



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: September 29, 2017
TO: Utility Advisory Board
FROM: Lisa J. Clark – Utility Billing Office Supervisor
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Tuesday, October 10, 2017 at 5:30 P.M.** in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of September 11, 2017 Minutes (Pages 3-5)
3. Previously Tabled Appeals
 - 3.1 Steven & Cynthia Dore (Pages 6-12)
12 Franklin Heights
Rochester, NH 03867-2471
RE: 12 Franklin Heights
 - 3.2 Donna Landry (Pages 13-20)
8B Morrill Ct
Rochester, NH 03867-2820
RE: 8B Morrill Ct
4. Appeals
 - 4.1 MK Realty Trust (Pages 21-28)
PO Box 1443
Rochester, NH 03866-1443
RE: 10 Academy St
 - 4.2 Wayne McNicholas & Jean Ellsworth (Pages 29-36)
144 Olds Fields Rd
So Berwick, ME 03908
RE: 33 35 River St
 - 4.3 Lucky 76 LLC (Pages 37-44)
1 Winter St Suite 3
Rochester, NH 03867-3108
RE: 7 Main St

- 4.4 Alfred B. Caldwell (Pages 45-52)
23 Blair Dr
Rochester, NH 03868
RE: 23 Blair Dr
- 4.5 Pierre & Laurette Beaulieu (Pages 53-60)
47 Blair Dr
Rochester, NH 03867
RE: 47 Blair Dr
- 5. Financials – Water & Sewer Revenue & Expense Reports (Pages 61-68)
- 6. Adjournment

**Utility Advisory Board
September 11, 2017 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman

Ralph Sanders

Joe Boudreau

Eli Barnes

MEMBERS ABSENT

Raymond Turner

OTHERS PRESENT

Blaine Cox, Finance Director

Mark Sullivan, Business Office

Lisa Clark, Utility Billing Office Supervisor

Robert Longo, 55 Main Street Resident

MINUTES

1. Call to order:

Chairman Libby called the meeting to order at 5:30 PM.

2. Appeals –

2.1 55 Main Street – Robert Longo

The appellant was present for the meeting. Mr. Longo stated that he had a toilet leak in the home. Chairman Libby explained the section of the abatement policy which explains that this abatement would only be allowed once in a ten year period at this property. Mr. Longo stated that he understood that policy.

Mr. Barnes made a motion to abate 26 units of water at \$137.54 and 26 units of sewer at \$169.52 for a total abatement in the amount of \$307.06 plus accrued interest. The motion stated that the decision letter would note that this is a once in 10 year abatement. The motion was seconded by Chairman Libby. The motion passed unanimously.

2.2 20 Capitol Circle – Todd Pinkham

The appellant was not present for the meeting. The customer installed a new lawn and watered it daily. Mr. Barnes asked if staff had advised the customer of a sewer deduct meter for future use. Ms. Clark stated that a recommendation for a sewer deduct meter would be noted on the decision letter and also noted on the account.

Mr. Barnes made a motion to abate 43 units of sewer for \$280.36 plus accrued

interest. The motion was seconded by Chairman Libby. The motion passed unanimously.

2.3 21 Maple Street – John Thompson

The appellant was not present for the meeting. The appeal is due to a leak at the hot water tank. The water did not enter the sewer system and was repaired.

Chairman Libby made a motion to abate 5 units of sewer for \$32.60 plus accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

2.4 19 Magic Avenue – Lawrence Peach

The appellant was not present for the meeting. The appeal is due to a burst hose fitting on an outside spigot that was found after running for a period of time.

Mr. Boudreau made a motion to abate 29 units of water at \$153.41 and 58 units of sewer at \$378.1, for a total of \$531.57 plus all accrued interest. The motion stated that the decision letter would note that this is a once in 10 year abatement. The motion was seconded by Chairman Libby. The motion passed unanimously.

2.5 14 Cross Road – Iza Seekins

The appellant was not present for the meeting. The customer filed an appeal for unexplained high usage. The meter technician found no leaks and the customer provided no excuse for excess usage.

Mr. Barnes made a motion to deny this appeal. The motion was seconded by Mr. Sanders. The motion passed unanimously.

3. Approval of August 14, 2017 Minutes

Mr. Barnes made a motion to accept the August 14, 2017 meeting minutes as presented. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

4. October Meeting Date

Ms. Clark explained that Monday October 9th, is Columbus Day and asked the board if they would like to meet a different day. The board decided to meet on Tuesday, October 10th, 2017 at 5:30pm. Ms. Clark stated that she would reserve the conference room.

5. Financials

Mr. Cox and Mr. Sullivan were present to discuss the water and sewer fund financial status and the Utility Advisory Board's rate increase recommendation. Mr. Cox had previously requested a recommendation for the October Finance Committee Meeting. Mr. Sullivan worked with the board using an interactive spreadsheet that

demonstrated the proposed rate increase and the impacts of the proposed increases. Chairman Libby stated his concern for two increases within a 12 month period. He stated that the last rate increase was effective December 1, 2016 and this one should not be effective until December of 2017. He also stated his preference for more conservative project planning vs. rate increases annually. Mr. Sanders stated that we cannot keep hitting the rate payer with large increases each year. Mr. Boudreau stated that the increases are much higher than the recent CPI's and he stated that as the board is not involved in the project planning, it is difficult to make recommendations for rate increases. He suggested a set dollar amount for annual Capital Improvement Projects (CIP) in order to budget and fund appropriately. Mr. Barnes also noted concerns for project planning by stating that approved projects should make financial sense. Mr. Barnes made a recommendation that the board discuss an increase of 7% for water and 5% for sewer. He stated a flyer regarding water conservation tips should be sent to all customers. There was significant discussion regarding hardship to the rate payers and future CIP planning. The impacts of several different rate increases were demonstrated in the spreadsheet.

Chairman Libby made a motion to increase the water rate 7% at \$5.66/unit and the sewer rate 5% at \$6.85/unit. The motion was seconded by Mr. Barnes. Both Mr. Boudreau and Mr. Sanders opposed.

Further discussion among the board took place.

Chairman Libby made a motion to increase the water rate 7% at \$5.66/unit and the sewer rate 5% at \$6.85/unit. The motion was seconded by Mr. Barnes. The motion passed unanimously.

6. Adjournment:

Chairman Libby made a motion to adjourn at 6:56PM. The motion was seconded by Mr. Barnes. The motion passed unanimously.

Minutes respectfully submitted by Samantha Juneau, Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 06/26/17

Customer Name: Steven & Cynthia Dore

Account: 102780

Service Address: #12 Franklin Heights

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 71 units of water and 142 units of sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption for water. It is above the minimum requirements of additional use.
3. The water did not enter the sewer system.
 - a. Total invoiced usage 149 Units
 - b. Average Consumption (2 cycles) 7 Units
 - c. Above Average 142 Units
 - d. $\frac{1}{2}$ of 142 71 Units

Value of 71 Units of Water at the current water rate of \$5.29 = \$375.59.

Value of 142 Units of Sewer at the current sewer rate of \$6.52 = \$925.84.

Total abatement = \$1,301.43 plus accrued interest.

Lisa J. Clark

Utility Billing Office Supervisor

10/2/17

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: September 28, 2017
SUBJECT: Steven & Cynthia Dore
PROPERTY: **12 Franklin Heights**

Please find attached the Water Billing Appeal that was tabled from the July 2017 meeting to establish usage history.

The customer is filing an appeal for 149 units of water and sewer on the June 2017 invoice due to a water pipe break.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 6/26/17

1. Date of Appeal: 6/26/17
2. Property Owner's Name: STEVEN CYNTHIA DORE Account #: 102780
3. Billing Address: 12 FRANKLIN HEIGHTS
ROCHESTER, NH
03867
4. Service Location: SAME Zip Code 03867
5. Owners Representative: STEVEN B. DORE
6. Owners Representative's Signature: Steven B. Dore
7. Phone #: N/A Cell: 603-781-4255
8. Email Address: sdore49@YAHOO.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3/09/17 to 6/07/17

10. Abatement is being requested for:

a. How many units of water 149 x 5.29 = \$ 788.21

b. How many units of sewer 149 x 6.52 = \$ 971.48

c. Water & Sewer Department Fees of: \$ _____
Total \$ 1,759.69

11. Explanation of Appeal Request:

WHILE AWAY, WE HAD A
WATER PIPE BREAK IN OUR OUTSIDE
UTILITY ROOM THAT HOUSES OUR
FURNACE/WATER HEATER CAUSING
MASSIVE LEAKAGE THAT FLOODED OUR
UTILITY ROOM INTO OUR LIVING AREA
WENT UNNOTICED TILL THE ADJOINING
CONDO UNIT ALSO HAD WATER LEAK
INTO THEIR UNIT DAMAGING A CARPET

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES

Who made the repair? AD ARCHAMBAULT PLUMBING & HEATING

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

WOULD CAUSE FINANCIAL HARDSHIP
AS WE ARE BOTH RETIRED WITH PRIMARY
INCOME FROM SOCIAL SECURITY

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Kittery Point Construction & Development

28 Meadow Lane
Rochester, NH 03867
Cell 603-817-0345

Invoice

Date	Invoice #
5/24/2017	2672

Bill To
Steve Dore #12 Franklin Heights Rochester, NH 03867

P.O. No.	Terms	Project

Quantity	Description	Rate	Amount
	Interior Walls,Drywall repairs in home and utility room	850.00	850.00
	Remove/ replace or paint heater covers, Did all on the first floor.	585.22	585.22
	Clean seal and paint walls in living area	50.00	50.00
	Insulation: as needed in utility and living Min	300.00	300.00
	Floor Coverings: carpet stairs and vinyl flooring downstairs	3,326.45	3,326.45
	Doors:Remove and reset four doors 4 x \$45.00 each	180.00	180.00
	Millwork & Trim: Remove and or replace trim 133 +/- ft Replaced all base trim	339.15	339.15
50% deposit, balance due upon completion.		Total	\$5,630.82

Account: 102790

[09/04/07- TENANT CALLED TODAY AND SAID THAT SHE WOULD BE IN ON 09/14/07 TO PAY BALANCE OF \$60.82
7/14/08 - NEW MAILING ADDRESS: 6852 BIG TIMBER DR., COLORADO SPRINGS, CO 80923
DEC 08 BILL RETURNED - REMAILED TO 6852 BIG TIMBER DR., COLORADO SPRINGS, CO 80923
1/14/09 - RECEIVED CHANGE OF ADDRESS TO: 3925 IRON HORSE TRAIL, COLORADO SPRINGS, CO 80917
[2010-12-03 11:37:45 ann]: NO USAGE DECEMBER 2010 BILL - DEAD METER LETTER SENT
[2010-12-07 08:22:42 ann]: SHE CALLED - PROPERTY WAS VACANT FOR SEPT., OCT. & NOV. - NOW OCCUPIED - USAGE SHOULD START UP AGAIN - WATCH
[2011-04-04 14:38:03 ann]: MARCH BILL RETURNED WITH NEW ADDRESS OF: 3440 KNOLL LN, APT 319, COLORADO SPRINGS, CO 80917-8512 (PO FORWARD)
[2012-01-05 08:22:41 ann]: DECEMBER 2010 BILL RETURNED WITH CHANGE OF ADDRESS TO: 3570 VAN TEYLINGEN DR., APT D, COLORADO SPRINGS, CO 80917
[2015-01-21 10:13:12 ann]: DECEMBER BILL RETURNED WITH NOTE TO CHANGE HER NAME TO VICKY LAPLANTE - LETTER SENT
[2016-11-09 11:18:35 karenb]: FINAL BILL PROCESSED

[2017-06-23 10:53:41 stuneau]: OWNER CALLED - HE HAD A PIPE BURST IN HIS MAINTENANCE ROOM & FLOODED THE ROOM. HE FILED A CLAIM WITH HIS INSURANCE. SENT HIM APPEAL PAPERWORK & ADVISED HIM TO INCLUDE THE REPAIR RECEIPTS WITH HIS APPEAL.

[2017-06-26 11:19:11 karenb]: RECEIVED APPEAL PAPERWORK. SENT FOR JUNE UAB.

Avg. 7 Units



09/28/2017 11:32
karenb

CITY OF ROCHESTER
UB Consumption History Report

P 1
ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
102780	46536 DORE STEVEN & CYNTHIA		011800560076		12 FRANKLIN HEIGHTS	Active
100 - 1 RES WATER	SENS69890984	A 09/15/2017		13978485	10	52.90 118.10
100 - 1 RES WATER	SENS69890984	A 06/07/2017		13970815	149	788.21 1,759.69
100 - 1 RES WATER	SENS69890984	A 03/09/2017		13963171	4	20.81 52.00

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2017

To: Utility Advisory Board

From: Lisa J Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 07/05/17

Customer Name: Donna Landry

Account: 094590

Service Address: #8B Morrill Ct

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 23 units of water and sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.
 - a. Total invoiced usage 06/20/17 50 Units
 - b. Consumption after repair: 9/22/17 invoice 4Units
 - c. Above Average 46 Units
 - d. $\frac{1}{2}$ of 46 23 Units

Value of 23 Units of Water at the current water rate of \$5.29= \$121.67.

Value of 23 Units of Sewer at the current sewer rate of \$6.52 = \$149.96.

Total abatement = \$271.63 plus accrued interest.


Lisa J Clark

Utility Billing Office Supervisor

10/2/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: September 28, 2017
SUBJECT: Donna Landry
PROPERTY: **8B Morrill Ct**

Please find attached the Water Billing Appeal that was tabled from the August 2017 meeting and the updated consumption history.

The customer is filing an appeal for 50 units of water and sewer on the June 2017 invoice.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 7/5/17

1. Date of Appeal: 7/5/2017
2. Property Owner's Name: Donna Landy Account #: 094590
3. Billing Address: 8B Morrill Court
Rochester, NH 03867
4. Service Location: 8B Morrill Court Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: (603) 335-7299 Cell: _____
8. Email Address: ddd001@comcast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3/13/2017 to 6/8/2017

10. Abatement is being requested for:

a. How many units of water 50 x 5.29 = \$ 264.50

b. How many units of sewer 50 x 6.52 = \$ 326.00

C. Water & Sewer Department Fees of: \$ 0

Total \$ 590.50

11. Explanation of Appeal Request:

I purchased the condo on 4/7/2017. No one was living here at the time and I didn't move in until 5/13/2017. I don't understand why this bill is so high. I live by myself and do 1 load of laundry a week plus 1-2 loads of dishes per week. I need help figuring out why this has happened. My brother lives in Rochester and he said he has never paid over \$150 for 3 months and they had 4 people living at their house at some point.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

there was no one living here from 3/13 - 5/13/17
and I don't believe there was anyone living
here before that.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No ☐ (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes, I didn't budget for an almost "600" water bill
every 3 months. If this isn't straightened out I
can't afford to keep living here.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

no leak but the upstairs toilet was running on occasion when I looked at the condo before buying it. After I purchased it, I had my brother-in-law look at it and he noticed the lever wasn't working properly. I had someone come in and clean the furnace on 4/25 and he fixed ~~it~~ the toilet after looking at it. ~~It was~~ I have had no trouble with it since then. Ron Brunelle - the Mini Mechanical contractor did the repair and furnace cleaning for me. He is the best!

Accounts

FileEditToolsInsertHelp

Account: 094590

[2010-12-06 12:23:17 kathy]: SENT FOR LETTER

[2011-01-11 11:14:51 kathy]: CALLED TODAY SAID TO CALL AMY TENANT FOR ACCESS BUT WILL CALL BACK WITH HER NUMBER

[2011-03-22 10:12:13 kathy]: SENT SECOND REQUEST TO GAIN ACCESS TO METER - HAD TO ESTIMATE THIRD CYCLE

[2011-05-03 09:55:08 ann]: APPOINTMENT 5/3/11 - TIM CHECKED METER AND COULD FIND NOTHING WRONG - READ OK - READ 408

[2016-09-26 14:30:27 sjuneau]: SEPTEMBER BILL RTUENRED WITH FORWARDING ADDRESS OF 25 ALDER CREEK LANE, ROCHESTER 03867 - SENT TO ASSESSING

[2017-03-13 11:24:56 karenb]:FINAL BILL PROCESSED

[2017-06-29 13:26:29 karenb]: CUSTOMER CALLED DUE TO HIGH JUNE BILL. SHE DID NOT CLOSE ON HOUSE UNTIL 4/7/17 AND FINAL WAS CREATED 3/13/17. EXPLAINED THAT SHE COULD CONTACT HER REALTOR ABOUT THAT. GOT READ TO CHECK USAGE: 1 UNIT IN 21 DAYS SO USAGE IS DOWN FROM .5/DAY TO .04/DAY. LEFT VOICEMAIL.

[2017-07-10 14:43:01 karenb]: APPEAL FORM RECEIVED AND SENT FOR AUGUST UAB.

Check Spelling

Display as HTML



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13970639	094590	06/20/2017	07/24/2017	1.56	.00	590.50
Amount Due						\$592.06

094590
LANDRY DONNA M
8 MORRILL CT B
ROCHESTER, NH 03867-2820

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042017213970639400000592063

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
LANDRY DONNA M			8 B MORRILL CT 8B /8-B			
Bill Number	Account Number		Past Due Date		Bill Date	
13970639	094590		07/24/2017		06/20/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	06/08/2017	03/13/2017	771	721	50	264.50
RES SEWER					50	326.00
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
448.78	04/12/2017	1.56	.00	590.50	\$592.06	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

CARD PMTS IN TAX OFFICE. 2.95% SURHARGE. NO VISA ACCEPTED.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



09/26/2017 10:51
karenb

CITY OF ROCHESTER
UB Consumption History Report

P ubcnsing 1

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
094590		47107	LANDRY DONNA M					01170166008B			8 MORRILL CT 8B				Active
100	- 1 RES WATER	SENS65139402		A	09/18/2017				13978308	775	4	0	21.16	52.35	
100	- 1 RES WATER	SENS65139402		A	06/08/2017				13970639	771	50	0	264.50	590.50	

** END OF REPORT - Generated by Karen Bonneau **

07/10/2017 14:45
karenb

CITY OF ROCHESTER
UB Consumption History Report



P 1
ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status Billed Amt
094590	20492 TANNER THOMAS N & REBECCA		01170166008B		8 MORRILL CT 8B	Active
100	1 RES WATER	F 03/13/2017		13962307	38	201.02
100	1 RES WATER	A 12/19/2016		13955508	21	103.00
100	1 RES WATER	A 09/15/2016		13947966	17	81.77
100	1 RES WATER	A 06/17/2016		13940458	22	105.82
100	1 RES WATER	A 03/01/2016		13932911	17	81.77
100	1 RES WATER	A 12/02/2015		13925542	13	62.04
100	1 RES WATER	A 09/08/2015		13918103	18	84.06
100	1 RES WATER	A 06/03/2015		13910662	15	70.05
100	1 RES WATER	A 03/16/2015		13903189	18	84.06
100	1 RES WATER	A 12/02/2014		13895837	11	51.37
100	1 RES WATER	A 09/04/2014		13888436	13	60.71
100	1 RES WATER	A 06/02/2014		13881016	12	56.04
100	1 RES WATER	A 03/03/2014		13873610	13	59.83
100	1 RES WATER	A 12/03/2013		13866320	8	36.80
100	1 RES WATER	A 09/03/2013		13858934	9	41.40
100	1 RES WATER	A 06/04/2013		13851556	8	36.80
100	1 RES WATER	A 03/04/2013		13844181	9	41.40
100	1 RES WATER	A 12/05/2012		13836895	8	35.97
100	1 RES WATER	A 09/05/2012		13829600	10	44.90
100	1 RES WATER	A 06/04/2012		1382237	12	53.88
100	1 RES WATER	A 03/02/2012		13814869	8	35.92
100	1 RES WATER	A 12/01/2011		13807647	6	26.94
100	1 RES WATER	A 09/19/2011		13800328	7	30.75
100	1 RES WATER	A 06/14/2011		13793041	0	16.31
100	1 RES WATER	E 03/17/2011		13785727	13	55.77
100	1 RES WATER	E 12/02/2010		13778553	14	60.06
100	1 RES WATER	E 09/13/2010		13771298	15	63.93
100	1 RES WATER	A 06/01/2010		13763978	9	37.71
100	1 RES WATER	A 03/01/2010		13756820	12	50.28
100	1 RES WATER	A 12/01/2009		13749649	19	79.61
100	1 RES WATER	A 09/01/2009		13742369	19	78.69
100	1 RES WATER	A 06/01/2009		13735071	18	72.72
100	1 RES WATER	A 03/05/2009		13727871	13	52.52
100	1 RES WATER	A 12/04/2008		13720724	2	15.33
100	1 RES WATER	A 09/16/2008		13713498	18	41.66
100	1 RES WATER	A 06/06/2008		13706226	14	70.93
100	1 RES WATER	A 03/06/2008		1366329	16	50.82
100	1 RES WATER	A 12/06/2007		1359554	17	58.08
100	1 RES WATER	A 09/05/2007		1352717	25	61.71
100	1 RES WATER	A 06/07/2007		1345849	15	89.56
100	1 RES WATER	A 03/12/2007		1339064	15	51.75
100	1 RES WATER	A 12/05/2006		1332313	25	86.25
					32	110.40

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 08/30/17

Customer Name: MK Realty Trust

Account: 070160

Service Address: #10 Academy St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 31 units of water and sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.
 - a. Total current invoiced usage 123 Units
 - b. Average Consumption (2 years) 62 Units
 - c. Above Average 61 Units
 - d. $\frac{1}{2}$ of 61 31 Units

Value of 31 Units of Water at the current water rate of \$5.29= \$163.99.

Value of 31 Units of Sewer at the current sewer rate of \$6.52 = \$202.12

Total abatement = \$366.11 plus accrued interest.

Lisa J. Clark

Utility Billing Office Supervisor

10/2/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: September 15, 2017
SUBJECT: MK Realty Trust
PROPERTY: **10 Academy St**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice and meter test results for the above location.

The customer is filing an appeal for a once in ten year abatement for excess water and sewer do to a leaking toilet, which has been fixed.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 8/30/17

W/S

1. Date of Appeal: 8.30.17
2. Property Owner's Name: M K Realey Trust Account #: 070160
3. Billing Address: P.O. Box 1443
Rochester NH 03866
4. Service Location: 410 Academy Street Rochester NH 03867 Zip Code 03867
5. Owners Representative: Chun Cham Knok
6. Owners Representative's Signature: Chun Cham Knok
7. Phone #: 646 413 8715 Cell: 646 413 8715
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5.12.17 to 8.14.17
10. Abatement is being requested for:

- a. How many units of water _____ x 5.29= \$ _____
- b. How many units of sewer _____ x 6.52= \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

Tenant's ^{toilet} ~~toilet~~ leaking. been fixed on
8.28.17.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? Yes

If yes, has the leak been repaired? Yes

Who made the repair? Property Management

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Account: 070160

[2012-09-12 13:52:36 ann]: TENANTS PAID \$440.00 OF PAST DUE BALANCE
[2012-10-18 11:41:36 ann]: CHECK #347 FROM LYNDA M. PHILLIPS (\$180.00) WAS RETURNED FOR NSF. SHE WAS A TENANT (SINCE MOVED OUT). THE CHECK WAS HER SHARE OF THE BILL WHICH THE TENANTS PAID TO KEEP THE WATER ON.
[2012-11-20 15:30:06 kathy]: TURNED OFF 11/14/12 THEN ON FOR NON-PAYMENT 11/16/12
[2013-02-14 12:47:09 kathy]: SENT LIEN LETTER TO REGISTRY TODAY
[2013-03-05 14:53:10 ann]: *****LIEN PLACED 2/22/13, BOOK 4101, PAGE 0248***** RELEASE TO REGISTRY 4/16/13**RELEASED 4/22/13, BOOK 4120, PAGE 0201 PAGE 1 OF 1
[2013-03-14 14:36:43 ann]: NOTICE OF MORTGAGE FORECLOSURE SALE TO BE EFFECTIVE 4/10/13
[2013-03-28 13:03:01 sjuneau]: SPOKE WITH TENANT. DIDNT TAG DOOR, BUT ONLY TENANT IS AWARE THAT WATER WILL BE SHUT OFF ON APRIL 9.
[2013-04-09 14:36:51 sjuneau]: WATER SHUT OFF FOR NON-PAYMENT.
[2013-04-15 13:46:51 ann]: MARGARET MAUSTELLER CALLED - THERE IS STILL ONE TENANT LIVING AT THIS LOCATION - SHE INQUIRED ABOUT GETTING THE WATER TURNED BACK ON - FAXED HER COPY OF CURRENT BILL AND HISTORY OF CHARGES (FAXED TO #664-5300)
[2013-04-15 14:45:10 ann]: MARGARET CAME IN AND PAID - I CALLED KEN AND ASKED IF HE COULD SEND SOMEONE OVER ASAP TO TURN ON - TENANT STILL LIVING THERE
[2013-04-29 08:37:55 sjuneau]: GRACE ANN REQUESTS WATER BE TURNED OFF AT STREET, ALL TENANTS HAVE MOVED OUT.
[2014-01-27 10:45:58 kathy]: TURNED ON AT STREET 1/3/14
[2014-01-27 10:46:14 kathy]: NEW OWNER CAME IN METER FROZEN SENT GEORGE OUT TO REPALCE
[2014-02-19 11:22:53 kathy]: OWNER REQUESTED TURN OFF HE HAD A FIRE 2/11/14
[2014-03-03 10:08:29 ann]: CALLED OWNER AND HE SAID NEW ADDRESS IS: PO BOX 1443, ROCHESTER, NH 03866-1443 - HE WILL COME IN AND SIGN ADDRESS CORRECTION - REMAILED FEBRUARY 20TH BILL AND FEBRUARY 21ST INVOICE FOR METER REPLACEMENT MAILED TO NEW ADDRESS
[2014-12-16 15:17:20 sjuneau]: WATER TURNED ON AT STREET
2
[2015-08-11 11:11:22 karenb]: TOUCHPAD MISSING. SENT LETTER TO INSTALL; AND ESTIMATED FOR AUGUST BILL.
[2015-08-31 15:16:07 karenb]: GEORGE REPLACED TOUCHPAD AND GOT A READ OF 160. MAILED AN ADJUSTED BILL.
[2016-05-26 14:44:55 sjuneau]: MAIL ANY CORRESPONDENCE, DONT DOOR TAG.
[2017-08-28 12:31:39 sjuneau]: HOMEOWNERS FOUND TOILET LEAK & REPAIRED. ASKED FOR APPEAL PAPERWORK
[2017-09-05 11:04:54 sjuneau]: TECH WENT OUT TO PROPERTY 8/28 TO PULL A REPORT FOR HOMEOWNER - HE THOUGHT THE METER LOOKED LIKE IT WAS RUNNING WEIRD SO HE PULLED IT FOR TESTING. HOMEOWNER DID NOT WANT HIM TO AS HE WAS CONVINCED IT WAS THE TOILET LEAK HE HAD FOUND. METER WAS PULLED. ON 9/1 TECH WENT TO CHECK USAGE AGAIN - DETERMINED NO HIGH USAGE SINCE TOILET LEAK WAS REPAIRED. HOMEOWNER TURNED IN APPEAL PAPERWORK FOR LEAK REPAIR ON TOILET.
[2017-09-15 09:58:01 karenb]: METER TEST RETURNED NORMAL. UAB FORM SENT FOR OCTOBER UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13976882	070160	08/22/2017	09/26/2017	0.00	.00	1,452.63
Amount Due						\$1,452.63

070160
MK REALTY TRUST %
CHENG KAM CHU TRUSTEE
P O BOX 1443
ROCHESTER, NH 03866-1443

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018013976882400001452630

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
MK REALTY TRUST %			10 ACADEMY ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
13976882	070160		09/26/2017		08/22/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/14/2017	05/11/2017	718	595	123	650.67
RES SEWER					123	801.96
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
885.75		06/06/2017	0.00	.00	1,452.63	\$1,452.63

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
THE CITY'S WATER QUALITY REPORT IS AVAILABLE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

08/31/2017 15:59
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P ubcensing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
070160		41572	MK REALTY	TRUST %			012501840000				10 ACADEMY ST				Active
100	-	1 RES WATER	SENS76440441	A	08/14/2017			13976882		718	123	0	650.67	1,452.63	
100	-	1 RES WATER	SENS76440441	A	05/11/2017			13969158		595	75	0	396.75	885.75	
100	-	1 RES WATER	SENS76440441	A	02/14/2017			13961625		520	58	0	300.14	674.40	
100	-	1 RES WATER	SENS76440441	A	11/07/2016			13954119		462	45	0	216.45	497.25	
100	-	1 RES WATER	SENS76440441	A	08/12/2016			13946581		417	42	0	202.02	464.10	
100	-	1 RES WATER	SENS76440441	A	05/09/2016			13938999		375	54	0	259.74	596.70	
100	-	1 RES WATER	SENS76440441	A	02/17/2016			13931567		321	98	0	471.38	1,082.90	
100	-	1 RES WATER	SENS76440441	A	11/06/2015			13924166		223	63	0	298.81	691.93	
100	-	1 RES WATER	SENS76440441	A	08/28/2015			13916714		160	160	0	746.56	155.83	
100	-	1 RES WATER	SENS76440441	A	01/27/2014			13872273		0	0	0	17.48	77.33	
100	-	1 RES WATER	SENS76440441	I	01/27/2014			0		1,045	0	0	.00	.00	

** END OF REPORT - Generated by Karen Bonneau **

RED HED MANUFACTURING
Division of Everett J. Prescott
38 Albion Road
Lincoln, Rhode Island 02865
401-333-1317

METER TEST DATA

TEST DATE 9/1/17

CUSTOMER EJP CONCORD
METER FROM 10 ACADEMY
REFERENCE #190

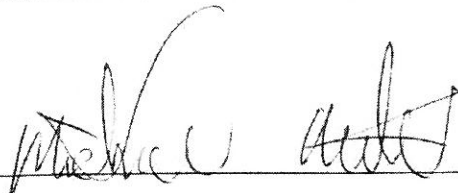
METER INFORMATION
SERIAL #76440441
SIZE: 5/8
BRAND: IPERL
COMMENTS:

TESTING DATA

AWWA STANDARDS

LOW FLOW 1/4 G.P.M.		INTERMEDIATE FLOW 2 G.P.M.		HIGH FLOW 15 G.P.M.		
TEST AMOUNT	% OF METER ACCURACY	TEST AMOUNT	% OF METER ACCURACY	TEST AMOUNT	% OF METER ACCURACY	PASS/FAIL
1 CF	99.5%	1 CF	99.6%	10 CF	99.9%	

Signed



Date

9/1/17



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Office Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 8/31/17

Customer Name: Wayne McNicholas &

Jean Ellsworth

Account: 041400

Service Address: #33 35 River St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 54 units of water and sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

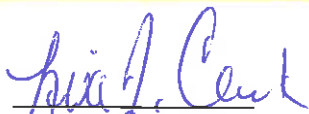
The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.
 - a. Total invoiced usage 08/22/17 137 Units
 - b. Average Consumption (3 years) 30 Units
 - c. Above Average 107 Units
 - d. $\frac{1}{2}$ of 107 53.5 Units

Value of 54 Units of Water at the current water rate of \$5.29= \$285.66.

Value of 54 Units of Sewer at the current sewer rate of \$6.52 = \$352.08

Total abatement = \$637.74 plus accrued interest.


Lisa J. Clark

Utility Billing Office Supervisor

10/2/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: September 12, 2017
SUBJECT: Wayne McNicholas & Jean Ellsworth
PROPERTY: **33 35 River St**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice and proof of repair for the above location.

The customer is filing an appeal for excess water and sewer on the August 2017 invoice due to two leaking toilets, which have been replaced. The owner is aware that this is a once in ten year abatement.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 8/31/17

1. Date of Appeal: Aug. 31 - 2017 w/s
2. Property Owner's Name: Wayne McNicholas Account #: 041400
& Jean Ellsworth
3. Billing Address: 144 Old Fields Rd.
South Berwick, Me
03908
4. Service Location: 33/35 River St Zip Code 03867
5. Owners Representative: Jean Ellsworth
6. Owners Representative's Signature: Jean C. Ellsworth
7. Phone #: 202-384-0008 Cell: 603-969-5569
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

- a. How many units of water _____ x 5.29 = \$ _____
- b. How many units of sewer _____ x 6.52 = \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

Leaking Toilets - Tenant did not
notify - Toilets replaced.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? Yes

If yes, has the leak been repaired? Yes

Who made the repair? Tim Stordavant

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Invoice

Date	Invoice No.
08/15/17	9154

Terms
Due on receipt

Bill To:

Wayne McNicholas
144 Oldsfield Road
South Berwick, ME 03908

Job Site

River Road Rental Property

[illegible]

timars@comcast.net

Total	\$723.48
Payments/Credit	\$0.00
Balance Due	\$723.48

miAccounts

FileEditToolsInsertHelp

Account: 041400

LEAK LETTER 2/6/07

4/20/09 - CUSTOMER CALLED INQUIRING ABOUT \$30.00 CHARGE ON SERVICE CALL ON 3/26/09 - HE WAS NOT HAPPY BECAUSE HE FELT HE WOULD HAVE NEVER HAD THE VALVE REPLACED IF WE HAD NOT REQUIRED THE METER BE REPLACED.

12/7/09 - CUSTOMER CAME IN - EXTREMELY HIGH NOVEMBER BILL - HE HAD TENANTS MOVE OUT AND FOUND TOILET RUNNING - GAVE HIM APPEAL PAPERWORK BUT EXPLAINED THAT HE MIGHT NOT GET ANY ABATEMENT - ALSO OFFERED HIM PAYMENT PLAN IF NECESSARY

[2015-02-20 08:29:01 karenb]:FEBRUARY BILL ESTIMATED DUE TO SNOW

[2017-08-10 16:24:04 sjuneau]: 137 UNITS ON AUGUST BILL. DOOR TAGGED & SENT LETTER FOR HIGH USAGE.

[2017-08-16 09:07:15 karenb]:TENANT CALLED FOR LANDLORD. THE LANDLORD REPLACED TWO TOILETS LAST WEEK THAT WERE LEAKING. I EXPLAINED THE APPEAL PROCESS, THE TENANT WILL SPEAK TO THE LANDLORD; HOWEVER THOUGHT THEY WOULD PAY IT. I TOLD HER I WOULD GET TWO ADDITIONAL READS TO VERIFY USAGE HAS RETURNED TO NORMAL.

[2017-08-29 13:15:34 karenb]:READ 8/17/17 1323 AND 8/29/17 1327. 4 UNITS/12 DAYS = .3/DAY. USAGE IS BACK TO NORMAL. CALLED TENANT AND LET HER KNOW. SHE WILL INFORM HOMEOWNER AND HE WILL CONTACT US WITH ANY QUESTIONS OR IF HE WANTS TO FILE AN APPEAL FOR THIS INVOICE.

[2017-09-12 10:04:02 karenb]: APPEAL RECEIVED AND SENT FOR OCTOBER UAB. OWNER IS AWARE THAT THIS IS A ONCE IN TEN YEAR ABATEMENT.

Check Spelling

Display as HTML

34



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13976090	041400	08/22/2017	09/26/2017	0.00	.00	1,617.97
Amount Due						\$1,617.97

041400
MCNICHOLAS WAYNE & ELLSWORTH
JEAN C REVOCABLE TRUST %
144 OLDS FIELDS RD
SO BERWICK, ME 03908

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013976090400001617976

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address		
MCNICHOLAS WAYNE & ELLSWORTH				33 35 RIVER ST /		
Bill Number	Account Number		Past Due Date		Bill Date	
13976090	041400		09/26/2017		08/22/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/04/2017	05/04/2017	1318	1181	137	724.73
RES SEWER					137	893.24
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
318.87		06/08/2017	0.00	.00	1,617.97	\$1,617.97

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
THE CITY'S WATER QUALITY REPORT IS AVAILABLE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



09/11/2017 14:33
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P
ubcensing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
041400		32428	MCNICHOLAS	WAYNE & ELLSWORTH	012100760000					33 RIVER ST				Active
100	1 RES WATER	SENS69992452		A	08/04/2017			13976090	1,318	137	0	724.73	1,617.97	
100	1 RES WATER	SENS69992452		A	05/04/2017			13968369	1,181	27	0	142.83	318.87	
100	1 RES WATER	SENS69992452		A	02/03/2017			13960842	1,154	21	0	107.91	242.97	
100	1 RES WATER	SENS69992452		A	11/01/2016			13953340	1,133	24	0	115.44	265.20	
100	1 RES WATER	SENS69992452		A	08/02/2016			13945791	1,109	31	0	149.11	342.55	
100	1 RES WATER	SENS69992452		A	05/13/2016			13938218	1,078	30	0	144.30	331.50	
100	1 RES WATER	SENS69992452		A	02/05/2016			13930779	1,048	38	0	134.68	309.40	
100	1 RES WATER	SENS69992452		A	11/09/2015			13923382	1,020	35	0	165.51	383.91	
100	1 RES WATER	SENS69992452		A	08/07/2015			13915936	985	22	0	102.74	240.02	
100	1 RES WATER	SENS69992452		A	05/07/2015			13908422	963	32	0	149.44	349.12	
100	1 RES WATER	SENS69992452		E	02/20/2015			13901067	931	34	0	158.78	370.94	
100	1 RES WATER	SENS69992452		A	11/07/2014			13893687	897	42	0	196.14	458.22	
100	1 RES WATER	SENS69992452		A	08/05/2014			13886289	855	39	0	182.13	425.49	
100	1 RES WATER	SENS69992452		A	05/02/2014			13878790	816	22	0	102.30	239.58	
100	1 RES WATER	SENS69992452		A	02/04/2014			13871489	794	33	0	151.80	357.72	
100	1 RES WATER	SENS69992452		A	11/06/2013			13864164	761	25	0	115.00	271.00	
100	1 RES WATER	SENS69992452		A	08/07/2013			13856789	736	25	0	115.00	271.00	
100	1 RES WATER	SENS69992452		A	05/09/2013			13849364	711	45	0	207.00	487.80	
100	1 RES WATER	SENS69992452		A	02/06/2013			13842083	666	39	0	178.28	420.32	
100	1 RES WATER	SENS69992452		A	11/07/2012			13834771	627	35	0	157.15	371.00	
100	1 RES WATER	SENS69992452		A	08/07/2012			13827414	592	35	0	157.15	371.00	
100	1 RES WATER	SENS69992452		A	05/07/2012			13820035	557	33	0	148.17	349.80	
100	1 RES WATER	SENS69992452		A	02/07/2012			13812773	524	46	0	206.54	487.60	
100	1 RES WATER	SENS69992452		A	11/04/2011			13805485	478	45	0	202.05	477.00	
100	1 RES WATER	SENS69992452		A	08/03/2011			13798182	433	41	0	176.16	420.33	
100	1 RES WATER	SENS69992452		A	05/04/2011			13790837	392	28	0	120.12	286.72	
100	1 RES WATER	SENS69992452		A	02/08/2011			13783644	364	27	0	115.83	276.48	
100	1 RES WATER	SENS69992452		A	11/03/2010			13776426	337	33	0	141.57	337.92	
100	1 RES WATER	SENS69992452		A	08/04/2010			13769157	304	41	0	173.35	417.30	
100	1 RES WATER	SENS69992452		A	05/05/2010			13761868	263	44	0	184.36	446.16	
100	1 RES WATER	SENS69992452		A	02/02/2010			13754736	219	33	0	138.27	334.62	
100	1 RES WATER	SENS69992452		A	11/03/2009			13747518	186	140	0	586.60	1,419.60	
100	1 RES WATER	SENS69992452		A	08/04/2009			13740240	46	32	0	131.16	313.01	
100	1 RES WATER	SENS69992452		A	05/08/2009			13732940	14	23	0	149.48	353.35	
100	1 RES WATER	NEPT31248666		I	03/26/2009			0	3,342	23	0	0.00	0.00	
100	1 RES WATER	NEPT31248666		A	02/03/2009			13725809	3,319	33	0	133.32	315.15	
100	1 RES WATER	NEPT31248666		A	11/05/2008			13718581	3,286	34	0	137.36	324.70	
100	1 RES WATER	NEPT31248666		A	08/01/2008			13711367	3,252	30	0	113.32	272.09	
100	1 RES WATER	NEPT31248666		A	05/05/2008			13704112	3,222	35	0	127.05	308.00	
100	1 RES WATER	NEPT31248666		A	02/04/2008			1364551	3,187	36	0	130.68	316.80	
100	1 RES WATER	NEPT31248666		A	11/01/2007			1357721	3,151	41	0	148.83	360.80	
100	1 RES WATER	NEPT31248666		A	07/31/2007			1350845	3,110	50	0	175.50	418.33	
100	1 RES WATER	NEPT31248666		A	04/30/2007			1344055	3,060	63	0	217.35	513.45	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 09/05/17

Customer Name: Lucky 76 LLC

Account: 183400

Service Address: 7 Main St

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 28 units of water and 56 units of sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption for water. It is above the minimum requirements of additional use.
3. The water did not enter the sewer system.
 - a. Total invoiced usage 117 Units
 - b. Average Consumption (3 years) 61 Units
 - c. Above Average 56 Units
 - d. $\frac{1}{2}$ of 56 28 Units

Value of 28 Units of Water at the current water rate of \$5.29 = \$148.12.

Value of 56 Units of Sewer at the current sewer rate of \$6.52 = \$365.12.

Total abatement = \$513.24 plus accrued interest.

Lisa J. Clark
Utility Billing Office Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: September 13, 2017
SUBJECT: Lucky 76 LLC
PROPERTY: **7 Main St**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice and repair invoice for the above location.

The customer is filing an appeal for 50 units of water and sewer on July 2017 invoice due to a leaking water heater, which has been replaced.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/11/17

W/S

1. Date of Appeal: 9/5/17
2. Property Owner's Name: VOLKMAN, LLC Account #: 183400
3. Billing Address: 1 WINTER ST
SUITE 3
ROCHESTER, NH 03867
4. Service Location: 7 MAIN ST Zip Code 03868
5. Owners Representative: KATHERINE CARLETON
6. Owners Representative's Signature: [Signature]
7. Phone #: _____ Cell: 603-781-7101
8. Email Address: katie.cass@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 4/3/17 to 7/5/17

10. Abatement is being requested for:

a. How many units of water 50 x 5.29 = \$ 264.50

b. How many units of sewer 50 x 6.52 = \$ 326

C. Water & Sewer Department Fees of: \$ _____

Total \$ ~~1777~~ 590.50

11. Explanation of Appeal Request:

HOT WATER HEATER LEAKED LOTS OF
WATER INTO DIRT BASEMENT. DIDN'T
NOTICE UNTIL ELEVEN BILL CAME IN HIGH.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES

Who made the repair? WALACE ROY - PLUMBER

Has proof of the repair been attached to this appeal form?

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Garrison City Plumbing LLC

39 Olde Madbury Ln

Dover NH 03820

Invoice

Date: 6/7/17

To: Katie Carlton

Job Description: replace water Heater

Job Location: 7 main st
East Rochester

Materials: \$650

Labor: \$150

Total \$800

Thank you

Wallace Roy

Wallace Roy

Account: 183-400

10/7/05 - NEW OWNER CALLED-BOUGHT PROPERTY 4 DAYS AGO-NO FINAL WAS DONE AT THAT TIME-DID FINAL 10/7/05 AND MAILED TO PRIOR OWNER
JAN 07 BILL WAS ESTIMATED

04/17/08- CHARGED SERVICE CALL FOR NON PAYMENT

04/28/08-SENT LETTER SAYING WE COULD NOT GET A READING ON THE S/D METER-PER JEFF THE SEWER DEDUCT HAS NOT BEEN USED FOR A LONG TIME - HE THINKS THE PRIOR OWNER MAY HAVE REMOVED - WE REMOVED FROM ACCOUNT - THE METER WAS SENSUS #52570294 - END READ 68

*****LIEN TO REGISTRY 12/23/08 - LIEN PLACED 12/24/08 BOOK 3700, PAGE 270 *****
RELEASED 11/17/10, BOOK 3881, PAGE 641

10/27/09- CHARGED TURN OFF/ON FOR NON PAYMENT
3/30/10 - OFF/ON FOR NON-PAYMENT

PAYMENT 4/1/10 - CHECK RETURNED BY BANK - I CALLED AND LEFT MESSAGE AT GLENN'S AUTOMOTIVE (#692-7433) AND ASKED TO HAVE JOSHUA CALL ME ASAP AS IT WAS URGENT - HE NEVER CALLED ME BACK - SCHEDULED FOR SHUT OFF 4/15/10 DUE TO BAD CHECK

WATER WAS SHUT OFF 4/15/10 FOR BAD CHECK - WATER WAS TURNED BACK ON 4/16/10 - OWNER PROMISED TO PAY 4/26/10 BY NOON. IF HE DOES NOT PAY WATER WILL BE SHUT OFF AFTER NOON ON 4/26/10 - TIM ROBARE TAGGED DOORS ON 4/19/10 TO GIVE TENANTS NOTICE

[2010-08-02 14:35:29 am]: WATER SHUT OFF FOR NON-PAYMENT 7/27/10
NOTICE OF MORTGAGEE SALE TO BE EFFECTIVE 10/6/10

OCTOBER 2010 BILL RETURNED - RETURN TO SENDER - NOT DELIVERABLE AS ADDRESSED

[2010-11-03 13:45:56 am]: OCTOBER 2010 BILL RETURNED AS UNDELIVERABLE - UNABLE TO FORWARD

[2010-11-08 09:24:14 am]: FAS UTILITIES (MARCOS) CALLED - THEY ARE HANDLING THIS PROPERTY FOR THE BANK, HAS BEEN FORECLOSED - HE WANTED A HISTORY OF CHARGES SO HE COULD FORWARD PAYMENT. IF PAYMENT IN FULL IS RECEIVED WE SHOULD RELEASE THE LIEN.

[2010-11-16 10:17:53 kathy]: LISA CORBIN WALKER CALLED AND WOULD LIKE THE LEIN DISCHARGED ON THIS PROPERTY - PAID UP TO DATE
[2011-09-22 10:27:23 kathy]:TURNED ON AT STREET PER BANK

[2014-05-09 08:17:55 am]: APRIL 2014 BILL RETURNED WITH CHANGE OF ADDRESS TO: 1 WINTER ST., SUITE 3, ROCHESTER, NH 03867 - GAVE TO ASSESSING

[2017-09-01 10:06:57 karenb]: CUSTOMER CALLED REGARDING HIGH BILL. HER HOT WATER HEATER LEAKED INTO HER DIRT BASEMENT. SENT APPEAL FORM AND EXPLAINED THAT THE WATER APPEAL IS ONCE IN TEN YEARS.

[2017-09-13 14:54:18 karenb]: HAD TECHNICIAN GET A READ TO CHECK USAGE. READ ON 9/12/17 WAS 943. 60 UNITS/68 DAYS = .88/DAY. THIS IS SHOWING NORMAL USAGE AND ISSUE HAS BEEN RESOLVED.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13973870	183400	07/24/2017	08/28/2017	7.27	.00	1,381.77
Amount Due						\$1,389.04

183400
LUCKY 76 LLC
1 WINTER ST SUITE 3
ROCHESTER, NH 03867-3108

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013973870200001389048

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
LUCKY 76 LLC			7 MAIN ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
13973870	183400		08/28/2017		07/24/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	07/05/2017	04/03/2017	883	766	117	618.93
RES SEWER					117	762.84
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
484.21		05/08/2017	7.27	.00	1,381.77	\$1,389.04

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.43, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
2016 WATER QUALITY REPORT AVAILABLE ONLINE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

09/14/2017 11:07
karenbCITY OF ROCHESTER
UB Consumption History ReportP 1
ubcnsing

Account Number	Customer # Name	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Status
Service	Mfr Meter Number	By				Usage							
183400	37100	LUCKY 76 LLC	010301470000			7 MAIN ST							Active
100	1 RES WATER	SENS76166266	A 07/05/2017	13973870	883	117	0	0	0	618.93	1,381.77		
100	1 RES WATER	SENS76166266	A 04/03/2017	13966189	766	41	0	0	0	216.89	484.21		
100	1 RES WATER	SENS76166266	A 01/19/2017	13958679	725	59	0	0	0	297.15	673.10		
100	1 RES WATER	SENS76166266	A 10/06/2016	13951160	666	72	0	0	0	346.32	795.60		
100	1 RES WATER	SENS76166266	A 07/06/2016	13943623	594	55	0	0	0	264.55	607.75		
100	1 RES WATER	SENS76166266	A 04/12/2016	13936053	539	58	0	0	0	278.98	640.90		
100	1 RES WATER	SENS76166266	A 01/11/2016	13928645	481	74	0	0	0	355.94	817.70		
100	1 RES WATER	SENS76166266	A 10/02/2015	13921255	407	91	0	0	0	425.26	993.10		
100	1 RES WATER	SENS76166266	A 07/07/2015	13913810	316	78	0	0	0	364.26	850.98		
100	1 RES WATER	SENS76166266	A 04/02/2015	13906307	238	47	0	0	0	219.49	512.77		
100	1 RES WATER	SENS76166266	A 01/05/2015	13898959	191	47	0	0	0	219.49	512.77		
100	1 RES WATER	SENS76166266	A 10/06/2014	13891562	144	65	0	0	0	303.55	709.15		
100	1 RES WATER	SENS76166266	A 07/03/2014	13884141	79	44	0	0	0	205.48	480.04		
100	1 RES WATER	SENS76166266	A 04/03/2014	13876697	35	35	0	0	0	161.98	380.38		
100	1 RES WATER	SENS76166266	I 01/15/2014	0	3,741	36	0	0	0	.00	.00		
100	1 RES WATER	SENS76166266	A 01/09/2014	13869407	0	0	36	0	0	165.60	390.24		
100	1 RES WATER	NEPT31356830	A 10/16/2013	13862064	3,705	57	0	0	0	262.20	617.88		
100	1 RES WATER	NEPT31356830	A 07/17/2013	13854683	3,648	72	0	0	0	331.20	780.48		
100	1 RES WATER	NEPT31356830	A 04/05/2013	13847254	3,576	27	0	0	0	124.20	292.68		
100	1 RES WATER	NEPT31356830	A 01/22/2013	13839993	3,549	44	0	0	0	200.18	472.11		
100	1 RES WATER	NEPT31356830	A 10/17/2012	13832673	3,505	49	0	0	0	220.01	519.40		
100	1 RES WATER	NEPT31356830	A 07/17/2012	13825338	3,456	53	0	0	0	237.97	561.80		
100	1 RES WATER	NEPT31356830	A 04/13/2012	13817951	3,403	20	0	0	0	89.80	212.00		
100	1 RES WATER	NEPT31356830	A 01/19/2012	13810696	3,383	4	0	0	0	17.96	47.17		

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 09/13/17

Customer Name: Alfred B. Caldwell

Account: 303420

Service Address: #23 Blair Dr

Rochester NH 03868-7065

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 14 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
3. The sewer deduct meter has been replaced.

a. Usage on the current invoice is	30 Units
b. Average sewer consumption	<u>16 Units</u>
c. Above average	14 Units

Value of 14 Units of Sewer at the current sewer rate of \$6.52 = \$91.28.

Total abatement = \$91.28 plus accrued interest.



Lisa J. Clark

Utility Billing Office Supervisor

10/2/17

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: September 14, 2017
SUBJECT: Alfred Caldwell
PROPERTY: **23 Blair Dr**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

The customer is filing an appeal for 20 units of sewer on the August 2017 invoice due to a dead sewer deduct meter that was not registering usage. Tara Estates has replaced the meter.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 9/13/17

1. Date of Appeal: 09/13/2017
2. Property Owner's Name: ALFRED B. CALDWELL Account #: 303420
3. Billing Address: 23 BLAIR DR.
ROCHESTER, NH 03868
4. Service Location: SAME AS BILLING Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-948-1812 Cell: 603-978-7697
8. Email Address: ACALDWELL557@GMAIL.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 05/18/2017 to 08/21/2017

10. Abatement is being requested for:

a. How many units of water _____ x 5.29 = \$ _____

b. How many units of sewer 20 x 6.52 = \$ 130.40

C. Water & Sewer Department Fees of: \$ _____

Total \$ 130.40

11. Explanation of Appeal Request:

DEDUCT METER FOR ENTIRE BILLING PERIOD WAS
INOPERATIVE, THEREFORE THERE WAS NO PRORATION
FOR THE SEWER. TARA ESTATES HAS SINCE
REPLACED THE FAULTY METER & REPORTED THE NEW
READINGS TO THE CITY.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

REDUCT METER WAS INOPERATIVE.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Account: 303420

[2016-08-24 11:38:49 karenb]: ADDED SEWER DEDUCT TO ACCOUNT 8/19/16 PER TARA. BEGINNING READ 0030
[2016-08-25 14:34:50 karenb]: SEWER DEDUCT NOT ADDED TO AUGUST BILL BECAUSE IT WAS ADDED AFTER 7/31/16. READ 0036 WHICH IS 6 UNITS.

[2017-09-13 14:46:35 karenb]: OWNER CAME IN WITH APPEAL FORM, HE STATED THAT HIS SEWER DEDUCT METER WAS NO LONGER REGISTERING USAGE AND TARA ESTATES REPLACED THE METER. HE IS FILING AN APPEAL FOR THE EXCESS SEWER PORTION OF HIS AUGUST BILL. I REQUESTED NEW METER INFORMATION FROM TARA ESTATES AND REPLACED SEWER DEDUCT METER ON ACCOUNT. SENT UAB FORM FOR OCTOBER UAB.



Check Spelling

Display as HTML



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13977490	303420	08/22/2017	09/25/2017	0.00	.00	354.30
Amount Due						\$354.30

303420
CALDWELL ALFRED B & PEGGY D
23 BLAIR DR
ROCHESTER, NH 03868-7065

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013977490500000354308

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
CALDWELL ALFRED B & PEGGY D			23 BLAIR DR /			
Bill Number	Account Number		Past Due Date		Bill Date	
13977490	303420		09/25/2017		08/22/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/21/2017	05/18/2017	112	82	30	158.70
RES WATER	08/21/2017	05/18/2017	47	47		.00
RES SEWER					30	195.60
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
94.48	05/25/2017	0.00	.00	354.30	\$354.30	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
2016 CITY OF ROCHESTER WATER QUALITY REPORTS ONLINE AT:
ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

main meter



09/13/2017 14:11
karenb

CITY OF ROCHESTER
UB Consumption History Report

Account Number
Service

Customer # Name		Cd Read Date Time		Parcel	Bill # Curr Read		Location		Usage Charge Amt Billed Amt		Status
Mfr Meter Number				By			Usage	Repl			
303420	46042	CALDWELL ALFRED B & PEGGY D		022403090363			23 BLAIR DR				Active
100	-	1 RES WATER	SENS73986122	A 08/21/2017	13977490	112	30	30	158.70	354.30	
100	-	1 RES WATER	SENS73986122	A 05/18/2017	13969752	82	8	8	42.32	94.48	
100	-	1 RES WATER	SENS73986122	A 02/24/2017	13962217	74	9	9	47.16	105.58	
100	-	1 RES WATER	SENS73986122	A 11/21/2016	13954719	65	19	19	91.39	103.87	
100	-	1 RES WATER	SENS73986122	A 08/25/2016	13947193	46	46	46	221.26	508.30	

Extra Sewer
30
8
9
19
46
410

** END OF REPORT - Generated by Karen Bonneau **

Sewer Deduct Meter



09/15/2017 08:59
karenb

CITY OF ROCHESTER
UB Consumption History Report

P | I
ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status Billed Amt
303420	46042 CALDWELL ALFRED B & PEGGY D	022403090363			23 BLAIR DR	Active
100 - 2 RES WATER	SENS73986119	I 08/23/2017		0	0	.00
100 - 2 RES WATER	SENS73986119	A 08/21/2017		13977490	0	354.30
100 - 2 RES WATER	SENS73986119	A 05/18/2017		13969752	0	.00
100 - 2 RES WATER	SENS73986119	A 02/23/2017		13962217	0	94.48
100 - 2 RES WATER	SENS73986119	A 11/21/2016		13954719	0	105.58
				47	17	103.87

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 09/14/17

Customer Name: Pierre & Laurette Beaulieu

Account: 303550

Service Address: #47 Blair Dr

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 59 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
3. The sewer deduct meter has been replaced.

a. Usage on the current invoice is	73 Units
b. Average sewer consumption	<u>14 Units</u>
c. Above average	59 Units

Value of 59 Units of Sewer at the current sewer rate of \$6.52 = \$384.68.

Total abatement = \$384.68 plus accrued interest.

Lisa J. Clark
Utility Billing Office Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: September 15, 2017
SUBJECT: Pierre & Laurette Beaulieu
PROPERTY: **47 Blair Dr**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

The customer is filing an appeal for 58 units of sewer on the August 2017 invoice due to a dead sewer deduct meter that was not registering usage. Tara Estates has replaced the meter.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/15/17
WIS

1. Date of Appeal: 9/14/2017
2. Property Owner's Name: Pierre & Laurette Beaulieu Account #: 303550
3. Billing Address: 47 Blair Dr.
Rochester, NH 03868
4. Service Location: 47 Blair Dr @ Tara Estates Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: _____ Cell: Laurette: 603-969-7932
Pierre: 603-988-9900
8. Email Address: Laurette.Beaulieu@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/18/17 to 8/21/17

10. Abatement is being requested for:

a. How many units of water _____ x 5.29 = \$ _____

b. How many units of sewer 58 x 6.52 = \$ 378.16

C. Water & Sewer Department Fees of: \$ _____

Total \$ 378.16

11. Explanation of Appeal Request:

Most of the water we were billed for did not enter the sewer system. We have an irrigation system and the
2nd meter (reduction) was not working. We live at Tara Est. They confirmed with someone at the water
department that it was not working and they replaced it on or about 8/22/17.

I made a calculation using the average sewer portion of the bills since we moved here to come up with the credit.

6/23/16 through 5/18/17 is 11 months. Total sewer for 11 mos. was 54. 54 divided by 11 = 4.91/mos.

4.91 X 3 mos = 14.73. So I estimate that the correct sewer units for 5/18 - 8/21/17 would have been around 15.

You billed 73. 73 less 15 = 58 credit

12. Do you dispute the meter reading used to determine your units of usage?

Yes ~~No~~ (circle one)

If yes, why?

I was told that the meter was not working. Tara replaced it on or about 8/22/17 when they discovered the problem.

We didn't know there was a problem until we received the bill.

13. Do you claim that there was a leak that caused higher than normal units of usage?

~~Yes~~ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

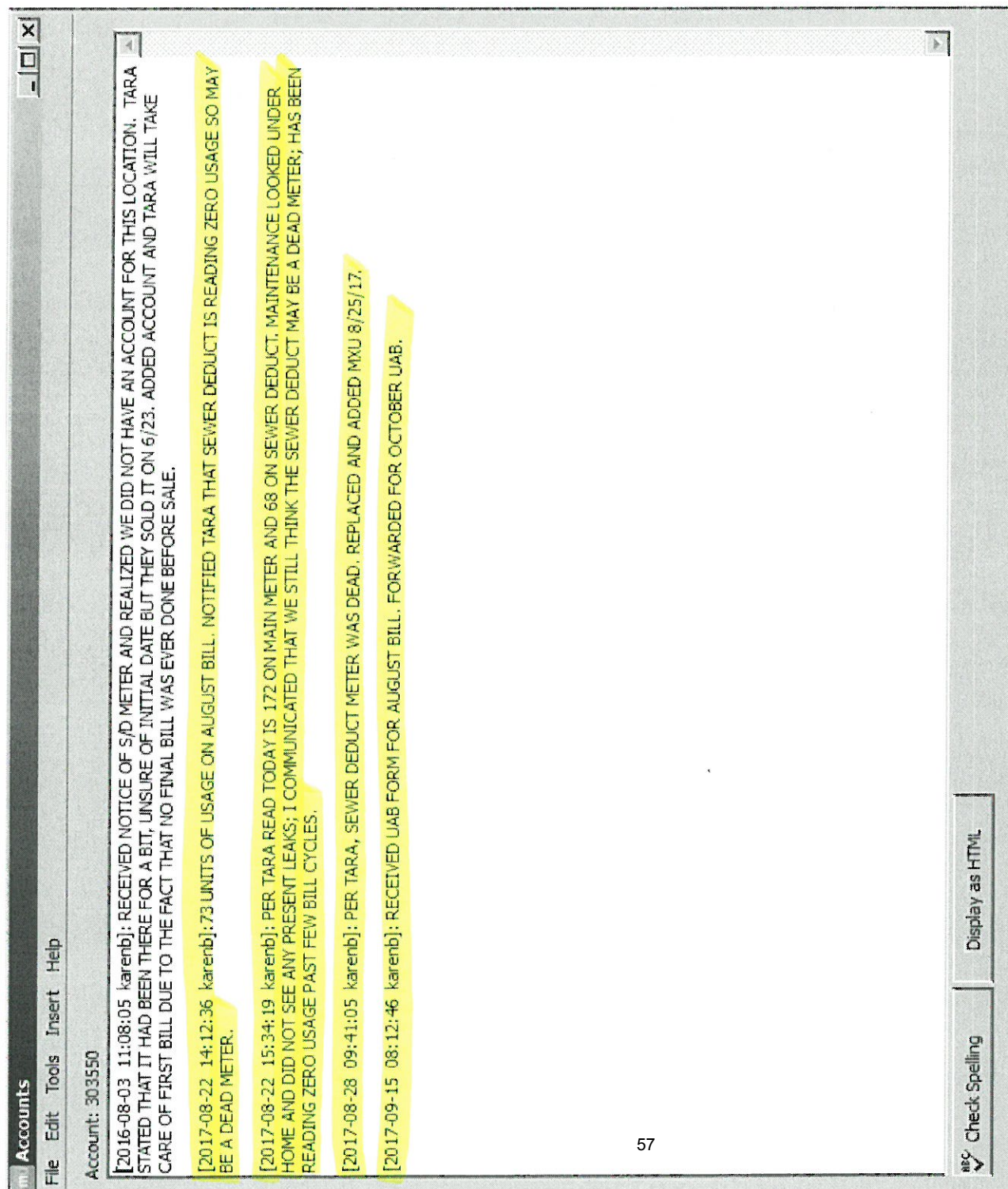
Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No.

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***





City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13977496	303550	08/22/2017	09/25/2017	0.00	.00	862.13
Amount Due						\$862.13

303550
BEAULIEU LAURETTE P & PIERRE F
47 BLAIR DR
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013977496200000862136

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
BEAULIEU LAURETTE P & PIERRE F			47 BLAIR DR /			
Bill Number	Account Number		Past Due Date		Bill Date	
13977496	303550		09/25/2017		08/22/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/21/2017	05/18/2017	170	97	73	386.17
RES WATER	08/21/2017	05/18/2017	68	68		.00
RES SEWER					73	475.96
Amount Due			\$862.13			
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges		
118.10	06/08/2017	0.00	.00	862.13		

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
2016 CITY OF ROCHESTER WATER QUALITY REPORTS ONLINE AT:
ROCHESTER.NH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



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a tyler erp solution

CITY OF ROCHESTER
UB Consumption History Report

1
P ubcnsing

*** END OF REPORT - Generated by Karen Bonneau ***

Sewer Deduct Meter



09/15/2017 08:12
karenb

CITY OF ROCHESTER
UB Consumption History Report

P ubcnsing 1

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
303550	46211	BEAULIEU LAURETTE P & PIERRE	F022403090357		47 BLAIR DR	Active
100 -	2 RES WATER	I 08/25/2017		0	0	.00
100 -	2 RES WATER	A 08/21/2017		13977496	0	862.13
100 -	2 RES WATER	A 05/18/2017		13969757	0	118.10
100 -	2 RES WATER	A 02/23/2017		13962222	0	140.77
100 -	2 RES WATER	A 11/21/2016		13954724	22	238.42
100 -	2 RES WATER	A 08/25/2016		13947197	21	322.01

** END OF REPORT - Generated by Karen Bonneau **

10/02/2017 08:31
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 1
glytdbud

FOR 2018 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	.00	.00	.00	-2,500.00	.0%*
510001	406105	XFER FROM RET EARNIN	-2,364,068	-2,364,068	.00	.00	.00	-2,364,068.00	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-6,957.75	.00	.00	-18,042.25	27.8%*
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-15,702.83	.00	.00	-34,297.17	31.4%*
510001	406601	USER FEES	-3,700,000	-3,700,000	-393,091.85	.00	.00	-3,306,908.15	10.6%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-2,168.56	.00	.00	-9,831.44	18.1%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	.00	.00	.00	-24,000.00	.0%*
510001	406826	HOMEOWNER FINANCE RE	0	0	-22.50	.00	.00	22.50	100.0%
TOTAL WATER WORKS REVENUE			-6,177,568	-6,177,568	-417,943.49	.00	.00	-5,759,624.51	6.8%
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	598,983	587,570	135,233.06	.00	.00	452,337.14	23.0%
51601057	511099	SALARIES - ADJUSTM	4,490	4,490	.00	.00	.00	4,490.00	.0%
51601057	513001	OVERTIME - REGULAR	40,000	40,000	4,287.45	.00	.00	35,712.55	10.7%
51601057	515001	ON CALL	4,397	4,397	1,095.38	.00	.00	3,301.62	24.9%
51601057	516000	LONGEVITY	1,481	1,481	209.09	.00	.00	1,271.91	14.1%
51601057	519000	TRAVEL ALLOWANCE	500	500	115.38	.00	.00	384.62	23.1%
51601057	521100	HEALTH INSURANCE	157,838	157,838	36,415.76	.00	.00	121,422.24	23.1%
51601057	521200	DENTAL INSURANCE	2,727	2,727	577.29	.00	.00	2,149.71	21.2%
51601057	521300	LIFE INSURANCE	1,113	1,113	250.52	.00	.00	862.48	22.5%
51601057	522000	SOCIAL SECURITY CO	46,502	46,502	10,149.97	.00	.00	36,352.03	21.8%
51601057	523000	RETIRE CONTRIBUTIO	73,737	73,737	15,676.62	.00	.00	58,060.38	21.3%
51601057	526000	WORKERS' COMPENSAT	28,071	28,071	.00	.00	.00	28,071.00	.0%
51601057	528001	DISABILITY INSURAN	6,180	6,180	1,265.41	.00	.00	4,914.59	20.5%
51601057	532001	STAFF DEVELOPMENT	5,794	5,794	926.20	.00	50.00	4,817.80	16.8%
51601057	532200	CONTRACTED SERVICE	0	11,413	7,530.95	.00	3,881.85	.00	100.0%
51601057	533000	OTHER PROF SERVICE	7,995	7,995	727.36	.00	1,684.98	5,582.66	30.2%
51601057	533001	AUDIT	3,968	3,968	.00	.00	.00	3,968.00	.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	127.40	.00	10,122.60	1,550.00	86.9%
51601057	533004	MEDICAL SERVICES	500	500	.00	.00	500.00	.00	100.0%
51601057	533009	14542 ROCHESTER HIL	0	0	9,683.44	.00	2,487.56	-12,171.00	100.0%*
51601057	534003	SOFTWARE MAINTENAN	32,145	32,145	20,268.61	.00	.00	11,876.39	63.1%
51601057	541100	WATER & SEWERAGE	6,000	6,000	1,145.20	.00	439.04	4,415.76	26.4%

10/02/2017 08:31
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 2
glytdbud

FOR 2018 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	542300	CUSTODIAL SERVICES	2,100	2,100	371.25	.00	.00	1,728.75	17.7%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	129.94	.00	60.00	810.06	19.0%
51601057	543002	EQUIPMENT MAINTENA	1,335	1,335	1,292.20	.00	.00	42.80	96.8%
51601057	544200	RENTAL OF EQUIPMEN	410	410	.00	.00	.00	410.00	.0%
51601057	544500	LEASE COPIER/PRINT	1,656	1,656	.00	.00	.00	1,656.00	.0%
51601057	552001	FLEET INSURANCE	4,127	4,127	.00	.00	.00	4,127.00	.0%
51601057	552003	GENERAL LIABILITY	5,657	5,657	.00	.00	.00	5,657.00	.0%
51601057	553400	POSTAGE FEES	400	400	62.67	.00	.00	337.33	15.7%
51601057	554000	ADVERTISING	1,650	1,650	122.66	.00	290.00	1,237.34	25.0%
51601057	555000	PRINTING AND BINDI	1,000	1,000	78.33	.00	15.00	906.67	9.3%
51601057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	375	.00	.00	.00	375.00	.0%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	784.74	.00	464.03	1,802.23	40.9%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	2,915.50	.00	1,166.72	4,917.78	45.4%
51601057	561010	CLOTHING	5,800	5,800	1,049.05	.00	747.76	4,003.19	31.0%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	1,476.66	.00	539.38	2,983.96	40.3%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,009.79	.00	790.21	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	255.74	.00	653.83	2,715.43	25.1%
51601057	562600	VEHICLE FUEL	21,420	21,420	2,073.58	.00	.00	19,346.42	9.7%
51601057	573401	ADMIN EQUIPMENT	2,335	2,335	66.98	.00	38.40	2,229.62	4.5%
51601057	573900	OTHER EQUIPMENT	7,000	7,000	685.48	.00	499.50	5,815.02	16.9%
51601057	575100	INVENTORY PURCHASE	109,000	109,000	20,756.99	.00	28,743.01	59,500.00	45.4%
51601057	581000	DUES AND FEES	2,410	2,410	25.00	.00	.00	2,385.00	1.0%
51601057	583000	INTEREST EXPENSE	572,610	572,610	260,922.72	.00	.00	311,687.28	45.6%
51601057	584000	CONTINGENCY	20,000	20,000	.00	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	50.00	.00	2,000.00	700.00	74.5%
51601057	589031	LIEN DISCHARGE FEE	600	600	45.00	.00	155.00	400.00	33.3%
51601057	591000	REDEMPTION OF PRIN	1,728,035	1,728,035	211,636.94	.00	.00	1,516,398.06	12.2%
51601057	592001	DEPRECIATION	1,324,954	1,324,954	.00	.00	.00	1,324,954.00	.0%
51601057	593002	TRANS TO CAPITAL P	100,000	100,000	.00	.00	.00	100,000.00	.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	6,250.00	.00	.00	18,750.00	25.0%
TOTAL WATER WORKS EXPENSE			5,007,021	5,007,021	763,246.31	.00	55,328.87	4,188,445.82	16.3%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	291,783	291,783	66,799.60	.00	.00	224,983.40	22.9%
51601073	513001	OVERTIME - REGULAR	15,000	15,000	3,181.36	.00	.00	11,818.64	21.2%
51601073	515001	ON CALL	16,285	16,285	3,742.50	.00	.00	12,542.50	23.0%
51601073	516000	LONGEVITY	200	200	200.00	.00	.00	.00	100.0%

10/02/2017 08:31
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 3
glytdbud

FOR 2018 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	521100	HEALTH INSURANCE	101,371	101,371	23,406.77	.00	.00	77,964.23	23.1%
51601073	521200	DENTAL INSURANCE	1,500	1,500	342.86	.00	.00	1,157.14	22.9%
51601073	521300	LIFE INSURANCE	530	530	107.70	.00	.00	422.30	20.3%
51601073	522000	SOCIAL SECURITY CO	22,622	22,622	5,191.21	.00	.00	17,430.79	22.9%
51601073	523000	RETIREMENT CONTRIB	34,937	34,937	7,986.61	.00	.00	26,950.39	22.9%
51601073	526000	WORKERS' COMPENSAT	5,859	5,859	.00	.00	.00	5,859.00	.0%
51601073	528001	DISABILITY INSURAN	3,160	3,160	655.38	.00	.00	2,504.62	20.7%
51601073	533000	OTHER PROF SERVICE	11,500	11,500	7,250.00	.00	.00	4,250.00	63.0%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	920.59	.00	4,529.41	4,550.00	54.5%
51601073	533006	LABORATORY SERVICE	32,877	32,877	4,306.92	.00	8,181.02	20,389.06	38.0%
51601073	543000	REPAIR AND MAINTEN	57,400	57,400	3,119.62	.00	6,736.59	47,543.79	17.2%
51601073	543002	EQUIPMENT MAINTENA	69,669	69,669	771.74	.00	8,035.00	60,862.26	12.6%
51601073	544500	LEASE COPIER/PRINT	800	800	.00	.00	.00	800.00	.0%
51601073	552002	PROPERTY INSURANCE	7,508	7,508	.00	.00	.00	7,508.00	.0%
51601073	553000	COMMUNICATIONS	11,253	11,253	3,675.29	.00	1,939.92	5,637.79	49.9%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	377.44	.00	.00	622.56	37.7%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	197.47	.00	.00	1,402.53	12.3%
51601073	561010	CLOTHING	5,850	5,850	1,054.79	.00	1,260.00	3,535.21	39.6%
51601073	561015	SAFETY EQUIPMENT &	4,050	4,050	226.84	.00	.00	3,823.16	5.6%
51601073	561031	CHEMICALS	187,500	187,500	13,775.62	.00	6,641.80	167,082.58	10.9%
51601073	561037	LABORATORY SUPPLIE	8,000	8,000	2,405.05	.00	4,414.18	1,180.77	85.2%
51601073	561040	EQUIPMENT REPAIR S	30,000	30,000	747.74	.00	3,969.86	25,282.40	15.7%
51601073	562200	ELECTRICITY	126,000	126,000	25,515.53	.00	.00	100,484.47	20.3%
51601073	562400	HEATING FUEL	34,000	34,000	.00	.00	.00	34,000.00	.0%
51601073	573900	OTHER EQUIPMENT	12,500	12,500	.00	.00	1,800.00	10,700.00	14.4%
51601073	589030	PROP TAX TO OTH CO	3,155	3,155	13,577.00	.00	.00	-10,422.00	430.3%*
TOTAL WATER TREATMENT PLANT			1,107,909	1,107,909	189,535.63	.00	47,507.78	870,865.59	21.4%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	33,098	33,098	7,722.69	.00	.00	25,375.31	23.3%
51601570	513001	OVERTIME - REGULAR	0	0	34.12	.00	.00	-34.12	100.0%*
51601570	516000	LONGEVITY	263	263	.00	.00	.00	263.00	.0%
51601570	521100	HEALTH INSURANCE	12,162	12,162	2,806.30	.00	.00	9,355.70	23.1%
51601570	521200	DENTAL INSURANCE	221	221	51.06	.00	.00	169.94	23.1%
51601570	521300	LIFE INSURANCE	60	60	12.84	.00	.00	47.16	21.4%
51601570	522000	SOCIAL SECURITY CO	2,444	2,444	574.18	.00	.00	1,869.82	23.5%
51601570	523000	RETIREMENT CONTRIB	3,796	3,796	882.71	.00	.00	2,913.29	23.3%
51601570	526000	WORKERS' COMPENSAT	72	72	.00	.00	.00	72.00	.0%
51601570	528001	DISABILITY INSURAN	356	356	76.98	.00	.00	279.02	21.6%
51601570	543000	REPAIR AND MAINTEN	1,200	1,200	1,200.00	.00	.00	.00	100.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601570 553400	POSTAGE FEES		8,256	8,256	1,932.19	.00	.00	6,323.81	23.4%
51601570 555000	PRINTING AND BINDI		410	410	.00	.00	.00	410.00	.0%
51601570 561003	OFFICE SUPPLIES		300	300	107.68	.00	.00	192.32	35.9%
TOTAL WATER REVENUE OFFICE			62,638	62,638	15,400.75	.00	.00	47,237.25	24.6%
TOTAL WATER ENTERPRISE FUND			0	0	550,239.20	.00	102,836.65	-653,075.85	100.0%
TOTAL REVENUES			-6,177,568	-6,177,568	-417,943.49	.00	.00	-5,759,624.51	
TOTAL EXPENSES			6,177,568	6,177,568	968,182.69	.00	102,836.65	5,106,548.66	
GRAND TOTAL			0	0	550,239.20	.00	102,836.65	-653,075.85	100.0%

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	ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND							
520001 SEWER WORKS REVENUE							
520001 400302 INTEREST INCOME	-2,500	-2,500	.00	.00	.00	-2,500.00	.0%*
520001 406105 XFER FROM RET EARNIN	-2,575,369	-2,685,369	.00	.00	.00	-2,685,369.00	.0%*
520001 406201 MISCELLANEOUS REVENU	-4,000	-4,000	-1,389.71	.00	.00	-2,610.29	34.7%*
520001 406211 HOMEMAKERS SRF LOAN	-16,049	-16,049	-15,597.82	.00	.00	-451.18	97.2%*
520001 406600 CONSTRUCTION REVENUE	-10,000	-10,000	.00	.00	.00	-10,000.00	.0%*
520001 406601 USER FEES	-4,600,000	-4,600,000	-456,201.23	.00	.00	-4,143,798.77	9.9%*
520001 406602 INTEREST ON DEL ACCT	-12,000	-12,000	-2,512.00	.00	.00	-9,488.00	20.9%*
520001 406607 IMPACT FEES	-14,000	-14,000	-34,728.20	.00	.00	20,728.20	248.1%
520001 406701 SEPTIC DISPOSAL PERM	-125,000	-125,000	-25,810.00	.00	.00	-99,190.00	20.6%*
520001 406703 INDUSTRIAL PRE-TREAT	-10,000	-10,000	.00	.00	.00	-10,000.00	.0%*
TOTAL SEWER WORKS REVENUE	-7,368,918	-7,478,918	-536,238.96	.00	.00	-6,942,679.04	7.2%
520002 SEWER WORKS REVENUE							
520002 406306 STATE AID GRANT C-52	-333,430	-333,430	-15,893.00	.00	.00	-317,537.00	4.8%*
520002 406307 STATE AID GRANT C-77	-7,291	-7,291	-7,291.00	.00	.00	.00	100.0%
520002 406308 STATE AID GRANT C-77	-11,378	-11,378	-2,718.00	.00	.00	-8,660.00	23.9%*
520002 406309 STATE AID GRANT C-83	-44,182	-44,182	.00	.00	.00	-44,182.00	.0%*
520002 406310 STATE AID GRANT C-83	-14,510	-14,510	-4,815.00	.00	.00	-9,695.00	33.2%*
520002 406311 STATE AID GRANT C-83	-31,204	-31,204	-11,177.00	.00	.00	-20,027.00	35.8%*
TOTAL SEWER WORKS REVENUE	-441,995	-441,995	-41,894.00	.00	.00	-400,101.00	9.5%
52602057 SEWER WORKS EXPENSE							
52602057 511001 SALARIES - FULL TI	402,553	391,140	89,674.44	.00	.00	301,465.76	22.9%
52602057 511099 SALARIES - ADJUSTM	4,490	4,490	.00	.00	.00	4,490.00	.0%
52602057 513001 OVERTIME - REGULAR	8,100	8,100	895.66	.00	.00	7,204.34	11.1%
52602057 515001 ON CALL	4,497	4,497	1,095.38	.00	.00	3,401.62	24.4%
52602057 516000 LONGEVITY	1,481	1,481	209.10	.00	.00	1,271.90	14.1%
52602057 519000 TRAVEL ALLOWANCE	500	500	115.38	.00	.00	384.62	23.1%
52602057 521100 HEALTH INSURANCE	98,492	98,492	21,907.13	.00	.00	76,584.87	22.2%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	521200	DENTAL INSURANCE	1,534	1,534	302.25	.00	.00	1,231.75	19.7%
52602057	521300	LIFE INSURANCE	757	757	175.40	.00	.00	581.60	23.2%
52602057	522000	SOCIAL SECURITY CO	30,110	30,110	6,658.06	.00	.00	23,451.94	22.1%
52602057	523000	RETIRE CONTRIBUTIO	47,575	47,575	10,106.12	.00	.00	37,468.88	21.2%
52602057	526000	WORKERS' COMPENSAT	16,822	16,822	.00	.00	.00	16,822.00	.0%
52602057	528001	DISABILITY INSURAN	4,057	4,057	802.10	.00	.00	3,254.90	19.8%
52602057	532001	STAFF DEVELOPMENT	6,344	6,344	1,319.98	.00	450.00	4,574.02	27.9%
52602057	532200	CONTRACTED SERVICE	0	11,413	7,530.95	.00	3,881.85	.00	100.0%
52602057	533000	OTHER PROF SERVICE	9,132	9,132	952.37	.00	1,384.95	6,794.68	25.6%
52602057	533001	AUDIT	3,968	3,968	.00	.00	.00	3,968.00	.0%
52602057	533004	MEDICAL SERVICES	500	500	.00	.00	500.00	.00	100.0%
52602057	534003	SOFTWARE MAINTENAN	25,245	25,245	21,188.61	.00	.00	4,056.39	83.9%
52602057	542300	CUSTODIAL SERVICES	2,000	2,000	371.25	.00	.00	1,628.75	18.6%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	.00	.00	.00	2,360.00	.0%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	232.31	.00	755.00	1,512.69	39.5%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	1,292.20	.00	.00	2,820.80	31.4%
52602057	544200	RENTAL OF EQUIPMEN	400	400	.00	.00	.00	400.00	.0%
52602057	544500	LEASE COPIER/PRINT	1,600	1,600	.00	.00	.00	1,600.00	.0%
52602057	552001	FLEET INSURANCE	9,330	9,330	.00	.00	.00	9,330.00	.0%
52602057	552002	PROPERTY INSURANCE	5,869	5,869	.00	.00	.00	5,869.00	.0%
52602057	552003	GENERAL LIABILITY	5,378	5,378	.00	.00	.00	5,378.00	.0%
52602057	553400	POSTAGE FEES	500	500	34.66	.00	.00	465.34	6.9%
52602057	554000	ADVERTISING	735	735	122.67	.00	82.00	530.33	27.8%
52602057	555000	PRINTING AND BINDI	1,639	1,639	78.34	.00	15.00	1,545.66	5.7%
52602057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
52602057	558000	TRAVEL	875	875	.00	.00	.00	875.00	.0%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	771.74	.00	464.04	2,112.22	36.9%
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	4,297.18	.00	1,434.49	7,768.33	42.5%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,615	5,615	355.25	.00	380.50	4,879.25	13.1%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	963.62	.00	539.37	4,397.01	25.5%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	182.42	.00	1,467.58	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	104.36	.00	436.84	58.80	90.2%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	906.40	.00	20.00	5,073.60	15.4%
52602057	562600	VEHICLE FUEL	41,000	41,000	4,330.23	.00	.00	36,669.77	10.6%
52602057	573401	ADMIN EQUIPMENT	1,635	1,635	232.87	.00	58.24	1,343.89	17.8%
52602057	573900	OTHER EQUIPMENT	6,500	6,500	685.47	.00	499.50	5,315.03	18.2%
52602057	575100	INVENTORY PURCHASE	12,500	12,500	.00	.00	.00	12,500.00	.0%
52602057	581000	DUES AND FEES	1,090	1,090	25.00	.00	.00	1,065.00	2.3%
52602057	583000	INTEREST EXPENSE	629,373	629,373	300,990.93	.00	.00	328,382.07	47.8%
52602057	584000	CONTINGENCY	15,000	15,000	.00	.00	.00	15,000.00	.0%
52602057	589001	STATE PERMITS & FE	1,650	1,650	50.00	.00	1,000.00	600.00	63.6%

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52602057	591000	REDEMPTION OF PRIN	2,562,534	2,562,534	1,258,994.06	.00	.00	1,303,539.94	49.1%
52602057	593002	TRANS TO CAPITAL P	214,500	324,500	110,000.00	.00	.00	214,500.00	33.9%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	6,250.00	.00	.00	18,750.00	25.0%
TOTAL SEWER WORKS EXPENSE			4,259,783	4,369,783	1,859,703.89	.00	13,369.36	2,496,709.75	42.9%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	459,334	459,334	93,462.25	.00	.00	365,871.75	20.3%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	5,782.31	.00	.00	26,717.69	17.8%
52602074	515001	ON CALL	29,438	29,438	6,505.01	.00	.00	22,932.99	22.1%
52602074	516000	LONGEVITY	600	600	.00	.00	.00	600.00	.0%
52602074	521100	HEALTH INSURANCE	95,992	95,992	19,688.89	.00	.00	76,303.11	20.5%
52602074	521200	DENTAL INSURANCE	2,136	2,136	383.14	.00	.00	1,752.86	17.9%
52602074	521300	LIFE INSURANCE	833	833	156.66	.00	.00	676.34	18.8%
52602074	522000	SOCIAL SECURITY CO	37,771	37,771	7,776.69	.00	.00	29,994.31	20.6%
52602074	523000	RETIREMENT CONTRIB	56,042	56,042	11,294.03	.00	.00	44,747.97	20.2%
52602074	526000	WORKERS' COMPENSAT	5,020	5,020	.00	.00	.00	5,020.00	.0%
52602074	528001	DISABILITY INSURAN	4,075	4,075	759.49	.00	.00	3,315.51	18.6%
52602074	533000	OTHER PROF SERVICE	108,500	108,500	.00	.00	900.00	107,600.00	.8%
52602074	533006	LABORATORY SERVICE	119,699	119,699	4,329.89	.00	34,383.91	80,985.20	32.3%
52602074	534009	INDUSTRIAL PRETREA	32,755	32,755	3,163.28	.00	7,216.72	22,375.00	31.7%
52602074	543000	REPAIR AND MAINTEN	87,547	87,547	11,578.13	.00	17,146.54	58,822.33	32.8%
52602074	543002	EQUIPMENT MAINTENA	121,394	121,394	17,438.55	.00	13,541.65	90,413.80	25.5%
52602074	544500	LEASE COPIER/PRINT	1,852	1,852	.00	.00	.00	1,852.00	.0%
52602074	552002	PROPERTY INSURANCE	5,489	5,489	.00	.00	.00	5,489.00	.0%
52602074	553000	COMMUNICATION	10,844	10,844	3,580.52	.00	1,939.92	5,323.56	50.9%
52602074	559000	MISC PURCHASED SER	7,750	7,750	7,750.00	.00	.00	.00	100.0%
52602074	561001	JANITORIAL SUPPLIE	1,500	1,500	261.83	.00	235.54	1,002.63	33.2%
52602074	561002	BUILDING MAINT SUP	7,450	7,450	418.14	.00	38.96	6,992.90	6.1%
52602074	561010	CLOTHING	9,025	9,025	1,146.92	.00	626.98	7,251.10	19.7%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	1,297.88	.00	69.90	4,832.22	22.1%
52602074	561031	CHEMICAL	347,134	347,134	8,537.23	.00	23,625.97	314,970.80	9.3%
52602074	561037	LABORATORY SUPPLIE	28,057	28,057	2,560.03	.00	2,607.08	22,889.89	18.4%
52602074	561040	EQUIPMENT REPAIR S	93,948	93,948	8,682.74	.00	10,408.35	74,856.91	20.3%
52602074	562200	ELECTRICITY	375,000	375,000	52,104.42	.00	.00	322,895.58	13.9%
52602074	562400	HEATING FUEL	43,000	43,000	694.80	.00	.00	42,305.20	1.6%
52602074	573900	OTHER EQUIPMENT	15,275	15,275	.00	.00	.00	15,275.00	.0%
52602074	592001	DEPRECIATION	1,342,383	1,342,383	.00	.00	.00	1,342,383.00	.0%
TOTAL SEWER TREATMENT PLANT			3,488,543	3,488,543	269,352.83	.00	112,741.52	3,106,448.65	11.0%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	33,098	33,098	7,722.92	.00	.00	25,375.08	23.3%

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52602470	513001	OVERTIME - REGULAR	0	0	34.13	.00	.00	-34.13	100.0%*
52602470	516000	LONGEVITY	263	263	.00	.00	.00	263.00	.0%
52602470	521100	HEALTH INSURANCE	12,162	12,162	2,806.46	.00	.00	9,355.54	23.1%
52602470	521200	DENTAL INSURANCE	222	222	51.12	.00	.00	170.88	23.0%
52602470	521300	LIFE INSURANCE	60	60	12.90	.00	.00	47.10	21.5%
52602470	522000	SOCIAL SECURITY CO	2,446	2,446	574.28	.00	.00	1,871.72	23.5%
52602470	523000	RETIREMENT CONTRIB	3,798	3,798	882.74	.00	.00	2,915.26	23.2%
52602470	526000	WORKERS' COMPENSAT	72	72	.00	.00	.00	72.00	.0%
52602470	528001	DISABILITY INSURAN	360	360	77.10	.00	.00	282.90	21.4%
52602470	543000	REPAIR AND MAINTEN	1,200	1,200	1,200.00	.00	.00	.00	100.0%
52602470	553400	POSTAGE FEES	8,256	8,256	1,932.16	.00	.00	6,323.84	23.4%
52602470	555000	PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470	561003	OFFICE SUPPLIES	300	300	107.70	.00	.00	192.30	35.9%
TOTAL SEWER REVENUE OFFICE			62,587	62,587	15,401.51	.00	.00	47,185.49	24.6%
TOTAL SEWER ENTERPRISE FUND			0	0	1,566,325.27	.00	126,110.88	-1,692,436.15	100.0%
TOTAL REVENUES			-7,810,913	-7,920,913	-578,132.96	.00	.00	-7,342,780.04	
TOTAL EXPENSES			7,810,913	7,920,913	2,144,458.23	.00	126,110.88	5,650,343.89	
GRAND TOTAL			0	0	1,566,325.27	.00	126,110.88	-1,692,436.15	100.0%

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