12/18

Customer Name: Ravi Jingnasha Realty LLC

Account: 010800

Service Address: #129-1 No Main St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend of 171 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. Per the Water & Sewer Adjustment Policy the water appeal should be denied:
 4. *In the event the source or cause of the abnormally high consumption is related to a leak due to customer negligence such as the failure to maintain internal (private) plumbing fixtures in good repair and/or protect plumbing from freezing, the customer shall be held responsible for the entire bill.*
2. The water did not enter the sewer system.
3. The customer does not dispute the meter reading.
 - a. Total usage on disputed invoice: 216 Units
 - b. Average use on previous three years is: 45 Units
 - c. Estimated use over average: 171 Units

Value of 171 Units of Sewer at the current sewer rate of \$6.75 = \$1,154.25.

Total abatement = \$1,154.25 plus accrued interest.

Lisa J. Clark

7/27/18

Lisa J. Clark
Utility Billing Office Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: July 30, 2018
SUBJECT: Ravi Jignasha Realty LLC
PROPERTY: **129-1 No Main St**

Please find attached the Water Billing Appeal, account notes, consumption history, invoices and repair statement for the above location.

The customer is filing an appeal for 86 units of water and 171 units of sewer due to a leak from frozen pipes. The water did not go into the sewer system and repairs have been made.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 6/12/18

W/S

1. Date of Appeal: _____
2. Property Owner's Name: RAVI JIGNASHA REALTY LLC Account #: 010800
3. Billing Address: 137 NO MAIN ST
ROCHESTER NH 03867
4. Service Location: 129-1 NO MAIN ST Zip Code _____
5. Owners Representative: GAUTAM PATEL
6. Owners Representative's Signature: [Signature]
7. Phone #: 603 978 7839 Cell: 603 978 7839
8. Email Address: GAUTAM65@GMAIL.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

a. How many units of water 86 x 5.29 = \$ 477.30

b. How many units of sewer 171 x 6.52 = \$ 1154.25

C. Water & Sewer Department Fees of: \$ _____

Total \$ 1631.55

11. Explanation of Appeal Request:

When the pipes froze during the winter they burst.
When the frozen pipes melted, the water leaked in to
the basement not in sewer lines. I aware that this
desecunt one's of 10 years.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES

Who made the repair? MARTEL INC

Has proof of the repair been attached to this appeal form? YES

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



59 Old Rochester Rd.
P.O. Box 606
Dover, NH 03821-0606

603-742-4141

NH Lic. #456C
NH Gas Lic #GFB0900333
ME Lic #02687

Invoice

Date	Invoice #
3/14/2018	50846

Bill To:

Ravi Jingnasha Realty LLC
137 North Main St.
Rochester, NH 03867

Visa- M/C- Discover- CVV Code _____ Expires _____

Credit Card No. _____

Signature _____

			Terms
			Net 30
Quantity	Description	Rate	Amount
	Repair Breaks in Basement - Need to Return 129 North Main St..		
9	1/2" Copper Couplings	0.94	8.46
2	1/2 Copper 90	1.24	2.48
2	ft. 1/2" Copper Pipe	2.78	5.56
6	2 Men, 3 Hours Labor Each	95.00	570.00
		Total	\$586.50

Account: 010800

[2011-03-31 14:08:58 ann]: CHANGE MAILING ADDRESS TO: 137 NO MAIN ST., ROCHESTER, NH

[2014-06-18 15:02:56 kathy]: PROPERTY VACANT AND FOR RENT IN STORE BUT HAS APARTMENT UPSTAIRS

[2014-10-20 10:41:33 sjuneau]: MAILED LETTER REQUIRING LOW HAZARD BACKFLOW DEVICE BY 11/21/2014

[2014-10-22 14:02:44 sjuneau]: RECEIVED CERTIFICATION FOR LOW HAZARD BACKFLOW. ADDED TO ACCOUNT - SENT PERMIT

[2015-12-03 14:08:20 karenb]: ANNUAL BACKFLOW TEST RESULTS RECEIVED 11/18/15

[2018-01-12 09:31:00 karenb]: WATER FLOWING INTO BASEMENT. TURNED OFF AT STREET 1/11/18.

[2018-01-19 15:02:53 karenb]:REPLACED FROZEN METER 1/16/18 AND TURNED BACK ON 1/19/18

[2018-01-26 13:18:14 karenb]:CREDIT OF \$64.82 TRANSFERRED TO THIS ACCOUNT FROM 010850 PER HOMEOWNER REQUEST

[2018-05-24 15:07:42 karenb]:OWNER CAME IN DUE TO HIGH INVOICE. HE HAD A FROZEN PIPE THAT BURST. GAVE HIM APPEAL PAPERWORK.

[2018-06-13 16:34:04 karenb]:OWNER DROPPED OFF PAPERWORK. SENT FOR AUGUST UAB. ONCE IN TEN YEAR APPEAL. RECEIVED PAPERWORK SHOWING GAUTAM PATEL AS REGISTERED AGENT FOR RAVI JIGNASHA REALTY LLC.

[2018-06-22 14:26:41 karenb]:READ OF 0276 ON 6/21/18 SHOWS USAGE IS BACK TO NORMAL. 22 UNITS/49 DAYS = .4/DAY.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13998010	010800	05/17/2018	06/22/2018	0.00	.00	2,656.80
Amount Due						\$2,656.80

010800
RAVI JINGNASHA REALTY LLC
137 NO MAIN ST
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018013998010600002656809

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
RAVI JINGNASHA REALTY LLC			129 -1 NO MAIN ST /ANTIQUE SHOP			
Bill Number	Account Number	Past Due Date	Bill Date			
13998010	010800	06/22/2018	05/17/2018			
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
COMM WATER	05/02/2018	02/07/2018	254	38	216	1,198.80
COMM SEWER					216	1,458.00
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
1,366.34	03/09/2018	0.00	.00	2,656.80	\$2,656.80	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
CITY OF ROCHESTER WATER QUALITY REPORTS ONLINE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/PAGES/WATER-QUALITY-REPORTS

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
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Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



06/12/2018 11:27
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P
ubcnsinq

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
010800		35726	RAVI JINGNASHA REALTY LLC		012103470000						129 NO MAIN ST				Active
110	1	COMM WATER	SENS84079968	A	05/02/2018			13998010		254	216	0	1,198.80	2,656.80	
110	1	COMM WATER	SENS84079968	A	02/07/2018			13990351		38	38	83	640.09	1,431.10	
110	1	COMM WATER	SENS84079968	I	01/16/2018			13990351		0	83	0	.00	.00	
110	1	COMM WATER	SENS76166682	A	11/07/2017			13982712		795	33	0	174.57	389.73	
110	1	COMM WATER	SENS76166682	A	08/02/2017			13975058		762	38	0	201.02	448.78	
110	1	COMM WATER	SENS76166682	A	05/01/2017			13967334		724	71	0	375.59	838.51	
110	1	COMM WATER	SENS76166682	A	01/31/2017			13959803		653	79	0	407.33	916.24	
110	1	COMM WATER	SENS76166682	A	11/07/2016			13952310		574	75	0	360.75	828.75	
110	1	COMM WATER	SENS76166682	A	08/12/2016			13944762		499	48	0	230.88	530.40	
110	1	COMM WATER	SENS76166682	A	05/02/2016			13937204		451	39	0	187.59	430.95	
110	1	COMM WATER	SENS76166682	A	02/01/2016			13929759		412	35	0	168.35	386.75	
110	1	COMM WATER	SENS76166682	A	11/02/2015			13922377		377	20	0	94.41	219.21	
110	1	COMM WATER	SENS76166682	A	08/03/2015			13914934		357	27	0	126.09	294.57	
110	1	COMM WATER	SENS76166682	A	05/01/2015			13907413		330	25	0	116.75	272.75	
110	1	COMM WATER	SENS76166682	A	02/06/2015			13900058		305	48	0	224.16	523.68	
110	1	COMM WATER	SENS76166682	A	10/31/2014			13892684		257	28	0	130.76	305.48	
110	1	COMM WATER	SENS76166682	A	08/01/2014			13885290		229	22	0	102.74	240.02	
110	1	COMM WATER	SENS76166682	A	05/01/2014			13877794		207	54	0	251.06	588.02	
110	1	COMM WATER	SENS76166682	A	02/03/2014			13870491		153	72	0	331.20	780.48	
110	1	COMM WATER	SENS76166682	A	11/01/2013			13863178		81	74	0	340.40	802.16	
110	1	COMM WATER	SENS76166682	A	08/01/2013			13855807		7	47	0	248.40	585.36	
110	1	COMM WATER	SENS76166682	I	07/23/2013			13848382		894	47	0	.00	.00	
110	1	COMM WATER	SENS69890494	A	05/06/2013			13841099		847	68	0	312.80	737.12	
110	1	COMM WATER	SENS69890494	A	02/01/2013			13833792		724	55	0	251.05	591.94	
110	1	COMM WATER	SENS69890494	A	11/01/2012			13826438		669	55	0	246.95	583.00	
110	1	COMM WATER	SENS69890494	A	08/01/2012			13819058		637	32	0	143.68	339.20	
110	1	COMM WATER	SENS69890494	A	05/01/2012			13811796		605	32	0	85.31	201.40	
110	1	COMM WATER	SENS69890494	A	10/31/2011			13804507		586	19	0	116.57	275.30	
110	1	COMM WATER	SENS69890494	A	07/29/2011			13797203		560	26	0	253.11	604.16	
110	1	COMM WATER	SENS69890494	A	05/02/2011			13789862		501	59	0	188.76	450.56	
110	1	COMM WATER	SENS69890494	A	01/31/2011			13782665		457	44	0	158.73	378.88	
110	1	COMM WATER	SENS69890494	A	11/01/2010			13775445		420	37	0	175.89	419.84	
110	1	COMM WATER	SENS69890494	A	08/02/2010			13768175		379	29	0	122.58	295.13	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: July 26, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 07/05/18

Customer Name: Timothy Chalifour

Account: 111640

Service Address: #760 Portland St.

Rochester NH 03868-5804

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 23 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
 - a. Usage on the current invoice is 37 Units
 - b. Average usage of previous 3 years 14 Units
 - c. Estimated increase of Usage 23 Units

Value of 23 Units of Sewer at the current sewer rate of \$6.75 = \$155.25.

Total abatement = \$155.25 plus accrued interest.

Lisa J. Clark

7/27/18

Lisa J. Clark
Utility Billing Office Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: July 30, 2018
SUBJECT: Timothy J Chalifour
PROPERTY: **760 Portland St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

The customer is filing an appeal for 23 units of sewer due to a leak in the irrigation system. The water did not go into the sewer system and repairs have been made.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 7/18/18

W/S

1. Date of Appeal: 7/5/18
2. Property Owner's Name: Timothy J Chalifour Account #: 111640
3. Billing Address: 760 Portland St.
Rochester, NH 03868
4. Service Location: _____ Zip Code _____
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-397-7080 Cell: _____
8. Email Address: tachalifour@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3/5/18 to 6/12/18

10. Abatement is being requested for:

a. How many units of water _____ x 5.29 = \$ _____

b. How many units of sewer 23 x 6.52 = \$ 155.25

C. Water & Sewer Department Fees of: \$ _____

Total \$ 155.25

11. Explanation of Appeal Request:

When we received our bill for Water & Sewer noticed that bill was way higher even with the pool adjustment. Upon searching for a possible leak, I discovered a hose has been leaking in the front yard (goes to our irrigation system). Problem was fixed and I am asking for an adjustment on our sewer portion of the bill.

Thanks,

Tim Chalifour

* would like consideration going into next bill as leak was fixed when into the next billing cycle.
leak fixed 6/28/18

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☐ No ☒ (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? No - From yard

If yes, has the leak been repaired? yes

Who made the repair? myself - Replaced A gasket

Has proof of the repair been attached to this appeal form? No

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

We will have to pay half the bill now & half the bill next month - it will hurt.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account: 111640

[2016-09-26 14:32:08 sjuneau]: SEPTEMBER BILL RETURNED WITH FORWARDING ADDRESS OF 51 ESSEX ST, SANFORD ME 04073 - SENT TO ASSESSING
[2016-10-26 09:48:11 karenb]: FINAL BILL PROCESSED

[2017-06-13 13:30:26 karenb]: HOMEOWNER PUT IN PULL AND IS FILLING IT. 5,000G POOL. HE ALREADY STARTED FILLING IT; CHECKED METER WHILE
ON PHONE AND READ WAS 02577515; HE WILL CALL WHEN HE IS FINISHED FILLING. END 025382.20

[2017-06-14 10:46:17 karenb]: POOL CREDIT 6 UNITS = \$39.12

[2018-05-29 11:55:54 karenb]: POOL CREDIT 10 UNITS = \$67.50 (323 - 333)

[2018-06-25 16:54:04 karenb]: OWNER CALLED IN DUE TO HIGH BILL. HE CHECKED THE METER. READ 345. (6 UNITS/13 DAYS = .46/DAY) HE STATED THAT
THE NUMBERS WERE MOVING WHEN WATER WAS OFF. RECOMMENDED THAT HE HAVE A PLUMBER CHECK FOR LEAKS, ALSO CHECK TOILETS. HE ASKED
WHAT HAPPENS IF HE CAN'T FIND ANYTHING. EXPLAINED METER TEST PROCESS.

[2018-06-29 14:36:09 sjuneau]: HAD A LEAK IN THE IRRIGATION SYSTEM THAT LEAKED OUT INTO THE LAWN - DID NOT ENTER THE SEWER SYSTEM.
WANTED TO KNOW ABATEMENT PROCESS.

[2018-07-20 10:28:55 karenb]: GRABBED A READ TO VERIFY USAGE IS BACK TO NORMAL. READ OF 349 ON 7/19/18. .1/DAY. USAGE IS BACK TO NORMAL.
UAB FORM RECEIVED. SENT TO AUGUST UAB.

[2018-07-23 08:38:23 karenb]: CUSTOMER VERIFIED THAT HE JUST WANTED TO HAVE THE APPEAL HEARD IN THE AUGUST MEETING AS THE NEW READ
SHOWS THAT THERE WILL NOT BE MUCH USAGE GOING INTO NEXT BILLING CYCLE.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14002017	111640	06/20/2018	07/23/2018	-0.01	.00	387.60
Amount Due						\$387.61

111640
CHALIFOUR TIMOTHY J & AMANDA
760 PORTLAND ST
ROCHESTER, NH 03868-8414

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018014002017300000387613

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
CHALIFOUR TIMOTHY J & AMANDA				760 PORTLAND ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
14002017	111640		07/23/2018		06/20/2018		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	06/12/2018	03/05/2018	339	302	37	205.35	
RES SEWER					37	249.75	
POOL ADJ						-67.50	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
168.19	04/20/2018	-0.01	.00	387.60	\$387.61		

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
CITY OF ROCHESTER WATER QUALITY REPORTS ONLINE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/PAGES/WATER-QUALITY-REPORTS

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



Account

Tier History
Replace Hist
Demand Inq
Report Options

Account 111640 Customer 46521
Parcel 0107004900000
Location 760 PORTLAND ST Status Active

Service

Service 100 001 RES WATER Mfr SENS Meter # 69992057
1 of 1

Consumption history

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill
06/12/2018		14002017	A		339	37	14	0	99	455.10	205.35
03/05/2018		13994218	A		302	14	14	0	87	167.92	75.43
12/08/2017		13986592	A		288	10	10	0	79	118.10	52.90
09/20/2017		13978918	A		278	15	15	0	98	177.15	79.35
06/14/2017		13971248	A		263	19	19	0	97	224.39	100.51
03/09/2017		13963606	A		244	10	10	0	92	118.10	52.90
12/07/2016		13956118	A		234	5	5	0	42	55.67	24.44



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: July 27, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 07/25/18

Customer Name: SRJ Lou Holdings LLC

Account: 133620

Service Address: 74 Winter St

Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant is responsible for all usage and/or undetected water leaks on the property.
2. Per Section 2 in the Policy on Water & Sewer Adjustments:
*"In the event that a customer cannot determine the source or cause of the abnormally high consumption, the customer is required to hire a private licensed plumber to assist the customer in trying to determine the cause. **If the plumber is unable to determine the source or cause of the abnormally high consumption, the City can only speculate that the customer has located and repaired or corrected said source.** If the customer claims that said source never existed, the City shall test the meter and make an adjustment to the bill in accordance with the requirements stipulated in the City Ordinance 17.12(d) for meter found to be inaccurate based on the American Water Works Association (AWWA) standards. **If the meter test reveals an accurate or under-recording meter the customer shall be held responsible for the entire bill plus the cost of meter testing, shipping and handling.**"*

Lisa J. Clark

7/27/18

Lisa J. Clark
Utility Billing Office Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: July 30, 2018
SUBJECT: SRJ Lou Holdings LLC
PROPERTY: **74 Winter St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

The customer is filing an appeal for 588 units of water and sewer due to a high usage on the June 2018 water bill. The usage is back to normal. The homeowner could not locate the source of the high usage and will be monitoring the property weekly.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 7/25/18
WLS

1. Date of Appeal: _____
2. Property Owner's Name: SRT LOU HOLDINGS Account #: 14002631 Bill#
3. Billing Address: PO Box 411 133620 Account#
EPPING, NH 03042.
4. Service Location: 74 WINTER ST. Zip Code _____
5. Owners Representative: JACK MURRAY
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-502-6438 Cell: _____
8. Email Address: JACK@TKANPROPERTY.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from April 2018 to JUNE 2018

10. Abatement is being requested for:

a. How many units of water 588 x 5.29 = \$ 3,104.52

b. How many units of sewer 588 x 6.52 = \$ 3,767.76

c. Water & Sewer Department Fees of: ~~6872.28~~

Total \$ 6,872.28

11. Explanation of Appeal Request:

THE CURRENT BILL IS NOT INDICATIVE OF NORMAL AVERAGE
USAGE OF WATER. IN AN EFFORT TO MANAGE POTENTIAL FUTURE
LEAKS I WILL IMPLEMENT A WEEKLY RECORD OF WATER READING.
REGRETTFULLY, WE COULD NOT FIND ANY LEAKS AND THE CITY
DATA REPORT SHOWED IT STOPPED PRIOR TO THE ONSITE VISIT.
I AM LOOKING INTO AN ALARM NOTIFICATION SYSTEM SIMILAR
TO A SPRINKLER WATER FLOW SENSOR.

I HAVE BEEN INFORMED OF THE 1x IN 10 YEAR REQUEST
FOR ABATEMENT ON WATER USAGE.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? COULD NEVER DETERMINE SOURCE OF WATER USAGE.

If yes, has the leak been repaired? THE LEAK STOPPED. PROPERTY HAS NO OUTSIDE H₂O SPICKETS

Who made the repair? I HAVE HAD A CONTRACTOR VERIFY IF ANY LEAKS ARE CONTINUING

Has proof of the repair been attached to this appeal form? WILL PRESENT MAINTENANCE DOCUMENTS AT APPEAL.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

YES, THE PROPERTY DOES NOT GENERATE ENOUGH RENTAL INCOME TO COVER SUCH A LARGE UNEXPECTED EXPENSE.

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Account: 133620

[10/01/08- CHARGED SERVICE CALL FOR NON PAYMENT. TIM PICKED UP A CHECK (#6831)
06/30/09- CHARGED TURN OFF FOR NON PAYMENT
07/02/09- CHARGED TURN ON FOR NON
PAYMENT
[2010-12-28 08:18:44 ann]: CALLED - WILL BE IN EITHER TODAY OR TOMORROW FOR SURE TO PAY PAST DUE BALANCE
[2013-01-24 11:35:11 kathy]: GOING TO AUCTION 1/30/13
[2013-04-01 16:49:40 sjuneau]: SHUT OFF NOTICE RETURNED - MOVED LEFT NO ADDRESS
[2013-04-10 09:48:27 ann]: NEW OWNER SRJ LOU HOLDINGS, LLC, PO BOX 411, EPPING, NH 03042 (JACK MURRAY)
[2013-06-18 3:48:38 karenb]: 611 UNITS ON JUNE INVOICE. TAGGED DOOR AND MAILED LEAK LETTER.
[2018-06-26 15:29:24 karenb]: TECHNICIAN PULLED METER REPORT TODAY WHICH SHOWED THAT LEAK/ISSUE WAS RESOLVED ON 6/7/18. SINCE THEN
THE USAGE HAS BEEN BACK TO NORMAL. EMAILED REPORT TO HOMEOWNER. HE WILL CHECK ON PROPERTY AND WITH TENANTS AGAIN.
[2018-07-25 09:44:25 karenb]: HOMEOWNE DROPPED OFF APPEAL FORM. HE COULD NOT FIND CAUSE FOR HIGH USAGE. WILL BE IMPLEMENTING A
WEEKLY RECORD OF WATER READING TO STAY ON TOP OF ANY ISSUES. SENT FOR AUGUST UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14002631	133620	06/20/2018	07/23/2018	0.00	.00	7,515.30
Amount Due						\$7,120.24

133620
SRJ LOU HOLDINGS LLC
P O BOX 411
EPPING, NH 03042

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018014002631100007120249

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
SRJ LOU HOLDINGS LLC				74 WINTER ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
14002631	133620		07/23/2018		06/20/2018		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	06/18/2018	03/09/2018	1012	401	611	3,391.05	
RES SEWER					611	4,124.25	
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
400.00		07/25/2018	0.00	.00	7,515.30	\$7,120.24	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
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City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



07/25/2018 09:43
karenb

CITY OF ROCHESTER
UB Consumption History Report

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Account Number	Customer # Name	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
Service	Mfr Meter Number	By							
133620	40727	SRJ LOU HOLDINGS LLC	012001270000		74 WINTER ST				Active
100	1 RES WATER	SENS76166287	14002631	1,012	611	0	3,391.05	7,515.30	
100	1 RES WATER	SENS76166287	13994836	401	21	0	113.39	252.35	
100	1 RES WATER	SENS76166287	13987202	380	19	0	100.51	224.39	
100	1 RES WATER	SENS76166287	13979530	361	18	0	95.22	212.58	
100	1 RES WATER	SENS76166287	13971865	343	34	0	179.86	401.54	
100	1 RES WATER	SENS76166287	13964223	309	29	0	153.41	342.49	
100	1 RES WATER	SENS76166287	13956735	280	33	0	159.08	365.20	
100	1 RES WATER	SENS76166287	13949192	247	29	0	139.49	320.45	
100	1 RES WATER	SENS76166287	13941680	218	40	0	192.40	442.00	
100	1 RES WATER	SENS76166287	13934138	178	46	0	221.26	508.30	
100	1 RES WATER	SENS76166287	13926769	132	38	0	181.46	418.58	
100	1 RES WATER	SENS76166287	13919320	94	22	0	102.74	240.02	
100	1 RES WATER	SENS76166287	13911876	72	21	0	98.07	229.11	
100	1 RES WATER	SENS76166287	13904407	51	27	0	126.09	294.57	
100	1 RES WATER	SENS76166287	13897055	24	23	0	107.41	250.93	
100	1 RES WATER	SENS76166287	13889650	1	0	0	17.74	47.59	
100	1 RES WATER	SENS76166287	13882228	1	1	0	17.74	47.59	
100	1 RES WATER	SENS76166287	13874811	2,664	0	0	17.74	47.59	
100	1 RES WATER	SENS76166287	13867529	2,664	22	0	101.20	238.48	
100	1 RES WATER	SENS76166287	13860133	2,642	21	0	96.60	227.64	
100	1 RES WATER	SENS76166287	13852752	2,621	17	0	78.20	214.28	

** END OF REPORT - Generated by Karen Bonneau **

07/27/2018 11:31
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 1
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	.00	.00	.00	-2,500.00	.0%
510001	406105	XFER FROM RET EARNIN	-3,020,368	-3,020,368	.00	.00	.00	-3,020,368.00	.0%
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-2,040.00	.00	.00	-22,960.00	8.2%
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-2,828.00	.00	.00	-47,172.00	5.7%
510001	406601	USER FEES	-3,800,000	-3,800,000	-415,831.40	.00	.00	-3,384,168.60	10.9%
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-967.18	.00	.00	-11,032.82	8.1%
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	.00	.00	.00	-24,000.00	.0%
510001	406826	HOMEOWNER FINANCE RE	-3,500	-3,500	-1,303.63	.00	.00	-2,196.37	37.2%
TOTAL WATER WORKS REVENUE			-6,937,368	-6,937,368	-422,970.21	.00	.00	-6,514,397.79	6.1%
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	630,588	630,588	44,504.96	.00	.00	586,083.04	7.1%
51601057	511099	SALARIES - ADJUSTM	3,126	3,126	.00	.00	.00	3,126.00	.0%
51601057	513001	OVERTIME - REGULAR	45,000	45,000	781.25	.00	.00	44,218.75	1.7%
51601057	515001	ON CALL	4,497	4,497	304.02	.00	.00	4,192.98	6.8%
51601057	516000	LONGEVITY	3,082	3,082	32.50	.00	.00	3,049.50	1.1%
51601057	519000	TRAVEL ALLOWANCE	500	500	.00	.00	.00	500.00	.0%
51601057	521100	HEALTH INSURANCE	132,223	132,223	9,687.78	.00	.00	122,535.22	7.3%
51601057	521200	DENTAL INSURANCE	2,603	2,603	213.93	.00	.00	2,389.07	8.2%
51601057	521200	11539 DENTAL	-42	-42	.00	.00	.00	-42.00	.0%
51601057	521300	LIFE INSURANCE	1,069	1,069	70.33	.00	.00	998.67	6.6%
51601057	522000	SOCIAL SECURITY CO	49,351	49,351	3,257.33	.00	.00	46,093.67	6.6%
51601057	523000	RETIRE CONTRIBUTIO	77,754	77,754	5,137.24	.00	.00	72,616.76	6.6%
51601057	526000	WORKERS' COMPENSAT	29,747	29,747	.00	.00	.00	29,747.00	.0%
51601057	528001	DISABILITY INSURAN	6,434	6,434	422.66	.00	.00	6,011.34	6.6%
51601057	532001	STAFF DEVELOPMENT	4,080	4,080	.00	.00	365.32	3,714.68	9.0%
51601057	533000	OTHER PROF SERVICE	6,065	6,065	282.19	.00	1,811.15	3,971.66	34.5%
51601057	533001	AUDIT	4,140	4,140	.00	.00	.00	4,140.00	.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	.00	.00	4,350.00	7,450.00	36.9%
51601057	533004	MEDICAL SERVICES	500	500	.00	.00	500.00	.00	100.0%
51601057	534003	SOFTWARE MAINTENAN	31,925	31,925	19,874.80	.00	2,328.00	9,722.20	69.5%
51601057	541100	WATER & SEWERAGE	7,800	7,800	.00	.00	2,000.00	5,800.00	25.6%
51601057	542300	CUSTODIAL SERVICES	2,200	2,200	.00	.00	.00	2,200.00	.0%

07/27/2018 11:31
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 2
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	.00	.00	.00	1,000.00	.0%
51601057	543002	EQUIPMENT MAINTENA	1,412	1,412	1,357.00	.00	.00	55.00	96.1%
51601057	544200	RENTAL OF EQUIPMEN	410	410	.00	.00	.00	410.00	.0%
51601057	544500	LEASE COPIER/PRINT	1,675	1,675	.00	.00	.00	1,675.00	.0%
51601057	552001	FLEET INSURANCE	3,972	3,972	.00	.00	.00	3,972.00	.0%
51601057	552003	GENERAL LIABILITY	5,444	5,444	.00	.00	.00	5,444.00	.0%
51601057	553400	POSTAGE FEES	400	400	.00	.00	.00	400.00	.0%
51601057	554000	ADVERTISING	1,400	1,400	.00	.00	.00	1,400.00	.0%
51601057	555000	PRINTING AND BINDI	1,000	1,000	.00	.00	.00	1,000.00	.0%
51601057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	375	.00	.00	215.97	159.03	57.6%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	.00	.00	76.68	2,974.32	2.5%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	81.97	.00	779.67	8,138.36	9.6%
51601057	561010	CLOTHING	6,100	6,100	184.05	.00	1,045.95	4,870.00	20.2%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	296.65	.00	1,098.04	3,605.31	27.9%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	.00	.00	5,500.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	.00	.00	1,800.00	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	.00	.00	34.32	3,590.68	.9%
51601057	562600	VEHICLE FUEL	21,420	21,420	.00	.00	.00	21,420.00	.0%
51601057	573401	ADMIN EQUIPMENT	2,435	2,435	.00	.00	.00	2,435.00	.0%
51601057	573900	OTHER EQUIPMENT	7,000	7,000	.00	.00	.00	7,000.00	.0%
51601057	575100	INVENTORY PURCHASE	124,000	124,000	.00	.00	.00	124,000.00	.0%
51601057	581000	DUES AND FEES	1,910	1,910	.00	.00	81.67	1,828.33	4.3%
51601057	583000	INTEREST EXPENSE	706,222	706,222	41,151.45	.00	.00	665,070.55	5.8%
51601057	584000	CONTINGENCY	20,000	20,000	.00	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	.00	.00	2,000.00	750.00	72.7%
51601057	589031	LIEN DISCHARGE FEE	600	600	.00	.00	.00	600.00	.0%
51601057	591000	REDEMPTION OF PRIN	1,882,491	1,882,491	26,813.88	.00	.00	1,855,677.12	1.4%
51601057	592001	DEPRECIATION	1,380,000	1,380,000	.00	.00	.00	1,380,000.00	.0%
51601057	593002	TRANS TO CAPITAL P	410,000	410,000	.00	.00	.00	410,000.00	.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	.00	.00	.00	25,000.00	.0%
TOTAL WATER WORKS EXPENSE			5,692,634	5,692,634	154,453.99	.00	23,986.77	5,514,193.24	3.1%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	295,859	295,859	22,740.69	.00	.00	273,118.31	7.7%
51601073	513001	OVERTIME - REGULAR	18,000	18,000	1,372.01	.00	.00	16,627.99	7.6%
51601073	515001	ON CALL	16,285	16,285	1,255.00	.00	.00	15,030.00	7.7%
51601073	516000	LONGEVITY	1,600	1,600	200.00	.00	.00	1,400.00	12.5%
51601073	521100	HEALTH INSURANCE	86,319	86,319	5,826.06	.00	.00	80,492.94	6.7%

07/27/2018 11:31
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 3
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	521200	DENTAL INSURANCE	1,500	1,500	134.93	.00	.00	1,365.07	9.0%
51601073	521300	LIFE INSURANCE	526	526	36.72	.00	.00	489.28	7.0%
51601073	522000	SOCIAL SECURITY CO	23,124	23,124	1,794.97	.00	.00	21,329.03	7.8%
51601073	523000	RETIREMENT CONTRIB	35,903	35,903	2,766.78	.00	.00	33,136.22	7.7%
51601073	526000	WORKERS' COMPENSAT	6,209	6,209	.00	.00	.00	6,209.00	.0%
51601073	528001	DISABILITY INSURAN	3,179	3,179	232.88	.00	.00	2,946.12	7.3%
51601073	532001	STAFF DEVELOPMENT	1,750	1,750	.00	.00	.00	1,750.00	.0%
51601073	533000	OTHER PROF SERVICE	11,500	11,500	.00	.00	7,000.00	4,500.00	60.9%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	.00	.00	.00	10,000.00	.0%
51601073	533006	LABORATORY SERVICE	26,732	26,732	885.20	.00	11,569.80	14,277.00	46.6%
51601073	541901	HVAC SERVICE CONTR	6,061	6,061	1,515.25	.00	4,545.75	.00	100.0%
51601073	543000	REPAIR AND MAINTEN	73,189	73,189	179.88	.00	8,208.62	64,800.50	11.5%
51601073	543002	EQUIPMENT MAINTENA	71,359	71,359	165.00	.00	8,165.00	63,029.00	11.7%
51601073	544500	LEASE COPIER/PRINT	568	568	.00	.00	.00	568.00	.0%
51601073	552002	PROPERTY INSURANCE	7,226	7,226	.00	.00	.00	7,226.00	.0%
51601073	553000	COMMUNICATIONS	12,996	12,996	15.00	.00	4,096.62	8,884.38	31.6%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	.00	.00	.00	1,000.00	.0%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	15.97	.00	.00	1,584.03	1.0%
51601073	561009	TRAINING MATERIALS	1,000	1,000	.00	.00	.00	1,000.00	.0%
51601073	561010	CLOTHING	5,850	5,850	196.23	.00	1,448.77	4,205.00	28.1%
51601073	561015	SAFETY EQUIPMENT &	4,000	4,000	.00	.00	175.00	3,825.00	4.4%
51601073	561031	CHEMICALS	192,592	192,592	4,329.60	.00	7,708.80	180,553.60	6.3%
51601073	561037	LABORATORY SUPPLIE	8,993	8,993	.00	.00	361.21	8,631.79	4.0%
51601073	561040	EQUIPMENT REPAIR S	35,000	35,000	127.98	.00	599.00	34,273.02	2.1%
51601073	562200	ELECTRICITY	126,000	126,000	.00	.00	.00	126,000.00	.0%
51601073	562400	HEATING FUEL	28,000	28,000	.00	.00	.00	28,000.00	.0%
51601073	573900	OTHER EQUIPMENT	39,024	39,024	.00	.00	.00	39,024.00	.0%
51601073	589030	PROP TAX TO OTH CO	30,175	30,175	179.00	.00	19,944.00	10,052.00	66.7%
TOTAL WATER TREATMENT PLANT			1,183,119	1,183,119	43,969.15	.00	73,822.57	1,065,327.28	10.0%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	34,098	34,098	2,673.75	.00	.00	31,424.25	7.8%
51601570	516000	LONGEVITY	263	263	.00	.00	.00	263.00	.0%
51601570	521100	HEALTH INSURANCE	9,893	9,893	801.48	.00	.00	9,091.52	8.1%
51601570	521200	DENTAL INSURANCE	220	220	19.12	.00	.00	200.88	8.7%
51601570	521300	LIFE INSURANCE	59	59	4.28	.00	.00	54.72	7.3%
51601570	522000	SOCIAL SECURITY CO	2,517	2,517	193.75	.00	.00	2,323.25	7.7%
51601570	523000	RETIREMENT CONTRIB	3,909	3,909	304.26	.00	.00	3,604.74	7.8%
51601570	526000	WORKERS' COMPENSAT	77	77	.00	.00	.00	77.00	.0%
51601570	528001	DISABILITY INSURAN	363	363	27.12	.00	.00	335.88	7.5%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601570	543000	REPAIR AND MAINTEN	1,250	1,250	1,243.00	.00	.00	7.00	99.4%
51601570	553400	POSTAGE FEES	8,256	8,256	599.75	.00	.00	7,656.25	7.3%
51601570	555000	PRINTING AND BINDI	410	410	.00	.00	.00	410.00	.0%
51601570	561003	OFFICE SUPPLIES	300	300	60.46	.00	.00	239.54	20.2%
TOTAL WATER REVENUE OFFICE			61,615	61,615	5,926.97	.00	.00	55,688.03	9.6%
TOTAL WATER ENTERPRISE FUND			0	0	-218,620.10	.00	97,809.34	120,810.76	100.0%
TOTAL REVENUES			-6,937,368	-6,937,368	-422,970.21	.00	.00	-6,514,397.79	
TOTAL EXPENSES			6,937,368	6,937,368	204,350.11	.00	97,809.34	6,635,208.55	
GRAND TOTAL			0	0	-218,620.10	.00	97,809.34	120,810.76	100.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	.00	.00	.00	-2,500.00	.0%
520001	406105	XFER FROM RET EARNIN	-3,463,377	-3,463,377	.00	.00	.00	-3,463,377.00	.0%
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-200.00	.00	.00	-3,800.00	5.0%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	.00	.00	.00	-16,049.00	.0%
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	.00	.00	.00	-10,000.00	.0%
520001	406601	USER FEES	-4,700,000	-4,700,000	-334,511.65	.00	.00	-4,365,488.35	7.1%
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-1,086.87	.00	.00	-10,913.13	9.1%
520001	406607	IMPACT FEES	-14,000	-14,000	-3,600.00	.00	.00	-10,400.00	25.7%
520001	406701	SEPTIC DISPOSAL PERM	-125,000	-125,000	-8,892.00	.00	.00	-116,108.00	7.1%
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	.00	.00	.00	-10,000.00	.0%
520001	406826	HOMEOWNER FINANCE RE	-15,000	-15,000	-5,783.49	.00	.00	-9,216.51	38.6%
TOTAL SEWER WORKS REVENUE			-8,371,926	-8,371,926	-354,074.01	.00	.00	-8,017,851.99	4.2%
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-285,618	-285,618	.00	.00	.00	-285,618.00	.0%
520002	406307	STATE AID GRANT C-77	-5,419	-5,419	.00	.00	.00	-5,419.00	.0%
520002	406308	STATE AID GRANT C-77	-8,660	-8,660	.00	.00	.00	-8,660.00	.0%
520002	406309	STATE AID GRANT C-83	-27,786	-27,786	.00	.00	.00	-27,786.00	.0%
520002	406310	STATE AID GRANT C-83	-9,695	-9,695	.00	.00	.00	-9,695.00	.0%
520002	406311	STATE AID GRANT C-83	-20,027	-20,027	.00	.00	.00	-20,027.00	.0%
520002	406312	STATE AID GRANT C-85	-30,674	-30,674	.00	.00	.00	-30,674.00	.0%
TOTAL SEWER WORKS REVENUE			-387,879	-387,879	.00	.00	.00	-387,879.00	.0%
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	427,250	427,250	32,071.90	.00	.00	395,178.10	7.5%
52602057	511099	SALARIES - ADJUSTM	3,126	3,126	.00	.00	.00	3,126.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	663.97	.00	.00	7,436.03	8.2%
52602057	515001	ON CALL	4,497	4,497	304.02	.00	.00	4,192.98	6.8%
52602057	516000	LONGEVITY	1,982	1,982	32.50	.00	.00	1,949.50	1.6%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	519000	TRAVEL ALLOWANCE	500	500	.00	.00	.00	500.00	.0%
52602057	521100	HEALTH INSURANCE	79,709	79,709	6,071.48	.00	.00	73,637.52	7.6%
52602057	521200	DENTAL INSURANCE	1,370	1,370	121.62	.00	.00	1,248.38	8.9%
52602057	521300	LIFE INSURANCE	713	713	49.65	.00	.00	663.35	7.0%
52602057	522000	SOCIAL SECURITY CO	32,182	32,182	2,396.35	.00	.00	29,785.65	7.4%
52602057	523000	RETIRE CONTRIBUTIO	50,290	50,290	3,709.01	.00	.00	46,580.99	7.4%
52602057	526000	WORKERS' COMPENSAT	17,827	17,827	.00	.00	.00	17,827.00	.0%
52602057	528001	DISABILITY INSURAN	4,255	4,255	294.37	.00	.00	3,960.63	6.9%
52602057	532001	STAFF DEVELOPMENT	3,100	3,100	.00	.00	365.31	2,734.69	11.8%
52602057	533000	OTHER PROF SERVICE	9,125	9,125	282.22	.00	1,811.10	7,031.68	22.9%
52602057	533001	AUDIT	4,140	4,140	.00	.00	.00	4,140.00	.0%
52602057	533002	ENGINEERING SERVIC	1,000	1,000	.00	.00	.00	1,000.00	.0%
52602057	533004	MEDICAL SERVICES	500	500	.00	.00	500.00	.00	100.0%
52602057	534003	SOFTWARE MAINTENAN	25,945	25,945	19,874.79	.00	3,248.00	2,822.21	89.1%
52602057	542300	CUSTODIAL SERVICES	2,200	2,200	.00	.00	.00	2,200.00	.0%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	.00	.00	.00	2,360.00	.0%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	.00	.00	.00	2,500.00	.0%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	1,356.67	.00	.00	2,756.33	33.0%
52602057	544200	RENTAL OF EQUIPMEN	400	400	.00	.00	.00	400.00	.0%
52602057	544500	LEASE COPIER/PRINT	1,675	1,675	.00	.00	.00	1,675.00	.0%
52602057	552001	FLEET INSURANCE	8,980	8,980	.00	.00	.00	8,980.00	.0%
52602057	552002	PROPERTY INSURANCE	5,648	5,648	.00	.00	.00	5,648.00	.0%
52602057	552003	GENERAL LIABILITY	5,177	5,177	.00	.00	.00	5,177.00	.0%
52602057	553400	POSTAGE FEES	500	500	.00	.00	.00	500.00	.0%
52602057	554000	ADVERTISING	800	800	.00	.00	.00	800.00	.0%
52602057	555000	PRINTING AND BINDI	1,639	1,639	.00	.00	.00	1,639.00	.0%
52602057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
52602057	558000	TRAVEL	875	875	.00	.00	215.97	659.03	24.7%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	.00	.00	76.68	3,271.32	2.3%
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	81.97	.00	900.29	12,517.74	7.3%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,650	5,650	81.87	.00	318.13	5,250.00	7.1%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	296.64	.00	1,198.02	4,405.34	25.3%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	.00	.00	5,500.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	.00	.00	1,650.00	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	.00	.00	.00	600.00	.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	.00	.00	287.25	5,712.75	4.8%
52602057	562600	VEHICLE FUEL	41,000	41,000	.00	.00	.00	41,000.00	.0%
52602057	573401	ADMIN EQUIPMENT	1,818	1,818	.00	.00	.00	1,818.00	.0%
52602057	573900	OTHER EQUIPMENT	8,000	8,000	.00	.00	.00	8,000.00	.0%
52602057	575100	INVENTORY PURCHASE	12,000	12,000	.00	.00	500.00	11,500.00	4.2%
52602057	581000	DUES AND FEES	1,290	1,290	.00	.00	81.66	1,208.34	6.3%
52602057	583000	INTEREST EXPENSE	882,593	882,593	33,426.90	.00	.00	849,166.10	3.8%

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52602057	584000	CONTINGENCY	15,000	15,000	.00	.00	.00	15,000.00	.0%
52602057	589001	STATE PERMITS & FE	2,150	2,150	.00	.00	1,400.00	750.00	65.1%
52602057	591000	REDEMPTION OF PRIN	2,954,033	2,954,033	137,845.82	.00	.00	2,816,187.18	4.7%
52602057	593002	TRANS TO CAPITAL P	406,500	406,500	.00	.00	.00	406,500.00	.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	.00	.00	.00	25,000.00	.0%
TOTAL SEWER WORKS EXPENSE			5,107,442	5,107,442	238,961.75	.00	18,052.41	4,850,427.84	5.0%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	450,043	450,043	34,371.94	.00	.00	415,671.06	7.6%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	1,974.62	.00	.00	30,525.38	6.1%
52602074	515001	ON CALL	29,438	29,438	2,259.26	.00	.00	27,178.74	7.7%
52602074	516000	LONGEVITY	2,500	2,500	.00	.00	.00	2,500.00	.0%
52602074	521100	HEALTH INSURANCE	80,535	80,535	5,882.51	.00	.00	74,652.49	7.3%
52602074	521200	DENTAL INSURANCE	2,136	2,136	189.46	.00	.00	1,946.54	8.9%
52602074	521300	LIFE INSURANCE	638	638	55.48	.00	.00	582.52	8.7%
52602074	522000	SOCIAL SECURITY CO	37,307	37,307	2,814.22	.00	.00	34,492.78	7.5%
52602074	523000	RETIREMENT CONTRIB	55,202	55,202	4,136.24	.00	.00	51,065.76	7.5%
52602074	526000	WORKERS' COMPENSAT	5,320	5,320	.00	.00	.00	5,320.00	.0%
52602074	528001	DISABILITY INSURAN	3,927	3,927	287.02	.00	.00	3,639.98	7.3%
52602074	532001	STAFF DEVELOPMENT	3,240	3,240	.00	.00	.00	3,240.00	.0%
52602074	533000	OTHER PROF SERVICE	121,650	121,650	.00	.00	35,027.31	86,622.69	28.8%
52602074	533006	LABORATORY SERVICE	109,258	109,258	222.00	.00	39,766.80	69,269.20	36.6%
52602074	534009	INDUSTRIAL PRETREA	32,839	32,839	1,066.15	.00	14,373.85	17,399.00	47.0%
52602074	541901	HVAC SERVICE CONTR	18,824	18,824	4,706.00	.00	14,118.00	.00	100.0%
52602074	543000	REPAIR AND MAINTEN	96,370	96,370	86.97	.00	5,963.03	90,320.00	6.3%
52602074	543002	EQUIPMENT MAINTENA	150,459	150,459	.00	.00	36,967.60	113,491.40	24.6%
52602074	544500	LEASE COPIER/PRINT	1,540	1,540	.00	.00	.00	1,540.00	.0%
52602074	552002	PROPERTY INSURANCE	5,283	5,283	.00	.00	.00	5,283.00	.0%
52602074	553000	COMMUNICATION	13,425	13,425	.00	.00	2,460.64	10,964.36	18.3%
52602074	559000	MISC PURCHASED SER	8,000	8,000	.00	.00	8,000.00	.00	100.0%
52602074	561001	JANITORIAL SUPPLIE	1,600	1,600	.00	.00	250.89	1,349.11	15.7%
52602074	561002	BUILDING MAINT SUP	7,750	7,750	16.02	.00	257.36	7,476.62	3.5%
52602074	561010	CLOTHING	9,000	9,000	200.23	.00	1,174.77	7,625.00	15.3%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	96.11	.00	1,017.31	5,086.58	18.0%
52602074	561031	CHEMICAL	345,616	345,616	8,138.26	.00	25,496.94	311,980.80	9.7%
52602074	561037	LABORATORY SUPPLIE	30,423	30,423	.00	.00	812.80	29,610.20	2.7%
52602074	561040	EQUIPMENT REPAIR S	89,800	89,800	78.72	.00	22,211.11	67,510.17	24.8%
52602074	562200	ELECTRICITY	375,000	375,000	.00	.00	.00	375,000.00	.0%
52602074	562400	HEATING FUEL	43,000	43,000	.00	.00	1,500.00	41,500.00	3.5%
52602074	573900	OTHER EQUIPMENT	21,700	21,700	.00	.00	.00	21,700.00	.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602074	592001	DEPRECIATION	1,400,000	1,400,000	.00	.00	.00	1,400,000.00	.0%
		TOTAL SEWER TREATMENT PLANT	3,590,523	3,590,523	66,581.21	.00	209,398.41	3,314,543.38	7.7%
52602470	SEWER REVENUE OFFICE								
52602470	511001	SALARIES - FULL TI	34,098	34,098	2,673.82	.00	.00	31,424.18	7.8%
52602470	516000	LONGEVITY	263	263	.00	.00	.00	263.00	.0%
52602470	521100	HEALTH INSURANCE	9,898	9,898	801.54	.00	.00	9,096.46	8.1%
52602470	521200	DENTAL INSURANCE	223	223	19.14	.00	.00	203.86	8.6%
52602470	521300	LIFE INSURANCE	61	61	4.30	.00	.00	56.70	7.0%
52602470	522000	SOCIAL SECURITY CO	2,521	2,521	193.80	.00	.00	2,327.20	7.7%
52602470	523000	RETIREMENT CONTRIB	3,912	3,912	304.29	.00	.00	3,607.71	7.8%
52602470	526000	WORKERS' COMPENSAT	77	77	.00	.00	.00	77.00	.0%
52602470	528001	DISABILITY INSURAN	367	367	27.15	.00	.00	339.85	7.4%
52602470	543000	REPAIR AND MAINTEN	1,250	1,250	1,243.00	.00	.00	7.00	99.4%
52602470	553400	POSTAGE FEES	8,520	8,520	599.75	.00	.00	7,920.25	7.0%
52602470	555000	PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470	561003	OFFICE SUPPLIES	300	300	60.45	.00	.00	239.55	20.2%
		TOTAL SEWER REVENUE OFFICE	61,840	61,840	5,927.24	.00	.00	55,912.76	9.6%
		TOTAL SEWER ENTERPRISE FUND	0	0	-42,603.81	.00	227,450.82	-184,847.01	100.0%
		TOTAL REVENUES	-8,759,805	-8,759,805	-354,074.01	.00	.00	-8,405,730.99	
		TOTAL EXPENSES	8,759,805	8,759,805	311,470.20	.00	227,450.82	8,220,883.98	
		GRAND TOTAL	0	0	-42,603.81	.00	227,450.82	-184,847.01	100.0%

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