



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: February 9, 2016
TO: Utility Advisory Board
FROM: John B. Storer, PE – Director of City Services
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on Monday, February 22, 2016 at 5:30 P.M. in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of January 11, 2016 Minutes (Pages 2-5)
3. Appeals
 - 3.1 Sheridan Shores LLC (Pages 6-15)
7 Highlander Dr
No Hampton, NH 03862
RE: 11 Sheridan Ave
 - 3.2 Louis Ferullo (Pages 16-24)
19 Dodge St
Rochester, NH 03867-3717
RE: 19 Dodge St
 - 3.3 Grace Birch (Pages 25-31)
500 Salmon Falls Rd
Rochester, NH 03868-5907
RE: 696 Portland St
 - 3.4 TJD Family Trust (Pages 32-38)
Timothy J Drouin Trustee
260 Walnut St
Rochester, NH 03867-4270
RE: 79 Rochester Hill Rd
 - 3.5 Thomas Gerrish (Pages 39-47)
PO Box 10462
Honolulu, HI 96816
RE: 81 Rochester Hill Rd

- 3.6 Terri & Robert Hippern (Pages 48-57)
19 Cider Hill Rd
Rochester, NH 03867-3711
RE: 19 Cider Hill Rd
- 3.7 Curtis & Lori Connelly (Page 58-65)
5 Weare St
Rochester, NH 03868-5841
RE: 5 Weare St
- 4. Financial Reports (Pages 66-73)
- 5. Other
- 6. Adjournment

Copy to:
Blaine M.Cox, Deputy City Manager

**Utility Advisory Board
January 11, 2016 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Dan Peterson, Chairman

Shawn Libby

Thomas H. Willis, Jr

OTHERS PRESENT

John Storer, PE Director City Services

Joshua Caldon, 18 King Street

Mr. & Mrs. Krzysztof Kozlowski, 9 Academy St.

Leo LaCouture, 19 Old Gonic Road

MINUTES

1. Call to order:

Chairman Peterson called the meeting to order at 5:31PM. Board member Arthur Hoffman was absent.

2. Appeals -

2.1 18 King Street

The appellant Josh Caldon was present. Mr. Caldon stated that he had several leaks in the basement of his building and he stated that they had sprayed onto the floor, not into the sewer system. Mr. Caldon further stated that he had made most of the repairs. He mentioned that he has one more coupling to be fixed, but he stated that he has that section isolated and turned off. He did supply a receipt for parts. There was brief discussion on tools and parts and Mr. Willis made the following motion.

Mr. Willis made a motion to abate 55 units of sewer fees at \$6.24 each for a total of \$343.20, plus accrued interest. Mr. Libby seconded the motion. The motion passed unanimously.

2.2 Kozlowski – Equipment installation at 67-69 Charles Street

The appellants Mr. & Mrs. Krzysztof Kozlowski were present. Mr. and Mrs. Kozlowski stated that they made an agreement with the City and with SUR to have a 1” service line and a 4” fire service line installed to their rental property. They stated that they did not feel they should pay any additional cost outside of that agreement. They also stated if they were to be charged for parts the invoice should have gone to SUR Construction and that the Meter Technicians should have re-used parts that were onsite from the old services. Mr. Storer stated that he agreed that there were agreements made with the Kozlowski’s for the work done outside of their building.

He stated that the invoiced amount of \$210.57 was for work and parts used inside the building and outside the scope of the agreement. The board discussed these charges with Mr. and Mrs. Kozlowski. Mr. Willis made the following motion.

Mr. Willis made a motion to deny the appeal. Mr. Libby seconded the motion. The motion passed unanimously.

2.3 19 Old Gonic Road, Mr. Leo LaCouture

The appellant was present at the meeting. Mr. LaCouture stated that he did not do anything out of the ordinary and that his invoice jumped up significantly. Mr. Peterson asked how long Mr. LaCouture had been at 19 Old Gonic Road. Mr. LaCouture replied 88 years. The board reviewed and discussed the consumption history with Mr. LaCouture and Chairman Peterson made the following motion.

Chairman Peterson made a motion to deny the abatement request. Mr. Libby seconded the motion. The motion passed unanimously.

2.4 4 High Street, Ziemer

The appellant was not present at the meeting. The appeal notes state the owner has requested an abatement of the last two invoices stating that she had requested a final invoice in May. The board discussed the issue of the August and November billings. Mr. Willis stated he could see how a misunderstanding could have occurred with the request for a final bill vs. the turn off of the service. He noted that the customer had the opportunity to call in August but did not. After a brief discussion the following motion was made.

Mr. Willis made a motion to abate the August billing of \$47.59, plus accrued interest. Mr. Libby seconded the motion. The motion passed unanimously.

2.5 147 Eagle Drive, Copithorne / Bogrett

The appellant was not present at the meeting. The appeal documents stated that the house was vacant as the owner had passed away. The board discussed various scenarios where a vacant home could possibly have undetected leaks. The board also noted that the water had passed through the meter and without a plausible explanation for the use they made the following motion.

Chairman Peterson made a motion to deny the abatement request. The motion was seconded by Mr. Libby. The motion passed unanimously.

2.6 12 Crockett Street, McCollum

The appellant was not present at the meeting. The appeal stated they were seeking and abatement for the on / off fees associated with nonpayment. The appeal also stated that the property owner had just missed the staff and that the water was turned

off and then the technician did have to go back and turn the service back on. Based on this information the board made the following motion.

Mr. Willis made a motion to deny the abatement request. The motion was seconded by Mr. Libby. The motion passed unanimously.

2.7 36 Highland Street, Tonia Chase

The appellant was not present at the meeting. The appeal stated that they had had a soaker hose that was set on a timer break. The appeal stated that they had been away from the home on vacation and that the leak had occurred at that time. The appeal also noted that once found it was immediately turned off and that the water did not pass through the sewer system.

Mr. Willis made a motion to abate 23 units of sewer use at \$6.24 each for a total of \$143.52 plus all accrued interest. The motion was seconded by Mr. Libby. The motion passed unanimously.

3. Approval of the December 14, 2015 minutes

Chairman Peterson made a motion to accept the December 14, 2015 meeting minutes. The motion was seconded by Mr. Libby. The motion passed unanimously.

4. Financial Reports

The board reviewed all financial reports

5. Adjournment:

Chairman Peterson made a motion to adjourn at 6:42PM. The motion was seconded by Mr. Willis. The motion passed unanimously.

Minutes respectfully submitted by Lisa Clark, City of Rochester Office Manager.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 2, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 1/6/16

Customer Name: Sheridan Shores LLC

Account: 140280

Service Address: #11 Sheridan Ave

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 42 units of sewer on the invoiced amount.

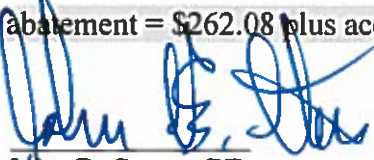
The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings
2. The water did not enter the sewer system
3. The appellant is responsible for undetected water leaks on the property.

a. Usage on the current invoice is	86 Units
b. Average usage of previous 4 quarters	<u>44 Units</u>
c. Estimated increase of Usage	42 Units

Value of 42 Units of Sewer at the current sewer rate of \$6.24 = \$262.08

Total abatement = \$262.08 plus accrued interest.


John B. Storer, PE
Director of City Services

2/2/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 11, 2016
SUBJECT: Sheridan Shores LLC
PROPERTY: 11 Sheridan Ave

Please find attached the Water Billing Appeal Application, notes, consumption history, pictures and invoice for above account. The owner is appealing 55 units of water and 86 units of sewer due to the hot water heater leaking onto the basement floor.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/11/16

1. Date of Appeal: 1/6/16
2. Property Owner's Name: Sheridan Shores LLC Account #: 140280 w/s
3. Billing Address: 7 Highlander Drive
North Hampton, NH 03862
4. Service Location: 11 Sheridan Avenue Zip Code 03867 Rochester
5. Owners Representative: MAURITA MITCHELL
6. Owners Representative's Signature: Maurita Mitchell
7. Phone #: NA Cell: 603-918-0858
8. Email Address: RMMITCHELL316@comcast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 9/3/15 to 12/14/15

10. Abatement is being requested for:

a. How many units of water 55 x 4.67 = \$ 256.85

b. How many units of sewer 86 x 6.24 = \$ 536.64

C. Water & Sewer Department Fees of: \$ _____

Total \$ 793.49

11. Explanation of Appeal Request:

We received a call from tenants that there was no hot water. The hot water heater is in the basement on a dirt floor. Upon arrival to investigate, Roy Mitchell, (owner of building), discovered a very large pool of water surrounding the water heater. This was a very large industrial heater, heats 6 apartments. This pool of water revealed that the water heater failed & was in need of replacement. No water went into the sewer. It seeped into the ground. We have no idea how long it had been leaking, before completely letting go. Pictures Included

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes - Water Heaters Replaced

Who made the repair? T. Garrity Heating Service

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes. This 6 unit building has vacancies and we are barely able to cover the mortgage with rents, to keep from foreclosure.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

Jan 603-335-7580

Account: 140280

12/29/04 - MR. JACQUES CALLED - HE SOLD PROPERTY 10/22/04 AND HAS RECEIVED WATER BILL. GAVE INFO TO GAYE AND SHE WILL REQUEST DEED FROM REGISTRY.

03/4/2005-MORITA MITCHELL CALLED(NEW OWNER) 918-0858

[2011-03-16 11:16:01 kathy]: CALLED MORITA TODAY TOLD HER ABOUT VERY HIGH USAGE AT THIS PROPERTY AND SHE IS GOING TO CHECK FOR LEAKS. [2011-03-17 09:38:16 kathy]: MORITA CALLED TO THANK ME FOR THE CALL - HER HUSBAND WENT TO PROPERTY AND FOUND AN OLD PIPE WITH A HOLE IN IT THAT WAS SPRAYING WATER ON THE BASEMENT FLOOR. SHE ASKED FOR APPEAL PAPER WORK.

[2011-04-20 13:47:22 am]: APPEAL TO BLAINE FOR MAY UAB

[2011-05-25 11:42:25 am]: UAB GRANTED ABATEMENT OF \$450.71 - PROCESSED ABATEMENT

[2014-01-24 16:02:04 sjuresu]: REAL HIGH USAGE ON RECENT BILL. HAD NEW METER PUT IN. REREADING METER AND IF THERE SEEMS TO BE NO LEAK THEN PLEASE SPEAK WITH LISA ABOUT GRANTING A CREDIT. MBS IS INVESTIGATING

[2014-01-27 11:07:26 kathy]: OWNER WANTS METER TESTED BELIEVES SOMETHING IS WRONG WITH METER. GOING TO START APPEAL PROCESS.

[2014-02-26 15:13:10 kathy]: PER LISA GIVE CUSTOMER CREDIT AND BASE THE READING ON LAST 4 CYCLES.

[2014-03-05 10:04:30 am]: KATHY DID BILL ADJUSTMENT PER LISA NO CHANGED THE READ TO 30 BUT SHOULD NOT HAVE CHANGED END READ - READ ON METER WAS 181 AND WHEN IT CAME OUT IT WAS 221 (40 UNITS ON METER WHEN IT WAS REMOVED) THE MARCH READ WAS 15 SO MARCH BILL IS FOR 55 UNITS (BACK TO NORMAL USAGE)

[2015-12-16 11:48:04 karenb]: MAILED HIGH USAGE LETTER (86 UNITS)

[2015-12-29 15:19:57 karenb]: OWNER RECEIVED LEAK LETTER AND WENT TO PROPERTY. FOUND HOT WATER HEATER HAD GONE AND WATER WAS LEAKING INTO DIRT BASEMENT. SENT APPEAL PAPERWORK.

[2016-01-11 15:11:52 karenb]:UAB PAPERWORKD RECEIVED. SENT FOR FEBRUARY UAB.

✓ Check Spelling

Display as HTML



Account

Account: 140280 Customer: 28254
Parcel: 012502480000
Location: 11 SHERIDAN AVE
Status: Active

Service

Service: 100 Mfr: 001 RES WATER Meter #: 76440488

1 of 1

- Tier History
- Replace Hist
- Demanding
- Report Options

Consumption History

Read Date	Read Time	Bill #	IP	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
12/14/2015		13925845	A			451	26	0	102	947.03	410.39
09/03/2015		13919396	A			345	37	0	91	403.67	172.79
06/04/2015		13911953	A			308	36	0	84	392.76	168.12
03/12/2015		13904483	A			272	58	0	97	632.78	270.86
12/05/2014		13897131	A			214	46	0	84	501.86	214.82
09/12/2014		13889725	A			168	73	0	101	796.43	340.91
06/03/2014		13882305	A			95	80	0	91	872.80	373.60
03/04/2014		13874888	A			15	15	40	77	596.40	253.20
01/30/2014		0	I			221	40	0	84	.00	.00
12/17/2013		13867606	A			30	30	13	92	2,102.96	197.80
09/26/2013		0	I			8023	13	0	84	.00	.00

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

Karen

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer		Service Address				
SHERIDAN SHORES LLC		11 SHERIDAN AVE /				
Bill Number	Account Number		Past Due Date	Bill Date		
13926846	140280		01/26/2016	12/22/2015		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	12/14/2015	09/03/2015	431	345	86	410.39
RES SEWER					86	536.64
Last Payment Amt.	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
403.67	10/01/2015	0.00	.00	947.03	\$947.03	

WATER \$4.67, ELDERLY \$2.02, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
-RATGE CHANGE AS OF 10/1/2015 FOR WATER-
WATER \$4.81, ELDERLY \$2.08, MINIMUM \$18.27, MINIMUM ELDERLY \$14.64

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Appealing this bill

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

APPEAL

dirt floor



Pool of Water

duct basement
floor



Pool of
Water

T. Garrity Heating Service L L C

2 Blueridge Circle
Stratham, NH 03885
(603) 430-7519

Invoice

*Water
Heater
Replacement*

Date	Invoice #
12/21/2015	287624

Bill To
Roy Mitchell 7 Highlander Drive N. Hampton, NH 03862

			Terms
			COD
Quantity	Description	Rate	Amount
1	Bock 50 Gallon Model 51E S/N 15101452	1,995.00	1,995.00
1	Watts 100 XL Relief Valve	38.55	38.55
1	6" Smoke Pipe Length	7.95	7.95
2	1" Pro Press Coupling	11.85	23.70
	Service Call		
	Replace water heater		
3.2	Tom	95.00	304.00
3.2	Phil	88.00	281.60
	Site: 11 Sheridan Ave. Rochester, NH		
<div>Visa or Mastercard Accepted Please circle Visa or Mastercard Card# _____ Exp. Date: _____ Amount: _____ Name on card: _____ CVC Code: _____ Signature: _____</div>		DUE UPON RECEIPT	
Thank you for your business. We accept Credit Cards. Charge of 18% will be added over 30 days.		Total	\$2,650.80



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: February 2, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 9/28/15

Customer Name: Louis Ferullo

Account: 073760

Service Address: #19 Dodge St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 47 units of sewer on the invoiced amount.
The above recommendation is based upon the following findings:

1. The water did not enter the sewer system
2. Usage has returned to normal
 - a. Usage on the current invoice is 71 Units
 - b. Usage for pool 7 Units
 - c. Average usage of previous 4 quarters 17 Units
 - d. Estimated increase of Usage 47 Units

Value of 47 Units of Sewer at the current sewer rate of \$6.24 = \$293.28
Total abatement = \$293.28 plus accrued interest.


John B. Storer, PE
Director of City Services

2/2/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 12, 2016
SUBJECT: Louis Ferullo
PROPERTY: 19 Dodge St

Please find attached an appeal that was tabled from the October 2015 meeting and the new consumption report for the above address. The appellant's water did drop back to normal usage. During the October 2015 meeting, the appellant stated that he did water his lawn.



Account

Tier History

Replace Hist

Demand Inq

Report Options

Account

073760

Customer

301758

Parcel

012600710000

Customer

FERULLO LOUIS G & KRISTIAN L

Location

19

DOOG ST

Customer

Status

Active

Service

100

1 of 1

001

RES WATER

Mfr

SENS

Meter #

69992738

Consumption History

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
11/04/2015		13924355	A			565	20	0	91	219.26	94.45
08/05/2015		13916902	A			545	71	0	92	774.61	331.57
05/05/2015		13909389	A			474	17	0	74	185.47	79.39
02/20/2015		13902034	E			457	16	0	106	174.56	74.72
11/06/2014		13894661	A			441	19	0	92	207.29	88.73
08/06/2014		13887260	A			422	28	0	92	305.48	130.76
05/06/2014		13879761	A			394	5	0	84	54.47	23.27
02/11/2014		13872466	E			389	13	0	90	140.92	59.80
11/13/2013		13865133	A			376	10	0	97	108.40	46.00
08/08/2013		13857758	A			366	21	0	84	227.64	96.60
05/16/2013		13850334	A			345	4	0	92	48.25	18.40

1 of 1

1 of 1

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City of Rochester, New Hampshire

Finance Office

31 Wakefield Street • Rochester, NH 03867-1917
(603) 335-7609 Fax (603) 335-7589

October 7, 2015

Louis Ferullo
19 Dodge Street
Rochester NH 03867

Your appeal of the Water/Sewer bills has been reviewed by the Utility Advisory Board
at its meeting held **October 5, 2015**

The decision of the Board was to:

<input type="checkbox"/>	Abate the amount of \$ _____
<input type="checkbox"/>	Abate the amount of \$ _____, with the following stipulation:
<input type="checkbox"/>	Deny your appeal.
<input checked="" type="checkbox"/>	Tabled your appeal until the after Nov Invoice - December UAB meeting
<input type="checkbox"/>	Refer the appeal to the City Manger for further review/discussion
<input type="checkbox"/>	Other - Please Call the billing office to schedule an appointment for staff to come out and inspect the meter.

Please contact the Utility Billing Office at 603-335-7501 if you have any questions.

Sincerely,

Lisa J. Clark
Office Manager

073760

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: September 30, 2015
SUBJECT: Louis Ferullo
PROPERTY: 19 Dodge St

Attached please find the Water/Sewer Billing Appeal Application, notes and consumption history for the above account.

The customer is appealing 47 units of water and sewer on his August bill due to higher than normal usage. No leak was found.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/28/15

1. Date of Appeal: 9/28/15
2. Property Owner's Name: Louis Ferullo Account #: 073760 **W/S**
3. Billing Address: 19 Dodge St
Rochester NH
03867
4. Service Location: 19 Dodge Street Zip Code 03867
5. Owners Representative: Louis Ferullo
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-396-4818 Cell: Same
8. Email Address: 1ferullo22@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/5/15 to 8/5/15

10. Abatement is being requested for:

- a. How many units of water 47 x 4.67 = \$ 219.49
- b. How many units of sewer 47 x 6.24 = \$ 293.28

C. Water & Sewer Department Fees of: \$ _____

Total \$ 512.77

11. Explanation of Appeal Request:

we went from \$185.00 - TO
over \$700.00 OUR BILL HAS NEVER
BEEN CLOSE TO THIS MUCH:

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

\$185.00 to \$700.00?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes I CAN NOT AFFORD \$700.00

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.



Account

Account: 073760 Customer: 301758
 Parcel: 012600710000
 Location: 19 DODGE ST
 Status: Active

Service

Service: 000 001 RES WATER Mfr: SENS Meter #: 69992738
 1 of 1

Consumption history

Read Date	Read Time	BB#	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
08/05/2013		13909389	A		474	545	21	92	774.61	79.39	79.39
05/05/2015		13909389	A		457	474	17	74	185.47	74.72	74.72
02/20/2015		13902034	E		441	457	16	106	174.56	88.73	88.73
11/06/2014		13894661	A		422	441	19	92	207.29	130.76	130.76
08/06/2014		13887260	A		394	422	28	92	305.48	54.47	54.47
05/06/2014		13879761	A		389	394	5	84	140.92	108.40	108.40
02/11/2014		13872466	E		376	389	13	90	227.64	48.25	48.25
11/13/2013		13865133	A		345	376	10	97	161.90		
08/08/2013		13857758	A		341	345	21	84			
05/16/2013		13850334	A				4	92			
02/13/2013		13843055	F				15	97			

Accounts

File Edit Tools Insert Help

Account: 073760

6/30/04 - POOL ADJUSTMENT 9 UNITS \$32.67

08/04 POOL ADJUSTMENT 22 UNITS \$79.86

[2010-08-19 15:44:21 kathy]: POOL CREDIT 5 UNITS = \$29.75

[2011-07-22 14:14:32 ann]: POOL CREDIT - 5 UNITS - \$29.75

[2011-11-17 10:33:19 kathy]: LEFT MESSAGE WITH SON TO CALL ABOUT BUSHES IN THE WAY OF READER

[2012-07-24 09:27:32 kathy]: POOL CREDITS 12 UNITS = \$73.32

[2014-02-14 10:25:45 ann]: FEBRUARY 2014 BILL ESTIMATED DUE TO SNOW

[2015-02-20 11:48:50 karenb]:FEBRUARY BILL ESTIMATED DUE TO SNOW

[2015-08-24 16:25:21 shunexu]: HE CALLED ABOUT HIS HIGH BILL & SAID THERE IS NO WAY HE HAS A LEAK. I ADVISED HIM HOW TO CHECK HIS METER, AND HE WILL CALL BACK TO FILE AN APPEAL IF HE DECIDES TO

[2015-08-28 11:57:58 karenb]: CUSTOMER CAME IN WITH POOL READINGS THAT HE HAD CALLED IN AND WERE NOT IN THE BOOK. DID A BILL ADJUSTMENT FOR 7 UNITS. ALSO GAVE HIM AN APPEAL FORM AS HE IS NOT FINDING ANY LEAKS AND DOES NOT THINK HE USED THAT MUCH WATER. HE WILL PAY AVERAGE AMOUNT.

Check Spelling

Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: February 2, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 1/13/16

Customer Name: Grace Birch

Account: 111980

Service Address: #696 Portland St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 60 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings
2. The water did not enter the sewer system
 - a. Usage on the current invoice is 69 Units
 - b. Average usage of 4 quarters; excluding 9/2014 and 12/20 (also watering) 9 Units
 - c. Estimated increase of Usage 60 Units

Value of 60 Units of Sewer at the current sewer rate of \$6.24 = \$374.40

Total abatement = \$374.40 plus accrued interest.


John B. Storer, PE
Director of City Services

2/2/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 13, 2016
SUBJECT: Grace Birch
PROPERTY: 696 Portland St

Attached please find the Water Billing Appeal Application, account notes, consumption history and copy of bill for the above account. The homeowner is appealing 60 units of sewer for water usage that went through a soaker hose and did not enter the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/13/16

1. Date of Appeal: 1/13/2016 w/s
2. Property Owner's Name: Grace Birch Account #: 111980
3. Billing Address: 560 Salmon Falls Rd
Rochester NH
4. Service Location: 1696 Portland St Zip Code: _____
5. Owners Representative: Grace Birch
6. Owners Representative's Signature: Grace Birch (Mrs. Arthur Birch)
7. Phone #: 332-5077 Cell: _____
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 9/4/2015 to 12/3/2015
10. Abatement is being requested for:

a. How many units of water _____ x 4.67 = \$ _____
b. How many units of sewer 60 x 6.24 = \$ 374.40
C. Water & Sewer Department Fees of: \$ _____
Total \$ 374.40

11. Explanation of Appeal Request:

Due to City work in 2014, the City put new shrubs in to replace 17 trees. Due to these being put in at the end of the planting season they did not thrive. Urban Tree Service suggested a Soaker hose, which used a lot of water. This water did not enter the sewer system. They had to water a lot in 2014, accounting for higher bills in 9/2014 and 12/2014. Then in 2015, the Soaker hose in 9/2015.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*

Accounts

File Edit Tools Insert Help

Account: 111980

[2015-12-15 11:01:40 karenb]: SENT HIGH USAGE LETTER FOR DECEMBER BILL (69 UNITS)

[2016-01-12 14:58:44 karenb]: OWNER STATED CITY MANAGER HAD THEM REMOVE TREES LAST YEAR WHEN WORK WAS BEING DONE ON STREET. CITY HAD URBAN TREE PUT SHRUBS IN. THE SHRUBS DID NOT DO WELL AND URBAN SUGGESTED WITH THE DRY SUMMER THAT THEY HAD TO WATER THEM A LOT. URBAN SUGGESTED THEY PUT IN A SOAKER HOSE, THIS IS THE EXTRA WATER USAGE. OWNER WANTS TO FILE APPEAL FOR SEWER PORTION.

[2016-01-13 10:38:13 karenb]: OWNER CAME IN TODAY AND FILLED OUT UAB FORM AND MADE PAYMENT IN FULL MINUS THE 60 UNITS OF SEWER THAT SHE IS APPEALING. SENT FOR FEBRUARY UAB.

Check Spelling

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3821

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Location

PORTLAND ST

BURCH ARTHUR C & GRACE E A

Status

Active

Service

Service

500

001

RES WATER

Mfr

SENS

Meter #

69992761

1 of 1

Consumption history

Read Date	Read Time	BB #	P	R	Current	Usage	Regl Use	Use Days	EBL Amt	Charge Amt	Adj Bbl Amt
12/03/2015		13925172	A		319	69		0	90	753.59	229.03
09/04/2015		13918726	A		250	10		0	88	109.10	46.70
06/08/2015		13911285	A		240	11		0	97	120.01	51.37
03/03/2015		13903815	A		229	7		0	81	76.37	32.69
12/12/2014		13896460	A		222	18		0	91	196.38	84.06
09/12/2014		13889055	A		204	21		0	100	229.11	98.07
06/04/2014		13881637	A		183	10		0	89	109.10	46.70
03/07/2014		13874221	A		173	9		0	93	97.61	41.45
12/04/2013		13866935	A		164	11		0	91	119.24	50.60
09/04/2013		13859538	A		153	9		0	91	97.56	41.40
06/05/2013		13852157	A		144	6		0	90	65.04	27.60

1 of 2



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: February 2, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 1/15/16

Customer Name: Tim Drouin

Account: 081420

Service Address: #79 Rochester Hill Rd
Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 11 units of sewer on the invoiced amount.
The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings
2. The water did not enter the sewer system
3. The appellant is responsible for undetected water leaks on the property
 - a. Usage on the current invoice is 33 Units
 - b. Average usage of previous 4 quarters 22 Units
 - c. Estimated increase of Usage 11 Units

Value of 11 Units of Sewer at the current sewer rate of \$6.24 = \$68.64
Total abatement = \$68.64 plus accrued interest.


John B. Storer, PE
Director of City Services

2/2/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: January 15, 2016

SUBJECT: Tim Drouin

PROPERTY: 79 Rochester Hill Rd

Attached please find the Water Billing Appeal Application, account notes, consumption history and receipt for repair for the above location. The homeowner is appealing 10 units of water and sewer due to a hot water tank leaking. The hot water tank has been replaced.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/15/06

1. Date of Appeal: Jan 2016
2. Property Owner's Name: Tim Brown Account #: 081420
3. Billing Address: 260 WALNUT ST
Rochester NH
4. Service Location: 79 Rochester Hill Rd Zip Code 03867
5. Owners Representative: Self
6. Owners Representative's Signature: [Signature]
7. Phone #: 603 335 3039 Cell: 833 5627
8. Email Address: rcbr3rch@hotmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 9-1-15 to 12-9-15

10. Abatement is being requested for:

a. How many units of water 10 x 4.67 = \$ 46.70

b. How many units of sewer 10 x 6.24 = \$ 62.40

c. Water & Sewer Department Fees of: \$ _____

Total \$ 109.10

11. Explanation of Appeal Request:

One of the Hot water tanks leaked
and I replaced it.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? yes

Who made the repair? myself

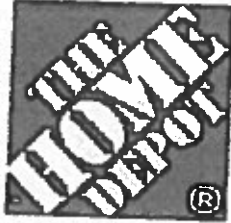
Has proof of the repair been attached to this appeal form? receipt for HW Tank

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.



More saving.
More doing.™

280 NORTH MAIN ST. ROCHESTER NH 03867
NOW HIRING HOMEDEPOT.COM/CAREERS

3489 00002 55612 11/30/15 09:28 AM
CASHIER AMBER - AXA1868

697285465640 STRT CPLG <A> 17.94
3/4" SHARKBITE COUPLING
298.97
020352644721 40G 9 EWH N3 <A> 438.00
40GAL/4500W ELEC MED PERF+ W/H N3

SUBTOTAL	455.94
SALES TAX	0.00
TOTAL	\$455.94
XXXXXXXXXXXX8433 VISA	455.94
AUTH CODE 000413/0023970	TA



3489 02 55612 11/30/2015 1502

RETURN POLICY DEFINITIONS
POLICY ID DAYS POLICY EXPIRES ON
A 1 90 11/30/15
THE HOME DEPOT RECEIPT

Account: 081920

[2012-12-18 11:56:39 kathy]: SEND CORRESPONDENCE TO TIMOTHY DROUIN 260 WALNUT ST, ROCHESTER, NV 03867 - SEE CORRESPONDENCE FILE
[2013-01-04 10:43:31 ann]: WATER IS ON AT THE STREET 12/31/12
[2013-04-03 16:12:52 ann]: MARCH BILL WAS ESTIMATED - STEVE ATTACHED T/P AND REWired - READ 860 - OVERESTIMATED - REVISED BILL SENT
[2014-04-03 11:25:12 kathy]: OWNER CAME IN AND GAVE AN APPEAL FOR A LEAK HE FOUND AFTER HE RECEIVED HIS BILL AND HE REPAIRED WITH A FRIEND.

[2014-05-21 10:19:40 ann]: MAY UAB GRANTED \$93.60 APPEAL - PROCESSED ABATEMENT

[2016-01-15 09:29:43 karenb]: RECEIVED UAB APPEAL FORM FOR DECEMBER BILL. OWNER STATES THAT ON OF THE HOT WATER TANKS LEAKED. SENT FOR FEBRUARY UAB.

Check Spelling

Display as HTML



Account

Account: 081420 Customer: 41960
 Parcel: 023901320000 TJD FAMILY TRUST %
 Location: 79 ROCHESTER HILL RD Status: Active

Service

Service: 100 001 RES WATER Mfr SENS Meter #: 31128246
 1 of 1

Consumption history

Read Date	Read Time	Blk #	P	R	Current	Usage	Repl Use	Use Days	Blk Amt	Charge Amt	Adj Blk Amt
12/09/2015		13925913	A			1154	69	0	99	363.26	157.54
09/01/2015		13917577	A			1101	22	0	92	240.02	102.74
06/01/2015		13910139	A			1079	20	0	87	218.20	93.40
03/06/2015		13902671	A			1059	23	0	93	250.93	107.41
12/03/2014		13895318	A			1036	21	0	83	229.11	98.07
09/11/2014		13887918	A			1015	24	0	98	261.84	112.08



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: February 2, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 1/19/16

Customer Name: Thomas Gerrish

Account: 081400

Service Address: 81 Rochester Hill Rd
Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 12 units of sewer on the invoiced amount.

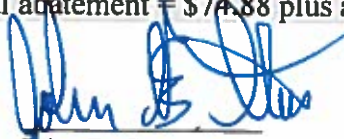
The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. The appellant is responsible for undetected water leaks on the property.
3. Some of the water entered the sewer system and some leaked onto the floor. The previous UAB decision gave a credit for $\frac{1}{2}$ the average sewer charges as there is no way of knowing how much water went into the sewer system and how much went onto the floor. I am recommending we do the same for this abatement. That would be half of the increased usage for the sewer portion.

a. Usage on the current invoice is	70 Units
b. Average usage of previous 4 quarters	<u>46 Units</u>
c. Estimated increase of Usage	24 Units
d. Half of estimated increase of Usage	12 Units

Value of 12 Units of Sewer at the current sewer rate of \$6.24 = \$74.88

Total abatement = \$74.88 plus accrued interest.


John B. Storer, PE
Director of City Services

2/2/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 19, 2016
SUBJECT: Thomas Gerrish
PROPERTY: 81 Rochester Hill Rd

Attached please find the Water Billing Appeal Application, account notes, consumption history and receipt for repair for the above location.

The customer is appealing 30 units of water and sewer for his December bill. The customer had filed an appeal for his September bill in December 2015; due to toilets running and cracks in tanks, causing water to leak onto floor. The usage period for this current bill started on 9/1/2015 and the repairs were completed around 9/11/2015.



City of Rochester, New Hampshire

Utility Billing Office

19 Wakefield Street Rochester, NH 03867

(603) 332-3110 or Fax (603) 335-7501

December 17, 2015

Thomas B. Gerrish
PO Box 10462
Honolulu HI 96816

Your appeal of the Water/Sewer bills has been reviewed by the Utility Advisory Board
at its meeting held **December 14, 2015**

The decision of the Board was to:

<input checked="" type="checkbox"/>	Abate the amount of \$658.32, plus all accrued interest to date. This is 1/2 of sewer charges as we can only assume the amount that did go into the sewer system. Water was consumed, no abatement
<input type="checkbox"/>	Abate the amount of \$ _____, with the following stipulation:
<input type="checkbox"/>	Deny your appeal.
<input type="checkbox"/>	Tabled your appeal until
<input type="checkbox"/>	Refer the appeal to the City Manger for further review/discussion
<input type="checkbox"/>	Other - Please Call the billing office to schedule an appointment for staff to come out and inspect the meter.

Please contact the Utility Billing Office at 332-3110 or 335-7501 if you have any questions.

Sincerely,

Lisa J. Clark
Office Manager

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 1/19/16

1. Date of Appeal: 1/19/16
2. Property Owner's Name: Thomas Garish Account #: 081400
3. Billing Address: PO Box 10462
Honolulu HI 96816
4. Service Location: 81 Rochester Hill Road Zip Code 96816
5. Owners Representative: _____
6. Owners Representative's Signature: [Signature]
7. Phone #: _____ Cell: 8089839583
8. Email Address: Tom. Garish Co Gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 9/1/15 to 12/9/15

10. Abatement is being requested for:

- a. How many units of water 30 x 4.81 = \$ 144.30
- b. How many units of sewer 30 x 6.24 = \$ 187.20
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 331.50

11. Explanation of Appeal Request:

See Attached

Form continues on back

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/16/15

1. Date of Appeal: 11/1/15
2. Property Owner's Name: Thomas B Garrish Account #: 081400
3. Billing Address: 81 Rochester Hill Rd
Rochester N.H. 03867
4. Service Location: 81 Rochester Hill Rd Zip Code 03867
5. Owners Representative: N/A
6. Owners Representative's Signature: N/A
7. Phone #: 8089839583 Cell: Same
8. Email Address: Tom Garrish @ Gmail.com
(Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 6/15 to 5/15
10. Abatement is being requested for:
- a. How many units of water 200 x 4.67 = \$ 934
- b. How many units of sewer 200 x 6.24 = \$ 1248
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ 2182

11. Explanation of Appeal Request:

This is a 4 unit apartment building. I had two toilets
with cracks in the tank causing a steady drip on the
Floor and continuous running. Neither Tenant notified
me of the leak. My only indication was a very large
Bill. Once we investigated we replaced both toilets
and fixed a couple of other minor plumbing issues.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage? NO

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? Some did but not all

If yes, has the leak been repaired? Yes

Who made the repair? My son replaced 2 toilets + minor plumbing

Has proof of the repair been attached to this appeal form? Yes, See receipts from

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes, I am budgeted for \$600 per quarter. Coupling
\$2800 + Bill will be a hardship.

Please note:

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3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

I live in Hawaii so I will not be able to make the meeting. I appreciate the board's review of my appeal.

Handwritten signature

----- SALE -----

SALES: 52449KH2 204429 TRANS: 23020329 09 10 15
 98923 AQUASOURCE EL CH 1.28GPF 198.00

81348 SINGLE SILVER REMODEL COVE	2 @	99.00	17.99
30946 AH STAIN COVING IN CH T/S			74.00
47171 1/2-IN MALE ELBOW (-70354	2 @	6.27	12.54
274380 PSH ANG-VLVP 1/4-IN X 3/8	2 @	9.98	19.96
249386 NL 1/2-INX1/2-IN COUPLING	4 @	6.25	25.00
254519 NL 1/2-IN MALE ADAPTOR (-	2 @	5.72	11.44
647530 3/8-IN X 20-IN PH-TL (-25	2 @	6.98	13.96
255468 1/2-IN DROP BAR ELBOW(-29			6.63
SUBTOTAL:			379.52
TOTAL TAX:			0.00
INVOICE 23368 TOTAL:			379.52
DEBIT XXXXXXXXXX100 170997			379.52
SWIFT REFID:9203424923 09/10/15 17:25:44			
PURCHASE CASH INCK TOTAL DEBIT			379.52
2449 23 09/10/15 17:25:44 REF# 964			199.52
CUSTOMER ADDRESS 11 CARRIETH			



Account

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Report Options

Account

081400

023901310000

Customer

29646

Parcel

023901310000

Location

ROCHESTER HILL RD

Status

Active

Service

100

1 of 1

[001]

RES WATER

Mfr

SENS

Meter #

69992688

Consumption History

Read Date	Read Time	RM#	P	R	Current	Usage	Repl Use	Use Days	Est Amt	Charge Amt	Adj Est Amt
12/09/2015		13925912	A		1673	70	70	99	770.56	392.75	
09/01/2015		13917576	A		1603	257	257	92	2,803.87	1,200.19	
06/01/2015		13910138	A		1346	54	54	87	589.14	252.18	
03/06/2015		13902670	A		1292	50	50	93	545.50	233.50	
12/03/2014		13895317	A		1242	40	40	83	436.40	186.80	
09/11/2014		13887917	A		1202	39	39	98	425.49	182.13	
06/05/2014		13880497	A		1163	43	43	90	469.13	200.81	
03/07/2014		13873089	A		1120	38	38	85	412.14	175.02	
12/12/2013		13865799	A		1082	58	58	91	628.72	266.80	
09/12/2013		13858413	A		1024	52	52	98	563.68	239.20	
06/06/2013		13851040	A		977	40	40	86	433.60	184.00	

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2 of 3

2 of 3

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Accounts: 081900

[2012-02-02 14:16:10 am]: CHANGE OF ADDRESS TO: PO BOX 10462, HONOLULU, HI 96816
 [2012-02-02 14:30:24 am]: HE CALLED AND WE DISCUSSED HIGH BILL - HE SAID THEY CHECKED AND THE METER WAS SPINNING WHEN NO WATER WAS BEING USED - APPARENTLY THERE IS A LEAK WHICH THEY STILL HAVE NOT FOUND. I ADVISED HIM THAT THEY SHOULD BE AGGRESSIVE TO DETERMINE WHERE THE LEAK WAS COMING FROM. I DID FORWARD HIM APPEAL PAPERWORK
 [2012-02-15 16:27:20 kathy]: THOMAS CALLED TODAY SAID THEY FOUND A LEAK IN THE SLAB OF PROPERTY HAVING REPAIRED THIS WEEK WANTS RE-READ FOR USAGE FROM DEC TO 2/21/12 ALSO FINISHING APPEAL PAPERWORK AND WILL SEND FROM HI WITH COPY OF PLUMBING BILL.
 [2012-02-21 14:16:07 kathy]: ZEKE DID RE-READ TODAY TO SEE USAGE FROM 12/5/11 AND THERE IS 177 UNITS FROM LEAK IN SLAB THAT WAS JUST REPAIRED LAST WEEK, HE HAS SOMEONE BRINGING THE APPEAL FOR DEC 2011 BILLING (128 UNITS) AND WILL APPEAL THE MARCH BILLING WHEN HE RECEIVES IT.
 [2012-03-23 13:54:56 am]: ABATEMENT OF \$535.24 GRANTED FOR DECEMBER 2011 BILLING -PROCESSED ABATEMENT AND SENT REVISED BILL
 [2012-04-17 14:12:18 kathy]: WORKING WITH BLAINE TO RESOLVE WATER BILL ISSUES
 [2012-04-20 13:28:52 am]: ANOTHER APPEAL TO BLAINE FOR MAY 2012 UAB
 [2012-06-01 15:19:01 am]: ABATEMENT GRANTED IN THE AMOUNT OF \$866.09 - REVISED BILL SENT
 [2012-06-22 09:13:50 am]: PAYMENT ARRANGEMENT \$525.00 DUE ON THE 25TH OF JUNE, JULY, AUGUST, SEPTEMBER AND OCTOBER ~~NOT PAID~~
 [2013-06-06 13:16:27 kathy]: TOM CALLED TODAY WILL MAIL A CHECK FOR OVERDUE
 [2015-09-04 10:41:56 karenb]: POSSIBLE LEAK ON SEPTEMBER BILL - 257 UNITS. CALLED DAUGHTER.
 [2015-09-23 15:45:20 karenb]: EMAILED TOM THE CONSUMPTION HISTORY. HE WILL BE MAKING A PARTIAL PAYMENT, TYPICAL OF HIS NORMAL PAYMENT AND WILL BE FILING AN APPEAL FOR THE REMAINDER.
 [2015-10-05 13:01:21 sjuneau]: TWO UNITS USED IN ONE WEEK. LOOKING LIKE IT IS REGISTERING NORMAL USAGE. CALLED TOM AND INFORMED HIM.
 [2015-11-17 10:04:14 karenb]: UAB APPEAL FORM RECEIVED 11/16/15 FOR DECEMBER UAB.
 [2015-12-23 09:28:54 karenb]: UAB GRANTED 1/2 ABOVE AVERAGE SEWER USE AT 105.5 UNITS. DID ADJUSTMENT FOR \$658.32 PLUS ACCRUED INTEREST.
 [2015-12-28 15:55:00 karenb]: TOM CALLED AND WILL ALSO BE FILING APPEAL FOR DECEMBER BILL. USAGE STARTED AT 9/1/15 AND THE REPAIRS WERE MADE AROUND 9/11/15.
 [2016-01-19 11:02:04 karenb]: TOM CAME IN AND GAVE UAB PAPERWORK FOR DECEMBER BILL. TOM ALSO STATED HE WAS GOING TO THE CITY MANAGER'S OFFICE FOR FURTHER REVIEW OF THE UAB'S DECISION FOR HIS DECEMBER APPEAL.

☒ Check Spelling

☐ Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 2, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 1/20/16

Customer Name: Terri & Robert Hipperm

Account: 080526

Service Address: #19 Cider Hill Rd

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant is responsible for undetected water leaks on property.
2. The appellant has not provided any justification for increased usage or for loss of water.
3. Technician reread the meter on 1/8/16; only 5 units of usage in one month showing normal usage.

John B. Storer, PE
Director of City Services

2/2/16

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 20, 2016
SUBJECT: Terri & Robert Hippern
PROPERTY: 19 Cider Hill Rd

Please find attached the Water Billing Appeal Application, account notes, email with pictures and consumption history for the above location.

The customer is appealing 71 units of water and sewer for their December bill. The customer states there are no leaks to the best of their knowledge and usage is back to normal.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/28/14

1. Date of Appeal: 1/20/2015
2. Property Owner's Name: Terri + Robert Huppert Account #: 080526 W/S
3. Billing Address: 19 Cider Hill Road
Rochester NH 03867
4. Service Location: same Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-832-3733 Cell 603-534-1519
8. Email Address: thuppert@DirectCapital.com Best method to contact
- (Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 9/30/15 to 12/9/15
10. Abatement is being requested for:
- a. How many units of water 71 x 4.67 = \$ 338.60
- b. How many units of sewer 71 x 6.24 = \$ 443.04
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 781.64

11. Explanation of Appeal Request:

Our normal water/sewer bill is usually between 14-18 units in a 90-day period. We were alarmed to see a giant increase this past quarter of 71 units which is nearly 55 units more than our highest bill to date. To the best of our knowledge nothing has changed on our daily usage that would cause such an increase. We average 18 showers per week with 10 loads of laundry and maybe 1-2 dishwasher cycles. Another important fact to note is we were away in Florida for two full weeks (9/30-10/14) so if anything, logic would say our water bill should be significantly less than historical billing periods.

Also had a power vent installed on W116 which cost \$1800

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

We are not sure what happened here, but can assure you we did not use that much water in 90 days - especially since we were not at home for 2 weeks of this cycle. Just doesn't make sense!

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

We have monitored since the last bill and are back at our normal average

If yes, did the water enter the sewer system?

If yes, has the leak been repaired?

Who made the repair?

Has proof of the repair been attached to this appeal form?

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes it will. This bill is 4 1/2 times more than our highest bill which just that alone is a hardship. Our savings accounts have been

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

→ depleted as a result of our family trip to Disney World, an accident we had while in Orlando which caused us to leave our car in Florida for an extra month, rental car expenses not covered by insurance, and a hefty deductible of \$1500. And then add on Christmas, money which was already spent before receiving this bill. Totally unplanned for!

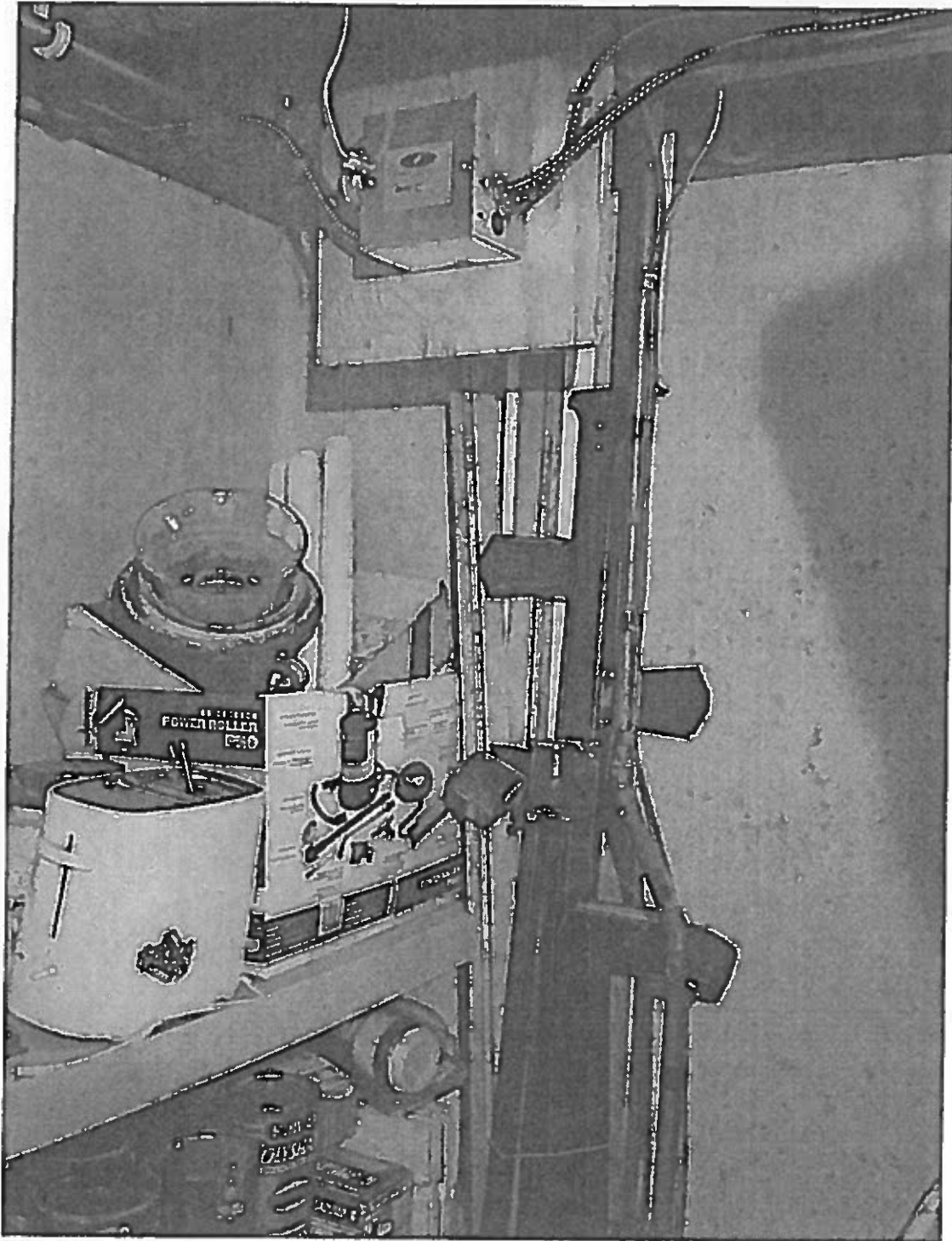
Karen E. Bonneau

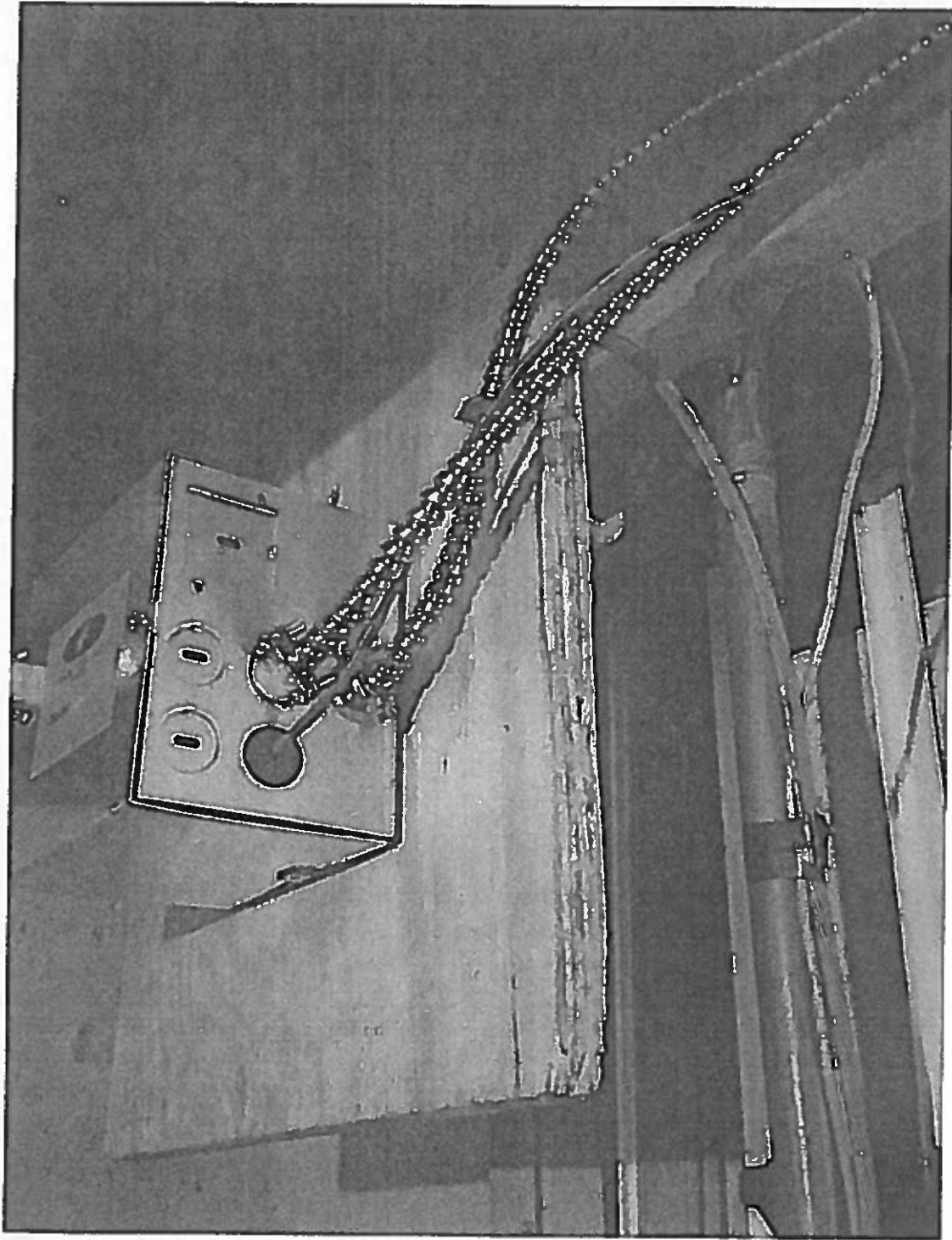
From: terrhippern [terrhippern@yahoo.com]
Sent: Wednesday, January 20, 2016 12:48 PM
To: Karen E. Bonneau
Subject: Pics of power vent installation
Attachments: 20160120_080514_resized.jpg; 20160120_080529_resized.jpg; 20160120_080546_resized.jpg

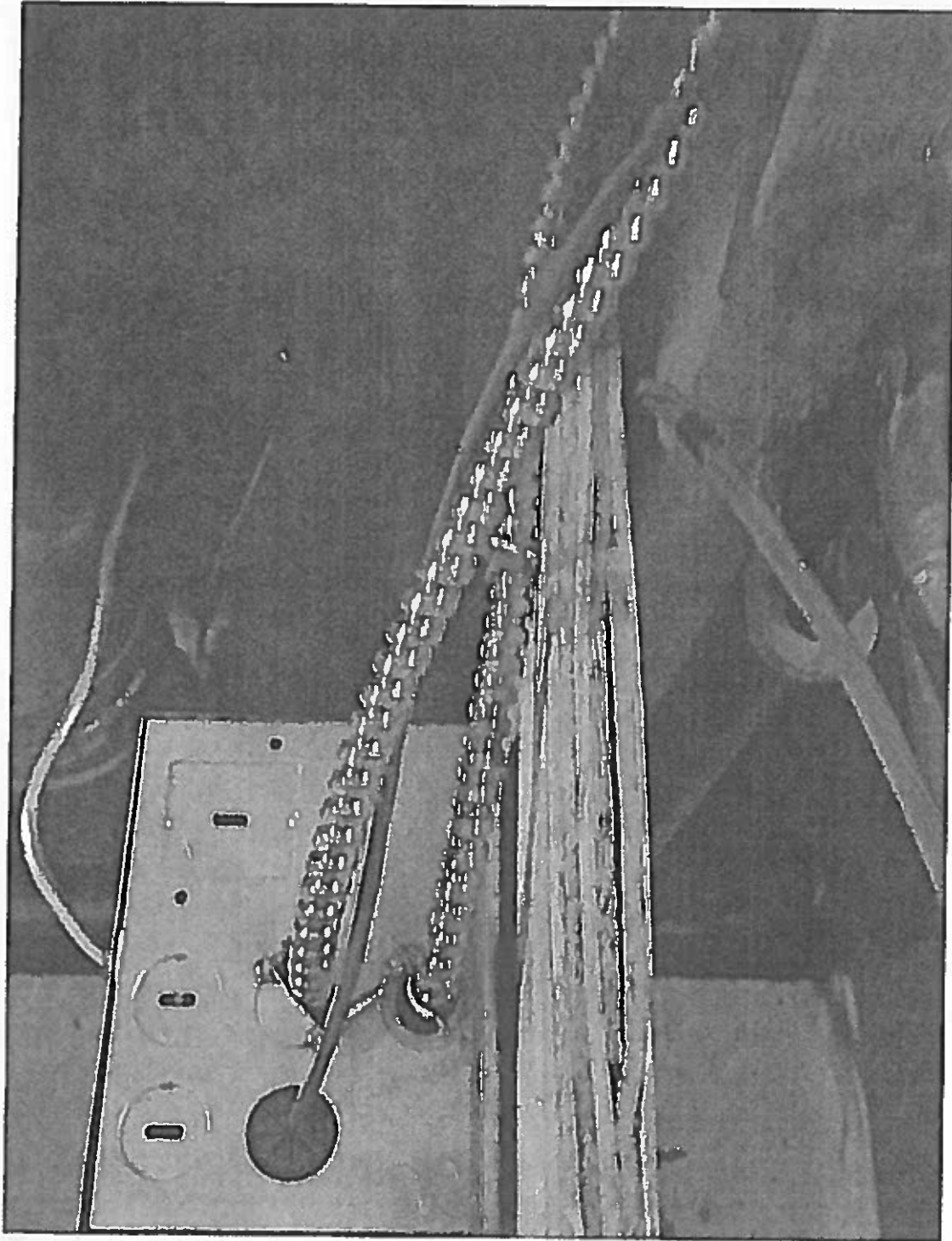
Hi Karen please attach these pics of the power vent install to our appeal form. I'm really suspicious of the placement and wonder if the vibration of power tools did something wacky to the meter. All i know is something weird happened somewhere because there's no way we used that much water intentionally.

Thanks for your help!

Sent via the Samsung Galaxy Note® 4, an AT&T 4G LTE smartphone









- Ther History
- Replace Hist
- Demand Inq
- Report Options

Account: 080526 Customer: 6768
 Parcel: 012700630000
 Location: 19 CIDER HILL RD
 Status: Active

Service: 100 001 RES WATER Mfr: SENS Meter #: 69992935
 1 of 1

Consumption history

Read Date	Read Time	Est #	P	R	Current	Usage	Repl Use	Use Days	Est Amt	Charge Amt	Adj Est Amt
09/02/2015		13917497	A		A	396	36	0	83	74.72	74.72
06/11/2015		13910059	A		A	380	19	0	98	86.73	86.73
03/05/2015		13902591	A		A	361	16	0	86	74.72	74.72
12/09/2014		13895237	A		A	345	14	0	92	65.38	65.38
09/09/2014		13887837	A		A	331	15	0	91	70.05	70.05
06/09/2014		13880418	A		A	316	12	0	89	56.04	56.04
03/12/2014		13873010	A		A	304	13	0	86	59.92	59.92
12/16/2013		13865719	A		A	291	14	0	95	64.40	64.40
09/12/2013		13858334	A		A	277	21	0	98	96.60	96.60
06/06/2013		13850958	A		A	256	12	0	86	55.20	55.20
03/12/2013		13843585	A		A	244	15	0	91	69.00	69.00

Accounts

File Edit Tools Insert Help

Account: 080526

[2011-05-19 11:06:36 kathy]: MAILING CHECK TODAY FOR OVERDUE

[2015-12-15 15:19:25 karenb]: MAILED HIGH USAGE LETTER (71 UNITS)

[2016-01-04 10:40:23 karenb]: CUSTOMER CALLED REGARDING HIGH BILL. SHE DOES NOT BELIEVE ANYTHING IS LEAKING. SHE WAS ASKING QUESTIONS ABOUT IF HER METER COULD BE TAMPERED WITH BY SOMEONE THAT HAD ACCESS TO THE BASEMENT. SENT HER APPEAL FORM AND CONSUMPTION HISTORY. SCHEDULED TECHNICIAN TO MEET HER AND SHOW HER HOW TO CHECK THE METER AND GET ANOTHER READ. SHE WILL DECIDE FROM THERE IF SHE IS GOING TO CALL A PLUMBER.

[2016-01-08 11:52:06 karenb]: CUSTOMER HAD TO CANCEL. HAD TECH GET READ: 472. THAT IS 5 UNITS IN ONE MONTH AND IS NORMAL USAGE. LEFT A VOICEMAIL FOR CUSTOMER.

[2016-01-08 13:41:14 karenb]: CUSTOMER CALLED BACK. SHE IS GOING TO FILE AN APPEAL. SHE STATED THAT THEY DID HAVE SOME WORK DONE AND THE CONTRACTOR HAD TO DISCONNECT HOT WATER HEATER; SHE IS NOT SURE IF WATER LEAKED OUT AT THAT TIME.

[2016-01-20 12:37:54 karenb]: CUSTOMER DROPPED OFF UAB FORM; SENT FOR FEBRUARY UAB

✓ Check Spelling

Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 2, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 1/25/2016

Customer Name: Curtis & Lori Connelly

Account: 182980

Service Address: #5 Weare St

Rochester, NH 03868-5841

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend to table appeal until meter test results are received.

The above recommendation is based upon the following findings:

1. The appellant is responsible for undetected water leaks on property.
2. Meter was checked and read on 1/20/16 and appears to be working normally.


John B. Storer, PE
Director of City Services


Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 25, 2016
SUBJECT: Curtis & Lori Connelly
PROPERTY: 5 Weare St

Please find attached the Water Billing Appeal Application, account notes and consumption history for the above location.

The customer is appealing 18.5 units of water and sewer for their January bill. This was a high bill; no leaks were found and customer is having meter tested.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/25/16

1. Date of Appeal: 1/20/16 w/s
2. Property Owner's Name Curtis & Lori Connelly Account #: 182980
3. Billing Address: 5 Weare Street
Rochester, NH
03868
4. Service Location: 5 Weare St Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-817-6647 Cell: 603-396-2525
8. Email Address: Connelly@metrocast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 10/2/15 to 1/12/16

10. Abatement is being requested for:

a. How many units of water 18.5 x 4.81 = \$ 88.99

b. How many units of sewer 18.5 x 6.24 = \$ 115.44

C. Water & Sewer Department Fees of: \$ _____

Total \$ 204.43

11. Explanation of Appeal Request:

Please see attached copy.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

We have checked everything that could have
leaked and we found nothing wrong. We are
having our meter pulled on January 25th.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Dear City of Rochester Appeal Committee,

We are Explaining our situation with the water/sewer bill. On January 18th 2016 we received a letter from the City of Rochester stating that our water bill was higher than normal.

We checked our one outside faucet which is still turned off from the basement of our house. We checked our one bathroom, kitchen sink and washing machine. On January 20th we had workers from the City of Rochester come to our house which confirmed our findings. They checked for any signs of leaks. After their visit they found everything to be working properly.

Since we purchased our house in 1997 we have been very consistent, which our bills will prove it, in how we use water and sewer in our house. The only change we have had is that our oldest daughter joined the Navy in late June 2015 and is and will be stationed in San Diego for the next three years. During this time we will go from a four person house hold down to three.

After talking with everyone involved we have no answer on how our bill could have possibly doubled. With no other possible reasons we strongly believe that it has to be a faulty meter. The city is putting in a new meter on January 25th and the existing meter will be sent out to a third party to be tested. I hope it will be determined that this bill is incorrect and we will just pay our previous or average payment.

I would like to mention that this procedure was very easy with the help and support of the city of Rochester water/sewer staff. They have been very knowledgeable, helpful and kind.

Thank You,

Curtis and Lori Connelly

5 Weare Street Rochester NH

Accounts

File Edit Tools Insert Help

Account: 182980

4/13/07 - FIX LETTER

[2015-03-26 16:03:17 karenb]: LORI CALLED REGARDING SHUT OFF NOTICE. NEVER RECEIVED BILL. SENDING OUT COPY OF BILL TOMORROW. SHE IS VERY UPSET THAT SHE RECEIVED THIS AS SHE HAS NEVER BEEN LATE FOR A BILL. DOES NOT WANT TO PAY INTEREST; REFERRED HER TO SUPERVISOR.

[2016-01-14 11:51:15 karenb]: HIGH USAGE LETTER MAILED

[2016-01-25 09:30:09 karenb]: CUSTOMER HAD CALLED REGARDING HIGH BILL. CUSTOMER HAD CHECKED EVERYTHING AND FOUND NOTHING TO BE LEAKING. CUSTOMER STATED THAT THEY ARE VERY CAREFUL WITH THEIR WATER USAGE AND THERE ARE ACTUALLY LESS PEOPLE IN HOUSEHOLD NOW. SENT TECHNICIAN ON 1/20/16 TO CHECK USAGE/METER WITH CUSTOMER. METER IS READING NORMAL USAGE NOW; TECHNICIAN HAD THEM TEST DIFFERENT WATER SOURCES AND DID NOT FIND ANYTHING ABNORMAL WITH METER. CUSTOMER DECIDED TO HAVE THE METER TESTED AND TO FILE AN APPEAL. METER WAS PULLED FOR TESTING ON 1/25/16 AND UAB FORM WAS FILLED OUT AND SENT FOR FEBRUARY UAB.

Check Spelling

Display as HTML



Account: 152380 Customer: 304811
 Parcel: 010301640000
 Location: WEARE ST Status: Active

Service: 100 Mfr: 001 RES WATER Meter #: 76167430
 1 of 1

- Tier History
- Replace Hist
- Demand Inq
- Report Options

Consumption History

Read Date	Read Time	Est #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
10/02/2015		13921255	A			174	20	0	37	218.25	93.45
07/07/2015		13913791	A			154	24	0	96	261.84	112.08
04/02/2015		13905287	A			130	28	0	87	305.48	130.76
01/05/2015		13898939	A			102	26	0	91	283.66	121.42
10/06/2014		13891541	A			76	25	0	95	272.75	116.75
07/03/2014		13884121	A			51	30	0	91	327.30	140.10
04/03/2014		13876677	A			21	21	6	80	293.47	124.99
01/29/2014		0	I			1625	6	0		.00	.00
01/13/2014		13869386	A			1619	27	0	89	292.68	124.20
10/16/2013		13862043	A			1592	21	0	91	227.64	96.60
07/17/2013		13854667	A			1571	27	0	104	797.68	174.20

1 of 1



- Calculate All
- Calc Find Set
- Meter Reads
- Cons/Usage
- Reread
- Estimate
- Define
- History
- Replace Meter
- Adjust Rates
- Get Fuel/Tax
- Update Previous
- Exception Report
- Meter Comments

Account

Account: JAB 2980

Charge code: 1000 Seq: 1

Location #: 5 Suffix: RESIDENTIAL WATER

Street: WEARE ST

Unit type: Unit/Apt

City: State: Zip code: Post-cd:

Subdivision: Status: ACTIVE

Prim acct: 5 WEARE ST ROCHESTER NH 03868-5841

Bill address:

Service

BOOK: 18

Read seq: 2980

Type: METER TABLE

Calc code: 62

Current meter

Read code: A - ACTUAL READ

Read Date: 10/02/2015

Actual Read: 174

Previous: 101/12/2016

Current: 217

Read time: 1.0000

Factor: 1.0000

Old/replaced meter

Read Date: 10/02/2015

Actual Read: 0

Previous: 101/12/2016

Current: 0

Actual usages

Current: 43

Old/Replaced: 0

Allowance: 0

Billed/factored: 43

Usage: 43

Charges

Base/Flat amount: .00

Usage amount: 206.83

Add'l amount: .00

Total charge: 206.83

Access additional info

Subject to: .00

Rate adjustments: .00

Messages: .00

Special cond: .00

Service orders: .00

Winter quarter usage

Previous: 0

Current: 0

Flat information

Qty: 0 Usage: 0

02/02/2016 15:27
lisa

CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

P 1
glytdbud

FOR 2016 13

			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	541,316	532,189	317,869.59	.00	.00	214,319.41	59.7%
51601057	511099	SALARIES - ADJUSTM	1,656	1,656	.00	.00	.00	1,656.00	.0%
51601057	513001	OVERTIME - REGULAR	40,000	40,000	20,809.73	.00	.00	19,190.27	52.0%
51601057	515001	ON CALL	4,497	4,497	2,516.70	.00	.00	1,980.30	56.0%
51601057	516000	LONGEVITY	1,203	1,203	961.08	.00	.00	241.92	79.9%
51601057	519000	TRAVEL ALLOWANCE	0	0	96.15	.00	.00	-96.15	100.0%*
51601057	521100	HEALTH INSURANCE	147,150	145,734	92,310.20	.00	.00	53,423.80	63.3%
51601057	521200	DENTAL INSURANCE	2,708	2,684	1,587.29	.00	.00	1,096.71	59.1%
51601057	521300	LIFE INSURANCE	1,157	1,146	653.16	.00	.00	492.84	57.0%
51601057	522000	SOCIAL SECURITY CO	41,519	41,015	25,046.73	.00	.00	15,968.27	61.1%
51601057	523000	RETIRE CONTRIBUTIO	65,582	64,820	38,569.06	.00	.00	26,250.94	59.5%
51601057	526000	WORKERS' COMPENSAT	24,134	24,134	24,134.00	.00	.00	.00	100.0%
51601057	528001	IPT	5,638	5,579	3,192.18	.00	.00	2,386.82	57.2%
51601057	532001	STAFF DEVELOPMENT	5,794	5,794	2,787.99	.00	.00	3,006.01	48.1%
51601057	532200	CONTRACTED SERVICE	0	11,903	10,506.71	.00	.00	1,396.29	88.3%
51601057	533000	OTHER PROF SERVICE	9,672	9,672	2,298.79	.00	2,947.82	4,425.39	54.2%
51601057	533001	AUDIT	3,910	3,910	3,335.00	.00	747.50	-172.50	104.4%*
51601057	533002	ENGINEERING SERVIC	11,800	11,800	2,353.58	.00	4,146.42	5,300.00	55.1%
51601057	533004	MEDICAL SERVICES	500	500	250.00	.00	.00	250.00	50.0%
51601057	533009	14542 ROCHESTER HIL	0	0	4,214.42	.00	1,785.58	-6,000.00	100.0%*
51601057	533010	LABOR NEGOTIATIONS	2,000	2,000	98.00	.00	.00	1,902.00	4.9%
51601057	534003	SOFTWARE MAINTENAN	18,820	18,820	16,089.15	.00	645.00	2,085.85	88.9%
51601057	541100	WATER & SEWERAGE	4,000	4,000	3,022.97	.00	977.03	.00	100.0%
51601057	542300	CUSTODIAL SERVICES	2,100	2,100	990.00	.00	.00	1,110.00	47.1%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	370.79	.00	250.00	379.21	62.1%
51601057	543002	EQUIPMENT MAINTENA	1,135	1,135	1,311.33	.00	.00	-176.33	115.5%*
51601057	544200	RENTAL OF EQUIPMEN	410	410	.00	.00	.00	410.00	.0%
51601057	544400	RENTAL OF COMP/COM	1,800	1,800	1,118.76	.00	681.24	.00	100.0%
51601057	544500	LEASE COPIER/PRINT	1,656	1,656	1,539.00	.00	.00	117.00	92.9%
51601057	552001	FLEET INSURANCE	2,826	2,826	.00	.00	.00	2,826.00	.0%
51601057	552003	GENERAL LIABILITY	5,543	5,543	.00	.00	.00	5,543.00	.0%
51601057	553400	POSTAGE FEES	400	400	292.55	.00	.00	107.45	73.1%
51601057	554000	ADVERTISING	1,650	1,650	611.39	.00	.00	1,038.61	37.1%
51601057	555000	PRINTING AND BINDI	1,839	1,839	129.00	.00	74.00	1,636.00	11.0%
51601057	556000	TUITION	3,180	3,180	960.00	.00	.00	2,220.00	30.2%
51601057	558000	TRAVEL	825	825	1.00	.00	15.67	808.33	2.0%
51601057	561003	OFFICE SUPPLIES	2,934	2,934	901.89	.00	526.57	1,505.54	48.7%

02/02/2016 15:27
lisa

CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

P 2
glytdbud

FOR 2016 13

			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	561005	PUBLICATIONS	50	50	50.00	.00	.00	.00	100.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	4,735.01	.00	1,230.50	3,034.49	66.3%
51601057	561010	CLOTHING	5,800	5,800	3,597.26	.00	2,083.70	119.04	97.9%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	4,894.05	.00	105.95	.00	100.0%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,190.34	.00	500.01	109.65	93.9%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	1,405.45	.00	161.09	2,058.46	43.2%
51601057	562600	VEHICLE FUEL	21,420	21,420	6,106.90	.00	.00	15,313.10	28.5%
51601057	573401	ADMIN EQUIPMENT	4,635	4,635	3,505.51	.00	150.00	979.49	78.9%
51601057	573900	OTHER EQUIPMENT	8,334	8,334	4,613.09	.00	.00	3,720.91	55.4%
51601057	575100	INVENTORY PURCHASE	104,000	104,000	58,182.16	.00	26,827.67	18,990.17	81.7%
51601057	581000	DUES AND FEES	1,020	1,020	714.99	.00	.00	305.01	70.1%
51601057	583000	INTEREST EXPENSE	606,669	606,669	378,826.09	.00	.00	227,842.91	62.4%
51601057	584000	CONTINGENCY	20,000	19,065	.00	.00	.00	19,065.00	.0%
51601057	589001	STATE PERMITS & FE	2,810	2,810	2,705.00	.00	100.00	5.00	99.8%
51601057	589031	LIEN DISCHARGE FEE	600	600	205.98	.00	194.02	200.00	66.7%
51601057	591000	REDEMPTION OF PRIN	1,353,562	1,353,562	512,550.34	.00	37,500.00	803,511.66	40.6%
51601057	592001	DEPRECIATION	1,060,790	1,060,790	.00	.00	.00	1,060,790.00	.0%
51601057	593002	TRANS TO CAPITAL P	92,000	157,000	157,000.00	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	14,583.31	.00	.00	10,416.69	58.3%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	282,714	282,714	169,023.36	.00	.00	113,690.64	59.8%
51601073	513001	OVERTIME - REGULAR	15,000	15,000	13,568.70	.00	.00	1,431.30	90.5%
51601073	515001	ON CALL	16,340	16,340	10,044.50	.00	.00	6,295.50	61.5%
51601073	521100	HEALTH INSURANCE	87,901	87,901	65,212.92	.00	.00	22,688.08	74.2%
51601073	521200	DENTAL INSURANCE	1,301	1,301	905.04	.00	.00	395.96	69.6%
51601073	521300	LIFE INSURANCE	504	504	294.73	.00	.00	209.27	58.5%
51601073	522000	SOCIAL SECURITY CO	21,990	21,990	14,092.61	.00	.00	7,897.39	64.1%
51601073	523000	RETIREMENT CONTRIB	33,258	33,258	20,326.90	.00	.00	12,931.10	61.1%
51601073	526000	WORKERS' COMPENSAT	5,037	5,037	5,037.00	.00	.00	.00	100.0%
51601073	528001	IPT	3,111	3,111	1,718.98	.00	.00	1,392.02	55.3%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	1,450.00	.00	4,350.00	4,200.00	58.0%
51601073	533006	LABORATORY SERVICE	15,832	15,832	7,161.22	.00	3,185.23	5,485.55	65.4%
51601073	543000	REPAIR AND MAINTEN	58,178	58,178	8,819.89	.00	6,698.88	42,659.23	26.7%
51601073	543002	EQUIPMENT MAINTENA	67,399	67,399	21,540.13	.00	3,581.75	42,277.12	37.3%
51601073	544500	LEASE COPIER/PRINT	800	800	431.63	.00	.00	368.37	54.0%
51601073	552002	PROPERTY INSURANCE	6,372	6,372	.00	.00	.00	6,372.00	.0%
51601073	553000	COMMUNICATIONS	9,880	9,880	5,498.58	.00	2,161.10	2,220.32	77.5%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	99.90	.00	321.42	578.68	42.1%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	989.87	.00	159.07	451.06	71.8%
51601073	561010	CLOTHING	5,500	5,500	3,251.40	.00	1,325.42	923.18	83.2%

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	561015	SAFETY EQUIPMENT &	4,050	4,050	2,022.46	.00	661.56	1,365.98	66.3%
51601073	561031	CHEMICALS	187,500	187,500	68,350.27	.00	33,393.11	85,756.62	54.3%
51601073	561037	LABORATORY SUPPLIE	8,000	8,000	4,129.59	.00	1,896.74	1,973.67	75.3%
51601073	561040	EQUIPMENT REPAIR S	30,000	30,000	7,242.05	.00	3,536.06	19,221.89	35.9%
51601073	562200	ELECTRICITY	126,000	126,000	76,353.77	.00	.00	49,646.23	60.6%
51601073	562400	HEATING FUEL	34,000	34,000	10,875.23	.00	.00	23,124.77	32.0%
51601073	573900	OTHER EQUIPMENT	17,400	17,400	2,556.86	.00	3,760.20	11,082.94	36.3%
51601073	589030	PROP TAX TO OTH CO	3,000	3,935	3,449.36	.00	.00	485.64	87.7%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	30,567	30,567	17,923.76	.00	.00	12,643.24	58.6%
51601570	516000	LONGEVITY	100	100	.00	.00	.00	100.00	.0%
51601570	521100	HEALTH INSURANCE	11,556	11,556	6,778.98	.00	.00	4,777.02	58.7%
51601570	521200	DENTAL INSURANCE	220	220	126.88	.00	.00	93.12	57.7%
51601570	521300	LIFE INSURANCE	58	58	29.94	.00	.00	28.06	51.6%
51601570	522000	SOCIAL SECURITY CO	2,059	2,059	1,198.72	.00	.00	860.28	58.2%
51601570	523000	RETIREMENT CONTRIB	3,446	3,446	2,028.07	.00	.00	1,417.93	58.9%
51601570	526000	WORKERS' COMPENSAT	62	62	62.00	.00	.00	.00	100.0%
51601570	528001	IPT	361	361	179.06	.00	.00	181.94	49.6%
51601570	543000	REPAIR AND MAINTEN	500	500	500.00	.00	.00	.00	100.0%
51601570	553400	POSTAGE FEES	8,256	8,256	4,722.15	.00	.00	3,533.85	57.2%
51601570	555000	PRINTING AND BINDI	410	410	90.00	.00	.00	320.00	22.0%
51601570	561003	OFFICE SUPPLIES	300	300	84.24	.00	.00	215.76	28.1%
TOTAL WATER ENTERPRISE FUND			5,403,531	5,468,531	2,299,464.42	.00	146,680.31	3,022,386.27	44.7%
TOTAL EXPENSES			5,403,531	5,468,531	2,299,464.42	.00	146,680.31	3,022,386.27	
GRAND TOTAL			5,403,531	5,468,531	2,299,464.42	.00	146,680.31	3,022,386.27	44.7%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
<hr/>									
5001 WATER ENTERPRISE FUND									
<hr/>									
510001 WATER WORKS REVENUE									
<hr/>									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00		.00	.00	100.0%
510001	406105	XFER FROM RET EARNIN	-1,790,031	-1,855,031	.00		.00	-1,855,031.00	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-31,315.40		.00	6,315.40	125.3%
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-37,826.79		.00	-12,173.21	75.7%*
510001	406601	USER FEES	-3,500,000	-3,500,000	-1,528,281.23		.00	-1,971,718.77	43.7%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-7,918.50		.00	-4,081.50	66.0%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	-1,529.59		.00	-22,470.41	6.4%*
TOTAL WATER ENTERPRISE FUND			-5,403,531	-5,468,531	-1,609,371.51		.00	-3,859,159.49	29.4%
TOTAL REVENUES			-5,403,531	-5,468,531	-1,609,371.51		.00	-3,859,159.49	
GRAND TOTAL			-5,403,531	-5,468,531	-1,609,371.51		.00	-3,859,159.49	29.4%

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5002 SEWER ENTERPRISE FUND									
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	357,598	348,471	209,845.20	.00	.00	138,625.80	60.2%
52602057	511099	SALARIES - ADJUSTM	1,656	1,656	.00	.00	.00	1,656.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	3,851.52	.00	.00	4,248.48	47.5%
52602057	515001	ON CALL	4,497	4,497	2,516.70	.00	.00	1,980.30	56.0%
52602057	516000	LONGEVITY	1,202	1,202	961.09	.00	.00	240.91	80.0%
52602057	519000	TRAVEL ALLOWANCE	0	0	96.15	.00	.00	-96.15	100.0%*
52602057	521100	HEALTH INSURANCE	89,598	88,182	55,401.13	.00	.00	32,780.87	62.8%
52602057	521200	DENTAL INSURANCE	1,517	1,493	838.51	.00	.00	654.49	56.2%
52602057	521300	LIFE INSURANCE	836	825	462.42	.00	.00	362.58	56.1%
52602057	522000	SOCIAL SECURITY CO	26,344	25,840	15,657.20	.00	.00	10,182.80	60.6%
52602057	523000	RETIRE CONTRIBUTIO	41,497	40,735	24,353.27	.00	.00	16,381.73	59.8%
52602057	526000	WORKERS' COMPENSAT	14,463	14,463	14,463.00	.00	.00	.00	100.0%
52602057	528001	IPT	3,705	3,646	2,020.84	.00	.00	1,625.16	55.4%
52602057	532001	STAFF DEVELOPMENT	6,344	6,344	1,963.99	.00	.00	4,380.01	31.0%
52602057	532200	CONTRACTED SERVICE	0	11,903	10,506.70	.00	.00	1,396.30	88.3%
52602057	533000	OTHER PROF SERVICE	6,780	11,630	9,500.89	.00	2,129.11	.00	100.0%
52602057	533001	AUDIT	3,910	3,910	3,335.00	.00	747.50	-172.50	104.4%*
52602057	533004	MEDICAL SERVICES	500	500	250.00	.00	.00	250.00	50.0%
52602057	533010	LABOR NEGOTIATIONS	2,000	2,000	98.00	.00	.00	1,902.00	4.9%
52602057	534003	SOFTWARE MAINTENAN	30,048	30,048	29,955.03	.00	.00	92.97	99.7%
52602057	542300	CUSTODIAL SERVICES	2,000	2,000	990.00	.00	.00	1,010.00	49.5%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	532.50	.00	.00	1,827.50	22.6%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	2,500.00	.00	.00	.00	100.0%
52602057	543002	EQUIPMENT MAINTENA	3,635	3,635	2,282.71	.00	474.23	878.06	75.8%
52602057	544200	RENTAL OF EQUIPMEN	400	400	.00	.00	.00	400.00	.0%
52602057	544400	RENTAL OF COMP/COM	1,800	1,800	1,118.75	.00	681.25	.00	100.0%
52602057	544500	LEASE COPIER/PRINT	1,600	1,600	1,525.69	.00	.00	74.31	95.4%
52602057	552001	FLEET INSURANCE	3,956	3,956	.00	.00	.00	3,956.00	.0%
52602057	552002	PROPERTY INSURANCE	5,002	5,002	.00	.00	.00	5,002.00	.0%
52602057	552003	GENERAL LIABILITY	5,296	5,296	.00	.00	.00	5,296.00	.0%
52602057	553400	POSTAGE FEES	500	500	170.94	.00	.00	329.06	34.2%
52602057	554000	ADVERTISING	735	735	182.21	.00	.00	552.79	24.8%
52602057	555000	PRINTING AND BINDI	1,639	1,639	129.00	.00	74.00	1,436.00	12.4%
52602057	556000	TUITION	6,780	6,780	960.00	.00	.00	5,820.00	14.2%
52602057	558000	TRAVEL	875	875	34.00	.00	15.66	825.34	5.7%
52602057	561003	OFFICE SUPPLIES	2,069	2,069	1,013.74	.00	395.35	659.91	68.1%
52602057	561005	PUBLICATIONS	32	32	32.00	.00	.00	.00	100.0%

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52602057	561008	VEHICLE SUPPLIES	13,500	13,500	9,715.89	.00	1,334.18	2,449.93	81.9%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,615	5,615	1,918.12	.00	1,911.44	1,785.44	68.2%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	3,514.26	.00	593.57	1,792.17	69.6%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	1,190.35	.00	350.01	109.64	93.4%
52602057	561032	OTHER OPERATIONAL	600	600	568.73	.00	31.27	.00	100.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	1,779.85	.00	139.97	4,080.18	32.0%
52602057	562600	VEHICLE FUEL	41,000	41,000	11,809.91	.00	.00	29,190.09	28.8%
52602057	571000	13551 LAND&IMPROVEM	0	4,275	4,285.00	.00	.00	-10.00	100.2%*
52602057	573401	ADMIN EQUIPMENT	1,635	2,135	388.90	.00	1,397.98	348.12	83.7%
52602057	573900	OTHER EQUIPMENT	6,033	5,533	4,613.06	.00	.00	919.94	83.4%
52602057	575100	INVENTORY PURCHASE	12,500	12,500	1,659.00	.00	3,341.00	7,500.00	40.0%
52602057	581000	DUES AND FEES	1,090	1,090	346.01	.00	.00	743.99	31.7%
52602057	583000	INTEREST EXPENSE	550,877	550,877	424,729.39	.00	.00	126,147.61	77.1%
52602057	584000	CONTINGENCY	15,000	5,875	.00	.00	.00	5,875.00	.0%
52602057	589001	STATE PERMITS & FE	1,650	1,650	1,026.00	.00	250.00	374.00	77.3%
52602057	591000	REDEMPTION OF PRIN	2,013,438	2,013,438	1,495,702.13	.00	.00	517,735.87	74.3%
52602057	593002	TRANS TO CAPITAL P	158,000	158,000	158,000.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	14,583.31	.00	.00	10,416.69	58.3%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	421,120	421,120	244,093.89	.00	.00	177,026.11	58.0%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	16,366.56	.00	.00	16,133.44	50.4%
52602074	515001	ON CALL	29,438	29,438	18,083.27	.00	.00	11,354.73	61.4%
52602074	516000	LONGEVITY	600	600	600.00	.00	.00	.00	100.0%
52602074	521100	HEALTH INSURANCE	141,410	141,410	61,157.93	.00	.00	80,252.07	43.2%
52602074	521200	DENTAL INSURANCE	1,794	1,794	1,033.15	.00	.00	760.85	57.6%
52602074	521300	LIFE INSURANCE	753	753	428.29	.00	.00	324.71	56.9%
52602074	522000	SOCIAL SECURITY CO	33,794	33,794	20,880.04	.00	.00	12,913.96	61.8%
52602074	523000	RETIREMENT CONTRIB	50,740	50,740	29,337.62	.00	.00	21,402.38	57.8%
52602074	526000	WORKERS' COMPENSAT	4,316	4,316	4,316.00	.00	.00	.00	100.0%
52602074	528001	IPT	3,766	3,766	2,082.25	.00	.00	1,683.75	55.3%
52602074	533000	OTHER PROF SERVICE	155,000	155,000	27,817.25	.00	22,949.00	104,233.75	32.8%
52602074	533006	LABORATORY SERVICE	116,428	116,428	25,752.72	.00	26,357.00	64,318.28	44.8%
52602074	534009	INDUSTRIAL PRETREA	32,755	32,755	6,348.00	.00	11,472.00	14,935.00	54.4%
52602074	543000	REPAIR AND MAINTEN	65,931	65,931	18,702.58	.00	14,618.92	32,609.50	50.5%
52602074	543002	EQUIPMENT MAINTENA	115,023	115,023	38,166.13	.00	42,913.39	33,943.48	70.5%
52602074	544500	LEASE COPIER/PRINT	1,852	1,852	1,211.33	.00	.00	640.67	65.4%
52602074	552002	PROPERTY INSURANCE	4,523	4,523	.00	.00	.00	4,523.00	.0%
52602074	553000	COMMUNICATION	10,552	10,552	5,523.81	.00	1,761.11	3,267.08	69.0%
52602074	559000	MISC PURCHASED SER	15,500	15,500	15,000.00	.00	.00	500.00	96.8%

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52602074	561001	JANITORIAL SUPPLIE	1,500	1,500	769.52	.00	.00	730.48	51.3%
52602074	561002	BUILDING MAINT SUP	7,450	7,450	1,521.08	.00	89.95	5,838.97	21.6%
52602074	561010	CLOTHING	9,025	9,025	3,659.69	.00	2,700.00	2,665.31	70.5%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	832.58	.00	.00	5,367.42	13.4%
52602074	561031	CHEMICAL	339,448	339,448	24,372.70	.00	39,880.10	275,195.20	18.9%
52602074	561037	LABORATORY SUPPLIE	26,348	26,348	7,402.60	.00	2,541.68	16,403.72	37.7%
52602074	561040	EQUIPMENT REPAIR S	78,270	78,270	39,046.69	.00	7,202.44	32,020.87	59.1%
52602074	562200	ELECTRICITY	380,000	380,000	198,884.66	.00	.00	181,115.34	52.3%
52602074	562400	HEATING FUEL	38,000	38,000	8,697.73	.00	.00	29,302.27	22.9%
52602074	573900	OTHER EQUIPMENT	14,843	14,843	2,531.67	.00	2,801.00	9,510.33	35.9%
52602074	592001	DEPRECIATION	1,124,561	1,124,561	.00	.00	.00	1,124,561.00	.0%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	30,567	30,567	17,924.53	.00	.00	12,642.47	58.6%
52602470	516000	LONGEVITY	100	100	.00	.00	.00	100.00	.0%
52602470	521100	HEALTH INSURANCE	8,546	8,546	6,779.39	.00	.00	1,766.61	79.3%
52602470	521200	DENTAL INSURANCE	223	223	127.05	.00	.00	95.95	57.0%
52602470	521300	LIFE INSURANCE	60	60	30.10	.00	.00	29.90	50.2%
52602470	522000	SOCIAL SECURITY CO	2,064	2,064	1,199.00	.00	.00	865.00	58.1%
52602470	523000	RETIREMENT CONTRIB	3,451	3,451	2,028.18	.00	.00	1,422.82	58.8%
52602470	526000	WORKERS' COMPENSAT	62	62	62.00	.00	.00	.00	100.0%
52602470	528001	IPT	363	363	179.22	.00	.00	183.78	49.4%
52602470	543000	REPAIR AND MAINTEN	600	600	600.00	.00	.00	.00	100.0%
52602470	553400	POSTAGE FEES	8,256	8,256	4,722.12	.00	.00	3,533.88	57.2%
52602470	555000	PRINTING AND BINDI	350	350	90.00	.00	.00	260.00	25.7%
52602470	561003	OFFICE SUPPLIES	300	300	84.24	.00	.00	215.76	28.1%
TOTAL SEWER ENTERPRISE FUND			6,825,394	6,825,394	3,397,323.66	.00	189,153.11	3,238,917.23	52.5%
TOTAL EXPENSES			6,825,394	6,825,394	3,397,323.66	.00	189,153.11	3,238,917.23	
GRAND TOTAL			6,825,394	6,825,394	3,397,323.66	.00	189,153.11	3,238,917.23	52.5%

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5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
520001	406105	XFER FROM RET EARNIN	-1,611,293	-1,611,293	.00	.00	.00	-1,611,293.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-22,724.73	.00	.00	18,724.73	568.1%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	.00	.00	.00	-16,049.00	.0%*
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	-598.44	.00	.00	-9,401.56	6.0%*
520001	406601	USER FEES	-4,500,000	-4,500,000	-1,737,926.74	.00	.00	-2,762,073.26	38.6%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-7,068.71	.00	.00	-4,931.29	58.9%*
520001	406607	IMPACT FEES	-14,000	-14,000	-27,300.00	.00	.00	13,300.00	195.0%
520001	406608	WATER & SEWER HOOKUP	0	0	-8,850.00	.00	.00	8,850.00	100.0%
520001	406701	SEPTIC DISPOSAL PERM	-175,000	-175,000	-60,073.00	.00	.00	-114,927.00	34.3%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-4,371.42	.00	.00	-5,628.58	43.7%*
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-357,337	-357,337	-23,702.00	.00	.00	-333,635.00	6.6%*
520002	406307	STATE AID GRANT C-77	-7,290	-7,290	-7,290.00	.00	.00	.00	100.0%
520002	406308	STATE AID GRANT C-77	-11,983	-11,983	-3,323.00	.00	.00	-8,660.00	27.7%*
520002	406309	STATE AID GRANT C-83	-46,230	-46,230	-18,445.00	.00	.00	-27,785.00	39.9%*
520002	406310	STATE AID GRANT C-83	-15,112	-15,112	-5,417.00	.00	.00	-9,695.00	35.8%*
520002	406311	STATE AID GRANT C-83	-32,600	-32,600	-12,574.00	.00	.00	-20,026.00	38.6%*
TOTAL SEWER ENTERPRISE FUND			-6,825,394	-6,825,394	-1,942,164.04	.00	.00	-4,883,229.96	28.5%
TOTAL REVENUES			-6,825,394	-6,825,394	-1,942,164.04	.00	.00	-4,883,229.96	
GRAND TOTAL			-6,825,394	-6,825,394	-1,942,164.04	.00	.00	-4,883,229.96	28.5%

** END OF REPORT - Generated by Lisa Clark **