



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: June 23, 2017
TO: Utility Advisory Board
FROM: John B. Storer, PE – Director of City Services
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, July 10, 2017 at 5:30 P.M.** in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of June 12, 2017 Minutes (Pages 2-4)
3. Previously Tabled Appeal 3.1

LJR Properties LLC (Pages 5-17)

133 Sampson Rd
Rochester, NH 03867
RE: 54 Allen St

4. Appeals

4.1 Pamela Turmelle (Pages 18-23)

1824 Vera Place
Sarasota, FL 34235
RE: 28 Willey St

4.2 Steven & Cynthia Dore (Pages 24-30)

12 Franklin Heights
Rochester, NH 03867-2471
RE: 12 Franklin Heights

5. Financials – Water & Sewer Revenue & Expense Reports (Pages 31-37)
6. User Rate Discussion (Pages 38-42)
7. Adjournment

**Utility Advisory Board
June 12, 2017 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman

Eli Barnes

Joe Boudreau

Ralph Sanders

Raymond Turner

OTHERS PRESENT

John Storer, PE Director of City Services

Mark Sullivan, Finance

Robert Mihalovits, 129 Charles Street

Amber Sirles, 10 Pierce Drive

Lisa Stanley, 54 Allen Street

Steve Beaudoin, 72 Lafayette Street

MINUTES

1. Call to order:

Chairman Libby called the meeting to order at 5:30 PM.

2. Appeals –

2.1 129 Charles Street – Robert Mihalovits

The appellant was present for the meeting. Mr. Mihalovits stated that due to a fire in November the property had been vacant. There were two small leaks in bathroom due to freezes while home was being worked on.

Mr. Libby made a motion to abate per the staff recommendation of 53 units of sewer at \$345.56 plus accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

2.2 54 Allen St - LJR Properties LLC

The appellant was present for the meeting. Ms. Stanley explained that the property had been vacant since July. On January 10, 2017 the meter froze and split; the water was turned off at the street. Ms. Stanley presented video to show that this is a small space with a shared wall and stated that there was no evidence of damage that would have occurred with such a large leak. There was discussion regarding the meter and if it could be tested or analyzed.

Mr. Libby made a motion to table the appeal pending meter analysis. Mr. Barnes seconded the motion. The motion passed unanimously.

2.3 10 Pierce Drive – Eric Sirles

The appellant was present for the meeting. Mr. Boudreau recused himself from this appeal to avoid a conflict of interest as he is a neighbor. Ms. Sirles explained that they had received three high bills and she had called the Billing Office each time. She stated that after the November 2016 bill two gaskets on the toilet were repaired, and after the February bill the building foreman suggested something may be wrong with the meter. Meter was tested and results were normal. Mr. Libby stated that for the February bill she would qualify for a once in ten year abatement or she could make a long term payment plan. Amber stated she would like to use the once in ten year abatement.

Mr. Libby made a motion to abate 30 units of water at \$158.70 and 30 units of sewer of \$195.60, for a total abatement of \$354.30 plus accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

2.4 72 Lafayette Street – Rochester Agricultural & Mech Assn

Steve Beaudoin was present for the meeting. Mr. Storer explained due to not receiving the appeal before the next billing cycle the recommendation was to deny per the Ordinance.

Mr. Libby made a motion to deny per City Ordinance with recommendation for Mr. Beaudoin to bring it to the City Manager. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3. Approval of May 8, 2017 Minutes

Mr. Barnes made a motion to accept the May 8, 2017 meeting minutes as presented. The motion was seconded by Mr. Sanders. The motion passed unanimously.

4. Financials

Mark Sullivan was present and provided information regarding the number of service calls per year as requested at the previous month's meeting. There was a short discussion on changing fees for service. There was discussion on the City rates compared with other local towns and debt services driving rates. Mr. Storer asked if another projection could be done with a rate increase broken down over a couple of years; instead of all at once. Mr. Sullivan agreed to come back for the July 10, 2017 meeting with additional information.

5. Appeals continued-

5.1 21 Farmington Road – 21 Farmington Road LLC

The appellant was not present for the meeting. There was a leak under the building that did not go into the sewer system. The appellant is a new owner at this location with minimal billing history.

Mr. Boudreau made a motion to table this appeal per the staff recommendation for two billing cycles to establish usage history. The motion was seconded by Mr. Barnes. The motion passed unanimously.

5.2 1 Rangeway Drive – William & Lea Orr

The appellant was not present for the meeting. The appeal states that high wind blew the hose off of the spigot; turning the valve on. The appellant has bought a spigot cover to prevent this from happening again.

Mr. Barnes made a motion to abate the sewer portion per staff recommendation. The recommendation is for 70 units of sewer at \$456.40 plus accrued interest. The motion was seconded by Mr. Sanders. The motion passed unanimously.

5.3 11 Barker Court – David & Elizabeth Hurlburt

The appellant was not present for the meeting. The appeal stated the high usage is due to intentional water used by previous tenants who are no longer residents of this property. There was discussion that this was unpredictable leakage not caused by customer negligence.

Mr. Libby made a motion to abate per staff recommendation with language that this is a once in 10 year abatement for this property. The recommendation is for 75 units of water at \$396.75 and 75 units of sewer at \$489.00. Total abatement of \$885.75 plus accrued interest.

6. Adjournment:

Mr. Libby made a motion to adjourn at 7:56PM. The motion was seconded by Mr. Barnes. The motion passed unanimously.

Minutes respectfully submitted by Karen Bonneau, Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 27, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 05/24/17

Customer Name: LJR Properties LLC

Account: 062605

Service Address: #54 Allen St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 426 units of sewer on the May 2017 invoiced amount.

The above recommendation is based upon the following findings:

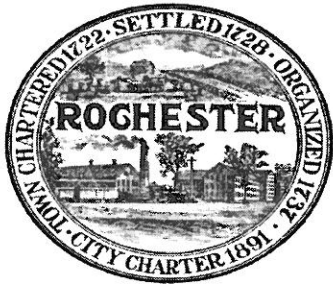
1. The meter split due to freezing and per the Water & Sewer Adjustment Policy the water portion of the appeal should be denied: *4. In the event the source or cause of the abnormally high consumption is related to a leak due to customer negligence such as the failure to maintain internal (private) plumbing fixtures in good repair and/or protect plumbing from freezing, the customer shall be held responsible for the entire bill.*
2. The damaged meter was tested, disassembled and analyzed and found to still be functioning.
3. The water did not enter the sewer.
 - a. Total usage on disputed invoice: 426 Units
 - b. Average use on previous three years is: 0 Units
 - c. Estimated use over average: 426 Units

Value of 426 Units of Sewer at the current sewer rate of \$6.52 = \$2,777.52

Total abatement = \$2,777.52 plus accrued interest.

John B. Storer, PE
Director of City Services

6/27/17
Date



CITY OF ROCHESTER, NH
WATER & SEWER BILLING
19 Wakefield Street
Rochester, New Hampshire 03867-1917
Phone (603) 332-3110
Fax (603) 335-7580

June 13, 2017

LJR Properties LLC
133 Sampson Rd
Rochester, NH 03867

Your appeal of the Water/Sewer bill(s) has been reviewed by the Utility Advisory Board at its meeting held on June 12, 2017.

The decision of the Board was to:

<input type="checkbox"/>	Abate the amount of _____ and any accrued interest charges, if applicable. An updated utility bill is attached.
<input type="checkbox"/>	Abate the amount of \$_____, with the following stipulation:
<input type="checkbox"/>	Deny your appeal.
<input checked="" type="checkbox"/>	Table your appeal.
<input type="checkbox"/>	Refer the appeal to the City Manager for further review/discussion.
<input checked="" type="checkbox"/>	Other: Appeal tabled pending meter analysis. Appeal will be heard at meeting on July 10, 2017.

Please contact the Utility Billing Office at 335-7501 or 332-3110 if you have any questions.

Sincerely,

Lisa Clark
Administration & Utility Billing Supervisor

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: May 24, 2017
SUBJECT: LJR Properties LLC
PROPERTY: **54 Allen St**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice and pictures for the above account.

The customer is filing an appeal for 421 units of water and 426 units of sewer on the May 2017 invoice due to excess usage from a frozen meter.

Accounts

FileEditToolsInsertHelp

Account: 062605

B/23/06 - DEAD METER LETTER

[2015-02-20 10:58:28 karenb]:FEBRUARY BILL ESTIMATED DUE TO SNOW

[2016-07-29 10:09:19 sjuneau]: BACKFLOW DEVICE IS ON 062610

[2017-01-10 09:46:42 sjuneau]: WATER METER FROZE - OWNER WANTS PROPERTY OFF AT STREET. WHEN PROPERTY IS TO BE TURNED BACK ON, NEW METER WILL BE INSTALLED AT OWNERS EXPENSE.

[2017-01-10 14:05:32 karenb]: WATER TURNED OFF AT STREET

[2017-05-15 16:42:19 sjuneau]: GOT A READ OF OVER 400 UNITS ON MAY BILL RUN - WATER IS SUPPOSED TO BE TURNED OFF. DELETED FROM MAY BILL RUN & SENT TECHNICIAN OUT TO CONFIRM.

[2017-05-17 10:30:26 karenb]: PRODUCED BILL WITH READ OF 459. USAGE IS FROM LEAK IN JANUARY. METER TECH DID NOT GET READ IN FEBRUARY AND THE BILL WAS PULLED OUT OF THE FEBRUARY BILL RUN. WATER IS STILL TURNED OFF. TECHNICIAN LEFT NEW METER FOR THEM. WATER IS STILL OFF; WILL HAVE TO GO BACK OUT TO TURN WATER ON AND WIRE WHEN THEY ARE READY.

[2017-05-24 14:25:12 karenb]: SPOKE WITH LISA AT WIT-WAY REGARDING HIGH BILL. EXPLAINED THAT THE USAGE WAS FROM THE JANUARY LEAK AND IT HAS BEEN VERIFIED THAT THE WATER IS OFF. LISA REQUESTED UAB FORM, FILLED OUT AND SENT BACK. SENT FOR JUNE UAB.

DONT TURN ON WITHOUT SCHEDULED DATE FOR BACKFLOW TEST

[2017-06-22 08:52:10 karenb]:THE UAB TABLED THE APPEAL IN JUNE PENDING METER ANALYSIS. THE TECHNICIAN FOUND THAT THE METER IS DAMAGED EXTERNALLY AND INTERNALLY HOWEVER THE DAMAGE WOULD NOT HINDER THE ABILITY OF THE METER'S MEASURING COMPONENTS TO OPERATE. THE METER IS STILL ABLE TO REGISTER 96% OF WATER PASSING THROUGH IT. APPEAL WILL BE HEARD AGAIN AT JULY UAB.

Check Spelling

Display as HTML

Karen E. Bonneau

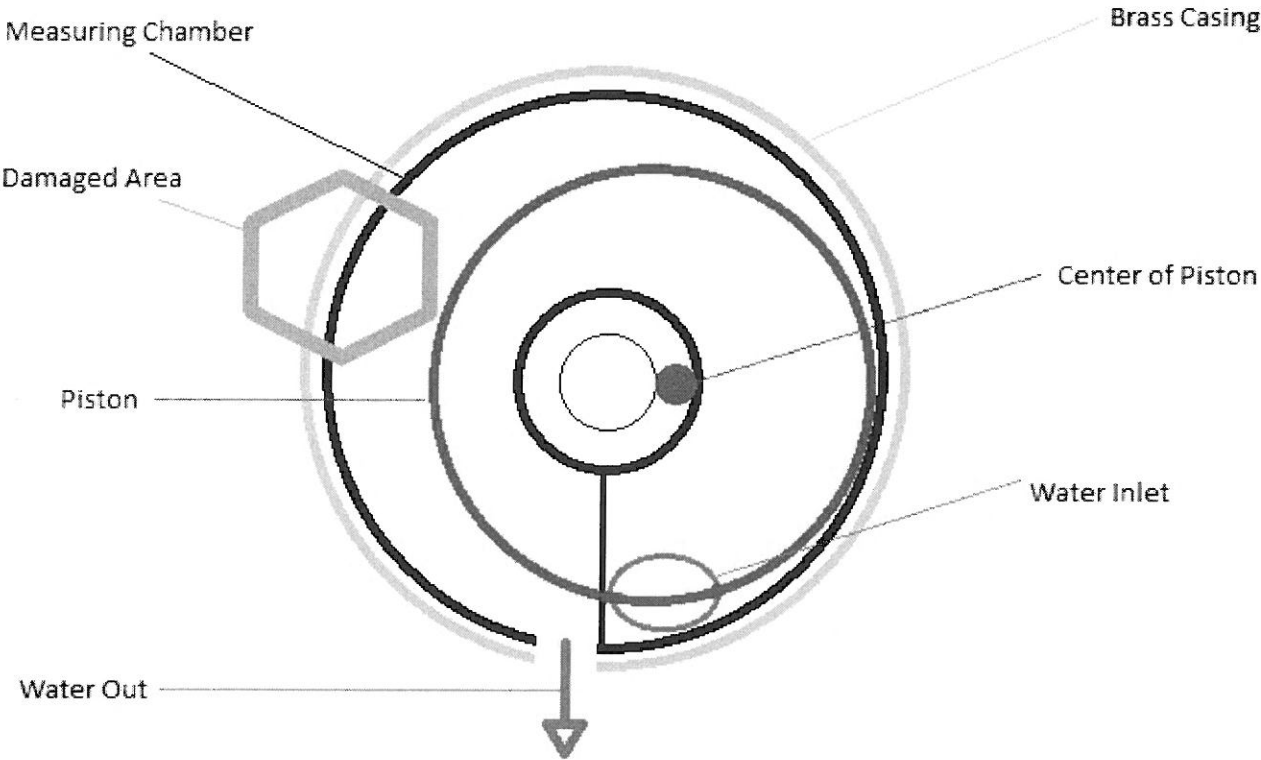
From: James Quinn
Sent: Thursday, June 15, 2017 12:05 PM
To: John Storer
Cc: Lisa Clark; Karen E. Bonneau; Samantha Juneau
Subject: 54 Allen St

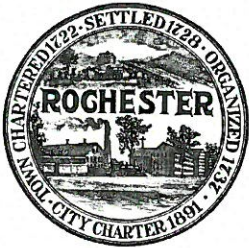
Hey John,

So I was able to test the meter at 54 Allen St. The meter in question is damaged externally and internally (measuring chamber is also damaged). However the damage to the meter wouldn't hinder the ability meter's measuring components to operate. Most of the water would go into the measuring chamber, rotate the piston, and then discharge out the side of the meter. The meter still was able to register around 96% water passing through it with. I have a video of the actual test if needed. Here are the results in more detail.

Meter	Test Meter	Meter in Question*
Start Read (cubic feet)	0	45,970.80
End Read (cubic feet)	1.017	45,971.78
Total (cubic feet)	1.017	.98

*ID 67081448 / Meter Head ID 60760201 Meter is stored at the water billing office.





City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: May 24, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 05/24/17

Customer Name: LJR Properties LLC

Account: 062605

Service Address: #54 Allen St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend of 426 units of sewer on the May 2017 invoiced amount.

The above recommendation is based upon the following findings:

1. Per the Water & Sewer Adjustment Policy the water portion of the appeal should be denied: *4. In the event the source or cause of the abnormally high consumption is related to a leak due to customer negligence such as the failure to maintain internal (private) plumbing fixtures in good repair and/or protect plumbing from freezing, the customer shall be held responsible for the entire bill.*
2. The water did not enter the sewer.
 - a. Total usage on disputed invoice: 426 Units
 - b. Average use on previous three years is: 0 Units
 - c. Estimated use over average: 426 Units

Value of 426 Units of Sewer at the current sewer rate of \$6.52 = \$2,777.52

Total abatement = \$2,777.52 plus accrued interest.

John B. Storer, PE
Director of City Services

5/26/17
Date

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 5/24/17 W/S

1. Date of Appeal: 5/24/17
2. Property Owner's Name: LJR PROPERTIES LLC Account #: 062605
3. Billing Address: 133 SAMPSON RD.
ROCHESTER, NH 03867
4. Service Location: 54 ALLEN ST. Zip Code 03867
5. Owners Representative: LISA M. STANLEY
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-332-5506 Cell: 603-674-5521
8. Email Address: admin@witwaysupply.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 11/14/16 to 5/15/17

10. Abatement is being requested for:

- a. How many units of water 421 ^{5.29} x ~~4.81~~ = \$ 2227.09
- b. How many units of sewer 426 x ~~6.24~~ = \$ 2766.44
- c. Water & Sewer Department Fees of: 6.52 \$
- Total \$ 4993.53

11. Explanation of Appeal Request:

THE PROPERTY BECAME VACANT IN JULY 2016 BUT WAS NOT WINTERIZED UNTIL JANUARY 2017 AT WHICH TIME IT WAS NOTED THAT THE METER WAS CRACKED AND THERE WAS A VERY SMALL LEAK (AT MOST 2 GAL/HOUR). THERE WAS APPROXIMATELY 5-10 GAL. OF WATER (WHICH HAD TURNED TO A SKIM OF ICE) ON THE CONCRETE FLOOR. THE DPW DEPT. WAS CALLED AND REQUESTED TO COME OUT TO TURN OFF THE WATER. THIS WAS DONE THE SAME DAY. (1/10/17).

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

IF WATER WAS LEAKING ONTO A CONCRETE FLOOR
IN DEC/JAN AT THE RATE INDICATED (318,000+ GALLONS)
WE COULD HAVE OPENED THE BUILDING FOR ICE TIME!

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? NOT YET- WAS WAITING FOR SPRING

Who made the repair? AND A NEW TENANT N/A

Has proof of the repair been attached to this appeal form? N/A

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13969471	062605	05/17/2017	06/21/2017	0.00	.00	5,000.99
Amount Due						\$5,000.99

062605
LJR PROPERTIES LLC
133 SAMPSON RD
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042017213969471500005000997

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
LJR PROPERTIES LLC				54 ALLEN ST /			
Bill Number	Account Number	Past Due Date		Bill Date			
13969471	062605	06/21/2017		05/17/2017			
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	05/15/2017	11/14/2016	459	33	426	2,234.55	
RES SEWER					426	2,766.44	
<p>IF water was leaking @ 3 gal/hr for 56 days (11/14/16 - 1/10/17 - the date it was shut off) that would equal 4,032 gallons or 5.35 units. Request abatement of 421 units Water 100% of Sewer</p>							
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
30.00	03/22/2017	0.00	.00	5,000.99	\$5,000.99		

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Accounts

File Edit Tools Insert Help

Account: 062605

8/23/06 - DEAD METER LETTER

[2015-02-20 10:58:28 karenb]:FEBRUARY BILL ESTIMATED DUE TO SNOW

[2016-07-29 10:09:19 sjuneau]: BACKFLOW DEVICE IS ON 062610

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14

Check Spelling

Display as HTML

Account

Tier History

Replace Hist

Demand Inq

Report Options

Account 062605 Customer 14502

Parcel 011700030011

LJR PROPERTIES LLC

Location 54 ALLEN ST

Status

Service

Service 100

RES WATER

Mfr SENS

Meter # 82790034

1 of 1

Consumption history

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
05/15/2017		13969471	A			459	-426	0	182	5,000.99	2,234.55
11/14/2016		13953963	A			33	0	0	87	48.12	18.27
08/19/2016		13946417	A			33	0	0	95	48.12	18.27
05/16/2016		13933837	A			33	0	0	96	48.12	18.27
02/10/2016		13931405	A			33	1	0	97	48.12	18.27
11/05/2015		13924006	A			32	0	0	85	47.59	17.74
08/12/2015		13916555	A			32	1	0	93	47.59	17.74
05/11/2015		13909041	A			31	0	0	102	47.59	17.74
02/20/2015		13901685	E			31	1	0	94	47.59	17.74
11/10/2014		13894310	A			30	1	0	97	47.59	17.74
08/08/2014		13886908	A			29	1	0	97	47.59	17.74

1 of 1

This is the room where the water service comes into the building and the meter is located. The floor is concrete.

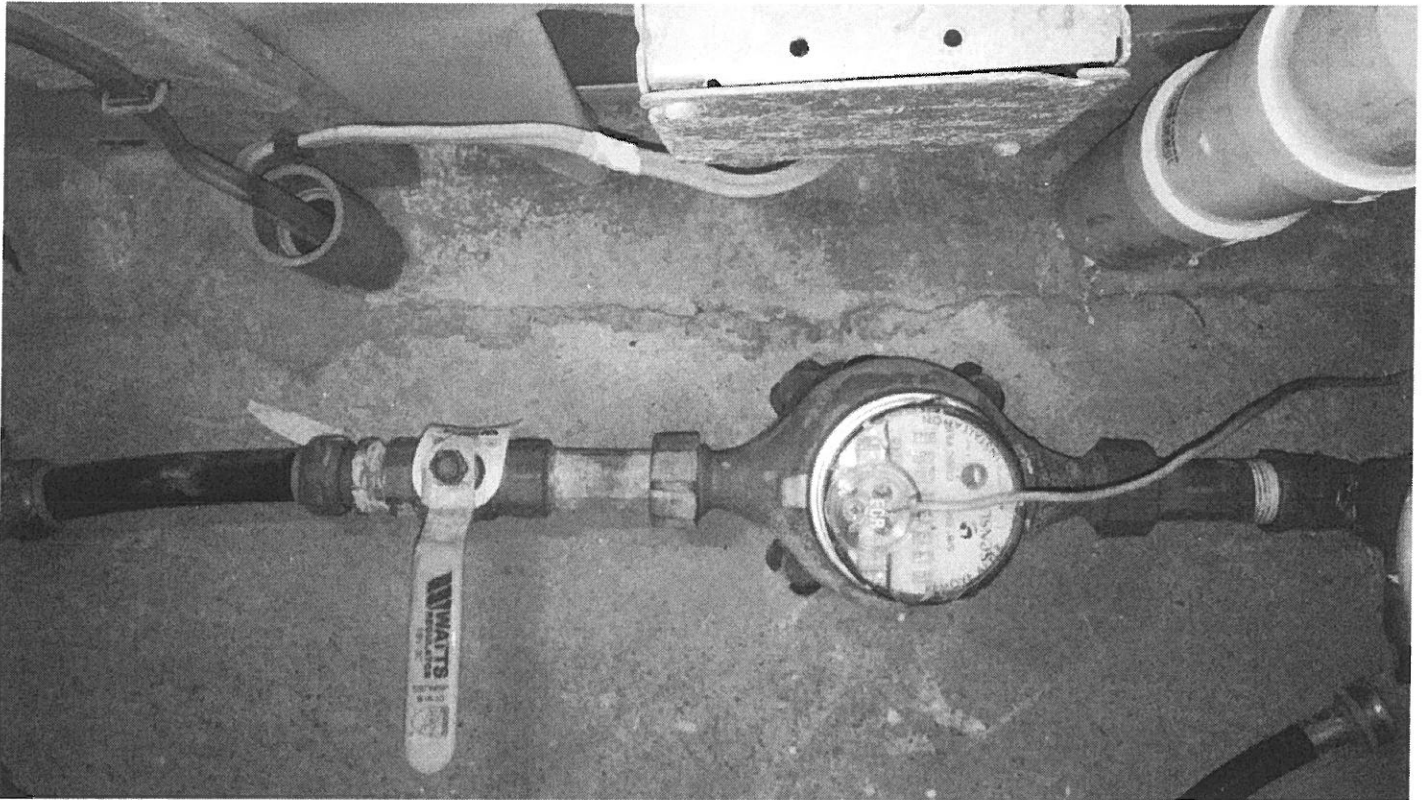
Note that the meter is directly next to the water heater (which sustained no damage from a leak/water).

This picture was taken 5/24/17.



Attachment to Abatement Request—Page 1 of 2

LJR Properties LLC (Acct. 062605)

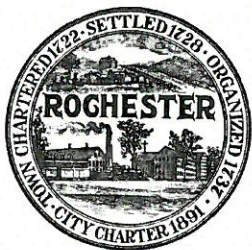


This is a picture of where the crack in the meter is and this is where water was leaking at no more than 2-3 gallons per hour.



Attachment to Abatement Request—Page 2 of 2

LJR Properties LLC (Acct. 062605)



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 27, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 6/14/17

Customer Name: Pamela Turmelle

Account: 023680

Service Address: #28 Willey St

Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement at this time.

The above recommendation is based upon the following findings:

1. The appellant is responsible for undetected water leaks on property.
2. Meter was checked and read on 6/9/17 and 6/22/17 and appears to be working normally.
3. Per the Policy on Water & Sewer Adjustments if the customer is "unable to determine the source or cause of the abnormally high consumption, the City can only speculate that the customer has located and repaired or corrected said source." Additionally, the usage does not meet the requirement that states "a customer's excess consumption must exceed the greater of 100% or 35,000 gallons above their normal average consumption", to be considered for an adjustment. This leak does not meet the 35,000 gal/46 units.
4. Long term payment arrangements are available through the billing office.

John B. Storer, PE
Director of City Services

6/27/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: June 22, 2017

SUBJECT: Pamela Turmelle

PROPERTY: **28 Willey St**

Please find attached the Water Billing Appeal, account notes and consumption history for the above account.

The customer is filing an appeal for 33 units of water and sewer on the May 2017 invoice. The customer states she was in Florida in February and March and has found nothing leaking to support usage. The customer also checked with the person who was checking on her house while she was gone and they did not report any leaks.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 6/14/17

1. Date of Appeal: June 12, 2017
2. Property Owner's Name: Pamela Turmelle Account #: 023680 W/S
3. Billing Address: 1824 VERA PL.
SARASOTA, FL.
34235
4. Service Location: 28 WILLEY ST. Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: Pamela Turmelle
7. Phone #: 603-948-2684 Cell: 603-923-5753
8. Email Address: PamT313@HOTMAIL.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/13/2017 to 6/21/2017
10. Abatement is being requested for:

a. How many units of water 33 x 5.29 = \$ 174.57

b. How many units of sewer 33 x 6.52 = \$ 215.16

c. Water & Sewer Department Fees of: \$ _____

Total \$ 389.73

11. Explanation of Appeal Request:

My Water & Sewer bill have never
been this. I live here by myself. I
was not here Feb. + March, In Florida.
It jumped from \$51.28 to \$389.73.
There are no leaks check every
where. The meter wasn't running
when no water was running.
When I had 16 people living here
the bill never went over 180.75 a
quarter. Something is not right. Somewhere
I got her April 11, 2017 from Fl.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

Because I know I didn't use
that much water. ~~Other meter~~
Outside water was shut off so was washing
machine.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account: 023680

FEB 09 AND MAY 09 BILLS WERE ESTIMATED - VANGUARD REPLACEMENT DID NOT READ 6/29/09 - TIM FIXED - READ 20

[2011-12-08 09:37:06 ann]: NOVEMBER 2011 BILL RETURNED WITH CHANGE OF ADDRESS BACK TO 28 WILLEY ST., ROCHESTER, NH 03867

[2012-08-30 15:39:18 kathy]: CHANGE OF ADDRESS TO 1824 VERA PLACE, SARASOTA, FL 34235

[2015-02-17 15:52:09 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2017-06-01 08:33:51 karenb]: CUSTOMER CALLED DUE TO HIGH MAY BILL. THEY WERE IN FL FOR MARCH/APRIL AND BILL WAS 30 UNITS HIGHER THAN LAST MAY. SHE STATED THAT SHE ALREADY CHECKED HER METER AND PLUMBING AND ALSO CHECKED WITH PERSON WHO WAS KEEPING AN EYE ON THE HOUSE WHILE THEY WERE GONE; NO LEAKS THAT THEY KNOW OF. SCHEDULED APPOINTMENT FOR TECHNICIAN TO GET A READ/CHECK METER HOWEVER SHE WILL MOST LIKELY WANT IT PULLED FOR TESTING.

[2017-06-09 11:30:19 karenb]: TECHNICIAN WENT OUT TODAY, READ WAS 363: 3 UNITS/36 DAYS = .08/DAY. NORMAL READING. OWNER STILL WANTED METER TESTED. RED HEAD VALVE & DAMAGED CURB STOP NEEDS TO BE REPAIRED BEFORE HE CAN PULL METER FOR TESTING. WILL GO BACK WHEN REPAIRED.

[2017-06-14 14:28:44 karenb]: RECEIVED A UAB APPEAL FORM.

[2017-06-21 10:06:24 karenb]: REPAIR TO CURB STOP WAS MADE. APPOINTMENT SCHEDULED TO PULL METER FOR TESTING 6/22/17.

[2017-06-22 13:52:51 karenb]: TECHNICIAN MET HOMEOWNER AND RAN A TEST ON METER. EXISTING METER START: 36,382.24CFT END: 36,384.24CFT = 2 CFT TOTAL. TEST METER START: 0 CFT END: 2.002CFT = 2 CFT TOTAL. SAME USAGE ON BOTH METERS SHOWS METER IS WORKING NORMALLY. HOMEOWNER DECIDED NOT TO PULL METER FOR TESTING. TECHNICIAN ADVISED HOMEOWNER TO FILE APPEAL. SENT TO JULY UAB.

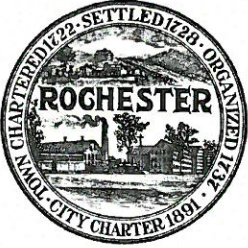
06/21/2017 10:02
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P ubcnsing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
023680		36873	TURMELLE RICHARD R & PAMELA M	012201370000							28 WILLEY ST				Active
100	-	1 RES WATER	SENS69890782	A	05/03/2017			13967879		360	33		174.57	389.73	
100	-	1 RES WATER	SENS69890782	A	02/02/2017			13960351		327	2		20.09	51.28	
100	-	1 RES WATER	SENS69890782	A	11/02/2016			13952852		325	10		48.10	110.50	
100	-	1 RES WATER	SENS69890782	A	08/04/2016			13945302		315	10		48.10	110.50	
100	-	1 RES WATER	SENS69890782	A	05/03/2016			13937732		305	3		18.27	48.12	
100	-	1 RES WATER	SENS69890782	A	02/03/2016			13930293		302	3		18.27	48.12	
100	-	1 RES WATER	SENS69890782	A	11/03/2015			13922897		299	3		17.74	47.59	
100	-	1 RES WATER	SENS69890782	A	08/04/2015			13915460		296	6		28.02	65.46	
100	-	1 RES WATER	SENS69890782	A	05/04/2015			13907938		290	14		65.38	152.74	
100	-	1 RES WATER	SENS69890782	E	02/19/2015			13900583		276	13		60.71	141.83	
100	-	1 RES WATER	SENS69890782	A	11/05/2014			13893207		263	11		51.37	120.01	
100	-	1 RES WATER	SENS69890782	A	08/04/2014			13885808		252	12		56.04	130.92	
100	-	1 RES WATER	SENS69890782	A	05/05/2014			13878306		240	13		60.45	141.57	
100	-	1 RES WATER	SENS69890782	A	02/03/2014			13871006		227	15		69.00	162.60	
100	-	1 RES WATER	SENS69890782	A	11/05/2013			13863687		212	16		73.60	173.44	
100	-	1 RES WATER	SENS69890782	A	08/02/2013			13856316		196	17		78.20	184.28	
100	-	1 RES WATER	SENS69890782	A	05/06/2013			13848890		179	15		69.00	162.60	
100	-	1 RES WATER	SENS69890782	A	02/01/2013			13841607		164	14		63.91	150.69	
100	-	1 RES WATER	SENS69890782	A	11/02/2012			13834301		150	17		76.33	180.20	
100	-	1 RES WATER	SENS69890782	A	08/03/2012			13826946		133	17		76.33	180.20	
100	-	1 RES WATER	SENS69890782	A	05/03/2012			13819564		116	13		58.37	137.80	
100	-	1 RES WATER	SENS69890782	A	02/03/2012			13812304		103	14		62.86	148.40	
100	-	1 RES WATER	SENS69890782	A	11/02/2011			13805018		89	17		75.92	179.46	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 27, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 6/26/17

Customer Name: Steven & Cynthia Dore

Account: 102780

Service Address: #12 Franklin Heights

Rochester NH 03867

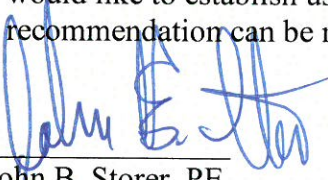
The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend tabling this appeal for one billing cycle to establish accurate usage. The appeal would be heard at the October 2017 UAB Meeting.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. The water did not enter the sewer system
3. The appellant's first billing cycle at this location was in March of 2017. We would like to establish usage history for this property so an accurate recommendation can be made.


John B. Storer, PE
Director of City Services

6/27/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: June 26, 2017
SUBJECT: Steven & Cynthia Dore
PROPERTY: **12 Franklin Heights**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above account.

The customer is filing an appeal for 149 units of water and sewer on the June 2017 invoice due to a water pipe break; the water did not enter the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 6/26/17

1. Date of Appeal: 6/26/17
2. Property Owner's Name: STEVEN D. DORE Account #: 102780
3. Billing Address: 12 FRANKLIN HEIGHTS
ROCHESTER, NH
03867
4. Service Location: SAME Zip Code 03867
5. Owners Representative: STEVEN D. DORE
6. Owners Representative's Signature: Steven D. Dore
7. Phone #: N/A Cell: 603-781-4255
8. Email Address: sdore47@YAHOO.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3/09/17 to 6/07/17

10. Abatement is being requested for:

a. How many units of water 149 x 5.29 = \$ 788.21

b. How many units of sewer 149 x 6.52 = \$ 971.48

c. Water & Sewer Department Fees of: \$ _____
Total \$ 1,759.69

11. Explanation of Appeal Request:

WHILE AWAY, WE HAD A
WATER PIPE BREAK IN OUR OUTSIDE
UTILITY ROOM THAT HOUSES OUR
FURNACE/WATER HEATER - CAUSING
MASSIVE LEAKAGE THAT FLOODED OUR
UTILITY ROOM INTO OUR LIVING AREA
WENT UNNOTICED TILL THE ADJOINING
CONDO UNIT ALSO HAD WATER LEAK
INTO THEIR UNIT DAMAGING A CAR.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES

Who made the repair? AD ARCHAMBAULT PLUMBING & HEATING

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

WOULD CAUSE FINANCIAL HARDSHIP
AS WE ARE BOTH RETIRED WITH PRIMARY
INCOME FROM SOCIAL SECURITY

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Kittery Point Construction & Development

28 Meadow Lane
Rochester, NH 03867
Cell 603-817-0345

Invoice

Date	Invoice #
5/24/2017	2672

Bill To
Steve Dore #12 Franklin Heights Rochester, NH 03867

P.O. No.	Terms	Project

Quantity	Description	Rate	Amount
	Interior Walls,Drywall repairs in home and utility room	850.00	850.00
	Remove/ replace or paint heater covers, Did all on the first floor.	585.22	585.22
	Clean seal and paint walls in living area	50.00	50.00
	Insulation: as needed in utility and living Min	300.00	300.00
	Floor Coverings: carpet stairs and vinyl flooring downstairs	3,326.45	3,326.45
	Doors:Remove and reset four doors 4 x \$45.00 each	180.00	180.00
	Millwork & Trim: Remove and or replace trim 133 +/- ft Replaced all base trim	339.15	339.15
50% deposit, balance due upon completion.		Total	\$5,630.82

Account: 102780

[09/04/07- TENANT CALLED TODAY AND SAID THAT SHE WOULD BE IN ON 09/14/07 TO PAY BALANCE OF \$60.82
7/14/08 - NEW MAILING ADDRESS: 6852 BIG TIMBER DR., COLORADO SPRINGS, CO 80923
DEC 08 BILL RETURNED - REMAILED TO 6852 BIG TIMBER DR., COLORADO SPRINGS, CO 80923
1/14/09 - RECEIVED CHANGE OF ADDRESS TO: 3925 IRON HORSE TRAIL, COLORADO SPRINGS, CO 80917
[2010-12-03 11:37:45 ann]: NO USAGE DECEMBER 2010 BILL - DEAD METER LETTER SENT
[2010-12-07 08:22:42 ann]: SHE CALLED - PROPERTY WAS VACANT FOR SEPT., OCT. & NOV. - NOW OCCUPIED - USAGE SHOULD START UP
AGAIN - WATCH
[2011-04-04 14:38:03 ann]: MARCH BILL RETURNED WITH NEW ADDRESS OF: 3440 KNOLL LN, APT 319, COLORADO SPRINGS, COO\
80917-8512 (PO FORWARD)
[2012-01-05 08:22:41 ann]: DECEMBER 2010 BILL RETURNED WITH CHANGE OF ADDRESS TO: 3570 VAN TEYLINGEN DR., APT D, COLORADO
SPRINGS, CO 80917
[2015-01-21 10:13:12 ann]: DECEMBER BILL RETURNED WITH NOTE TO CHANGE HER NAME TO VICKY LAPLANTE - LETTER SENT
[2016-11-09 11:18:35 karenb]: FINAL BILL PROCESSED

[2017-06-23 10:53:41 sjuneau]: OWNER CALLED - HE HAD A PIPE BURST IN HIS MAINTENANCE ROOM & FLOOD THE ROOM. HE FILED A CLAIM
WITH HIS INSURANCE. SENT HIM APPEAL PAPERWORK & ADVISED HIM TO INCLUDE THE REPAIR RECEIPTS WITH HIS APPEAL.
[2017-06-26 11:19:11 karenb]: RECEIVED APPEAL PAPERWORK. SENT FOR JUNE UAB.

06/26/2017 11:21
 karenb

 CITY OF ROCHESTER
 UB Consumption History Report

 P 1
 ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
102780	46536 DORE STEVEN & CYNTHIA		011800560076		12 FRANKLIN HEIGHTS	Active
100 - 1 RES WATER	SENS69890984	A 06/07/2017		427		
100 - 1 RES WATER	SENS69890984	A 03/09/2017	13970815 13963171	427 278	149 4	788.21 20.81
						1,759.69 52.00

** END OF REPORT - Generated by Karen Bonneau **

06/26/2017 11:40
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 1
glytdbud

FOR 2017 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
510001	406102	TRANSFER FROM CIP	0	0	-103,730.16	.00	.00	103,730.16	100.0%
510001	406105	XFER FROM RET EARNIN	-2,182,341	-2,283,167	.00	.00	.00	-2,283,166.71	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-33,446.54	.00	.00	8,446.54	133.8%
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-78,019.14	.00	.00	28,019.14	156.0%
510001	406601	USER FEES	-3,500,000	-3,500,000	-3,051,827.97	.00	.00	-448,172.03	87.2%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-13,000.37	.00	.00	1,000.37	108.3%
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	-28,830.00	.00	.00	4,830.00	120.1%
TOTAL WATER WORKS REVENUE			-5,795,841	-5,896,667	-3,311,354.18	.00	.00	-2,585,312.53	56.2%
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	575,907	575,907	529,939.40	.00	.00	45,967.60	92.0%
51601057	511099	SALARIES - ADJUSTM	2,741	2,741	.00	.00	.00	2,741.00	.0%
51601057	513001	OVERTIME - REGULAR	40,000	40,000	42,534.87	.00	.00	-2,534.87	106.3%*
51601057	515001	ON CALL	4,497	4,497	4,326.67	.00	.00	170.33	96.2%
51601057	516000	LONGEVITY	1,393	1,393	1,345.52	.00	.00	47.48	96.6%
51601057	519000	TRAVEL ALLOWANCE	0	0	480.75	.00	.00	-480.75	100.0%*
51601057	521100	HEALTH INSURANCE	155,059	155,059	147,729.09	.00	.00	7,329.91	95.3%
51601057	521200	DENTAL INSURANCE	2,720	2,720	2,363.86	.00	.00	356.14	86.9%
51601057	521300	LIFE INSURANCE	667	667	1,038.16	.00	.00	-371.16	155.6%*
51601057	522000	SOCIAL SECURITY CO	45,587	45,587	42,245.00	.00	.00	3,342.00	92.7%
51601057	523000	RETIRE CONTRIBUTIO	69,133	69,133	64,546.70	.00	.00	4,586.30	93.4%
51601057	526000	WORKERS' COMPENSAT	26,499	26,499	26,482.00	.00	.00	17.00	99.9%
51601057	528001	IPT	3,986	3,986	5,247.58	.00	.00	-1,261.58	131.7%*
51601057	532001	STAFF DEVELOPMENT	5,794	5,794	4,939.09	.00	311.20	543.71	90.6%
51601057	533000	OTHER PROF SERVICE	9,672	9,672	6,130.66	.00	2,938.08	603.26	93.8%
51601057	533001	AUDIT	3,910	3,910	3,910.00	.00	.00	.00	100.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	3,991.65	.00	2,396.28	5,412.07	54.1%
51601057	533004	MEDICAL SERVICES	500	500	83.33	.00	416.67	.00	100.0%
51601057	533009	14542 ROCHESTER HIL	0	0	27,646.62	.00	9,028.36	-36,674.98	100.0%*
51601057	533010	LABOR NEGOTIATIONS	1,000	1,000	595.00	.00	.00	405.00	59.5%
51601057	534003	SOFTWARE MAINTENAN	23,425	23,425	20,132.09	.00	.00	3,292.91	85.9%
51601057	541100	WATER & SEWERAGE	6,000	6,000	4,048.10	.00	1,951.87	.03	100.0%

06/26/2017 11:40
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 2
glytdbud

FOR 2017 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	542300	CUSTODIAL SERVICES	2,100	2,100	1,806.75	.00	.00	293.25	86.0%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	635.68	.00	.00	364.32	63.6%
51601057	543002	EQUIPMENT MAINTENA	1,135	1,135	1,135.00	.00	.00	.00	100.0%
51601057	544200	RENTAL OF EQUIPMEN	410	410	145.25	.00	264.75	.00	100.0%
51601057	544400	RENTAL OF COMP/COM	1,823	1,823	1,816.28	.00	.00	6.72	99.6%
51601057	544500	LEASE COPIER/PRINT	1,656	1,656	2,091.08	.00	.00	-435.08	126.3%*
51601057	552001	FLEET INSURANCE	3,029	3,029	3,930.00	.00	.00	-901.00	129.7%*
51601057	552003	GENERAL LIABILITY	5,942	5,942	5,388.00	.00	.00	554.00	90.7%
51601057	553400	POSTAGE FEES	400	400	210.39	.00	.00	189.61	52.6%
51601057	554000	ADVERTISING	1,650	1,650	697.66	.00	.00	952.34	42.3%
51601057	555000	PRINTING AND BINDI	1,839	1,839	1,695.59	.00	102.91	40.50	97.8%
51601057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	375	5.44	.00	34.56	335.00	10.7%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	2,851.45	.00	2.01	197.54	93.5%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	7,735.34	.00	149.62	1,115.04	87.6%
51601057	561010	CLOTHING	5,800	5,800	5,342.13	.00	235.00	222.87	96.2%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	4,829.45	.00	170.55	.00	100.0%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,800.00	.00	.00	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	1,963.85	.00	1,655.12	6.03	99.8%
51601057	562600	VEHICLE FUEL	21,420	21,420	11,124.60	.00	.00	10,295.40	51.9%
51601057	573401	ADMIN EQUIPMENT	2,335	2,335	2,308.94	.00	26.06	.00	100.0%
51601057	573900	OTHER EQUIPMENT	7,000	7,000	5,586.15	.00	1,413.85	.00	100.0%
51601057	575100	INVENTORY PURCHASE	109,000	109,000	105,146.07	.00	3,853.93	.00	100.0%
51601057	581000	DUES AND FEES	1,020	1,020	91.66	.00	.00	928.34	9.0%
51601057	583000	INTEREST EXPENSE	545,886	545,886	487,182.61	.00	.00	58,703.39	89.2%
51601057	584000	CONTINGENCY	20,000	7,500	.00	.00	.00	7,500.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	2,068.01	.00	100.00	581.99	78.8%
51601057	589031	LIEN DISCHARGE FEE	600	600	293.66	.00	125.00	181.34	69.8%
51601057	591000	REDEMPTION OF PRIN	1,429,547	1,429,547	1,403,722.44	.00	.00	25,824.56	98.2%
51601057	592001	DEPRECIATION	1,278,950	1,278,950	.00	.00	.00	1,278,950.00	.0%
51601057	593002	TRANS TO CAPITAL P	167,000	267,826	267,825.71	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	25,000.00	.00	.00	.00	100.0%
TOTAL WATER WORKS EXPENSE			4,659,133	4,747,459	3,299,685.33	.00	25,175.82	1,422,597.56	70.0%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	281,181	281,181	268,048.83	.00	.00	13,132.17	95.3%
51601073	513001	OVERTIME - REGULAR	15,000	15,000	17,593.03	.00	.00	-2,593.03	117.3%*
51601073	515001	ON CALL	16,285	16,285	15,672.50	.00	.00	612.50	96.2%

06/26/2017 11:40
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 3
glytdbud

FOR 2017 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	516000	LONGEVITY	200	200	.00	.00	.00	200.00	.0%
51601073	521100	HEALTH INSURANCE	107,812	107,812	100,165.99	.00	.00	7,646.01	92.9%
51601073	521200	DENTAL INSURANCE	1,500	1,500	1,396.32	.00	.00	103.68	93.1%
51601073	521300	LIFE INSURANCE	225	225	446.49	.00	.00	-221.49	198.4%*
51601073	522000	SOCIAL SECURITY CO	22,543	22,543	21,588.65	.00	.00	954.35	95.8%
51601073	523000	RETIREMENT CONTRIB	33,109	33,109	31,671.00	.00	.00	1,438.00	95.7%
51601073	526000	WORKERS' COMPENSAT	5,531	5,531	5,527.00	.00	.00	4.00	99.9%
51601073	528001	IPT	1,924	1,924	2,710.37	.00	.00	-786.37	140.9%*
51601073	533002	ENGINEERING SERVIC	11,000	11,000	7,194.28	.00	3,217.79	587.93	94.7%
51601073	533006	LABORATORY SERVICE	19,360	30,360	25,578.93	.00	1,199.86	3,581.21	88.2%
51601073	543000	REPAIR AND MAINTEN	58,563	58,563	46,065.14	.00	2,015.52	10,482.34	82.1%
51601073	543002	EQUIPMENT MAINTENA	68,999	68,999	34,503.96	.00	33,694.36	400.68	99.4%
51601073	544500	LEASE COPIER/PRINT	800	800	518.91	.00	.00	281.09	64.9%
51601073	552002	PROPERTY INSURANCE	6,831	6,831	7,150.00	.00	.00	-319.00	104.7%*
51601073	553000	COMMUNICATIONS	10,360	11,760	12,279.56	.00	225.35	-744.91	106.3%*
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	918.48	.00	.00	81.52	91.8%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	1,600.00	.00	.00	.00	100.0%
51601073	561010	CLOTHING	5,500	5,500	4,393.65	.00	587.19	519.16	90.6%
51601073	561015	SAFETY EQUIPMENT &	4,050	4,050	4,041.70	.00	8.30	.00	100.0%
51601073	561031	CHEMICALS	187,500	150,900	97,963.93	.00	24,427.35	28,508.72	81.1%
51601073	561037	LABORATORY SUPPLIE	8,000	8,000	3,459.72	.00	1,331.21	3,209.07	59.9%
51601073	561040	EQUIPMENT REPAIR S	30,000	30,000	26,781.06	.00	2,298.00	920.94	96.9%
51601073	562200	ELECTRICITY	126,000	126,000	144,408.49	.00	.00	-18,408.49	114.6%*
51601073	562400	HEATING FUEL	34,000	34,000	19,328.24	.00	.00	14,671.76	56.8%
51601073	573900	OTHER EQUIPMENT	15,400	52,500	.00	.00	50,179.03	2,320.97	95.6%
51601073	589030	PROP TAX TO OTH CO	3,155	3,155	3,099.00	.00	.00	56.00	98.2%
TOTAL WATER TREATMENT PLANT			1,077,428	1,089,928	904,105.23	.00	119,183.96	66,638.81	93.9%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	31,159	31,159	31,255.71	.00	.00	-96.71	100.3%*
51601570	513001	OVERTIME - REGULAR	0	0	175.89	.00	.00	-175.89	100.0%*
51601570	516000	LONGEVITY	163	163	100.00	.00	.00	63.00	61.3%
51601570	521100	HEALTH INSURANCE	11,616	11,616	11,993.14	.00	.00	-377.14	103.2%*
51601570	521200	DENTAL INSURANCE	221	221	212.38	.00	.00	8.62	96.1%
51601570	521300	LIFE INSURANCE	26	26	53.50	.00	.00	-27.50	205.8%*
51601570	522000	SOCIAL SECURITY CO	2,145	2,145	2,217.01	.00	.00	-72.01	103.4%*
51601570	523000	RETIREMENT CONTRIB	3,497	3,497	3,521.97	.00	.00	-24.97	100.7%*
51601570	526000	WORKERS' COMPENSAT	68	68	68.00	.00	.00	.00	100.0%
51601570	528001	IPT	219	219	320.35	.00	.00	-101.35	146.3%*
51601570	543000	REPAIR AND MAINTEN	1,200	1,200	1,154.71	.00	.00	45.29	96.2%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601570	553400	POSTAGE FEES	8,256	8,256	8,203.04	.00	.00	52.96	99.4%
51601570	555000	PRINTING AND BINDI	410	410	271.25	.00	.00	138.75	66.2%
51601570	561003	OFFICE SUPPLIES	300	300	300.00	.00	.00	.00	100.0%
TOTAL WATER REVENUE OFFICE			59,280	59,280	59,846.95	.00	.00	-566.95	101.0%
TOTAL WATER ENTERPRISE FUND			0	0	952,283.33	.00	144,359.78	-1,096,643.11	100.0%
TOTAL REVENUES			-5,795,841	-5,896,667	-3,311,354.18	.00	.00	-2,585,312.53	
TOTAL EXPENSES			5,795,841	5,896,667	4,263,637.51	.00	144,359.78	1,488,669.42	
GRAND TOTAL			0	0	952,283.33	.00	144,359.78	-1,096,643.11	100.0%

** END OF REPORT - Generated by Karen Bonneau **

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CITY OF ROCHESTER
YTD BUDGET REPORT

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
520001	406102	TRANSFER FROM CIP	0	0	-1,707.00	.00	.00	1,707.00	100.0%
520001	406105	XFER FROM RET EARNIN	-1,677,334	-1,677,334	.00	.00	.00	-1,677,334.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-8,538.92	.00	.00	4,538.92	213.5%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	.00	.00	.00	-16,049.00	.0%*
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	-3,637.50	.00	.00	-6,362.50	36.4%*
520001	406601	USER FEES	-4,500,000	-4,500,000	-3,651,972.27	.00	.00	-848,027.73	81.2%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-11,173.07	.00	.00	-826.93	93.1%*
520001	406607	IMPACT FEES	-14,000	-14,000	-105,987.00	.00	.00	91,987.00	757.1%
520001	406701	SEPTIC DISPOSAL PERM	-175,000	-175,000	-99,645.00	.00	.00	-75,355.00	56.9%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-11,119.14	.00	.00	1,119.14	111.2%
TOTAL SEWER WORKS REVENUE			-6,420,883	-6,420,883	-3,896,279.90	.00	.00	-2,524,603.10	60.7%
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-345,384	-345,384	-35,670.00	.00	.00	-309,714.00	10.3%*
520002	406307	STATE AID GRANT C-77	-7,291	-7,291	-7,290.00	.00	.00	-1.00	100.0%*
520002	406308	STATE AID GRANT C-77	-11,681	-11,681	-3,021.00	.00	.00	-8,660.00	25.9%*
520002	406309	STATE AID GRANT C-83	-45,206	-45,206	-17,421.00	.00	.00	-27,785.00	38.5%*
520002	406310	STATE AID GRANT C-83	-14,811	-14,811	-5,116.00	.00	.00	-9,695.00	34.5%*
520002	406311	STATE AID GRANT C-83	-31,901	-31,901	-11,875.00	.00	.00	-20,026.00	37.2%*
520002	406312	STATE AID GRANT C-85	0	0	-10,840.00	.00	.00	10,840.00	100.0%
TOTAL SEWER WORKS REVENUE			-456,274	-456,274	-91,233.00	.00	.00	-365,041.00	20.0%
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	387,548	387,548	358,933.44	.00	.00	28,614.56	92.6%
52602057	511099	SALARIES - ADJUSTM	2,741	2,741	.00	.00	.00	2,741.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	5,925.92	.00	.00	2,174.08	73.2%
52602057	515001	ON CALL	4,497	4,497	4,326.67	.00	.00	170.33	96.2%
52602057	516000	LONGEVITY	1,393	1,393	1,345.55	.00	.00	47.45	96.6%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	519000	TRAVEL ALLOWANCE	0	0	480.75	.00	.00	-480.75	100.0%*
52602057	521100	HEALTH INSURANCE	99,563	99,563	92,941.24	.00	.00	6,621.76	93.3%
52602057	521200	DENTAL INSURANCE	1,529	1,529	1,362.51	.00	.00	166.49	89.1%
52602057	521300	LIFE INSURANCE	516	516	746.72	.00	.00	-230.72	144.7%*
52602057	522000	SOCIAL SECURITY CO	29,248	29,248	26,952.94	.00	.00	2,295.06	92.2%
52602057	523000	RETIRE CONTRIBUTIO	44,836	44,836	41,386.35	.00	.00	3,449.65	92.3%
52602057	526000	WORKERS' COMPENSAT	15,880	15,880	15,870.00	.00	.00	10.00	99.9%
52602057	528001	IPT	2,627	2,627	3,461.32	.00	.00	-834.32	131.8%*
52602057	532001	STAFF DEVELOPMENT	6,344	6,344	5,665.95	.00	637.51	40.54	99.4%
52602057	533000	OTHER PROF SERVICE	6,780	6,780	6,414.34	.00	365.66	.00	100.0%
52602057	533001	AUDIT	3,910	3,910	3,910.00	.00	.00	.00	100.0%
52602057	533004	MEDICAL SERVICES	500	500	146.33	.00	353.67	.00	100.0%
52602057	533010	LABOR NEGOTIATIONS	1,000	1,000	595.00	.00	.00	405.00	59.5%
52602057	534003	SOFTWARE MAINTENAN	19,016	19,016	18,962.34	.00	.00	53.66	99.7%
52602057	542300	CUSTODIAL SERVICES	2,000	2,000	1,806.75	.00	.00	193.25	90.3%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	2,360.00	.00	.00	.00	100.0%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	730.92	.00	.00	1,769.08	29.2%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	2,014.87	.00	.00	2,098.13	49.0%
52602057	544200	RENTAL OF EQUIPMEN	400	400	145.25	.00	.00	254.75	36.3%
52602057	544400	RENTAL OF COMP/COM	2,352	2,352	1,836.00	.00	.00	516.00	78.1%
52602057	544500	LEASE COPIER/PRINT	1,600	1,600	1,066.55	.00	.00	533.45	66.7%
52602057	552001	FLEET INSURANCE	4,241	4,241	8,886.00	.00	.00	-4,645.00	209.5%*
52602057	552002	PROPERTY INSURANCE	5,362	5,362	5,589.00	.00	.00	-227.00	104.2%*
52602057	552003	GENERAL LIABILITY	5,677	5,677	5,122.00	.00	.00	555.00	90.2%
52602057	553400	POSTAGE FEES	500	500	294.44	.00	.00	205.56	58.9%
52602057	554000	ADVERTISING	735	735	662.67	.00	.00	72.33	90.2%
52602057	555000	PRINTING AND BINDI	1,639	1,639	1,596.11	.00	.00	42.89	97.4%
52602057	556000	TUITION	6,900	6,900	.00	.00	.00	6,900.00	.0%
52602057	558000	TRAVEL	875	875	11.42	.00	28.57	835.01	4.6%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	3,751.77	.00	.00	-403.77	112.1%*
52602057	561005	PUBLICATIONS	32	32	32.00	.00	.00	.00	100.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	11,781.88	.00	213.52	1,504.60	88.9%
52602057	561009	TRAINING MATERIALS	250	250	250.00	.00	.00	.00	100.0%
52602057	561010	CLOTHING	5,615	5,615	2,902.19	.00	207.30	2,505.51	55.4%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	5,729.41	.00	170.59	.00	100.0%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	1,650.00	.00	.00	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	600.00	.00	.00	.00	100.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	5,283.88	.00	530.00	186.12	96.9%
52602057	562600	VEHICLE FUEL	41,000	41,000	21,597.99	.00	.00	19,402.01	52.7%
52602057	573401	ADMIN EQUIPMENT	1,635	2,535	2,535.00	.00	.00	.00	100.0%
52602057	573900	OTHER EQUIPMENT	6,500	6,500	3,562.77	.00	1,479.51	1,457.72	77.6%
52602057	575100	INVENTORY PURCHASE	12,500	12,500	7,332.50	.00	5,167.50	.00	100.0%
52602057	581000	DUES AND FEES	1,090	1,090	91.67	.00	.00	998.33	8.4%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	583000	INTEREST EXPENSE	481,493	481,493	447,501.91	.00	.00	33,991.09	92.9%
52602057	584000	CONTINGENCY	15,000	10,258	.00	.00	.00	10,258.21	.0%
52602057	589001	STATE PERMITS & FE	1,650	1,650	978.98	.00	270.00	401.02	75.7%
52602057	589034	ABATEMENTS/OVERLAY	0	4,742	4,741.79	.00	.00	.00	100.0%
52602057	591000	REDEMPTION OF PRIN	2,026,656	2,026,656	2,017,153.79	.00	.00	9,502.21	99.5%
52602057	593002	TRANS TO CAPITAL P	143,500	143,500	143,500.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	25,000.00	.00	.00	.00	100.0%
TOTAL SEWER WORKS EXPENSE			3,475,701	3,476,601	3,333,026.88	.00	9,423.83	134,150.29	96.1%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	437,756	437,756	417,522.71	.00	.00	20,233.29	95.4%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	36,280.97	.00	.00	-3,780.97	111.6%*
52602074	515001	ON CALL	29,438	29,438	26,647.16	.00	.00	2,790.84	90.5%
52602074	516000	LONGEVITY	600	600	600.00	.00	.00	.00	100.0%
52602074	521100	HEALTH INSURANCE	94,174	94,174	101,153.06	.00	.00	-6,979.06	107.4%*
52602074	521200	DENTAL INSURANCE	1,794	1,794	2,077.42	.00	.00	-283.42	115.8%*
52602074	521300	LIFE INSURANCE	356	356	716.89	.00	.00	-360.89	201.4%*
52602074	522000	SOCIAL SECURITY CO	37,110	37,110	35,473.36	.00	.00	1,636.64	95.6%
52602074	523000	RETIREMENT CONTRIB	52,598	52,598	50,341.21	.00	.00	2,256.79	95.7%
52602074	526000	WORKERS' COMPENSAT	4,739	4,739	4,736.00	.00	.00	3.00	99.9%
52602074	528001	IPT	2,476	2,476	3,570.31	.00	.00	-1,094.31	144.2%*
52602074	533000	OTHER PROF SERVICE	121,834	121,834	25,481.39	.00	23,325.00	73,027.61	40.1%
52602074	533006	LABORATORY SERVICE	119,699	119,699	39,760.76	.00	2,236.00	77,702.24	35.1%
52602074	534009	INDUSTRIAL PRETREA	32,755	32,755	11,743.86	.00	6,000.00	15,011.14	54.2%
52602074	543000	REPAIR AND MAINTEN	87,547	87,547	48,106.68	.00	10,197.76	29,242.56	66.6%
52602074	543002	EQUIPMENT MAINTENA	122,576	122,576	76,075.28	.00	8,555.35	37,945.37	69.0%
52602074	544500	LEASE COPIER/PRINT	1,852	1,852	1,248.23	.00	.00	603.77	67.4%
52602074	552002	PROPERTY INSURANCE	4,849	4,849	5,228.00	.00	.00	-379.00	107.8%*
52602074	553000	COMMUNICATION	10,844	10,844	10,687.50	.00	118.24	38.26	99.6%
52602074	559000	MISC PURCHASED SER	15,500	15,500	15,000.00	.00	.00	500.00	96.8%
52602074	561001	JANITORIAL SUPPLIE	1,500	1,500	1,338.21	.00	51.20	110.59	92.6%
52602074	561002	BUILDING MAINT SUP	7,450	7,450	3,942.04	.00	150.00	3,357.96	54.9%
52602074	561010	CLOTHING	9,025	9,025	5,609.93	.00	905.25	2,509.82	72.2%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	1,366.59	.00	995.15	3,838.26	38.1%
52602074	561031	CHEMICAL	327,286	327,286	116,298.85	.00	29,282.04	181,705.11	44.5%
52602074	561037	LABORATORY SUPPLIE	28,057	28,057	20,825.67	.00	253.24	6,978.09	75.1%
52602074	561040	EQUIPMENT REPAIR S	81,570	81,570	41,848.97	.00	37,854.95	1,866.08	97.7%
52602074	562200	ELECTRICITY	375,000	375,000	331,444.45	.00	.00	43,555.55	88.4%
52602074	562400	HEATING FUEL	43,000	43,000	21,129.70	.00	.00	21,870.30	49.1%
52602074	573900	OTHER EQUIPMENT	22,075	21,175	7,553.99	.00	6,176.15	7,444.86	64.8%



City of Rochester, New Hampshire

Office of Finance and Administration

31 Wakefield Street • Rochester, NH 03867-1917

(603) 335-7609 Fax (603) 332-7589

To: Utility Advisor Board (UAB)

Fm: Mark Sullivan-Finance

c: J. Storer, B.Cox

Re: Revised Sewer Rate Analysis

Per the UAB's request the 2018-2022 Sewer User Rate Analysis has been reworked to eliminate the sharp User Rate percent increase in 2018, and average 3.5% over the next four fiscal years. The revised projection identifies the following User Rate percentage increases per fiscal year.

FY18- 3.53% to \$6.75 Standard Rate, and \$6.08 High Volume Rate

FY19- 3.70% to \$7.00 Standard Rate, and \$6.30 High Volume Rate

FY20- 3.57% to \$7.25 Standard Rate, and \$6.53 High Volume Rate

FY21- 3.45% to \$7.50 Standard Rate, and \$6.75 High Volume Rate

FY22- No Increase forecast.

Further, the phasing of the new Debt Service was adjusted to \$7 million in FY20, and \$7 million in FY22. In addition, between FY19 and FY22 \$1.5 million in existing debt service will be expiring. The largest drop occurs in FY22 of approximately \$1M related to the late 1980's Waste Water Treatment Plant Upgrade. However, slightly over \$1M in new debt service payments are estimated to be added in the FY20 & FY22 bond issues. In FY22 there is also a \$300,000 State of NH debt forgiveness payment attached to the Waste Water Treatment Plant Upgrade that will also be expiring. That project was financed through State of NH Clean Water State Revolving Fund, which we were eligible

for a debt forgiveness. The State of NH sends us an actual check instead of reducing the debt service payments. This amount has been plugged into the Other Service Charges Revenue line for the sake of the projections, and in FY22 it is removed. We have other debt forgiveness amounts for other projects that total approximately \$100,000 and will continue through the early 2030's.

In addition, the estimated Fund Cash balances (line L in the attached spreadsheet) have been added to each year, and are used to offset the User Rate Revenue shortages in FY17 through FY21. A new Line M has been added to illustrate what the actual User Rate should be in order to get the particular fiscal year to an even cash flow. Water Fund User Rates has also been update to include estimated Fund Cash Balances.

Please feel free to forward any questions or requests for additional information to my attention. Thanks

Sewer User Rate Forecast -Revised 6-28-17

	SEWER FUND	FY15	FY16-Audited	FY17-Est	FY18	FY19	FY20	FY21	FY22
	Regular Units	527,669	530,183	535,485	538,162	543,544	548,979	554,469	560,014
	High Volume	150,365	140,539	150,365	150,365	150,365	150,365	150,365	150,365
A	Total Units	678,034	670,722	685,850	688,527	693,909	699,344	704,834	710,379
	OPERATING REVENUES								
	User Fees	\$4,262,290	\$4,327,295	\$4,412,823	\$4,586,563	\$4,794,107	\$5,004,732	\$5,218,482	\$5,260,067
	Other Service Charges	\$129,602	\$510,062	\$520,263	\$530,669	\$541,282	\$552,108	\$563,150	\$274,413
	Miscellaneous	\$392,237	\$130,686	\$133,300	\$135,966	\$138,685	\$141,459	\$144,288	\$147,174
B	Total Operating Revenues	\$4,784,129	\$4,968,043	\$5,066,386	\$5,253,197	\$5,474,074	\$5,698,298	\$5,925,920	\$5,681,654
C	OPERATING EXPENSES	\$2,280,079	\$2,410,011	\$2,458,211	\$2,507,375	\$2,557,523	\$2,608,673	\$2,660,847	\$2,714,064
D	SEWER CURRENT 20 YEAR DEBT SERVICE	(\$2,228,128)	\$ (2,641,022)	\$2,459,098	\$3,189,389	\$3,097,875	\$2,985,428	\$2,644,089	\$1,637,153
E	ADDITIONAL DEBT SERVICE								
	New Debt Issues	\$0	\$3,100,000	\$0	\$7,900,000	\$0	\$7,000,000	\$0	\$7,000,000
	Added Principal & Interest Payments	\$0	\$0	\$0	\$0	\$0	\$560,000	\$0	\$560,000
	Prior Year Authorized & Unissued P&I Payments	\$0	\$0	\$0	\$0	\$0	\$0	\$549,500	\$539,000
	Additional Principal & Interest Payments	\$0	\$0	\$0	\$0	\$0	\$560,000	\$549,500	\$1,099,000
F	ALL OPERATIONAL EXPENSES	\$51,951	(\$231,011)	\$4,917,309	\$5,696,764	\$5,655,398	\$6,154,101	\$5,854,436	\$5,450,217
G	CASH FUND CIP PROJECTS & OTHER TRANSFERS	\$679,000	\$185,252	\$185,000	\$185,000	\$100,000	\$100,000	\$100,000	\$100,000
H	Projected Regular Rate	\$6.24	\$6.24	\$6.52	\$6.75	\$7.00	\$7.25	\$7.50	\$7.50
I	High Volume Rate	\$5.62	\$5.62	\$5.87	\$6.08	\$6.30	\$6.53	\$6.75	\$6.75
J	PERCENTAGE INCREASE	0.00%	0.00%	4.49%	3.53%	3.70%	3.57%	3.45%	0.00%
K	SURPLUS (DEFICIT)	\$4,053,178	\$5,013,802	(\$35,923)	(\$628,567)	(\$281,325)	(\$555,803)	(\$28,516)	\$131,437
L	ESTIMATED FUND-CASH BALANCE			\$3,500,000	\$2,871,433	\$2,590,108	\$2,034,305	\$2,005,789	\$2,137,226
M	MINIMUM RATE W/O USE OF CASH BALANCE	\$0.08	\$6.40	\$6.52	\$7.31	\$7.41	\$8.04	\$7.54	\$7.31

FY17 WATER RATE PROJECTION-Revised 6-28-17

FY17 PROJECTION		FY15-Audited	FY16 Estimated	FY16-Audited	FY17-Estimate	FY18-Projection	FY19-Projection	FY20-Projection
A	WATER FUND							
	New Connections	20	20	65	25	25	25	25
	Consumption Growth %	0.00%	1.00%	1.11%	0.36%	1.00%	1.00%	1.00%
	TOTAL REVENUE UNITS	730,906	736,771	739,007	741,699	749,116	756,607	764,173
	(1) Unit = 748 gallons							
	OPERATING REVENUES							
	User Fees	\$3,523,265	\$3,543,868	\$3,614,634	\$3,795,848	\$4,396,743	\$4,520,754	\$4,720,891
	Other Service Charges-Misc	\$284,075	\$180,500	\$169,059	\$290,840	\$301,590	\$312,768	\$324,391
B	TOTAL OPERATING REVENUES	\$3,807,340	\$3,721,868	\$3,783,693	\$4,084,188	\$4,695,833	\$4,831,022	\$5,042,783
C	OPERATING EXPENSES (Less Depreciation)	\$2,155,514	\$2,198,624	\$2,170,796	\$2,242,597	\$2,287,449	\$2,333,198	\$2,379,862
D	WATER CURRENT 20 YEAR DEBT SERVICE	\$1,485,728	\$1,818,717	\$1,830,262	\$1,975,433	\$2,010,584	\$2,163,712	\$2,117,316
E	ADDITIONAL DEBT SERVICE							
	Authorized & Unissued Debt	\$4,993,260	\$0	\$0	\$2,200,000	\$4,460,660	\$0	\$4,000,000
	Added Principal & Interest Payments	\$0	\$475,494	\$0	\$0	\$290,336	\$0	\$320,000
	Prior Year Authorized & Unissued P&I Payments	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Additional Principal & Interest Payments	\$0	\$475,494	\$0	\$0	\$290,336	\$0	\$320,000
F	ALL OPERATIONAL EXPENSES	\$3,641,242	\$4,017,341	\$4,001,058	\$4,218,030	\$4,588,369	\$4,496,910	\$4,817,178
G	CASH FUNDED CIP PROJECTS & OTHER TRANSFERS	\$74,000	\$157,000	\$184,252	\$267,826	\$100,000	\$100,000	\$100,000
	ALL EXPENSE TOTALS	\$3,715,242	\$4,174,341	\$4,185,310	\$4,485,856	\$4,688,369	\$4,596,910	\$4,917,178
H	PROJECTED USER RATES	\$4.67	\$4.81	\$4.81	\$5.29	\$5.85	\$6.00	\$6.25
	RATE INCREASE PERCENTAGE	0.0%	3.0%	3.0%	10.0%	10.6%	2.6%	4.2%
I	PROJECTED SURPLUS (DEFICIT)	\$92,098	(\$452,473)	(\$401,617)	(\$401,668)	\$107,465	\$334,112	\$225,605
J	ESTIMATED FUND CASH BALANCE				\$1,800,000	\$1,907,465	\$2,241,577	\$2,467,181

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CITY OF ROCHESTER
YTD BUDGET REPORT

P 4
glytdbud

FOR 2017 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602074	592001	DEPRECIATION	1,230,057	1,230,057	.00	.00	.00	1,230,057.00	.0%
		TOTAL SEWER TREATMENT PLANT	3,342,217	3,341,317	1,463,809.19	.00	126,100.33	1,751,407.48	47.6%
52602470	SEWER REVENUE OFFICE								
52602470	511001	SALARIES - FULL TI	31,159	31,159	31,256.45	.00	.00	-97.45	100.3%*
52602470	513001	OVERTIME - REGULAR	0	0	175.91	.00	.00	-175.91	100.0%*
52602470	516000	LONGEVITY	163	163	100.00	.00	.00	63.00	61.3%
52602470	521100	HEALTH INSURANCE	11,620	11,620	11,993.93	.00	.00	-373.93	103.2%*
52602470	521200	DENTAL INSURANCE	222	222	212.63	.00	.00	9.37	95.8%
52602470	521300	LIFE INSURANCE	27	27	53.75	.00	.00	-26.75	199.1%*
52602470	522000	SOCIAL SECURITY CO	2,151	2,151	2,217.31	.00	.00	-66.31	103.1%*
52602470	523000	RETIREMENT CONTRIB	3,501	3,501	3,522.28	.00	.00	-21.28	100.6%*
52602470	526000	WORKERS' COMPENSAT	68	68	68.00	.00	.00	.00	100.0%
52602470	528001	IPT	222	222	320.84	.00	.00	-98.84	144.5%*
52602470	543000	REPAIR AND MAINTEN	1,200	1,200	1,154.71	.00	.00	45.29	96.2%
52602470	553400	POSTAGE FEES	8,256	8,256	8,203.02	.00	.00	52.98	99.4%
52602470	555000	PRINTING AND BINDI	350	350	271.25	.00	.00	78.75	77.5%
52602470	561003	OFFICE SUPPLIES	300	300	300.00	.00	.00	.00	100.0%
		TOTAL SEWER REVENUE OFFICE	59,239	59,239	59,850.08	.00	.00	-611.08	101.0%
		TOTAL SEWER ENTERPRISE FUND	0	0	869,173.25	.00	135,524.16	-1,004,697.41	100.0%
		TOTAL REVENUES	-6,877,157	-6,877,157	-3,987,512.90	.00	.00	-2,889,644.10	
		TOTAL EXPENSES	6,877,157	6,877,157	4,856,686.15	.00	135,524.16	1,884,946.69	
		GRAND TOTAL	0	0	869,173.25	.00	135,524.16	-1,004,697.41	100.0%

** END OF REPORT - Generated by Karen Bonneau **