



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: November 6, 2017
TO: Utility Advisory Board
FROM: Lisa J. Clark – Utility Billing Office Supervisor
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, November 13, 2017 at 5:30 P.M.** in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of October 10, 2017 Minutes (Pages 3-5)
3. Appeals

- 3.1 Eric Fowke (Pages 6-14)
PO Box 760834
Melrose, MA 02176
RE: 9 11 Upham St
- 3.2 David & Renee Cope (Pages 15-21)
24 Hancock St
Rochester, NH 03867-3529
RE: 24 Hancock St
- 3.3 Jason Garland (Pages 22-30)
48 Main St
Rochester, NH 03839-5214
RE: 48 Main St
- 3.4 Peter & Sandra Clouthier (Pages 31-37)
6 Florence Dr
Rochester, NH 03867-4221
RE: 6 Florence Dr
- 3.5 Carl Crosman (Pages 38-44)
674 Portland St
Rochester, NH 03867-2432
RE: 674 Portland St

- 3.6 RESL Limited Partnership (Pages 45-56)
PO Box 10540
Bedford, NH 03110
RE: 33 Highland St
- 3.7 Viateur Begin (Pages 57-63)
141 Tebbetts Rd
Rochester, NH 03867-4501
RE: 104 Maple St
- 3.8 Jamie & Amee Dube (Pages 64-70)
47 Millers Farm Dr
Rochester, NH 03868
RE: 47 Millers Farm Dr
- 3.9 Daniel Pinkham (Pages 71-77)
27 Dewey St
Rochester, NH 03867-1201
RE: 27 Dewey St
- 4. Water & Sewer Policy Review (Pages 78-80)
 - 4.1 Clarification on tracking “once in ten year” policy
 - 4.2 Intent to file appeal timeframe
- 5. Financials – Water & Sewer Revenue & Expense Reports (Pages 81-88)
- 6. Adjournment

**Utility Advisory Board
October 10, 2017 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman

Ralph Sanders

Joe Boudreau

Eli Barnes

MEMBERS ABSENT

Raymond Turner

OTHERS PRESENT

Blaine Cox, Finance Director

Peter Nourse, Public Works Director

Lisa Clark, Utility Billing Office Supervisor

MK Realty Trust, 10 Academy Street

Donna Landry, 8B Morrill Court

MINUTES

1. Call to order:

Chairman Libby called the meeting to order at 5:30 PM.

2. Appeals –

2.1 10 Academy Street – MK Realty Trust

The appellant was present for the meeting. The appellant stated that a leaking toilet was found in a tenant's apartment. The toilet was replaced and a new meter report confirmed normal usage.

Chairman Libby made a motion to abate 31 units of water at \$163.99 and 31 units of sewer at \$202.12 for a total abatement in the amount of \$366.11 plus accrued interest. The motion stated that the decision letter and account would note that this is a once in 10 year abatement. The motion was seconded by Mr. Barnes. The motion passed unanimously.

2.2 8B Morrill Court – Donna Landry

The appellant was present for the meeting. The customer had a leaking toilet that was repaired upon moving in. The customer questioned why billing was quarterly vs. monthly, which was explained by Ms. Clark.

Mr. Barnes made a motion to abate 23 units of water at \$121.67 and 23 units of sewer at \$149.96 for a total abatement of \$271.63 plus accrued interest. The motion stated that the decision letter and account would note that this is a once in ten year

abatement. The motion was seconded by Chairman Libby. The motion passed unanimously.

3. Approval of September 11, 2017 Minutes

Mr. Barnes made a motion to accept the September 11, 2017 meeting minutes as presented. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

4. Appeals continued-

4.1 12 Franklin Heights – Steven and Cynthia Dore

The appellant was not present for the meeting. There was a water pipe break that did not enter the sewer system. The leak has been repaired.

Chairman Libby made a motion to abate 71 units of water at \$375.59 and 142 units of sewer at \$925.84 for a total abatement in the amount of \$1,301.43 plus accrued interest. The motion stated that the decision letter and account would note that this is a once in 10 year abatement. The motion was seconded by Mr. Barnes. The motion passed unanimously.

4.2 33-35 River Street – Wayne McNicholas & Jean Ellsworth

The appellant was not present for the meeting. The customer had two leaking toilets, which have been replaced.

Mr. Barnes made a motion to abate 54 units of water at \$285.66 and 54 units of sewer at \$352.08 for a total abatement of \$637.74 plus accrued interest. The motion stated that the decision letter and account would note that this is a once in 10 year abatement. The motion was seconded by Chairman Libby. The motion passed unanimously.

4.3 7 Main Street – Lucky 76 LLC

The appellant was not present for the meeting. The customer had a leaking hot water tank, which did not go into the sewer system and has been repaired.

Chairman Libby made a motion to abate 28 units of water at \$148.12 and 56 units of sewer at \$365.12 for a total abatement of \$513.24 plus accrued interest. The motion stated that the decision letter and account would note that this is a once in 10 year abatement. The motion was seconded by Mr. Barnes. The motion passed unanimously.

4.4 23 Blair Drive – Alfred B. Caldwell

The appellant was not present for the meeting. The customer's sewer deduct meter was not registering usage and has been replaced.

Chairman Libby made a motion to abate 14 units of sewer at \$91.28 plus accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

4.5 47 Blair Drive – Pierre & Laurette Beaulieu

The appellant was not present for the meeting. The customer's sewer deduct meter was not registering usage and has been replaced.

Chairman Libby made a motion to abate 59 units of sewer at \$384.68 plus accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

5. Discussion:

Mr. Cox asked staff how the Water & Sewer Adjustment Policy's once in ten year abatement is tracked. He asked if it applies to a property owner or the property, and if it would start over again if there is a property sale and new owner. After some discussion it was decided that this topic would be added to the agenda for the November meeting. The board will need to clarify the wording of the policy and clearly state how to apply the "once and ten year" section of the policy.

6. Adjournment:

Mr. Libby made a motion to adjourn at 5:50PM. The motion was seconded by Chairman Libby. The motion passed unanimously.

Minutes respectfully submitted by Karen Bonneau, Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 3, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/13/17

Customer Name: Eric Fowke

Account: 070740

Service Address: #9 11 Upham St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 38 units of water and sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

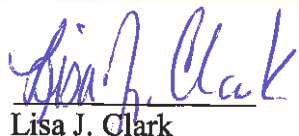
The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The water did enter the sewer via toilet.
3. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.
 - a. Total invoiced usage 08/22/2017 119 Units
 - b. Average Consumption (3 years) 44 Units
 - c. Above Average 75 Units
 - d. $\frac{1}{2}$ of 75 37.5 Units

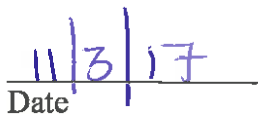
Value of 38 Units of Water at the current water rate of \$5.29= \$201.02.

Value of 38 Units of Sewer at the current sewer rate of \$6.52 = \$247.76

Total abatement = \$448.78 plus accrued interest.


Lisa J. Clark

Utility Billing Office Supervisor


Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 25, 2017
SUBJECT: Eric Fowke
PROPERTY: **9 11 Upham St**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice and proof of repair for the above location.

The customer is filing an appeal for 69 units of water and sewer on the August 2017 invoice due to a leaking toilet, which has been replaced.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/21/17

1. Date of Appeal: 9-13-17
2. Property Owner's Name: ERIC FOWKE Account #: 070740
3. Billing Address: PO Box 760834
MELROSE MA 02176
4. Service Location: 9-11 UPHAM ST ROCHESTER NH Zip Code 03867
5. Owners Representative: ERIC FOWKE
6. Owners Representative's Signature: [Signature]
7. Phone #: 781 306 0807 Fax: _____ Cell: 617 686 2354
8. Email Address: eric@fowkephoto.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5-12-17 to 8-15-17

10. Abatement is being requested for:

a. How many units of water	<u>69</u>	x 5.29= \$	<u>365.01</u>
b. How many units of sewer	<u>69</u>	x 6.52= \$	<u>449.88</u>
C. Water & Sewer Department Fees of:		\$	<u>0</u>
Total		\$	<u>814.89</u>

11. Explanation of Appeal Request:

The average usage for 2017 prior to this billing period was
50 units per billing period.

A leaking toilet in apartment #9 was detected and replaced
once I became aware of the issue.

Based on an average usage of 50 units the leak caused an
additional 69 units of usage for the billing cycle

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

No (circle one)

If yes, did the water enter the sewer system? Y

If yes, has the leak been repaired? Y

Who made the repair? handyman

Has proof of the repair been attached to this appeal form? copy of cc bill f/ new toilet w/ date

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Customer Inquiry

File Edit Tools Insert Help

Account: 070740

6/14/06 - PENDING APPEAL - TO BE HEARD AT SEPTEMBER UAB MEETING - WILL CHANGE OUT METER AND CHECK BEFORE OCTOBER MEETING

10/12/06 - APPEAL DENIED

9/22/06 - TENANT JENNIFER & PATRICK NICHOLS 330-3517 OR 767-1284

5/2/07 - CUSTOMER ADVISED THAT HE MAILED CHECK #563 2/26/07 BUT IT WAS LOST IN THE MAIL. HE REPLACED THE CHECK. IF CHECK EVER SHOWS UP CALL HIM BEFORE CASHING THE CHECK.

[2015-02-23 09:04:38 karenb]:FEBRUARY BILL ESTIMATED DUE TO SNOW

[2017-08-16 10:22:34 karenb]:HIGH USAGE ON AUGUST BILL (119 UNITS) TAGGED DOOR AND MAILED LETTER.

[2017-08-25 10:57:44 karenb]:HOMEOWNER CALLED; FOUND A LEAKING TOILET WHICH HE REPLACED AND BELIEVES THAT THIS WAS THE ONLY ISSUE. GETTING TWO FOLLOW UP READS TO MAKE SURE THAT USAGE IS BACK TO NORMAL.

[2017-09-05 14:06:12 karenb]:TECHNICIAN GOT A READ OF 2534 ON 8/28/17 AND 2537 ON 9/5/17. 3 UNITS/8 DAYS = .37/DAY. THIS SHOWS THAT USAGE IS BACK TO NORMAL. OWNER REQUESTED APPEAL FORM AND UNDERSTANDS THAT IT IS A ONCE IN TEN YEAR ABATEMENT.

[2017-10-23 15:13:56 karenb]: RECEIVED APPEAL FORM. SENT FOR NOVEMBER UAB.

Check Spelling

Display as HTML

10



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13976903	070740	08/22/2017	09/26/2017	7.77	.00	1,405.39
Amount Due						\$822.66

070740
FOWKE ERIC B
P O BOX 760834
MELROSE, MA 02176

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013976903800000822668

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
FOWKE ERIC B				9 11 UPHAM ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
13976903	070740		09/26/2017		08/22/2017		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	08/15/2017	05/11/2017	2522	2403	119	629.51	
RES SEWER					119	775.88	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
590.50	09/22/2017	7.77	.00	1,405.39	\$822.66		

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
THE CITY'S WATER QUALITY REPORT IS AVAILABLE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

10/25/2017 10:06
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P
ubensing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Amt	Status
070740	25165	FOWKE ERIC B				012501670000				9	UPHAM ST							Active
100	1 RES WATER	SENS66802145	A	08/15/2017			13976903		2,522	119	0	0	0	629.51	1,405.39			
100	1 RES WATER	SENS66802145	A	05/11/2017			13969175		2,403	48	0	0	0	253.92	566.88			
100	1 RES WATER	SENS66802145	A	02/15/2017			13961646		2,355	52	0	0	0	269.15	604.73			
100	1 RES WATER	SENS66802145	A	11/07/2016			13954140		2,303	70	0	0	0	336.70	773.50			
100	1 RES WATER	SENS66802145	A	08/15/2016			13946602		2,233	61	0	0	0	293.41	674.05			
100	1 RES WATER	SENS66802145	A	05/09/2016			13939020		2,172	43	0	0	0	206.83	475.15			
100	1 RES WATER	SENS66802145	A	02/17/2016			13931588		2,129	37	0	0	0	177.97	408.85			
100	1 RES WATER	SENS66802145	A	11/06/2015			13924187		2,092	28	0	0	0	132.43	307.15			
100	1 RES WATER	SENS66802145	A	08/12/2015			13916735		2,064	34	0	0	0	158.78	370.94			
100	1 RES WATER	SENS66802145	A	05/12/2015			13909220		2,030	33	0	0	0	60.71	141.83			
100	1 RES WATER	SENS66802145	E	02/20/2015			13901864		2,017	44	0	0	0	205.48	480.04			
100	1 RES WATER	SENS66802145	A	11/12/2014			13894490		1,973	48	0	0	0	224.16	523.68			
100	1 RES WATER	SENS66802145	A	08/05/2014			13887089		1,925	50	0	0	0	233.50	545.50			
100	1 RES WATER	SENS66802145	A	05/08/2014			13879590		1,875	39	0	0	0	181.47	424.83			
100	1 RES WATER	SENS66802145	A	02/07/2014			13872295		1,836	38	0	0	0	174.80	411.92			
100	1 RES WATER	SENS66802145	A	11/15/2013			13864964		1,798	56	0	0	0	257.60	607.04			
100	1 RES WATER	SENS66802145	A	08/07/2013			13857590		1,742	53	0	0	0	243.80	574.52			
100	1 RES WATER	SENS66802145	A	05/14/2013			13850167		1,689	56	0	0	0	257.60	607.04			
100	1 RES WATER	SENS66802145	A	02/14/2013			13842886		1,633	56	0	0	0	256.42	604.46			
100	1 RES WATER	SENS66802145	A	11/13/2012			13835575		1,577	80	0	0	0	359.20	848.00			
100	1 RES WATER	SENS66802145	A	08/09/2012			13828221		1,497	75	0	0	0	336.75	795.00			
100	1 RES WATER	SENS66802145	A	05/09/2012			13820837		1,422	67	0	0	0	300.83	710.20			
100	1 RES WATER	SENS66802145	A	02/09/2012			13813574		1,355	66	0	0	0	296.34	699.60			
100	1 RES WATER	SENS66802145	A	11/15/2011			13806286		1,289	82	0	0	0	368.18	869.20			
100	1 RES WATER	SENS66802145	A	08/09/2011			13798988		1,207	58	0	0	0	249.97	595.99			
100	1 RES WATER	SENS66802145	A	05/11/2011			13791641		1,149	60	0	0	0	614.40	1,405.39			
100	1 RES WATER	SENS66802145	A	02/18/2011			13784449		1,089	62	0	0	0	265.98	634.88			
100	1 RES WATER	SENS66802145	A	11/12/2010			13777226		1,027	55	0	0	0	235.95	563.20			
100	1 RES WATER	SENS66802145	A	08/11/2010			13769960		972	62	0	0	0	262.47	631.37			
100	1 RES WATER	SENS66802145	A	05/07/2010			13762667		910	56	0	0	0	234.64	567.84			
100	1 RES WATER	SENS66802145	A	02/04/2010			13755538		854	50	0	0	0	209.50	507.00			
100	1 RES WATER	SENS66802145	A	11/13/2009			13748320		804	64	0	0	0	268.16	648.96			
100	1 RES WATER	SENS66802145	A	08/14/2009			13741035		740	63	0	0	0	258.99	619.25			
100	1 RES WATER	SENS66802145	A	05/12/2009			13733735		677	63	0	0	0	254.52	601.65			
100	1 RES WATER	SENS66802145	A	02/10/2009			13726607		614	62	0	0	0	250.48	592.10			
100	1 RES WATER	SENS66802145	A	11/07/2008			13719374		552	59	0	0	0	238.36	563.45			
100	1 RES WATER	SENS66802145	A	08/08/2008			13712159		493	36	0	0	0	137.70	329.64			
100	1 RES WATER	SENS66802145	A	05/19/2008			13704903		457	67	0	0	0	243.21	589.60			
100	1 RES WATER	SENS66802145	A	02/19/2008			1365340		390	84	0	0	0	304.52	739.20			
100	1 RES WATER	SENS66802145	A	11/07/2007			1358518		306	75	0	0	0	272.25	660.00			
100	1 RES WATER	SENS66802145	A	08/07/2007			1351638		231	69	0	0	0	243.18	580.87			
100	1 RES WATER	SENS66802145	A	05/08/2007			1344850		162	75	0	0	0	258.75	611.25			
100	1 RES WATER	SENS66802145	A	02/07/2007			1338067		87	61	0	0	0	210.45	497.15			
100	1 RES WATER	SENS66802145	A	11/07/2006			1331284		26	26	41	0	0	231.15	546.05			
100	1 RES WATER	NEPT31248950	I	09/28/2006			0		1,826	41	0	0	0	211.83	493.79			
100	1 RES WATER	NEPT31248950	A	08/07/2006			1324470		1,785	63	0	0	0	579.04	1,334.08			
100	1 RES WATER	NEPT31248950	A	05/16/2006			1317685		1,722	176	0	0	0	65.80	151.60			
100	1 RES WATER	NEPT31248950	A	02/06/2006			1310990		1,546	20	0	0	0	42.77	98.54			
100	1 RES WATER	NEPT31248950	A	11/04/2005			1304294		1,526	13	0	0	0	55.93	125.00			
100	1 RES WATER	NEPT31248950	A	08/02/2005			129426		1,513	17	0	0	0	138.18	301.98			
100	1 RES WATER	NEPT31248950	A	05/16/2005			122650		1,496	42	0	0	0					



CITY OF ROCHESTER, NH
WATER & SEWER BILLING
19 Wakefield Street
Rochester, New Hampshire 03867-1917
Phone (603) 332-3110
Fax (603) 335-7580

August 16, 2017

Eric B Fowke
PO Box 760834
Melrose, MA 02176

RE: Water/Sewer Account No. 070740
LOCATION: 9 11 Upham St

Dear Customer:

While processing your water bill we have discovered that the usage is higher than normal (119 Units). While it is possible that you used more water during the billing period, it is also possible that you have a leak at this property.

You should check the property to see if there are any leaks. If you call this office we can tell you how to read the meter and check the flow indicator to see if anything inside the building is calling for water.

Please do not hesitate to contact this office with any questions or concerns.

Sincerely,

WATER & SEWER BILLING

Karen Bonneau
Utility Billing Administrator

Account: **** * 0600

* cost of toilet

TRANSACTIONS

Trans Date Description
08/25 THE HOME DEPOT ROCHESTER NH
KITCHEN AND BATH

Amount
\$ 51.00

FEES

TOTAL FEES FOR THIS PERIOD

\$ 0.00

INTEREST CHARGED

TOTAL INTEREST FOR THIS PERIOD

\$ 0.00

2017 Totals Year-to-Date

Total Fees Charged in 2017	\$0.00
Total Interest Charged in 2017	\$0.00

ACTIVITY AND PROMOTIONS DETAIL

Original Promotion Trans Amount	Promotion Trans Date	Previous Balance	Payments & Other Credits	Purchases, Fees & Other Debits	Interest Charged	New Balance	Promotion Minimum Payment Due	Deferred Interest Charges	Promotion Expiration Date
PURCHASES									
Revolving Balance									
-	-	-	-	\$51.00	-	\$51.00	-	-	-
TOTAL		\$0.00	\$0.00	\$51.00	\$0.00	\$51.00	\$0.00	\$0.00	

INTEREST CHARGE CALCULATION

Type of Balance	Annual Percentage Rate (APR)	Balance Subject to Interest Rate	Interest Charge
PURCHASES			
Revolving Balance	17.99% (M)	\$0.00	\$0.00

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

200090





City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 3, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/05/17

Customer Name: David & Renee Cope

Account: 092480

Service Address: #24 Hancock St

Rochester NH 03867-3529

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

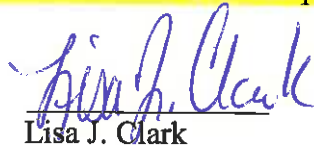
I recommend an abatement of 16 units of sewer on the invoiced amount. Customer to be advised of sewer deduct meters for any additional outside water use.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
 - a. Usage on the current invoice is 21 Units
 - b. Average usage of previous 3 years 5 Units
 - c. Estimated increase of Usage 16 Units

Value of 16 Units of Sewer at the current sewer rate of \$6.52 = \$104.32.

Total abatement = \$104.32 plus accrued interest.


Lisa J. Clark

Utility Billing Office Supervisor

11/3/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 25, 2017
SUBJECT: David & Renee Cope
PROPERTY: **24 Hancock St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

The customer is filing an appeal for 15 units of sewer on the September 2017 invoice due to watering the lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/5/17

W/S

1. Date of Appeal: Oct 5th 2017
2. Property Owner's Name: David + Renee Cope Account #: 092480
3. Billing Address: 24 Hancock St.
Rochester NH 03867

4. Service Location: Same as above Zip Code 03867

5. Owners Representative: David Cope

6. Owners Representative's Signature: [Signature]

7. Phone #: (603) 978-0362 Cell: _____

8. Email Address: reneelroc@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/20/17 to 9/22/17

10. Abatement is being requested for:

a. How many units of water _____ x 5.29 = \$ _____

b. How many units of sewer 15 x 6.52 = \$ 97.⁸⁰

C. Water & Sewer Department Fees of: \$ _____

Total \$ 97.⁸⁰

11. Explanation of Appeal Request:

Overage due to watering lawn. water did
not enter sewer system. will look into getting
a meter.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☐ No ☒ (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☐ No ☒ (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Account: 092480

NOTICE OF MORTGAGEE FORECLOSURE SALE TO BE EFFECTIVE 7/17/09 - POSTPONED UNTIL 9/18/09

[2012-02-22 15:54:48 am]: THERESE HABERLY CALLED - SHE HAS A PROSPECTIVE BUYER - WILL ADVISE WHEN SHE NEEDS FINAL

[2017-10-05 12:18:05 sjuneau]: OWNERS CAME IN - THEY WATERED THEIR LAWN MOST OF AUGUST, A FEW TIMES A WEEK & DID NOT REALIZE WHAT IT WOULD DO TO USAGE. GAVE THEM APPEAL PAPERWORK FOR THE SEWER PORTION. SPOKE TO THEM ABOUT A SEWER DEDUCT METER FOR THE FUTURE.

[2017-10-23 15:15:45 karenb]:UAB FORM RECEIVED 10/5/17. SENT FOR NOVEMBER UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13978212	092480	09/22/2017	10/27/2017	0.00	.00	248.01
Amount Due						\$98.01

092480
COPE DAVID E & RENEE C
24 HANCOCK ST
ROCHESTER, NH 03867-3529

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013978212200000098012

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
COPE DAVID E & RENEE C				24 HANCOCK ST /			
Bill Number 13978212		Account Number 092480		Past Due Date 10/27/2017		Bill Date 09/22/2017	
Description RES WATER RES SEWER	Read Date		Meter Readings		Usage in 100 cu. feet 21 21	Charge 111.09 136.92	
	Current	Previous	Current	Previous			
	09/07/2017	06/02/2017	197	176			
Last Payment Amt 150.00		Last Payment Date 10/05/2017		Past Due 0.00		Other Current Charges .00	
				Current Charges 248.01		Amount Due \$98.01	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
THE CITY'S WATER QUALITY REPORT IS AVAILABLE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

10/25/2017 10:24
karenb

CITY OF ROCHESTER
UB Consumption History Report

P 1
ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
092480	35084 COPE DAVID E & RENEE C	012800430000			24 HANCOCK ST	Active
100 -	1 RES WATER	A 09/07/2017	13978212	197	21 111.09	248.01
100 -	1 RES WATER	A 06/02/2017	13970543	176	5 26.45	59.05
100 -	1 RES WATER	A 03/06/2017	13962896	171	5 26.45	59.05
100 -	1 RES WATER	A 12/13/2016	13955412	166	5 24.37	55.76
100 -	1 RES WATER	A 09/08/2016	13947871	161	5 24.05	55.25
100 -	1 RES WATER	A 06/15/2016	13940363	156	6 28.86	66.30
100 -	1 RES WATER	A 03/09/2016	13932815	150	5 24.05	55.25
100 -	1 RES WATER	A 12/08/2015	13925446	145	0 28.61	66.05
100 -	1 RES WATER	A 09/02/2015	13918007	139	5 23.35	54.55
100 -	1 RES WATER	A 06/04/2015	13910566	134	5 23.35	54.55
100 -	1 RES WATER	A 03/09/2015	13903094	129	5 23.35	54.55
100 -	1 RES WATER	A 12/10/2014	13895742	124	5 23.35	54.55
100 -	1 RES WATER	A 09/08/2014	1388341	119	5 23.35	54.55
100 -	1 RES WATER	A 06/09/2014	13880920	114	0 32.69	76.37
100 -	1 RES WATER	A 03/04/2014	13873513	107	4 18.41	48.26
100 -	1 RES WATER	A 12/19/2013	13866221	103	5 23.00	54.20
100 -	1 RES WATER	A 09/17/2013	13858837	98	8 36.80	86.72
100 -	1 RES WATER	A 06/11/2013	13851461	90	6 27.60	65.04
100 -	1 RES WATER	A 03/14/2013	13844084	84	5 23.00	54.20
100 -	1 RES WATER	A 12/12/2012	13836799	79	5 22.52	53.16
100 -	1 RES WATER	A 09/12/2012	13829502	74	5 22.45	53.00
100 -	1 RES WATER	A 06/13/2012	13822141	69	0 26.94	63.60
100 -	1 RES WATER	A 03/14/2012	13814771	63	6 26.94	63.60
100 -	1 RES WATER	A 12/09/2011	13807550	57	4 17.96	47.17
100 -	1 RES WATER	A 09/15/2011	13800230	53	6 26.32	62.49
100 -	1 RES WATER	A 06/14/2011	13792944	47	5 21.45	51.20
100 -	1 RES WATER	A 03/18/2011	13785631	42	6 25.74	61.44
100 -	1 RES WATER	A 12/13/2010	13778455	36	4 17.16	45.60
100 -	1 RES WATER	A 09/16/2010	13771202	32	6 25.62	61.32
100 -	1 RES WATER	A 06/11/2010	13763883	26	5 20.95	50.70
100 -	1 RES WATER	A 03/04/2010	13756722	21	5 20.95	50.70
100 -	1 RES WATER	A 12/02/2009	13749551	16	6 25.14	60.84

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 3, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 09/29/17

Customer Name: Jason Garland

Account: 161340

Service Address: #46 Main St

Rochester NH 03839

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 33 units of water on the July 2017 invoice and 79 units of sewer on the July and October invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption for water & sewer. It is above the minimum requirements of additional use.
3. The water did not enter the sewer system.
 - a. Total invoiced usage (July: 121) (Oct: 70) 191 Units
 - b. Average Consumption is 56 (56×2) is: 112 Units
 - c. Above Average (July: 65) (Oct: 14) 79 Units
 - d. $\frac{1}{2}$ of 65 (above average use July) is: 32.5 Units

Value of 33 Units of Water at the current water rate of \$5.29 = \$174.57.

Value of 79 Units of Sewer at the current sewer rate of \$6.52 = \$515.08.

Total abatement = \$689.65 plus accrued interest.

Lisa J. Clark

Utility Billing Office Supervisor

11/3/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 27, 2017
SUBJECT: Jason Garland
PROPERTY: **46 Main St**

Please find attached the Water Billing Appeal, account notes, consumption history, invoices and repair receipt for the above location.

The customer is filing an appeal for above average usage on the July and October 2017 invoices due to a leaking hot water heater which has been replaced.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/29/17

1. Date of Appeal: 9/29/17
2. Property Owner's Name: JASON GARLAND Account #: 161340
3. Billing Address: 48 MAIN ST
ROCHESTER NH 03839
4. Service Location: 46 MAIN ST Zip Code 03839
5. Owners Representative: SELF
6. Owners Representative's Signature: Jason A. Garland
7. Phone #: _____ Cell: 603-231-1193
8. Email Address: JASON@NORTHSOUTHNH.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from APRIL 17 to OCT 17

10. Abatement is being requested for:

a. How many units of water 32.5 x 5.29 = \$ 171.93

b. How many units of sewer 65 x 6.52 = \$ 423.80

c. Water & Sewer Department Fees of: \$ _____

Total \$ 595⁷³

> JULY BILL

11. Explanation of Appeal Request:

I RECEIVED MY WATER BILL FOR 46 MAIN ST
(A 3 UNIT BUILDING) ON OR ABOUT JULY 28, 2017
I NOTICED IT WAS UNUSUALLY HIGH. I WAS ABLE
TO CONTACT TWO OF THE THREE TENANTS TO CHECK
FOR LEAKS. ON JULY 30TH THE THIRD TENANT NOTIFIED
ME THAT THEY HAD NO HOT WATER. JULY 31ST
I FOUND THEIR HOT WATER HEATER LEAKING IN
THE BASEMENT. I REPLACED THE HOT WATER HEATER
ON JULY 31ST

* SOME USAGE WILL SHOW ON OCT BILL AND WILL BE REFLECTED
ON NEXT BILLING CYCLE, PLEASE TAKE INTO ACCOUNT

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES

Who made the repair? MYSELF

Has proof of the repair been attached to this appeal form? YES; SEE ATTACHED RECEIPT FOR NEW

14. If your appeal is denied, will this cause you financial hardship for which you will seek AN HEATER assistance from the City? If so, explain:

NO

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



LOWE'S HOME CENTERS, LLC

160 WASHINGTON ST, SUITE 8

ROCHESTER, NH 03839 (603) 833-4000

- SALE -

SALES#: S2449JP1 2195941 TRANS#: 2505243 07-31-17

758109	INSTALL KIT-GAS WH	32.98
818248	1/2-IN PEX X 3/4-IN MALE	5.56
2 @		2.78
818212	1/2-IN PEX SS CLAMPS 10-P	5.48
592537	WHIRLPOOL 30-GAL 6YR NG T	268.66

SUBTOTAL:	312.68
TOTAL TAX:	0.00
INVOICE 02842 TOTAL:	312.68
DEBIT:	312.68

DEBIT:XXXXXXXXXXXX007 AMOUNT:312.68 AUTHCD:
SWIPED REFID:244902143208 07/31/17 08:46:32

TRACE:00258628

PURCHASE	CASH BACK	TOTAL DEBIT
312.68	0.00	312.68

STORE: 2449 TERMINAL: 02 07/31/17 08:47:42
OF ITEMS PURCHASED: 5
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

RECEIPT FOR NEW HOT WATER HEATER
AND FITTINGS TO REPLACE LEAKING
HOT WATER HEATER

mi Accounts

File Edit Tools Insert Help

Account: 161340

[2010-01-13 11:52:11 kathy]: SENT LEAK LETTER

[2015-07-14 10:43:31 karenb]: DOOR TAG-TRIM BUSHES

[2017-07-18 11:12:02 sjuneau]: 121 UNITS ON JULY BILL - SENT HIGH USAGE LETTER

[2017-09-28 12:46:04 sjuneau]: OWNER CAME IN - HAD A HOT WATER HEATER LEAK & BREAK. HE REPLACED THE HOT WATER HEATER & ASKED FOR THE APPEAL FORM.

[2017-10-23 15:16:28 karenb]:UAB APPEAL FORM RECEIVED. SENT TO NOVEMBER UAB.

Check Spelling

Display as HTML



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13972967	161340	07/24/2017	08/28/2017	0.28	.00	1,429.01
Amount Due						\$843.85

161340
GARLAND JASON R
48 MAIN ST
ROCHESTER, NH 03839-5214

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013972967700000843854

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
GARLAND JASON R			46 MAIN ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
13972967	161340		08/28/2017		07/24/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	07/17/2017	04/13/2017	939	818	121	640.09
RES SEWER					121	788.92
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
600.00	09/28/2017	0.28	.00	1,429.01	\$843.85	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.43, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
2016 WATER QUALITY REPORT AVAILABLE ONLINE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13980617	161340	10/25/2017	11/28/2017	851.61	.00	826.70
Amount Due						\$1,678.31

161340
GARLAND JASON R
48 MAIN ST
ROCHESTER, NH 03839-5214

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013980617800001678317

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
GARLAND JASON R				46 MAIN ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
13980617	161340		11/28/2017		10/25/2017		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	10/18/2017	07/17/2017	1009	939	70	370.30	
RES SEWER					70	456.40	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
600.00	09/28/2017	851.61	.00	826.70	\$1,678.31		

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

10/27/2017 09:55
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
161340	45434 GARLAND JASON R	013800430000	46 MAIN ST		Active	
100 -	1 RES WATER SENS76167342	A 10/18/2017	13980617	1,009	70	826.70
100 -	1 RES WATER SENS76167342	A 07/17/2017	13972967	939	121	1,429.01
100 -	1 RES WATER SENS76167342	A 04/13/2017	13965295	818	51	640.09
100 -	1 RES WATER SENS76167342	A 01/12/2017	13957789	767	56	269.79
100 -	1 RES WATER SENS76167342	A 10/03/2016	13950267	711	51	280.69
100 -	1 RES WATER SENS76167342	A 06/30/2016	13942740	660	38	245.31
100 -	1 RES WATER SENS76167342	A 04/20/2016	13935168	622	75	182.78
100 -	1 RES WATER SENS76167342	A 01/05/2016	13927759	547	65	360.75
						312.65

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 3, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/10/17

Customer Name: Peter & Sandra Clouthier

Account: 034300

Service Address: #6 Florence Dr

Rochester NH 03867-4221

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 16 units of sewer on the invoiced amount. Customer to be advised of sewer deduct meters for any additional outside water use.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
 - a. Usage on the current invoice is 31 Units
 - b. Average usage of previous 2 years 15 Units
 - c. Estimated increase of Usage 16 Units

Value of 16 Units of Sewer at the current sewer rate of \$6.52 = \$104.32.

Total abatement = \$104.32 plus accrued interest.

Lisa J. Clark
Utility Billing Office Supervisor

11/3/17

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 27, 2017
SUBJECT: Peter & Sandra Clouthier
PROPERTY: **6 Florence Dr**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

The customer is filing an appeal for 20 units of sewer on the August 2017 invoice due to extra usage while working on their pool. The water did not go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/10/17

1. Date of Appeal: 8/30/2017
2. Property Owner's Name: Peter & Sandra Clouthier Account #: 034300
3. Billing Address: 6 Florence Dr
Rochester N.H. 03867
4. Service Location: Rochester N.H. Zip Code 03867
5. Owners Representative: Petra Clouthier
6. Owners Representative's Signature: Petra Clouthier
7. Phone #: 603-944-6776 Cell: N/A
8. Email Address: SS Clouthier @ Gmail .com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/10 to 8/14
10. Abatement is being requested for:

- a. How many units of water _____ x 5.29= \$ _____
- b. How many units of sewer 20 x 6.52= \$ 130.40
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 130.40

11. Explanation of Appeal Request:

My wife and I are new to Rochester
and did not know about calling the
water & sewer Dept. When working on our
pool to fill it after cleaning and working
on it. We contacted the water & sewer
Department and now understand how to
inform them when we work on our
pool.

Thank you for your consideration
Pet and Sandra Clouthier

12. Do you dispute the meter reading used to determine your units of usage?

~~Yes~~ No (circle one)

If yes, why?

We did not use 20 units of sewer
just 20 units of water.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No just extra time to pay the
bill

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

ADD ELDERLY 5/1/05

[2015-02-18 10:31:47 karenb]:FEBRUARY BILL ESTIMATED DUE TO SNOW

[2015-03-03 15:14:19 sjuneau]: FEBRUARY BILL RETURNED WITH FORWARDING ADDRESS TO 4 DUTCH COURT, WEST NYACK, NY 10994-1701

[2015-05-26 11:35:47 sjuneau]: MAY BILL RETURNED WITH FORWARDING ADDRESS TO THE SAME AS ABOVE - HAVENT BEEN ABLE TO PROCESS A CAMA FOR A WHILE SO JUST RESENDING TO NEW ADDRESS

[2015-10-27 12:53:01 sjuneau]: REMOVED ELDERLY AS OF 10/26 PER ASSESSING

[2015-12-23 14:13:45 karenb]: ADDED SEWER SERVICES AND SENT INVOICE FOR STUB FEE/PERMIT TO BARRON DEVELOPMENT.

[2016-01-19 11:21:24 karenb]:CUSTOMER CALLED BECAUSE SHE IS GOING TO BE CLOSING ON HER HOUSE. SHE WILL HAVE REALTOR/TITLE CO CALL TO REQUEST FINAL BILL.

[2016-02-04 10:32:24 karenb]:NOTICE FROM LAW OFFICES OF DAVID BOISVERT: HOME SOLD. NEW OWNERS PETER M AND SANDRA S CLOUTHIER. SAME BILLING ADDRESS.

[2017-08-24 09:49:34 karenb]: HOMEOWNER CALLED AND REQUESTED APPEAL FORM. HE STATED HE DID WORK ON HIS POOL AND ALSO RESEEDED PARTS OF HIS LAWN SO USED MORE OUTSIDE USAGE. MAILED UAB FORM AND EXPLAINED TAKING POOL READINGS AND SEWER DEDUCT METERS.

[2017-09-29 15:49:24 karenb]:POOL CREDIT 4 UNITS = 26.08

[2017-10-10 12:09:42 karenb]: RECEIVED UAB FORM FOR NOVEMBER UAB



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13975917	034300	08/22/2017	09/26/2017	0.00	.00	366.11
Amount Due						\$366.11

034300
CLOUTHIER PETER M & SANDRA S
6 FLORENCE DR
ROCHESTER, NH 03867-4221

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



520 Installed

92096042018013975917900000366112

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
CLOUTHIER PETER M & SANDRA S			6 FLORENCE DR /			
Bill Number	Account Number		Past Due Date		Bill Date	
13975917	034300		09/26/2017		08/22/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/14/2017	05/09/2017	255	224	31	163.99
RES SEWER					31	202.12
<p>20 units at 6.52 = 130.40 235.71</p>						
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
129.91	06/12/2017	0.00	.00	366.11	\$366.11	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
THE CITY'S WATER QUALITY REPORT IS AVAILABLE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

10/27/2017 11:15
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
034300	45722	CLOUTHIER PETER M & SANDRA S	013000460000		6 FLORENCE DR	Active
100 - 2 RES WATER	SENS69992426	A 08/14/2017		13975917	31	366.11
100 - 2 RES WATER	SENS69992426	A 05/09/2017		13968195	11	129.91
100 - 2 RES WATER	SENS69992426	A 02/07/2017		13960667	11	58.19
100 - 2 RES WATER	SENS69992426	A 11/08/2016		13953165	21	127.82
100 - 2 RES WATER	SENS69992426	A 08/09/2016		13945619	31	56.87
100 - 2 RES WATER	SENS69992426	A 05/09/2016		13938046	17	101.01
						149.11
						81.77
						187.85

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 3, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/24/17

Customer Name: Carl Crosman

Account: 112020

Service Address: #674 Portland St

Rochester NH 03867-2432

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 27 units of sewer on the invoiced amount. Customer to be advised of sewer deduct meters for any additional outside water use.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
 - a. Usage on the current invoice is 36 Units
 - b. Average usage of previous 3 years 9 Units
 - c. Estimated increase of Usage 27 Units

Value of 27 Units of Sewer at the current sewer rate of \$6.52 = \$176.04.

Total abatement = \$176.04 plus accrued interest.

Lisa J. Clark

Utility Billing Office Supervisor

11/3/17

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 27, 2017
SUBJECT: Carl Crosman
PROPERTY: 674 Portland St


Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

The customer is filing an appeal for 30 units of sewer on the September 2017 invoice due to extra usage while watering newly seeded lawn. The water did not go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/24/17

W/S

1. Date of Appeal: 10/24/17
2. Property Owner's Name: CARL CROSMAN Account #: 112020
3. Billing Address: 674 PORTLAND ST
ROCHESTER, N.H. 03867
4. Service Location: 674 PORTLAND STREET Zip Code 03867
5. Owners Representative: MYSELF / CARL
6. Owners Representative's Signature: 
7. Phone #: 603-834-4176 Cell: 603-834-4176
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from JUNE to AUGUST 2017

10. Abatement is being requested for:

a. How many units of water _____ x 5.29 = \$ _____

b. How many units of sewer 30 x 6.52 = \$ _____

c. Water & Sewer Department Fees of: ^{15H} _____ \$ _____

Total \$ _____

11. Explanation of Appeal Request:

PLANTED SOME GRASS SEED AND WAS NOT
AWARE OF HOW IT WOULD BE ACCESSED
REFLECTIVE ON MY WATER BILL, SORRY
AND I HAVE LEARNED A VALUABLE LESSON.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

File Edit Tools Insert Help

Account: 112020

[2017-10-24 14:17:46 sjuneau]: HOMEOWNER CALLED ABOUT HIGH BILL - SAYS HE WAS GROWING HIS LAWN THIS SUMMER AND UNWARE OF HOW MUCH USAGE IT WOULD AMOUNT TO. I EXPLAINED TO HIM ABOUT THE FUTURE USE OF A SEWER DEDUCT METER. GAVE CUSTOMER APPEAL FORM.

[2017-10-27 11:35:28 karenb]: APPEAL FORM SENT FOR NOVEMBER UAB

Check Spelling

Display as HTML



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13978940	112020	09/22/2017	10/27/2017	0.26	.00	425.16
Amount Due						\$425.42

112020
CROSMAN CARL D
674 PORTLAND ST
ROCHESTER, NH 03867-2432

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018013978940800000425421

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
CROSMAN CARL D				674 PORTLAND ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
13978940	112020		10/27/2017		09/22/2017		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	09/15/2017	06/08/2017	912	876	36	190.44	
RES SEWER					36	234.72	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
82.78	08/02/2017	0.26	.00	425.16	\$425.42		

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
THE CITY'S WATER QUALITY REPORT IS AVAILABLE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
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Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



10/27/2017 11:36
karenb

CITY OF ROCHESTER
UB Consumption History Report

P 1
ubcnsing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
112020	3806	CROSMAN CARL D				010900830000			674 PORTLAND ST				Active
100	1 RES WATER	SENS55916813	A	09/15/2017		13978940		912	36	0	190.44	425.16	
100	1 RES WATER	SENS55916813	A	06/08/2017		13971271		876	7	0	37.03	82.67	
100	1 RES WATER	SENS55916813	A	03/09/2017		13963629		869	7	0	37.03	82.67	
100	1 RES WATER	SENS55916813	A	12/08/2016		13956141		862	9	0	43.66	100.03	
100	1 RES WATER	SENS55916813	A	09/06/2016		13948598		853	9	0	43.29	99.45	
100	1 RES WATER	SENS55916813	A	06/02/2016		13941084		844	8	0	38.48	88.40	
100	1 RES WATER	SENS55916813	A	03/01/2016		13933542		836	9	0	43.29	99.45	
100	1 RES WATER	SENS55916813	A	12/02/2015		13926174		827	7	0	33.44	77.12	
100	1 RES WATER	SENS55916813	A	09/11/2015		13918728		820	13	0	60.71	141.83	
100	1 RES WATER	SENS55916813	A	06/08/2015		13911287		807	13	0	60.71	141.83	
100	1 RES WATER	SENS55916813	A	03/03/2015		13903817		794	8	0	37.36	87.28	
100	1 RES WATER	SENS55916813	A	12/12/2014		13896462		786	8	0	37.36	87.28	
100	1 RES WATER	SENS55916813	A	09/15/2014		13889057		778	13	0	60.71	141.83	
100	1 RES WATER	SENS55916813	A	06/11/2014		13881639		765	11	0	51.37	120.01	
100	1 RES WATER	SENS55916813	A	03/05/2014		13874223		754	12	0	55.24	130.12	
100	1 RES WATER	SENS55916813	A	12/04/2013		13866937		742	12	0	55.20	130.08	
100	1 RES WATER	SENS55916813	A	09/04/2013		13859540		730	29	0	133.40	314.36	
100	1 RES WATER	SENS55916813	A	06/05/2013		13852159		701	24	0	110.40	260.16	
100	1 RES WATER	SENS55916813	A	03/05/2013		13844784		677	11	0	50.60	119.24	
100	1 RES WATER	SENS55916813	A	12/13/2012		13837497		666	25	0	112.61	265.78	
100	1 RES WATER	SENS55916813	A	09/06/2012		13830197		641	33	0	148.17	349.80	
100	1 RES WATER	SENS55916813	A	06/05/2012		13822831		608	26	0	116.74	275.60	
100	1 RES WATER	SENS55916813	A	03/05/2012		13815464		582	18	0	80.82	190.80	
100	1 RES WATER	SENS55916813	A	12/02/2011		13808233		564	12	0	53.88	127.20	
100	1 RES WATER	SENS55916813	A	09/07/2011		13800919		552	12	0	52.40	124.54	
100	1 RES WATER	SENS55916813	A	06/01/2011		13793627		540	10	0	42.90	102.40	
100	1 RES WATER	SENS55916813	A	03/10/2011		13786314		530	9	0	38.61	92.16	
100	1 RES WATER	SENS55916813	A	12/02/2010		13779139		521	8	0	34.32	81.92	
100	1 RES WATER	SENS55916813	A	09/07/2010		13771879		513	17	0	72.44	173.59	
100	1 RES WATER	SENS55916813	A	06/03/2010		13764553		496	12	0	50.28	121.68	
100	1 RES WATER	SENS55916813	A	12/11/2009		13757400		484	12	0	50.28	121.68	
100	1 RES WATER	SENS55916813	A	09/13/2009		13750232		472	13	0	54.47	131.82	
100	1 RES WATER	SENS55916813	A	06/01/2009		13742949		459	9	0	37.28	89.58	
100	1 RES WATER	SENS55916813	A	03/16/2009		13735656		450	16	0	64.64	152.80	
100	1 RES WATER	SENS55916813	A	12/09/2008		13728454		434	13	0	52.52	124.15	
100	1 RES WATER	SENS55916813	A	09/11/2008		13721306		421	10	0	40.40	95.50	
100	1 RES WATER	SENS55916813	A	06/10/2008		13714083		411	12	0	47.38	112.59	
100	1 RES WATER	SENS55916813	A	03/07/2008		13706808		399	8	0	29.04	70.40	
100	1 RES WATER	SENS55916813	A	12/18/2007		1366909		391	7	0	25.41	61.60	
100	1 RES WATER	SENS55916813	A	09/07/2007		1360130		384	10	0	36.30	88.00	
100	1 RES WATER	SENS55916813	A	06/14/2007		1353290		374	8	0	28.76	69.37	
100	1 RES WATER	SENS55916813	A	03/13/2007		1346418		366	12	0	41.40	97.80	
100	1 RES WATER	SENS55916813	A	12/06/2006		1339632		354	12	0	41.40	97.80	
100	1 RES WATER	SENS55916813	A	09/12/2006		1332881		342	13	0	44.85	105.95	
100	1 RES WATER	SENS55916813	A	06/14/2006		1319253		329	10	0	34.21	80.44	
100	1 RES WATER	SENS55916813	A	03/08/2006		1312530		319	13	0	42.77	98.54	
100	1 RES WATER	SENS55916813	A	12/06/2005		1305859		295	11	0	36.19	83.38	
100	1 RES WATER	SENS55916813	A	09/08/2005		1299147		283	12	0	39.48	90.96	
100	1 RES WATER	SENS55916813	A	06/08/2005		124186		268	15	0	49.35	112.26	
100	1 RES WATER	SENS55916813	A	03/07/2005		117541		258	10	0	32.90	71.90	



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 3, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/25/17

Customer Name: RESL Limited Partnership

Account: 182520

Service Address: #33 Highland St

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 175 units of water and 350 units of sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption for water. It is above the minimum requirements of additional use.
3. The water did not enter the sewer system.
 - a. Total invoiced usage 409 Units
 - b. Average Consumption (3 years) 59 Units
 - c. Above Average 350 Units
 - d. $\frac{1}{2}$ of 350 175 Units

Value of 175 Units of Water at the current water rate of \$5.29 = \$925.75.

Value of 350 Units of Sewer at the current sewer rate of \$6.52 = \$2,282.00.

Total abatement = \$3,207.75 plus accrued interest.

Lisa J. Clark
Utility Billing Office Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 27, 2017
SUBJECT: RESL Limited Partnership
PROPERTY: **33 Highland St**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice and proof of repair for the above location.

The customer is filing an appeal for above average water and sewer usage on the July 2017 invoice, due to a heat supply pipe that was went unnoticed until the water reached the surface. The leak has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/26/17

1. Date of Appeal: 10/25/17
2. Property Owner's Name: RESL Limited Partnership Account #: 182520
3. Billing Address: Stewart Property Management
P.O. Box 10540
Bedford N.H. 03110
4. Service Location: 33 Highland St Zip Code 03867
5. Owners Representative: Mike Monday
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-332-2310 Cell: 396-2224
8. Email Address: Buildservice@metrocast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 4/5/17 to 7/13/17

10. Abatement is being requested for:

a. How many units of water 0 x 5.29 = \$ 0

b. How many units of sewer 350 x 6.52 = \$ 2282-

c. Water & Sewer Department Fees of: \$ 0

Total \$ 2282.00

11. Explanation of Appeal Request: in June 2017

The Property had an underground heating 2"
Supply line fail which went unnoticed
For some time until the water Reached
the surface as the leak worsened.
once we determined what was going on
Repairs were Immediately completed

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? no

If yes, has the leak been repaired? yes

Who made the repair? mike mondou-site work / Jeff Gellerson - Pipe Repair

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

no but Property is Government subsidized
elderly housing

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Mike Mondou Building Services LLC

69 Sampson Road
Rochester, NH 03867

Phone # 603-332-3630 Fax # 603-332-3630

Invoice

Date

Invoice #

7/4/2017

4464

Bill To:

Stewart Property Management
PO Box 10540
Bedford NH 03110

Building Services Provided To:

Rochester East
Bldg D & E
Heat supply leak
6/19 - 7/1

Description	Hours	Amount
6/19 Cut cement slab under landing crawl space Drill and jackhammer cement slab and remove excavate fill by hand to exterior to expose failed piping Dig exterior of foundation expose pipe and casing, cut open casing expose pipe for replacement tie in cordon area off Work with Complete Comfort for piping repair replacement, reassemble casing, deliver, install screened fill interior and exterior and compact Insulate piped individually, install sheet insulation over exterior casing and against foundation interior Remove bony excavated fill to disposal onsite Mix, pour and finish concrete to replace slab removed Deliver, install loam with seed and straw over Cleanup, remove tools and equipment Reassemble exterior wall, insulation board and siding Labor and equipment		4,225.00
Fill delivered		75.00
Loam delivered		75.00
Materials supplied: casement banding, concrete, seed, straw, insulation		175.00

Check out our website for a listing of services that we offer at MikeMondou.com

Total

\$4,550.00

Balance Due

\$0.00

COMPLETE COMFORT, LLC
Heating & Cooling

49 French Cross Rd.
Dover, NH 03820

1-800-828-5575 or
742-5192

SERVICE INVOICE

ACCOUNT NUMBER _____

NAME: Stewart Properties

ADDRESS: Exeter East Building D
222 Exeter

NATURE OF CALL		DATE	
<u>Repair Heating Unit</u>		<u>6-28-28-2017</u>	
UNIT		SERVICE TECHNICIAN	
MAKE		MODEL #	
SERIAL #			
QTY	DESCRIPTION	PRICE	AMOUNT
	<u>Repaired water leak on 1/2</u>		
	<u>inch pipe that feeds building</u>		
	<u>and tested building exhaust fan</u>		
	<u>checked out panel at duct</u>		
	<u>water in heat loop.</u>		
2	<u>1/8" x 1/2" Thermaxx pipe insulation</u>	10	✓
3	<u>1/8" x 1/2" Thermaxx pipe insulation</u>	33	✓
3	<u>1/8" x 1/2" Thermaxx</u>	24	✓
13	<u>1/2" C.L. pipe</u>	130	80
3	<u>1/2" C. good lines</u>	45	✓
3	<u>1/2" C. good lines</u>	30	✓
2	<u>1/2" x 3/4" Plug & Tee</u>	60	✓
1	<u>3/4" x 1/2" water clean</u>	18	✓
1	<u>Solder clean problem</u>	60	✓

IN 3:00 pm

OUT 5:00 pm

12w
3:45 pm

Payment is due upon completion of work. Thank you.
\$25 service charge added to unpaid invoices 30 days from date of service.

6hr

TRIP CHARGE	
TOTAL PARTS	<u>405</u>
TOTAL LABOR	<u>720</u>
TOTAL \$	<u>1125</u>

I hereby accept above performance and charges as being satisfactory and acknowledge that equipment has been left in good condition.

CUSTOMER'S SIGNATURE

Thank You

\$ 1,125.00







METER IS RIGHT OF APARTMENT #32

1/24/08 - METER INSPECTION LETTER SENT

[2017-07-12 14:31:42 sjuneau]: 85 UNITS ON JULY BILL - DOOR TAGGED & SENT LETTER FOR HIGH USAGE. TECHNICIAN TAGGED DOOR; TODAY IT IS 2481.

[2017-07-13 16:25:30 sjuneau]: OWNER CALLED - THEY HAD A PIPE LEAK THAT WAS REPAIRED

[2017-10-25 08:07:22 karenb]: OWNER SENT IN APPEAL PAPERWORK. HE WOULD LIKE TO FILE AN APPEAL FOR THE SEWER AND HALF OF THE WATER. HE IS AWARE THAT IT IS A ONCE IN TEN YEAR ABATEMENT FOR THE WATER. SENT FOR NOVEMBER UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13973825	182520	07/24/2017	08/28/2017	0.00	.00	4,830.29
Amount Due						\$4,830.29

182520
RESL LIMITED PARTNERSHIP %
STEWART PROPERTY MGNT
P O BOX 10540
BEDFORD, NH 03110

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018013973825600004630295

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
RESL LIMITED PARTNERSHIP %				33 HIGHLAND ST /			
Bill Number	Account Number	Past Due Date	Bill Date				
13973825	182520	08/28/2017	07/24/2017				
Description		Read Date		Meter Readings		Usage in 100 cu feet	Charge
		Current	Previous	Current	Previous		
RES WATER		07/13/2017	04/05/2017	2481	2072	409	2,163.61
RES SEWER						409	2,666.68
4/5-7/6:86							
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
496.02	05/08/2017	0.00	.00	4,830.29	\$4,830.29		

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.43, MINIMUM \$31.10, MINIMUM ELDERLY \$24.83
2016 WATER QUALITY REPORT AVAILABLE ONLINE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



10/27/2017 13:18
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
182520	27469	RESL LIMITED PARTNERSHIP %	010400600000		33 HIGHLAND ST				Active
100	1 RES WATER	SENS69811241	A 10/03/2017	13981474	43	0	227.47	507.83	
100	1 RES WATER	SENS69811241	A 07/13/2017	13973825	409	0	2,163.61	4,830.29	
100	1 RES WATER	SENS69811241	A 04/05/2017	13966145	42	0	222.18	496.02	
100	1 RES WATER	SENS69811241	A 01/19/2017	13958635	62	0	312.39	707.54	
100	1 RES WATER	SENS69811241	A 10/07/2016	13951117	62	0	298.22	685.10	
100	1 RES WATER	SENS69811241	A 07/07/2016	13943578	62	0	298.22	685.10	
100	1 RES WATER	SENS69811241	A 04/14/2016	13936008	56	0	269.36	618.80	
100	1 RES WATER	SENS69811241	A 01/14/2016	13928601	63	0	303.03	696.15	
100	1 RES WATER	SENS69811241	A 10/05/2015	13921211	61	0	285.34	665.98	
100	1 RES WATER	SENS69811241	A 07/07/2015	13913766	62	0	289.54	676.42	
100	1 RES WATER	SENS69811241	A 04/02/2015	13906263	50	0	233.50	545.50	
100	1 RES WATER	SENS69811241	A 01/02/2015	13898914	52	0	242.84	567.32	
100	1 RES WATER	SENS69811241	A 10/06/2014	13891516	68	0	317.56	741.88	
100	1 RES WATER	SENS69811241	A 07/01/2014	13884096	62	0	289.54	676.42	
100	1 RES WATER	SENS69811241	A 04/03/2014	13876654	58	0	268.42	630.34	
100	1 RES WATER	SENS69811241	A 01/09/2014	13869363	53	0	243.80	574.52	
100	1 RES WATER	SENS69811241	A 10/16/2013	13862019	60	0	276.00	650.40	
100	1 RES WATER	SENS69811241	A 07/16/2013	13854638	75	0	345.00	813.00	
100	1 RES WATER	SENS69811241	A 04/16/2013	13847209	63	0	289.80	682.92	
100	1 RES WATER	SENS69811241	A 01/22/2013	13839948	68	0	309.32	729.53	
100	1 RES WATER	SENS69811241	A 10/16/2012	13832628	71	0	318.79	752.60	
100	1 RES WATER	SENS69811241	A 07/16/2012	13825293	75	0	336.75	795.00	
100	1 RES WATER	SENS69811241	A 04/13/2012	13817907	58	0	260.42	614.80	
100	1 RES WATER	SENS69811241	A 01/19/2012	13810650	64	0	287.36	678.40	
100	1 RES WATER	SENS69811241	A 10/19/2011	13803333	725	0	342.77	810.88	
100	1 RES WATER	SENS69811241	A 07/13/2011	13796043	76	0	326.04	778.24	
100	1 RES WATER	SENS69811241	A 04/15/2011	13788717	63	0	270.27	645.12	
100	1 RES WATER	SENS69811241	A 01/24/2011	13781541	76	0	326.04	778.24	
100	1 RES WATER	SENS69811241	A 10/18/2010	13774293	433	0	330.33	788.48	
100	1 RES WATER	SENS69811241	A 07/15/2010	13767042	356	0	311.26	751.56	
100	1 RES WATER	SENS69811241	A 04/14/2010	13759761	59	0	247.21	598.26	
100	1 RES WATER	SENS69811241	A 01/19/2010	13752624	223	0	280.73	679.38	
100	1 RES WATER	SENS69811241	A 10/15/2009	13745397	156	0	284.92	689.52	
100	1 RES WATER	SENS69811241	A 07/16/2009	13738111	88	0	308.83	732.84	
100	1 RES WATER	SENS69811241	A 04/06/2009	13730868	12	50	250.48	592.10	
100	1 RES WATER	NEPT31524746	I 03/18/2009	0	50	0	.00	.00	
100	1 RES WATER	NEPT31524746	A 01/09/2009	13723737	70	0	282.80	668.50	
100	1 RES WATER	NEPT31524746	A 10/09/2008	13716499	60	0	242.40	573.00	
100	1 RES WATER	NEPT31524746	A 07/08/2008	13709294	80	0	293.57	709.79	
100	1 RES WATER	NEPT31524746	A 04/17/2008	1369290	90	0	326.70	792.00	
100	1 RES WATER	NEPT31524746	A 01/11/2008	1362500	70	0	254.10	616.00	
100	1 RES WATER	NEPT31524746	A 10/05/2007	1355668	80	0	290.40	704.00	
100	1 RES WATER	NEPT31524746	A 07/09/2007	1348785	90	0	312.10	739.29	
100	1 RES WATER	NEPT31524746	A 04/10/2007	1341989	70	0	241.50	570.50	
100	1 RES WATER	NEPT31524746	A 01/10/2007	1335228	70	0	241.50	570.50	
100	1 RES WATER	NEPT31524746	A 10/03/2006	1328449	70	0	241.50	570.50	
100	1 RES WATER	NEPT31524746	A 07/10/2006	1321623	80	0	264.59	611.35	
100	1 RES WATER	NEPT31524746	A 04/10/2006	1314882	70	0	230.30	530.60	
100	1 RES WATER	NEPT31524746	A 01/12/2006	1308184	70	0	230.30	530.60	
100	1 RES WATER	NEPT31524746	A 10/11/2005	1301469	70	0	230.30	530.60	
100	1 RES WATER	NEPT31524746	A 07/07/2005	126527	70	0	230.30	505.35	



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 3, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/25/17

Customer Name: Viateur Begin

Account: 052000

Service Address: #104 Maple St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 30 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The water did not enter the sewer system.
 - a. Total invoiced usage 80 Units
 - b. Average Consumption (3 years) 50 Units
 - c. Above Average 30 Units

Value of 30 Units of Sewer at the current sewer rate of \$6.52 = \$195.60.

Total abatement = \$195.60 plus accrued interest.

Lisa J. Clark

Utility Billing Office Supervisor

11/3/17

Date

WATER/SEWER BILLING MEMORANDUM


TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 27, 2017
SUBJECT: Vic Begin
PROPERTY: **104 Maple St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

The customer is filing an appeal for 30 units of sewer on the August 2017 invoice due to a leaking water spigot, which has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/25/17

1. Date of Appeal: 10/25/17
2. Property Owner's Name: Vic Begin Account #: 052000
3. Billing Address: 141 Tebbets Rd
Rochester NH 03867-4501
4. Service Location: 104 Maple St Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: 
7. Phone #: 603-817-7087 Cell: _____
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

- a. How many units of water _____ x 5.29 = \$ _____
- b. How many units of sewer 30 x 6.52 = \$ 195.60
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ 195.60

11. Explanation of Appeal Request:

Outside Spigot was leaking - Out back it
was leaking and wasn't found until letter
was received. It has been repaired.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

No Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? yes

Who made the repair? Self

Has proof of the repair been attached to this appeal form? NO

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Account: 052000

11/08/07- SENT DEAD METER LETTER - TIM WENT TO PROPERTY - READ FINE

THE NOV. 08 AND FEB. 09 BILLS. HE SAID THAT HE HAD A PIPE BREAK UNDER HIS FLOOR. I EXPLAINED TO HIM ABOUT THE APPEAL PROCESS AND GAVE HIM AN APPLICATION. HE THANKED ME AND SAID HE WOULD GET THE PPWK BACK ASAP
PENDING APPEAL TO APRIL 09 UAB - APPEAL GRANTED IN THE AMOUNT OF \$438.04 - CREDIT APPLIED TO ACCOUNT

03/02/09- CUST. STOPPED BY ABOUT

[2011-02-28 16:04:08 am]: APPEAL TO BLAINE FOR MARCH 2011 UAB - APPEAL DENIED

[2017-08-10 16:51:47 sjuneau]: 80 UNITS ON AUGUST BILL. SENT HIGH USAGE LETTER.

[2017-10-27 11:48:38 karenb]: HOMEOWNER CAME IN AND STATED THAT HE FOUND A LEAKING SPIGOT OUTBACK. REPAIRED IT AND FILED APPEAL FOR SEWER PORTION. APPEAL SENT FOR NOVEMBER UAB.

**City of Rochester**P.O. Box 981096
Boston MA 02298-1096**WATER & SEWER BILL****Remit Copy**Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13976376	052000	08/22/2017	09/26/2017	0.00	.00	944.80
Amount Due						\$0.00

052000
BEGIN VIATEUR L & DORIS F
141 TEBBETTS RD
ROCHESTER, NH 03867-4501

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013976376700000000000

✂ Detach and return the above portion with your payment ✂

**City of Rochester**

Rochester, New Hampshire

WATER & SEWER BILL**Customer Copy**

Keep this portion for your records

Customer				Service Address			
BEGIN VIATEUR L & DORIS F				104 MAPLE ST /			
Bill Number	Account Number	Past Due Date		Bill Date			
13976376	052000	09/26/2017		08/22/2017			
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	08/08/2017	05/04/2017	3278	3198	80	423.20	
RES SEWER					80	521.60	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
953.80	10/25/2017	0.00	.00	944.80	\$0.00		

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
THE CITY'S WATER QUALITY REPORT IS AVAILABLE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT**BILL IS DUE UPON PRESENTATION**Payment is due upon receipt. Interest accrues daily from the past
due date at the rate of 12% interest per annum computed to the
payment date. Past due bills shall cause water shut off and may
become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.Consumption billed in hundreds of cubic feet. Non-receipt of
issued bill not deemed excuse for failure to pay. Property owner
responsible for protection of meter from loss and damage. Any
person other than an employee of the Rochester Water
Department who turns water off or on at curb stop, without
permission, may be subject to a fine.

10/25/2017 10:54
karenb

CITY OF ROCHESTER
UB Consumption History Report

P
ubcnsinq

Account Number	Customer # Name	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
Service	Mfr Meter Number	Cd	Read Date	Time By	104 MAPLE ST				Active
052000	6050	BEGIN VIATEUR L & DORIS F	012401060000						
100	INVE58858184	A	08/08/2017		80		423.20	944.80	
100	INVE58858184	A	05/04/2017		39		206.31	460.59	
100	INVE58858184	A	02/03/2017		51		262.06	590.07	
100	INVE58858184	A	11/01/2016		44		168.35	386.75	
100	INVE58858184	A	08/03/2016		35		264.55	607.75	
100	INVE58858184	A	05/17/2016		55		230.88	636.20	
100	INVE58858184	A	02/10/2016		48		274.28	530.40	
100	INVE58858184	A	11/09/2015		58		242.84	567.32	
100	INVE58858184	A	08/07/2015		52		214.82	501.86	
100	INVE58858184	A	05/07/2015		46		270.86	632.78	
100	INVE58858184	A	02/18/2015		58		224.16	523.68	
100	INVE58858184	A	11/07/2014		48		280.20	654.60	
100	INVE58858184	A	08/05/2014		60		232.98	544.98	
100	INVE58858184	A	05/02/2014		50		519.80	1,224.92	
100	INVE58858184	A	02/18/2014		113		276.00	650.40	
100	INVE58858184	A	11/06/2013		60		197.80	466.12	
100	INVE58858184	A	08/06/2013		43		151.80	357.72	
100	INVE58858184	A	05/15/2013		33		237.77	560.56	
100	INVE58858184	E	02/13/2013		52		184.09	434.60	
100	INVE58858184	A	11/06/2012		41		260.42	614.80	
100	INVE58858184	A	08/07/2012		58		224.50	530.00	
100	INVE58858184	A	05/04/2012		50		291.85	689.00	
100	INVE58858184	A	02/06/2012		65		318.10	758.91	
100	INVE58858184	A	11/07/2011		74		300.30	716.80	
100	INVE58858184	A	05/04/2011		70		356.07	849.92	
100	INVE58858184	A	02/11/2011		83		244.53	583.68	
100	INVE58858184	A	11/03/2010		57		219.86	529.26	
100	INVE58858184	A	08/04/2010		46		192.74	466.44	
100	INVE58858184	A	05/05/2010		45		188.55	456.30	
100	INVE58858184	A	02/02/2010		45		209.50	507.00	
100	INVE58858184	A	11/03/2009		50		192.59	459.51	
100	INVE58858184	A	08/04/2009		47		266.64	630.30	
100	INVE58858184	A	05/06/2009		66		420.16	993.20	
100	INVE58858184	A	02/03/2009		104		379.76	897.70	
100	INVE58858184	A	11/04/2008		94		288.89	692.60	
100	INVE58858184	A	08/12/2008		76		199.65	484.00	
100	INVE58858184	A	05/02/2008		55		264.99	642.40	
100	INVE58858184	A	02/06/2008		73		13.79	38.51	
100	INVE58858184	A	10/31/2007		0		52.65	125.50	
100	INVE58858184	A	07/31/2007		15		179.40	423.80	
100	INVE58858184	A	04/30/2007		52		709.05	1,613.61	
100	INVE58858184	A	01/31/2007		87		313.95	741.65	
100	INVE58858184	A	10/31/2006		91		279.65	644.30	
100	INVE58858184	A	08/03/2006		63		233.59	538.18	
100	INVE58858184	A	05/20/2006		85		492.70	1,115.46	
100	INVE58858184	A	02/02/2006		71		187.53	409.83	
100	INVE58858184	A	10/31/2005		65		184.24	402.64	
100	INVE58858184	A	07/29/2005		47				
100	INVE58858184	A	05/17/2005		57				
100	INVE58858184	A	02/14/2005		56				



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 3, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/31/17

Customer Name: Jamie & Amee Dube

Account: 204525

Service Address: #47 Millers Farm Dr

Rochester NH 03868


The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend tabling this appeal for one billing cycle to establish accurate usage. The appeal would be heard at the February 2018 UAB Meeting.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. The water did not enter the sewer system
3. The appellant's first billing cycle at this location was in October of 2017. We would like to establish usage history for this property so an accurate recommendation can be made.


 Lisa J. Clark

Utility Billing Office Supervisor

11/3/17
 Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: November 1, 2017
SUBJECT: Jamie & Amee Dube
PROPERTY: **47 Millers Farm Dr**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

The customer is filing an appeal for above average usage on the October 2017 invoice due to watering of hydroseeded lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/31/17
W/S

1. Date of Appeal: 10/31/17
2. Property Owner's Name: Jane C. Cane Account #: 204525
3. Billing Address: Dube
47 Millers Farm Dr.
Rochester Mt 05868
4. Service Location: 47 Millers Farm Dr. Zip Code 05868
5. Owners Representative: Self
6. Owners Representative's Signature: [Signature]
7. Phone #: _____ Cell: 603 833-7215
8. Email Address: dellamommie48@aol.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/6/17 to 10/6/2017
10. Abatement is being requested for:

- a. How many units of water _____ x 5.29= \$ _____
- b. How many units of sewer _____ x 6.52= \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

- lawn was being hydro seeded by the builder
- we did not close on our house until 7/15/17
- builders were using our water faucet for next door neighbors house (49)

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☐ No ☒ (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☐ No ☒ (circle one)

If yes, did the water enter the sewer system? no

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

n/a

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Account: 204525

COPPER CURB STOP

[2017-06-20 14:26:07 karenb]:WATER/SEWER APP RECEIVED

[2017-06-27 11:28:41 karenb]: TURNED ON/INSTALLED METER

[2017-07-11 09:49:20 karenb]: SENT CURRENT BILL TO LISA AT ATLAS HERITAGE IN LIEU OF FINAL BILL. WATER HAS ONLY BEEN ON FOR A WEEK AND PROPERTY HAS BEEN VACANT.

[2017-10-20 15:13:43 karenb]:NEW OWNER CAME IN TO FIND OUT WHEN SHE WOULD GET HER FIRST BILL. LOOKED IT UP FOR HER IN THE BILL RUN; FIRST BILL WILL BE THIS MONTH AND IS FOR 32 UNITS. SHE THOUGHT THIS WAS HIGH AND AFTER SPEAKING WITH HER IT WAS VERIFIED THAT THEY WERE WATERING A HYDROSEEDD LAWN. TECHNICIAN GOT A NEW READ TODAY AND USAGE HAS GONE DOWN TO .14/DAY. LEFT A VOICEMAIL EXPLAINING THAT USAGE HAD GONE DOWN, WHICH SUPPORTS THE LAWN WATERING AND TOLD HER TO CALL ME WITH ANY QUESTIONS.

[2017-11-01 09:52:14 karenb]:UAB FORM RECEIVED. SENT FOR NOVEMBER UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13982120	204525	10/25/2017	11/28/2017	0.00	.00	377.92
Amount Due						\$377.92

204525
DUBE JAMIE & AMEE
47 MILLERS FARM DR
ROCHESTER, NH 03868

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013982120100000377929

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
DUBE JAMIE & AMEE			47 MILLERS FARM DR /			
Bill Number	Account Number		Past Due Date		Bill Date	
13982120	204525		11/28/2017		10/25/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	10/06/2017	06/26/2017	32		32	169.28
RES SEWER					32	208.64
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
645.38	07/12/2017	0.00	.00	377.92	\$377.92	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
204525	47485 DUBE JAMIE & AMEE		215A00120035		47 MILLERS FARM DR	Active
100 - 1 RES WATER	SENS82976415	A 10/06/2017		13982120 32	32 0 169.28	377.92

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 3, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/31/17

Customer Name: David Pinkham

Account: 011360

Service Address: #27 Dewey St

Rochester NH 03867-1204

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 23 units of sewer on the invoiced amount. Customer to be advised of sewer deduct meters for any additional outside water use.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
 - a. Usage on the current invoice is 38 Units
 - b. Average usage of previous 3 years 15Units
 - c. Estimated increase of Usage 23 Units

Value of 23 Units of Sewer at the current sewer rate of \$6.52 = \$149.96.

Total abatement = \$149.96 plus accrued interest.

Lisa J. Clark

Utility Billing Office Supervisor

11/3/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: November 1, 2017
SUBJECT: Daniel Pinkham
PROPERTY: **27 Dewey St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

The customer is filing an appeal for 23 units of sewer on the August 2017 invoice. The customer installed sod and had to water daily until it had taken roots.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 11/1/17

W/S

1. Date of Appeal: 10-31-2017
2. Property Owner's Name: DANIEL PINKHAM Account #: 011360
3. Billing Address: 27 DEWEY ST.
ROCHESTER NH 03867
4. Service Location: ABOVE Zip Code _____
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 332-8285 Cell: _____
8. Email Address: DANGEORGE48@HOTMAIL.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/01/17 to 8/07/17
10. Abatement is being requested for:

a. How many units of water _____ x 5.29 = \$ _____

b. How many units of sewer 23 x 6.52 = \$ 149.96

C. Water & Sewer Department Fees of: \$ _____

Total \$ 149.96

In May, we installed sod from Cameron's on our front lawn.

We had to water it almost every day until it had taken roots, according to their recommendations.

We were hoping to get an adjustment on the sewer portion of our bill.

The usage for bill date 08/22/17 was 38.

Our previous 6 water usages on our bills were:

05/17/17	15
02/22/17	14
11/18/16	14
08/23/16	17
05/25/16	14
02/23/16	14

An average of 15.

So were looking at an increase in sewer of 23 units @ \$6.52 = \$149.96

Thank you for your consideration on this.

Dan Pinkham

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☐ No ☒ (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☐ No ☒ (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

[2017-11-01 15:15:52 karenb]: CUSTOMER DROPPED OFF UAB FORM. INSTALLED SOD FROM CAMERON'S AND WATERED ALMOST EVERY DAY UNTIL IT HAD TAKEN ROOTS. SENT FOR NOVEMBER UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13975088	011360	08/22/2017	09/26/2017	0.00	.00	448.78
Amount Due						\$0.00

011360
PINKHAM DANIEL G & JUDITH A
27 DEWEY ST
ROCHESTER, NH 03867-1204

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013975088900000000000

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
PINKHAM DANIEL G & JUDITH A				27 DEWEY ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
13975088	011360		09/26/2017		08/22/2017		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	08/07/2017	05/01/2017	783	745	38	201.02	
RES SEWER					38	247.76	
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
448.78		09/01/2017	0.00	.00	448.78	\$0.00	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
THE CITY'S WATER QUALITY REPORT IS AVAILABLE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



11/01/2017 15:20
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
011360	33402 PINKHAM DANIEL G & JUDITH A	011601490000				27 DEWEY ST				Active
100	1 RES WATER SENS65759524	A 08/07/2017		13975088	783	38	0	201.02	448.78	
100	1 RES WATER SENS65759524	A 05/01/2017		13967364	745	15	0	79.35	177.15	
100	1 RES WATER SENS65759524	A 01/31/2017		13959833	730	14	0	71.97	162.03	
100	1 RES WATER SENS65759524	A 11/03/2016		13952340	716	14	0	67.34	154.70	
100	1 RES WATER SENS65759524	A 08/08/2016		13944792	702	17	0	81.77	187.85	
100	1 RES WATER SENS65759524	A 05/02/2016		13937234	685	14	0	67.34	154.70	
100	1 RES WATER SENS65759524	A 02/01/2016		13929790	671	15	0	72.15	165.75	
100	1 RES WATER SENS65759524	A 11/02/2015		13922407	656	14	0	66.08	153.44	
100	1 RES WATER SENS65759524	A 08/03/2015		13914965	642	17	0	79.39	185.47	
100	1 RES WATER SENS65759524	A 05/01/2015		13907444	625	13	0	60.71	141.83	
100	1 RES WATER SENS65759524	A 02/06/2015		13900089	612	16	0	74.72	174.56	
100	1 RES WATER SENS65759524	A 10/31/2014		13892715	596	13	0	60.71	141.83	
100	1 RES WATER SENS65759524	A 08/01/2014		13885320	583	15	0	70.05	163.65	
100	1 RES WATER SENS65759524	A 05/01/2014		13877824	568	14	0	65.09	152.45	
100	1 RES WATER SENS65759524	A 02/03/2014		13870521	554	15	0	69.00	162.60	
100	1 RES WATER SENS65759524	A 11/01/2013		13863208	539	14	0	64.40	151.76	
100	1 RES WATER SENS65759524	A 08/01/2013		13855837	525	14	0	64.40	151.76	
100	1 RES WATER SENS65759524	A 05/03/2013		13848412	511	14	0	64.40	151.76	
100	1 RES WATER SENS65759524	A 02/01/2013		13841129	497	14	0	63.90	150.68	
100	1 RES WATER SENS65759524	A 11/01/2012		13833821	483	14	0	62.86	148.40	
100	1 RES WATER SENS65759524	A 08/01/2012		13826468	469	14	0	71.84	169.60	
100	1 RES WATER SENS65759524	A 05/01/2012		13819087	455	16	0	67.35	159.00	
100	1 RES WATER SENS65759524	A 02/01/2012		13811826	439	15	0	80.71	190.59	
100	1 RES WATER SENS65759524	A 10/31/2011		13804538	424	18	0	64.35	153.60	
100	1 RES WATER SENS65759524	A 07/29/2011		13797234	406	15	0	64.35	153.60	
100	1 RES WATER SENS65759524	A 05/02/2011		13789893	391	15	0	64.35	153.60	
100	1 RES WATER SENS65759524	A 01/31/2011		13782636	376	15	0	60.06	143.36	
100	1 RES WATER SENS65759524	A 11/01/2010		13775476	361	14	0	59.16	142.46	
100	1 RES WATER SENS65759524	A 08/02/2010		13768206	347	14	0	67.04	162.24	
100	1 RES WATER SENS65759524	A 05/03/2010		13760919	333	16	0	67.04	162.24	
100	1 RES WATER SENS65759524	A 02/01/2010		13753784	317	16	0	58.66	141.96	
100	1 RES WATER SENS65759524	A 10/30/2009		13746568	301	14	0	61.40	146.41	
100	1 RES WATER SENS65759524	A 08/03/2009		13739291	287	15	0	56.56	133.70	
100	1 RES WATER SENS65759524	A 05/01/2009		13731996	272	14	0	101.00	238.75	
100	1 RES WATER SENS65759524	A 02/17/2009		13724860	258	25	0	88.88	210.10	
100	1 RES WATER SENS65759524	A 11/05/2008		13717636	233	22	0	101.91	244.73	
100	1 RES WATER SENS65759524	A 07/31/2008		13710420	211	27	0	83.49	202.40	
100	1 RES WATER SENS65759524	A 05/05/2008		13703166	184	23	0	76.23	184.80	
100	1 RES WATER SENS65759524	E 02/12/2008		1363603	161	21	0			

** END OF REPORT - Generated by Karen Bonneau **

POLICY ON WATER & SEWER ADJUSTMENTS

It is the policy of the City of Rochester not to grant adjustments to water & sewer bills unless the problem rests within the City's system. However, the City recognizes that a high bill resulting from accidental, unpreventable water release can present financial hardship to a customer. While most water releases are preventable, there are certain circumstances when an accidental water release cannot be reasonably prevented. The intent of this policy is to establish a one-time abatement, during any ten-year period, for up to half of the excess water consumption above normal consumption, due to an accidental, unpreventable water release. This once in 10 year abatement would be allowed per property owner at each property owned. Tenants can not apply for this adjustment. If the property were to change hands the new owner would be allowed the abatement once in 10 years.

Adjustment Determination Procedure:

1. All customer requests to abate any portion of a metered water bill that is unusually high due to unpreventable leakage shall be reviewed by City staff on a case-by-case basis. In order to qualify for abatement, a customer's excess consumption must exceed 35,000 gallons (46 units) and be the greater than of 100% of or 35,000 gallons above their normal average consumption. The customer must also prove that the deficiency responsible for leakage has been repaired or corrected. This policy only applies to leaks that have occurred and are being appealed per section 17.20 of the City Ordinance. Per Ordinance 17.20(a) The appellant shall file an appeal to the Utility Billing office in writing prior to the payment due date. within the previous six (6) months of the date of the abatement request.
2. In the event that a customer cannot determine the source or cause of the abnormally high consumption, the customer is required to hire a private licensed plumber to assist the customer in trying to determine said source or cause. If the plumber is unable to determine the source or cause of the abnormally high consumption, the City can only speculate and determine that the customer has located and repaired or corrected said source. If the customer claims that said source never existed, the City shall test the meter and make an adjustment to the bill in accordance with NHPUC-the requirements stipulated in the City Ordinance 17.12(d) for meters found to be over recording inaccurate based on the American Water Works Association (AWWA) industry standards. If the meter test reveals an accurate or under-recording meter, the customer shall be held responsible for the entire bill plus the cost of meter testing and shipping/handling.
3. In the event the source or cause of the abnormally high consumption is related to a leak due to customer negligence such as the failure to maintain internal (private) plumbing fixtures in good repair and/or protect plumbing from freezing, the customer shall be held responsible for the entire bill.
4. In the event the abnormally high consumption has occurred due to "unpredictable leakage" not caused by customer negligence or, ignorance or unfortunate circumstances, as determined by City staff and the Utility Advisory Board, the City shall consider granting a one-time abatement, per account, during any ten-year period,

up to half of the water consumption above normal consumption. The abatement calculation may consider compensation from any other sources, including insurance policy claims, etc. Normal consumption will be the average of at least the previous three years' consumption history, for similar billing periods, unless deemed otherwise by the City staff or the Board. The City staff and Utility Advisory Board reserve the right to grant adjustments on water use or sewer use or both.

5. The customer may be required to submit a written statement from their homeowner's insurance policy provider stating what portion, if any, of the leak is covered by insurance.
6. The City shall not disconnect service (for abnormally high consumption) provided the customer pays the entire amount due within the normal payment period or enters into payment arrangements for the excessive amount and is in good standing on all current billings.
7. Landlords will be responsible for tenant bills in accordance with this policy. Failure by a tenant to pay water and sewer charges will not excuse the landlord of any outstanding obligations.

The following example shows how the abatement is calculated based on rates in effect as of 5/1/16:

Water Impact – Rate \$4.81 per 1 unit of consumption

Note: 1 unit of consumption = 100 cu. ft. = 748 gallons

	Consumption	Dollar Amount
Total Usage (1 quarter)	70 units (52,360 gallons)	\$336.70
3 year average (quarterly average)	14 units (10,472 gallons)	\$67.34
Excess above average	56 units (41,888 gallons)	\$269.36
Half of excess abated	28 units (20,944 gallons)	\$134.68
Remaining excess - Customer responsibility	28 units (20,944 gallons)	\$134.68
3 year average (quarterly average)	14 units (10,472 gallons)	\$67.34
Total remaining bill due		\$202.02

Sewer Impact – Rate \$6.24 per 1 unit of consumption

Note: 1 unit of consumption = 100 cu. ft. = 748 gallons

	Consumption	Dollar Amount
Total Usage (1 quarter)	70 units (52,360 gallons)	\$436.80
3 year average (quarterly average)	14 units (10,472 gallons)	\$87.36
Excess above average	56 units (41,888 gallons)	\$349.44
Half of excess abated	28 units (20,944 gallons)	\$174.72

Remaining excess - Customer responsibility	28 units (20,944 gallons)	\$174.72
3 year average (quarterly average)	14 units (10,472 gallons)	\$87.36
Total remaining bill due		\$262.08

The above policy replaces all existing water and sewer adjustment policies.

11/01/2017 10:32
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 1
glytdbud

FOR 2018 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	.00	.00	.00	-2,500.00	.0%*
510001	406102	TRANSFER FROM CIP	0	0	-16,429.53	.00	.00	16,429.53	100.0%
510001	406105	XFER FROM RET EARNIN	-2,364,068	-2,364,068	.00	.00	.00	-2,364,068.00	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-11,424.95	.00	.00	-13,575.05	45.7%*
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-26,447.55	.00	.00	-23,552.45	52.9%*
510001	406601	USER FEES	-3,700,000	-3,700,000	-764,622.97	.00	.00	-2,935,377.03	20.7%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-3,055.09	.00	.00	-8,944.91	25.5%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	.00	.00	.00	-24,000.00	.0%*
510001	406826	HOMEOWNER FINANCE RE	0	0	-4,426.84	.00	.00	4,426.84	100.0%
TOTAL WATER WORKS REVENUE			-6,177,568	-6,177,568	-826,406.93	.00	.00	-5,351,161.07	13.4%
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	598,983	587,570	201,558.83	.00	.00	386,011.37	34.3%
51601057	511099	SALARIES - ADJUSTM	4,490	4,490	.00	.00	.00	4,490.00	.0%
51601057	513001	OVERTIME - REGULAR	40,000	40,000	23,924.93	.00	.00	16,075.07	59.8%
51601057	515001	ON CALL	4,397	4,397	1,612.71	.00	.00	2,784.29	36.7%
51601057	516000	LONGEVITY	1,481	1,481	425.76	.00	.00	1,055.24	28.7%
51601057	519000	TRAVEL ALLOWANCE	500	500	173.07	.00	.00	326.93	34.6%
51601057	521100	HEALTH INSURANCE	157,838	157,838	53,701.58	.00	.00	104,136.42	34.0%
51601057	521200	DENTAL INSURANCE	2,727	2,727	856.66	.00	.00	1,870.34	31.4%
51601057	521300	LIFE INSURANCE	1,113	1,113	377.06	.00	.00	735.94	33.9%
51601057	522000	SOCIAL SECURITY CO	46,502	46,502	16,474.96	.00	.00	30,027.04	35.4%
51601057	523000	RETIRE CONTRIBUTIO	73,737	73,737	25,552.11	.00	.00	48,184.89	34.7%
51601057	526000	WORKERS' COMPENSAT	28,071	28,071	.00	.00	.00	28,071.00	.0%
51601057	528001	DISABILITY INSURAN	6,180	6,180	1,918.34	.00	.00	4,261.66	31.0%
51601057	532001	STAFF DEVELOPMENT	5,794	5,794	1,553.40	.00	661.00	3,579.60	38.2%
51601057	532200	CONTRACTED SERVICE	0	11,413	8,146.95	.00	.00	3,265.85	71.4%
51601057	533000	OTHER PROF SERVICE	7,995	7,995	962.32	.00	1,596.69	5,435.99	32.0%
51601057	533001	AUDIT	3,968	3,968	.00	.00	3,967.50	.50	100.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	127.40	.00	10,122.60	1,550.00	86.9%
51601057	533004	MEDICAL SERVICES	500	500	.00	.00	500.00	.00	100.0%
51601057	533009	14542 ROCHESTER HIL	0	0	14,953.44	.00	7,217.56	-22,171.00	100.0%*
51601057	534003	SOFTWARE MAINTENAN	32,145	32,145	20,268.61	.00	.00	11,876.39	63.1%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	541100	WATER & SEWERAGE	6,000	6,000	1,145.20	.00	2,439.04	2,415.76	59.7%
51601057	542300	CUSTODIAL SERVICES	2,100	2,100	544.50	.00	.00	1,555.50	25.9%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	189.94	.00	.00	810.06	19.0%
51601057	543002	EQUIPMENT MAINTENA	1,335	1,335	1,292.20	.00	.00	42.80	96.8%
51601057	544200	RENTAL OF EQUIPMEN	410	410	.00	.00	.00	410.00	.0%
51601057	544500	LEASE COPIER/PRINT	1,656	1,656	.00	.00	.00	1,656.00	.0%
51601057	552001	FLEET INSURANCE	4,127	4,127	.00	.00	.00	4,127.00	.0%
51601057	552003	GENERAL LIABILITY	5,657	5,657	.00	.00	.00	5,657.00	.0%
51601057	553400	POSTAGE FEES	400	400	70.20	.00	9.80	320.00	20.0%
51601057	554000	ADVERTISING	1,650	1,650	412.66	.00	.00	1,237.34	25.0%
51601057	555000	PRINTING AND BINDI	1,000	1,000	93.33	.00	.00	906.67	9.3%
51601057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	375	.00	.00	.00	375.00	.0%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	1,245.83	.00	91.21	1,713.96	43.8%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	4,017.24	.00	734.37	4,248.39	52.8%
51601057	561010	CLOTHING	5,800	5,800	1,397.02	.00	1,260.35	3,142.63	45.8%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	1,917.96	.00	174.09	2,907.95	41.8%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,800.00	.00	.00	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	876.92	.00	189.35	2,558.73	29.4%
51601057	562600	VEHICLE FUEL	21,420	21,420	3,037.42	.00	.00	18,382.58	14.2%
51601057	573401	ADMIN EQUIPMENT	2,335	105	92.78	.00	12.60	.00	100.0%
51601057	573900	OTHER EQUIPMENT	7,000	9,230	685.48	.00	3,549.50	4,994.64	45.9%
51601057	575100	INVENTORY PURCHASE	109,000	109,000	30,957.48	.00	28,518.59	49,523.93	54.6%
51601057	581000	DUES AND FEES	2,410	2,410	25.00	.00	.00	2,385.00	1.0%
51601057	583000	INTEREST EXPENSE	572,610	572,610	260,922.72	.00	.00	311,687.28	45.6%
51601057	584000	CONTINGENCY	20,000	20,000	.00	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	50.00	.00	2,000.00	700.00	74.5%
51601057	589031	LIEN DISCHARGE FEE	600	600	45.00	.00	155.00	400.00	33.3%
51601057	591000	REDEMPTION OF PRIN	1,728,035	1,728,035	211,636.94	.00	.00	1,516,398.06	12.2%
51601057	592001	DEPRECIATION	1,324,954	1,324,954	.00	.00	.00	1,324,954.00	.0%
51601057	593002	TRANS TO CAPITAL P	100,000	100,000	.00	.00	.00	100,000.00	.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	8,333.34	.00	.00	16,666.66	33.3%
TOTAL WATER WORKS EXPENSE			5,007,021	5,007,021	908,877.29	.00	63,199.25	4,034,944.46	19.4%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	291,783	291,783	100,183.42	.00	.00	191,599.58	34.3%
51601073	513001	OVERTIME - REGULAR	15,000	15,000	4,984.05	.00	.00	10,015.95	33.2%
51601073	515001	ON CALL	16,285	16,285	5,617.50	.00	.00	10,667.50	34.5%

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51601073	516000	LONGEVITY	200	200	200.00	.00	.00	.00	100.0%
51601073	521100	HEALTH INSURANCE	101,371	101,371	35,053.23	.00	.00	66,317.77	34.6%
51601073	521200	DENTAL INSURANCE	1,500	1,500	513.50	.00	.00	986.50	34.2%
51601073	521300	LIFE INSURANCE	530	530	161.55	.00	.00	368.45	30.5%
51601073	522000	SOCIAL SECURITY CO	22,622	22,622	7,799.04	.00	.00	14,822.96	34.5%
51601073	523000	RETIREMENT CONTRIB	34,937	34,937	11,990.83	.00	.00	22,946.17	34.3%
51601073	526000	WORKERS' COMPENSAT	5,859	5,859	.00	.00	.00	5,859.00	.0%
51601073	528001	DISABILITY INSURAN	3,160	3,160	991.45	.00	.00	2,168.55	31.4%
51601073	533000	OTHER PROF SERVICE	11,500	11,500	7,250.00	.00	.00	4,250.00	63.0%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	920.59	.00	4,529.41	4,550.00	54.5%
51601073	533006	LABORATORY SERVICE	32,877	32,877	7,345.62	.00	5,919.32	19,612.06	40.3%
51601073	543000	REPAIR AND MAINTEN	57,400	57,400	3,423.22	.00	7,522.99	46,453.79	19.1%
51601073	543002	EQUIPMENT MAINTENA	69,669	69,669	4,163.74	.00	5,301.00	60,204.26	13.6%
51601073	544500	LEASE COPIER/PRINT	800	800	.00	.00	.00	800.00	.0%
51601073	552002	PROPERTY INSURANCE	7,508	7,508	.00	.00	.00	7,508.00	.0%
51601073	553000	COMMUNICATIONS	11,253	11,253	4,695.85	.00	1,935.52	4,621.63	58.9%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	377.44	.00	.00	622.56	37.7%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	771.18	.00	.00	828.82	48.2%
51601073	561010	CLOTHING	5,850	5,850	1,434.54	.00	1,700.96	2,714.50	53.6%
51601073	561015	SAFETY EQUIPMENT &	4,050	4,050	295.95	.00	.00	3,754.05	7.3%
51601073	561031	CHEMICALS	187,500	187,500	18,707.07	.00	19,053.62	149,739.31	20.1%
51601073	561037	LABORATORY SUPPLIE	8,000	8,000	3,286.51	.00	3,532.72	1,180.77	85.2%
51601073	561040	EQUIPMENT REPAIR S	30,000	30,000	4,483.08	.00	1,091.63	24,425.29	18.6%
51601073	562200	ELECTRICITY	126,000	126,000	37,307.85	.00	.00	88,692.15	29.6%
51601073	562400	HEATING FUEL	34,000	34,000	5,108.13	.00	.00	28,891.87	15.0%
51601073	573900	OTHER EQUIPMENT	12,500	12,500	1,800.00	.00	.00	10,700.00	14.4%
51601073	589030	PROP TAX TO OTH CO	3,155	3,155	13,577.00	.00	.00	-10,422.00	430.3%*
TOTAL WATER TREATMENT PLANT			1,107,909	1,107,909	282,442.34	.00	50,587.17	774,879.49	30.1%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	33,098	33,098	11,597.78	.00	.00	21,500.22	35.0%
51601570	513001	OVERTIME - REGULAR	0	0	34.12	.00	.00	-34.12	100.0%*
51601570	516000	LONGEVITY	263	263	.00	.00	.00	263.00	.0%
51601570	521100	HEALTH INSURANCE	12,162	12,162	4,209.43	.00	.00	7,952.57	34.6%
51601570	521200	DENTAL INSURANCE	221	221	76.59	.00	.00	144.41	34.7%
51601570	521300	LIFE INSURANCE	60	60	19.26	.00	.00	40.74	32.1%
51601570	522000	SOCIAL SECURITY CO	2,444	2,444	861.02	.00	.00	1,582.98	35.2%
51601570	523000	RETIREMENT CONTRIB	3,796	3,796	1,323.70	.00	.00	2,472.30	34.9%
51601570	526000	WORKERS' COMPENSAT	72	72	.00	.00	.00	72.00	.0%
51601570	528001	DISABILITY INSURAN	356	356	116.63	.00	.00	239.37	32.8%

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51601570	543000	REPAIR AND MAINTEN	1,200	1,200	1,200.00	.00	.00	.00	100.0%
51601570	553400	POSTAGE FEES	8,256	8,256	2,657.53	.00	.00	5,598.47	32.2%
51601570	555000	PRINTING AND BINDI	410	410	.00	.00	.00	410.00	.0%
51601570	561003	OFFICE SUPPLIES	300	300	118.75	.00	9.82	171.43	42.9%
TOTAL WATER REVENUE OFFICE			62,638	62,638	22,214.81	.00	9.82	40,413.37	35.5%
TOTAL WATER ENTERPRISE FUND			0	0	387,127.51	.00	113,796.24	-500,923.75	100.0%
TOTAL REVENUES			-6,177,568	-6,177,568	-826,406.93	.00	.00	-5,351,161.07	
TOTAL EXPENSES			6,177,568	6,177,568	1,213,534.44	.00	113,796.24	4,850,237.32	
GRAND TOTAL			0	0	387,127.51	.00	113,796.24	-500,923.75	100.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	.00	.00	.00	-2,500.00	.0%*
520001	406105	XFER FROM RET EARNIN	-2,575,369	-2,685,369	.00	.00	.00	-2,685,369.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-1,989.71	.00	.00	-2,010.29	49.7%*
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	-19,699.78	.00	.00	3,650.78	122.7%
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	-9,260.00	.00	.00	-740.00	92.6%*
520001	406601	USER FEES	-4,600,000	-4,600,000	-744,453.74	.00	.00	-3,855,546.26	16.2%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-3,494.38	.00	.00	-8,505.62	29.1%*
520001	406607	IMPACT FEES	-14,000	-14,000	-43,728.20	.00	.00	29,728.20	312.3%
520001	406701	SEPTIC DISPOSAL PERM	-125,000	-125,000	-43,964.00	.00	.00	-81,036.00	35.2%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-1,171.57	.00	.00	-8,828.43	11.7%*
520001	406826	HOMEOWNER FINANCE RE	0	0	-11,480.00	.00	.00	11,480.00	100.0%
TOTAL SEWER WORKS REVENUE			-7,368,918	-7,478,918	-879,241.38	.00	.00	-6,599,676.62	11.8%
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-333,430	-333,430	-15,893.00	.00	.00	-317,537.00	4.8%*
520002	406307	STATE AID GRANT C-77	-7,291	-7,291	-7,291.00	.00	.00	.00	100.0%
520002	406308	STATE AID GRANT C-77	-11,378	-11,378	-2,718.00	.00	.00	-8,660.00	23.9%*
520002	406309	STATE AID GRANT C-83	-44,182	-44,182	.00	.00	.00	-44,182.00	.0%*
520002	406310	STATE AID GRANT C-83	-14,510	-14,510	-4,815.00	.00	.00	-9,695.00	33.2%*
520002	406311	STATE AID GRANT C-83	-31,204	-31,204	-11,177.00	.00	.00	-20,027.00	35.8%*
TOTAL SEWER WORKS REVENUE			-441,995	-441,995	-41,894.00	.00	.00	-400,101.00	9.5%
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	402,553	391,140	133,212.80	.00	.00	257,927.40	34.1%
52602057	511099	SALARIES - ADJUSTM	4,490	4,490	.00	.00	.00	4,490.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	1,065.26	.00	.00	7,034.74	13.2%
52602057	515001	ON CALL	4,497	4,497	1,612.71	.00	.00	2,884.29	35.9%
52602057	516000	LONGEVITY	1,481	1,481	425.77	.00	.00	1,055.23	28.7%
52602057	519000	TRAVEL ALLOWANCE	500	500	173.07	.00	.00	326.93	34.6%

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52602057	521100	HEALTH INSURANCE	98,492	98,492	31,938.64	.00	.00	66,553.36	32.4%
52602057	521200	DENTAL INSURANCE	1,534	1,534	444.10	.00	.00	1,089.90	29.0%
52602057	521300	LIFE INSURANCE	757	757	264.38	.00	.00	492.62	34.9%
52602057	522000	SOCIAL SECURITY CO	30,110	30,110	9,889.20	.00	.00	20,220.80	32.8%
52602057	523000	RETIRE CONTRIBUTIO	47,575	47,575	15,172.97	.00	.00	32,402.03	31.9%
52602057	526000	WORKERS' COMPENSAT	16,822	16,822	.00	.00	.00	16,822.00	.0%
52602057	528001	DISABILITY INSURAN	4,057	4,057	1,222.35	.00	.00	2,834.65	30.1%
52602057	532001	STAFF DEVELOPMENT	6,344	6,344	1,506.76	.00	446.00	4,391.24	30.8%
52602057	532200	CONTRACTED SERVICE	0	11,413	8,146.95	.00	.00	3,265.85	71.4%
52602057	533000	OTHER PROF SERVICE	9,132	9,132	1,037.32	.00	1,446.66	6,648.02	27.2%
52602057	533001	AUDIT	3,968	3,968	.00	.00	3,967.50	.50	100.0%
52602057	533004	MEDICAL SERVICES	500	500	.00	.00	500.00	.00	100.0%
52602057	534003	SOFTWARE MAINTENAN	25,245	25,245	21,188.61	.00	.00	4,056.39	83.9%
52602057	542300	CUSTODIAL SERVICES	2,000	2,000	544.50	.00	.00	1,455.50	27.2%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	.00	.00	.00	2,360.00	.0%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	987.31	.00	.00	1,512.69	39.5%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	1,292.20	.00	.00	2,820.80	31.4%
52602057	544200	RENTAL OF EQUIPMEN	400	400	.00	.00	.00	400.00	.0%
52602057	544500	LEASE COPIER/PRINT	1,600	1,600	.00	.00	.00	1,600.00	.0%
52602057	552001	FLEET INSURANCE	9,330	9,330	.00	.00	.00	9,330.00	.0%
52602057	552002	PROPERTY INSURANCE	5,869	5,869	.00	.00	.00	5,869.00	.0%
52602057	552003	GENERAL LIABILITY	5,378	5,378	.00	.00	.00	5,378.00	.0%
52602057	553400	POSTAGE FEES	500	500	36.96	.00	9.80	453.24	9.4%
52602057	554000	ADVERTISING	735	735	204.67	.00	.00	530.33	27.8%
52602057	555000	PRINTING AND BINDI	1,639	1,639	93.34	.00	.00	1,545.66	5.7%
52602057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
52602057	558000	TRAVEL	875	875	.00	.00	.00	875.00	.0%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	1,314.86	.00	61.54	1,971.60	41.1%
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	5,582.73	.00	866.84	7,050.43	47.8%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,615	5,615	514.18	.00	842.12	4,258.70	24.2%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	1,429.11	.00	66.90	4,403.99	25.4%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	182.42	.00	1,467.58	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	540.44	.00	40.59	18.97	96.8%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	926.40	.00	1,032.51	4,041.09	32.6%
52602057	562600	VEHICLE FUEL	41,000	41,000	5,954.06	.00	.00	35,045.94	14.5%
52602057	573401	ADMIN EQUIPMENT	1,635	291	258.65	.00	32.46	.00	100.0%
52602057	573900	OTHER EQUIPMENT	6,500	7,844	685.47	.00	3,549.50	3,608.92	54.0%
52602057	575100	INVENTORY PURCHASE	12,500	12,500	.00	.00	.00	12,500.00	.0%
52602057	581000	DUES AND FEES	1,090	1,090	25.00	.00	.00	1,065.00	2.3%
52602057	583000	INTEREST EXPENSE	629,373	629,373	300,990.93	.00	.00	328,382.07	47.8%
52602057	584000	CONTINGENCY	15,000	15,000	.00	.00	.00	15,000.00	.0%

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52602057	589001	STATE PERMITS & FE	1,650	1,650	50.00	.00	1,200.00	400.00	75.8%
52602057	591000	REDEMPTION OF PRIN	2,562,534	2,562,534	1,258,994.06	.00	.00	1,303,539.94	49.1%
52602057	593002	TRANS TO CAPITAL P	214,500	324,500	110,000.00	.00	.00	214,500.00	33.9%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	8,333.34	.00	.00	16,666.66	33.3%
TOTAL SEWER WORKS EXPENSE			4,259,783	4,369,783	1,931,741.52	.00	15,530.00	2,422,511.48	44.6%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	459,334	459,334	141,338.69	.00	.00	317,995.31	30.8%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	8,812.36	.00	.00	23,687.64	27.1%
52602074	515001	ON CALL	29,438	29,438	9,868.27	.00	.00	19,569.73	33.5%
52602074	516000	LONGEVITY	600	600	.00	.00	.00	600.00	.0%
52602074	521100	HEALTH INSURANCE	95,992	95,992	29,359.32	.00	.00	66,632.68	30.6%
52602074	521200	DENTAL INSURANCE	2,136	2,136	654.46	.00	.00	1,481.54	30.6%
52602074	521300	LIFE INSURANCE	833	833	232.20	.00	.00	600.80	27.9%
52602074	522000	SOCIAL SECURITY CO	37,771	37,771	11,764.42	.00	.00	26,006.58	31.1%
52602074	523000	RETIREMENT CONTRIB	56,042	56,042	16,913.02	.00	.00	39,128.98	30.2%
52602074	526000	WORKERS' COMPENSAT	5,020	5,020	.00	.00	.00	5,020.00	.0%
52602074	528001	DISABILITY INSURAN	4,075	4,075	1,126.82	.00	.00	2,948.18	27.7%
52602074	533000	OTHER PROF SERVICE	108,500	108,500	.00	.00	900.00	107,600.00	.8%
52602074	533006	LABORATORY SERVICE	119,699	119,699	9,101.07	.00	30,012.73	80,585.20	32.7%
52602074	534009	INDUSTRIAL PRETREA	32,755	32,755	3,163.28	.00	7,216.72	22,375.00	31.7%
52602074	543000	REPAIR AND MAINTEN	87,547	87,547	12,587.05	.00	16,499.12	58,460.83	33.2%
52602074	543002	EQUIPMENT MAINTENA	121,394	121,394	25,187.50	.00	9,561.18	86,645.32	28.6%
52602074	544500	LEASE COPIER/PRINT	1,852	1,852	.00	.00	.00	1,852.00	.0%
52602074	552002	PROPERTY INSURANCE	5,489	5,489	.00	.00	.00	5,489.00	.0%
52602074	553000	COMMUNICATION	10,844	10,844	4,704.90	.00	1,946.22	4,192.88	61.3%
52602074	559000	MISC PURCHASED SER	7,750	7,750	7,750.00	.00	.00	.00	100.0%
52602074	561001	JANITORIAL SUPPLIE	1,500	1,500	438.62	.00	.00	1,061.38	29.2%
52602074	561002	BUILDING MAINT SUP	7,450	7,450	422.54	.00	38.96	6,988.50	6.2%
52602074	561010	CLOTHING	9,025	9,025	1,447.72	.00	1,226.87	6,350.41	29.6%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	1,424.33	.00	.00	4,775.67	23.0%
52602074	561031	CHEMICAL	347,134	347,134	16,665.43	.00	15,497.77	314,970.80	9.3%
52602074	561037	LABORATORY SUPPLIE	28,057	28,057	5,041.15	.00	2,885.65	20,130.20	28.3%
52602074	561040	EQUIPMENT REPAIR S	93,948	93,948	10,504.91	.00	8,690.55	74,752.54	20.4%
52602074	562200	ELECTRICITY	375,000	375,000	77,462.18	.00	.00	297,537.82	20.7%
52602074	562400	HEATING FUEL	43,000	43,000	1,479.86	.00	.00	41,520.14	3.4%
52602074	573900	OTHER EQUIPMENT	15,275	15,275	585.55	.00	.00	14,689.45	3.8%
52602074	592001	DEPRECIATION	1,342,383	1,342,383	.00	.00	.00	1,342,383.00	.0%
TOTAL SEWER TREATMENT PLANT			3,488,543	3,488,543	398,035.65	.00	94,475.77	2,996,031.58	14.1%

52602470 SEWER REVENUE OFFICE

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CITY OF ROCHESTER
YTD BUDGET REPORT

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FOR 2018 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602470	511001	SALARIES - FULL TI	33,098	33,098	11,598.20	.00	.00	21,499.80	35.0%
52602470	513001	OVERTIME - REGULAR	0	0	34.13	.00	.00	-34.13	100.0%*
52602470	516000	LONGEVITY	263	263	.00	.00	.00	263.00	.0%
52602470	521100	HEALTH INSURANCE	12,162	12,162	4,209.71	.00	.00	7,952.29	34.6%
52602470	521200	DENTAL INSURANCE	222	222	76.68	.00	.00	145.32	34.5%
52602470	521300	LIFE INSURANCE	60	60	19.35	.00	.00	40.65	32.3%
52602470	522000	SOCIAL SECURITY CO	2,446	2,446	861.16	.00	.00	1,584.84	35.2%
52602470	523000	RETIREMENT CONTRIB	3,798	3,798	1,323.75	.00	.00	2,474.25	34.9%
52602470	526000	WORKERS' COMPENSAT	72	72	.00	.00	.00	72.00	.0%
52602470	528001	DISABILITY INSURAN	360	360	116.81	.00	.00	243.19	32.4%
52602470	543000	REPAIR AND MAINTEN	1,200	1,200	1,200.00	.00	.00	.00	100.0%
52602470	553400	POSTAGE FEES	8,256	8,256	2,657.50	.00	.00	5,598.50	32.2%
52602470	555000	PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470	561003	OFFICE SUPPLIES	300	300	118.76	.00	9.82	171.42	42.9%
TOTAL SEWER REVENUE OFFICE			62,587	62,587	22,216.05	.00	9.82	40,361.13	35.5%
TOTAL SEWER ENTERPRISE FUND			0	0	1,430,857.84	.00	110,015.59	-1,540,873.43	100.0%
TOTAL REVENUES			-7,810,913	-7,920,913	-921,135.38	.00	.00	-6,999,777.62	
TOTAL EXPENSES			7,810,913	7,920,913	2,351,993.22	.00	110,015.59	5,458,904.19	
GRAND TOTAL			0	0	1,430,857.84	.00	110,015.59	-1,540,873.43	100.0%

** END OF REPORT - Generated by Karen Bonneau **