



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: January 7, 2019
TO: Utility Advisory Board
FROM: Lisa J. Clark – Utility Billing Office Supervisor
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, January 14, 2019 at 5:30 P.M.** in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of December 10, 2018 Minutes (Pages 2-4)
3. Appeals
 - 3.1 Krzysztof & Renata Kozlowski (Pages 5-11)
9 Academy St
Rochester, NH 03867-3015
RE: 7 Academy St
 - 3.2 John Randolph (Pages 12-18)
1 Stagecoach Rd
Durham, NH 03824-4217
RE: 43 45 Mill St
 - 3.3 Mary E Masse (Pages 19-25)
670 Portland St
Rochester, NH 03867-2432
RE: 670 Portland St
 - 3.4 Smith Properties of Durham LLC (Pages 26-37)
26 Woodridge Rd
Durham, NH 03824
RE: 222 No Main St
4. Financials – Water & Sewer Revenue & Expense Reports (Pages 38-45)
5. Adjournment

**Utility Advisory Board
December 10, 2018 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman

Ralph Sanders

Eli Barnes

OTHERS PRESENT

Lisa Clark, Utility Billing Office Supervisor

Cheryl Schroeder – 29 Grove St

MINUTES

1. Call to order:

Chairman Libby called the meeting to order at 5:30 PM.

2. Approval of November 5, 2018 Minutes

Chairman Libby made a motion to accept the November 5, 2018 meeting minutes as presented. The motion was seconded by Mr. Sanders. The motion passed unanimously.

3. Appeals –

3.6 29 Grove St.- James & Cheryl Schroeder

Cheryl Schroeder was present for the meeting. The appeal was for excess water and sewer usage due to a leaking fill valve. Chairman Libby explained the once in ten year appeal.

Chairman Libby made a motion to abate 65 units of water at \$360.75 and sewer at \$438.75 for a total abatement of \$799.50 plus any accrued interest. The motion stated the decision letter and account will note that this is a once in ten year abatement for this property. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.1 615 Portland St. - George & Sharon Bonney

The appellant was not present for the meeting. The appeal was for above average usage on the September invoice due to a tenant going through the eviction process and hooked a hose up to the water heater and had the water going down the drain in the floor to intentionally run up the bill. The water did not enter the sewer system.

Chairman Libby made a motion to abate and 35 units of sewer at \$236.25 plus any accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.2 9 High Street – Michael F Lonergan

The appellant was not present for the meeting. The appeal is for above average for water and sewer usage on the August invoice due to watering the garden and chickens. A meter test was performed and determined to be recording less than accurate. Resident not charged meter test fee and new meter left in place.

Chairman Libby made a motion to abate 35 units of sewer at \$236.25 plus any accrued interest. The motion was seconded by Mr. Sanders. The motion passed unanimously.

3.4 20 Heaton St. – Anthony & Sharyn Ciampa

The appellant was not present for the meeting. The request is for above average water and sewer usage on the September invoice due to a constantly running toilet which has been repaired.

Chairman Libby made a motion to abate 42 units of water at \$233.10 and sewer at \$283.50 for a total abatement of \$516.60 plus any accrued interest. The motion stated the decision letter and account will note that this is a once in ten year abatement. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.4 12 Hickey St. – Nina Kingsbury – Curtis - Doyle

The appellant was not present for the meeting. The request is for above average water and sewer usage on the October invoice due to a leaky picket and the filling of a kid's pool.

Mr. Barnes made a motion to abate 24 Units of sewer at \$162.00. The motion was seconded by Chairman Libby. The motion passed unanimously.

3.5 6 Grove St. – Steven McWain

The appellant was not present for the meeting. The appeal is for above average water and sewer usage on the October invoice due to a leaking toilet, which has been repaired.

Chairman Libby made a motion to abate 31 units of water at \$172.05 and sewer at \$209.25 for a total abatement of \$381.30 plus any accrued interest. The motion stated the decision letter and account will note that this is a once in ten year abatement. The motion was seconded by Mr. Barnes. The motion passed unanimously.

4. Financials

Chairman Libby and Mr. Barnes made inquiries regarding the financial reports. Ms. Clark responded.

5. Adjournment:

Chairman Libby made a motion to adjourn at 5:49PM. The motion was seconded by Mr. Barnes. The motion passed unanimously.

Minutes respectfully submitted by Jeffrey Wiggin, Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 4, 2019

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/30/18

Customer Name: Krzysztof & Renata Kozlowski

Account: 064840

Service Address: #7 Academy St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 93 units of water and sewer on the invoiced amount and an abatement of ½ of the above average water and sewer charges on February 2019 invoice. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of ½ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.

a. Total invoiced usage	196 Units
b. Average Consumption (3 years)	<u>10 Units</u>
c. Above Average	186 Units
d. ½ of 186	93 Units

Value of 93 Units of Water at the current water rate of \$5.55= \$516.15.

Value of 93 Units of Sewer at the current sewer rate of \$6.75= \$627.75.

Total abatement = \$1,143.90 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

1/4/19

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: January 3, 2019

SUBJECT: Krzysztof & Renata Kozlowski

PROPERTY: **7 Academy St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for above average usage on the November invoice due to a leaking toilet, which has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/30/18 - (KB)

1. Date of Appeal: 11.30.2018 WJS
2. Property Owner's Name: KOZLOWSKI Account #: 064840
3. Billing Address: 9 ACADEMY ST
ROCHESTER

4. Service Location: 7 ACADEMY ST Zip Code 03867
5. Owners Representative: RENATA KOZLOWSKI
6. Owners Representative's Signature: Renata Kozlowski
7. Phone #: 603 767 4481 Cell: 603 767 4116
8. Email Address: KRISKOZLOWSKI@HOTMAIL.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 08/17/2018 to 11/20/2018
10. Abatement is being requested for:

a. How many units of water 138 x 5.55 = \$ 765.90

b. How many units of sewer 138 x 6.75 = \$ 931.50

C. Water & Sewer Department Fees of: \$ —

Total \$ 1697.40

PREVIOUS
BILLING PERIOD
58 UNITS

11. Explanation of Appeal Request:

7 ACADEMY ST IS OCCUPIED BY 2 YOUNG MEN, WHO DID NOT PAY ATTENTION TO A LEAKY TOILET. YOUR MONITORING SYSTEM ISSUED A LETTER ON NOV. 19, 2018, INFORMING ME OF HIGH USAGE OF WATER. THIS INFORMATION WAS PASSED TO ME RIGHT AT THE END OF YOUR 3 MONTHS BILLING PERIOD. PREVIOUS BILL WAS ONLY FOR 58 UNITS. DURING 3 MONTHS OF YOUR BILLING PERIOD I HAD NO INFORMATION ABOUT HIGH WATER USAGE, WHICH LASTED FOR 3 MONTHS. THEREFORE I COULDN'T ACT FAST TO STOP THE LEAK. YOUR MONITORING SHOULD BE ON A MONTHLY BASIS. THE AMOUNT YOU ARE CHARGING - DOUBLE FOR WATER AND SEWER WILL BE PASSED TO THESE TWO YOUNG MEN WHO MAKE \$15/HR. PLEASE HAVE MERCY ON THEM.

Form continues on back

I AM AWARE THIS IS ONE IN 70 YRS APPEAL. PLEASE.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? YES

If yes, has the leak been repaired? YES

Who made the repair? OWNER

Has proof of the repair been attached to this appeal form? RECEIPT

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

THE BILL WILL BE PASSED TO MY TENANTS, WHO ARE 2 YOUNG MEN MAKING \$15/Hr. MOST LIKELY THEY WILL MOVE OUT AND I WILL BE STUCK WITH HIGH WATER BILL AND NO TENANTS.

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Account: 064840

[WATER WAS TURNED OFF ON 12/30/89

[2016-08-25 12:49:33 sjuneau]: CHANGED METER OUT TO A SENSUS (WAS A NEPTUNE) & CHANGED STATUS FROM INACTIVE TO SHUT OFF AS THIS PROPERTY WILL BE TURNED ON IN THE NEAR FUTURE.

[2016-12-08 11:59:52 sjuneau]: WATER TURNED ON

[2016-12-16 14:12:16 karenb]: WATER TURNED OFF 12/16/16 FOR OWNER TO REPAIR VALVE.

[2016-12-23 13:24:40 karenb]: WATER TURNED BACK ON 12/20/16

[2018-11-19 09:34:02 jeffrey.wiggin]:HIGH USAGE LETTER SENT.

[2018-11-27 10:21:31 karenb]:METER REPORT DONE FOR HIGH INVOICE. HIGH USAGE STOPPED ON 11/23/18 AT 11:11. AN ADDITIONAL 23 UNITS SINCE THE READ ON 11/16TH.

[2018-11-30 12:30:18 karenb]:UAB FORM RECEIVED. SENT FOR JANUARY UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14015540	064840	11/20/2018	12/24/2018	0.00	.00	2,410.80
Amount Due						\$2,410.80

064840
KOZLOWSKI KRZYSZTOF &
KOZLOWSKI RENATA W
9 ACADEMY ST
ROCHESTER, NH 03867-3015

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814015540900002410801

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
KOZLOWSKI KRZYSZTOF &			7 ACADEMY ST /			
Bill Number	Account Number	Past Due Date	Bill Date			
14015540	064840	12/24/2018	11/20/2018			
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	11/16/2018	08/17/2018	254	58	196	1,087.80
RES SEWER					196	1,323.00
				146		
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
147.65	08/27/2018	0.00	.00	2,410.80	\$2,410.80	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

01/02/2019 09:43
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P
ubcnsing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage	Repl Usage	Charge Amt Billed Amt	Status
064840		45761	KOZLOWSKI KRZYSZTOF &	012501990000			7 ACADEMY ST			Active
100	-	1 RES WATER	SENS77611799	A 11/16/2018		14015540	196	0	1,087.80	2,410.80
100	-	1 RES WATER	SENS77611799	A 08/17/2018		14007740	12	0	66.60	147.60
100	-	1 RES WATER	SENS77611799	A 05/14/2018		13999861	1	0	21.09	53.37
100	-	1 RES WATER	SENS77611799	A 02/14/2018		13992195	13	0	69.30	154.52
100	-	1 RES WATER	SENS77611799	A 11/17/2017		13984542	11	0	58.19	129.91
100	-	1 RES WATER	SENS77611799	A 08/14/2017		13976866	12	0	63.48	141.72
100	-	1 RES WATER	SENS77611799	A 05/11/2017		13969142	9	0	47.61	106.29
100	-	1 RES WATER	SENS77611799	I 08/08/2016		0	0	0	.00	.00

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 4, 2019

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 12/19/18

Customer Name: John Randolph

Account: 184480

Service Address: #43 45 Mill St

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 181 units of sewer and 91 units of water on the invoiced amount and an abatement of above average sewer and ½ of the above average water charges on the January 2019 invoice. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The water did not go through the sewer system
3. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of ½ of the above average consumption. It is above the minimum requirements of additional usage.

a. Total invoiced usage	233 Units
b. Average Consumption (3 years)	<u>52 Units</u>
c. Above Average	181 Units
d. ½ of 181	90.5 Units

Value of 91 Units of Water at the current water rate of \$5.55= \$505.05.

Value of 181 Units of Sewer at the current sewer rate of \$6.75= \$1,221.75.

Total abatement = \$1,726.80 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

1/4/19

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: January 3, 2019

SUBJECT: John Randolph

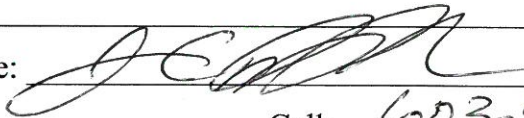
PROPERTY: **43 45 Mill St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for above average usage on the October invoice due to evicted tenants leaving drain lines in basement open. The water did not go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/19/18

1. Date of Appeal: _____
2. Property Owner's Name: John Randolph Account #: 184480
3. Billing Address: 1 Stagecoach Rd
Durham, NH
03824
4. Service Location: 43-45 Mill St Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: 
7. Phone #: _____ Cell: 603-834-2317
8. Email Address: RandolphJE@hotmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/10/18 to 10/10/18

10. Abatement is being requested for:

a. How many units of water 91 x 5.29 = \$ 505.05
b. How many units of sewer 181 x 6.52 = \$ 1,221.75
c. Water & Sewer Department Fees of: \$ _____
Total \$ 1726.90

11. Explanation of Appeal Request:

During the months of Aug - Nov 18 I was
in a lengthy (and rather nasty) battle to evict
a tenant from my property at 43-45 Mill
St. At some point during that eviction
process those tenants broke into the basement
and did significant damage as well as
leaving several drain lines partially open.
These drain lines ran into my dirt basement for
an undetermined amount of time. I was
unaware of the issue until I recieved the
extremely high bill.

*Requesting a once in Ten year ^{abatement} ~~discount~~

Form continues on back

for water. Please also consider my January
Invoice

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? Yes

Who made the repair? Self

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Account: 184460

[NEW OWNER - JOHN & JANET RANDOLPH, 215 SNEED RD, GUNTER AFB, AL 36115

[5/28/08 - REPRINTED RECENT BILL AND REMAILED TO 10 JANA LN, STRATHAM

[2010-02-03 14:30:57 kathy]: SENT LEAK LETTER

[2010-07-15 11:55:00 kathy]: SENDING CHECK TODAY

[2010-07-16 09:18:53 kathy]: CHANGE OF ADDRESS P.O. BOX 262, STRATHAM, NH 03885

[2010-10-05 11:09:19 kathy]: CALLED TODAY AND HIS BANK CHECK WAS SENT BACK DOES NOT KNOW WHY BUT WILL RE-SUBMIT TODAY

[2011-02-10 11:52:41 kathy]: SENT LETTER TO INTENT TO LEIN

[2011-02-17 09:43:04 kathy]: PAID OVERDUE BALANCE NO LEIN PLACED

[2011-10-14 12:15:50 kathy]: TURNED OFF / ON FOR NON-PAYMENT 10/12/11

[2013-10-04 14:40:21 ann]: HE CAME AND WE DISCUSSED HIGH BILLS - EXPLAINED HOW TO READ METER AND TALKED METER READINGS
ALSO GAVE HIM NUMBER TO CONTACT MBS TO HAVE METER REPLACED

[2013-12-06 11:30:12 kathy]: NATHANIEL FROM TOTAL SOLUTIONS CALLED ABOUT HIGH BILLS SENT HIM HISTORY AND MADE APT TO CHECK METER BECAUSE IT IS A NEPTUNE
MANUAL READING

[2013-12-10 14:02:34 sjuneau]: LOOKS LIKE HE DOES HAVE A LEAK. READ WAS RIGHT, AND IS NOW 4497, WHEN READ IN OCTOBER IT WAS 4456

[2018-01-08 08:44:52 karenb]: MAILED PAYMENT 1/3

[2018-10-11 09:12:09 karenb]: 233 UNITS ON OCTOBER INVOICE. MAILED LETTER AND CALLED HOMEOWNER, HE WILL HAVE PROPERTY MANAGER CHECK ON PROPERTY.

[2018-11-27 11:49:07 jeffrey.wiggin]: HOMEOWNER CALLED AND WILL BE FILING AN APPEAL. HE WILL BE IN BY THE END OF THE WEEK.

[2018-12-24 08:00:13 karenb]: HOMEOWNER DROPPED OFF APPEAL FROM 12/19/18. TENANT HE WAS EVICTING BROKE INTO BASEMENT AND DID DAMAGE AS WELL AS LEAVING
SEVERAL DRAIN LINES PARTIALLY OPEN.

[2018-12-24 09:35:29 karenb]: METER TECH GOT READ TODAY OF 1340. 234 UNITS SINCE READ 10/10/18. HAVING TECHNICIAN GET ANOTHER READ ON 12/31ST TO VERIFY
USAGE HAS STOPPED.

[2019-01-02 09:33:27 karenb]: METER TECH GOT READ ON 12/31/18 OF 1347. 7 UNITS/7 DAYS. USAGE HAS GONE DOWN FROM THE 2.5/DAY. STILL ON THE HIGHER SIDE OF THE
AVERAGE FOR THIS PROPERTY. NOTIFIED HOMEOWNER.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14012484	184480	10/23/2018	11/26/2018	33.45	.00	2,865.90
Amount Due						\$2,899.35

184480
RANDOLPH JOHN E
1 STAGECOACH RD
DURHAM, NH 03824-4217

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814012484300002899359

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
RANDOLPH JOHN E			43 45 MILL ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14012484	184480		11/26/2018		10/23/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	10/10/2018	07/10/2018	1106	873	233	1,293.15
RES SEWER					233	1,572.75
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
900.00		08/31/2018	33.45	.00	2,865.90	\$2,899.35

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

01/02/2019 10:32
karenb

CITY OF ROCHESTER
|UB Consumption History Report



1
|P
|ubcnsinq

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	By	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
184480	32966	RANDOLPH JOHN E					010200420000			43 MILL ST				Active
100	-	1 RES WATER	A	10/10/2018				14012484	1,106	233	0	1,293.15	2,865.90	
100	-	1 RES WATER	A	07/10/2018				14004693	873	73	0	405.15	897.90	
100	-	1 RES WATER	A	04/06/2018				13996867	800	46	0	251.43	558.51	
100	-	1 RES WATER	A	01/01/2018				13989232	754	56	0	296.24	661.36	
100	-	1 RES WATER	A	10/04/2017				13981578	698	43	0	227.47	507.83	
100	-	1 RES WATER	A	07/05/2017				13973930	655	40	0	211.60	472.40	
100	-	1 RES WATER	A	04/03/2017				13966249	615	35	0	185.15	413.35	
100	-	1 RES WATER	A	01/06/2017				13958739	580	41	0	205.04	465.45	
100	-	1 RES WATER	A	10/06/2016				13951222	539	42	0	202.02	464.10	
100	-	1 RES WATER	A	07/06/2016				13943685	497	88	0	423.28	972.40	
100	-	1 RES WATER	A	04/12/2016				13936114	409	40	0	192.40	442.00	
100	-	1 RES WATER	A	01/11/2016				13928706	369	61	0	293.41	674.05	
100	-	1 RES WATER	A	10/02/2015				13921318	308	65	0	303.76	709.36	
100	-	1 RES WATER	A	07/07/2015				13913870	243	74	0	345.58	807.34	
100	-	1 RES WATER	A	04/02/2015				13906368	169	67	0	312.89	730.97	
100	-	1 RES WATER	A	01/05/2015				13899021	102	61	0	284.87	665.51	
100	-	1 RES WATER	A	10/17/2014				13891625	41	41	36	359.59	840.07	
100	-	1 RES WATER	I	08/21/2014				0	4,632	36	0	0.00	0.00	
100	-	1 RES WATER	A	07/03/2014				13884203	4,656	71	0	331.57	774.61	
100	-	1 RES WATER	A	04/03/2014				13876758	4,585	66	0	305.45	717.29	
100	-	1 RES WATER	A	01/09/2014				13869467	4,519	63	0	289.80	682.92	
100	-	1 RES WATER	A	10/16/2013				13862126	4,456	189	0	869.40	2,048.76	
100	-	1 RES WATER	A	07/17/2013				13854745	4,267	139	0	639.40	1,506.76	
100	-	1 RES WATER	A	04/04/2013				13847315	4,128	66	0	303.60	715.44	
100	-	1 RES WATER	A	01/09/2013				13840054	4,062	63	0	286.13	674.91	
100	-	1 RES WATER	A	10/17/2012				13832735	3,999	49	0	220.01	519.40	
100	-	1 RES WATER	A	07/17/2012				13825400	3,950	50	0	224.50	530.00	
100	-	1 RES WATER	A	04/13/2012				13818012	3,900	88	0	395.12	932.80	
100	-	1 RES WATER	A	01/20/2012				13810757	3,812	72	0	323.28	763.20	
100	-	1 RES WATER	A	10/18/2011				13803440	3,740	68	0	302.79	776.25	
100	-	1 RES WATER	A	07/14/2011				13796147	3,672	45	0	193.05	460.80	
100	-	1 RES WATER	A	04/18/2011				13788820	3,627	64	0	274.56	655.36	
100	-	1 RES WATER	A	01/20/2011				13781645	3,563	67	0	287.43	686.08	
100	-	1 RES WATER	A	10/19/2010				13774399	3,496	62	0	265.98	634.88	
100	-	1 RES WATER	A	07/16/2010				13767149	3,434	64	0	269.24	650.04	
100	-	1 RES WATER	A	04/13/2010				13759866	3,370	114	0	477.66	1,155.96	
100	-	1 RES WATER	A	01/07/2010				13752731	3,256	102	0	427.38	1,034.28	
100	-	1 RES WATER	A	10/14/2009				13745506	3,154	62	0	259.78	628.68	
100	-	1 RES WATER	A	07/02/2009				13738219	3,092	59	0	238.56	564.24	
100	-	1 RES WATER	A	04/06/2009				13730974	3,033	48	0	193.52	458.40	
100	-	1 RES WATER	A	01/08/2009				13723844	2,985	56	0	226.24	534.80	
100	-	1 RES WATER	A	10/07/2008				13716606	2,929	41	0	165.64	391.55	
100	-	1 RES WATER	A	07/08/2008				13709402	2,888	60	0	219.94	531.91	
100	-	1 RES WATER	A	04/08/2008				1369397	2,828	61	0	221.43	536.80	
100	-	1 RES WATER	A	01/10/2008				1362606	2,767	71	0	257.73	624.80	
100	-	1 RES WATER	A	10/02/2007				1355776	2,696	57	0	206.91	501.60	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: January 4, 2019

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 12/24/18

Customer Name: Mary E Masse

Account: 114885

Service Address: #670 Portland St

Rochester NH 03867-2432

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 29 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. Per the Water & Sewer Adjustment Policy, the appeal should be denied: *In order to qualify for abatement, a customer's excess consumption must exceed 35,000 gallons (46 units) and be greater than 100% of their normal average consumption.*
2. The water did not go into the sewer system.
 - a. Usage on the current invoice is 42 Units
 - b. Average previous usage 13 Units
 - c. Estimated increase of Usage 29 Units

Value of 29 Units of Sewer at the current sewer rate of \$6.75= \$195.75.

Total abatement = \$195.75 plus accrued interest.

Lisa J. Clark

1/4/19

Lisa J. Clark
Utility Billing Office Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: January 3, 2019

SUBJECT: Mary E Masse

PROPERTY: **670 Portland St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for above average usage on the December invoice due to outdoor water found running. The water did not go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/28/18

W/S

1. Date of Appeal: 12/24/2018
2. Property Owner's Name: MARY E. MASSE Account #: 114885
3. Billing Address: 640 Portland St.
Rochester, 03867
4. Service Location: 640 Portland St. Roch. Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-978-6088 Cell: 603-978-6088
8. Email Address: MBZER4106@HOTMAIL.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____ Bill date 12/20/2018
10. Abatement is being requested for:
- a. How many units of water 5.55
~~x 5.29~~ \$ _____
- b. How many units of sewer 6.52
~~x 6.52~~ \$ _____
- c. Water & Sewer Department Fees of: 6.15 \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

My normal usage is about \$130. a quarter.
I came home one night and happened to hear my
outdoor water running. I shut it off. I lived
alone and did not turn it on myself so I
have no idea who or why anyone would do this
I'm most happy to pay for my normal usage
as you have access to my water use records
I'm basically appealing to you - hoping that water math
works.
Thank you.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one) *Someone turned on my outdoor Silecock*

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? *I turned it off.*

Who made the repair? *me*

Has proof of the repair been attached to this appeal form? *No*

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No.

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

COPPER CENTER

08/26/2003 - TURN OFF NONPAYMENT
08/26/2003 TURN ON
[2010-02-26 12:22:28 kathy]: SENT OUT OVERDUE LETTER
[2010-07-06 16:01:52 kathy]: TURN OFF /ON FOR NON-PAYMENT
[2011-04-01 11:08:55 ann]: TURN OFF /ON NON-PAYMENT 3/29/11
[2014-09-10 14:41:29 sjuneau]: TURN OFF /ON FOR NONPAYMENT 9/9/2014
[2017-06-07 14:59:21 karenb]: TURNED OFF FOR NON-PAYMENT 6/6/17 AND ON 6/7/17
[2018-12-17 11:30:16 jeffrey.wiggin]: SENT HIGH USAGE LETTER.
[2018-12-31 09:13:23 karenb]: APPEAL FORM RECEIVED FOR DECEMBER INVOICE. CUSTOMER HEARD OUTSIDE SPIGOT RUNNING AND TURNED IT OFF. SENT FOR JANUARY UAB.
HAD METER TECH GET READ. 0543. 2 UNITS/16 DAYS = .12/DAY. USAGE IS BACK TO NORMAL.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14017787	114885	12/20/2018	01/24/2019	-3.17	.00	516.60
Amount Due						\$513.43

114885
MASSE MARY E
670 PORTLAND ST
ROCHESTER, NH 03867-2432

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042019814017787400000513432

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
MASSE MARY E			670 PORTLAND ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14017787	114885		01/24/2019		12/20/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	12/14/2018	09/19/2018	541	499	42	233.10
RES SEWER					42	283.50
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
175.00	11/30/2018	-3.17	.00	516.60	\$513.43	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE
PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

01/02/2019 11:12
karenb

CITY OF ROCHESTER
UB Consumption History Report



IP 1
|ubcnsing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
114885		3805	MASSE MARY E				010900820000			670 PORTLAND ST				Active
100	-	1 RES WATER	SENS69890959	A	12/14/2018			14017787	541	42	0	233.10	516.60	
100	-	1 RES WATER	SENS69890959	A	09/19/2018			14009998	499	14	0	77.70	172.20	
100	-	1 RES WATER	SENS69890959	A	06/08/2018			14002190	485	13	0	72.15	159.90	
100	-	1 RES WATER	SENS69890959	A	03/05/2018			13994393	472	11	0	59.26	131.93	
100	-	1 RES WATER	SENS69890959	A	12/08/2017			13986767	461	11	0	58.19	129.91	
100	-	1 RES WATER	SENS69890959	A	09/15/2017			13979090	450	18	0	95.22	212.58	
100	-	1 RES WATER	SENS69890959	A	06/08/2017			13971422	432	11	0	58.19	189.91	
100	-	1 RES WATER	SENS69890959	A	03/09/2017			13963782	421	11	0	58.19	189.91	
100	-	1 RES WATER	SENS69890959	A	12/08/2016			13956293	410	14	0	67.91	155.61	
100	-	1 RES WATER	SENS69890959	A	09/06/2016			13948751	396	14	0	57.72	132.60	
100	-	1 RES WATER	SENS69890959	A	06/02/2016			13941236	384	13	0	62.53	143.65	
100	-	1 RES WATER	SENS69890959	A	03/01/2016			13933695	371	11	0	52.91	121.55	
100	-	1 RES WATER	SENS69890959	A	12/02/2015			13926327	360	13	0	62.09	143.21	
100	-	1 RES WATER	SENS69890959	A	09/11/2015			13918880	347	12	0	56.04	130.92	
100	-	1 RES WATER	SENS69890959	A	06/08/2015			13911439	335	15	0	70.05	163.65	
100	-	1 RES WATER	SENS69890959	A	03/03/2015			13903969	320	11	0	51.37	120.01	
100	-	1 RES WATER	SENS69890959	A	12/12/2014			13896614	309	13	0	60.71	141.83	
100	-	1 RES WATER	SENS69890959	A	09/15/2014			13889210	296	13	0	60.71	141.83	
100	-	1 RES WATER	SENS69890959	A	06/11/2014			13881789	283	12	0	56.04	130.92	
100	-	1 RES WATER	SENS69890959	A	03/05/2014			13874374	271	12	0	55.24	119.24	
100	-	1 RES WATER	SENS69890959	A	12/04/2013			13867089	259	11	0	50.60	119.24	
100	-	1 RES WATER	SENS69890959	A	09/04/2013			13859693	248	14	0	64.40	151.76	
100	-	1 RES WATER	SENS69890959	A	06/05/2013			13852310	234	13	0	59.80	140.92	
100	-	1 RES WATER	SENS69890959	A	03/05/2013			13844935	221	14	0	64.40	151.76	
100	-	1 RES WATER	SENS69890959	A	12/13/2012			13837649	207	18	0	81.08	191.37	
100	-	1 RES WATER	SENS69890959	A	09/06/2012			13830349	189	14	0	62.86	148.40	
100	-	1 RES WATER	SENS69890959	A	06/05/2012			13822983	175	14	0	62.86	148.40	
100	-	1 RES WATER	SENS69890959	A	03/05/2012			13815616	161	16	0	71.84	169.60	
100	-	1 RES WATER	SENS69890959	A	12/02/2011			13801071	145	14	0	62.86	148.40	
100	-	1 RES WATER	SENS69890959	A	09/07/2011			13793779	131	14	0	61.14	145.30	
100	-	1 RES WATER	SENS69890959	A	06/01/2011			13786465	117	12	0	51.48	182.88	
100	-	1 RES WATER	SENS69890959	A	03/10/2011			13779291	105	17	0	72.93	174.08	
100	-	1 RES WATER	SENS69890959	A	12/02/2010			13772030	88	14	0	60.06	143.36	
100	-	1 RES WATER	SENS69890959	A	09/07/2010			13764704	74	13	0	55.40	192.75	
100	-	1 RES WATER	SENS69890959	A	06/03/2010			13757550	61	13	0	54.47	192.75	
100	-	1 RES WATER	SENS69890959	A	03/04/2010			13750385	48	12	0	50.28	131.82	
100	-	1 RES WATER	SENS69890959	A	12/11/2009			13743101	36	12	0	50.28	121.68	
100	-	1 RES WATER	SENS69890959	A	09/03/2009			13735807	24	13	0	53.86	129.40	
100	-	1 RES WATER	SENS69890959	A	06/01/2009			13728606	11	11	0	44.44	105.05	
100	-	1 RES WATER	SENS69890959	I	03/16/2009				1,216	0	14	56.56	133.70	
100	-	1 RES WATER	NEPT32407888	A	12/09/2008			13721459	0	14	0	.00	.00	
100	-	1 RES WATER	NEPT32407888	A	09/11/2008			13714235	1,202	14	0	56.56	133.70	
100	-	1 RES WATER	NEPT32407888	A	06/10/2008			13706959	1,188	12	0	47.38	112.59	
100	-	1 RES WATER	NEPT32407888	A	03/07/2008			1367060	1,176	14	0	50.82	123.20	
100	-	1 RES WATER	NEPT32407888	A	12/18/2007			1360279	1,162	11	0	39.93	96.80	
100	-	1 RES WATER	NEPT32407888	A	09/07/2007			1353440	1,151	16	0	58.08	140.80	
100	-	1 RES WATER	NEPT32407888	A	06/14/2007			1346567	1,135	15	0	53.92	130.08	
100	-	1 RES WATER	NEPT32407888	A	03/13/2007			1339783	1,120	15	0	51.75	122.25	
100	-	1 RES WATER	NEPT32407888	A	12/06/2006			1333034	1,093	12	0	41.40	97.80	
100	-	1 RES WATER	NEPT32407888	A	09/12/2006			1326258	1,079	14	0	48.30	114.10	



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: January 4, 2019

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 12/26/18

Customer Name: Smith Properties of Durham LLC Account: 023900

Service Address: #222 No Main St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 38 units of water and sewer on the invoiced amount and an abatement of ½ of the above average water and sewer charges on February 2019 invoice. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of ½ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.

a. Total invoiced usage	92 Units
b. Average Consumption (3 years)	<u>16 Units</u>
c. Above Average	76 Units
d. ½ of 76	38 Units

Value of 38 Units of Water at the current water rate of \$5.55= \$210.90.

Value of 38 Units of Sewer at the current sewer rate of \$6.75= \$256.50.

Total abatement = \$467.40 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

1/4/19

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 3, 2019
SUBJECT: Smith Properties of Durham LLC
PROPERTY: **222 No Main St**

Please find attached the Water Billing Appeal, account notes, consumption history, repair invoice and invoice for above location.

This appeal is for above average usage on the November invoice due to a leaking toilet. The leak has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 12/11/18

W/S

1. Date of Appeal: 12/26/18
2. Property Owner's Name: SMITH PROPERTIES OF DUNHAM LLC Account #: 023900
3. Billing Address: 26 WOODRIDGE RD
DUNHAM, NH 03824
4. Service Location: 222 N. MAIN ST. Zip Code 02293
5. Owners Representative: W.R. Smith
6. Owners Representative's Signature: W.R. Smith
7. Phone #: 603-868-7087 Cell: _____
8. Email Address: W.SMITH5125@COMCAST.NET

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 8/9/18 to 11/5/18

10. Abatement is being requested for:

a. How many units of water 92 x 5.55 = \$ 510.60

b. How many units of sewer 92 x 6.75 = \$ 621.00

C. Water & Sewer Department Fees of: \$ _____

Total \$ 1131.60

11. Explanation of Appeal Request:

RENTAL PROPERTY - TENANT LEFT TOILET
RUNNING.

TOILET WAS REPLACED \$ 298.00

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If ☒ yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? TOILET REPLACED

Who made the repair? AD ADCHAMBAULT PLUMBING

Has proof of the repair been attached to this appeal form? YES.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



61 Allen Street
Rochester, NH 03867-1403
Phone 603-335-1800 Fax 603-335-7889
www.adplumbing.com / info@adplumbing.net

Invoice

December 13, 2018

Summary: SERVICE
Invoice #: 11914-60485
Tech: PAUL
Due Date: 12/20/2018
Job Date: 12/13/2018

Bill To:

Wes Smith
26 Woodridge Rd
Durham, NH 03824

Job Name:

222 North Main Street
Michele Schyrer 603-583-7652
Rochester, NH

PAID

Item Code	Description	Amount
	Install new 14-inch rough Gerber round front toilet, color white.	
13-DEC-18	Removed existing old toilet and set in spare bedroom.	
	Installed new 14-inch rough Gerber round front toilet, color white. Performed flange repair.	
PAQ	PRICE AS QUOTED	798.00

RECEIVED DEC 13 2018
MC

Subtotal	Total
798.00	\$798.00
	Credits: \$798.00 CR
	Balance: \$0.00

All materials are warranted by the manufacturers' written warranty only. All labor performed by the above named company is warranted for one year or as otherwise indicated in writing. All work to be completed in a professional manner according to standard practices. Payment is due upon receipt. A USD 3.00 processing fee and a finance charge of two percent per month (24 percent per annum) will be charged on unpaid balances. Purchaser agrees to pay all costs of collection, including attorney's fees. Returned checks are processed electronically for amount and state allowed fees.

REMITTANCE ADDRESS: A-D Archambault Plumbing & Heating, Inc., 61 Allen Street, Rochester, NH 03867-1403

(/online/Home/)  Back to Home (/online)

Business Information

Business Details

Business Name:	SMITH PROPERTIES OF DURHAM, LLC	Business ID:	590629
Business Type:	Domestic Limited Liability Company	Business Status:	Good Standing
Management Style:	Manager Managed		
Business Creation Date:	01/29/2008	Name in State of Formation:	Not Available
Date of Formation in Jurisdiction:	01/29/2008		
Principal Office Address:	26 Woodridge Rd, Durham, NH, 03824, USA	Mailing Address:	NONE
Citizenship / State of Formation:	Domestic/New Hampshire		
		Last Annual Report Year:	2018
		Next Report Year:	2019
Duration:	Perpetual		
Business Email:	NONE	Phone #:	603-868-5125
Notification Email:	NONE	Fiscal Year End Date:	NONE

Principal Purpose

S.No	NAICS Code	NAICS Subcode
1	OTHER / real estate	

Page 1 of 1, records 1 to 1 of 1

Principals Information

Name/Title**Business Address**

Wesley Smith R / Manager

26 Woodridge Road, Durham, NH, 03824, USA

Martha Smith R. / Member

26 Woodridge Road, Durham, NH, 03824, USA

Page 1 of 1, records 1 to 2 of 2

Registered Agent Information

Name: Smith, Wesley R

Registered Office 26 Woodridge Rd, Durham, NH, 03824, USA
Address:Registered Mailing 26 Woodridge Rd, Durham, NH, 03824, USA
Address:

Trade Name Information

No Trade Name(s) associated to this business.

Trade Name Owned By

No Records to View.

Trademark Information

Trademark Number	Trademark Name	Business Address	Mailing Address
------------------	----------------	------------------	-----------------

No records to view.

Filing History	Address History	View All Other Addresses	Name History	Shares
Businesses Linked to Registered Agent		Return to Search	Back	

NH Department of State, 107 North Main St. Room 204, Concord, NH 03301 -- [Contact Us](#)
(/online/Home/ContactUS)

Version 2.1 © 2014 PCC Technology Group, LLC, All Rights Reserved.

From: Wesley Smith <wsmith5125@comcast.net>

Sent: Monday, December 31, 2018 12:07 PM

Hi Karen,

It's my understanding this is a once in ten year appeal. Please consider the February invoice.

Thanks,
Wes Smith

Sent from my iPhone

On Dec 31, 2018, at 11:29 AM, Karen E. Bonneau <Karen.E.Bonneau@rochesternh.net> wrote:

Hi Wes,

I'm sorry to do this to you, but I do need you to include that you are aware that this is a once in ten year appeal. You can see my original email below. I printed off the LLC information so I am all set with that. Also, include if you would like them to consider your February invoice as well.

Thank you!

Karen Bonneau
Utility Billing Administrator
City of Rochester, NH
19 Wakefield St
Rochester, NH 03867
(603) 335-7501

From: Wes Smith <wsmith5125@comcast.net>

Sent: Friday, December 28, 2018 4:57 PM

Hi Karen,

Trust you had a good holiday.

Attached please find my appeal for excess water and sewer usage at 222 N. Main Street.

The repairs have been made, had to replace the entire toilet. Attached is a copy of the paid invoice.

Thanking you in advance for submitting this appeal.

Happy New Year to you and your family

From: Karen E. Bonneau [<mailto:Karen.E.Bonneau@rochesternh.net>]

Sent: Thursday, December 06, 2018 12:04 PM

To: wsmith5125@comcast.net

Subject: Usage

Good afternoon,

The technician got another read on Monday of 557 so the usage has gone down. That is 1 unit since your read on the 28th. I am attaching a copy of the appeal form if you decide to file an appeal. Please be aware that for an appeal that was going through the sewer system, you can only file once in ten years per property and it is only for half of the above average usage. This means that should you have another appeal in the next ten years that does NOT go through the sewer system, you can file an appeal for sewer but you cannot file a water appeal.

With your average usage of 16 units you would be looking at an abatement of approximately \$467.40. (92 units – 16 units = 76 units above average. $76 \text{ units} / 2 = 38 \text{ units}$. $38 \text{ units} * \$5.55 = \210.90 for water and $38 \text{ units} * \$6.75 = \256.50 for sewer). If you decide to file the abatement please include on the form that you are aware this appeal is for once in ten years and include documentation showing that you are able to make this decision for the LLC. You can also ask them to consider an abatement for the February invoice if the usage is higher than normal.

Please let me know if you have any further questions.

Karen Bonneau
Utility Billing Administrator
City of Rochester, NH
19 Wakefield St
Rochester, NH 03867
(603) 335-7501

Account: 023900

[IF PROBLEMS CONTACT GRANDDAUGHTER CONNIE BROCK - SEE CONTACT FOR #
11/13/07- SENT DEAD METER LETTER - LENA IS DECEASED AND PROPERTY IS VACANT
11/17/08 - WATER IS OFF AT THE STREET - WATER IS BACK ON 7/21/09

3/15/10 - CHANGED ADDRESS TO C/O CONNIE BROCK, 46A TEN ROD RD., ROCHESTER, NH 03867 - MAILED HER COPY OF PAST DUE BALANCE - SHE WILL PAY

[2015-02-17 15:55:22 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2016-02-11 13:39:02 karenb]:SERVICE CHARGE FOR NON-PAYMENT. TECH TAGGED DOOR 2/10/16

[2018-11-26 09:21:28 karenb]:OWNER CALLED REGARDING HIGH INVOICE. HE WILL CHECK ON THE PROPERTY AND WITH HIS TENANTS AND GET BACK TO US.

[2018-11-29 09:31:06 karenb]:OWNER CAME IN 11/28/18. HAD A READ OF 556, 12 UNITS/23 DAYS .5/DAY. USAGE HAS GONE DOWN BUT STILL A LITTLE HIGH. HE STATED TENANTS TOLD HIM TOILETS WERE RUNNING FOR A COUPLE OF DAYS. WILL GET READ ON MONDAY TO SEE IF USAGE HAS GONE DOWN.

[2018-12-06 11:53:11 karenb]:READ ON 12/3/18 0557. 1 UNIT/5 DAYS = .2/DAY. USAGE HAS GONE DOWN.

[2019-01-02 11:56:17 karenb]:RECEIVED EMAIL STATING HE IS AWARE THAT THIS IS A ONCE IN TEN YEAR APPEAL AND HE IS REQUESTING CONSIDERATION OF USAGE ON FEBRUARY INVOICE.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14014255	023900	11/20/2018	12/24/2018	3.35	.00	1,131.60
Amount Due						\$1,134.95

023900
SMITH PROPERTIES OF DURHAM LLC
26 WOODRIDGE RD
DURHAM, NH 03824

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042019814014255500001134956

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
SMITH PROPERTIES OF DURHAM LLC				222 NO MAIN ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
14014255	023900		12/24/2018		11/20/2018		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	11/05/2018	08/09/2018	544	452	92	510.60	
RES SEWER					92	621.00	
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
233.70		09/06/2018	3.35	.00	1,131.60	\$1,134.95	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



01/02/2019 11:57
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P
|ubcnsing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
023900		37726	SMITH PROPERTIES OF DURHAM LLC011500020000							222 NO MAIN ST				Active
100	-	1 RES WATER	SENS69890307	A	11/05/2018			14014255	544	92	0	510.60	1,131.60	
100	-	1 RES WATER	SENS69890307	A	08/09/2018			14006453	452	19	0	105.45	233.70	
100	-	1 RES WATER	SENS69890307	A	05/07/2018			13998579	433	13	0	72.15	159.90	
100	-	1 RES WATER	SENS69890307	A	02/12/2018			13990920	420	17	0	90.47	201.79	
100	-	1 RES WATER	SENS69890307	A	11/07/2017			13983273	403	17	0	89.93	200.77	
100	-	1 RES WATER	SENS69890307	A	08/02/2017			13975612	386	23	0	121.67	271.63	
100	-	1 RES WATER	SENS69890307	A	05/01/2017			13967889	363	11	0	58.19	129.91	
100	-	1 RES WATER	SENS69890307	A	02/06/2017			13960360	352	11	0	87.80	197.40	
100	-	1 RES WATER	SENS69890307	A	11/07/2016			13952861	335	15	0	72.15	165.75	
100	-	1 RES WATER	SENS69890307	A	08/12/2016			13945311	320	0	0	18.27	48.12	
100	-	1 RES WATER	SENS69890307	A	05/02/2016			13937741	320	0	0	33.67	107.35	
100	-	1 RES WATER	SENS69890307	A	02/03/2016			13930302	313	7	0	80.27	186.35	
100	-	1 RES WATER	SENS69890307	A	11/03/2015			13922906	296	23	0	107.41	250.93	
100	-	1 RES WATER	SENS69890307	A	08/04/2015			13915469	273	16	0	74.72	174.56	
100	-	1 RES WATER	SENS69890307	A	05/04/2015			13907948	257	18	0	84.06	196.38	
100	-	1 RES WATER	SENS69890307	E	02/19/2015			13900593	239	16	0	74.72	174.56	
100	-	1 RES WATER	SENS69890307	A	11/05/2014			13893216	223	26	0	121.42	283.66	
100	-	1 RES WATER	SENS69890307	A	08/04/2014			13885817	197	17	0	79.05	185.13	
100	-	1 RES WATER	SENS69890307	A	05/05/2014			13878315	180	14	0	64.40	151.76	
100	-	1 RES WATER	SENS69890307	A	02/03/2014			13871015	166	32	0	147.20	346.88	
100	-	1 RES WATER	SENS69890307	A	11/04/2013			13863696	134	21	0	96.60	227.64	
100	-	1 RES WATER	SENS69890307	A	08/02/2013			13856325	113	34	0	156.40	368.56	
100	-	1 RES WATER	SENS69890307	A	05/06/2013			13848899	79	21	0	95.99	226.31	
100	-	1 RES WATER	SENS69890307	A	02/19/2013			13841616	58	1	0	17.07	46.28	
100	-	1 RES WATER	SENS69890307	A	11/02/2012			13834309	57	0	0	17.07	46.28	
100	-	1 RES WATER	SENS69890307	A	08/03/2012			13826955	57	1	0	17.07	46.28	
100	-	1 RES WATER	SENS69890307	A	05/03/2012			13819573	57	1	0	17.07	46.28	

** END OF REPORT - Generated by Karen Bonneau **

01/04/2019 08:43
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 1
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
510001	406102	TRANSFER FROM CIP	0	0	-4,030.25	.00	.00	4,030.25	100.0%
510001	406105	XFER FROM RET EARNIN	-3,020,368	-3,202,368	.00	.00	.00	-3,202,368.00	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-15,295.78	.00	.00	-9,704.22	61.2%*
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-33,417.76	.00	.00	-16,582.24	66.8%*
510001	406601	USER FEES	-3,800,000	-3,800,000	-1,464,978.82	.00	.00	-2,335,021.18	38.6%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-4,828.71	.00	.00	-7,171.29	40.2%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	-1,230.00	.00	.00	-22,770.00	5.1%*
510001	406605	STUB FEES	0	0	-7,336.00	.00	.00	7,336.00	100.0%
510001	406826	HOMEOWNER FINANCE RE	-3,500	-3,500	-7,228.88	.00	.00	3,728.88	206.5%
TOTAL WATER WORKS REVENUE			-6,937,368	-7,119,368	-1,540,846.20	.00	.00	-5,578,521.80	21.6%
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	630,588	630,588	293,509.71	.00	.00	337,078.29	46.5%
51601057	511099	SALARIES - ADJUSTM	3,126	3,126	.00	.00	.00	3,126.00	.0%
51601057	513001	OVERTIME - REGULAR	45,000	45,000	19,695.53	.00	.00	25,304.47	43.8%
51601057	515001	ON CALL	4,497	4,497	1,728.70	.00	.00	2,768.30	38.4%
51601057	516000	LONGEVITY	3,082	3,082	2,827.01	.00	.00	254.99	91.7%
51601057	519000	TRAVEL ALLOWANCE	500	500	.00	.00	.00	500.00	.0%
51601057	521100	HEALTH INSURANCE	132,223	132,223	65,948.52	.00	2.75	66,271.73	49.9%
51601057	521200	DENTAL INSURANCE	2,603	2,603	1,463.24	.00	.00	1,139.76	56.2%
51601057	521200	11539 DENTAL	-42	-42	.00	.00	.00	-42.00	.0%*
51601057	521300	LIFE INSURANCE	1,069	1,069	523.40	.00	.00	545.60	49.0%
51601057	522000	SOCIAL SECURITY CO	49,351	49,351	22,688.22	.00	.00	26,662.78	46.0%
51601057	523000	RETIRE CONTRIBUTIO	77,754	77,754	36,452.31	.00	.00	41,301.69	46.9%
51601057	526000	WORKERS' COMPENSAT	29,747	29,747	29,752.00	.00	.00	-5.00	100.0%*
51601057	528001	DISABILITY INSURAN	6,434	6,434	2,922.53	.00	.00	3,511.47	45.4%
51601057	532001	STAFF DEVELOPMENT	4,080	4,080	1,607.04	.00	145.00	2,327.96	42.9%
51601057	532200	CONTRACTED SERVICE	0	2,100	2,616.75	.00	.00	-516.75	124.6%*
51601057	533000	OTHER PROF SERVICE	6,065	3,965	2,129.10	.00	1,835.90	.00	100.0%
51601057	533000	18572 AUG 2018 GOB	0	0	3,703.11	.00	.00	-3,703.11	100.0%*
51601057	533001	AUDIT	4,140	4,140	3,162.50	.00	977.50	.00	100.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	7,089.25	.00	947.41	3,763.34	68.1%

01/04/2019 08:43
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 2
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	533004	MEDICAL SERVICES	500	500	188.33	.00	311.67	.00	100.0%
51601057	534003	SOFTWARE MAINTENAN	31,925	31,925	21,377.14	.00	1,463.66	9,084.20	71.5%
51601057	541100	WATER & SEWERAGE	7,800	7,800	10,750.71	.00	7,972.73	-10,923.44	240.0%*
51601057	542300	CUSTODIAL SERVICES	2,200	2,200	717.75	.00	.00	1,482.25	32.6%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	158.33	.00	33.33	808.34	19.2%
51601057	543002	EQUIPMENT MAINTENA	1,412	1,412	1,357.00	.00	.00	55.00	96.1%
51601057	544200	RENTAL OF EQUIPMEN	410	2,550	.00	.00	2,550.00	.00	100.0%
51601057	544500	LEASE COPIER/PRINT	1,675	1,675	784.39	.00	.00	890.61	46.8%
51601057	552001	FLEET INSURANCE	3,972	3,972	3,949.00	.00	.00	23.00	99.4%
51601057	552003	GENERAL LIABILITY	5,444	5,444	5,413.00	.00	.00	31.00	99.4%
51601057	553400	POSTAGE FEES	400	400	60.31	.00	1.63	338.06	15.5%
51601057	554000	ADVERTISING	1,400	1,400	313.00	.00	.00	1,087.00	22.4%
51601057	555000	PRINTING AND BINDI	1,000	1,000	49.50	.00	.00	950.50	5.0%
51601057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	375	210.11	.00	142.85	22.04	94.1%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	1,310.09	.00	195.24	1,545.67	49.3%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	4,863.80	.00	2,040.13	2,096.07	76.7%
51601057	561010	CLOTHING	6,100	6,100	2,809.13	.00	1,491.62	1,799.25	70.5%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	2,988.96	.00	710.77	1,300.27	74.0%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,800.00	.00	.00	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	1,073.05	.00	527.18	2,024.77	44.1%
51601057	562600	VEHICLE FUEL	21,420	21,420	7,205.32	.00	.00	14,214.68	33.6%
51601057	573401	ADMIN EQUIPMENT	2,435	2,435	566.12	.00	.00	1,868.88	23.2%
51601057	573900	OTHER EQUIPMENT	7,000	7,000	1,457.57	.00	.00	5,542.43	20.8%
51601057	575100	INVENTORY PURCHASE	124,000	124,000	70,977.28	.00	29,976.22	23,046.50	81.4%
51601057	581000	DUES AND FEES	1,910	1,910	.00	.00	1,191.67	718.33	62.4%
51601057	583000	INTEREST EXPENSE	706,222	686,222	338,590.26	.00	.00	347,631.74	49.3%
51601057	584000	CONTINGENCY	20,000	20,000	.00	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	25.62	.00	106.67	2,617.71	4.8%
51601057	589031	LIEN DISCHARGE FEE	600	600	198.00	.00	202.00	200.00	66.7%
51601057	591000	REDEMPTION OF PRIN	1,882,491	1,882,491	394,879.77	.00	37,500.00	1,450,111.23	23.0%
51601057	592001	DEPRECIATION	1,380,000	1,380,000	.00	.00	.00	1,380,000.00	.0%
51601057	593002	TRANS TO CAPITAL P	410,000	612,000	612,000.00	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	6,250.00	.00	.00	18,750.00	25.0%
TOTAL WATER WORKS EXPENSE			5,692,634	5,876,774	1,995,642.46	.00	90,325.93	3,790,805.61	35.5%

51601073 WATER TREATMENT PLANT

51601073	511001	SALARIES - FULL TI	295,859	295,859	148,648.10	.00	.00	147,210.90	50.2%
----------	--------	--------------------	---------	---------	------------	-----	-----	------------	-------

01/04/2019 08:43
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 3
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	513001	OVERTIME - REGULAR	18,000	18,000	17,349.13	.00	.00	650.87	96.4%
51601073	515001	ON CALL	16,285	16,285	8,152.50	.00	.00	8,132.50	50.1%
51601073	516000	LONGEVITY	1,600	1,600	600.00	.00	.00	1,000.00	37.5%
51601073	521100	HEALTH INSURANCE	86,319	86,319	38,333.15	.00	2.75	47,983.10	44.4%
51601073	521200	DENTAL INSURANCE	1,500	1,500	875.34	.00	.00	624.66	58.4%
51601073	521300	LIFE INSURANCE	526	526	246.56	.00	.00	279.44	46.9%
51601073	522000	SOCIAL SECURITY CO	23,124	23,124	12,311.09	.00	.00	10,812.91	53.2%
51601073	523000	RETIREMENT CONTRIB	35,903	35,903	18,958.78	.00	.00	16,944.22	52.8%
51601073	526000	WORKERS' COMPENSAT	6,209	6,209	6,210.00	.00	.00	-1.00	100.0%*
51601073	528001	DISABILITY INSURAN	3,179	3,179	1,556.56	.00	.00	1,622.44	49.0%
51601073	532001	STAFF DEVELOPMENT	1,750	1,750	795.00	.00	.00	955.00	45.4%
51601073	533000	OTHER PROF SERVICE	11,500	11,500	7,000.00	.00	4,500.00	.00	100.0%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	4,999.68	.00	.00	5,000.32	50.0%
51601073	533006	LABORATORY SERVICE	26,732	26,732	6,792.02	.00	7,002.98	12,937.00	51.6%
51601073	541901	HVAC SERVICE CONTR	6,061	6,061	4,545.75	.00	1,515.25	.00	100.0%
51601073	543000	REPAIR AND MAINTEN	73,189	71,049	13,946.56	.00	34,696.64	22,405.80	68.5%
51601073	543002	EQUIPMENT MAINTENA	71,359	71,359	22,936.47	.00	11,103.00	37,319.53	47.7%
51601073	544500	LEASE COPIER/PRINT	568	568	1,141.05	.00	.00	-573.05	200.9%*
51601073	552002	PROPERTY INSURANCE	7,226	7,226	7,185.00	.00	.00	41.00	99.4%
51601073	553000	COMMUNICATIONS	12,996	12,996	6,992.38	.00	2,590.27	3,413.35	73.7%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	784.69	.00	.00	215.31	78.5%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	1,141.21	.00	458.79	.00	100.0%
51601073	561009	TRAINING MATERIALS	1,000	1,000	.00	.00	.00	1,000.00	.0%
51601073	561010	CLOTHING	5,850	5,850	2,017.27	.00	1,668.34	2,164.39	63.0%
51601073	561015	SAFETY EQUIPMENT &	4,000	4,000	563.03	.00	82.72	3,354.25	16.1%
51601073	561031	CHEMICALS	192,592	192,592	63,700.98	.00	21,473.45	107,417.57	44.2%
51601073	561037	LABORATORY SUPPLIE	8,993	8,993	2,374.35	.00	1,247.28	5,371.37	40.3%
51601073	561040	EQUIPMENT REPAIR S	35,000	35,000	7,246.45	.00	6,354.82	21,398.73	38.9%
51601073	562200	ELECTRICITY	126,000	126,000	69,438.64	.00	55,705.04	856.32	99.3%
51601073	562400	HEATING FUEL	28,000	28,000	5,156.15	.00	11,843.85	11,000.00	60.7%
51601073	573900	OTHER EQUIPMENT	39,024	39,024	.00	.00	.00	39,024.00	.0%
51601073	589030	PROP TAX TO OTH CO	30,175	30,175	510.00	.00	19,944.00	9,721.00	67.8%
TOTAL WATER TREATMENT PLANT			1,183,119	1,180,979	482,507.89	.00	180,189.18	518,281.93	56.1%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	34,098	34,098	16,591.99	.00	.00	17,506.01	48.7%
51601570	513001	OVERTIME - REGULAR	0	0	35.38	.00	.00	-35.38	100.0%*
51601570	516000	LONGEVITY	263	263	119.37	.00	.00	143.63	45.4%
51601570	521100	HEALTH INSURANCE	9,893	9,893	4,477.41	.00	.00	5,415.59	45.3%
51601570	521200	DENTAL INSURANCE	220	220	103.51	.00	.00	116.49	47.1%

01/04/2019 08:43
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 4
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601570	521300	LIFE INSURANCE	59	59	26.93	.00	.00	32.07	45.6%
51601570	522000	SOCIAL SECURITY CO	2,517	2,517	1,225.82	.00	.00	1,291.18	48.7%
51601570	523000	RETIREMENT CONTRIB	3,909	3,909	1,851.67	.00	.00	2,057.33	47.4%
51601570	526000	WORKERS' COMPENSAT	77	77	77.00	.00	.00	.00	100.0%
51601570	528001	DISABILITY INSURAN	363	363	170.52	.00	.00	192.48	47.0%
51601570	543000	REPAIR AND MAINTEN	1,250	1,250	1,243.00	.00	.00	7.00	99.4%
51601570	544500	LEASE COPIER/PRINT	0	0	627.84	.00	.00	-627.84	100.0%*
51601570	553400	POSTAGE FEES	8,256	8,256	4,094.65	.00	55.00	4,106.35	50.3%
51601570	555000	PRINTING AND BINDI	410	410	.00	.00	.00	410.00	.0%
51601570	561003	OFFICE SUPPLIES	300	300	128.75	.00	35.70	135.55	54.8%
TOTAL WATER REVENUE OFFICE			61,615	61,615	30,773.84	.00	90.70	30,750.46	50.1%
TOTAL WATER ENTERPRISE FUND			0	0	968,077.99	.00	270,605.81	-1,238,683.80	100.0%
TOTAL REVENUES			-6,937,368	-7,119,368	-1,540,846.20	.00	.00	-5,578,521.80	
TOTAL EXPENSES			6,937,368	7,119,368	2,508,924.19	.00	270,605.81	4,339,838.00	
GRAND TOTAL			0	0	968,077.99	.00	270,605.81	-1,238,683.80	100.0%

** END OF REPORT - Generated by Karen Bonneau **

01/04/2019 08:52
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 1
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
520001	406102	TRANSFER FROM CIP	0	0	-17,760.00	.00	.00	17,760.00	100.0%
520001	406105	XFER FROM RET EARNIN	-3,463,377	-3,523,377	.00	.00	.00	-3,523,377.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-26,351.48	.00	.00	22,351.48	658.8%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	-8,203.92	.00	.00	-7,845.08	51.1%*
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	.00	.00	.00	-10,000.00	.0%*
520001	406601	USER FEES	-4,700,000	-4,700,000	-1,590,921.51	.00	.00	-3,109,078.49	33.8%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-4,960.40	.00	.00	-7,039.60	41.3%*
520001	406607	IMPACT FEES	-14,000	-14,000	-19,020.00	.00	.00	5,020.00	135.9%
520001	406701	SEPTIC DISPOSAL PERM	-125,000	-125,000	-73,261.00	.00	.00	-51,739.00	58.6%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-3,575.94	.00	.00	-6,424.06	35.8%*
520001	406826	HOMEOWNER FINANCE RE	-15,000	-15,000	-27,894.98	.00	.00	12,894.98	186.0%
TOTAL SEWER WORKS REVENUE			-8,371,926	-8,431,926	-1,774,449.23	.00	.00	-6,657,476.77	21.0%
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-285,618	-285,618	-13,358.00	.00	.00	-272,260.00	4.7%*
520002	406307	STATE AID GRANT C-77	-5,419	-5,419	-7,291.00	.00	.00	1,872.00	134.5%
520002	406308	STATE AID GRANT C-77	-8,660	-8,660	-2,416.00	.00	.00	-6,244.00	27.9%*
520002	406309	STATE AID GRANT C-83	-27,786	-27,786	-15,371.00	.00	.00	-12,415.00	55.3%*
520002	406310	STATE AID GRANT C-83	-9,695	-9,695	-4,514.00	.00	.00	-5,181.00	46.6%*
520002	406311	STATE AID GRANT C-83	-20,027	-20,027	-10,478.00	.00	.00	-9,549.00	52.3%*
520002	406312	STATE AID GRANT C-85	-30,674	-30,674	.00	.00	.00	-30,674.00	.0%*
TOTAL SEWER WORKS REVENUE			-387,879	-387,879	-53,428.00	.00	.00	-334,451.00	13.8%
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	427,250	427,250	203,212.73	.00	.00	224,037.27	47.6%
52602057	511099	SALARIES - ADJUSTM	3,126	3,126	.00	.00	.00	3,126.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	6,380.88	.00	.00	1,719.12	78.8%
52602057	515001	ON CALL	4,497	4,497	1,728.70	.00	.00	2,768.30	38.4%

01/04/2019 08:52
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 2
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	516000	LONGEVITY	1,982	1,982	1,727.01	.00	.00	254.99	87.1%
52602057	519000	TRAVEL ALLOWANCE	500	500	.00	.00	.00	500.00	.0%
52602057	521100	HEALTH INSURANCE	79,709	79,709	39,756.76	.00	2.75	39,949.49	49.9%
52602057	521200	DENTAL INSURANCE	1,370	1,370	774.41	.00	.00	595.59	56.5%
52602057	521300	LIFE INSURANCE	713	713	367.56	.00	.00	345.44	51.6%
52602057	522000	SOCIAL SECURITY CO	32,182	32,182	15,417.70	.00	.00	16,764.30	47.9%
52602057	523000	RETIRE CONTRIBUTIO	50,290	50,290	24,432.20	.00	.00	25,857.80	48.6%
52602057	525000	UNEMPLOYMENT COMPE	0	0	23.60	.00	.00	-23.60	100.0%*
52602057	526000	WORKERS' COMPENSAT	17,827	17,827	17,830.00	.00	.00	-3.00	100.0%*
52602057	528001	DISABILITY INSURAN	4,255	4,255	1,947.01	.00	.00	2,307.99	45.8%
52602057	532001	STAFF DEVELOPMENT	3,100	3,100	1,327.54	.00	145.00	1,627.46	47.5%
52602057	532200	CONTRACTED SERVICE	0	2,100	2,616.75	.00	.00	-516.75	124.6%*
52602057	533000	OTHER PROF SERVICE	9,125	7,025	2,035.86	.00	1,279.59	3,709.55	47.2%
52602057	533000	18572 AUG 2018 GOB	0	0	21,391.27	.00	.00	-21,391.27	100.0%*
52602057	533001	AUDIT	4,140	4,140	3,162.50	.00	977.50	.00	100.0%
52602057	533002	ENGINEERING SERVIC	1,000	1,000	.00	.00	.00	1,000.00	.0%
52602057	533004	MEDICAL SERVICES	500	500	62.34	.00	437.66	.00	100.0%
52602057	534003	SOFTWARE MAINTENAN	25,945	25,945	22,296.13	.00	1,463.66	2,185.21	91.6%
52602057	542300	CUSTODIAL SERVICES	2,200	2,200	717.75	.00	.00	1,482.25	32.6%
52602057	543000	REPAIR AND MAINTEN	2,360	210	.00	.00	.00	210.00	.0%
52602057	543001	VEHICLE MAINT & RE	2,500	200	158.34	.00	33.34	8.32	95.8%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	1,356.67	.00	.00	2,756.33	33.0%
52602057	544200	RENTAL OF EQUIPMEN	400	2,550	.00	.00	2,550.00	.00	100.0%
52602057	544500	LEASE COPIER/PRINT	1,675	1,675	1,787.91	.00	.00	-112.91	106.7%*
52602057	552001	FLEET INSURANCE	8,980	8,980	8,929.00	.00	.00	51.00	99.4%
52602057	552002	PROPERTY INSURANCE	5,648	5,648	5,616.00	.00	.00	32.00	99.4%
52602057	552003	GENERAL LIABILITY	5,177	5,177	5,147.00	.00	.00	30.00	99.4%
52602057	553400	POSTAGE FEES	500	500	30.59	.00	.00	469.41	6.1%
52602057	554000	ADVERTISING	800	800	.00	.00	.00	800.00	.0%
52602057	555000	PRINTING AND BINDI	1,639	1,639	50.50	.00	.00	1,588.50	3.1%
52602057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
52602057	558000	TRAVEL	875	875	212.37	.00	143.58	519.05	40.7%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	1,290.04	.00	217.43	1,840.53	45.0%
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	13,500	15,800	12,654.63	.00	1,319.35	1,826.02	88.4%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,650	5,650	1,506.92	.00	479.24	3,663.84	35.2%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	3,001.46	.00	888.54	2,010.00	65.9%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	1,650.00	.00	.00	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	600.00	.00	.00	.00	100.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	2,655.61	.00	1,889.50	1,454.89	75.8%
52602057	562600	VEHICLE FUEL	41,000	41,000	18,058.72	.00	.00	22,941.28	44.0%
52602057	573401	ADMIN EQUIPMENT	1,818	1,818	1,037.04	.00	.00	780.96	57.0%

01/04/2019 08:52
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 3
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	573900	OTHER EQUIPMENT	8,000	8,000	1,247.50	.00	.00	6,752.50	15.6%
52602057	575100	INVENTORY PURCHASE	12,000	12,000	2,251.55	.00	3,248.45	6,500.00	45.8%
52602057	581000	DUES AND FEES	1,290	1,290	175.00	.00	281.66	833.34	35.4%
52602057	583000	INTEREST EXPENSE	882,593	862,593	340,862.60	.00	.00	521,730.40	39.5%
52602057	584000	CONTINGENCY	15,000	15,000	.00	.00	.00	15,000.00	.0%
52602057	589001	STATE PERMITS & FE	2,150	2,150	3,867.63	.00	256.66	-1,974.29	191.8%*
52602057	589034	ABATEMENTS/OVERLAY	0	0	4,406.00	.00	.00	-4,406.00	100.0%*
52602057	591000	REDEMPTION OF PRIN	2,954,033	2,954,033	1,330,314.40	.00	.00	1,623,718.60	45.0%
52602057	593002	TRANS TO CAPITAL P	406,500	486,500	486,500.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	6,250.00	.00	.00	18,750.00	25.0%
TOTAL SEWER WORKS EXPENSE			5,107,442	5,167,442	2,614,326.18	.00	15,613.91	2,537,501.91	50.9%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	450,043	450,043	214,190.34	.00	.00	235,852.66	47.6%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	15,278.92	.00	.00	17,221.08	47.0%
52602074	515001	ON CALL	29,438	29,438	14,658.17	.00	.00	14,779.83	49.8%
52602074	516000	LONGEVITY	2,500	2,500	900.00	.00	.00	1,600.00	36.0%
52602074	521100	HEALTH INSURANCE	80,535	80,535	36,442.31	.00	5.50	44,087.19	45.3%
52602074	521200	DENTAL INSURANCE	2,136	2,136	1,124.97	.00	.00	1,011.03	52.7%
52602074	521300	LIFE INSURANCE	638	638	348.72	.00	.00	289.28	54.7%
52602074	522000	SOCIAL SECURITY CO	37,307	37,307	17,937.35	.00	.00	19,369.65	48.1%
52602074	523000	RETIREMENT CONTRIB	55,202	55,202	26,108.57	.00	.00	29,093.43	47.3%
52602074	526000	WORKERS' COMPENSAT	5,320	5,320	5,321.00	.00	.00	-1.00	100.0%*
52602074	528001	DISABILITY INSURAN	3,927	3,927	1,784.64	.00	.00	2,142.36	45.4%
52602074	532001	STAFF DEVELOPMENT	3,240	3,240	240.00	.00	170.00	2,830.00	12.7%
52602074	533000	OTHER PROF SERVICE	121,650	121,650	7,047.72	.00	42,100.09	72,502.19	40.4%
52602074	533006	LABORATORY SERVICE	109,258	109,258	20,940.46	.00	24,244.02	64,073.52	41.4%
52602074	534009	INDUSTRIAL PRETREA	32,839	32,839	4,467.18	.00	10,972.82	17,399.00	47.0%
52602074	541901	HVAC SERVICE CONTR	18,824	18,824	14,118.00	.00	4,706.00	.00	100.0%
52602074	543000	REPAIR AND MAINTEN	96,370	96,370	10,785.74	.00	16,262.05	69,322.21	28.1%
52602074	543002	EQUIPMENT MAINTENA	150,459	150,459	51,862.59	.00	32,045.61	66,550.80	55.8%
52602074	544500	LEASE COPIER/PRINT	1,540	1,540	780.12	.00	.00	759.88	50.7%
52602074	552002	PROPERTY INSURANCE	5,283	5,283	5,253.00	.00	.00	30.00	99.4%
52602074	553000	COMMUNICATION	13,425	13,425	5,100.43	.00	1,803.86	6,520.71	51.4%
52602074	559000	MISC PURCHASED SER	8,000	8,000	8,000.00	.00	.00	.00	100.0%
52602074	561001	JANITORIAL SUPPLIE	1,600	1,600	295.96	.00	.00	1,304.04	18.5%
52602074	561002	BUILDING MAINT SUP	7,750	7,750	1,337.83	.00	576.39	5,835.78	24.7%
52602074	561010	CLOTHING	9,000	9,000	2,156.61	.00	1,590.70	5,252.69	41.6%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	1,981.74	.00	25.00	4,193.26	32.4%
52602074	561031	CHEMICAL	345,616	345,616	49,096.75	.00	16,989.43	279,529.82	19.1%

01/04/2019 08:52
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 4
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602074	561037	LABORATORY SUPPLIE	30,423	30,423	8,703.71	.00	828.80	20,890.49	31.3%
52602074	561040	EQUIPMENT REPAIR S	89,800	89,800	27,448.96	.00	2,544.76	59,806.28	33.4%
52602074	562200	ELECTRICITY	375,000	375,000	140,088.47	.00	98,854.88	136,056.65	63.7%
52602074	562400	HEATING FUEL	43,000	43,000	6,222.81	.00	11,377.19	25,400.00	40.9%
52602074	573900	OTHER EQUIPMENT	21,700	21,700	1,002.07	.00	366.00	20,331.93	6.3%
52602074	592001	DEPRECIATION	1,400,000	1,400,000	.00	.00	.00	1,400,000.00	.0%
TOTAL SEWER TREATMENT PLANT			3,590,523	3,590,523	701,025.14	.00	265,463.10	2,624,034.76	26.9%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	34,098	34,098	16,592.43	.00	.00	17,505.57	48.7%
52602470	513001	OVERTIME - REGULAR	0	0	35.41	.00	.00	-35.41	100.0%*
52602470	516000	LONGEVITY	263	263	119.38	.00	.00	143.62	45.4%
52602470	521100	HEALTH INSURANCE	9,898	9,898	4,477.84	.00	.00	5,420.16	45.2%
52602470	521200	DENTAL INSURANCE	223	223	103.57	.00	.00	119.43	46.4%
52602470	521300	LIFE INSURANCE	61	61	27.02	.00	.00	33.98	44.3%
52602470	522000	SOCIAL SECURITY CO	2,521	2,521	1,226.16	.00	.00	1,294.84	48.6%
52602470	523000	RETIREMENT CONTRIB	3,912	3,912	1,851.80	.00	.00	2,060.20	47.3%
52602470	526000	WORKERS' COMPENSAT	77	77	77.00	.00	.00	.00	100.0%
52602470	528001	DISABILITY INSURAN	367	367	170.70	.00	.00	196.30	46.5%
52602470	543000	REPAIR AND MAINTEN	1,250	1,250	1,243.00	.00	.00	7.00	99.4%
52602470	544500	LEASE COPIER/PRINT	0	0	503.89	.00	.00	-503.89	100.0%*
52602470	553400	POSTAGE FEES	8,520	8,520	4,004.65	.00	55.00	4,460.35	47.6%
52602470	555000	PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470	561003	OFFICE SUPPLIES	300	300	128.67	.00	35.70	135.63	54.8%
TOTAL SEWER REVENUE OFFICE			61,840	61,840	30,561.52	.00	90.70	31,187.78	49.6%
TOTAL SEWER ENTERPRISE FUND			0	0	1,518,035.61	.00	281,167.71	-1,799,203.32	100.0%
TOTAL REVENUES			-8,759,805	-8,819,805	-1,827,877.23	.00	.00	-6,991,927.77	
TOTAL EXPENSES			8,759,805	8,819,805	3,345,912.84	.00	281,167.71	5,192,724.45	
GRAND TOTAL			0	0	1,518,035.61	.00	281,167.71	-1,799,203.32	100.0%

** END OF REPORT - Generated by Karen Bonneau **