



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: November 9, 2016
TO: Utility Advisory Board
FROM: John B. Storer, PE – Director of City Services
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on Monday, November 14, 2016 at 5:30 P.M. in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of October 11, 2016 Minutes
3. Memo from Director John Storer, PE (Page 3)
4. Appeals
 - 4.1 Courtney McLaren (Page 4)
20A Cecile Ct
Rochester, NH 03839
RE: 20A Cecile Ct
 - 4.2 Harrington CC Rev Trust & BB Rev Trust (Page 11)
3 Dartmouth Ln
Rochester, NH 03867-3202
RE: 3 Dartmouth Ln
 - 4.3 Lewis Paul C (Page 18)
PO Box 682
Rochester, NH 03866-0682
RE: 13 Friendship St
 - 4.4 Frisbie Foundation (Page 25)
11 Whitehall Rd
Rochester, NH 03867-3297
RE: 13 Healthcare Dr
 - 4.5 Northeast Credit Union (Page 34)
PO Box 1240
Portsmouth, NH 03802-1240
RE: 694 Columbus Ave

- 4.6 Daniel & Adrienne Couto (Page 42)
13 Hale St
Rochester, NH 03867-5910
RE: 776 B Salmon Falls Rd
 - 4.7 Meghann & Christian Wayss (Page 50)
5 Sweetbriar Ln
Rochester, NH 03867-3735
RE: 5 Sweetbriar Ln
 - 4.8 Raymond Ouellette (Page 58)
37 Pray St
Rochester, NH 03868-5905
RE: 37 Pray St
 - 4.9 RS Property Group LLC (Page 66)
27 Ocean St #1
So Portland, ME 04106
RE: 42 Prospect St
 - 4.10 Cheryl McIntyre (Page 76)
16 Jackson St
Rochester, NH 03867-2206
RE: 16 Jackson St
- 3. Finances-Water page 84 Sewer Page 88)
 - 4. Adjournment

Copy to:
Blaine M.Cox, Deputy City Manager



City of Rochester Dept of Public Works

45 Old Dover Road
Rochester, NH 03867
Phone: (603) 332-4096
Fax: (603) 335-4352

Memo

To: Utility Advisory Board
From: John B. Storer, P.E. Director of City Services
CC: Blaine Cox, Deputy City Manager
Date: November 9, 2016
Re: Interpretation of Leak Abatement Policy – November Recommendations

Attached is a copy of the City's Leak Abatement Policy that was approved by the City Council in September.

In implementing the policy, it seems we have been interpreting that customers can elect to utilize the once-in-10-year abatement process, if they wish to have an abatement on a high bill.

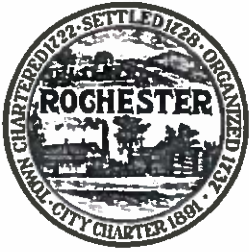
The language of the Policy does not allow for an automatic abatement. An abatement can be granted for a situation of an *"unusually high bill due to unpreventable leakage"*.

Some points for consideration:

- To qualify for an abatement, customer must prove that the deficiency responsible for leakage has been repaired or corrected,
- If customer can't determine source of high consumption, they need to hire a plumber. If source can't be identified, customer shall be held responsible for the entire bill, and
- If the high consumption is related to a leak due to customer negligence such as the failure to maintain internal (private) plumbing fixtures in good repair and/or protect plumbing from freezing, the customer shall be held responsible for the entire bill.

In providing recommendations to the UAB, we denied abatement requests where the customer referenced accidentally leaving on a hose spigot (water only account); and denied water portion on broken irrigation system (system was new and presumably not properly maintained). In both cases water was utilized.

Conversely, we did approve abatements due to a leaking toilet of a tenant; an irrigation leak due to failed valve; and another toilet-related abatement for faulty flapper system.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 7, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 10/3/16

Customer Name: Courtney McLaren

Account: 240037

Service Address: #20A Cecile Ct

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement no abatement at this time.

The above recommendation is based upon the following findings:

1. This account is water only.
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would not qualify for an abatement of ½ of the above average consumption. The customer forgot to shut off valve which does not meet the criteria of "unpreventable leakage" and would be considered negligence.
3. If necessary long term payments arrangements are available through the billing office.

John B. Storer, PE
Director of City Services

11/9/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 17, 2016
SUBJECT: Courtney McLaren
PROPERTY: 20A Cecile Ct

Please find attached the Water Billing Appeal Application, water bill, account notes and consumption history for the above account.

The customer is filing an appeal for above average usage due to her daughter leaving the hose on for a full weekend while they were away. Customer did pay \$135.00 towards bill.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/3/11

1. Date of Appeal: 9/30
2. Property Owner's Name: Paul Sullivan Account #: 240037
3. Billing Address: 20A Cecile Ct
Rochester NH
4. Service Location: same Zip Code 03839
5. Owners Representative: Courtney McLaren
6. Owners Representative's Signature: Courtney McLaren
7. Phone #: 603-285-3332 Cell:
8. Email Address: cmclaren0215@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/28/11 to

10. Abatement is being requested for:

- a. How many units of water ? x 4.81 = \$ 300
- b. How many units of sewer W/A x 6.24 = \$ W/A
- c. Water & Sewer Department Fees of: \$~~300~~
- Total \$ 300-

11. Explanation of Appeal Request:

First of all I apologize for late response. The
Bills have been going to my father in AZ since
he pays the other side of the building. So please
have addresses changed.

I am hoping to appeal as my daughters left a
box on at our house and we went away
for the weekend on July 8th - July 10th. I should
of called but didn't realize cost was so high.
I figured my normal bill is around \$125 usually
and I know I will be responsible for some I am hoping
for some discount as it was a mistake. any help
would be appreciated.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? yes

Who made the repair? Hose was shut off

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

just will need to make payments.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account #240037

3 Year Consumption History

Date	Units	
10/18/16	39	
4/6/16	16	
1/7/16	14	
10/14/15	15	
7/16/15	19	
4/7/15	15	
1/7/15	12	
10/9/14	17	
7/3/14	18	
4/7/14	13	
1/21/14	20	
10/4/13	23	Average Consumption for 3 years
	221	18

7/16/16 92 Excluded from average

Units Used	92
average	18
Above Avg	74

		rate	credit
1/2 above avg	37	4.81	\$177.97



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other/Current Charges	Current Charges
13944657	240037	07/26/2016	08/29/2016	-8.73	.00	442.52
Amount Due						\$273.14

240037
SULLIVAN PAUL B REV LIV TRUST
% PAUL B SULLIVAN TRUSTEE
14378 W CORONADO RD
GOODYEAR, AZ 85395-7511



Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____

92096042017213944657900000273144

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
SULLIVAN PAUL B REV LIV TRUST				20 CECILE CT /20 A CECILE CT			
Bill Number	Account Number		Past Due Date		Bill Date		
13944657	240037		08/29/2016		07/26/2016		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	07/08/2016	04/06/2016	759	667	92	442.52	
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
135.00		09/30/2016	-8.73	.00	442.52	\$273.14	

WATER \$4.81, ELDERLY \$2.08, MINIMUM \$18.27, MINIMUM ELDERLY \$14.64
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76

MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account: 240037

THIS IS 20A CECILE CT.

4/10/08 - PER PACKY CAMPBELL THIS AND 22 CECILE HAVE BEEN SOLD TO THE SAME PERSON - WILL BE DUPLEX FOR NOW BUT MAY LATER CONVERT TO CONDOS

10/23/08- SENT LETTER TO FIX OUTSIDE READER

WE HAD CHARGED CUSTOMER FOR TWO MINIMUM BILLS (JULY & OCTOBER) - TIM REPAIRED BROKEN WIRE IN NOVEMBER. JANUARY BILL WAS READ FROM 4/11/08 - 1/5/09 - I CREDITED PRIOR TWO MINIMUM CHARGES AND SENT REVISED BILL 1/29/09.

06/15/09- RECYD CHECK # 207 IN THE AMOUNT OF \$92.00 BACK FROM BANK FOR NSF. I SENT LETTER SAYING PAYMENT NEEDS TO BE REPLACED ON OR BEFORE 06/25/09, OR SERVICES WILL BE TERMINATED
7/24/09 - CORTNEY CALLED - ADD HER ON TO GET BILLS - PAUL SULLIVAN IS HER FATHER

11/18/09 SENT BAD CHECK LETTER

[2010-01-29 08:39:43 am]: CUSTOMER SENT IN CHECK AND ASKED THAT WE NOT DEPOSIT UNTIL 1/29 - I HELD CHECK AND GAVE TO TAX OFFICE

1/29 - CHECK #226 - \$85.00

[2010-06-15 16:23:29 kathy]: RETURNED CHECK \$140.00 CH #141

[2011-02-03 16:30:07 am]: CORRECTED ZIP CODE TO 03839-5677

[2015-10-29 09:33:03 karenb]: PER CUSTOMER, PUT WRONG ACCOUNT NUMBER ON THREE PAYMENTS OF \$25.00. TRANSFERRING \$75 TO 240035.

[2016-10-03 09:44:08 karenb]: RECEIVED UAB APPEAL FORM. IT STATES THAT THE HOSE WAS LEFT ON FOR A WEEKEND. SENDING TO UAB FOR NOVEMBER MEETING.

[2016-10-03 10:29:09 karenb]: ADDED COURTNEY MCLAREN TO GET COPIES OF THE BILLS; SHE IS DAUGHTER AND TENANT

Check Spelling

Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 7, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 10/11/16

Customer Name: Harrington CC Rev Trust &

BB Rev Trust

Account: 084200

Service Address: #3 Dartmouth Ln

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

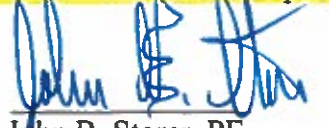
Recommendations

I recommend an abatement of the above average sewer charges on the September 2016 invoice.

The above recommendation is based upon the following findings:

- 1) The sewer deduct meter was defective and has been replaced. The additional use is due to irrigation or other outside use.
 - a) Total usage invoiced 9/16/16 46 Units
 - b) Average Consumption (3 years) 11 Units
 - c) Above Average Consumption 35 Units
- 2) The water was used and is not disputed. Value of 35 Units of Sewer at the current sewer rate of \$6.24 = \$218.40

Total abatement = \$218.40 plus accrued interest.


John B. Storer, PE
Director of City Services

11/8/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: October 17, 2016

SUBJECT: Harrington CC Rev Trust & BB Rev Trust

PROPERTY: 3 Dartmouth Ln

Please find attached the Water Billing Appeal Application, water bill, account notes and consumption history for the above account.

The customer is filing an appeal for 30 units of sewer. The customer had a new sewer deduct meter put in on 6/27/16, which was found to be a dead meter on 9/28/16. The meter has since been replaced with a new meter.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 10/11/16

1. Date of Appeal: 10/8/16 w/S
2. Property Owner's Name: CC Riponahly Trust Account #: 084200
BB Riponahly Trust
3. Billing Address: 3 Dartmouth Lane
Rochester, NH
4. Service Location: Same Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 332-8507 Cell: _____
8. Email Address: brendah613@yahoo.com
(Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 6/27/16 to 9/14/16
10. Abatement is being requested for:
- a. How many units of water 30 x 4.81 = \$ 144.30
- b. How many units of sewer 30 x 6.24 = \$ 187.20
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

overcharge due to meter not
working

Sewer deduct meter did not
work - City error.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

meter was checked and verified
it was not working

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account #084200

3 Year Consumption History

Date	Units	
06/17/16	9	
03/08/16	5	
12/10/16	11	
09/01/15	11	
06/01/15	7	
03/09/15	7	
12/14/14	12	
9/19/14	23	
06/05/14	11	
03/10/14	6	
12/13/13	11	
9/13/13	14	Average Consumption for 3 years
	127	11

9/16/16 46 Excluded from average

Units Used	46
Average Use	11
above avg use	35

Full above avg Sewer Credit - meter malfunction

		per unit	
Above Average Use	35	6.24	\$218.40



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13947641	084200	09/20/2016	10/24/2016	0.00	.00	479.96
Amount Due						\$479.96

084200
HARRINGTON C C REV TRUST &
HARRINGTON B B REV TRUST
3 DARTMOUTH LN
ROCHESTER, NH 03867-3202



Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____

92096042017213947641000000479964

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
HARRINGTON C C REV TRUST &			3 DARTMOUTH LN /			
Bill Number	Account Number	Past Due Date	Bill Date			
13947641	084200	10/24/2016	09/20/2016			
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/14/2016	06/27/2016	46		46	211.64
RES WATER	09/14/2016	06/27/2016	1		1	.00
RES SEWER					43	268.32
					-2	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
343.65	07/06/2016	0.00	.00	479.96	\$479.96	

WATER \$4.81, ELDERLY \$2.08, MINIMUM \$18.27, MINIMUM ELDERLY \$14.64
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76

MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Accounts

File Edit Tools Insert Help

Account: 084200

[2014-09-22 09:25:54 sjuneau]: METER WAS DEAD - REPLACED

[2016-06-17 14:48:52 sjuneau]: METER NOT KICKING OUT ALL THE DIGITS - SENT LETTER TO REPAIR & ESTIMATED JUNE BILL.

[2016-06-27 16:09:37 karenb]: MAIN METER DEAD, REPLACED. READ 60. ADDED SEWER DEDUCT METER.

[2016-09-28 13:52:37 karenb]: TECHNICIAN WENT OUT DUE TO HIGH SEPTEMBER BILL. NEW S/D METER WAS DEAD. REPLACED IT AND MAILED OWNER AN APPEAL FORM.

[2016-10-17 12:42:02 karenb]: APPEAL FORM RECEIVED 10/11/16 AND SENT FOR NOVEMBER UAB

Check Spelling

Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: November 7, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 10/11/16

Customer Name: Lewis Paul C

Account: 131340

Service Address: #13 Friendship St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 28.5 units of water and sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.
 - a. Total invoiced usage 9/20/16 68 Units
 - b. Average Consumption (3 years) 11 Units
 - c. Above Average 57 Units
 - d. $\frac{1}{2}$ of 57 28.5 Units

Value of 28.5 Units of Water at the current water rate of \$4.81 = \$137.09.

Value of 28.5 Units of Sewer at the current sewer rate of \$6.24 = \$177.84.

Total abatement = \$314.93 plus accrued interest.

John B. Storer, PE
Director of City Services

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 19, 2016
SUBJECT: Lewis Paul C
PROPERTY: 13 Friendship St

Please find attached the Water Billing Appeal Application, water bill, account notes and consumption history for the above account.

The customer is filing an appeal for 38 units of sewer. The tenant left a toilet running for several weeks; which was repaired by the owner and tenant.

605-534-5788

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/11/16

1. Date of Appeal: _____
2. Property Owner's Name: Paul Lewis Account #: 151340
3. Billing Address: 13 Friendship St.
Rochester NH
PO Box 682
4. Service Location: 13 Friendship St. Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: _____ Cell: _____
8. Email Address: Luphy 48@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 08/06/16 to 09/02/16
10. Abatement is being requested for:

a. How many units of water 68 x 4.81 = \$ 327.08

b. How many units of sewer 68 x 6.24 = \$ 424.32

C, Water & Sewer Department Fees of: \$ _____

Total \$ 752.61

11. Explanation of Appeal Request:

New tenants left the toilet running
for several weeks causing the high usage.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? yes

If yes, has the leak been repaired? yes

Who made the repair? Carl Ford / Kenan Y

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Account #131340

3 Year Consumption History for property

Date	Units	
06/06/16	8	
03/04/16	6	
12/08/15	1	
09/15/15	12	
06/03/15	12	
03/16/15	25	
12/02/14	13	
09/04/14	14	
06/02/14	14	
03/03/14	9	
12/12/13	5	
9/25/13	14	Average Consumption for 3 years
	133	11

9/2/16 68 Excluded from average

Units Used	68
Average Use	11
above avg use	57

		per unit	
1/2 of above average	28.5	4.81	\$137.09 Water
1/2 of above average	28.5	6.24	\$177.84 Sewer
Total Credit			\$314.93



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13949078	131340	09/20/2016	10/24/2016	1.21	.00	751.40
Amount Due						\$752.61

131340
LEWIS PAUL C
PO BOX 682
ROCHESTER, NH 03866-0682

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042017213949078300000752618

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
LEWIS PAUL C			13 FRIENDSHIP ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
13949078	131340		10/24/2016		09/20/2016	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/02/2016	06/06/2016	187	119	68	327.08
RES SEWER					68	424.32
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
88.40	08/11/2016	1.21	.00	751.40	\$752.61	

WATER \$4.81, ELDERLY \$2.08, MINIMUM \$18.27, MINIMUM ELDERLY \$14.64
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76

MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account: 131340

[08/31/07-CUST. CALLED AND SAID THEY WOULD PAY \$100 TODAY \$100 ON SEPT. 7TH AND THE BALANCE ON SEPT. 14TH (38.88)
[2010-07-06 15:35:51 kathy]: SERVICE CALL FOR SHUT OFF NON-PAYMENT
[2012-06-14 10:05:57 kathy]: RETURN TO SENDER FOR CHANGE OF ADDRESS P.O. BOX 682, ROCHESTER, NH 03866-0682
[2014-01-02 15:11:28 kathy]: ADDED NEW TENANT TO COPY TOO MICHAEL MCMURRAY
[2014-04-02 16:00:06 kathy]: WATER TURNED OFF/ON FOR NON PAYMENT 9/9/15
[2015-09-09 16:49:23 stuneau]: FINAL BILL PRODUCED AND TENANT REMOVED FROM ACCOUNT
[2016-09-07 12:55:26 stuneau]: 68 UNITS ON SEPTEMBER BILL - DOOR TAGGED FOR HIGH USAGE
[2016-10-05 15:41:21 karenb]: OWNER CALLED, TENANT DID FIND TOILETS TO BE LEAKING WHICH THEY DID FIX. HE REQUESTED APPEAL FORM
AND WILL BE SENDING OUT FOR NOVEMBER APPEAL.
[2016-10-18 10:24:31 karenb]: RECEIVED APPEAL PAPERWORK 10/11/16. SENT FOR NOVEMBER UAB.
[2016-10-19 13:50:10 karenb]: GOT READ FOR UAB. 24 UNITS/48 DAYS; .5/DAY. THIS IS SLIGHTLY LOWER THAN HIGH BILL. SOME OF THE USAGE
FROM THIS LEAK WILL BE ON NEXT BILL.

✓ Check Spelling

Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 7, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 10/11/16

Customer Name: Frisbie Foundation

Account: 082887

Service Address: #13 Healthcare Dr

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

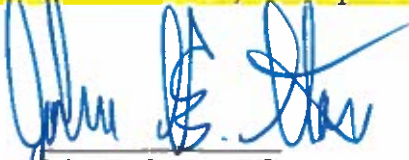
I recommend an abatement of sewer charges for the above the average use.

The above recommendation is based upon the following findings:

1. This is a water and sewer account.
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would not qualify for a water abatement. This property has been in service for 5 cycles (approximately 15 months) and the leak in the irrigation system would lead us to conclude that the piping was not properly installed or maintained. The City's policy would rule this out due to "failure to maintain plumbing fixtures."
3. As the water did not enter the sewer system, a full credit of sewer charges is applicable.
 - a. Total invoiced usage 1100 Units
 - b. Average Consumption (1 year, new property) 232 Units
 - c. Estimated Usage over 3 year average 868 Units

Value of 868 Units of Sewer at the current sewer rate of \$6.24 = \$5,416.32.

Total abatement = \$5,416.32 plus accrued interest.


John B. Storer, PE
Director of City Services

11/9/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 21, 2016
SUBJECT: Frisbie Foundation
PROPERTY: 13 Healthcare Dr

Please find attached the Water Billing Appeal Application, water bill, account notes, repair invoice and consumption history for the above account.

The customer is filing an appeal for 1,000 units of water and sewer. The facility had a leak in the irrigation system, which has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/11/16

- W/S
1. Date of Appeal: 10/11/16
 2. Property Owner's Name: Fristie Foundation
Skyhaven Surgery Center Account #: 082887
 3. Billing Address: 11 Whitehall Rd.
Rochester, NH 03867-3297
 4. Service Location: 13 Hainmore Dr, Rochester, NH Zip Code 03867
 5. Owners Representative: Beth Vace
 6. Owners Representative's Signature: Beth Vace
 7. Phone #: (603) 509-9160 Cell: (603) 498-0894
 8. Email Address: bruce@skyhavensurgery.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/9/16 to 9/8/16

10. Abatement is being requested for:

a. How many units of water 1,000 x 4.81 = \$ 4,810.00

b. How many units of sewer 1,000 x 6.24 = \$ 6,240.00

C. Water & Sewer Department Fees of: \$ _____

Total \$ 11,050

11. Explanation of Appeal Request:

Our facility has an irrigation system that currently
does not have it's own water meter. We experienced
a leak in the irrigation system over the summer
months that went undetected for quite some
time prior to the proper repairs being made.
A copy of the invoice for these repairs is enclosed.
This leak caused our water consumption to
dramatically increase from prior billing periods, as
well as the associated sewer utilization. This water
was not being expelled through the sewer system.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

We believe the meter is functioning properly.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? YES

Who made the repair? ELF'S LANDSCAPING

Has proof of the repair been attached to this appeal form? YES

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account #082887

3 Year Consumption History for property 4 cycles history

Date	Units	
6/9/2016	66	
3/7/2016	33	
12/9/2015	241	
9/15/2015	586	
	926	232
9/2/16	1100	Excluded from average

Units Used	1100
Average Use	232
above avg use	868

per unit

Above avg use	868	6.24	<u>\$5,416.32</u>	Sewer
Total Credit			\$5,416.32	



City of Rochester
P.O. Box 981098
Boston MA 02298-1098

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Pay Due Date	Past Due	Other Current Charges	Current Charges
13947525	082887	09/20/2016	10/24/2016	0.00	.00	12,155.00
Amount Due						\$12,155.00

082887
FRISBIE FOUNDATION
% SKYHAVEN SURGERY CTR LLC
11 WHITEHALL RD
ROCHESTER, NH 03867-3297

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042017213947525500012155008

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
FRISBIE FOUNDATION			13 HEALTHCARE DR /			
Bill Number	Account Number	Bill Date	Pay Due Date	Bill Date		
13947525	082887		10/24/2016	09/20/2016		
Description	Contract	Read Date	Pay Date	Meter Reading	Usage in 100 cu. feet	Charge
COMM WATER		09/08/2016	09/09/2016	2026	926	5,291.00
COMM SEWER					1100	8,864.00
Last Payment Amt			Last Payment Date	Past Due	Other Current Charges	Current Charges
729.31			07/07/2016	0.00	.00	12,155.00
Amount Due						\$12,155.00

WATER \$4.81, ELDERLY \$2.08, MINIMUM \$16.27, MINIMUM ELDERLY \$14.84
SEWER \$8.24, ELDERLY \$4.16, MINIMUM \$29.85, MINIMUM ELDERLY \$23.78

MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981098
Boston MA 02298-1098

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phons: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Accounts

File Edit Tools Insert Help

Account: 082887

[2015-06-03 10:36:41 sjuneau]: ADDED SERVICES TO ACCOUNT.
[2015-06-03 11:58:12 sjuneau]: PROPERTY STILL NEEDS TO BE WIRED - BILLED FOR MXJ AND TOUCHPAD ALREADY
[2015-09-15 15:48:17 karenb]: DELETED FROM SEPTEMBER BILL RUN. NEED TO CONTACT TO GET INSIDE TO WIRE AND READ.
[2015-09-16 15:09:47 karenb]: WIRED AND GOT READ. ADDED BACK INTO BILL RUN
[2016-06-23 14:06:23 sjuneau]: ADDED FIVE BACKFLOW DEVICES TO ACCOUNT & MAILED PERMITS
[2016-10-04 16:03:38 sjuneau]: 1100 UNITS ON SEPTEMBER BILL - GEORGE WENT OUT TO CHECK THE METER & MAKE SURE THE READ WAS ACCURATE. A LARGE READ WAS FOUND IN THE IRRIGATION SYSTEM, AND WILL CAUSE THE NEXT BILL TO BE HIGH AS WELL.
[2016-10-05 09:23:34 karenb]: OWNER REQUESTED UAB FORM, EMAILED HER A COPY; THEY WILL BE FILING AN APPEAL FOR NOVEMBER.
[2016-10-21 13:27:35 karenb]: APPEAL FORM RECEIVED 10/11/16 AND SENT TO UAB FOR NOVEMBER MEETING. TECH GOT A READ ON 10/19/16 TO CHECK USAGE. READ 2190 4 UNITS/DAY, SHOWING USAGE HAD RETURNED TO NORMAL.

Check Spelling

Display as HTML



10/21/2016 13:46
karenb

CITY OF ROCHESTER
UB Consumption History Report

Account Number	Customer # Name	Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
082887	43230	FRISBIE FOUNDATION		024300390003		13 HEALTHCARE DR	Active
110	1 COMM WATER SENS77525175		A 09/08/2016	13947525	2,026	1,100	12,155.00
110	1 COMM WATER SENS77525175		A 06/09/2016	13940014	926	1,666	5,291.00
110	1 COMM WATER SENS77525175		A 03/07/2016	13932470	860	33	317.46
110	1 COMM WATER SENS77525175		A 12/09/2015	13925096	827	241	729.30
110	1 COMM WATER SENS77525175		A 09/16/2015	13917659	586	586	364.65
							158.73
							1,153.26
							2,657.10
							6,393.26

** END OF REPORT - Generated by Karen Bonneau **

ELF'S LANDSCAPING INC
P.O. BOX 7286
ROCHESTER, NH 03839

Invoice

Date	Invoice No.
08/10/16	36101

Bill To
FRISBIE MEMORIAL HOSPITAL 11 WHITEHALL ROAD ROCHESTER NH 03867

Ship To
SKYHAVEN AMBULATORY 13 HEALTHCARE DRIVE ROCHESTER, NH 03867

P.O. Number	Terms	Rep	Ship Date	Ship Via	FOB	Project
	BY FIRST OF...		08/10/16			SKYHAVEN A...

Item	Description	Quantity	Price Each	Amount
Repair	Repair of Irrigation system- 6/23/16- 7/5/16 28 man hours spent working on existing irrigation system- lines needed to be dug up and re glued then buried deeper- broken lines repaired or replaced as needed. System has required several full flushes and replacement of nozzles and valves due to contamination with dirt when pipes came apart. Several follow up visits required to flush zones when they were clogged. This price includes labor and materials.		1,800.00	1,800.00

			Subtotal	\$1,800.00
			Sales Tax	\$0.00
			Total	\$1,800.00

PAID BY
SKYHAVEN
SURGERY
CENTER

OK to pay

(Per) 9/17/16



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 7, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 10/14/16

Customer Name: Northeast Credit Union

Account: 142430

Service Address: #694 Columbus Ave

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of $\frac{1}{2}$ the water charges for the above average use and an abatement of all sewer charges above the average use.

The above recommendation is based upon the following findings:

1. This is a water and sewer account.
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. The use is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the irrigations system that was repaired. As the water did not enter the sewer system, a full credit of sewer charges is applicable.
 - a. Total 9/16/16 invoiced usage 748 Units
 - b. Average Sept Consumption (3 years) 170 Units
 - c. Estimated Usage over average 578 Units
 - d. $\frac{1}{2}$ of 578 289 Units

Value of 289 Units of Water at the current water rate of \$4.81 = \$1,390.09.

Value of 578 Units of Sewer at the current sewer rate of \$6.24 = \$3,606.72.

Total abatement = \$4,996.81 plus accrued interest.

John B. Storer, PE
Director of City Services

11/9/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 21, 2016
SUBJECT: Northeast Credit Union
PROPERTY: 694 Columbus Ave

Please find attached the Water Billing Appeal Application, water bill, account notes and consumption history for the above account.

The customer is filing an appeal for above average use due to a leak in the irrigation system. They are asking for the appeal to be based on passed averages plus a 30% increase on the same period due to higher irrigation use during the drought. They have the irrigation system shut down and repaired by Studley's.

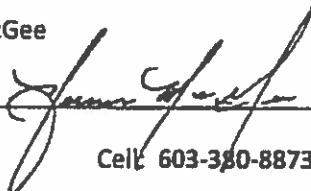
Office Use Only:

Received: 10/14/16

W/S

CITY OF ROCHESTER

Water/Sewer Billing Appeal Application

1. Date of Appeal: **October 3 2016**
2. Property Owner's Name: **Northeast Credit Union** Account #: **142430**
3. Billing Address: **PO Box 1240**
Portsmouth N.H. 03802
4. Service Location: **694 Columbus Avenue** Zip Code **03867**
5. Owners Representative: **Herman McGee**
6. Owners Representative's Signature: 
7. Phone #: **603-422-9936** Cell: **603-380-8873**
8. Email Address: **hmcgee@necu.org**

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from **6/14/2016** to **6/21/2016**

10. Abatement is being requested for:

a. How many units of water _____ x 4.81= \$ _____

b. How many units of sewer _____ x 6.24= \$ _____

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

We received a bill from you on Sept 26th and was quite alarmed with the water usage and we did some swift investigation and determined on September 29th we had a leak in our irrigation system due to a failed valve. We have since closed off the entire system and will be in the process of doing a repair and shutting the system for the winter.

We are looking for a revised bill that would be based on passed averages plus a 30% increase on the same time period. This would be due to the lack of rain and Irrigation use is higher due to that fact. According to our Irrigation folks they are seeing around a 30% increase in usage thru ought the area on other accounts. This water went into the ground and did not impact the sewer system.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why? We had one of your representatives come and verify the readings to make sure they were accurate and when that was determined we realized there was a leak and started to troubleshoot that issue.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No it did not

If yes, has the leak been repaired? Yes it has been repaired

Who made the repair? Studleys of Rochester N.H.

Has proof of the repair been attached to this appeal form? No invoice has been received yet

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain: NO, but being a Credit Union all exorbitant costs affect our ability to provide low cost banking to the public.

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.

2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.

3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account #082887

3 Year Consumption History for property 3 years of September invoices

Date	Units	
	209	
	149	
	152	
	<u>510</u>	170

9/16/16 748 Excluded from average

Units Used	748
Average Use	<u>170</u>
above avg use	578

		per unit	
1/2 of above average	289	4.81	\$1,390.09 Water
1/2 of above average	578	6.24	<u>\$3,606.72</u> Sewer
Total Credit			\$4,996.81



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13949375	142430	09/20/2016	10/24/2016	0.00	.00	3,654.04
						Amount Due
						\$3,654.04

142430
NORTHEAST CREDIT UNION
% ACCOUNTING DEPT
P O BOX 1240
PORTSMOUTH, NH 03802-1240



Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____

92096042017213949375300003654043

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
NORTHEAST CREDIT UNION				694 COLUMBUS AVE /			
Bill Number	Account Number		Past Due Date		Bill Date		
13949375	142430		10/24/2016		09/20/2016		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
COMM WATER	09/16/2016	06/14/2016	5768	5020	748	3,597.88	
COMM WATER	09/16/2016	06/14/2016	5076	4337	739	.00	
COMM SEWER					9	56.16	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
696.80	07/08/2016	0.00	.00	3,654.04	\$3,654.04		

WATER \$4.81, ELDERLY \$2.08, MINIMUM \$18.27, MINIMUM ELDERLY \$14.64
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76

MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Accounts

File Edit Tools Insert Help

Accounts 142-130

[8/28/04 - CUSTOMER CALLED RE HIGH USAGE - ROCKY DID REREAD AND CHECKED FOR LEAKS - NO EVIDENCE OF ANYTHING WRONG-HIGH DUE TO NEW LANDSCAPING
[2014-10-20 10:41:33 sjuneau]: MAILED LETTER REQUIRING LOW HAZARD BACKFLOW DEVICE BY 11/21/2014
[2015-04-01 12:39:46 sjuneau]: ADDED LOW HAZARD DEVICE TO ACCOUNT AND MAILED PERMIT - NEXT TEST DUE MAY 2016.
[2016-09-26 13:34:58 karenb]: FACILITIES MGR HERMAN CALLED REGARDING HIGH BILL. 739 UNITS THROUGH S/D. SCHEDULED TECHNICIAN TO MEET HIM AND CHECK METER.
[2016-10-03 11:36:40 karenb]: TECHNICIAN WENT OUT ON 9/28/16, ISSUE IS IN IRRIGATION. 50 UNITS ON MAIN METER AND 49 UNITS ON SEWER DEDUCT METER IN 12 DAYS. HERMAN STATED THEY HAD THE IRRIGATION FIXED 9/30/16. EMAILED HIM THE APPEAL FORM AND IT WILL BE GOING TO NOVEMBER BOARD MEETING.
[2016-10-21 14:16:48 karenb]: TECHNICIAN GOT READ FOR UAB ON 10/19/16, ONLY 2 MORE UNITS USED ON MAIN METER AND NO UNITS USED ON S/D, SHOWING ISSUE TO BE RESOLVED.

Check SpellingDisplay as HTML

10/21/2016 15:09
karenb

CITY OF ROCHESTER
UB Consumption History Report



P
ubcusing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Status Billed Amt
142430		35857	NORTHEAST	CREDIT UNION			013200400000			694 COLUMBUS AVE			Active
110	-	1 COMM WATER	INVE62786695	A	09/16/2016		13949375		5,768	748	0	3,597.88	3,654.04
110	-	1 COMM WATER	INVE62786695	A	06/14/2016		13941863		5,020	128	0	615.68	696.80
110	-	1 COMM WATER	INVE62786695	A	03/09/2016		13934323		4,892	10	0	48.10	110.50
110	-	1 COMM WATER	INVE62786695	A	12/15/2015		13926954		4,882	37	0	176.89	233.05
110	-	1 COMM WATER	INVE62786695	A	09/11/2015		13919506		4,845	209	0	976.03	1,038.43
110	-	1 COMM WATER	INVE62786695	A	06/04/2015		13912063		4,636	9	0	42.03	98.19
110	-	1 COMM WATER	INVE62786695	A	03/20/2015		13904593		4,627	9	0	42.03	98.19
110	-	1 COMM WATER	INVE62786695	A	12/12/2014		13897242		4,618	38	0	177.46	233.62
110	-	1 COMM WATER	INVE62786695	A	09/15/2014		13889836		4,580	149	0	695.83	739.51
110	-	1 COMM WATER	INVE62786695	A	06/11/2014		13882414		4,431	11	0	51.37	120.01
110	-	1 COMM WATER	INVE62786695	A	03/04/2014		13874997		4,420	7	0	32.22	75.90
110	-	1 COMM WATER	INVE62786695	A	12/04/2013		13867715		4,413	61	0	280.60	349.24
110	-	1 COMM WATER	INVE62786695	A	09/09/2013		13860321		4,352	152	0	699.20	749.12
110	-	1 COMM WATER	INVE62786695	A	06/12/2013		13852940		4,200	2	0	9.20	9.20
110	-	1 COMM WATER	INVE62786695	E	03/07/2013		13845563		4,198	25	0	.00	156.00
110	-	1 COMM WATER	INVE62786695	A	12/06/2012		13838273		4,173	41	0	184.41	233.36
110	-	1 COMM WATER	INVE62786695	A	09/13/2012		13830979		4,132	213	0	956.37	1,023.58
110	-	1 COMM WATER	INVE62786695	A	06/13/2012		13823616		3,919	27	0	121.23	182.33
110	-	1 COMM WATER	INVE62786695	A	03/15/2012		13816246		3,892	11	0	49.39	116.60
110	-	1 COMM WATER	INVE62786695	A	12/09/2011		13809011		3,881	11	0	49.39	104.38
110	-	1 COMM WATER	INVE62786695	A	09/19/2011		13801700		3,870	133	0	584.01	644.32
110	-	1 COMM WATER	INVE62786695	A	06/13/2011		13794403		3,737	11	0	47.19	112.64
110	-	1 COMM WATER	INVE62786695	A	03/18/2011		13787095		3,726	10	0	42.90	102.40
110	-	1 COMM WATER	INVE62786695	A	12/14/2010		13779918		3,716	48	0	205.92	283.27
110	-	1 COMM WATER	INVE62786695	A	09/16/2010		13772658		3,668	436	0	1,862.64	1,951.89

** END OF REPORT - Generated by Karen Bonneau **

170-35857-221



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 7, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 10/17/16

Customer Name: Daniel & Adrienne Couto

Account: 030260

Service Address: #13 Hale St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 18 Units of Sewer on the invoiced amount

1. Per Section 17.24 Swimming Pools, *Customers desiring an abatement of sewer charges while filling pools must call the Business Office for instructions prior to filling the pools. There will be no abatement if the business office has not been contacted.*

While the Utility Billing office did not have record of this customer calling in for this year, there was an established history of the customer doing so and the staff felt it could have been an error in recording the call.

2. The water did not enter the sewer system
 - a. Annual pool credit per notes 6-20 units
 - b. Per appeal 13,593 gallons (18units)

The value of 18 units of sewer at the invoiced rate of \$6.24 = \$112.32

Total abatement = \$112.32 plus accrued interest.

John B. Storer, PE
Director of City Services

11/9/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 24, 2016
SUBJECT: Daniel & Adrienne Couto
PROPERTY: 13 Hale St

Please find attached the Water Billing Appeal Application, water bill, account notes and consumption history for the above account.

The customer is filing an appeal for above average usage due to filling his 13,593 gallon pool (18 Units) this summer. The customer states that he left a voicemail with the Billing Office with the pool readings.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 10/7/14

1. Date of Appeal: _____
2. Property Owner's Name: Daniel J Couto Adrienne Couto Account #: 030260 W/S
3. Billing Address: 13 Hale St,
Rochester, NH 03867
WARD, 4
4. Service Location: 13 Hale St Rochester, NH Zip Code 03867
5. Owners Representative: DAN, ADRIENNE Couto
6. Owners Representative's Signature: [Signature]
7. Phone #: 603 332 8279 Cell: 603 986 8096
8. Email Address: CoutoDad@gmail.com
(Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 8/5 to 8/23 3
10. Abatement is being requested for: Approx 24' pool Bill # 1394538 See Attached Bill
- a. How many units of water 13593 GAL x 4.81 = \$ _____
- b. How many units of sewer 0 x 6.24 = \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____
11. Explanation of Appeal Request:
HAD to Refill our 24' x 24' Above
GROUND Pool. I called to Report usage
I got a Recording I Stated my NAME
Address & Phone # I Gave the meter
Reading of Before AND After I filled pool.
I assumed it WAS adjusted until I
Received the current Bill, See Attached
Previous year Bill which indicates our Yearly
Pattern. THANK YOU Daniel J Couto
[Signature]

OCT 20TH

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

Only dispute Sewer Charge

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13945381	030260	08/23/2016	09/27/2016	2.16	.00	331.50
Amount Due						\$333.66

030260
COUTO DANIEL J & ADRIENNE M
13 HALE ST
ROCHESTER, NH 03867-1812

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042017213945381500000333666

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
COUTO DANIEL J & ADRIENNE M			13 HALE ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
13945381	030260		09/27/2016		08/23/2016	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/04/2016	05/03/2016	647	617	30	144.30
RES SEWER					30	187.20
- 13593 Sewer						
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
166.79	08/05/2016	2.16	.00	331.50	\$333.66	

WATER \$4.81, ELDERLY \$2.08, MINIMUM \$18.27, MINIMUM ELDERLY \$14.84
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76

MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13915539	030260	08/20/2015	09/21/2015	335.00	.00	224.32
Amount Due						\$335.56

030260
COUTO DANIEL J & ADRIENNE M
13 HALE ST
ROCHESTER, NH 03867-1812

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042016413915539400000335562

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
COUTO DANIEL J & ADRIENNE M				13 HALE ST /			
Bill Number	Account Number	Past Due Date		Bill Date			
13915539	030260	09/21/2015		08/20/2015			
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	08/04/2015	05/04/2015	564	532	32	149.44	
RES SEWER					32	189.68	
POOL ADJ						-124.80	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
166.79	08/05/2016	335.00	.00	224.32	\$335.56		

WATER \$4.67, ELDERLY \$2.02, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
MASTERCARD, DISCOVER & AMX CARD PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Accounts

File Edit Tools Insert Help

Account: 030260

TURN OFF/TURN ON DUE TO NON PAYMENT 09/23/2004

6/4/07 - POOL CREDIT - 15 UNITS - \$70.50

POOL CREDIT - 6/11/08 - 12 UNITS - \$62.04

- CUSTOMER CALLED 3/10/10 - FEB 2010 BILL HIGH - 43 UNITS - HAD PROBLEM WITH TOILET FOR SOME TIME - FINALLY REPLACED TOILET - WILL PAY BILL IN TWO PAYMENTS

[2010-07-08 10:53:33 ann]: POOL CREDIT - 20 UNITS - \$119.00

[2011-06-23 08:29:19 ann]: POOL CREDIT - 11 UNITS - \$65.45

[2012-07-06 10:53:56 kathy]: POOL CREDIT 20 UNITS = \$122.20

[2014-07-29 11:02:37 ann]: POOL CREDIT - 6 UNITS - \$37.44

2015-02-18 09:06:53 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2015-06-24 15:45:58 karenb]: POOL CREDIT- 20 UNITS = \$124.80

[2016-10-14 11:46:33 karenb]: HOMEOWNER CAME IN REGARDING HIGH AUGUST BILL. STATED THAT HE CALLED AND LEFT A VOICEMAIL FOR A POOL CREDIT OVER THE SUMMER AND IT WAS NOT CREDITED ON HIS BILL. THERE WERE NO NOTES ON THE ACCOUNT AND NO METER READINGS RECORDED IN POOL CREDIT BOOK FOR THIS PROPERTY. REQUESTED APPEAL PAPERWORK.

[2016-10-24 08:06:48 karenb]: RECEIVED APPEAL PAPERWORK. SENT FOR NOVEMBER UAB.

Check Spelling

Display as HTML



Account

Account: 030250 Customer: 29434
 Parcel: 012200360000
 Location: 13 HALE ST
 Status: Active

Service

Service: 100 001 RES WATER Mtr: SEWS Meter #: 69992034
 1 of 1

Tier History

Replace Hist

Demand Inq

Report Options

Consumption History

Read Date	Read Time	Val #	P	R	Current	Usage	Repl Use	Use Days	Est Amt	Charge Amt	Adj Est Amt
08/04/2016		13945381	A		647		30	0	93	331.50	144.30
05/03/2016		13937810	A		617		15	0	83	165.75	72.15
02/10/2016		13930372	A		602		19	0	99	209.95	91.39
11/03/2015		13922977	A		583		19	0	91	208.28	89.72
08/04/2015		13915553	A		564		32	0	92	343.12	143.44
05/04/2015		13908019	A		532		11	0	74	120.01	51.37
02/19/2015		13900664	E		521		17	0	106	185.47	79.39
11/05/2014		13893287	A		504		14	0	93	152.74	65.38
08/04/2014		13885886	A		490		22	0	91	240.02	102.74
05/05/2014		13878386	A		468		14	0	88	152.49	65.13
02/16/2014		13871086	A		454		16	0	91	173.44	73.60



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 7, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 10/17/16

Customer Name: Meghann & Christian Wayss

Account: 080780

Service Address: #5 Sweetbriar Ln

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

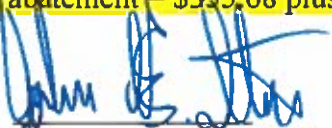
I recommend an abatement of 57 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was intentional but did not enter the sewer system. Owner advised about sewer deduct meter prior to next summer.
 - a. Usage on the disputed 9/20/16 invoice is 78 Units
 - b. Average use on previous three years is 21 Units
 - c. Estimated use over average 57 Units

Value of 57 Units of Sewer at the current sewer rate of \$6.24 = \$355.68

Total abatement = \$355.68 plus accrued interest.


John B. Storer, PE
Director of City Services

11/9/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 24, 2016
SUBJECT: Meghann & Christian Wayss
PROPERTY: 5 Sweetbriar Ln

Please find attached the Water Billing Appeal Application, water bill, account notes and consumption history for the above account.

The customer is filing an appeal for 56 units of sewer. The homeowner states that she did a lot of watering due to reseeding a portion of her lawn, three garden beds and filling a toddler pool every three days. The homeowner will look into getting a sewer deduct meter.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/17/16

1. Date of Appeal: 9/27/16
2. Property Owner's Name: Meghann + Christian Wayss Account #: 080780
3. Billing Address: 5 Sweetbriar Lane
Rochester, NH 03867
4. Service Location: Residential - Rochester Zip Code 03867
5. Owners Representative: self
6. Owners Representative's Signature: [Signature]
7. Phone #: cell - Chris - 603.943-6720 Cell: Meg (cell) 603.943-6722
8. Email Address: MeghannSW2@gmail.com
- (Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from July to September
10. Abatement is being requested for:

a. How many units of water 0 x 4.81 = \$ 0 (No adjustment)

b. How many units of sewer 56 x 6.24 = \$ 349.44 ← please adjust.

c. Water & Sewer Department Fees of: \$ 349.44

Total \$ 349.44 ←

11. Explanation of Appeal Request:

We added on 3 raised garden beds, were changing out our toddlers 10x10x2 pool every 3 days, ~~we~~ seeded the large span that had been torn up by the gas line installation, and overseeded the rest of the yard w/ manure + seed that needed equal watering due to poor soil/erosion issues. Come to find out there is a meter we'll be having installed in the spring that will prevent the misreading of units going into the sewer that are not actually going to the sewer. We need to wait for the meter installation for financial reasons as well as time to save to have (the pipes lengthened) the work that needs to be done in order for the meter to actually be installed. Whereas we didn't have the special meter last year the sewer would have been higher than what actually went into the sewer as well

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

They came and tested the meter for us
after we received the bill

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes, as we don't have funds for the exorbitant bill.
It is more than double what it was same time
last year with raised beds, kiddie pools, + first attempt
at seeding the gas line destruction.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account #154820

3 Year Consumption History

Date	Units	
9/13	18	
12/13	13	
3/14	12	
6/14	16	
9/14	31	
12/14	17	
3/15	13	
6/15	27	
9/15	49	
12/15	16	
3/16	13	
6/16	22	Average Consumption for 3 years
	247	21

9/16 78 Excluded from average

Units Used	78
Averag use	21
above avg use	57

per unit Credit

Sewer above avg	57	6.24	\$355.68
	57		\$355.68



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13947386	080780	09/20/2016	10/24/2016	-0.90	.00	861.90
						Amount Due
						\$861.00

080780
WAYSS CHRISTIAN JOHN &
WAYSS MEGHANN MARIE
5 SWEETBRIAR LN
ROCHESTER, NH 03867-3735



Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____

92096042017213947386200000861005

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
WAYSS CHRISTIAN JOHN &			5 SWEETBRIAR LN /			
Bill Number	Account Number		Past Due Date		Bill Date	
13947386	080780		10/24/2016		09/20/2016	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER RES SEWER	09/12/2016	06/09/2016	553	475	78	375.18
					78	486.72
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
244.00	07/11/2016	-0.90	.00	861.90	\$861.00	

WATER \$4.81, ELDERLY \$2.08, MINIMUM \$18.27, MINIMUM ELDERLY \$14.64
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76

MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Accounting

File Edit Tools Insert Help

Account: 080780

5/26/09 - JUNE BILL RETURNED - REMAILED TO 4 NEVINS DR., LONDONDERRY, NH 03053-3576 (PO FORWARDING)
[2016-10-24 11:32:23 karenh]: OWNER HAD CALLED IN DUE TO HIGH BILL; SHE WAS WATERING AND FILLING A TODDLER POOL. TECHNICIAN
WENT OUT ON 9/30/16 TO CHECK THE METER AND ALSO PERFORM A SEWER DEDUCT CONSULTATION. THE MAIN METER WAS FUNCTIONING
NORMALLY. OWNER WILL HAVE COPPER INSTALLED BEFORE SCHEDULING SEWER DEDUCT INSTALL. RECEIVED APPEAL PAPERWORK ON 10/17/16
AND SENT FOR NOVEMBER UAB.

Check Spelling

Display as HTML



10/24/2016 11:35
karenb

CITY OF ROCHESTER
UB Consumption History Report

P
ubcensing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
080780	37425	WY88 CHRISTIAN JOHN &				012700730000				5	SWERTBRIAR LN			Active
100	-	1 RES WATER		A	09/12/2016		13947386		553	78	0	375.18	861.90	
100	-	1 RES WATER		A	06/09/2016		13939874		475	22	0	105.82	243.10	
100	-	1 RES WATER		A	03/07/2016		13932331		453	13	0	62.53	143.65	
100	-	1 RES WATER		A	12/09/2015		13924957		440	16	0	76.31	176.15	
100	-	1 RES WATER		A	09/02/2015		13917522		424	49	0	228.83	534.59	
100	-	1 RES WATER		A	06/11/2015		13910083		375	27	0	126.09	294.57	
100	-	1 RES WATER		A	03/05/2015		13902615		348	13	0	60.71	141.83	
100	-	1 RES WATER		A	12/09/2014		13895262		335	17	0	79.39	185.47	
100	-	1 RES WATER		A	09/08/2014		13887861		318	31	0	144.77	338.21	
100	-	1 RES WATER		A	06/09/2014		13880443		287	16	0	74.72	174.56	
100	-	1 RES WATER		A	03/12/2014		13873035		271	12	0	55.32	130.20	
100	-	1 RES WATER		A	12/16/2013		13865744		259	13	0	59.80	140.92	
100	-	1 RES WATER		A	09/12/2013		13858358		246	18	0	82.80	195.12	
100	-	1 RES WATER		A	06/06/2013		13850983		228	20	0	92.00	216.80	
100	-	1 RES WATER		A	03/12/2013		13843610		208	14	0	64.40	151.76	
100	-	1 RES WATER		A	12/11/2012		13836324		194	15	0	67.54	159.42	
100	-	1 RES WATER		A	09/11/2012		13829022		179	16	0	71.84	169.60	
100	-	1 RES WATER		A	06/07/2012		13821664		163	13	0	58.37	137.80	
100	-	1 RES WATER		A	03/08/2012		13814296		150	14	0	62.86	148.40	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: November 7, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 10/18/16

Customer Name: Raymond Ouellette

Account: 105080

Service Address: #37 Pray St

Rochester, NH 03868

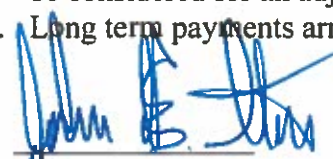
The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement at this time.

The above recommendation is based upon the following findings:

1. The appellant is responsible for undetected water leaks on property.
2. The appellant did not find any leaks.
3. The appellant does dispute the meter reading but does not want to have meter tested.
4. Property has a sewer deduct meter and received an 18 unit credit for sewer charges.
5. Per the Policy on Water & Sewer Adjustments the additional usage does not meet the requirement that states "a customer's excess consumption must exceed the greater of 100% or 35,000 gallons above their normal average consumption", to be considered for an adjustment.
6. Long term payments arrangements are available through the billing office.


John B. Storer, PE
Director of City Services


Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 24, 2016
SUBJECT: Raymond Ouellette
PROPERTY: 37 Pray St

Please find attached the Water Billing Appeal Application, water bill, account notes and consumption history for the above account.

The customer is filing an appeal for 26 units of water and 24 units of sewer. The homeowner states that there is no apparent leak and they have not used any extra water.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/18/16

1. Date of Appeal: October 17, 2016
2. Property Owner's Name: Raymond Ouellette Account #: 105080
3. Billing Address: 37 Pray Street
Rochester, NH 03868
4. Service Location: Same as Address Zip Code 03868
5. Owners Representative: Raymond A. Ouellette
6. Owners Representative's Signature: _____
7. Phone #: 603-332-6213 Cell: 603-833-0324
8. Email Address: rayouellette1921@yahoo.com
(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

a. How many units of water 26 x 4.81 = \$ 125.06

b. How many units of sewer 24 x 6.24 = \$ 149.76

c. Water & Sewer Department Fees of: \$ _____

Total \$ 274.82 average ???

11. Explanation of Appeal Request:

2015 Bill - \$177.32
2016 Bill - \$495.43 } \$318.11 diff.

* High Bill - Did not use any
"extra" water.
Will try to make meeting
Right now caring for ill parent.

* We don't even have full sewerage
have pumping up system.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

It is the highest bill ^{ever} received.
Did not use any more water this year
than last!

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system?

If yes, has the leak been repaired?

Who made the repair?

Has proof of the repair been attached to this appeal form?

No Leak
apparent.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

We are both retired and this
is quite a substantial increase on
a fixed income.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Accounts

File Edit Tools Insert Help

Account: 105080

[2016-09-26 13:35:47 karenb]: HOMEOWNER CALLED REGARDING HIGH BILL. STATED SHE IS 110% SURE THAT NOTHING IS LEAKING. SCHEDULED APPOINTMENT FOR TECHNICIAN TO MEET HER TO CHECK METER. ALSO EXPLAINED PROCESS OF METER TESTING/APPEAL.

[2016-09-29 13:24:50 karenb]: CUSTOMER HAD TO CANCEL APPOINTMENT. LEFT HER VOICEMAIL TO CALL WHEN SHE IS READY TO RESCHEDULE.

[2016-10-13 09:57:35 karenb]: TECHNICIAN WENT OUT ON 10/11/16. NO ISSUES WITH EITHER METER. THERE HAS BEEN NO USAGE THROUGH SEWER DEDUCT SINCE READ ON 9/7/16 AND 7 UNITS THROUGH THE MAIN METER. USAGE IS BACK TO NORMAL. MW: 1171 SD: 398

[2016-10-24 13:20:26 karenb]: RECEIVED UAB APPEAL FORM. SENT TO UAB FOR NOVEMBER MEETING.

Check Spelling

Display as HTML

Account #105080

3 Year Consumption History

Date	Units	
9/13	26	
12/13	13	
3/14	15	
6/14	12	
9/14	28	
12/14	12	
3/15	12	
6/15	21	
9/15	29	
12/15	19	
3/16	12	
6/16	20	Average Consumption for 3 years
	219	18

9/16 55 Excluded from average

Units Used	55
Sewer deduct credit already ap	18
above avg use	37

		per unit		
1/2 of above average	37	4.81	\$177.97	Water
1/2 of above average	37	6.24	\$230.88	Sewer
Total Credit				

main meter



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CITY OF ROCHESTER
UB Consumption History Report

10/24/2016 13:21
karenb

Account Number	Customer # Name	Parcel	Bill #	Curr Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Stat
Service	Mfr Meter Number	Cd	Read Date	Time	By							
105080	24588	OUELLETTE RAYMOND E & JUDITH	A022300110011			37	PRAY	ST				Active
100	1 RES WATER	INVE61904412	A 09/07/2016	13948370	1,164	55		0	264.55		495.43	
100	1 RES WATER	INVE61904412	A 06/06/2016	13940858	1,109	20		0	96.20		177.32	
100	1 RES WATER	INVE61904412	A 03/03/2016	13933313	1,089	12		0	57.72		132.60	
100	1 RES WATER	INVE61904412	A 12/07/2015	13925946	1,077	19		0	90.64		165.52	
100	1 RES WATER	INVE61904412	A 09/04/2015	13918501	1,058	29		0	135.43		229.03	
100	1 RES WATER	INVE61904412	A 06/02/2015	13911063	1,029	21		0	98.07		179.19	
100	1 RES WATER	INVE61904412	A 03/02/2015	13903591	1,008	12		0	56.04		130.92	
100	1 RES WATER	INVE61904412	A 12/11/2014	13896236	996	12		0	56.04		130.92	
100	1 RES WATER	INVE61904412	A 09/05/2014	13888834	984	28		0	130.76		236.84	
100	1 RES WATER	INVE61904412	A 06/04/2014	13881413	956	12		0	56.04		130.92	
100	1 RES WATER	INVE61904412	A 03/07/2014	13874001	944	15		0	69.08		162.68	
100	1 RES WATER	INVE61904412	A 12/04/2013	13866716	929	13		0	59.80		128.44	
100	1 RES WATER	INVE61904412	A 09/06/2013	13859321	916	26		0	119.60		213.20	
100	1 RES WATER	INVE61904412	A 06/03/2013	13851938	890	14		0	64.40		126.80	
100	1 RES WATER	INVE61904412	A 03/06/2013	13844563	876	11		0	50.60		119.24	
100	1 RES WATER	INVE61904412	A 12/13/2012	13837276	865	12		0	54.05		127.57	
100	1 RES WATER	INVE61904412	A 09/04/2012	13829978	853	47		0	211.03		314.90	
100	1 RES WATER	INVE61904412	A 06/01/2012	13822613	806	13		0	58.37		125.58	
100	1 RES WATER	INVE61904412	A 03/05/2012	13815246	793	13		0	58.37		137.80	
100	1 RES WATER	INVE61904412	A 12/06/2011	13808018	780	11		0	49.39		116.60	
100	1 RES WATER	INVE61904412	A 09/12/2011	13800700	769	35		0	153.29		258.65	
100	1 RES WATER	INVE61904412	A 06/09/2011	13793408	734	16		0	68.64		140.04	
100	1 RES WATER	INVE61904412	A 03/08/2011	13786094	718	12		0	51.48		122.88	
100	1 RES WATER	INVE61904412	A 12/09/2010	13778920	706	18		0	77.22		154.57	
100	1 RES WATER	INVE61904412	A 09/03/2010	13771658	688	53		0	225.74		303.09	
100	1 RES WATER	INVE61904412	A 06/02/2010	13764337	635	21		0	87.99		153.44	
100	1 RES WATER	INVE61904412	A 03/09/2010	13757183	614	13		0	54.47		131.82	
100	1 RES WATER	INVE61904412	A 12/04/2009	13750014	601	11		0	46.09		111.54	
100	1 RES WATER	INVE61904412	A 09/15/2009	13742731	590	24		0	99.73		175.76	
100	1 RES WATER	INVE61904412	A 06/08/2009	13735437	566	17		0	68.68		134.80	
100	1 RES WATER	INVE61904412	A 03/16/2009	13728235	549	13		0	52.52		124.15	
100	1 RES WATER	INVE61904412	A 12/11/2008	13721087	536	13		0	52.52		124.15	
100	1 RES WATER	INVE61904412	A 09/12/2008	13713864	523	30		0	118.69		211.18	
100	1 RES WATER	INVE61904412	A 06/12/2008	13706589	493	27		0	98.01		180.73	
100	1 RES WATER	INVE61904412	A 03/12/2008	1366690	466	13		0	47.19		114.40	
100	1 RES WATER	INVE61904412	A 12/18/2007	1359913	453	18		0	65.34		148.06	
100	1 RES WATER	INVE61904412	A 09/12/2007	1353073	435	66		0	236.77		353.12	
100	1 RES WATER	INVE61904412	A 06/08/2007	1346202	369	16		0	55.20		111.60	
100	1 RES WATER	INVE61904412	A 03/13/2007	1339415	353	16		0	55.20		111.60	
100	1 RES WATER	INVE61904412	A 12/05/2006	1332664	337	13		0	44.85		101.25	
100	1 RES WATER	INVE61904412	A 09/11/2006	1325888	324	46		0	157.38		222.15	
100	1 RES WATER	INVE61904412	A 06/15/2006	1319041	278	20		0	65.80		134.44	
100	1 RES WATER	INVE61904412	A 03/13/2006	1312322	258	15		0	49.35		113.70	
100	1 RES WATER	INVE61904412	A 12/12/2005	1305652	243	21		0	69.09		133.44	
100	1 RES WATER	INVE61904412	A 09/09/2005	1298945	222	59		0	194.11		290.59	
100	1 RES WATER	INVE61904412	A 06/08/2005	123985	163	24		0	78.96		160.86	
100	1 RES WATER	INVE61904412	A 03/08/2005	117341	139	22		0	72.38		158.18	
100	1 RES WATER	INVE61904412	A 12/06/2004	110750	117	24		0	78.96		172.56	
100	1 RES WATER	INVE61904412	A 09/03/2004	104117	93	47		0	154.63		334.20	
100	1 RES WATER	INVE61904412	A 06/04/2004	97448	46	18		0	59.22		124.56	
100	1 RES WATER	INVE61904412	A 03/05/2004	90871	28	28		0	92.12		191.23	

Sewer Deduct



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CITY OF ROCHESTER
UB Consumption History Report

10/24/2016 13:22
karenb

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	By	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
105080	24588	OURLETTIE RAYMOND E & JUDITH A022300110011								37 PRAY ST				Active
100	2 RES WATER	INVE61904451	A	09/07/2016				13948370	398	18	0	0.00	495.43	
100	2 RES WATER	INVE61904451	A	06/06/2016				13940858	380	7	0	0.00	177.32	
100	2 RES WATER	INVE61904451	A	03/03/2016				13933313	373	0	0	0.00	132.60	
100	2 RES WATER	INVE61904451	A	12/07/2015				13925946	373	7	0	0.00	165.52	
100	2 RES WATER	INVE61904451	A	09/04/2015				13918501	366	14	0	0.00	229.03	
100	2 RES WATER	INVE61904451	A	06/02/2015				13911083	352	8	0	0.00	179.19	
100	2 RES WATER	INVE61904451	A	03/02/2015				13903591	344	0	0	0.00	130.92	
100	2 RES WATER	INVE61904451	A	12/11/2014				13896236	344	0	0	0.00	130.92	
100	2 RES WATER	INVE61904451	A	09/05/2014				13888834	344	11	0	0.00	236.84	
100	2 RES WATER	INVE61904451	A	06/04/2014				13881413	333	0	0	0.00	130.92	
100	2 RES WATER	INVE61904451	A	03/07/2014				13874001	333	0	0	0.00	162.68	
100	2 RES WATER	INVE61904451	A	12/04/2013				13866716	333	2	0	0.00	128.44	
100	2 RES WATER	INVE61904451	A	09/06/2013				13859321	331	11	0	0.00	213.20	
100	2 RES WATER	INVE61904451	A	06/03/2013				13851938	320	4	0	0.00	126.80	
100	2 RES WATER	INVE61904451	A	03/06/2013				13844563	316	0	0	0.00	119.24	
100	2 RES WATER	INVE61904451	A	12/13/2012				13837276	316	0	0	0.00	127.57	
100	2 RES WATER	INVE61904451	A	09/04/2012				13829978	316	30	0	0.00	314.90	
100	2 RES WATER	INVE61904451	A	06/01/2012				13822613	286	2	0	0.00	125.58	
100	2 RES WATER	INVE61904451	A	03/06/2012				13815246	284	0	0	0.00	137.80	
100	2 RES WATER	INVE61904451	A	12/06/2011				13808018	284	0	0	0.00	116.60	
100	2 RES WATER	INVE61904451	A	09/12/2011				13800700	266	18	0	0.00	255.65	
100	2 RES WATER	INVE61904451	A	06/09/2011				13793408	266	4	0	0.00	140.04	
100	2 RES WATER	INVE61904451	A	03/08/2011				13786094	262	0	0	0.00	122.88	
100	2 RES WATER	INVE61904451	A	12/09/2010				13778920	262	5	0	0.00	154.57	
100	2 RES WATER	INVE61904451	A	09/03/2010				13771658	257	40	0	0.00	303.09	
100	2 RES WATER	INVE61904451	A	06/02/2010				13764337	217	10	0	0.00	153.44	
100	2 RES WATER	INVE61904451	A	03/09/2010				13757183	207	0	0	0.00	131.82	
100	2 RES WATER	INVE61904451	A	12/04/2009				13750014	207	0	0	0.00	111.54	
100	2 RES WATER	INVE61904451	A	09/15/2009				13742731	207	11	0	0.00	175.76	
100	2 RES WATER	INVE61904451	A	06/08/2009				13735437	196	5	0	0.00	134.80	
100	2 RES WATER	INVE61904451	A	03/16/2009				13728235	191	0	0	0.00	124.15	
100	2 RES WATER	INVE61904451	A	12/11/2008				13721087	191	0	0	0.00	124.15	
100	2 RES WATER	INVE61904451	A	09/12/2008				13713864	191	13	0	0.00	211.18	
100	2 RES WATER	INVE61904451	A	06/12/2008				13706589	178	11	0	0.00	180.73	
100	2 RES WATER	INVE61904451	A	03/12/2008				13666890	167	0	0	0.00	114.40	
100	2 RES WATER	INVE61904451	A	12/18/2007				1359913	167	2	0	0.00	148.06	
100	2 RES WATER	INVE61904451	A	09/12/2007				1353073	165	43	0	0.00	353.12	
100	2 RES WATER	INVE61904451	A	06/08/2007				1346202	122	4	0	0.00	111.60	
100	2 RES WATER	INVE61904451	A	03/13/2007				1339415	118	0	0	0.00	130.40	
100	2 RES WATER	INVE61904451	A	12/05/2006				1332664	117	0	0	0.00	101.25	
100	2 RES WATER	INVE61904451	A	09/11/2006				1325888	85	32	0	0.00	222.15	
100	2 RES WATER	INVE61904451	A	06/15/2006				1319041	81	4	0	0.00	134.44	
100	2 RES WATER	INVE61904451	A	03/13/2006				1312322	81	0	0	0.00	113.70	
100	2 RES WATER	INVE61904451	A	12/12/2005				1305652	81	6	0	0.00	133.44	
100	2 RES WATER	INVE61904451	A	09/09/2005				1298945	75	36	0	0.00	290.59	
100	2 RES WATER	INVE61904451	A	06/08/2005				123985	39	3	0	0.00	160.86	
100	2 RES WATER	INVE61904451	A	03/08/2005				117341	36	0	0	0.00	158.18	
100	2 RES WATER	INVE61904451	A	12/06/2004				110750	36	0	0	0.00	172.56	
100	2 RES WATER	INVE61904451	I	09/29/2004				0	0	0	0	0.00	0.00	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: November 7, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 10/21/16

Customer Name: Melanie Webster

Account: 095080

Service Address: #42 Prospect St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of $\frac{1}{2}$ of all above average water and sewer charges for the 9/20/16 invoiced amount.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.
 - a. Total invoiced usage 9/20/16 214 Units
 - b. Average Consumption (3 years) 33 Units
 - c. Above Average 181 Units
 - d. $\frac{1}{2}$ of 181 90.5 Unit credit

Value of 90.5 Units of Water at the current water rate of \$4.81 = \$435.31.

Value of 90.5 Units of Sewer at the current sewer rate of \$6.24 = \$564.72

Total abatement = \$1,000.03 plus accrued interest.

I recommend an abatement of 90.5 units of water and sewer on the invoiced amount.

John B. Storer, PE
Director of City Services

11/9/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 26, 2016
SUBJECT: Melanie Webster
PROPERTY: 42 Prospect St

Please find attached the Water Billing Appeal Application, water bill, account notes and consumption history for the above account.

The customer is filing an appeal for 158 units of water and sewer due to a toilet that was constantly running. Per customer, this has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/21/16

1. Date of Appeal: 10/19/16
2. Property Owner's Name: RS Property Management Account #: 095080
3. Billing Address: 42 Prospect St.
Rochester, NH 03867
4. Service Location: Same as billing Zip Code 03867
5. Owners Representative: Melanie Webster
6. Owners Representative's Signature: Melanie G. Webster
7. Phone #: (603) 833-0850 Cell: (603) 978-9213
8. Email Address: kindast2984@aol.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 06/20/16 to 09/20/16

10. Abatement is being requested for:

- a. How many units of water 158 x 4.81 = \$ 759.98
- b. How many units of sewer 158 x 6.24 = \$ 985.92
- c. Water & Sewer Department Fees of: \$ 0
- Total \$ 1745.90

11. Explanation of Appeal Request:

Our toilet was running constantly due to a chain that was too long and was getting stuck under the flap. The chain has since been shortened.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes No (circle one)

If yes, did the water enter the sewer system? Yes

If yes, has the leak been repaired? Yes

Who made the repair? My husband Jeremy Webster

Has proof of the repair been attached to this appeal form? No because it didn't cost money

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes, I cannot afford a \$2000+ water bill

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account # 95080

3 Year Consumption History

Date Units

9/13	24
12/13	24
3/14	20
6/14	17
9/14	12
12/14	14
3/15	36
6/15	30
9/15	43
12/15	58
3/16	58
6/16	61

Average Consumption for 3 years

397

33

9/16 214 Excluded from average

Units Used 214

Average Use 33

above avg use 181

per unit

1/2 of above average 90.5 4.81 \$435.31 Water

1/2 of above average 90.5 6.24 \$564.72 Sewer

Total Credit \$1,000.03



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13947993	095080	09/20/2016	10/24/2016	0.75	.00	2,364.70
Amount Due						\$2,365.45

095080
RS PROPERTY GROUP LLC
% MAINE HOME OWNERSHIP
27 OCEAN ST #1
SO PORTLAND, ME 04106

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042017213947993500002365450

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
RS PROPERTY GROUP LLC				42 PROSPECT ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
13947993	095080		10/24/2016		09/20/2016		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	09/01/2016	06/02/2016	526	312	214	1,029.34	
RES SEWER					214	1,335.36	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
685.00	09/07/2016	0.75	.00	2,364.70	\$2,365.45		

WATER \$4.81, ELDERLY \$2.08, MINIMUM \$18.27, MINIMUM ELDERLY \$14.64
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76

MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Accounts:095080

[2014-02-07 14:49:01 annj]: DECEMBER 2013 BILL RETURNED AS "UNDELIVERABLE" - CALLED NUMBER ON ACCOUNT AND LEFT MESSAGE FOR

CORRECT MAILING ADDRESS

[2014-03-03 11:56:10 annj]: TENANT PAID OUTSTANDING BILL

[2014-03-04 08:02:44 annj]: SHUT OFF TO OWNER RETURNED MARKED "RETURN TO SENDER"

[2014-03-27 09:56:09 annj]: SENT LETTER TO TENANT ASKING FOR CORRECT ADDRESS OF OWNER

[2014-04-03 13:20:14 annj]: RECEIVED E-MAIL WITH CORRECT MAILING ADDRESS FOR OWNER: MAINE HOME OWNERSHIP, 27 OCEAN ST #1, SOUTH PORTLAND, ME 04106 - GAVE TO ASSESSING - REMAILED MARCH 2014 BILL TO NEW ADDRESS

[2014-10-08 11:35:43 sjuneau]: SEPTEMBER BILL WAS MAILED TO PRIOR OWNER, CORRECTED AND REMAILED

[2015-03-10 09:09:56 sjuneau]: MARCH BILL ESTIMATED DUE TO SNOW.

[2015-09-08 08:38:14 karenb]:BALANCE 9/9. ON BO

[2015-12-08 10:49:20 karenb]: WILL PAY FULL BALANCE 12/9

[2016-03-07 08:45:47 karenb]: BALANCE 3/9 ***PAID ***

[2016-06-06 08:48:38 karenb]: PROMISE TO PAY 6/8. ON BOARD.

[2016-09-06 08:37:08 karenb]:PROMISE TO PAY 6/7. ON BOARD.

[2016-09-07 11:53:59 karenb]: CUSTOMER CALLED 9/6 AND PROMISED TO PAY 9/7

[2016-09-07 12:44:31 sjuneau]: 214 UNITS ON SEPTEMBER BILL. DOOR TAGGED FOR HIGH USAGE

[2016-10-24 13:49:29 karenb]: CUSTOMER DROPPED OFF APPEAL FORM 10/21/16. TOILET WAS RUNNING CONSTANTLY AND HAS BEEN REPAIRED. SENT TO UAB FOR NOVEMBER MEETING.

[2016-10-26 10:25:55 karenb]: TECHNICIAN GOT READ FOR UAB MEETING. 54 UNITS/55 DAYS -.98/DAY. THIS SHOWS USAGE HAS GONE BACK DOWN, THE TOILET WAS FIXED WITHIN THE FIRST COUPLE WEEKS OF SEPTEMBER.



Check Spelling



Display as HTML

Account # 95080
 3 Year Consumption History

Date	Units	
9/13	24	
12/13	24	
3/14	20	
6/14	17	
9/14	12	
12/14	14	
3/15	36	
6/15	30	
9/15	43	
12/15	58	
3/16	58	
6/16	61	Average Consumption for 3 years
	397	33.08
9/16	214	Excluded from average



10/25/2016 09:00
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P
ubcnsing

Account Number	Customer # Name	Cd Read Date Time	Parcel	Bill # Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
Service	Mfr Meter Number		By		42 PROSPECT ST				Active
095080	41757	RS PROPERTY GROUP LLC	011900820000						
100	1 RES WATER	SENS76166908	A 09/01/2016	13947993	526	0	1,029.34	2,364.70	
100	1 RES WATER	SENS76166908	A 06/02/2016	13940485	312	0	293.41	674.05	
100	1 RES WATER	SENS76166908	A 03/01/2016	13932938	251	0	278.98	640.90	
100	1 RES WATER	SENS76166908	A 12/02/2015	13925569	193	0	276.81	638.73	
100	1 RES WATER	SENS76166908	A 09/08/2015	13918130	135	0	200.81	469.13	
100	1 RES WATER	SENS76166908	A 06/05/2015	13910689	92	0	140.10	327.30	
100	1 RES WATER	SENS76166908	A 03/19/2015	13903215	62	0	168.12	392.76	
100	1 RES WATER	SENS76166908	A 12/01/2014	13895864	26	0	65.38	152.74	
100	1 RES WATER	SENS76166908	A 09/04/2014	13888463	12	3	70.05	163.65	
100	1 RES WATER	SENS76166908	I 06/16/2014	0	1,582	0	00	00	
100	1 RES WATER	NEPT31222384	A 06/04/2014	13881043	1,579	0	65.38	152.74	

** END OF REPORT - Generated by Karen Bonneau **

10/25/2016 09:02
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P ubcnsing

Account Number	Customer # Name	Cd	Read Date	Time	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
095080	35963 RS PROPERTY GROUP LLC				011900820000			42 PROSPECT ST				Active
100	1 RES WATER NEPT31222384	A	03/03/2014		13873636		1,565	20	0	92.04	216.84	
100	1 RES WATER NEPT31222384	A	12/03/2013		13866345		1,545	24	0	110.40	260.16	
100	1 RES WATER NEPT31222384	A	09/03/2013		13858960		1,521	24	0	110.40	260.16	
100	1 RES WATER NEPT31222384	A	06/04/2013		13851582		1,497	26	0	119.60	281.84	
100	1 RES WATER NEPT31222384	A	03/04/2013		13844207		1,471	24	0	110.40	260.16	
100	1 RES WATER NEPT31222384	A	12/07/2012		13836922		1,447	24	0	107.95	254.83	
100	1 RES WATER NEPT31222384	A	09/05/2012		13829627		1,423	61	0	273.89	646.60	
100	1 RES WATER NEPT31222384	A	06/04/2012		13822264		1,362	18	0	80.82	190.80	
100	1 RES WATER NEPT31222384	A	03/02/2012		13814895		1,344	3	0	17.07	46.28	
100	1 RES WATER NEPT31222384	F	02/15/2012		13811754		1,341	4	0	17.96	47.17	
100	1 RES WATER NEPT31222384	A	12/01/2011		13807672		1,337	4	0	17.96	47.17	
100	1 RES WATER NEPT31222384	A	09/01/2011		13800354		1,333	20	0	87.16	207.25	
100	1 RES WATER NEPT31222384	A	05/31/2011		13793066		1,313	14	0	60.06	143.36	
100	1 RES WATER NEPT31222384	A	03/03/2011		13785753		1,299	15	0	64.35	153.60	
100	1 RES WATER NEPT31222384	A	12/01/2010		13778579		1,284	16	0	68.64	223.84	
100	1 RES WATER NEPT31222384	A	09/01/2010		13771325		1,268	28	0	119.22	285.82	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: November 7, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 10/24/16

Customer Name: Cheryl McIntyre

Account: 052880

Service Address: #16 Jackson St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 9 Units of Sewer on the invoiced amount

1. Per Section 17.24 Swimming Pools, *Customers desiring an abatement of sewer charges while filling pools must call the Business Office for instructions prior to filling the pools.* The homeowner is aware of this policy and has followed it previous years.
2. The water did not enter the sewer system
 - a. Usage on the current invoice is 24 Units
 - b. Average usage of previous 3 years 15 Units
 - c. Estimated increase of Usage 9 Units

The value of 9 units of sewer at the invoiced rate of \$6.24 = \$56.16

Total abatement = \$56.16 plus accrued interest.

John B. Storer, PE
Director of City Services

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 25, 2016
SUBJECT: Cheryl McIntyre
PROPERTY: 16 Jackson St

Please find attached the Water Billing Appeal Application, water bill, account notes and consumption history for the above account.

The customer is filing an appeal for extra usage that did not go into the sewer system. The customer states that she used this water in her pool, which also had to be repaired, and she had a very busy summer with a sick granddaughter and forgot to take down the pool readings.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/24/16

1. Date of Appeal: _____
2. Property Owner's Name: Cheryl McIntyre Account #: 052880
3. Billing Address: 16 Jackson St
Rochester, NH
03867
4. Service Location: 16 Jackson St. Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: (603) 978-2366 Cell: Same
8. Email Address: None

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from June to Aug

10. Abatement is being requested for:

a. How many units of water _____ x 4.67= \$ _____

b. How many units of sewer _____ x 6.24= \$ _____

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

We have had a series of events this summer all in the midst of traveling back and forth to visit with our 6 yr old granddaughter who has a fast moving form of cancer-leukemia. Being so busy I forgot to write down the numbers on the water meter. Then we had a hose blow out on us, lost all that water, then about a month after that we had to call the pool company to repair a couple ~~holes~~ holes in the liner and had lost a large amount of water (down to the bottom of the skimmer). Life has been very busy with such a sick little girl. Writing down watermeter numbers didn't enter my mind, during all this my good friend Waverly passed away also from cancer.

Form continues on back

this has been a very hard year.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one) But I do ask to consider all of the
If yes, why? Circumstances I was faced with this

summer and go off past months where my usage
was only about a third of what it was for this
bill to make your adjustment

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes

Who made the repair? The pool company (White Mountain Pools)

Has proof of the repair been attached to this appeal form?

242-9500
ask for
Mike

14. If your appeal is denied, will this cause you financial hardship for which you will seek
assistance from the City? If so, explain:

Things have been very tight under the circumstances
but I would not go to the city for money
I do hope you can make this adjustment so I am

Please note: not pay for both Water + Sewer on the portion that
was only
for the
pool.

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

Previous
months usage
should show
what's my
normal usage
Thank you
for your
consideration
to this matter.

Account #052880

3 Year Consumption History

Date	Units
8/13	20
11/13	17
2/14	16
5/14	15
8/14	16
11/14	20
5/15	22
8/15	23
11/15	19
2/16	9
5/16	8

Average Consumption for 3 years

185

15

8/16 24 Excluded from average

Units Used	24
Average use	15
above avg use	9

per unit Credit

Sewer above avg 9 6.24 \$355.68



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13946119	052880	08/23/2016	09/27/2016	0.06	.00	265.20
Amount Due						\$167.61

052880
MCINTYRE CHERYL
16 JACKSON ST
ROCHESTER, NH 03867-2206

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042017213946119800000167619

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
MCINTYRE CHERYL			16 JACKSON ST /			
Bill Number	Account Number	Past Due Date	Bill Date			
13946119	052880	09/27/2016	08/23/2016			
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/03/2016	05/05/2016	597	573	24	115.44
RES SEWER					24	149.76
Last Payment Amt	Last Payment Date	Past Due	Other/Current Charges	Current Charges	Amount Due	
100.00	10/24/2016	0.06	.00	265.20	\$167.61	

WATER \$4.81, ELDERLY \$2.08, MINIMUM \$18.27, MINIMUM ELDERLY \$14.64
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76

MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Accounts

File Edit Tools Insert Help

Account: 052880

2004 - POOL ADJUSTMENT 11 UNITS \$42.90

06/15/2005 POOL ADJUSTMENT - 29 UNITS \$113.10

06/16/09 - POOL CREDIT DONE. 7 UNITS \$38.57

8/31/09 - SHE REQUESTED CONSUMPTION HISTORY - FEELS BILL IS TO HIGH - MAILED HER HISTORY

[2009-11-24 11:53:00 kathy]:CUSTOMER CAME IN 11/23/09 SAID SHE NEEDS A PAYMENT PLAN. CALLE HER TODAY TOLD HER WE NEED 1/2 OF THE OVER DUE \$175.00 BY MONDAY OR WE WILL SHUT OFF. SHE WILL NEED A PLAN FOR THE REST.

[2009-11-25 16:21:00 kathy]: MAKING PAYMENT PLAN 4 PAYMENTS OF 120.00 EACH PAID 1/2 ON 11/25/09

[2009-11-30 16:04:37 kathy]: SIGNED NEW PAY PLAN 11/30/09 120.00 EACH MONTH TO CLEAR UP ACCOUNT-----PAID-----

[2010-07-26 14:19:06 ann]: POOL CREDIT - 10 UNITS - \$59.50

[2013-07-09 13:22:36 ann]: POOL CREDIT - 17 UNITS - \$106.08

[2015-02-20 10:00:19 karenb]:FEBRUARY BILL ESTIMATED DUE TO SNOW

[2015-06-19 13:18:02 karenb]: POOL CREDIT - 2 UNITS = \$12.48 (052103.76, 052376.87)

[2015-06-19 13:18:33 karenb]:CHECK FOR BALANCE IN MAIL

[2016-10-24 15:38:01 karenb]: CUSTOMER IS FILING AN APPEAL. HER GRANDAUGHTER HAS CANCER AND HAVING TO TRAVEL BACK AND FORTH TO VISIT HER, SHE FORGOT TO CALL IN POOL READINGS THIS SUMMER. SENDING UAG FORM FOR NOVEMBER UAG.

✓ Check Spelling

Display as HTML



1
P
ubcsninq

10/25/2016 08:10
karenb

CITY OF ROCHESTER
US Consumption History Report

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
052880	29349 MCINTYRE CHERYL	012102100000			16 JACKSON ST	Active
100	1 RES WATER	A 08/03/2016		13946119	24	115.44
100	1 RES WATER	A 05/05/2016		13938546	8	38.48
100	1 RES WATER	A 02/09/2016		13931107	9	43.29
100	1 RES WATER	A 11/09/2015		13923710	19	89.85
100	1 RES WATER	A 08/07/2015		13916261	23	107.41
100	1 RES WATER	A 05/07/2015		13908747	22	102.74
100	1 RES WATER	E 02/20/2015		13901391	17	79.39
100	1 RES WATER	A 11/07/2014		13894013	20	93.40
100	1 RES WATER	A 08/05/2014		13886615	16	74.72
100	1 RES WATER	A 05/02/2014		13879115	15	69.75
100	1 RES WATER	A 02/04/2014		13871816	16	73.60
100	1 RES WATER	A 11/06/2013		13864488	17	78.20
100	1 RES WATER	A 08/06/2013		13857115	20	92.00
100	1 RES WATER	A 05/08/2013		13849692	15	69.00
100	1 RES WATER	A 02/05/2013		13842413	14	64.00
100	1 RES WATER	A 11/07/2012		13835101	13	58.37
100	1 RES WATER	A 08/07/2012		13827741	22	98.78
100	1 RES WATER	A 05/07/2012		13820362	17	76.33
100	1 RES WATER	A 02/07/2012		13813099	17	76.33
100	1 RES WATER	A 11/07/2011		13805811	19	85.31
100	1 RES WATER	A 08/04/2011		13798512	21	90.27
100	1 RES WATER	A 05/04/2011		13791167	17	72.93
100	1 RES WATER	A 02/08/2011		13783971	23	98.67
100	1 RES WATER	A 11/03/2010		13776751	23	105.68
100	1 RES WATER	A 08/04/2010		13769485	25	83.80
100	1 RES WATER	A 05/03/2010		13762195	20	100.56
100	1 RES WATER	A 02/01/2010		13755067	24	125.70
100	1 RES WATER	A 11/03/2009		13747847	30	159.69
100	1 RES WATER	A 08/04/2009		13740563	39	124.15
100	1 RES WATER	A 05/01/2009		13733265	13	52.52
100	1 RES WATER	A 03/18/2009		13726136	19	149.48
100	1 RES WATER	A 03/18/2009		13726136	18	149.48
100	1 RES WATER	I 01/12/2009		0	18	.00
100	1 RES WATER	A 11/04/2008		13718905	18	105.04
100	1 RES WATER	A 08/07/2008		13711690	26	117.41
100	1 RES WATER	A 05/01/2008		13704436	31	116.16
100	1 RES WATER	E 02/12/2008		1364880	32	105.27
100	1 RES WATER	A 10/31/2007		1358052	29	112.53
100	1 RES WATER	A 07/31/2007		1351176	31	126.38
100	1 RES WATER	A 05/01/2007		1344384	36	79.35
100	1 RES WATER	A 01/31/2007		1337603	23	93.15
100	1 RES WATER	A 10/31/2006		1330825	27	65.55
100	1 RES WATER	A 08/04/2006		1324014	19	93.77
100	1 RES WATER	A 05/02/2006		1317227	28	105.28
100	1 RES WATER	A 02/03/2006		1310531	32	78.96
100	1 RES WATER	A 11/01/2005		1303833	24	69.09
100	1 RES WATER	A 11/01/2005		1303833	21	159.18

** END OF REPORT - Generated by Karen Bonneau **

11/09/2016 13:10
lisa

CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

P
glytdbud 1

FOR 2017 13

			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	575,907	575,907	188,160.61	.00	.00	387,746.39	32.7%
51601057	511099	SALARIES - ADJUSTM	2,741	2,741	.00	.00	.00	2,741.00	.0%
51601057	513001	OVERTIME - REGULAR	40,000	40,000	7,368.04	.00	.00	32,631.96	18.4%
51601057	515001	ON CALL	4,497	4,497	1,553.38	.00	.00	2,943.62	34.5%
51601057	516000	LONGEVITY	1,393	1,393	412.50	.00	.00	980.50	29.6%
51601057	519000	TRAVEL ALLOWANCE	0	0	173.07	.00	.00	-173.07	100.0%*
51601057	521100	HEALTH INSURANCE	155,059	155,059	49,956.46	.00	.00	105,102.54	32.2%
51601057	521200	DENTAL INSURANCE	2,720	2,720	829.08	.00	.00	1,890.92	30.5%
51601057	521300	LIFE INSURANCE	667	667	370.52	.00	.00	296.48	55.6%
51601057	522000	SOCIAL SECURITY CO	45,587	45,587	14,477.96	.00	.00	31,109.04	31.8%
51601057	523000	RETIRE CONTRIBUTIO	69,133	69,133	22,019.06	.00	.00	47,113.94	31.9%
51601057	526000	WORKERS' COMPENSAT	26,499	26,499	26,482.00	.00	.00	17.00	99.9%
51601057	528001	IPT	3,986	3,986	1,891.71	.00	.00	2,094.29	47.5%
51601057	532001	STAFF DEVELOPMENT	5,794	5,794	1,613.97	.00	313.67	3,866.36	33.3%
51601057	533000	OTHER PROF SERVICE	9,672	9,672	413.58	.00	1,573.85	7,684.57	20.5%
51601057	533001	AUDIT	3,910	3,910	.00	.00	3,910.00	.00	100.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	.00	.00	6,000.00	5,800.00	50.8%
51601057	533004	MEDICAL SERVICES	500	500	.00	.00	500.00	.00	100.0%
51601057	533009	14542 ROCHESTER HIL	0	0	11,675.52	.00	3,324.48	-15,000.00	100.0%*
51601057	533010	LABOR NEGOTIATIONS	1,000	1,000	11.00	.00	.00	989.00	1.1%
51601057	534003	SOFTWARE MAINTENAN	23,425	23,425	18,557.66	.00	.00	4,867.34	79.2%
51601057	541100	WATER & SEWERAGE	6,000	6,000	3,220.21	.00	779.76	2,000.03	66.7%
51601057	542300	CUSTODIAL SERVICES	2,100	2,100	717.75	.00	.00	1,382.25	34.2%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	292.05	.00	.00	707.95	29.2%
51601057	543002	EQUIPMENT MAINTENA	1,135	1,135	1,135.00	.00	.00	.00	100.0%
51601057	544200	RENTAL OF EQUIPMEN	410	410	145.25	.00	.00	264.75	35.4%
51601057	544400	RENTAL OF COMP/COM	1,823	1,823	746.07	.00	1,053.93	23.00	98.7%
51601057	544500	LEASE COPIER/PRINT	1,656	1,656	1,578.80	.00	.00	77.20	95.3%
51601057	552001	FLEET INSURANCE	3,029	3,029	3,930.00	.00	.00	-901.00	129.7%*
51601057	552003	GENERAL LIABILITY	5,942	5,942	5,388.00	.00	.00	554.00	90.7%
51601057	553400	POSTAGE FEES	400	400	56.36	.00	.00	343.64	14.1%
51601057	554000	ADVERTISING	1,650	1,650	339.00	.00	.00	1,311.00	20.5%
51601057	555000	PRINTING AND BINDI	1,839	1,839	32.00	.00	73.34	1,733.66	5.7%
51601057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	375	3.34	.00	36.66	335.00	10.7%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	929.54	.00	81.17	2,040.29	33.1%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%

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51601057	561008	VEHICLE SUPPLIES	9,000	9,000	4,489.44	.00	355.25	4,155.31	53.8%
51601057	561010	CLOTHING	5,800	5,800	1,684.85	.00	1,115.73	2,999.42	48.3%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	2,273.29	.00	534.02	2,192.69	56.1%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	771.79	.00	1,028.21	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	1,391.11	.00	67.50	2,166.39	40.2%
51601057	562600	VEHICLE FUEL	21,420	21,420	3,572.32	.00	.00	17,847.68	16.7%
51601057	573401	ADMIN EQUIPMENT	2,335	2,335	1,061.39	.00	.00	1,273.61	45.5%
51601057	573900	OTHER EQUIPMENT	7,000	7,000	.00	.00	.00	7,000.00	.0%
51601057	575100	INVENTORY PURCHASE	109,000	109,000	50,588.18	.00	11,844.45	46,567.37	57.3%
51601057	581000	DUES AND FEES	1,020	1,020	.00	.00	.00	1,020.00	.0%
51601057	583000	INTEREST EXPENSE	545,886	545,886	209,893.98	.00	.00	335,992.02	38.5%
51601057	584000	CONTINGENCY	20,000	20,000	.00	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	1,950.00	.00	100.00	700.00	74.5%
51601057	589031	LIEN DISCHARGE FEE	600	600	110.68	.00	111.32	378.00	37.0%
51601057	591000	REDEMPTION OF PRIN	1,429,547	1,429,547	209,920.95	.00	37,500.00	1,182,126.05	17.3%
51601057	592001	DEPRECIATION	1,278,950	1,278,950	.00	.00	.00	1,278,950.00	.0%
51601057	593002	TRANS TO CAPITAL P	167,000	267,826	100,825.71	.00	.00	167,000.00	37.6%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	10,416.66	.00	.00	14,583.34	41.7%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	281,181	281,181	97,958.03	.00	.00	183,222.97	34.8%
51601073	513001	OVERTIME - REGULAR	15,000	15,000	5,269.98	.00	.00	9,730.02	35.1%
51601073	515001	ON CALL	16,285	16,285	5,632.50	.00	.00	10,652.50	34.6%
51601073	516000	LONGEVITY	200	200	.00	.00	.00	200.00	.0%
51601073	521100	HEALTH INSURANCE	107,812	107,812	35,786.39	.00	.00	72,025.61	33.2%
51601073	521200	DENTAL INSURANCE	1,500	1,500	499.18	.00	.00	1,000.82	33.3%
51601073	521300	LIFE INSURANCE	225	225	164.05	.00	.00	60.95	72.9%
51601073	522000	SOCIAL SECURITY CO	22,543	22,543	7,787.25	.00	.00	14,755.75	34.5%
51601073	523000	RETIREMENT CONTRIB	33,109	33,109	11,295.50	.00	.00	21,813.50	34.1%
51601073	526000	WORKERS' COMPENSAT	5,531	5,531	5,527.00	.00	.00	4.00	99.9%
51601073	528001	IPT	1,924	1,924	989.99	.00	.00	934.01	51.5%
51601073	533002	ENGINEERING SERVIC	11,000	11,000	537.56	.00	8,812.44	1,650.00	85.0%
51601073	533006	LABORATORY SERVICE	19,360	19,360	9,643.03	.00	8,505.26	1,211.71	93.7%
51601073	543000	REPAIR AND MAINTEN	58,563	58,563	13,642.65	.00	1,161.04	43,759.31	25.3%
51601073	543002	EQUIPMENT MAINTENA	68,999	68,999	7,368.00	.00	9,795.00	51,836.00	24.9%
51601073	544500	LEASE COPIER/PRINT	800	800	440.23	.00	.00	359.77	55.0%
51601073	552002	PROPERTY INSURANCE	6,831	6,831	7,150.00	.00	.00	-319.00	104.7%*
51601073	553000	COMMUNICATIONS	10,360	10,360	4,856.28	.00	1,937.97	3,565.75	65.6%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	502.62	.00	.00	497.38	50.3%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	1,157.19	.00	.00	442.81	72.3%
51601073	561010	CLOTHING	5,500	5,500	1,383.41	.00	1,081.06	3,035.53	44.8%

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	561015	SAFETY EQUIPMENT &	4,050	4,050	2,642.97	.00	980.36	426.67	89.5%
51601073	561031	CHEMICALS	187,500	187,500	38,756.75	.00	25,832.58	122,910.67	34.4%
51601073	561037	LABORATORY SUPPLIE	8,000	8,000	155.00	.00	3,362.72	4,482.28	44.0%
51601073	561040	EQUIPMENT REPAIR S	30,000	30,000	6,780.33	.00	3,126.87	20,092.80	33.0%
51601073	562200	ELECTRICITY	126,000	126,000	26,861.74	.00	.00	99,138.26	21.3%
51601073	562400	HEATING FUEL	34,000	34,000	635.83	.00	.00	33,364.17	1.9%
51601073	573900	OTHER EQUIPMENT	15,400	15,400	.00	.00	.00	15,400.00	.0%
51601073	589030	PROP TAX TO OTH CO	3,155	3,155	.00	.00	.00	3,155.00	.0%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	31,159	31,159	11,271.09	.00	.00	19,887.91	36.2%
51601570	513001	OVERTIME - REGULAR	0	0	43.12	.00	.00	-43.12	100.0%*
51601570	516000	LONGEVITY	163	163	.00	.00	.00	163.00	.0%
51601570	521100	HEALTH INSURANCE	11,616	11,616	4,323.34	.00	.00	7,292.66	37.2%
51601570	521200	DENTAL INSURANCE	221	221	76.59	.00	.00	144.41	34.7%
51601570	521300	LIFE INSURANCE	26	26	19.26	.00	.00	6.74	74.1%
51601570	522000	SOCIAL SECURITY CO	2,145	2,145	795.33	.00	.00	1,349.67	37.1%
51601570	523000	RETIREMENT CONTRIB	3,497	3,497	1,263.76	.00	.00	2,233.24	36.1%
51601570	526000	WORKERS' COMPENSAT	68	68	68.00	.00	.00	.00	100.0%
51601570	528001	IPT	219	219	115.47	.00	.00	103.53	52.7%
51601570	543000	REPAIR AND MAINTEN	1,200	1,200	1,154.71	.00	.00	45.29	96.2%
51601570	553400	POSTAGE FEES	8,256	8,256	2,781.58	.00	55.00	5,419.42	34.4%
51601570	555000	PRINTING AND BINDI	410	410	.00	.00	.00	410.00	.0%
51601570	561003	OFFICE SUPPLIES	300	300	98.37	.00	.00	201.63	32.8%
TOTAL WATER ENTERPRISE FUND			5,795,841	5,896,667	1,284,363.92	.00	134,953.64	4,477,349.15	24.1%
TOTAL EXPENSES			5,795,841	5,896,667	1,284,363.92	.00	134,953.64	4,477,349.15	
GRAND TOTAL			5,795,841	5,896,667	1,284,363.92	.00	134,953.64	4,477,349.15	24.1%

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	.00	.00	.00	-2,500.00	.0%*
510001	406105	XFER FROM RET EARNIN	-2,182,341	-2,283,167	.00	.00	.00	-2,283,166.71	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-10,417.50	.00	.00	-14,582.50	41.7%*
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-27,475.87	.00	.00	-22,524.13	55.0%*
510001	406601	USER FEES	-3,500,000	-3,500,000	-1,422,700.54	.00	.00	-2,077,299.46	40.6%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-4,015.22	.00	.00	-7,984.78	33.5%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	.00	.00	.00	-24,000.00	.0%*
TOTAL WATER ENTERPRISE FUND			-5,795,841	-5,896,667	-1,464,609.13	.00	.00	-4,432,057.58	24.8%
TOTAL REVENUES			-5,795,841	-5,896,667	-1,464,609.13	.00	.00	-4,432,057.58	
GRAND TOTAL			-5,795,841	-5,896,667	-1,464,609.13	.00	.00	-4,432,057.58	24.8%

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	387,548	387,548	129,825.57	.00	.00	257,722.43	33.5%
52602057	511099	SALARIES - ADJUSTM	2,741	2,741	.00	.00	.00	2,741.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	2,260.28	.00	.00	5,839.72	27.9%
52602057	515001	ON CALL	4,497	4,497	1,553.38	.00	.00	2,943.62	34.5%
52602057	516000	LONGEVITY	1,393	1,393	412.51	.00	.00	980.49	29.6%
52602057	519000	TRAVEL ALLOWANCE	0	0	173.07	.00	.00	-173.07	100.0%*
52602057	521100	HEALTH INSURANCE	99,563	99,563	34,281.21	.00	.00	65,281.79	34.4%
52602057	521200	DENTAL INSURANCE	1,529	1,529	514.07	.00	.00	1,014.93	33.6%
52602057	521300	LIFE INSURANCE	516	516	268.50	.00	.00	247.50	52.0%
52602057	522000	SOCIAL SECURITY CO	29,248	29,248	9,769.46	.00	.00	19,478.54	33.4%
52602057	523000	RETIRE CONTRIBUTIO	44,836	44,836	14,962.83	.00	.00	29,873.17	33.4%
52602057	526000	WORKERS' COMPENSAT	15,880	15,880	15,870.00	.00	.00	10.00	99.9%
52602057	528001	IPT	2,627	2,627	1,272.37	.00	.00	1,354.63	48.4%
52602057	532001	STAFF DEVELOPMENT	6,344	6,344	2,023.20	.00	297.67	4,023.13	36.6%
52602057	533000	OTHER PROF SERVICE	6,780	6,780	2,635.78	.00	148.84	3,995.38	41.1%
52602057	533001	AUDIT	3,910	3,910	.00	.00	3,910.00	.00	100.0%
52602057	533004	MEDICAL SERVICES	500	500	.00	.00	500.00	.00	100.0%
52602057	533010	LABOR NEGOTIATIONS	1,000	1,000	11.00	.00	.00	989.00	1.1%
52602057	534003	SOFTWARE MAINTENAN	19,016	19,016	18,250.85	.00	.00	765.15	96.0%
52602057	542300	CUSTODIAL SERVICES	2,000	2,000	717.75	.00	.00	1,282.25	35.9%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	1,540.00	.00	.00	820.00	65.3%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	292.29	.00	.00	2,207.71	11.7%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	1,299.80	.00	.00	2,813.20	31.6%
52602057	544200	RENTAL OF EQUIPMEN	400	400	145.25	.00	.00	254.75	36.3%
52602057	544400	RENTAL OF COMP/COM	2,352	2,352	746.07	.00	1,089.93	516.00	78.1%
52602057	544500	LEASE COPIER/PRINT	1,600	1,600	1,066.55	.00	.00	533.45	66.7%
52602057	552001	FLEET INSURANCE	4,241	4,241	8,886.00	.00	.00	-4,645.00	209.5%*
52602057	552002	PROPERTY INSURANCE	5,362	5,362	5,589.00	.00	.00	-227.00	104.2%*
52602057	552003	GENERAL LIABILITY	5,677	5,677	5,122.00	.00	.00	555.00	90.2%
52602057	553400	POSTAGE FEES	500	500	59.22	.00	.00	440.78	11.8%
52602057	554000	ADVERTISING	735	735	343.00	.00	.00	392.00	46.7%
52602057	555000	PRINTING AND BINDI	1,639	1,639	32.00	.00	73.34	1,533.66	6.4%
52602057	556000	TUITION	6,900	6,900	.00	.00	.00	6,900.00	.0%
52602057	558000	TRAVEL	875	875	3.32	.00	36.67	835.01	4.6%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	1,827.79	.00	81.18	1,439.03	57.0%
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	6,211.38	.00	539.12	6,749.50	50.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,615	5,615	622.13	.00	752.48	4,240.39	24.5%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	2,068.86	.00	533.99	3,297.15	44.1%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	771.76	.00	878.24	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	487.47	.00	67.49	45.04	92.5%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	1,120.04	.00	1,002.13	3,877.83	35.4%
52602057	562600	VEHICLE FUEL	41,000	41,000	7,886.98	.00	.00	33,113.02	19.2%
52602057	573401	ADMIN EQUIPMENT	1,635	1,635	1,061.38	.00	.00	573.62	64.9%
52602057	573900	OTHER EQUIPMENT	6,500	6,500	.00	.00	.00	6,500.00	.0%
52602057	575100	INVENTORY PURCHASE	12,500	12,500	.00	.00	7,500.00	5,000.00	60.0%
52602057	581000	DUES AND FEES	1,090	1,090	.00	.00	.00	1,090.00	.0%
52602057	583000	INTEREST EXPENSE	481,493	481,493	218,803.44	.00	.00	262,689.56	45.4%
52602057	584000	CONTINGENCY	15,000	15,000	.00	.00	.00	15,000.00	.0%
52602057	589001	STATE PERMITS & FE	1,650	1,650	961.00	.00	250.00	439.00	73.4%
52602057	591000	REDEMPTION OF PRIN	2,026,656	2,026,656	1,294,686.38	.00	.00	731,969.62	63.9%
52602057	593002	TRANS TO CAPITAL P	143,500	143,500	.00	.00	.00	143,500.00	.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	10,416.66	.00	.00	14,583.34	41.7%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	437,756	437,756	145,977.14	.00	.00	291,778.86	33.3%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	13,470.87	.00	.00	19,029.13	41.4%
52602074	515001	ON CALL	29,438	29,438	9,925.38	.00	.00	19,512.62	33.7%
52602074	516000	LONGEVITY	600	600	.00	.00	.00	600.00	.0%
52602074	521100	HEALTH INSURANCE	94,174	94,174	36,494.45	.00	.00	57,679.55	38.8%
52602074	521200	DENTAL INSURANCE	1,794	1,794	748.38	.00	.00	1,045.62	41.7%
52602074	521300	LIFE INSURANCE	356	356	247.93	.00	.00	108.07	69.6%
52602074	522000	SOCIAL SECURITY CO	37,110	37,110	12,466.64	.00	.00	24,643.36	33.6%
52602074	523000	RETIREMENT CONTRIB	52,598	52,598	17,514.39	.00	.00	35,083.61	33.3%
52602074	526000	WORKERS' COMPENSAT	4,739	4,739	4,736.00	.00	.00	3.00	99.9%
52602074	528001	IPT	2,476	2,476	1,235.09	.00	.00	1,240.91	49.9%
52602074	533000	OTHER PROF SERVICE	121,834	121,834	4,165.63	.00	.00	117,668.37	3.4%
52602074	533006	LABORATORY SERVICE	119,699	119,699	14,864.55	.00	31,856.45	72,978.00	39.0%
52602074	534009	INDUSTRIAL PRETREA	32,755	32,755	4,682.00	.00	16,258.00	11,815.00	63.9%
52602074	543000	REPAIR AND MAINTEN	87,547	87,547	10,383.26	.00	20,599.35	56,564.39	35.4%
52602074	543002	EQUIPMENT MAINTENA	122,576	122,576	23,530.79	.00	24,563.94	74,481.27	39.2%
52602074	544500	LEASE COPIER/PRINT	1,852	1,852	1,112.38	.00	.00	739.62	60.1%
52602074	552002	PROPERTY INSURANCE	4,849	4,849	5,228.00	.00	.00	-379.00	107.8%*
52602074	553000	COMMUNICATION	10,844	10,844	3,327.95	.00	1,945.97	5,570.08	48.6%
52602074	559000	MISC PURCHASED SER	15,500	15,500	15,000.00	.00	.00	500.00	96.8%
52602074	561001	JANITORIAL SUPPLIE	1,500	1,500	526.78	.00	69.19	904.03	39.7%
52602074	561002	BUILDING MAINT SUP	7,450	7,450	337.23	.00	202.10	6,910.67	7.2%

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CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

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FOR 2017 13

			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602074	561010	CLOTHING	9,025	9,025	1,641.00	.00	915.55	6,468.45	28.3%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	.00	.00	.00	6,200.00	.0%
52602074	561031	CHEMICAL	327,286	327,286	28,420.79	.00	21,052.30	277,812.91	15.1%
52602074	561037	LABORATORY SUPPLIE	28,057	28,057	5,670.44	.00	451.00	21,935.56	21.8%
52602074	561040	EQUIPMENT REPAIR S	81,570	81,570	14,284.32	.00	2,839.34	64,446.34	21.0%
52602074	562200	ELECTRICITY	375,000	375,000	118,189.00	.00	.00	256,811.00	31.5%
52602074	562400	HEATING FUEL	43,000	43,000	1,088.27	.00	.00	41,911.73	2.5%
52602074	573900	OTHER EQUIPMENT	22,075	22,075	7,313.00	.00	240.99	14,521.01	34.2%
52602074	592001	DEPRECIATION	1,230,057	1,230,057	.00	.00	.00	1,230,057.00	.0%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	31,159	31,159	11,271.32	.00	.00	19,887.68	36.2%
52602470	513001	OVERTIME - REGULAR	0	0	43.13	.00	.00	-43.13	100.0%*
52602470	516000	LONGEVITY	163	163	.00	.00	.00	163.00	.0%
52602470	521100	HEALTH INSURANCE	11,620	11,620	4,323.62	.00	.00	7,296.38	37.2%
52602470	521200	DENTAL INSURANCE	222	222	76.68	.00	.00	145.32	34.5%
52602470	521300	LIFE INSURANCE	27	27	19.35	.00	.00	7.65	71.7%
52602470	522000	SOCIAL SECURITY CO	2,151	2,151	795.45	.00	.00	1,355.55	37.0%
52602470	523000	RETIREMENT CONTRIB	3,501	3,501	1,263.88	.00	.00	2,237.12	36.1%
52602470	526000	WORKERS' COMPENSAT	68	68	68.00	.00	.00	.00	100.0%
52602470	528001	IPT	222	222	115.65	.00	.00	106.35	52.1%
52602470	543000	REPAIR AND MAINTEN	1,200	1,200	1,154.71	.00	.00	45.29	96.2%
52602470	553400	POSTAGE FEES	8,256	8,256	2,781.59	.00	55.00	5,419.41	34.4%
52602470	555000	PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470	561003	OFFICE SUPPLIES	300	300	98.36	.00	.00	201.64	32.8%
TOTAL SEWER ENTERPRISE FUND			6,877,157	6,877,157	2,336,945.00	.00	138,710.26	4,401,501.74	36.0%
TOTAL EXPENSES			6,877,157	6,877,157	2,336,945.00	.00	138,710.26	4,401,501.74	
GRAND TOTAL			6,877,157	6,877,157	2,336,945.00	.00	138,710.26	4,401,501.74	36.0%

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CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	.00	.00	.00	-2,500.00	.0%*
520001	406105	XFER FROM RET EARNIN	-1,677,334	-1,677,334	.00	.00	.00	-1,677,334.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-1,897.49	.00	.00	-2,102.51	47.4%*
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	.00	.00	.00	-16,049.00	.0%*
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	-414.50	.00	.00	-9,585.50	4.1%*
520001	406601	USER FEES	-4,500,000	-4,500,000	-1,464,347.62	.00	.00	-3,035,652.38	32.5%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-3,756.26	.00	.00	-8,243.74	31.3%*
520001	406607	IMPACT FEES	-14,000	-14,000	-44,662.00	.00	.00	30,662.00	319.0%*
520001	406701	SEPTIC DISPOSAL PERM	-175,000	-175,000	-41,291.00	.00	.00	-133,709.00	23.6%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-793.92	.00	.00	-9,206.08	7.9%*
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-345,384	-345,384	-19,777.00	.00	.00	-325,607.00	5.7%*
520002	406307	STATE AID GRANT C-77	-7,291	-7,291	-7,290.00	.00	.00	-1.00	100.0%*
520002	406308	STATE AID GRANT C-77	-11,681	-11,681	-3,021.00	.00	.00	-8,660.00	25.9%*
520002	406309	STATE AID GRANT C-83	-45,206	-45,206	.00	.00	.00	-45,206.00	.0%*
520002	406310	STATE AID GRANT C-83	-14,811	-14,811	-5,116.00	.00	.00	-9,695.00	34.5%*
520002	406311	STATE AID GRANT C-83	-31,901	-31,901	-11,875.00	.00	.00	-20,026.00	37.2%*
520002	406312	STATE AID GRANT C-85	0	0	-10,840.00	.00	.00	10,840.00	100.0%
TOTAL SEWER ENTERPRISE FUND			-6,877,157	-6,877,157	-1,615,081.79	.00	.00	-5,262,075.21	23.5%
TOTAL REVENUES			-6,877,157	-6,877,157	-1,615,081.79	.00	.00	-5,262,075.21	
GRAND TOTAL			-6,877,157	-6,877,157	-1,615,081.79	.00	.00	-5,262,075.21	23.5%

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