LIBRARY BOARD OF TRUSTEES

SPECIAL MEETING

March 5th, 2018 Story Time Room 6:00 P.M. MINUTES

1. Meeting Call to Order at 6:03 PM:

Steve Maimes, Pam Hubbard, Candy Bailey, Lori Chick, Nick Bellows, Nat Goodspeed and Brian Sylvester, Director. Also present: Marie Kelly, Elizabeth Nerbonne, Karyl McCoy, Sara Smith, Peggy Trout.

2. New Business

a. Warming Station closure

In the old Library – newspapers, magazines, large print section – there's no persistent staff presence. Camera system not working reliably.

(If we do add cameras, will be a new system, to be merged later. Current system is outdated; would be difficult to add cameras.)

Loitering: some are not using the Library for its intended purpose. We've been forced to throw some people out on that basis. Drug paraphernalia in the building and on the grounds, a couple overdoses.

It was noted that staff spends considerable time policing bathrooms. Currently only the Children's bathroom can be locked.

Several emphasized that most people are fine, but 2% can be scary; the trouble is knowing which 2%.

Staff want to be librarians, not law enforcement. Nor does anyone want either patrons or staff to be afraid in the building.

"We have to be hyper-alert, and it's exhausting."

It can help to put out games and puzzles and coloring things; reduces tendency for other people to get drawn in when issues arise.

The Library has three "panic buttons" intended to contact the police; but testing indicates they are unreliable, nor does the system indicate to police which button signaled.

The Trustees asked Brian to request a meeting with the Police Department.

Suggested action items:

Draft a letter for police

Check Lowe's for bathroom locks

Breakaway lanyards for staff ID

Brighter lighting

Cameras with decent resolution

More programs in the evening

3. Adjourned at 7:14 PM.

Next regular meeting March 20th at 6:00 PM.