



# *City of Rochester, New Hampshire*

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: August 30, 2017  
TO: Utility Advisory Board  
FROM: Lisa J. Clark, Utility Billing Office Supervisor  
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, September 11, 2017 at 5:30 P.M.** in the City Hall Council Conference Room.

### AGENDA

1. Call to Order
2. Acceptance of August 14, 2017 Minutes (Pages 3-5)
3. Appeals

- 3.1 Todd Pinkham (Pages 6-15)  
20 Capitol Cir  
Rochester, NH 03867-4335  
RE: 20 Capitol Cir
- 3.2 John Thompson (Pages 16-22)  
21 Maple St  
Rochester, NH 03867  
RE: 21 Maple St
- 3.3 Lawrence Peach (Pages 23-29)  
19 Magic Ave Apt B  
Rochester, NH 03868-5835  
RE: 19 Magic Ave
- 3.4 Iza Seekins (Pages 30-36)  
14 Cross Rd  
Rochester, NH 03868-8600  
RE: 14 Cross Rd
- 3.5 Robert Longo (Pages 37-46)  
55 Main St  
Rochester, NH 03839-5213  
RE: 55 Main St

4. Financials – Water & Sewer Revenue & Expense Reports (Pages 47-54)
5. User Rate Discussion
6. October Meeting Date
7. Adjournment

**Utility Advisory Board  
August 14, 2017 5:30 P.M.  
City Hall Council Conference Room**

**MEMBERS PRESENT**

Shawn Libby, Chairman

Ralph Sanders

Raymond Turner

Joe Boudreau

Eli Barnes

**OTHERS PRESENT**

Lisa Clark, Utility Billing Office Supervisor

Blaine Cox, Finance Director

Mark Sullivan, Business Office

Donna Landry, 8B Morrill Court Resident

Brandie Mackey, 6 Norman Street Resident

**MINUTES**

**1. Call to order:**

Chairman Libby called the meeting to order at 5:30 PM.

**2. Appeals –**

**2.1 8B Morrill Court – Donna Landry**

The appellant was present for the meeting. Ms. Landry stated that she had just purchased the home and it was her first bill. When she had walked through the home at purchase, a toilet was noticed to be running and was repaired by a plumber.

*Chairman Libby made a motion to go with the staff recommendation and table the appeal until the October UAB meeting to establish average usage for the homeowner. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

**2.2 6 Norman Street – Brandie Mackey**

The appellant was present for the meeting. Ms. Mackey stated that she had noticed her bill had gone up since the winter months. Upon looking at the meter, she noticed it was leaking. The Technician determined it to be a frozen meter and replaced it.

Ms. Mackey is appealing the meter replacement cost as well as the increased usage.

Ms. Clark explained that there was no increased usage on the appealed bill to abate.

Ms. Mackey also stated they did move the meter to a dry area to avoid freezing in the future. Mr. Libby explained that the ordinance states it is the homeowners'

responsibility to keep the meter in a dry area and to protect the meter from freezing to avoid replacement charges.

***Mr. Barnes made a motion to deny the appeal per staff recommendation. The motion was seconded by Mr. Turner. The motion passed unanimously.***

### **2.3 824 Portland Street – Fred Mailhot**

The appellant was not present for the meeting. The appeal is for the on/off charges applied for non-payment.

***Chairman Libby made a motion to deny this appeal. The motion was seconded by Mr. Barnes. The motion passed unanimously.***

### **2.4 223 North Main Street – Albert Valiquet**

The appellant was not present for the meeting. The appeal is for abatement on the February, May and August 2017 invoices of a three unit apartment building. The board discussed the February appeal separately, as a toilet leak was found and repaired. The above average usage was not enough to qualify for a water abatement and because the water entered the sewer, it would not qualify for a sewer abatement. The May and August 2017 invoices were large due to a hot water tank leaking onto the floor, being repaired by a plumber. This meets the parameters for a 1 time in 10 year abatement per the Water and Sewer Adjustment Policy.

***Mr. Barnes made a motion to abate per staff recommendation with language that this is a once in 10 year abatement for this property. The recommendation is for 40.5 units of water at \$214.25 and 81 units of sewer at \$528.12. The total abatement is in the amount of \$742.37 plus accrued interest. The motion was seconded by Chairman Libby. The motion passed unanimously.***

## **3. Approval of July 10, 2017 Minutes**

***Chairman Libby made a motion to accept the July 10, 2017 meeting minutes as presented. The motion was seconded by Mr. Turner. The motion passed unanimously.***

## **4. Financials**

Mark Sullivan and Blaine Cox were present to discuss the financial concerns and the need for increased user rates with the board. Mr. Cox explained the UAB's responsibility as to abatements and rate increase recommendations for City Council. He explained how the preference is to have rate recommendations to the Finance Committee by the October meeting. Mr. Sullivan provided members with varying rate increase projections and the impacts of the increases. Chairman Libby expressed disapproval of another 10% rate increase on water as the water rate was increased 10% last year. Mr. Barnes expressed an understanding of the needed increases and supported the increases as needed to fund the current level of approved budgets. Mr.



Boudreau stated that he too understood the need for incremental increases but was concerned for any increase over 3.5%. There was much discussion and the board expressed a commitment to determining the recommendation at the September 11, 2017 UAB meeting.

**5. Adjournment:**

***Mr. Barnes made a motion to adjourn at 7:31PM. The motion was seconded by Chairman Libby. The motion passed unanimously.***

*Minutes respectfully submitted by Samantha Juneau, Utility Billing Administrator*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: September 1 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 08/04/17

Customer Name: Todd Pinkham

Account: 022107

Service Address: #20 Capitol Cir

Rochester NH 03867-4335

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

I recommend an abatement of 43 units of sewer on the invoiced amount. Customer to be advised of sewer deduct meters for any additional outside water use.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
  - a. Usage on the current invoice is 61 Units
  - b. Average usage of previous 3 years 18 Units
  - c. Estimated increase of Usage 43 Units

Value of 43 Units of Sewer at the current sewer rate of \$6.52 = \$280.36.

Total abatement = \$280.36 plus accrued interest.

  
\_\_\_\_\_  
Lisa J. Clark

Utility Billing Office Supervisor

9/1/17  
\_\_\_\_\_  
Date

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WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: August 10, 2017  
SUBJECT: Todd Pinkham  
PROPERTY: **20 Capitol Cir**


Please find attached the Water Billing Appeal, account notes, consumption history and pictures for the above location.

The customer is filing an appeal for 43 units of sewer on the August 2017 invoice. The customer had a new lawn put in; due to little shade at this property he had to water daily.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 8/4/17

W/S

1. Date of Appeal: 8-3-17
2. Property Owner's Name: Todd Pinkham Account #: 022107
3. Billing Address: 20 Capitol Circle  
Rochester, NH 03867
4. Service Location: 20 Capitol Circle Zip Code 03867
5. Owners Representative: Todd Pinkham
6. Owners Representative's Signature: 
7. Phone #: (603) 330-7119 Cell: 603-591-3437
8. Email Address: todd.pinkham@rochester.nh.net

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from May 3 2017 to August 1 2017

10. Abatement is being requested for:

- a. How many units of water \_\_\_\_\_ x 5.29 = \$ \_\_\_\_\_
- b. How many units of sewer 43 x 6.52 = \$ 280.36
- C. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ 280.36

11. Explanation of Appeal Request:

Last Fall I had my yard dug up w/ an excavator  
in order to install a new lawn this Spring (see attached  
photos). In May I had my new sod lawn installed,  
which requires daily / every other day watering for the past  
3 months. As a result of this extra watering, I  
am hoping to have my bill adjusted to reflect the  
↑ in water due only to watering the lawn, not extra  
sewer usage. I used extra water for the lawn, but not  
extra sewer so any discounts / changes that could be made  
to my bill would be appreciated!

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain: NO

***Please note:***

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***











Account: 022107

POOL CREDIT 6/3/2005 \$39.00  
 6/16/06 - POOL ADJUSTMENT - 7 UNITS - \$30.03  
 5/18/07 - POOL ADJUSTMENT - 2 UNITS - \$9.40  
 04/29/08 - POOL ADJUSTMENT DONE - 4 UNITS \$20.68  
 06/22/09 - POOL CREDIT DONE - 5 UNITS \$27.55  
 6/26/09 - OWNER MOVING TO MARYLAND AND RENTING PROPERTY - SCHEDULED FINAL FOR 6/30/09 - OWNER WILL CALL WITH THE NAME OF THE TENANT - THEN ADD TENANT ON - OWNER ADVISED THAT THEY DID NOT NEED TO GET COPIES OF THE BILLS  
 08/25/09 - JENNIFER CALLED & SAID THAT TENANTS SHOULD HAVE RECEIVED AUGUST BILL. I EXPLAINED THAT WE CAN NO LONGER ADD TENANTS ON TO ACCT. I SAID I COULD HAVE THE TENANTS RECEIVE COPIES OF THE BILLS, BUT IF THEY DID NOT PAY IT, SHE IS STILL ULTIMATELY RESPONSIBLE. NEW TENANT IS CHRISTOPHER BUSTAMANTE. I ADDED THEM TO RECEIVE BILL COPIES  
 [2010-06-21 10:47:15 kathy]: POOL CREDIT 23 UNITS = 136.85  
 [2011-03-11 10:25:19 ann]: OWNER CALLED - CURRENT TENANT (CHRISTOPHER BUSTAMANTE) MOVING OUT 3/31/11  
 [2011-12-02 12:52:30 kathy]: RETURNED MAIL CHANGED ADDRESS FOR OWNER TO 20 CAPITAL CIR ROCHESTER  
 [2017-08-02 13:54:51 karenb]: TODD CAME IN; THEY PUT A NEW LAWN IN A COUPLE MONTHS AGO AND HE HAS BEEN WATERING IT EVERY DAY DUE TO NO SHADE. EXPLAINED THAT WHEN HIS BILL COMES OUT THIS MONTH HE COULD FILE AN APPEAL FOR THE ABOVE AVERAGE SEWER PORTION AND EXPLAINED THE SEWER DEDUCT METER THAT HE COULD THINK ABOUT INSTALLING.  
 [2017-08-10 09:33:31 karenb]: UAB FORM RECEIVED AND SENT FOR SEPTEMBER UAB





**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13975475	022107	08/22/2017	09/26/2017	0.00	.00	720.41
<b>Amount Due</b>						<b>\$720.41</b>

022107  
PINKHAM TODD A & JESSICA M REV  
TRUST % TRUSTEES  
20 CAPITOL CIR  
ROCHESTER, NH 03867-4335



Please Note Address Correction Below:

Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

92096042018013975475800000720417

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer				Service Address			
PINKHAM TODD A & JESSICA M REV				20 CAPITOL CIR /			
Bill Number	Account Number		Past Due Date		Bill Date		
13975475	022107		09/26/2017		08/22/2017		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	08/01/2017	05/03/2017	1172	1111	61	322.69	
RES SEWER					61	397.72	
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
200.77		06/16/2017	0.00	.00	720.41	<b>\$720.41</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83  
THE CITY'S WATER QUALITY REPORT IS AVAILABLE AT:  
[WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT](http://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT)

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Avg 18 units



08/21/2017 09:26  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

P 1  
ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill #	Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
022107	45890	PINKHAM TODD A & JESSICA M REV022100810000					Active
100 - 1 RES WATER	INVE60304851	A 08/01/2017		13975475	1,172	61 322.69	720.41
100 - 1 RES WATER	INVE60304851	A 05/03/2017		13967755	1,111	17 89.93	200.77
100 - 1 RES WATER	INVE60304851	A 02/02/2017		13960224	1,094	16 82.55	185.65
100 - 1 RES WATER	INVE60304851	A 11/07/2016		13952730	1,078	15 72.15	165.75
100 - 1 RES WATER	INVE60304851	A 08/09/2016		13945180	1,063	18 86.58	198.90

\*\* END OF REPORT - Generated by Karen Bonneau \*\*

08/21/2017 09:26  
karenb

CITY OF ROCHESTER  
UB Consumption History Report



P 1  
ubcnsing

Account Number	Customer # Name	Mfr Meter Number	Cd Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
022107	37061	PINKHAM TODD A	022100810000				20 CAPITOL CIR				Active
100	-	1 RES WATER	INVE60304851	A 05/10/2016	13937614	1,045	26	0	125.06	287.30	
100	-	1 RES WATER	INVE60304851	A 02/02/2016	13930174	1,019	18	0	86.58	198.90	
100	-	1 RES WATER	INVE60304851	A 11/03/2015	13922784	1,001	14	0	66.17	153.53	
100	-	1 RES WATER	INVE60304851	A 08/12/2015	13915343	987	22	0	102.74	240.02	
100	-	1 RES WATER	INVE60304851	A 05/04/2015	13907824	965	15	0	70.05	163.65	
100	-	1 RES WATER	INVE60304851	A 02/04/2015	13900469	950	17	0	79.39	185.47	
100	-	1 RES WATER	INVE60304851	A 11/05/2014	13893094	933	17	0	79.39	185.47	
100	-	1 RES WATER	INVE60304851	A 08/04/2014	13885698	916	18	0	84.06	196.38	
100	-	1 RES WATER	INVE60304851	A 05/05/2014	13878200	898	15	0	69.78	163.38	
100	-	1 RES WATER	INVE60304851	A 02/06/2014	13870900	883	16	0	73.40	173.44	
100	-	1 RES WATER	INVE60304851	A 11/04/2013	13863586	867	29	0	133.40	314.36	
100	-	1 RES WATER	INVE60304851	A 08/02/2013	13856213	838	18	0	82.80	195.12	
100	-	1 RES WATER	INVE60304851	A 05/07/2013	13848789	820	18	0	82.80	195.12	
100	-	1 RES WATER	INVE60304851	A 02/04/2013	13841506	802	14	0	63.93	150.74	
100	-	1 RES WATER	INVE60304851	A 11/02/2012	13834203	788	13	0	58.37	137.80	
100	-	1 RES WATER	INVE60304851	A 08/02/2012	13826846	775	13	0	58.37	137.80	
100	-	1 RES WATER	INVE60304851	A 05/02/2012	13819465	762	16	0	71.84	169.60	
100	-	1 RES WATER	INVE60304851	A 02/02/2012	13812204	746	10	0	44.90	106.00	
100	-	1 RES WATER	INVE60304851	A 11/02/2011	13804918	736	4	0	17.96	47.17	

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 1, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 08/07/17

Customer Name: John Thompson

Account: 050620

Service Address: #21 Maple St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

**I recommend an abatement of 5 units of sewer on the invoiced amount.**

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
3. The appellant is responsible for undetected water leaks on the property.

a. Usage on the current invoice is	16 Units
b. Average usage of previous 3 years	<u>11 Units</u>
c. Estimated increase of Usage	5 Units

Value of 5 Units of Sewer at the current sewer rate of \$6.52 = \$32.60.

**Total abatement = \$32.60 plus accrued interest.**

Lisa J. Clark  
Utility Billing Office Supervisor

9/1/17  
Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: August 21, 2017  
SUBJECT: John Thompson  
PROPERTY: **21 Maple St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

The customer is filing an appeal for excess sewer on the August 2017 invoice due to a leak from the hot water tank that did not go into the sewer system.



**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 8/7/17

W/S

1. Date of Appeal: June 1<sup>st</sup> - June 5<sup>th</sup>
2. Property Owner's Name: John Thompson Account #: 050620
3. Billing Address: 21 maple ST  
Rochester NH  
03867
4. Service Location: 21 maple ST Zip Code 03867
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: John Thompson
7. Phone #: 603-534-6287 Cell: \_\_\_\_\_
8. Email Address: Johnthompson6973@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from \_\_\_\_\_ to \_\_\_\_\_
10. Abatement is being requested for: Smart water read 109984.67

- a. How many units of water \_\_\_\_\_ x 4.81 = \$ \_\_\_\_\_
- b. How many units of sewer \_\_\_\_\_ x 6.24 = \$ \_\_\_\_\_
- c. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ \_\_\_\_\_

End read 1/2092.17  
Total loss of 695 units loss

11. Explanation of Appeal Request:

my Hot water Tank went bad not sure  
when, how or what but lots of water  
piSSed out all Day + Flooded out my  
Basement. I had to of used an ungodly  
Amount of Water That is not Normal  
+ please provide like a credit of the sewer  
used for This was not waste. Thank  
you.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

Because There Was No Sewer Usage.

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? N/A

Who made the repair? licensed Hot water Team

Has proof of the repair been attached to this appeal form? NO But Can get it

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes it will because I'm just getting By now. I had recently caught up w/ my Bill + Hope to again Do The Same Soon again.

ITS w/ Unitil Everytime

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



Account: 050620

[2015-02-20 09:21:42 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW  
[2015-08-18 11:58:22 karenb]: JOHN CALLED WITH BEGINNING POOL READING: 10365155 AND WILL CALL WHEN DONE WITH END READ.  
[2015-08-19 09:20:25 karenb]: POOL CREDIT - 5 UNITS = \$31.20  
[2015-10-30 15:39:27 karenb]: PTP 1/2 ON 11/5TH AND BALANCE 11/19TH. ON BOARD. ALSO TOLD HIM FROM NOW ON HALF BY SHUT OFF DAY.  
[2015-11-18 08:33:57 karenb]: JOHN CALLED, WILL MAKE PAYMENT TODAY AND HAVE THE BALANCE PAID OFF BY THE END OF THE MONTH. HE WILL CALL WHEN HE RECEIVES NOVEMBER BILL TO MAKE A PAYMENT PLAN\*\*\*PAID, BALANCE UNDER \$50\*\*\*  
[2016-01-13 10:21:38 karenb]: CUSTOMER CALLED TODAY LAST NIGHT HE WAS OUT TAKING CARE OF SNOW AND NOTICED A BARE SPOT IN HIS YARD AND HEARD WATER RUNNING. HIS OUTSIDE SPIGOT WAS ON. HE IS NOT SURE IF SOMEONE IN THE NEIGHBORHOOD TURNED IT ON. HE SHUT THE WATER OFF IN THE BASEMENT TO THAT SPIGOT SO IT CAN'T BE TURNED BACK ON. WILL FILE APPEAL FOR FEBRUARY BILL IF HIGH USAGE.  
[2016-02-05 11:32:08 karenb]: MAKING PAYMENT OF \$50 EVERY TWO WEEKS STARTING 2/10TH  
[2016-02-24 15:00:35 karenb]: WILL MAKE FIRST PAYMENT 2/26TH  
[2016-03-09 16:58:03 sjuneau]: CHANGED PAYMENT DAY TO EVERY OTHER FRIDAY. WILL BE IN FOR NEXT PAYMENT 3/11\*\*\*VOID\*\*  
[2016-05-05 14:53:53 sjuneau]: WILL BE IN NEXT WEEKEND (4/14) WITH \$40 & NTHE FOLLOWING WEEKEND (4/21) WITH THE OTHER \$40. ON BOARD FOR THE MONDAYS. WE SHOULD HAVE THEM IN DROP BOX THOSE MONDAYS  
[2016-06-16 13:24:10 karenb]: DID NOT MAKE LAST PAYMENT. SENDING SHUT OFF NOTICE.  
[2016-08-08 09:08:36 karenb]: PROMISE TO PAY \$40 8/12 AND 8/26 AND BALANCE A COUPLE WEEKS AFTER THAT.  
[2016-08-17 07:56:48 karenb]: TURNED OFF FOR NON PAYMENT 8/16TH. MISSED PAYMENT PLAN. HE CALLED VERY UPSET AND APOLOGIZED, HE HAD A DEATH OF AN IMMEDIATE FAMILY MEMBER. TOLD HIM HE COULD PUT \$60 IN DROPBOX TONIGHT. HE KNOWS HE WILL BE TURNED OFF TOMORROW IF IT IS NOT THERE. HE ALSO IS AWARE THAT THERE WILL BE A \$60 ON/OFF CHARGE ON HIS NEXT BILL.  
[2016-11-04 08:47:52 karenb]: \$40 11/4, \$40 11/18 BALANCE 12/16. ON BOARD.  
[2016-12-14 15:41:12 sjuneau]: WILL PAY \$78 BY END OF DECEMBER.  
[2017-02-06 08:29:27 karenb]: BALANCE BY 2/17. ON BOARD.  
[2017-02-23 09:45:16 karenb]: DID NOT MAKE PAYMENT, SERVICE CHARGE FOR NON PAYMENT 2/22/17  
[2017-05-23 10:18:22 karenb]: CUSTOMER RECEIVED BILL AND CALLED REGARDING SERVICE CHARGE. EXPLAINED THAT PER THE ORDINANCE THIS FEE APPLIES WHEN A TECHNICIAN GOES OUT DUE TO NON-PAYMENT. HE WANTED TO APPEAL THE CHARGE. MAILED UAB FORM.  
[2017-06-12 15:37:03 karenb]: CUSTOMER CALLED; HIS HOT WATER TANK WENT AND WATER LEAKED OUT ON THE FLOOR. EXPLAINED APPEAL PROCESS WHEN BILL COMES OUT AND TOLD HIM TO KEEP COPIES OF RECEIPTS FOR REPAIR.  
[2017-08-07 08:38:59 karenb]: \$100 8/7 BALANCE 8/11. CUSTOMER DROPPED OFF UAB FORM FOR SEPTEMBER UAB.  
[2017-08-11 11:11:44 karenb]: MADE \$40 PAYMENT TODAY, WILL MAKE ANOTHER PAYMENT IN TWO WEEKS.

Check Spelling

Display as HTML



Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

08/21/2017 09:31  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

P 1  
ubcnsing



Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Status
050620	31794	THOMPSON JOHN A & STACEY L				012101930000				21 MAPLE ST							Active
100	1 RES WATER	INVE61904407	A	08/04/2017			13976304		1,131	16	0	0	0	84.64		188.96	
100	1 RES WATER	INVE61904407	A	05/04/2017			13968584		1,115	12	0	0	0	63.48		171.72	
100	1 RES WATER	INVE61904407	A	02/03/2017			13961056		1,103	11	0	0	0	56.52		127.27	
100	1 RES WATER	INVE61904407	A	11/01/2016			13953556		1,092	11	0	0	0	52.91		121.55	
100	1 RES WATER	INVE61904407	A	08/03/2016			13946006		1,081	11	0	0	0	52.91		181.55	
100	1 RES WATER	INVE61904407	A	05/05/2016			13938432		1,070	11	0	0	0	52.91		121.55	
100	1 RES WATER	INVE61904407	A	02/05/2016			13930993		1,059	12	0	0	0	57.72		132.60	
100	1 RES WATER	INVE61904407	A	11/09/2015			13923596		1,047	13	0	0	0	61.48		142.60	
100	1 RES WATER	INVE61904407	A	08/07/2015			13916148		1,034	10	0	0	0	46.70		109.10	
100	1 RES WATER	INVE61904407	A	05/07/2015			13908632		1,024	13	0	0	0	60.71		141.83	
100	1 RES WATER	INVE61904407	E	02/20/2015			13901279		1,011	11	0	0	0	51.37		120.01	
100	1 RES WATER	INVE61904407	A	11/07/2014			13893901		1,000	10	0	0	0	46.70		109.10	
100	1 RES WATER	INVE61904407	A	08/05/2014			13886502		990	12	0	0	0	56.04		130.92	
100	1 RES WATER	INVE61904407	A	05/02/2014			13879000		978	10	0	0	0	46.50		108.90	
100	1 RES WATER	INVE61904407	A	02/04/2014			13871703		968	10	0	0	0	36.80		108.40	
100	1 RES WATER	INVE61904407	A	11/06/2013			13864376		958	8	0	0	0	41.40		86.72	
100	1 RES WATER	INVE61904407	A	08/06/2013			13857003		950	9	0	0	0	36.80		97.56	
100	1 RES WATER	INVE61904407	A	05/08/2013			13849578		941	8	0	0	0	36.80		146.72	
100	1 RES WATER	INVE61904407	A	02/05/2013			13842298		933	15	0	0	0	68.56		161.65	
100	1 RES WATER	INVE61904407	A	11/07/2012			13834986		918	16	0	0	0	71.84		229.60	
100	1 RES WATER	INVE61904407	A	08/07/2012			13827627		902	13	0	0	0	58.37		137.80	
100	1 RES WATER	INVE61904407	A	05/07/2012			13820248		889	11	0	0	0	49.39		116.60	
100	1 RES WATER	INVE61904407	A	02/07/2012			13812985		878	12	0	0	0	53.88		127.20	
100	1 RES WATER	INVE61904407	A	11/07/2011			13805697		866	9	0	0	0	40.41		95.40	
100	1 RES WATER	INVE61904407	A	08/04/2011			13798398		857	7	0	0	0	30.09		71.79	
100	1 RES WATER	INVE61904407	E	05/04/2011			13791051		850	2	0	0	0	16.31		44.75	
100	1 RES WATER	INVE61904407	E	02/15/2011			13783856		848	17	0	0	0	72.53		234.08	
100	1 RES WATER	INVE61904407	A	11/03/2010			13776636		831	0	0	0	0	16.31		104.75	
100	1 RES WATER	INVE61904407	A	08/04/2010			13769369		831	10	0	0	0	42.28		101.78	
100	1 RES WATER	INVE61904407	A	05/05/2010			13762078		821	25	0	0	0	104.75		253.50	
100	1 RES WATER	INVE61904407	A	02/02/2010			13754949		796	34	0	0	0	142.46		374.76	
100	1 RES WATER	INVE61904407	E	11/12/2009			13747731		762	18	0	0	0	75.42		182.52	
100	1 RES WATER	INVE61904407	A	08/04/2009			13740449		744	14	0	0	0	57.43		137.10	
100	1 RES WATER	INVE61904407	A	05/12/2009			13733149		730	19	0	0	0	76.76		181.45	
100	1 RES WATER	INVE61904407	A	02/03/2009			13726020		711	20	0	0	0	80.80		191.00	
100	1 RES WATER	INVE61904407	A	11/04/2008			13718787		691	18	0	0	0	72.72		171.90	
100	1 RES WATER	INVE61904407	A	08/01/2008			13711573		673	43	0	0	0	162.16		389.50	
100	1 RES WATER	INVE61904407	A	05/01/2008			13704319		630	37	0	0	0	134.31		325.60	
100	1 RES WATER	INVE61904407	A	02/04/2008			1364764		593	43	0	0	0	156.09		378.40	
100	1 RES WATER	INVE61904407	A	10/31/2007			1357936		550	34	0	0	0	123.42		299.20	
100	1 RES WATER	INVE61904407	A	07/31/2007			1351059		516	20	0	0	0	70.22		167.39	
100	1 RES WATER	INVE61904407	A	05/01/2007			1344266		496	13	0	0	0	44.85		105.95	
100	1 RES WATER	INVE61904407	A	01/31/2007			1337486		483	6	0	0	0	20.70		48.90	

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 1, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 08/07/17

Customer Name: Lawrence Peach

Account: 180420

Service Address: #19 Magic Ave

Rochester NH 03868-5835

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 29 units of water and 58 units of sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of  $\frac{1}{2}$  of the above average consumption for water. It is above the minimum requirements of additional use.
3. The water did not enter the sewer system.
 

a. Total invoiced usage	80 Units
b. Average Consumption (3 years)	<u>22 Units</u>
c. Above Average	58 Units
d. $\frac{1}{2}$ of 58	29 Units

Value of 29 Units of Water at the current water rate of \$5.29 = \$153.41.

Value of 58 Units of Sewer at the current sewer rate of \$6.52 = \$378.16.

**Total abatement = \$531.57 plus accrued interest.**

Lisa J. Clark

Utility Billing Office Supervisor

Date

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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: August 10, 2017  
SUBJECT: Lawrence Peach  
PROPERTY: **19 Magic Ave**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

The customer is filing an appeal for 28 units of water and 56 units of sewer on the July 2017 invoice due to a burst hose fitting.



**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:

Received: 8/7/17

WIS

1. Date of Appeal: AUGUST 7, 2017
2. Property Owner's Name: LAWRENCE PEACH Account #: 180420
3. Billing Address: 19 MAGIC AVE. APT B  
ROCHESTER, NH 03868

4. Service Location: 19 MAGIC AVE ROCHESTER Zip Code 03868
5. Owners Representative: LAWRENCE PEACH
6. Owners Representative's Signature: [Signature]
7. Phone #: (603) 335-3160 Cell: \_\_\_\_\_
8. Email Address: ljpeach@myfairpoint.net

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 04/03/2017 to 07/05/2017
10. Abatement is being requested for:

- a. How many units of water 28 x 5.29 = \$ 148.12
- b. How many units of sewer 56 x 6.52 = \$ 365.12
- c. Water & Sewer Department Fees of: \$ —
- Total \$ 513.24

11. Explanation of Appeal Request:

BURST HOSE FITTING FOR UNDETERMINED  
PERIOD OF TIME BEFORE DISCOVERY, ACCOUNTING  
FOR 56 UNIT WATER & SEWER USAGE ABOVE 24 UNIT  
AVERAGE FOR PREVIOUS 8 QUARTERS. IN ADDITION,  
50% DISPENSATION OF EXCESS USE BEING CLAIMED AS  
A ONCE IN TEN YEAR GRACE —

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES

Who made the repair? HOME OWNER

Has proof of the repair been attached to this appeal form? DNA

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

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**Please note:**

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Account: 180420

6/12/03 - BAD CHECK

7/22/04 TURN OFF 17/23/04 TURN ON - NON-PAYMENT

[2011-04-28 15:06:47 kathy]: CUSTOMER CAME IN TODAY AND LAST CYCLE HAS HIGH USAGE. A FEW MONTHS AGO HE WENT DOWN HIS CELLAR TO FIND SOMETHING AND FOUND THE CELLAR DOOR MUST HAVE BLOWN OPEN AND FROZE SOME PIPES WHERE WATER WAS LEAKING INTO THE CELLAR. CUSTOMER THOUGHT IT WAS ONLY A FEW HOURS BUT WHEN HE OPENED HIS BILL HIS FINDING WERE SHOCKING. WANTS TO APPEAL BILL. GAVE HIM APPEAL PAPER WORK AND ASKED HIM TO RETURN THEM AS SOON AS POSSIBLE.

[2011-05-23 10:47:41 ann]: APPEAL TO BLAINE FOR JUNE UAB

[2011-07-14 11:18:38 ann]: ABATEMENT GRANTED IN THE AMOUNT OF \$270.73 - REVISED BILL SENT

[2011-11-14 12:33:16 kathy]: CUSTOMER CALLED HAS LEAKING METER \*\*TIM WENT OUT TO REPALCE NEPTUNE METER TODAY --JUST REPLACED GASKETS

[2015-10-06 08:50:42 karenb]: DOOR TAGGED TO MOVE TOUCHPAD

[2017-06-14 15:38:23 karenb]: OWNER CAME IN AND STATED THAT HE FOUND HIS OUTSIDE SPIGOT RUNNING. HE WASN'T SURE FOR HOW LONG. IF HIS JULY BILL IS HIGH HE WILL FILL OUT AN APPEAL FORM BUT WANTED IT NOTED.

[2017-06-19 09:08:30 karenb]: TECHNICIAN GOT READ 371; 75 UNITS OF USAGE USED SINCE 4/3/17. DEFINITELY ABOVE NORMAL.  
[2017-08-10 09:53:49 karenb]: APPEAL RECEIVED. SENT FOR SEPTEMBER UAB.

[2017-08-23 14:54:14 karenb]: TECHNICIAN GOT READ TODAY OF 391. 15 UNITS/49 DAYS = .3/DAY - USAGE IS BACK TO NORMAL.





**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13973708	180420	07/24/2017	08/28/2017	0.00	.00	944.80
<b>Amount Due</b>						<b>\$944.80</b>

180420  
PEACH LAWRENCE &  
ALEXANDER JULIE  
19 MAGIC AVE  
ROCHESTER, NH 03868-5835

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013973708400000944801

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
PEACH LAWRENCE &			19 MAGIC AVE /			
Bill Number	Account Number		Past Due Date		Bill Date	
13973708	180420		08/28/2017		07/24/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	07/05/2017	04/03/2017	376	296	80	423.20
RES SEWER					80	521.60
Last Payment Amt			Last Payment Date		Past Due	
308.58			06/14/2017		0.00	
Other Current Charges			Current Charges		Amount Due	
.00			944.80		<b>\$944.80</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.43, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83  
2016 WATER QUALITY REPORT AVAILABLE ONLINE AT:  
[WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT](http://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT)

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



08/10/2017 09:46  
karenb

CITY OF ROCHESTER  
UB Consumption History Report



1  
P  
ubensing

Account Number	Service	Customer # Name	Mfr Meter Number	CD Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
180420		31212	PEACH LAWRENCE &		0103000130000			19	MAGIC AVE			Active
100	1 RES WATER	SENS76167477		A 07/05/2017		13973708	376	80	0	423.20	944.80	
100	1 RES WATER	SENS76167477		A 04/03/2017		13966029	296	26	0	137.54	307.06	
100	1 RES WATER	SENS76167477		A 01/06/2017		13958518	270	25	0	125.02	283.80	
100	1 RES WATER	SENS76167477		A 10/06/2016		13951000	245	11	0	52.91	121.55	
100	1 RES WATER	SENS76167477		A 07/07/2016		13943464	234	19	0	91.39	209.95	
100	1 RES WATER	SENS76167477		A 04/13/2016		13935893	215	24	0	115.44	265.20	
100	1 RES WATER	SENS76167477		A 01/11/2016		13928485	191	30	0	144.30	331.50	
100	1 RES WATER	SENS76167477		A 10/02/2015		13921096	161	24	0	112.16	261.92	
100	1 RES WATER	SENS76167477		A 07/07/2015		13913654	137	33	0	154.11	360.03	
100	1 RES WATER	SENS76167477		A 04/02/2015		13906147	104	17	0	79.39	185.47	
100	1 RES WATER	SENS76167477		A 01/05/2015		13898799	87	17	0	79.39	185.47	
100	1 RES WATER	SENS76167477		A 10/06/2014		13891401	70	20	0	93.40	218.20	
100	1 RES WATER	SENS76167477		A 07/03/2014		13883981	50	19	0	88.73	207.29	
100	1 RES WATER	SENS76167477		A 04/03/2014		13876539	31	17	0	78.68	184.76	
100	1 RES WATER	SENS76167477		A 01/09/2014		13869248	14	14	3	78.20	184.28	
100	1 RES WATER	NEPT31409578		A 10/16/2013		13861903	3,190	3	0	.00	.00	
100	1 RES WATER	NEPT31409578		A 07/16/2013		13854523	3,187	18	0	82.80	195.12	
100	1 RES WATER	NEPT31409578		A 04/04/2013		13847094	3,144	25	0	115.00	271.00	
100	1 RES WATER	NEPT31409578		A 01/22/2013		13839832	3,128	16	0	73.60	173.44	
100	1 RES WATER	NEPT31409578		A 10/16/2012		13832512	3,106	22	0	100.07	236.02	
100	1 RES WATER	NEPT31409578		A 07/16/2012		13825176	3,083	23	0	103.27	243.80	
100	1 RES WATER	NEPT31409578		A 04/13/2012		13817791	3,059	24	0	107.76	254.40	
100	1 RES WATER	NEPT31409578		A 01/19/2012		13810533	3,042	17	0	76.33	180.20	
100	1 RES WATER	NEPT31409578		A 10/18/2011		13803217	3,025	17	0	75.67	180.20	
100	1 RES WATER	NEPT31409578		A 07/13/2011		13795926	3,008	15	0	64.35	153.60	
100	1 RES WATER	NEPT31409578		A 04/18/2011		13788600	2,993	73	0	313.17	747.52	
100	1 RES WATER	NEPT31409578		A 01/20/2011		13781425	2,920	14	0	60.06	143.36	
100	1 RES WATER	NEPT31409578		A 10/18/2010		13774178	2,906	21	0	90.09	215.04	
100	1 RES WATER	NEPT31409578		A 07/16/2010		13766928	2,885	41	0	172.48	416.43	
100	1 RES WATER	NEPT31409578		A 04/13/2010		13759646	2,844	34	0	142.46	344.76	
100	1 RES WATER	NEPT31409578		A 01/07/2010		13752508	2,810	33	0	138.27	334.62	
100	1 RES WATER	NEPT31409578		A 10/14/2009		13745281	2,777	53	0	222.07	537.42	
100	1 RES WATER	NEPT31409578		A 07/01/2009		13737993	2,724	27	0	109.13	258.06	
100	1 RES WATER	NEPT31409578		A 04/16/2009		13730751	2,697	31	0	125.24	296.05	
100	1 RES WATER	NEPT31409578		A 01/20/2009		13723620	2,666	37	0	149.48	353.35	
100	1 RES WATER	NEPT31409578		A 10/07/2008		13716382	2,629	31	0	125.24	296.05	
100	1 RES WATER	NEPT31409578		A 07/08/2008		1369173	2,566	32	0	117.30	283.69	
100	1 RES WATER	NEPT31409578		A 04/08/2008		1369173	2,566	35	0	127.05	308.00	
100	1 RES WATER	NEPT31409578		A 01/11/2008		1362384	2,531	40	0	145.20	352.00	
100	1 RES WATER	NEPT31409578		A 10/05/2007		1355552	2,491	58	0	210.54	510.40	
100	1 RES WATER	NEPT31409578		A 07/09/2007		1348668	2,433	42	0	145.66	345.05	
100	1 RES WATER	NEPT31409578		A 04/12/2007		1341872	2,391	42	0	144.90	342.30	
100	1 RES WATER	NEPT31409578		A 01/09/2007		1335111	2,349	42	0	144.90	342.30	

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



## City of Rochester, New Hampshire

### WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 1, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 8/3/17

Customer Name: Iza Seeking

Account: 202920

Service Address: #14 Cross Rd

Rochester, NH 03868-8600

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

#### **Recommendations**

**I recommend no abatement for this appeal.**

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter readings.
2. The technician took a meter report on 7/31/17, which showed that the usage had returned to normal, there was no constant leak; however there was evidence of constant usage on 7/4/17 and 7/23/17. The homeowner disputes that water was left on these two days.
3. The appellant is responsible for undetected water leaks on property.
4. The owner could not determine the source of the high consumption and per the Water & Sewer Adjustment Policy the appeal should be denied: *"In the event that a customer cannot determine the source or cause of the abnormally high consumption, the customer is required to hire a private licensed plumber to assist the customer in trying to determine said source or cause. If the plumber is unable to determine the source or cause of the abnormally high consumption, the City can only speculate that the customer has located and repaired or corrected said source."*

Lisa J. Clark

Utility Billing Office Supervisor

Date

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WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: August 10, 2017  
SUBJECT: Iza Seekins  
PROPERTY: **14 Cross Rd**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

The customer is filing an appeal for 8 units of water on the July 2017 invoice due to unexplained high usage. A meter report shows water running constantly on 7/4/17 and 7/23/17; customer does not recall anything running on those days.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 8/8/17

*W only*

1. Date of Appeal: 8-3-2017
2. Property Owner's Name: Iza Seekins Account #: 202920
3. Billing Address: 14 Cross Rd  
Rochester N.H
4. Service Location: Same Zip Code 03868
5. Owners Representative: Same
6. Owners Representative's Signature: Same
7. Phone #: 603 948 2778 Cell: \_\_\_\_\_
8. Email Address: \_\_\_\_\_

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 5-2-17 to 7-24-17
10. Abatement is being requested for:

- a. How many units of water \_\_\_\_\_ x 5.29 = \$ 42.32
- b. How many units of sewer \_\_\_\_\_ x 6.52 = \$ \_\_\_\_\_
- c. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ 42.32

11. Explanation of Appeal Request:

*Usually use about 4 units = \$20.<sup>00</sup>*

*Bill was \$63.48*

*Tech couldn't find any leaks.*

*Disputing water running 7.4. 7.23*

*We alone and don't recall*

*running any water (etc)*



12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

No

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

**Please note:**

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Account: 202920

[2017-08-01 13:47:26 karenb]:TECHNICIAN WENT TO PULL METER REPORT AND SHOW HOMEOWNER HOW TO CHECK THE METER DUE TO 12 UNITS OF USAGE ON THE JULY BILL. AVERAGE IS 4 UNITS. METER WAS FOUND TO BE WORKING NORMALLY. THE METER REPORT SHOWED THAT ON 7/4/17 AND 7/23/17 THERE WAS CONSTANT USAGE. TECHNICIAN GOT A READ OF 77 TODAY WHICH SHOWS USAGE IS BACK TO NORMAL. THERE ARE SEVERAL TIMES OF ZERO USAGE, SHOWING THERE IS NOT A CONSTANT LEAK. I CALLED HOMEOWNER TO LET HER KNOW THE RESULTS AND THAT THE METER IS WORKING NORMALLY; PERHAPS SOMETHING WAS LEFT ON FOR THOSE TWO DAYS. SHE DOES NOT REMEMBER ANYTHING OUT OF THE ORDINARY AND REQUESTED THAT I SEND HER UAB APPEAL FORM.

[2017-08-10 10:51:22 karenb]:RECEIVED APPEAL FORM. SENT FOR SEPTEMBER UAB.

Check Spelling

Display as HTML



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check  
and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13974302	202920	07/24/2017	08/28/2017	0.00	.00	63.48
<b>Amount Due</b>						<b>\$63.48</b>

202920  
SEEKINS IZA M  
14 CROSS RD  
ROCHESTER, NH 03868-8600

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013974302500000063487

✕ Detach and return the above portion with your payment ✕



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer				Service Address			
SEEKINS IZA M				14 CROSS RD /			
Bill Number	Account Number		Past Due Date		Bill Date		
13974302	202920		08/28/2017		07/24/2017		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	07/10/2017	04/07/2017	77	65	12	63.48	
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
20.09		05/02/2017	0.00	.00	63.48	<b>\$63.48</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.43, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83  
2016 WATER QUALITY REPORT AVAILABLE ONLINE AT:  
[WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT](http://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT)

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.





08/10/2017 10:51  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

1  
P ubcnsing

Account Number	Customer # Name	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Status
202920	8686	SEEKINS IZA M	020500120000			14 CROSS RD							Active
100	-	1 RES WATER	SENS76167291	A	07/10/2017	77	12		0	63.48	63.48	63.48	63.48
100	-	1 RES WATER	SENS76167291	A	04/07/2017	65	3		0	20.09	20.09	20.09	20.09
100	-	1 RES WATER	SENS76167291	A	01/04/2017	62	4		0	20.09	20.09	20.09	20.09
100	-	1 RES WATER	SENS76167291	A	10/12/2016	58	4		0	19.24	19.24	19.24	19.24
100	-	1 RES WATER	SENS76167291	A	07/18/2016	54	5		0	24.05	24.05	24.05	24.05
100	-	1 RES WATER	SENS76167291	A	04/15/2016	49	4		0	19.24	19.24	19.24	19.24
100	-	1 RES WATER	SENS76167291	A	01/21/2016	45	5		0	24.04	24.04	24.04	24.04
100	-	1 RES WATER	SENS76167291	A	09/29/2015	40	4		0	18.68	18.68	18.68	18.68
100	-	1 RES WATER	SENS76167291	A	07/02/2015	36	6		0	28.02	28.02	28.02	28.02
100	-	1 RES WATER	SENS76167291	A	04/03/2015	30	8		0	37.36	37.36	37.36	37.36
100	-	1 RES WATER	SENS76167291	A	12/30/2014	22	5		0	23.35	23.35	23.35	23.35
100	-	1 RES WATER	SENS76167291	A	10/03/2014	17	5		0	23.35	23.35	23.35	23.35
100	-	1 RES WATER	SENS76167291	A	06/30/2014	12	4		0	18.68	18.68	18.68	18.68
100	-	1 RES WATER	SENS76167291	A	04/01/2014	8	4		0	18.50	18.50	18.50	18.50
100	-	1 RES WATER	SENS76167291	A	01/07/2014	4	4		1	23.00	23.00	23.00	23.00
100	-	1 RES WATER	NEPT31437035	I	10/22/2013	1,488	1		0	0.00	0.00	0.00	0.00
100	-	1 RES WATER	NEPT31437035	A	10/11/2013	1,487	12		0	55.20	55.20	55.20	55.20
100	-	1 RES WATER	NEPT31437035	A	07/12/2013	1,475	13		0	59.80	59.80	59.80	59.80
100	-	1 RES WATER	NEPT31437035	A	04/12/2013	1,462	5		0	23.00	23.00	23.00	23.00
100	-	1 RES WATER	NEPT31437035	A	01/17/2013	1,457	5		0	22.73	22.73	22.73	22.73
100	-	1 RES WATER	NEPT31437035	A	10/15/2012	1,452	6		0	26.94	26.94	26.94	26.94
100	-	1 RES WATER	NEPT31437035	A	07/13/2012	1,446	8		0	35.92	35.92	35.92	35.92
100	-	1 RES WATER	NEPT31437035	A	04/11/2012	1,438	5		0	22.45	22.45	22.45	22.45
100	-	1 RES WATER	NEPT31437035	A	01/17/2012	1,433	6		0	26.94	26.94	26.94	26.94
100	-	1 RES WATER	NEPT31437035	A	10/14/2011	1,427	6		0	26.68	26.68	26.68	26.68
100	-	1 RES WATER	NEPT31437035	A	07/11/2011	1,379	6		0	25.74	25.74	25.74	25.74
100	-	1 RES WATER	NEPT31437035	A	04/13/2011	1,378	6		0	25.74	25.74	25.74	25.74
100	-	1 RES WATER	NEPT31437035	A	01/11/2011	1,409	5		0	21.45	21.45	21.45	21.45
100	-	1 RES WATER	NEPT31437035	A	10/14/2010	1,404	23		0	98.67	98.67	98.67	98.67
100	-	1 RES WATER	NEPT31437035	A	07/14/2010	1,381	8		0	33.63	33.63	33.63	33.63
100	-	1 RES WATER	NEPT31437035	A	04/02/2010	1,373	5		0	20.95	20.95	20.95	20.95
100	-	1 RES WATER	NEPT31437035	A	01/05/2010	1,368	5		0	20.95	20.95	20.95	20.95
100	-	1 RES WATER	NEPT31437035	A	10/05/2009	1,375	5		0	54.47	54.47	54.47	54.47
100	-	1 RES WATER	NEPT31437035	A	07/07/2009	1,363	13		0	20.26	20.26	20.26	20.26
100	-	1 RES WATER	NEPT31437035	A	04/09/2009	1,373	5		0	20.20	20.20	20.20	20.20
100	-	1 RES WATER	NEPT31437035	A	01/13/2009	1,340	5		0	24.24	24.24	24.24	24.24
100	-	1 RES WATER	NEPT31437035	A	10/06/2008	1,334	7		0	28.28	28.28	28.28	28.28
100	-	1 RES WATER	NEPT31437035	A	07/14/2008	1,309	9		0	33.21	33.21	33.21	33.21
100	-	1 RES WATER	NEPT31437035	A	04/11/2008	1,318	10		0	36.30	36.30	36.30	36.30
100	-	1 RES WATER	NEPT31437035	A	12/28/2007	1,362	6		0	21.78	21.78	21.78	21.78
100	-	1 RES WATER	NEPT31437035	A	10/09/2007	1,308	21		0	76.23	76.23	76.23	76.23
100	-	1 RES WATER	NEPT31437035	A	07/11/2007	1,302	17		0	59.02	59.02	59.02	59.02
100	-	1 RES WATER	NEPT31437035	A	04/11/2007	1,264	6		0	20.70	20.70	20.70	20.70
100	-	1 RES WATER	NEPT31437035	A	10/11/2006	1,258	4		0	13.80	13.80	13.80	13.80
100	-	1 RES WATER	NEPT31437035	A	07/12/2006	1,254	7		0	24.15	24.15	24.15	24.15
100	-	1 RES WATER	NEPT31437035	A	04/10/2006	1,247	6		0	19.86	19.86	19.86	19.86
100	-	1 RES WATER	NEPT31437035	A	01/10/2006	1,241	8		0	26.32	26.32	26.32	26.32
100	-	1 RES WATER	NEPT31437035	A	10/11/2005	1,233	10		0	32.90	32.90	32.90	32.90
100	-	1 RES WATER	NEPT31437035	A	07/13/2005	1,223	32		0	105.28	105.28	105.28	105.28
100	-	1 RES WATER	NEPT31437035	A	04/11/2005	1,191	7		0	23.03	23.03	23.03	23.03
100	-	1 RES WATER	NEPT31437035	A	04/11/2005	1,184	6		0	19.74	19.74	19.74	19.74





# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 1, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 08/22/17

Customer Name: Robert Longo

Account: 152920

Service Address: #55 Main St

Rochester NH 03839-5213

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 26 units of water and sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of  $\frac{1}{2}$  of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.
  - a. Total invoiced usage 67 Units
  - b. Average Consumption (3 years) 16 Units
  - c. Above Average 51 Units
  - d.  $\frac{1}{2}$  of 51 26 Units (Rounded Up)

Value of 26 Units of Water at the current water rate of \$5.29 = \$137.54.

Value of 26 Units of Sewer at the current sewer rate of \$6.52 = \$169.52

**Total abatement = \$307.06 plus accrued interest.**

Lisa J. Clark

Utility Billing Office Supervisor

9/1/17  
Date

---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: August 24, 2017  
SUBJECT: Robert Longo  
PROPERTY: **55 Main St**

Please find attached the Water Billing Appeal, pictures, account notes, consumption history and invoice for the above location.

The customer is filing an appeal for 53 units of water and sewer on the July 2017 invoice due to a leaking toilet, which has been repaired.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 8/22/17

1. Date of Appeal: 8/22/17
2. Property Owner's Name: Robert Longo Account #: 152920 *W/S*
3. Billing Address: 55 Main St.  
Rochester, NH 03839
4. Service Location: 55 Main St. Zip Code 03839
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: (603) 332-5545 Cell: (603) 978-9839
8. Email Address: sciocco16@metrocast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 4/13/17 to 7/17/17

10. Abatement is being requested for:

a. How many units of water 53 x 5.29 = \$ 280.37

b. How many units of sewer 53 x 6.52 = \$ 345.56

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ 625.93

11. Explanation of Appeal Request:

Leaking toilet unknown to owner. Corroded  
overflow tube, flush valve, flush pipe.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? Yes

If yes, has the leak been repaired? Parts just arrived. Water to toilet is off.

Who made the repair? Owner - Robert Longo

Has proof of the repair been attached to this appeal form? Photos of parts attached.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No.

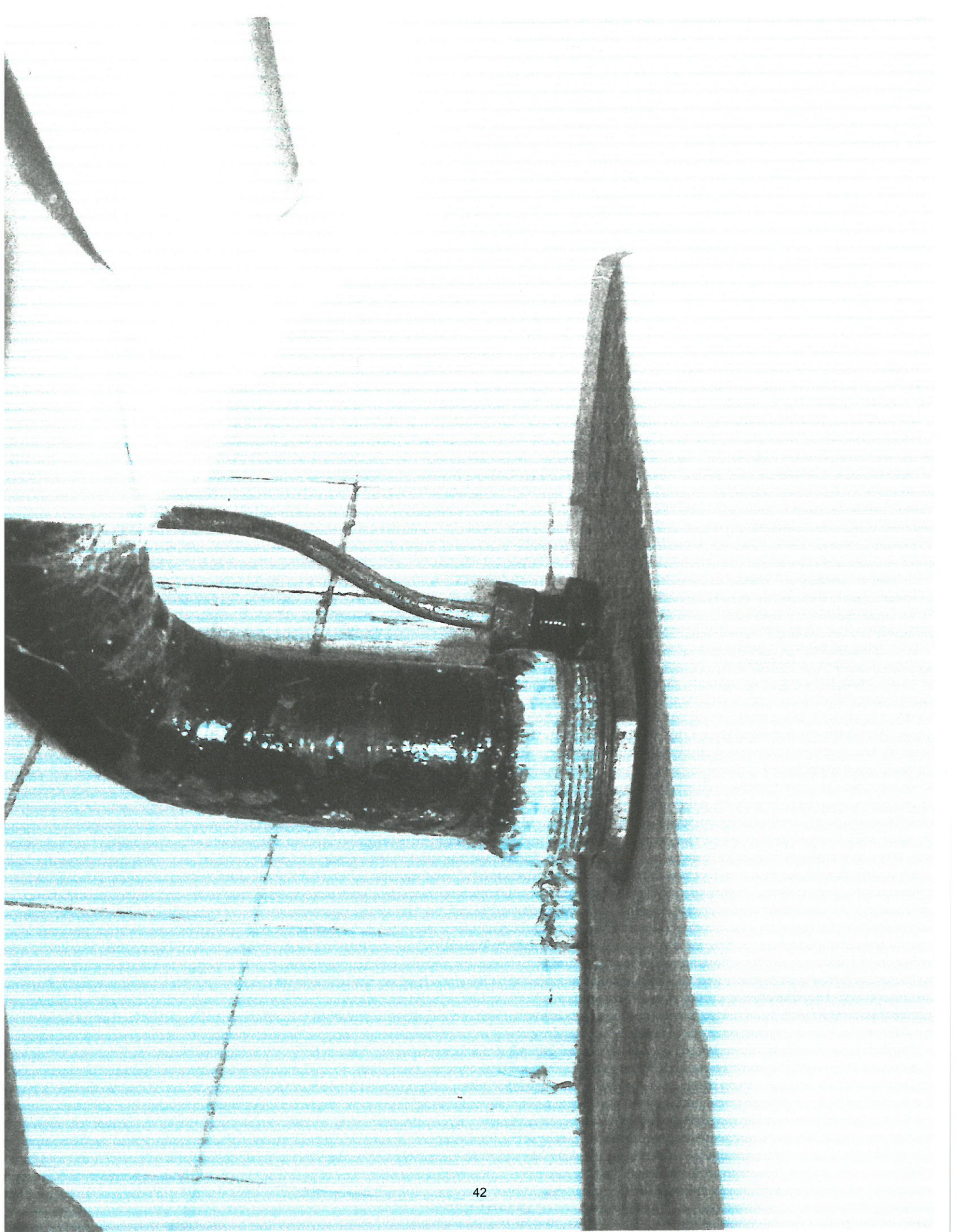
**Please note:**

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3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

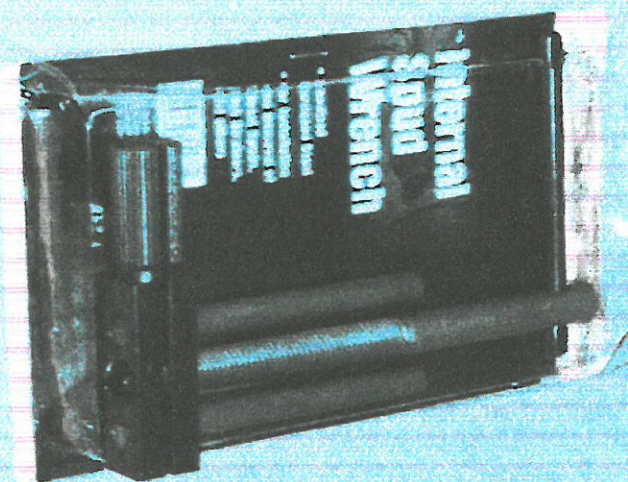














Accounts

File Edit Tools Insert Help

Account: 152920

[2017-08-09 10:40:14 karenb]:TECHNICIAN WENT OUT ON 8/7/17 TO CHECK METER WITH CUSTOMER AND GET A METER REPORT DUE TO HIGH USAGE. READ WAS 320; AVERAGE OF .76/DAY. METER REPORT SHOWED THAT THERE WAS A LEAK UNTIL 7/29/17. LEFT VOICEMAIL FOR CUSTOMER.

[2017-08-10 10:23:41 karenb]:CUSTOMER CALLED BACK TO INQUIRE ABOUT APPEAL. HE STATED THAT IT WAS A TOILET LEAK. I EXPLAINED THAT HE DOES MEET THE GUIDELINES FOR AN APPEAL BUT IT WOULD ONLY BE ONCE IN TEN YEARS. HE STATED HE UNDERSTOOD AND WOULD STILL BE SENDING IN THE PAPERWORK.

[2017-08-22 11:41:15 karenb]: RECEIVED UAB FORM. SENT FOR SEPTEMBER UAB.

[2017-08-24 13:20:45 karenb]: TECHNICIAN GOT A READ TODAY AND IT WAS 322. 2 UNITS/17 DAYS = .1/DAY. SHOWS LEAK IS REPAIRED AND USAGE IS BACK TO NORMAL.

Check Spelling

Display as HTML



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check  
and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13972738	152920	07/24/2017	08/28/2017	0.00	.00	791.27
<b>Amount Due</b>						<b>\$791.27</b>

152920  
LONGO ROBERT D  
55 MAIN ST  
ROCHESTER, NH 03839-5213

Please Note Address Correction Below:

Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013972738200000791277

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
LONGO ROBERT D			55 MAIN ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
13972738	152920		08/28/2017		07/24/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	07/17/2017	04/13/2017	304	237	67	354.43
RES SEWER					67	436.84
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
118.10	05/26/2017	0.00	.00	791.27	<b>\$791.27</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.43, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83  
2016 WATER QUALITY REPORT AVAILABLE ONLINE AT:  
[WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT](http://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT)

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

### Remit payment to:

City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

### For all other correspondence or accounting inquiries:

City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



08/22/2017 11:44  
karenb

CITY OF ROCHESTER  
UB Consumption History Report



1  
P  
ubensing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
152920		303923	LONGO ROBERT D				013800200000			55 MAIN ST				Active
100	-	1 RES WATER	SENS76166686	A	07/17/2017		13972738	304		67	0	354.43	791.27	
100	-	1 RES WATER	SENS76166686	A	04/13/2017		13965064	237		10	0	52.90	118.10	
100	-	1 RES WATER	SENS76166686	A	01/12/2017		13957558	227		10	0	50.50	114.30	
100	-	1 RES WATER	SENS76166686	A	10/19/2016		13950034	217		28	0	134.68	309.40	
100	-	1 RES WATER	SENS76166686	A	06/30/2016		13942516	189		38	0	182.78	419.90	
100	-	1 RES WATER	SENS76166686	A	04/04/2016		13934935	151		14	0	67.34	154.70	
100	-	1 RES WATER	SENS76166686	A	01/05/2016		13927528	137		13	0	62.53	143.65	
100	-	1 RES WATER	SENS76166686	A	10/13/2015		13920140	124		16	0	75.02	174.86	
100	-	1 RES WATER	SENS76166686	A	07/09/2015		13912698	108		11	0	51.37	120.01	
100	-	1 RES WATER	SENS76166686	A	04/08/2015		13905191	97		11	0	51.37	120.01	
100	-	1 RES WATER	SENS76166686	A	01/06/2015		13897849	86		10	0	46.70	109.10	
100	-	1 RES WATER	SENS76166686	A	10/14/2014		13890449	76		18	0	84.06	196.38	
100	-	1 RES WATER	SENS76166686	A	07/07/2014		13883038	58		18	0	84.06	196.38	
100	-	1 RES WATER	SENS76166686	A	04/04/2014		13875599	40		11	0	50.95	119.59	
100	-	1 RES WATER	SENS76166686	A	01/17/2014		13868302	29		14	0	64.40	151.76	
100	-	1 RES WATER	SENS76166686	A	10/02/2013		13860961	15		15	0	69.00	162.60	
100	-	1 RES WATER	NEPT31379343	I	07/24/2013		0	922		0	0	.00	.00	
100	-	1 RES WATER	NEPT31379343	A	07/22/2013		13853586	922		11	0	50.60	119.24	
100	-	1 RES WATER	NEPT31379343	A	04/01/2013		13846158	911		10	0	46.00	108.40	
100	-	1 RES WATER	NEPT31379343	A	01/08/2013		13838887	901		11	0	49.87	117.65	
100	-	1 RES WATER	NEPT31379343	A	10/02/2012		13831569	890		19	0	85.31	201.40	
100	-	1 RES WATER	NEPT31379343	A	07/06/2012		13824236	871		13	0	58.37	137.80	
100	-	1 RES WATER	NEPT31379343	A	04/04/2012		13816846	858		11	0	49.39	116.60	
100	-	1 RES WATER	NEPT31379343	A	01/06/2012		13809587	847		11	0	49.39	116.60	
100	-	1 RES WATER	NEPT31379343	A	10/04/2011		13802271	836		40	0	176.91	419.15	
100	-	1 RES WATER	NEPT31379343	A	06/29/2011		13794976	796		36	0	154.44	368.64	
100	-	1 RES WATER	NEPT31379343	A	04/07/2011		13787655	760		14	0	60.06	143.36	
100	-	1 RES WATER	NEPT31379343	A	01/05/2011		13780485	746		12	0	51.48	122.88	
100	-	1 RES WATER	NEPT31379343	A	10/08/2010		13773234	734		18	0	77.22	184.32	
100	-	1 RES WATER	NEPT31379343	A	07/07/2010		13765991	716		13	0	54.56	131.91	
100	-	1 RES WATER	NEPT31379343	A	04/07/2010		13758710	703		10	0	46.09	111.54	
100	-	1 RES WATER	NEPT31379343	A	01/11/2010		13751566	692		5	0	41.90	101.40	
100	-	1 RES WATER	NEPT31379343	A	10/07/2009		13744339	682		18	0	20.95	50.70	
100	-	1 RES WATER	NEPT31379343	A	07/07/2009		13737058	677		5	0	72.91	172.65	
100	-	1 RES WATER	NEPT31379343	A	03/31/2009		13729819	659		13	0	52.52	124.15	
100	-	1 RES WATER	NEPT31379343	A	12/31/2008		13722691	646		9	0	36.36	85.95	
100	-	1 RES WATER	NEPT31379343	A	09/30/2008		13715452	637		5	0	20.20	47.75	
100	-	1 RES WATER	NEPT31379343	A	07/02/2008		13708256	632		5	0	18.19	44.08	
100	-	1 RES WATER	NEPT31379343	A	04/09/2008		1368254	627		9	0	32.67	79.20	
100	-	1 RES WATER	NEPT31379343	A	01/07/2008		1361469	618		7	0	25.41	61.60	
100	-	1 RES WATER	NEPT31379343	A	10/01/2007		1354651	611		6	0	21.78	52.80	
100	-	1 RES WATER	NEPT31379343	A	07/02/2007		1347768	605		6	0	20.72	48.98	
100	-	1 RES WATER	NEPT31379343	A	04/04/2007		1340978	599		5	0	17.25	40.75	
100	-	1 RES WATER	NEPT31379343	A	01/04/2007		1334212	594		7	0	24.15	57.05	
100	-	1 RES WATER	NEPT31379343	A	10/05/2006		1327446	587		5	0	17.25	40.75	
100	-	1 RES WATER	NEPT31379343	A	07/06/2006		1320625	582		9	0	29.70	68.54	
100	-	1 RES WATER	NEPT31379343	A	04/03/2006		1313895	573		6	0	19.74	45.48	
100	-	1 RES WATER	NEPT31379343	A	01/03/2006		1307199	567		9	0	29.61	68.22	
100	-	1 RES WATER	NEPT31379343	A	09/30/2005		1300488	558		11	0	36.19	83.33	
100	-	1 RES WATER	NEPT31379343	A	06/30/2005		125561	547		10	0	32.90	71.90	
100	-	1 RES WATER	NEPT31379343	A	03/31/2005		118895	537		11	0	36.19	71.90	



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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
510001	406102	TRANSFER FROM CIP	0	0	-103,730.16	.00	.00	103,730.16	100.0%
510001	406105	XFER FROM RET EARNIN	-2,182,341	-2,283,167	.00	.00	.00	-2,283,166.71	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-34,127.58	.00	.00	9,127.58	136.5%
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-90,822.68	.00	.00	40,822.68	181.6%
510001	406601	USER FEES	-3,500,000	-3,500,000	-3,053,093.73	.00	.00	-446,906.27	87.2%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-13,227.42	.00	.00	1,227.42	110.2%
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	-28,680.00	.00	.00	4,680.00	119.5%
TOTAL WATER WORKS REVENUE			-5,795,841	-5,896,667	-3,326,181.57	.00	.00	-2,570,485.14	56.4%
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	575,907	575,907	549,571.94	.00	.00	26,335.06	95.4%
51601057	511099	SALARIES - ADJUSTM	2,741	2,741	3,246.80	.00	.00	-505.80	118.5%*
51601057	513001	OVERTIME - REGULAR	40,000	40,000	43,791.75	.00	.00	-3,791.75	109.5%*
51601057	515001	ON CALL	4,497	4,497	4,497.34	.00	.00	-.34	100.0%*
51601057	516000	LONGEVITY	1,393	1,393	1,345.52	.00	.00	47.48	96.6%
51601057	519000	TRAVEL ALLOWANCE	0	0	499.98	.00	.00	-499.98	100.0%*
51601057	521100	HEALTH INSURANCE	155,059	155,059	154,082.26	.00	.00	976.74	99.4%
51601057	521200	DENTAL INSURANCE	2,720	2,720	2,461.83	.00	.00	258.17	90.5%
51601057	521300	LIFE INSURANCE	667	667	1,080.85	.00	.00	-413.85	162.0%*
51601057	522000	SOCIAL SECURITY CO	45,587	45,587	43,875.36	.00	.00	1,711.64	96.2%
51601057	523000	RETIRE CONTRIBUTIO	69,133	69,133	67,050.18	.00	.00	2,082.82	97.0%
51601057	526000	WORKERS' COMPENSAT	26,499	26,499	26,482.00	.00	.00	17.00	99.9%
51601057	528001	DISABILITY INSURAN	3,986	3,986	5,463.80	.00	.00	-1,477.80	137.1%*
51601057	532001	STAFF DEVELOPMENT	5,794	5,794	5,270.03	.00	.00	523.97	91.0%
51601057	533000	OTHER PROF SERVICE	9,672	9,672	8,086.68	.00	.00	1,585.32	83.6%
51601057	533000	12540 EMERGENCY TAN	0	0	5,678.00	.00	.00	-5,678.00	100.0%*
51601057	533001	AUDIT	3,910	3,910	3,910.00	.00	.00	.00	100.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	6,392.07	.00	.00	5,407.93	54.2%
51601057	533004	MEDICAL SERVICES	500	500	114.41	.00	.00	385.59	22.9%
51601057	533009	14542 ROCHESTER HIL	0	0	31,676.11	.00	.00	-31,676.11	100.0%*
51601057	533010	LABOR NEGOTIATIONS	1,000	1,000	595.00	.00	.00	405.00	59.5%
51601057	534003	SOFTWARE MAINTENAN	23,425	23,425	20,132.09	.00	.00	3,292.91	85.9%

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51601057	541100	WATER & SEWERAGE	6,000	6,000	7,686.34	.00	.00	-1,686.34	128.1%*
51601057	542300	CUSTODIAL SERVICES	2,100	2,100	2,004.75	.00	.00	95.25	95.5%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	635.68	.00	.00	364.32	63.6%
51601057	543002	EQUIPMENT MAINTENA	1,135	1,135	1,135.00	.00	.00	.00	100.0%
51601057	544200	RENTAL OF EQUIPMEN	410	410	410.00	.00	.00	.00	100.0%
51601057	544400	RENTAL OF COMP/COM	1,823	1,823	1,816.28	.00	.00	6.72	99.6%
51601057	544500	LEASE COPIER/PRINT	1,656	1,656	2,091.08	.00	.00	-435.08	126.3%*
51601057	552001	FLEET INSURANCE	3,029	3,029	3,930.00	.00	.00	-901.00	129.7%*
51601057	552003	GENERAL LIABILITY	5,942	5,942	5,388.00	.00	.00	554.00	90.7%
51601057	553400	POSTAGE FEES	400	400	214.28	.00	.00	185.72	53.6%
51601057	554000	ADVERTISING	1,650	1,650	697.66	.00	.00	952.34	42.3%
51601057	555000	PRINTING AND BINDI	1,839	1,839	1,797.94	.00	.00	41.06	97.8%
51601057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	375	5.74	.00	.00	369.26	1.5%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	2,853.46	.00	.00	197.54	93.5%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	7,985.49	.00	.00	1,014.51	88.7%
51601057	561010	CLOTHING	5,800	5,800	5,465.46	.00	.00	334.54	94.2%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	4,986.88	.00	.00	13.12	99.7%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,800.00	.00	.00	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	3,617.34	.00	.00	7.66	99.8%
51601057	562600	VEHICLE FUEL	21,420	21,420	12,250.65	.00	.00	9,169.35	57.2%
51601057	573401	ADMIN EQUIPMENT	2,335	2,335	2,334.86	.00	.00	.14	100.0%
51601057	573900	OTHER EQUIPMENT	7,000	7,000	7,102.64	.00	.00	-102.64	101.5%*
51601057	575100	INVENTORY PURCHASE	109,000	109,000	109,577.20	.00	.00	-577.20	100.5%*
51601057	581000	DUES AND FEES	1,020	1,020	91.66	.00	.00	928.34	9.0%
51601057	583000	INTEREST EXPENSE	545,886	545,886	487,182.61	.00	.00	58,703.39	89.2%
51601057	584000	CONTINGENCY	20,000	7,500	.00	.00	.00	7,500.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	2,068.01	.00	.00	681.99	75.2%
51601057	589031	LIEN DISCHARGE FEE	600	600	293.66	.00	.00	306.34	48.9%
51601057	591000	REDEMPTION OF PRIN	1,429,547	1,429,547	1,403,722.44	.00	.00	25,824.56	98.2%
51601057	592001	DEPRECIATION	1,278,950	1,278,950	.00	.00	.00	1,278,950.00	.0%
51601057	593002	TRANS TO CAPITAL P	167,000	267,826	267,825.71	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	25,000.00	.00	.00	.00	100.0%
TOTAL WATER WORKS EXPENSE			4,659,133	4,747,459	3,362,774.82	.00	.00	1,384,683.89	70.8%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	281,181	281,181	279,978.06	.00	.00	1,202.94	99.6%
51601073	513001	OVERTIME - REGULAR	15,000	15,000	18,697.66	.00	.00	-3,697.66	124.7%*

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	515001	ON CALL	16,285	16,285	16,292.50	.00	.00	-7.50	100.0%*
51601073	516000	LONGEVITY	200	200	.00	.00	.00	200.00	.0%
51601073	521100	HEALTH INSURANCE	107,812	107,812	104,214.87	.00	.00	3,597.13	96.7%
51601073	521200	DENTAL INSURANCE	1,500	1,500	1,452.63	.00	.00	47.37	96.8%
51601073	521300	LIFE INSURANCE	225	225	464.44	.00	.00	-239.44	206.4%*
51601073	522000	SOCIAL SECURITY CO	22,543	22,543	22,490.03	.00	.00	52.97	99.8%
51601073	523000	RETIREMENT CONTRIB	33,109	33,109	33,002.60	.00	.00	106.40	99.7%
51601073	526000	WORKERS' COMPENSAT	5,531	5,531	5,527.00	.00	.00	4.00	99.9%
51601073	528001	DISABILITY INSURAN	1,924	1,924	2,818.81	.00	.00	-894.81	146.5%*
51601073	533002	ENGINEERING SERVIC	11,000	11,000	10,417.19	.00	.00	582.81	94.7%
51601073	533006	LABORATORY SERVICE	19,360	30,360	26,887.63	.00	.00	3,472.37	88.6%
51601073	543000	REPAIR AND MAINTEN	58,563	58,563	48,061.12	.00	.00	10,501.88	82.1%
51601073	543002	EQUIPMENT MAINTENA	68,999	68,599	68,175.05	.00	.00	423.95	99.4%
51601073	544500	LEASE COPIER/PRINT	800	800	605.58	.00	.00	194.42	75.7%
51601073	552002	PROPERTY INSURANCE	6,831	6,831	7,150.00	.00	.00	-319.00	104.7%*
51601073	553000	COMMUNICATIONS	10,360	11,760	13,165.30	.00	.00	-1,405.30	111.9%*
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	918.48	.00	.00	81.52	91.8%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	1,600.00	.00	.00	.00	100.0%
51601073	561010	CLOTHING	5,500	5,500	4,493.96	.00	.00	1,006.04	81.7%
51601073	561015	SAFETY EQUIPMENT &	4,050	4,050	4,041.70	.00	.00	8.30	99.8%
51601073	561031	CHEMICALS	187,500	150,900	116,290.28	.00	.00	34,609.72	77.1%
51601073	561037	LABORATORY SUPPLIE	8,000	8,000	5,622.04	.00	.00	2,377.96	70.3%
51601073	561040	EQUIPMENT REPAIR S	30,000	30,000	29,193.35	.00	.00	806.65	97.3%
51601073	562200	ELECTRICITY	126,000	126,000	155,263.81	.00	.00	-29,263.81	123.2%*
51601073	562400	HEATING FUEL	34,000	34,000	19,328.24	.00	.00	14,671.76	56.8%
51601073	573900	OTHER EQUIPMENT	15,400	52,500	52,454.16	.00	.00	45.84	99.9%
51601073	589030	PROP TAX TO OTH CO	3,155	3,155	3,099.00	.00	.00	56.00	98.2%
TOTAL WATER TREATMENT PLANT			1,077,428	1,089,928	1,051,705.49	.00	.00	38,222.51	96.5%

51601570 WATER REVENUE OFFICE

51601570	511001	SALARIES - FULL TI	31,159	31,159	32,617.60	.00	.00	-1,458.60	104.7%*
51601570	513001	OVERTIME - REGULAR	0	0	202.36	.00	.00	-202.36	100.0%*
51601570	516000	LONGEVITY	163	163	100.00	.00	.00	63.00	61.3%
51601570	521100	HEALTH INSURANCE	11,616	11,616	12,476.84	.00	.00	-860.84	107.4%*
51601570	521200	DENTAL INSURANCE	221	221	220.89	.00	.00	.11	100.0%
51601570	521300	LIFE INSURANCE	26	26	55.64	.00	.00	-29.64	214.0%*
51601570	522000	SOCIAL SECURITY CO	2,145	2,145	2,306.29	.00	.00	-161.29	107.5%*
51601570	523000	RETIREMENT CONTRIB	3,497	3,497	3,663.71	.00	.00	-166.71	104.8%*
51601570	526000	WORKERS' COMPENSAT	68	68	68.00	.00	.00	.00	100.0%
51601570	528001	DISABILITY INSURAN	219	219	333.18	.00	.00	-114.18	152.1%*



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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601570	543000	REPAIR AND MAINTEN	1,200	1,200	1,154.71	.00	.00	45.29	96.2%
51601570	553400	POSTAGE FEES	8,256	8,256	8,426.31	.00	.00	-170.31	102.1%*
51601570	555000	PRINTING AND BINDI	410	410	271.25	.00	.00	138.75	66.2%
51601570	561003	OFFICE SUPPLIES	300	300	300.00	.00	.00	.00	100.0%
TOTAL WATER REVENUE OFFICE			59,280	59,280	62,196.78	.00	.00	-2,916.78	104.9%
TOTAL WATER ENTERPRISE FUND			0	0	1,150,495.52	.00	.00	-1,150,495.52	100.0%
TOTAL REVENUES			-5,795,841	-5,896,667	-3,326,181.57	.00	.00	-2,570,485.14	
TOTAL EXPENSES			5,795,841	5,896,667	4,476,677.09	.00	.00	1,419,989.62	
GRAND TOTAL			0	0	1,150,495.52	.00	.00	-1,150,495.52	100.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
520001	403003	CONTRIBUTED CAPITAL	0	0	-419,706.00	.00	.00	419,706.00	100.0%
520001	406102	TRANSFER FROM CIP	0	0	-1,707.00	.00	.00	1,707.00	100.0%
520001	406105	XFER FROM RET EARNIN	-1,677,334	-1,677,334	.00	.00	.00	-1,677,334.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-10,441.96	.00	.00	6,441.96	261.0%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	.00	.00	.00	-16,049.00	.0%*
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	-3,637.50	.00	.00	-6,362.50	36.4%*
520001	406601	USER FEES	-4,500,000	-4,500,000	-3,652,554.71	.00	.00	-847,445.29	81.2%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-11,318.48	.00	.00	-681.52	94.3%*
520001	406607	IMPACT FEES	-14,000	-14,000	-109,587.00	.00	.00	95,587.00	782.8%
520001	406701	SEPTIC DISPOSAL PERM	-175,000	-175,000	-103,173.00	.00	.00	-71,827.00	59.0%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-15,617.64	.00	.00	5,617.64	156.2%
TOTAL SEWER WORKS REVENUE			-6,420,883	-6,420,883	-4,330,243.29	.00	.00	-2,090,639.71	67.4%
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-345,384	-345,384	-35,670.00	.00	.00	-309,714.00	10.3%*
520002	406307	STATE AID GRANT C-77	-7,291	-7,291	-7,290.00	.00	.00	-1.00	100.0%*
520002	406308	STATE AID GRANT C-77	-11,681	-11,681	-3,021.00	.00	.00	-8,660.00	25.9%*
520002	406309	STATE AID GRANT C-83	-45,206	-45,206	-17,421.00	.00	.00	-27,785.00	38.5%*
520002	406310	STATE AID GRANT C-83	-14,811	-14,811	-5,116.00	.00	.00	-9,695.00	34.5%*
520002	406311	STATE AID GRANT C-83	-31,901	-31,901	-11,875.00	.00	.00	-20,026.00	37.2%*
520002	406312	STATE AID GRANT C-85	0	0	-21,396.00	.00	.00	21,396.00	100.0%
TOTAL SEWER WORKS REVENUE			-456,274	-456,274	-101,789.00	.00	.00	-354,485.00	22.3%
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	387,548	387,548	370,174.78	.00	.00	17,373.22	95.5%
52602057	511099	SALARIES - ADJUSTM	2,741	2,741	3,246.82	.00	.00	-505.82	118.5%*
52602057	513001	OVERTIME - REGULAR	8,100	8,100	6,041.89	.00	.00	2,058.11	74.6%
52602057	515001	ON CALL	4,497	4,497	4,497.34	.00	.00	-.34	100.0%*

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	516000	LONGEVITY	1,393	1,393	1,345.55	.00	.00	47.45	96.6%
52602057	519000	TRAVEL ALLOWANCE	0	0	499.98	.00	.00	-499.98	100.0%*
52602057	521100	HEALTH INSURANCE	99,563	99,563	96,688.70	.00	.00	2,874.30	97.1%
52602057	521200	DENTAL INSURANCE	1,529	1,529	1,414.64	.00	.00	114.36	92.5%
52602057	521300	LIFE INSURANCE	516	516	776.89	.00	.00	-260.89	150.6%*
52602057	522000	SOCIAL SECURITY CO	29,248	29,248	27,964.32	.00	.00	1,283.68	95.6%
52602057	523000	RETIRE CONTRIBUTIO	44,836	44,836	42,942.08	.00	.00	1,893.92	95.8%
52602057	526000	WORKERS' COMPENSAT	15,880	15,880	15,870.00	.00	.00	10.00	99.9%
52602057	528001	DISABILITY INSURAN	2,627	2,627	3,599.59	.00	.00	-972.59	137.0%*
52602057	532001	STAFF DEVELOPMENT	6,344	6,344	6,314.11	.00	.00	29.89	99.5%
52602057	533000	OTHER PROF SERVICE	6,780	6,780	6,521.18	.00	.00	258.82	96.2%
52602057	533001	AUDIT	3,910	3,910	3,910.00	.00	.00	.00	100.0%
52602057	533004	MEDICAL SERVICES	500	500	172.72	.00	.00	327.28	34.5%
52602057	533010	LABOR NEGOTIATIONS	1,000	1,000	595.00	.00	.00	405.00	59.5%
52602057	534003	SOFTWARE MAINTENAN	19,016	19,016	18,962.34	.00	.00	53.66	99.7%
52602057	542300	CUSTODIAL SERVICES	2,000	2,000	2,004.75	.00	.00	-4.75	100.2%*
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	2,360.00	.00	.00	.00	100.0%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	730.92	.00	.00	1,769.08	29.2%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	2,014.87	.00	.00	2,098.13	49.0%
52602057	544200	RENTAL OF EQUIPMEN	400	400	145.25	.00	.00	254.75	36.3%
52602057	544400	RENTAL OF COMP/COM	2,352	2,352	1,836.00	.00	.00	516.00	78.1%
52602057	544500	LEASE COPIER/PRINT	1,600	1,600	1,066.55	.00	.00	533.45	66.7%
52602057	552001	FLEET INSURANCE	4,241	4,241	8,886.00	.00	.00	-4,645.00	209.5%*
52602057	552002	PROPERTY INSURANCE	5,362	5,362	5,589.00	.00	.00	-227.00	104.2%*
52602057	552003	GENERAL LIABILITY	5,677	5,677	5,122.00	.00	.00	555.00	90.2%
52602057	553400	POSTAGE FEES	500	500	338.17	.00	.00	161.83	67.6%
52602057	554000	ADVERTISING	735	735	662.67	.00	.00	72.33	90.2%
52602057	555000	PRINTING AND BINDI	1,639	1,639	1,596.11	.00	.00	42.89	97.4%
52602057	556000	TUITION	6,900	6,900	.00	.00	.00	6,900.00	.0%
52602057	558000	TRAVEL	875	875	11.72	.00	.00	863.28	1.3%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	3,751.77	.00	.00	-403.77	112.1%*
52602057	561005	PUBLICATIONS	32	32	32.00	.00	.00	.00	100.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	12,095.69	.00	.00	1,404.31	89.6%
52602057	561009	TRAINING MATERIALS	250	250	250.00	.00	.00	.00	100.0%
52602057	561010	CLOTHING	5,615	5,615	3,097.82	.00	.00	2,517.18	55.2%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	5,886.84	.00	.00	13.16	99.8%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	1,650.00	.00	.00	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	600.00	.00	.00	.00	100.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	5,800.36	.00	.00	199.64	96.7%
52602057	562600	VEHICLE FUEL	41,000	41,000	23,616.97	.00	.00	17,383.03	57.6%
52602057	573401	ADMIN EQUIPMENT	1,635	2,535	2,535.00	.00	.00	.00	100.0%
52602057	573900	OTHER EQUIPMENT	6,500	6,500	5,038.82	.00	.00	1,461.18	77.5%
52602057	575100	INVENTORY PURCHASE	12,500	12,500	12,190.99	.00	.00	309.01	97.5%



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52602057	581000	DUES AND FEES	1,090	1,090	91.67	.00	.00	998.33	8.4%
52602057	583000	INTEREST EXPENSE	481,493	481,493	447,501.91	.00	.00	33,991.09	92.9%
52602057	584000	CONTINGENCY	15,000	10,258	.00	.00	.00	10,258.21	.0%
52602057	589001	STATE PERMITS & FE	1,650	1,650	978.98	.00	.00	671.02	59.3%
52602057	589034	ABATEMENTS/OVERLAY	0	4,742	6,937.79	.00	.00	-2,196.00	146.3%*
52602057	591000	REDEMPTION OF PRIN	2,026,656	2,026,656	2,017,153.79	.00	.00	9,502.21	99.5%
52602057	593002	TRANS TO CAPITAL P	143,500	143,500	143,500.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	25,000.00	.00	.00	.00	100.0%
TOTAL SEWER WORKS EXPENSE			3,475,701	3,476,601	3,367,112.34	.00	.00	109,488.66	96.9%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	437,756	437,756	433,946.81	.00	.00	3,809.19	99.1%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	37,925.60	.00	.00	-5,425.60	116.7%*
52602074	515001	ON CALL	29,438	29,438	27,769.29	.00	.00	1,668.71	94.3%
52602074	516000	LONGEVITY	600	600	600.00	.00	.00	.00	100.0%
52602074	521100	HEALTH INSURANCE	94,174	94,174	105,249.60	.00	.00	-11,075.60	111.8%*
52602074	521200	DENTAL INSURANCE	1,794	1,794	2,160.88	.00	.00	-366.88	120.5%*
52602074	521300	LIFE INSURANCE	356	356	746.20	.00	.00	-390.20	209.6%*
52602074	522000	SOCIAL SECURITY CO	37,110	37,110	36,846.48	.00	.00	263.52	99.3%
52602074	523000	RETIREMENT CONTRIB	52,598	52,598	52,300.64	.00	.00	297.36	99.4%
52602074	526000	WORKERS' COMPENSAT	4,739	4,739	4,736.00	.00	.00	3.00	99.9%
52602074	528001	DISABILITY INSURAN	2,476	2,476	3,716.51	.00	.00	-1,240.51	150.1%*
52602074	533000	OTHER PROF SERVICE	121,834	121,834	55,741.39	.00	.00	66,092.61	45.8%
52602074	533006	LABORATORY SERVICE	119,699	119,699	41,645.76	.00	.00	78,053.24	34.8%
52602074	534009	INDUSTRIAL PRETREA	32,755	32,755	11,743.86	.00	.00	21,011.14	35.9%
52602074	543000	REPAIR AND MAINTEN	87,547	87,547	55,732.29	.00	.00	31,814.71	63.7%
52602074	543002	EQUIPMENT MAINTENA	122,576	122,576	81,805.97	.00	.00	40,770.03	66.7%
52602074	544500	LEASE COPIER/PRINT	1,852	1,852	1,334.34	.00	.00	517.66	72.0%
52602074	552002	PROPERTY INSURANCE	4,849	4,849	5,228.00	.00	.00	-379.00	107.8%*
52602074	553000	COMMUNICATION	10,844	10,844	11,746.64	.00	.00	-902.64	108.3%*
52602074	559000	MISC PURCHASED SER	15,500	15,500	15,000.00	.00	.00	500.00	96.8%
52602074	561001	JANITORIAL SUPPLIE	1,500	1,500	1,338.21	.00	.00	161.79	89.2%
52602074	561002	BUILDING MAINT SUP	7,450	7,450	3,942.04	.00	.00	3,507.96	52.9%
52602074	561010	CLOTHING	9,025	9,025	6,086.17	.00	.00	2,938.83	67.4%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	1,366.59	.00	.00	4,833.41	22.0%
52602074	561031	CHEMICAL	327,286	327,286	124,192.21	.00	.00	203,093.79	37.9%
52602074	561037	LABORATORY SUPPLIE	28,057	28,057	21,276.67	.00	.00	6,780.33	75.8%
52602074	561040	EQUIPMENT REPAIR S	81,570	81,570	78,908.81	.00	.00	2,661.19	96.7%
52602074	562200	ELECTRICITY	375,000	375,000	358,187.21	.00	.00	16,812.79	95.5%
52602074	562400	HEATING FUEL	43,000	43,000	21,406.13	.00	.00	21,593.87	49.8%

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52602074	573900	OTHER EQUIPMENT	22,075	21,175	13,690.88	.00	.00	7,484.12	64.7%
52602074	592001	DEPRECIATION	1,230,057	1,230,057	.00	.00	.00	1,230,057.00	.0%
		TOTAL SEWER TREATMENT PLANT	3,342,217	3,341,317	1,616,371.18	.00	.00	1,724,945.82	48.4%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	31,159	31,159	32,618.39	.00	.00	-1,459.39	104.7%*
52602470	513001	OVERTIME - REGULAR	0	0	202.39	.00	.00	-202.39	100.0%*
52602470	516000	LONGEVITY	163	163	100.00	.00	.00	63.00	61.3%
52602470	521100	HEALTH INSURANCE	11,620	11,620	12,477.67	.00	.00	-857.67	107.4%*
52602470	521200	DENTAL INSURANCE	222	222	221.15	.00	.00	.85	99.6%
52602470	521300	LIFE INSURANCE	27	27	55.90	.00	.00	-28.90	207.0%*
52602470	522000	SOCIAL SECURITY CO	2,151	2,151	2,306.61	.00	.00	-155.61	107.2%*
52602470	523000	RETIREMENT CONTRIB	3,501	3,501	3,664.04	.00	.00	-163.04	104.7%*
52602470	526000	WORKERS' COMPENSAT	68	68	68.00	.00	.00	.00	100.0%
52602470	528001	DISABILITY INSURAN	222	222	333.69	.00	.00	-111.69	150.3%*
52602470	543000	REPAIR AND MAINTEN	1,200	1,200	1,154.71	.00	.00	45.29	96.2%
52602470	553400	POSTAGE FEES	8,256	8,256	8,426.29	.00	.00	-170.29	102.1%*
52602470	555000	PRINTING AND BINDI	350	350	271.25	.00	.00	78.75	77.5%
52602470	561003	OFFICE SUPPLIES	300	300	300.00	.00	.00	.00	100.0%
		TOTAL SEWER REVENUE OFFICE	59,239	59,239	62,200.09	.00	.00	-2,961.09	105.0%
		TOTAL SEWER ENTERPRISE FUND	0	0	613,651.32	.00	.00	-613,651.32	100.0%
		TOTAL REVENUES	-6,877,157	-6,877,157	-4,432,032.29	.00	.00	-2,445,124.71	
		TOTAL EXPENSES	6,877,157	6,877,157	5,045,683.61	.00	.00	1,831,473.39	
		GRAND TOTAL	0	0	613,651.32	.00	.00	-613,651.32	100.0%

\*\* END OF REPORT - Generated by Karen Bonneau \*\*