



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: December 3, 2018
TO: Utility Advisory Board
FROM: Lisa J. Clark – Utility Billing Office Supervisor
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, December 10, 2018 at 5:30 P.M.** in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of November 5, 2018 Minutes (Pages 3-7)
3. Appeals
 - 3.1 George & Sharon Bonney (Pages 8-14)
615 Portland St
Rochester, NH 03867-2437
RE: 615 Portland St
 - 3.2 Michael Lonergan (Pages 15-21)
9 High St
Rochester, NH 03867-1006
RE: 9 High St
 - 3.3 Anthony & Sharyn Ciampa (Pages 22-28)
20 Heaton St
Rochester, NH 03867
RE: 20 Heaton St
 - 3.4 Nina Kingsbury-Curtis-Doyle (Pages 29-35)
12 Hickey St
Rochester, NH 03868-8419
RE: 12 Hickey St
 - 3.5 Steven McWain (Pages 36-42)
318 Valley Rd
No Berwick, ME 03906
RE: 6 Grove St

- 3.6 James & Cheryl Schroeder (Pages 43-50)
29 Grove St #4
Rochester, NH 03868
RE: 29 Grove St
- 4. Financials – Water & Sewer Revenue & Expense Reports (Pages 51-58)
- 5. Adjournment

**Utility Advisory Board
November 5, 2018 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman

Joe Boudreau

Eli Barnes

OTHERS PRESENT

Lisa Clark, Utility Billing Office Supervisor

James & Cheryl Schroeder – 40 Pine St

Miranda Royer – 17 Gagne St

Matthew McLean – 23 McNeil Dr

Anthony DiBerto – 146 Portland St

MINUTES

1. Call to order:

Chairman Libby called the meeting to order at 5:30 PM.

2. Approval of October 9, 2018 Minutes

Mr. Boudreau made a motion to accept the October 9, 2018 meeting minutes as presented. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3. Appeals –

3.1 40 Pine St – Janice Harmen

James and Cheryl Schroeder, property managers, were present for the meeting. The appeal was for excess water and sewer usage due to a leaking relief valve. Chairman Libby explained the once in ten year appeal and appellants opted to just appeal the sewer usage.

Chairman Libby made a motion to abate the above average sewer usage on the August 2018 invoice and any above average usage on the November invoice, plus accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.2 17 Gagne St – Miranda Royer

The appellant was present for the meeting. The appeal is for above average usage due to a running toilet. Ms. Royer stated that she has financial issues that make it impossible to pay the invoice as is. The board stated that the above average usage

does not meet the guidelines for the Water & Sewer Adjustment Policy. The board discussed a hardship appeal and long-term payment arrangements. Mr. Barnes inquired if toilet has been repaired. Appellant stated that the toilet has been turned off at the valve.

Mr. Boudreau made a motion to abate 25% of the above average usage once proof of repair has been provided. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.3 23 McNeil Dr – Matthew McLean

The appellant was present for the meeting. The appeal is for above average sewer usage due to a new hydro seeded lawn.

Chairman Libby made a motion to abate 10 units of sewer at \$67.50 plus any accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.4 146 Portland St – GPD Revocable Trust

Anthony DiBerto, property manager, was present for the meeting. The request is for above average water and sewer usage due to a running toilet. The appellant states that he heard the toilet running when he was working at the property. The appellant stated he is aware it is a once in ten year appeal.

Mr. Barnes made a motion to abate 74 units of water at \$410.70 and sewer at \$499.50 for a total abatement of \$910.20 plus any accrued interest. The motion stated the decision letter and account will note that this is a once in ten year abatement. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

3.5 74 Winter St – SRJ Lou Holdings LLC

The appellant was not present for the meeting. This appeal was tabled from the August 2018 meeting to give the appellant time to provide documentation and come to the September meeting. The appeal was tabled at the September meeting as the appellant canceled his appearance at the last minute. The appeal is for 588 units of water and sewer due to high usage on the June 2018 water bill. The appellant could not locate a source for the usage, and does not dispute the meter reading and per meter report the usage return to normal on 6/7/18. There was discussion regarding the Water & Sewer adjustment policy and that there was no source or documentation provided to show reason for above average use, nor any evidence of repair.

Chairman Libby made a motion to deny the abatement per the recommendation. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.6 737 Portland St – Joseph Ryan

The appellant was not present for the meeting. The appeal is for above average water and sewer usage due to a hydro seeded lawn. Mr. Barnes noted that he would like the appellant to be made aware of how the once in ten year appeal works.

Chairman Libby made a motion to abate 26 units of water at \$144.30 if the appellant decides to use the once in ten year abatement, and to abate 52 units of sewer at \$351.00 for a total abatement of \$495.30 plus any accrued interest. The motion stated the decision letter and account will note that this is a once in ten year abatement. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.7 29 Signal St – Signal Street Properties LLC

The appellant was not present for the meeting. The appeal is for above average water and sewer usage due to a leaking toilet.

Chairman Libby made a motion to abate 79 units of water at \$438.45 and sewer at \$533.25 for a total abatement of \$971.70 plus any accrued interest. The motion stated the decision letter and account will note that this is a once in ten year abatement. Mr. Boudreau seconded the motion. The motion passed unanimously.

3.8 631 Salmon Falls Rd – Robert Jenness

The appellant was not present for the meeting. The appeal is for above average sewer usage on the September 2018 and upcoming December 2018 invoices due to watering a newly planted section of lawn.

Chairman Libby made a motion to abate 30 units of sewer at \$202.50 on the September invoice and any above average sewer usage on the December invoice plus any accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.9 17 ½ Farrington St – Harold Hill

The appellant was not present for the meeting. The appeal is for above average water and sewer usage due to a broken water line between the house and 2nd building on the property.

Chairman Libby made a motion to abate 105 units of water at \$582.75 and 209 units of sewer at \$1,410.75 for a total abatement of \$1,993.50 plus any accrued interest on the September invoice and above average sewer and ½ of the above average water on the December invoice. The motion stated the decision letter and account will note that this is a once in ten year abatement. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

3.10 387 Portland St – Wayne Peterson

The appellant was not present for the meeting. The appeal is for above average sewer usage due to a leaking water heater.

Chairman Libby made a motion to abate 43 units of sewer at \$290.25 on the September invoice and any above average sewer usage on the December invoice plus any accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.11 15 Givens Cir – James & Pamela Edge

The appellants were not present for the meeting. The appeal is for above average water and sewer usage due to watering a treated lawn.

Chairman Libby made a motion to abate 32 units of water at \$177.60 and 63 units of sewer at \$425.25 for a total abatement of \$602.85 plus any accrued interest. The motion stated the decision letter and account will note that this is a once in ten year abatement. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

3.12 9 Farmington Rd – MIB LLC % Greenwood Inn

The appellant was not present for the meeting. The board discussed the date of the filed appeal in regards to the City Ordinance for the timely submission of appeals. The appeal is for 342 units of sewer on the July, August and September 2018 invoices due to a leak in a pipe that was not going through the sewer system. The leak has been repaired.

Mr. Boudreau made a motion to abate above average usage on the August and September 2018 invoices. The motion was seconded by Chairman Libby. The motion passed unanimously.

3.13 1 Apple Orchard Rd – Laura & Joseph Pomerleau

The appellants were not present for the meeting. The appeal is for above average sewer due to a hydro seeded lawn.

Mr. Barnes made a motion to abate 30 units of sewer at \$202.50 plus any accrued interest. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

3.14 8 Laredo Ln – Christopher Donnelly

The appellant was not present for the meeting. The appeal is for above average water and sewer due to a hydro seeded lawn. The water usage does not meet the policy guidelines.

Chairman Libby made a motion to abate 31 units of sewer at \$209.25 plus any accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.15 594 Salmon Falls Rd – Melena Lugo

The appellant was not present for the meeting. The appeal is for above average water and sewer on the September and December 2018 invoices due to two toilet leaks and a washing machine leak. The leaks have been repaired.

Mr. Barnes made a motion to abate 62 units of water at \$418.50 and sewer at \$344.10 for a total abatement of \$762.60 on the September invoice and ½ of the above average water and sewer usage on the December invoice plus any accrued interest. The motion stated the decision letter and account will note that this is a once in ten year abatement. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

4. Financials

Mr. Boudreau made inquiries regarding the financial reports. Ms. Clark responded.

5. Adjournment:

Chairman Libby made a motion to adjourn at 7:03PM. The motion was seconded by Mr. Barnes. The motion passed unanimously.

Minutes respectfully submitted by Karen Bonneau, Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: December 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 09/28/18

Customer Name: George & Sharon Bonney

Account: 104720

Service Address: #615 Portland St

Rochester NH 03867-2437

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 35 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. Per the Water & Sewer Adjustment Policy, the appeal should be denied: *In order to qualify for abatement, a customer's excess consumption must exceed 35,000 gallons (46 units) and be greater than 100% of their normal average consumption.*
3. The water did not enter the sewer system
 - a. Usage on the current invoice is 47 Units
 - b. Average previous usage 12 Units
 - c. Estimated increase of Usage 35 Units

Value of 35 Units of Sewer at the current sewer rate of \$6.75 = \$236.25.

Total abatement = \$236.25 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

12/3/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: November 29, 2018
SUBJECT: George & Sharon Bonney
PROPERTY: **615 Portland St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for 37 units of water and sewer on the September 2018 invoice. The tenant going through the eviction process hooked the hose up to the water heater and had the water going down the drain in the floor. The water did not go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/30/18

W/S

1. Date of Appeal: 09/28/2018
2. Property Owner's Name: George & Sharon Bonney Account #: 104720
3. Billing Address: aka Bonney Revocable Family Trust
615 Portland St., Roch., NH 03867
4. Service Location: 615 PORTLAND ST. ROCHESTER NH Zip Code 03867-2437
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-969-3832 Cell: 603-969-3832
8. Email Address: Sharon1@metrocast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from June/20/2018 to 09/23/2018

10. Abatement is being requested for:

a. How many units of water 37 x 5.29= \$ 195.73

b. How many units of sewer 37 x 6.52= \$ 241.24

C. Water & Sewer Department Fees of: \$ 436.97

Total \$ 436.97

11. Explanation of Appeal Request:

At the end July, a person renting our studio on-site apartment had to be evicted for non-payment of rent and apparent
drug use. In retribution to the same, he thought it would be hysterical to run up our water bill as you can clearly see. He put
a hose to the water heater and ran it out through a floor drain put in for that purpose in case the water tank needed changing due
to mechanical failure. I saw the water meter spinning out of control and requested a police officer to allow me in to check it out but
he denied me entrance. Then we saw all this water puddling on top of the ground during the dry spell. All this happend over a
weekend but how long it had gone on? Probably 3-4 days. I was able to get an injuction from the court on the following Monday
and our plumber and a sheriff let us in. The tank was scalding to the touch and the water was running continuously. The elements
had burned out etc. This person was finally evicted a few weeks later. Please help? My husband has been disabled since February
and we just got his first disability check this month. We have gone for the past 6 months barely scraping the barrel. Anything you
can afford is will be greatly appreciated. Our normal usage reading is 1205-1224. Thank you very much.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

NO

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one) YES

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO, BUT WE WILL HAVE TO PAY THIS BILL IN INSTALLMENTS. FINANCIALLY ANYTHING

ELSE IS IMPOSSIBLE.

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

THANK YOU FOR YOUR TIME. WE GREATLY APPRECIATE IT.

[2018-09-28 15:09:07 karenb]:HOMEOWNER CALLED REGARDING HIGH BILL. WAS IN PROCESS OF EVICTING TENANT AND HE RAN HOSE FOR FOUR DAYS. WILL FILL OUT UAB FORM.

[2018-11-08 11:09:24 karenb]:HOMEOWNER EMAILED UAB FORM 9/30/18. BILLING STAFF MISSED IT IN THE NOVEMBER MEETING. SENT FOR DECEMBER UAB.

[2018-11-29 10:04:49 karenb]:READ FOR UAB 11/28/18 1283. 12 UNITS/78 DAYS = .15/DAY. BACK TO NORMAL.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14009529	104720	09/24/2018	10/29/2018	5.70	.00	578.10
Amount Due						\$583.80

104720
BONNEY REVOCABLE FAMILY TRUST
%G H JR & S M BONNEY TRUSTEES
615 PORTLAND ST
ROCHESTER, NH 03867-2437

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814009529000000583807

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
BONNEY REVOCABLE FAMILY TRUST			615 PORTLAND ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14009529	104720		10/29/2018		09/24/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/11/2018	06/08/2018	1271	1224	47	260.85
RES SEWER					47	317.25
Last Payment Amt			Last Payment Date		Past Due	
148.28			08/06/2018		5.70	
Other Current Charges			Current Charges		Amount Due	
.00			578.10		\$583.80	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



11/28/2018 10:54
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P
|ubcnsinq

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
104720		2905	BONNEY REVOCABLE FAMILY TRUST	022300140000						615 PORTLAND ST				Active
100	1 RES WATER	SENS53875191		A	09/11/2018			14009529	1,271	47	0	260.85	578.10	
100	1 RES WATER	SENS53875191		A	06/08/2018			14001722	1,224	12	0	66.60	147.60	
100	1 RES WATER	SENS53875191		A	03/07/2018			13993925	1,212	7	0	84.10	37.79	
100	1 RES WATER	SENS53875191		A	12/14/2017			13986300	1,205	1	0	20.09	51.28	
100	1 RES WATER	SENS53875191		A	09/15/2017			13978636	1,204	9	0	47.61	106.29	
100	1 RES WATER	SENS53875191		A	06/08/2017			13970966	1,195	11	0	58.19	129.91	
100	1 RES WATER	SENS53875191		A	03/09/2017			13963324	1,184	12	0	63.48	141.72	
100	1 RES WATER	SENS53875191		A	12/08/2016			13955840	1,172	10	0	48.56	111.23	
100	1 RES WATER	SENS53875191		A	09/16/2016			13948294	1,162	13	0	62.53	143.65	
100	1 RES WATER	SENS53875191		A	06/02/2016			13940782	1,149	15	0	72.15	165.75	
100	1 RES WATER	SENS53875191		A	03/01/2016			13933237	1,134	16	0	76.96	176.80	
100	1 RES WATER	SENS53875191		A	12/02/2015			13925869	1,118	20	0	95.53	220.33	
100	1 RES WATER	SENS53875191		A	09/11/2015			13918425	1,098	18	0	84.06	196.38	
100	1 RES WATER	SENS53875191		A	06/08/2015			13910986	1,080	17	0	79.39	185.47	
100	1 RES WATER	SENS53875191		A	03/03/2015			13903514	1,063	13	0	60.71	141.83	
100	1 RES WATER	SENS53875191		A	12/12/2014			13896159	1,050	12	0	56.04	130.92	
100	1 RES WATER	SENS53875191		A	09/15/2014			13888757	1,038	14	0	65.38	152.74	
100	1 RES WATER	SENS53875191		A	06/11/2014			13881338	1,024	13	0	60.71	141.83	
100	1 RES WATER	SENS53875191		A	03/05/2014			13873925	1,011	12	0	55.24	130.12	
100	1 RES WATER	SENS53875191		A	12/04/2013			13866640	999	10	0	46.00	108.40	
100	1 RES WATER	SENS53875191		A	09/04/2013			13859246	989	10	0	50.60	119.24	
100	1 RES WATER	SENS53875191		A	06/05/2013			13851866	979	11	0	41.40	97.56	
100	1 RES WATER	SENS53875191		A	03/05/2013			13844488	968	9	0	45.04	95.40	
100	1 RES WATER	SENS53875191		A	12/13/2012			13837201	959	9	0	40.41	95.40	
100	1 RES WATER	SENS53875191		A	09/06/2012			13822538	949	9	0	35.92	84.80	
100	1 RES WATER	SENS53875191		A	06/05/2012			13815171	931	8	0	58.37	137.80	
100	1 RES WATER	SENS53875191		A	03/05/2012			13807944	923	13	0	34.92	83.01	
100	1 RES WATER	SENS53875191		A	12/15/2011			13800628	910	8	0	42.90	102.40	
100	1 RES WATER	SENS53875191		A	09/06/2011			13793336	902	10	0	42.90	102.40	
100	1 RES WATER	SENS53875191		A	06/01/2011			13786021	892	10	0	55.77	133.12	
100	1 RES WATER	SENS53875191		A	03/04/2011			13778847	882	13	0	76.65	183.75	
100	1 RES WATER	SENS53875191		A	12/02/2010			13771586	869	18	0	41.90	101.40	
100	1 RES WATER	SENS53875191		A	09/01/2010			13764265	851	10	0	50.28	121.68	
100	1 RES WATER	SENS53875191		A	06/02/2010			13757110	841	12	0	54.47	131.82	
100	1 RES WATER	SENS53875191		A	03/09/2010			13749941	829	13	0	45.56	109.46	
100	1 RES WATER	SENS53875191		A	12/04/2009			13742660	816	11	0	60.60	143.25	
100	1 RES WATER	SENS53875191		A	09/02/2009			13735365	805	10	0	52.52	124.15	
100	1 RES WATER	SENS53875191		A	06/01/2009			13728163	795	15	0	86.80	206.29	
100	1 RES WATER	SENS53875191		A	03/16/2009			13721016	780	13	0	47.19	114.40	
100	1 RES WATER	SENS53875191		A	12/05/2008			13713794	767	22	0	47.19	114.40	
100	1 RES WATER	SENS53875191		A	09/11/2008			13706520	745	13	0	58.08	140.80	
100	1 RES WATER	SENS53875191		A	06/09/2008			1366620	732	13	0	51.75	122.25	
100	1 RES WATER	SENS53875191		A	03/14/2008			1359845	719	16	0	37.95	89.65	
100	1 RES WATER	SENS53875191		A	12/18/2007			1353008	690	15	0	31.05	73.35	
100	1 RES WATER	SENS53875191		A	09/07/2007			1346136	675	11	0	47.88	112.60	
100	1 RES WATER	SENS53875191		A	06/08/2007			1339350	664	14	0	72.38	166.76	
100	1 RES WATER	SENS53875191		A	03/06/2007			1332602	655	22	0	65.80	151.60	
100	1 RES WATER	SENS53875191		A	12/05/2006			1325831	641	20	0			
100	1 RES WATER	SENS53875191		A	09/11/2006			1318986	619					
100	1 RES WATER	SENS53875191		A	06/14/2006			1312269						
100	1 RES WATER	SENS53875191		A	03/08/2006									



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: December 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/24/18

Customer Name: Michael Lonergan

Account: 023980

Service Address: #9 High St

Rochester, NH 03867-1006

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend to table appeal until meter test results are received.

The above recommendation is based upon the following findings:

1. The appellant is responsible for undetected water leaks on property.
2. Read on 10/24/18 shows usage has decreased.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

12/3/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: November 29, 2018
SUBJECT: Michael F Lonergan
PROPERTY: **9 High St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for 59 units of water and sewer on the August 2018 invoice. The homeowners feel they have conserved water and the bill should have been less than last summer. The meter has been sent for testing.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/24/18

1. Date of Appeal: 9-17-18 w/s
2. Property Owner's Name: Michael Loneragan Account #: 023980
3. Billing Address: 9 High St
Rochester NH
4. Service Location: Same as above Zip Code 03867
5. Owners Representative: Traci Loneragan (wife)
6. Owners Representative's Signature: Traci L. Loneragan
7. Phone #: 603 303-4313 Cell: 603-931-9109
8. Email Address: traciloneragan@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5-7-18 to 8-13-18

10. Abatement is being requested for:

a. How many units of water 59 x 5.55 = \$ 327.45

b. How many units of sewer 59 x 6.75 = \$ 398.25

C. Water & Sewer Department Fees of: \$

Total \$ 725.70

11. Explanation of Appeal Request:

The majority of our water usage for the summer months is for garden + chickens, + therefore does not use the sewer. We are completely confused by what our meter is reading for our usage for this last quarter. We believe that last year at this time we used more water by filling a Hot tub twice, accidentally leaving our door spicket on overnight watering garden + we had a leak. We have since put in a water timer, + fixed the leak as well as installed a water Barrel connected to our gutters to collect rain water. We did all this to conserve water only to be shocked + surprised of our person + usage + bill.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

We can not fathom how our water usage is higher after taking so many measures to conserve water including but not limited to:
1. NO MORE HOT TUB 2. Water timers 3. Rain Barrels 4. All leaks fixed.

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one) Fixed in January 2018.

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes; it will. We have budgeted for no more than 325.00 for water + sewer based on our average usage - (which is approx. 75.00 more than our average)

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account: 023980

[2/23/09 - CALLED RE HIGH BILL - NOT REALLY VERY HIGH - 4 UNITS HIGHER THAN LAST - TOLD HER HOW TO CHECK FOR LEAKS - MAY HAVE SLOW ONE
[2010-05-10 09:26:30 ann]: CUSTOMER CALLED TO INQUIRE ABOUT WATER - IT IS BROWN AND SMELLS LIKE SULFER - REFERRED TO PUBLIC WORKS

[2012-08-07 11:37:48 ann]: CUSTOMER REQUESTED WATER BE SHUT OFF AT THE STREET DUE TO FIRE - NOT SURE WHEN IT WILL BE OCCUPIED AGAIN

[2012-08-08 09:30:46 kathy]: OFF AT STREET 8/7/12

[2012-08-16 16:13:07 kathy]: TURNED ON AT STREET 8/16/12

[2012-12-04 10:34:55 kathy]: CALLED TODAY LEFT MESSAGE TO TAKE CARE OF THE BEE HIVE IN THE WAY OF THE READER ESTIMATED BILL

[2013-02-27 14:22:17 kathy]: NEW SIDING NO TOUCH PAD **SCHEDULED FOR 3/1/13 TO INSTALL ***** NEW TOUCH PAD 3/1/13 READING 0703

[2015-02-17 15:57:05 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2016-08-30 12:18:03 karenb]: AUGUST BILL RETURNED WITH FORWARDING ADDRESS OF 4497 SEQUOIA PARK TRL SNELLVILLE GA 30039-2762. REMAILED AND GAVE TO ASSESSING.

[2016-11-17 14:22:02 sjuneau]: FINAL BILL PROCESSED

[2017-02-27 12:20:44 sjuneau]: RECEIVED CHANGE OF ADDRESS TO NEW OWNER TO 9 HIGH STREET, ROCHESTER NH 03867-1006. REMAILED & SENT TO ASSESSING

[2018-09-13 08:58:59 karenb]: HOMEOWNER CALLED VERY UPSET ABOUT BILL. STATED THAT THEY TOOK STEPS TO LOWER THEIR WATER USAGE THIS SUMMER AND THE BILL IS VERY HIGH. FELT WE WERE DOUBLE DIPPING BY NOT MEASURING SEWER AND THOUGHT THAT THE SEWER DEDUCT METER COST WAS TOO HIGH. HER HUSBAND WILL CALL TO SCHEDULE AN APPOINTMENT FOR METER TECH TO COME CHECK THE METER AND MOST LIKELY PULL FOR TESTING. SHE ALSO REQUESTED APPEAL FORM.

[2018-10-24 09:01:25 karenb]: HOMEOWNER CALLED BECAUSE SHE RECEIVED SHUT OFF NOTICE FOR AUGUST BILL. SHE STATED THAT SHE DID MAIL THE UAB FORM BACK IN SEPTEMBER. THE APPEAL FORM DID NOT MAKE IT TO THE UTILITY BILLING OFFICE. HOMEOWNER EMAILED A COPY OF IT AND WAS TOLD THAT IT WILL BE SENT FOR DECEMBER UAB. ALSO MENTIONED METER TESTING TO HER BECAUSE SHE DID CHECK OFF THAT SHE DISPUTES THE METER READING.

[2018-10-25 08:59:06 karenb]: PROCESSED BILL ADJUSTMENT TO REMOVE FINAL BILL THAT WAS PRODUCED IN ERROR

[2018-10-25 09:05:30 karenb]: READ OF 1306 ON 10/24/18 SHOWS USAGE HAS GONE DOWN FROM .6/DAY TO .3/DAY

[2018-11-01 12:41:38 karenb]: METER 61792626 PULLED FOR METER TEST. READ 1308. TEMPORARY METER 85115978



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14006455	023980	08/21/2018	09/25/2018	15.28	319.80	725.70
Amount Due						\$1,060.78

023980
LONERGAN MICHAEL F
9 HIGH ST
ROCHESTER, NH 03867-1006

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814006455100000740985

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
LONERGAN MICHAEL F			9 HIGH ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14006455	023980		09/25/2018		08/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/13/2018	05/07/2018	1284	1225	59	327.45
RES SEWER					59	398.25
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
209.32	06/18/2018	15.28	319.80	725.70	\$1,060.78	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

11/28/2018 10:58
karenb

CITY OF ROCHESTER
|UB Consumption History Report

|P
|ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
023980	46763 LONERGAN MICHAEL F		012201630000		9 HIGH ST	Active
100 -	1 RES WATER	A 11/14/2018		2	24	319.80
100 -	1 RES WATER	I 11/01/2018	14014257	1,308	0	144.30
100 -	1 RES WATER	F 10/24/2018	0	1,306	0	.00
100 -	1 RES WATER	A 08/13/2018	14013590	1,284	0	300.60
100 -	1 RES WATER	A 05/07/2018	14006455	1,225	0	725.70
100 -	1 RES WATER	A 02/08/2018	13998581	1,208	0	327.45
100 -	1 RES WATER	A 11/14/2017	13990922	1,190	0	94.35
100 -	1 RES WATER	A 08/03/2017	13883276	1,151	0	95.22
100 -	1 RES WATER	A 05/03/2017	13975615	1,112	0	206.31
100 -	1 RES WATER	A 02/06/2017	13967892	1,097	0	206.31
100 -	1 RES WATER		13960364		0	79.35
100 -	1 RES WATER				20	104.16
100 -	1 RES WATER					233.60

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: December 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/2/18

Customer Name: Anthony & Sharyn Ciampa

Account: 093280

Service Address: #20 Heaton St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 42 units of water and sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.

a. Total invoiced usage (124-10 units pool credit)	114 Units
b. Average Consumption (3 years)	<u>30 Units</u>
c. Above Average	84 Units
d. $\frac{1}{2}$ of 84	42 Units

Value of 42 Units of Water at the current water rate of \$5.55= \$233.10.

Value of 42 Units of Sewer at the current sewer rate of \$6.75= \$283.50.

Total abatement = \$516.60 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

12/3/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: November 29, 2018
SUBJECT: Anthony & Sharyn Ciampa
PROPERTY: **20 Heaton St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for 47 units of water and sewer due to a constantly running toilet which has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/2/18

1. Date of Appeal: 11/2/2018
2. Property Owner's Name: Anthony Ciampa Account #: 093280
3. Billing Address: 20 Henton St.
4. Service Location: Rochester NH Zip Code 03867
5. Owners Representative: Anthony Ciampa
6. Owners Representative's Signature: [Signature]
7. Phone #: 603 509-0492 Cell: 603 509-0492
8. Email Address: ACUWOMOE@YAHOO.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 06/18/18 to 09/18/18
10. Abatement is being requested for:
- a. How many units of water 47 x 5.55 = \$ 260.85
- b. How many units of sewer 47 x 6.75 = \$ 317.25
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 578.10

11. Explanation of Appeal Request:

my mother in law did not inform me of
her toilet constantly running - I repaired
Toilet which no further problems to
this date 11/2/18

I Have been informed that this is a one
time in 10 years request for abatement on
water usage - Thank you for your help.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? YES

If yes, has the leak been repaired? YES

Who made the repair? MYSTIA and son

Has proof of the repair been attached to this appeal form? NO

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

YES because of Bills to And Budget for water Bill, This was not expected.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account: 093280

NEW PAYMENT ARRANGEMENT 1/9/07
NEW PAYMENT ARRANGEMENT 6/22/07
1/3/08 - PAID PAYMENT ARRANGEMENT
3/27/08 - NEW PAYMENT ARRANGEMENT - 4 MONTHS @ \$245.00
07/31/08 - PAID PAYMENT ARRANGEMENT
01/21/09 - NEW PAYMENT ARRANGEMENT. \$213/MO. FOR 6 MOS. BEGINNING 01/21/09
12/1/09 - NEW PAYMENT ARRANGEMENT - \$100.00 11/30/09 (PAID), \$100.00 12/10/09, AND \$100.00 12/31/09 - ARRANGEMENT PAID
[2009-12-22 16:15:50 kathy]: CALLED MAKING PAYMENT ON 12/31/09:
[2010-03-26 12:12:36 kathy]: MADE PAY PLAN \$238 X 3 MONTHS 4/9 & 5/14 & 6/11
[2010-06-01 15:43:06 kathy]: PAID \$200.00 TODAY AND THE BALANCE ON 6/25
[2010-07-01 16:38:12 kathy]: FAILED TO MAKE PAYMENT TURNED OFF/ON 6-28- ***PAID***
[2011-01-21 10:22:49 kathy]: RETURNED CHECK SENT LETTER TO REPLACE OR WATER WILL BE TERMINATED 2/9/11 - HE CAME IN 1/21/11 AND PAID CASH
MADE PAYMENT PLAN 9/16/11 100.00 TODAY THEN 135.00 ON 9/30 THEN BALANCE 10/14 WITH NEW PAYMENT PLAN FOR CURRANT BILLING *****10/6/11 VOIDED ***NO PHONE #
[2011-10-06 12:15:15 kathy]: TAGGED DOOR WE HAVE NO SIGNED AGREEMENT OR PAYMENT SINCE 9/16 ALSO SENT SHUT OFF NOTICE FOR 10/12 SHUT OFF
[2011-10-11 14:15:15 kathy]: CAVED *****ON BOARD FOR MAKING PAYMENT ON 10/14***
[2011-10-17 08:35:21 ann]: PAID PAST DUE BALANCE
[2011-11-04 11:24:31 kathy]: TURNED OFF / ON FOR NSF CHECK 11/2/11
[2012-03-12 13:34:36 ann]: SHE CALLED - SHE WILL BE IN TODAY TO PAY PAST DUE BALANCE
[2012-03-15 12:16:54 kathy]: SENT LIEN LETTER 3/9 BUT PAID 3/12
[2012-09-07 09:49:48 ann]: NEW PAYMENT ARRANGEMENT - \$60.00 PER WEEK UNTIL PAST DUE IS PAID *****12/5/12 MISSED 2 PMTS AS OF TODAY ON SHUT OFF LIST*****
[2012-12-14 14:32:41 kathy]: TURNED OFF / ON FOR NON-PAYMENT 12/11/12
[2015-03-24 11:06:50 sjuneau]: MARCH BILL ESTIMATED DUE TO SNOW.
[2015-03-31 08:13:57 karenb]: RECEIVED VOICEMAIL OVER NIGHT FROM ANTHONY. WATER IS POURING OUT AT STREET BY SHUT OFF. ROCKY IS GOING TO LOOK AT IT.
[2018-07-02 09:24:16 karenb]: POOL CREDIT 10 UNITS = \$67.50 (1259 - 1269)
[2018-09-19 10:07:11 karenb]: 124 UNITS ON SEPTEMBER BILL. MAILED HIGH USAGE LETTER AND TAGGED.
[2018-10-22 15:40:06 karenb]: OWNER CAME IN, HIS ELDERLY MOTHER-IN-LAW'S TOILET WAS CONSTANTLY RUNNING. HE REPAIRED IT. EXPLAINED APPEAL PROCESS. HE OPTED TO MAKE PAYMENT PLAN: \$200 EVERY FRIDAY STARTING ON 11/2/18.
[2018-11-02 09:17:39 karenb]: HOMEOWNER CAME IN AND DECIDED TO FILE AN APPEAL FOR THE ONCE IN TEN YEARS. SENT TO DECEMBER UAB.
[2018-11-29 10:16:48 karenb]: READ FOR UAB 1414 11/28/18. 33 UNITS/71 DAYS = .46/DAY USAGE IS DOWN. ALSO LEFT MESSAGE FOR HOMEOWNER LETTING HIM KNOW THAT HE SHOULD COME TO THE MEETING BECAUSE HE DID NOT INCLUDE ON THE APPEAL FORM THAT HE IS AWARE AND REQUESTING ONCE IN TEN YEAR APPEAL.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14009141	093280	09/24/2018	10/29/2018	12.41	.00	1,457.70
Amount Due						\$1,270.11

093280
CIAMPA ANTHONY & SHARYN R
20 HEATON ST
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814009141400001270115

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
CIAMPA ANTHONY & SHARYN R			20 HEATON ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14009141	093280		10/29/2018		09/24/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/18/2018	06/18/2018	1381	1257	124	688.20
RES SEWER					124	837.00
POOL ADJ						-67.50
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
200.00		10/22/2018	12.41	.00	1,457.70	\$1,270.11

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

11/28/2018 11:21
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P
lucnsinq

Account Number	Customer # Name	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Amount	Status
093280	15113	CIAMPA ANTHONY & SHARYN R	012001030000			20 HEATON ST								Active
100	1 RES WATER	SENS69992655	14009141		1,381	124				688.20	1,525.20			
100	1 RES WATER	SENS69992655	14001334		1,257	36				199.80	442.80			
100	1 RES WATER	SENS69992655	13993534		1,221	30				161.98	360.48			
100	1 RES WATER	SENS69992655	13985911		1,191	25				132.25	295.25			
100	1 RES WATER	SENS69992655	13978247		1,166	32				169.28	377.92			
100	1 RES WATER	SENS69992655	13970579		1,134	24				126.96	283.44			
100	1 RES WATER	SENS69992655	13962932		1,110	30				158.70	354.30			
100	1 RES WATER	SENS69992655	13955448		1,080	28				134.96	309.85			
100	1 RES WATER	SENS69992655	13947906		1,052	34				163.54	375.70			
100	1 RES WATER	SENS69992655	13940397		1,018	29				139.49	320.45			
100	1 RES WATER	SENS69992655	13932850		989	27				129.87	298.35			
100	1 RES WATER	SENS69992655	13925482		962	34				162.27	374.43			
100	1 RES WATER	SENS69992655	13918043		928	26				121.42	283.66			
100	1 RES WATER	SENS69992655	13910601		902	16				74.72	174.56			
100	1 RES WATER	SENS69992655	13903129		886	26				121.42	283.66			
100	1 RES WATER	SENS69992655	13895776		860	25				116.75	272.75			
100	1 RES WATER	SENS69992655	13883766		835	27				126.09	294.57			
100	1 RES WATER	SENS69992655	13873548		808	27				294.57	294.57			
100	1 RES WATER	SENS69992655	13866257		781	24				110.46	260.22			
100	1 RES WATER	SENS69992655	13858873		757	29				133.40	314.36			
100	1 RES WATER	SENS69992655	13851495		728	50				230.00	542.00			
100	1 RES WATER	SENS69992655	13844120		678	32				147.20	346.88			
100	1 RES WATER	SENS69992655	13836835		646	28				128.80	303.52			
100	1 RES WATER	SENS69992655	13829539		618	32				143.87	399.61			
100	1 RES WATER	SENS69992655	13822178		586	48				215.52	508.80			
100	1 RES WATER	SENS69992655	13814808		538	41				184.09	434.60			
100	1 RES WATER	SENS69992655	13807587		497	37				166.13	392.20			
100	1 RES WATER	SENS69992655	13800267		460	37				166.13	392.20			
100	1 RES WATER	SENS69992655	13792981		423	40				174.33	414.50			
100	1 RES WATER	SENS69992655	13785668		383	36				154.44	393.64			
100	1 RES WATER	SENS69992655	13778492		347	42				180.18	430.08			
100	1 RES WATER	SENS69992655	13771239		305	52				223.08	532.48			
100	1 RES WATER	SENS69992655	13763920		253	51				217.15	580.60			
100	1 RES WATER	SENS69992655	13756761		202	47				196.93	501.58			
100	1 RES WATER	SENS69992655	13749590		155	36				150.84	425.04			
100	1 RES WATER	SENS69992655	13742309		119	28				117.32	283.92			
100	1 RES WATER	SENS69992655	13735011		91	29				120.11	288.55			
100	1 RES WATER	SENS69992655	13727810		62	46				185.84	439.30			
100	1 RES WATER	NEPT32527932			16	16			44	242.40	573.00			
100	1 RES WATER	NEPT32527932	0		4,065	44				.00	.00			
100	1 RES WATER	NEPT32527932	13720663		4,021	72				290.88	687.60			
100	1 RES WATER	NEPT32527932	13713438		3,949	62				242.99	578.39			
100	1 RES WATER	NEPT32527932	13706165		3,887	61				221.43	536.80			
100	1 RES WATER	NEPT32527932	1366268		3,826	67				243.21	589.60			
100	1 RES WATER	NEPT32527932	1359493		3,759	63				228.69	554.40			
100	1 RES WATER	NEPT32527932	1352656		3,696	61				218.54	526.35			
100	1 RES WATER	NEPT32527932	1345790		3,635	66				227.70	537.90			
100	1 RES WATER	NEPT32527932	1339003		3,569	78				269.10	635.70			
100	1 RES WATER	NEPT32527932	1332253		3,491	78				269.10	635.70			
100	1 RES WATER	NEPT32527932	1325483		3,413	94				320.55	752.72			
100	1 RES WATER	NEPT32527932	1318636		3,319	94				309.26	712.52			



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: December 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/7/18

Customer Name: Nina Curtis-Kingsbury-Doyle

Account: 180720

Service Address: #12 Hickey St

Rochester, NH 03868-8419

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement for this appeal.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter readings.
If the customer claims that said source never existed, the City shall test the meter and make an adjustment to the bill in accordance with the requirements stipulated in the City Ordinance 17.12(d) for meters found to be inaccurate based on the American Water Works Association (AWWA) industry standards. If the meter test reveals an accurate or under-recording meter, the customer shall be held responsible for the entire bill plus the cost of meter testing and shipping/handling.
2. The technician took a meter report on 10/29/18, which showed that the usage had returned to normal.
3. The appellant is responsible for undetected water leaks on property.
4. The owner could not determine the source of the high consumption and per the Water & Sewer Adjustment Policy the appeal should be denied: *"In the event that a customer cannot determine the source or cause of the abnormally high consumption, the customer is required to hire a private licensed plumber to assist the customer in trying to determine said source or cause. If the plumber is unable to determine the source or cause of the abnormally high consumption, the City can only speculate that the customer has located and repaired or corrected said source."*

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

12/3/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: November 29, 2018
SUBJECT: Nina Kingsbury-Curtis-Doyle
PROPERTY: **12 Hickey St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for above average usage on the October invoice. The homeowner did have a leaking spigot and filled the kids' pool a couple of times but does dispute the meter reading. The usage has returned to normal.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 11/7/18

W/S

1. Date of Appeal: 11/7/18
2. Property Owner's Name: Nina Kingsbury-Curtis-Daly Account #: 180720
3. Billing Address: 12 Hickey St.
Rochester, NH 03868
4. Service Location: " " Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-973-5866 Cell: " "
8. Email Address: indreams97@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/2018 to 10/2018
10. Abatement is being requested for:

- a. How many units of water _____ x 5.55 = \$ 244.20
- b. How many units of sewer _____ x 6.75 = \$ 297.00
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 541.20

11. Explanation of Appeal Request:

I'm not sure exactly why my water & sewer usage was so high. We experienced a leak in our spicket outside, so we turned the water off in the basement. We filled our kids' pool a couple times this year, but we did last year too & the bill was never that high. I would like to appeal the charge for \$244.20.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

I have no idea why my usage was so high, except for a small leak in the outside spicket & filling a kids pool. 10ft x 3ft deep.

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? Yes

Who made the repair? My husband Jason

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes. I have three children & the holidays are coming. My husband missed time at work because of some health issues as well. Thank you.

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Account: 180720

[08/16/06- TURN OFF/ON FOR NON PAYMENT. SAID THEY WOULD BE IN ON 08/17/06 TO PAY \$241.47

10/17/06- SENT LETTER TO FIX OUTSIDE READER

06/02/09- CHARGED TURN OFF/ON FOR NON PAYMENT

[2010-08-02 15:08:46 ann]: TURN OFF/ON FOR NONPAYMENT 7/27/10

[2010-11-02 12:48:09 kathy]: TURN OFF/ON FOR NON-PAYMENT 10/26/10

[2011-03-02 13:00:20 kathy]:TIM WENT OUT TO REPAIR METER AND OWNER'S CAT'S HAVE USED METER FOR CAT DISH, OWNER NEEDS TO CLEAN UP FOR TIM TO REPLACE METER

[2011-04-05 16:30:35 kathy]: SENT LETTER FOR CUSTOMER TO CLEAN MESS AROUND METER AND CALL FOR APPOINTMENT TO CHANGE OUT METER

[2011-04-29 10:13:36 kathy]: TURNED OFF/ON FOR NON-COMPLIANCE CHARGED ACCOUNT FEES \$60.00

[2012-01-30 11:33:13 kathy]: MADE PAYMENT PLAN 1/9/12 \$50.00 JAN 11 & 24 THEN MAKE NEW PLAN WITH NEW BILL ***FAILED TO MAKE NEW PAYMENT PLAN CALL 1/30 LEFT MESSAGE

TODAY SENDING A WINTER SHUT OFF LETTER.

[2012-06-19 09:43:13 ann]: NOTICE OF MORTGAGEE FORECLOSURE SALE TO BE EFFECTIVE 7/12/12

[2013-04-11 12:51:18 sjuneau]: TURNED OFF FOR NON-PAYMENT 4/10/2013 ***PAID 4/12; WATER BACK ON. **

[2013-04-30 14:17:40 ann]: APRIL 2013 BILL RETURNED WITH PO FORWARDING ADDRESS OF: 315 MICAH TER #8, MILTON, NH 03851-4660 - REMAILED AND GAVE TO ASSESSING

[2013-07-18 14:59:39 kathy]: SERVICE CALL FOR NON-PAYMENT 7/16/13

[2013-11-22 15:02:52 kathy]: RETURN TO SENDER 87 MICAH TERRACE MILTON, NH 03851-4615

[2015-07-08 15:45:54 sjuneau]: TURNED OFF/ON FOR NON PAYMENT 7/7/15

[2016-04-07 10:31:22 sjuneau]: WATER TURNED OFF FOR NON PAYMENT 4/5/16

[2016-04-18 13:56:15 karenb]: PAYMENT RECEIVED; WATER TURNED ON 4/12/16

[2016-12-30 13:51:13 sjuneau]: HE CALLED - WILL PAY \$50 TODAY & \$50 BIWEEKLY UNTIL PAID.

[2018-01-08 08:45:14 karenb]:\$52.12 TODAY AND \$50 BIWEEKLY UNTIL PAID. ON BOARD. ***PAID***

[2018-10-10 16:49:42 karenb]:44 UNITS ON OCTOBER INVOICE. MAILED HIGH USAGE LETTER.

[2018-10-29 15:04:50 karenb]:METER REPORT PULLED ON 10/26/18. REPORT WENT BACK TO 9/26/18 AND USAGE IS BACK TO NORMAL. WHATEVER HAPPENED OCCURRED BETWEEN JULY READ AND 9/26/18. USAGE IS NOW .15/DAY. LEFT VOICEMAIL FOR HOMEOWNER.

[2018-11-07 08:33:21 karenb]:HOMEOWNER DROPPED OFF APPEAL FORM. SENT FOR DECEMBER UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14012271	180720	10/23/2018	11/26/2018	0.00	.00	541.20
Amount Due						\$541.20

180720
KINGSBURY-CURTIS NINA L
12 HICKEY ST
ROCHESTER, NH 03868-8419

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814012271400000541201

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
KINGSBURY-CURTIS NINA L				12 HICKEY ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
14012271	180720		11/26/2018		10/23/2018		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	10/10/2018	07/09/2018	505	461	44	244.20	
RES SEWER					44	297.00	
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
286.53		10/05/2018	0.00	.00	541.20	\$541.20	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

11/07/2018 08:21
karenb

CITY OF ROCHESTER
UB Consumption History Report

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Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
180720	45920	KINGSBURY-CURTIS NINA L	010300250000		12 HICKEY ST	Active
100	1 RES WATER	SENS72557263	A 10/10/2018	14012271	44	244.20
100	1 RES WATER	SENS72557263	A 07/09/2018	14004484	23	127.65
100	1 RES WATER	SENS72557263	A 04/06/2018	13986658	24	131.19
100	1 RES WATER	SENS72557263	A 01/01/2018	13989025	24	126.96
100	1 RES WATER	SENS72557263	A 10/04/2017	13981368	17	89.93
100	1 RES WATER	SENS72557263	A 07/05/2017	13973718	19	100.51
100	1 RES WATER	SENS72557263	A 04/03/2017	13966039	16	84.64
100	1 RES WATER	SENS72557263	A 01/06/2017	13958528	18	90.02
100	1 RES WATER	SENS72557263	A 10/06/2016	13951010	17	81.77
100	1 RES WATER	SENS72557263	A 07/07/2016	13943474	22	105.82
100	1 RES WATER	SENS72557263		505		541.20
100	1 RES WATER	SENS72557263		461		282.90
100	1 RES WATER	SENS72557263		438		291.41
100	1 RES WATER	SENS72557263		414		283.44
100	1 RES WATER	SENS72557263		390		200.77
100	1 RES WATER	SENS72557263		373		224.39
100	1 RES WATER	SENS72557263		354		188.96
100	1 RES WATER	SENS72557263		338		204.35
100	1 RES WATER	SENS72557263		320		187.85
100	1 RES WATER	SENS72557263		303		243.10

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: December 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/5/18

Customer Name: Steven McWain

Account: 182440

Service Address: #6 Grove St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 31 units of water and sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.

a. Total invoiced usage	82 Units
b. Average Consumption (3 years)	<u>21 Units</u>
c. Above Average	61 Units
d. $\frac{1}{2}$ of 61	30.5 Units

Value of 31 Units of Water at the current water rate of \$5.55= \$172.05.

Value of 31 Units of Sewer at the current sewer rate of \$6.75= \$209.25.

Total abatement = \$381.30 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

12/3/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: November 29, 2018
SUBJECT: Steven McWain
PROPERTY: **6 Grove St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for above average usage on the October invoice due to a leaking toilet, which has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/8/18

1. Date of Appeal: 11-5-18
2. Property Owner's Name: Steven McWain Account #: 182440
3. Billing Address: 318 Valley rd
North Berwick, ME 03906
4. Service Location: 6 Grove St Zip Code 03868
5. Owners Representative: Steven McWain
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-770-5453 Cell: _____
8. Email Address: SubaSteve@gmail

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7-10-18 to 10-10-18
10. Abatement is being requested for: 172.05
- a. How many units of water 231 x 5.55 = \$ 1281.00
- b. How many units of sewer 31 x 6.75 = \$ 209.25
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ 381.30

11. Explanation of Appeal Request:

Leaky Toilet, unknown time, Fixed. Flapper leak.

I am aware this is a once in
10 year process.

Thank you.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☐ No ☒ (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☐ No ☒ (circle one)

If yes, did the water enter the sewer system? yes

If yes, has the leak been repaired? yes

Who made the repair? myself

Has proof of the repair been attached to this appeal form? no, meter checked twice, back on normal usage

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

no

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account: 182440

[10/04/06- DEAD METER LETTER SENT - 10/16/06 PROPERTY VACANT
[10/23/06- NEW OWNER EFFECTIVE 10/27/06- STEVEN MCWAIN-770-5453
[2013-04-29 13:15:40 ann]: POOL CREDIT - 5 UNITS - \$31.20
[2014-06-23 09:45:02 ann]: POOL CREDIT - 5 UNITS - \$31.20
[2016-03-15 08:30:26 karenb]: RECEIVED JANUARY BILL WITH ADDRESS CHANGE TO STEVEN MCWAIN 318 VALLEY RD N BERWICK, ME 03906. GAVE TO ASSESSING
[2018-10-11 09:07:44 karenb]:82 UNITS ON OCTOBER INVOICE. MAILED HIGH USAGE LETTER.
[2018-10-29 13:48:04 jeffrey.wiggin]:OWNER CALLED BACK. THERE WAS A TOILET RUNNING AND HE FIXED IT. WE WILL GET A READ TOMORROW THEN ANOTHER IN A WEEK.
[2018-10-31 09:34:48 jeffrey.wiggin]:THE TECH GOT A READ OF 719,BACK TO NORMAL NOW.
[2018-10-31 13:22:45 jeffrey.wiggin]:Called and spoke w/ Steven and he would like to do an appeal. He does understand that he can only do it once in ten years but wants to proceed.
Sending out an appeal form today.
[2018-11-29 13:50:52 karenb]:APPEAL FORM RECEIVED 11/8/18 AND SENT FOR DECEMBER UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14012372	182440	10/23/2018	11/26/2018	1.01	.00	1,008.60
Amount Due						\$1,009.61

182440
MCWAIN STEVEN J & TRAM X
318 VALLEY RD
NORTH BERWICK, ME 03906-5951

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814012372000001009612

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
MCWAIN STEVEN J & TRAM X				6 GROVE ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
14012372	182440		11/26/2018		10/23/2018		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	10/10/2018	07/09/2018	714	632	82	455.10	
RES SEWER					82	553.50	
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
369.17		08/22/2018	1.01	.00	1,008.60	\$1,009.61	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



11/29/2018 13:52
karenb

CITY OF ROCHESTER
UB Consumption History Report

IP 1
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Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
182440	31218	MCWAIN STEVEN J & TRAM X				010300450000			6 GROVE ST				Active
100	1 RES WATER	SENS69992247	A	10/10/2018		14012372		714	82	0	455.10	1,008.60	
100	1 RES WATER	SENS69992247	A	07/09/2018		14004584		632	30	0	166.50	369.00	
100	1 RES WATER	SENS69992247	A	04/06/2018		13967558		602	21	0	114.79	254.98	
100	1 RES WATER	SENS69992247	A	01/01/2018		13989125		581	29	0	153.41	342.49	
100	1 RES WATER	SENS69992247	A	10/04/2017		13981470		552	21	0	111.09	248.01	
100	1 RES WATER	SENS69992247	A	07/05/2017		13973821		531	18	0	95.22	212.58	
100	1 RES WATER	SENS69992247	A	04/03/2017		13966141		513	14	0	74.06	165.34	
100	1 RES WATER	SENS69992247	A	01/06/2017		13958631		499	16	0	80.02	181.64	
100	1 RES WATER	SENS69992247	A	10/06/2016		13951113		483	14	0	67.34	154.70	
100	1 RES WATER	SENS69992247	A	07/07/2016		13943574		469	12	0	57.72	132.60	
100	1 RES WATER	SENS69992247	A	04/13/2016		13936004		457	20	0	96.20	221.00	
100	1 RES WATER	SENS69992247	A	01/11/2016		13928597		437	26	0	125.06	287.30	
100	1 RES WATER	SENS69992247	A	10/02/2015		13921207		411	25	0	116.83	272.83	
100	1 RES WATER	SENS69992247	A	07/07/2015		13913762		386	35	0	163.45	381.85	
100	1 RES WATER	SENS69992247	A	04/02/2015		13906259		351	16	0	74.72	174.56	
100	1 RES WATER	SENS69992247	A	01/05/2015		13898910		335	19	0	88.73	207.29	
100	1 RES WATER	SENS69992247	A	10/06/2014		13891512		316	26	0	121.42	283.66	
100	1 RES WATER	SENS69992247	A	07/03/2014		13884092		290	27	0	126.09	294.57	
100	1 RES WATER	SENS69992247	A	04/03/2014		13876650		263	17	0	78.68	184.76	
100	1 RES WATER	SENS69992247	A	01/09/2014		13869359		246	15	0	69.00	162.60	
100	1 RES WATER	SENS69992247	A	10/16/2013		13862015		231	20	0	92.00	216.80	
100	1 RES WATER	SENS69992247	A	07/16/2013		13854634		211	33	0	151.80	357.72	
100	1 RES WATER	SENS69992247	A	04/04/2013		13847205		178	19	0	87.40	205.96	
100	1 RES WATER	SENS69992247	A	01/09/2013		13839944		159	18	0	81.76	192.84	
100	1 RES WATER	SENS69992247	A	10/17/2012		13832624		141	21	0	94.29	222.60	
100	1 RES WATER	SENS69992247	A	07/17/2012		13825289		120	24	0	107.76	254.40	
100	1 RES WATER	SENS69992247	A	04/13/2012		13817903		96	14	0	62.86	148.40	
100	1 RES WATER	SENS69992247	A	01/19/2012		13810646		82	19	0	85.31	201.40	
100	1 RES WATER	SENS69992247	E	10/17/2011		13803329		63	17	0	75.67	179.01	
100	1 RES WATER	SENS69992247	A	07/13/2011		13796039		46	18	0	77.22	184.32	
100	1 RES WATER	SENS69992247	A	04/18/2011		13788713		28	8	0	34.32	81.92	
100	1 RES WATER	SENS69992247	E	01/15/2011		13781537		20	20	0	85.80	204.80	
100	1 RES WATER	SENS69992247	A	10/07/2010		13774289			0	21	90.09	215.04	
100	1 RES WATER	SENS69992247	I	10/07/2010		0			21	0	.00	.00	
100	1 RES WATER	NEPT31356712	A	07/16/2010		13767038		1,286	21	0	100.97	243.77	
100	1 RES WATER	NEPT31356712	A	04/13/2010		13759757		1,241	19	0	79.61	192.66	
100	1 RES WATER	NEPT31356712	A	01/07/2010		13752620		1,222	16	0	67.04	162.24	
100	1 RES WATER	NEPT31356712	A	10/14/2009		13745393		1,206	15	0	62.85	152.10	
100	1 RES WATER	NEPT31356712	A	07/02/2009		13738107		1,191	14	0	56.61	133.89	
100	1 RES WATER	NEPT31356712	A	04/06/2009		13730864		1,177	10	0	40.40	95.50	
100	1 RES WATER	NEPT31356712	A	01/06/2009		13723733		1,167	11	0	44.44	105.05	
100	1 RES WATER	NEPT31356712	A	10/07/2008		13716495		1,156	21	0	84.84	200.55	
100	1 RES WATER	NEPT31356712	A	07/08/2008		13709290		1,135	21	0	51.32	124.11	
100	1 RES WATER	NEPT31356712	A	04/08/2008		13692866		1,121	13	0	47.19	114.40	
100	1 RES WATER	NEPT31356712	A	01/10/2008		13624966		1,108	14	0	50.82	123.20	
100	1 RES WATER	NEPT31356712	A	10/02/2007		13556644		1,094	14	0	50.82	123.20	
100	1 RES WATER	NEPT31356712	A	07/09/2007		13487811		1,080	27	0	93.63	221.79	
100	1 RES WATER	NEPT31356712	A	04/10/2007		13419855		1,053	11	0	37.95	89.65	
100	1 RES WATER	NEPT31356712	A	01/09/2007		13352224		1,042	8	0	27.60	65.20	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: December 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/20/18

Customer Name: James & Cheryl Schroeder

Account: 181380

Service Address: #29 Grove St

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 65 units of water and sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.

a. Total invoiced usage	157 Units
b. Average Consumption (3 years)	<u>28 Units</u>
c. Above Average	129 Units
d. $\frac{1}{2}$ of 129	64.5 Units

Value of 65 Units of Water at the current water rate of \$5.55= \$360.75.

Value of 65 Units of Sewer at the current sewer rate of \$6.75= \$438.75.

Total abatement = \$799.50 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

12/3/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: November 29, 2018
SUBJECT: James & Cheryl Schroeder
PROPERTY: **29 Grove St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for above average usage on the October invoice due to a leaking toilet, which has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/21/18

W/S

1. Date of Appeal: 11/20/2018
2. Property Owner's Name: James & Cheryl Schroeder Account #: 181380
3. Billing Address: 29 Grove St., Apt. 4
Rochester, NH 03868
4. Service Location: 29 Grove St, Rochester, NH Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: (603) 881-7289 Cell: (603) 557-1996
8. Email Address: sun4meadow@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/9/2018 to 10/10/2018

10. Abatement is being requested for:

- a. How many units of water 65 x 5.55 = \$ 360.75
- b. How many units of sewer 65 x 6.75 = \$ 438.75
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ 799.50

11. Explanation of Appeal Request:

The fill valve on one of our tenant's toilet broke and we
were not informed. We are aware that this is a
once-in-ten years appeal.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

No Yes (circle one)

If yes, did the water enter the sewer system? Yes

If yes, has the leak been repaired? Yes

Who made the repair? Chris Fongellaz, our handyman

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Account: 181380

[2012-06-15 15:59:40 kathy]: NEW PAYMENT PLAN \$117.00 FOR JUNE, JULY, 2012 ***PAID***
[2012-08-21 14:38:01 kathy]: NEW PAYMENT PLAN \$132.00 x 3 , AUG, SEPT, OCT. ***PAID***
[2012-11-19 16:27:24 ann]: NEW PAYMENT PLAN - \$125.00 11/19/12, 12/21/12 AND 1/21/13 ***PAID***
[2013-03-26 10:35:39 ann]: NEW PAYMENT PLAN - \$129.00 FEB 25TH, MARCH 25 AND APRIL 25TH ***PAID***
[2013-06-05 14:24:52 ann]: NEW PAYMENT PLAN - \$196.00 ON THE 25TH OF JUNE AND JULY ***PAID***
[2013-08-27 16:56:34 kathy]: NEW PAYMENT PLAN \$187.00 X 3 AUG, SEPT & OCT 2013 ***PAID***
[2013-12-10 15:41:19 sjuneau]: NEW PAYMENT PLAN \$215 X 3 DEC, JAN, & FEB
[2014-09-22 16:55:09 sjuneau]: NEW PAYMENT PLAN \$75.90 END OF MONTH SEP. OCT. & NOV. 2014 ***PAID***
[2015-02-12 14:43:47 sjuneau]: NEW PAYMENT PLAN - \$124.59 END OF FEBRUARY, MARCH & APRIL. ***PAID***
[2015-05-01 15:42:46 sjuneau]: NEW PAYMENT PLAN - \$181.25 END OF APRIL, MAY AND JUNE. ***PAID***
[2015-07-31 11:38:35 sjuneau]: NEW PAYMENT PLAN - \$134.56 END OF JULY, AUGUST & SEPTEMBER ***PAID***
[2015-10-23 13:58:45 sjuneau]: NEW PAYMENT PLAN - \$113.59 END OF OCTOBER, NOVEMBER & DECEMBER.
[2016-02-04 15:34:56 karenb]: NEW PAYMENT PLAN - \$104.00 2/4/16, END OF MARCH, END OF APRIL
[2016-05-03 16:57:48 karenb]: NEW PAYMENT PLAN - \$93 END OF MAY, JUNE AND JULY
[2016-08-02 16:17:31 sjuneau]: NEW PAYMENT PLAN - \$85.62 END OF AUGUST, SEPTEMBER & OCTOBER.
[2017-01-06 13:25:09 karenb]: NEW PAYMENT PLAN - \$164.52 FEBRUARY, MARCH & APRIL
[2017-05-23 13:56:45 karenb]: NEW PAYMENT PLAN - \$107.96 END OF MAY, JUNE & JULY
[2017-10-23 10:03:27 karenb]: WILL MAKE PAYMENT 11/1/17
[2017-11-21 11:12:40 karenb]: \$103.40 END OF NOV, DEC, JAN
[2018-01-30 12:17:44 sjuneau]: \$153.53 END OF JANUARY, FEBRUARY & MARCH
[2018-05-03 15:47:26 sjuneau]: \$93.61 END APRIL, MAY & JUNE
[2018-08-27 15:19:14 sjuneau]: \$176.3 END OF AUGUST, SEPTEMBER & OCTOBER
[2018-10-10 16:56:55 karenb]: 157 UNITS ON OCTOBER INVOICE. MAILED HIGH USAGE LETTER AND CALLED HOMEOWNER.
[2018-11-05 09:56:02 karenb]: TOILET FOUND RUNNING CONSTANTLY. TENANT DID NOT TELL THEM. FILING APPEAL.
[2018-11-29 14:05:36 karenb]: READ ON 11/8/18 1496 AND 11/28/18 1502. 6 UNITS/20 DAYS = .3/DAY. USAGE BACK TO NORMAL. UAB FORM SENT TO DECEMBER UAB.

See back of receipt for your chance
to win \$1000 ID #:7M5BM2T73QT



603-332-4300 Mgr: BRIAN MALO
116 FARMINGTON RD
ROCHESTER NH 03867

ST# 02330 OP# 008844 TE# 12 TR# 00152
FILL VALVE 074930652802 7.87 N
SUBTOTAL 7.87
TOTAL 7.87
DEBIT TEND 7.87
CHANGE DUE 0.00

EFT DEBIT PAY FROM PRIMARY
7.87 TOTAL PURCHASE
Debit- 4906 I 0 REF # 830500422083
NETWORK ID. 0076 APPR CODE 282241
Debit
AID A0000000042203
TC 36F05411CE9CEBBF
*NO SIGNATURE REQUIRED
TERMINAL # SC011638

11/01/18 08:05:00

ITEMS SOLD 1

TC# 0542 2542 1424 8718 0071



WATCH | **OVER 6,000**
FOR FREE | **MOVIES & TV**

Only at Vudu.com/WatchFree



11/01/18 08:05:06





City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14012309	181380	10/23/2018	11/26/2018	182.11	.00	1,931.10
Amount Due						\$2,113.21

181380
HARMEN JANICE &
SCHROEDER JAMES & CHERYL
29 GROVE ST #4
ROCHESTER, NH 03868

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042019814012309200002113215

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
HARMEN JANICE &			29 GROVE ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14012309	181380		11/26/2018		10/23/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	10/10/2018	07/09/2018	1447	1290	157	871.35
RES SEWER					157	1,059.75
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
176.30	10/09/2018	182.11	.00	1,931.10	\$2,113.21	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

11/29/2018 14:04
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P
|ubcnsinq

Account Number	Service	Customer # Name	Mfr Meter Number	Parcel By	Cd	Read Date	Time	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
181380		34038	HARMEN JANICE &	010300740000							29 GROVE ST				Active
100	1 RES WATER	SENS69890732			A	10/10/2018		14012309		1,447	157	0	871.35	1,931.10	
100	1 RES WATER	SENS69890732			A	07/09/2018		14004522		1,290	43	0	238.65	528.90	
100	1 RES WATER	SENS69890732			A	04/06/2018		13996696		1,247	23	0	125.72	279.26	
100	1 RES WATER	SENS69890732			A	01/01/2018		13989062		1,224	30	0	158.70	354.30	
100	1 RES WATER	SENS69890732			A	10/04/2017		13981406		1,194	26	0	137.54	307.06	
100	1 RES WATER	SENS69890732			A	07/05/2017		13973756		1,168	26	0	137.54	307.06	
100	1 RES WATER	SENS69890732			A	04/03/2017		13966077		1,142	27	0	142.83	318.87	
100	1 RES WATER	SENS69890732			A	01/06/2017		13958566		1,115	26	0	130.02	295.16	
100	1 RES WATER	SENS69890732			A	10/06/2016		13951048		1,089	29	0	139.49	320.45	
100	1 RES WATER	SENS69890732			A	07/07/2016		13943511		1,060	23	0	110.63	254.15	
100	1 RES WATER	SENS69890732			A	04/13/2016		13935939		1,037	25	0	120.25	276.25	
100	1 RES WATER	SENS69890732			A	10/02/2015		13928532		1,012	28	0	134.68	309.40	
100	1 RES WATER	SENS69890732			A	07/07/2015		13921144		984	31	0	144.86	338.30	
100	1 RES WATER	SENS69890732			A	04/02/2015		13913699		953	37	0	172.79	403.67	
100	1 RES WATER	SENS69890732			A	01/05/2015		13906194		916	38	0	177.46	414.58	
100	1 RES WATER	SENS69890732			A	10/06/2014		13898846		878	34	0	158.78	370.94	
100	1 RES WATER	SENS69890732			A	07/03/2014		13891448		844	39	0	182.13	425.49	
100	1 RES WATER	SENS69890732			A	04/03/2014		13884028		805	34	0	158.78	370.94	
100	1 RES WATER	SENS69890732			A	01/09/2014		13876585		771	25	0	115.70	271.70	
100	1 RES WATER	SENS69890732			A	10/16/2013		13869294		746	20	0	92.00	216.80	
100	1 RES WATER	SENS69890732			A	07/16/2013		13861950		726	59	0	271.40	639.56	
100	1 RES WATER	SENS69890732			A	04/04/2013		13854570		667	51	0	234.60	552.84	
100	1 RES WATER	SENS69890732			A	01/09/2013		13847141		616	36	0	165.60	390.24	
100	1 RES WATER	SENS69890732			A	10/17/2012		13839879		580	36	0	163.50	385.67	
100	1 RES WATER	SENS69890732			A	07/17/2012		13832559		544	35	0	157.15	371.00	
100	1 RES WATER	SENS69890732			A	04/13/2012		13825223		509	37	0	166.13	392.20	
100	1 RES WATER	SENS69890732			A	01/19/2012		13817838		472	33	0	148.17	349.80	
100	1 RES WATER	SENS69890732			A	10/18/2011		13810380		439	39	0	175.11	413.40	
100	1 RES WATER	SENS69890732			A	07/13/2011		13795973		400	41	0	182.50	431.74	
100	1 RES WATER	SENS69890732			A	04/18/2011		13788647		359	33	0	141.57	337.92	
100	1 RES WATER	SENS69890732			A	01/20/2011		13781472		326	39	0	167.31	399.36	
100	1 RES WATER	SENS69890732			A	10/18/2010		13774224		244	43	0	184.47	440.32	
100	1 RES WATER	SENS69890732			A	07/16/2010		13766973		198	46	0	197.34	471.04	
100	1 RES WATER	SENS69890732			A	04/13/2010		13759692		160	38	0	159.86	385.96	
100	1 RES WATER	SENS69890732			A	01/07/2010		13752554		127	33	0	138.27	334.62	
100	1 RES WATER	SENS69890732			A	10/14/2009		13745327		103	24	0	100.56	243.36	
100	1 RES WATER	SENS69890732			A	07/02/2009		13738041		72	31	0	129.89	314.34	
100	1 RES WATER	SENS69890732			I	04/16/2009		13730799		45	27	0	109.19	258.26	
100	1 RES WATER	NEPT31456306			A	01/29/2009		13723667		2,318	45	13	234.32	553.90	
100	1 RES WATER	NEPT31456306			A	10/06/2009		13716429		2,305	13	0	153.52	362.90	
100	1 RES WATER	NEPT31456306			A	10/07/2008				2,267	27	0	109.08	257.85	

** END OF REPORT - Generated by Karen Bonneau **

12/04/2018 10:15
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 1
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
510001	406102	TRANSFER FROM CIP	0	0	-4,030.25	.00	.00	4,030.25	100.0%
510001	406105	XFER FROM RET EARNIN	-3,020,368	-3,202,368	.00	.00	.00	-3,202,368.00	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-13,573.11	.00	.00	-11,426.89	54.3%*
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-28,271.65	.00	.00	-21,728.35	56.5%*
510001	406601	USER FEES	-3,800,000	-3,800,000	-1,178,083.94	.00	.00	-2,621,916.06	31.0%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-4,180.27	.00	.00	-7,819.73	34.8%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	-1,230.00	.00	.00	-22,770.00	5.1%*
510001	406605	STUB FEES	0	0	-7,336.00	.00	.00	7,336.00	100.0%
510001	406826	HOMEOWNER FINANCE RE	-3,500	-3,500	-6,237.52	.00	.00	2,737.52	178.2%
TOTAL WATER WORKS REVENUE			-6,937,368	-7,119,368	-1,245,442.74	.00	.00	-5,873,925.26	17.5%
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	630,588	630,588	245,997.24	.00	.00	384,590.76	39.0%
51601057	511099	SALARIES - ADJUSTM	3,126	3,126	.00	.00	.00	3,126.00	.0%
51601057	513001	OVERTIME - REGULAR	45,000	45,000	18,625.69	.00	.00	26,374.31	41.4%
51601057	515001	ON CALL	4,497	4,497	1,621.37	.00	.00	2,875.63	36.1%
51601057	516000	LONGEVITY	3,082	3,082	2,667.51	.00	.00	414.49	86.6%
51601057	519000	TRAVEL ALLOWANCE	500	500	.00	.00	.00	500.00	.0%
51601057	521100	HEALTH INSURANCE	132,223	132,223	55,206.58	.00	11.00	77,005.42	41.8%
51601057	521200	DENTAL INSURANCE	2,603	2,603	1,224.44	.00	.00	1,378.56	47.0%
51601057	521200	11539 DENTAL	-42	-42	.00	.00	.00	-42.00	.0%*
51601057	521300	LIFE INSURANCE	1,069	1,069	435.66	.00	.00	633.34	40.8%
51601057	522000	SOCIAL SECURITY CO	49,351	49,351	19,231.59	.00	.00	30,119.41	39.0%
51601057	523000	RETIRE CONTRIBUTIO	77,754	77,754	30,740.19	.00	.00	47,013.81	39.5%
51601057	526000	WORKERS' COMPENSAT	29,747	29,747	29,752.00	.00	.00	-5.00	100.0%*
51601057	528001	DISABILITY INSURAN	6,434	6,434	2,433.92	.00	.00	4,000.08	37.8%
51601057	532001	STAFF DEVELOPMENT	4,080	4,080	1,443.72	.00	179.74	2,456.54	39.8%
51601057	532200	CONTRACTED SERVICE	0	0	516.75	.00	2,100.00	-2,616.75	100.0%*
51601057	533000	OTHER PROF SERVICE	6,065	6,065	1,728.61	.00	2,386.18	1,950.21	67.8%
51601057	533000	18572 AUG 2018 GOB	0	0	3,703.11	.00	.00	-3,703.11	100.0%*
51601057	533001	AUDIT	4,140	4,140	3,162.50	.00	977.50	.00	100.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	6,415.46	.00	1,034.54	4,350.00	63.1%

12/04/2018 10:15
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 2
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	533004	MEDICAL SERVICES	500	500	158.33	.00	341.67	.00	100.0%
51601057	534003	SOFTWARE MAINTENAN	31,925	31,925	21,203.36	.00	1,637.44	9,084.20	71.5%
51601057	541100	WATER & SEWERAGE	7,800	7,800	5,918.49	.00	11,881.51	-10,000.00	228.2%*
51601057	542300	CUSTODIAL SERVICES	2,200	2,200	717.75	.00	.00	1,482.25	32.6%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	158.33	.00	33.33	808.34	19.2%
51601057	543002	EQUIPMENT MAINTENA	1,412	1,412	1,357.00	.00	.00	55.00	96.1%
51601057	544200	RENTAL OF EQUIPMEN	410	410	.00	.00	300.00	110.00	73.2%
51601057	544500	LEASE COPIER/PRINT	1,675	1,675	784.39	.00	.00	890.61	46.8%
51601057	552001	FLEET INSURANCE	3,972	3,972	3,949.00	.00	.00	23.00	99.4%
51601057	552003	GENERAL LIABILITY	5,444	5,444	5,413.00	.00	.00	31.00	99.4%
51601057	553400	POSTAGE FEES	400	400	60.31	.00	1.63	338.06	15.5%
51601057	554000	ADVERTISING	1,400	1,400	313.00	.00	.00	1,087.00	22.4%
51601057	555000	PRINTING AND BINDI	1,000	1,000	.00	.00	59.50	940.50	6.0%
51601057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	375	202.19	.00	150.77	22.04	94.1%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	1,290.85	.00	133.86	1,626.29	46.7%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	4,436.83	.00	505.61	4,057.56	54.9%
51601057	561010	CLOTHING	6,100	6,100	2,130.09	.00	1,335.31	2,634.60	56.8%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	2,423.06	.00	714.43	1,862.51	62.7%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,800.00	.00	.00	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	802.69	.00	404.91	2,417.40	33.3%
51601057	562600	VEHICLE FUEL	21,420	21,420	5,757.29	.00	.00	15,662.71	26.9%
51601057	573401	ADMIN EQUIPMENT	2,435	2,435	304.12	.00	262.00	1,868.88	23.2%
51601057	573900	OTHER EQUIPMENT	7,000	7,000	1,457.57	.00	.00	5,542.43	20.8%
51601057	575100	INVENTORY PURCHASE	124,000	124,000	68,215.84	.00	32,737.66	23,046.50	81.4%
51601057	581000	DUES AND FEES	1,910	1,910	.00	.00	81.67	1,828.33	4.3%
51601057	583000	INTEREST EXPENSE	706,222	686,222	258,419.23	.00	.00	427,802.77	37.7%
51601057	584000	CONTINGENCY	20,000	20,000	.00	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	1,917.62	.00	114.67	717.71	73.9%
51601057	589031	LIEN DISCHARGE FEE	600	600	198.00	.00	202.00	200.00	66.7%
51601057	591000	REDEMPTION OF PRIN	1,882,491	1,882,491	213,244.89	.00	37,500.00	1,631,746.11	13.3%
51601057	592001	DEPRECIATION	1,380,000	1,380,000	.00	.00	.00	1,380,000.00	.0%
51601057	593002	TRANS TO CAPITAL P	410,000	612,000	612,000.00	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	6,250.00	.00	.00	18,750.00	25.0%
TOTAL WATER WORKS EXPENSE			5,692,634	5,874,634	1,651,289.57	.00	95,086.93	4,128,257.50	29.7%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	295,859	295,859	124,945.63	.00	.00	170,913.37	42.2%

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51601073	513001	OVERTIME - REGULAR	18,000	18,000	16,074.46	.00	.00	1,925.54	89.3%
51601073	515001	ON CALL	16,285	16,285	6,912.50	.00	.00	9,372.50	42.4%
51601073	516000	LONGEVITY	1,600	1,600	600.00	.00	.00	1,000.00	37.5%
51601073	521100	HEALTH INSURANCE	86,319	86,319	32,422.52	.00	5.50	53,890.98	37.6%
51601073	521200	DENTAL INSURANCE	1,500	1,500	740.72	.00	.00	759.28	49.4%
51601073	521300	LIFE INSURANCE	526	526	205.90	.00	.00	320.10	39.1%
51601073	522000	SOCIAL SECURITY CO	23,124	23,124	10,465.70	.00	.00	12,658.30	45.3%
51601073	523000	RETIREMENT CONTRIB	35,903	35,903	16,116.38	.00	.00	19,786.62	44.9%
51601073	526000	WORKERS' COMPENSAT	6,209	6,209	6,210.00	.00	.00	-1.00	100.0%*
51601073	528001	DISABILITY INSURAN	3,179	3,179	1,310.52	.00	.00	1,868.48	41.2%
51601073	532001	STAFF DEVELOPMENT	1,750	1,750	590.00	.00	50.00	1,110.00	36.6%
51601073	533000	OTHER PROF SERVICE	11,500	11,500	7,000.00	.00	4,500.00	.00	100.0%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	3,617.71	.00	1,382.29	5,000.00	50.0%
51601073	533006	LABORATORY SERVICE	26,732	26,732	6,418.82	.00	7,376.18	12,937.00	51.6%
51601073	541901	HVAC SERVICE CONTR	6,061	6,061	3,030.50	.00	3,030.50	.00	100.0%
51601073	543000	REPAIR AND MAINTEN	73,189	73,189	9,348.86	.00	6,401.00	57,439.14	21.5%
51601073	543002	EQUIPMENT MAINTENA	71,359	71,359	4,819.47	.00	28,327.00	38,212.53	46.5%
51601073	544500	LEASE COPIER/PRINT	568	568	1,141.05	.00	.00	-573.05	200.9%*
51601073	552002	PROPERTY INSURANCE	7,226	7,226	7,185.00	.00	.00	41.00	99.4%
51601073	553000	COMMUNICATIONS	12,996	12,996	4,196.35	.00	4,223.24	4,576.41	64.8%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	784.69	.00	.00	215.31	78.5%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	976.41	.00	164.80	458.79	71.3%
51601073	561009	TRAINING MATERIALS	1,000	1,000	.00	.00	.00	1,000.00	.0%
51601073	561010	CLOTHING	5,850	5,850	1,516.12	.00	1,049.49	3,284.39	43.9%
51601073	561015	SAFETY EQUIPMENT &	4,000	4,000	321.03	.00	242.00	3,436.97	14.1%
51601073	561031	CHEMICALS	192,592	192,592	53,548.88	.00	19,479.95	119,563.17	37.9%
51601073	561037	LABORATORY SUPPLIE	8,993	8,993	1,387.14	.00	1,977.26	5,628.60	37.4%
51601073	561040	EQUIPMENT REPAIR S	35,000	35,000	6,375.70	.00	1,552.70	27,071.60	22.7%
51601073	562200	ELECTRICITY	126,000	126,000	53,848.60	.00	71,295.08	856.32	99.3%
51601073	562400	HEATING FUEL	28,000	28,000	.00	.00	15,000.00	13,000.00	53.6%
51601073	573900	OTHER EQUIPMENT	39,024	39,024	.00	.00	.00	39,024.00	.0%
51601073	589030	PROP TAX TO OTH CO	30,175	30,175	510.00	.00	19,944.00	9,721.00	67.8%
TOTAL WATER TREATMENT PLANT			1,183,119	1,183,119	382,620.66	.00	186,000.99	614,497.35	48.1%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	34,098	34,098	13,970.52	.00	.00	20,127.48	41.0%
51601570	513001	OVERTIME - REGULAR	0	0	35.38	.00	.00	-35.38	100.0%*
51601570	516000	LONGEVITY	263	263	119.37	.00	.00	143.63	45.4%
51601570	521100	HEALTH INSURANCE	9,893	9,893	3,871.94	.00	.00	6,021.06	39.1%
51601570	521200	DENTAL INSURANCE	220	220	90.05	.00	.00	129.95	40.9%

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51601570	521300	LIFE INSURANCE	59	59	22.31	.00	.00	36.69	37.8%
51601570	522000	SOCIAL SECURITY CO	2,517	2,517	1,031.14	.00	.00	1,485.86	41.0%
51601570	523000	RETIREMENT CONTRIB	3,909	3,909	1,553.36	.00	.00	2,355.64	39.7%
51601570	526000	WORKERS' COMPENSAT	77	77	77.00	.00	.00	.00	100.0%
51601570	528001	DISABILITY INSURAN	363	363	142.66	.00	.00	220.34	39.3%
51601570	543000	REPAIR AND MAINTEN	1,250	1,250	1,243.00	.00	.00	7.00	99.4%
51601570	544500	LEASE COPIER/PRINT	0	0	627.84	.00	.00	-627.84	100.0%*
51601570	553400	POSTAGE FEES	8,256	8,256	3,441.31	.00	145.00	4,669.69	43.4%
51601570	555000	PRINTING AND BINDI	410	410	.00	.00	.00	410.00	.0%
51601570	561003	OFFICE SUPPLIES	300	300	128.75	.00	.00	171.25	42.9%
TOTAL WATER REVENUE OFFICE			61,615	61,615	26,354.63	.00	145.00	35,115.37	43.0%
TOTAL WATER ENTERPRISE FUND			0	0	814,822.12	.00	281,232.92	-1,096,055.04	100.0%
TOTAL REVENUES			-6,937,368	-7,119,368	-1,245,442.74	.00	.00	-5,873,925.26	
TOTAL EXPENSES			6,937,368	7,119,368	2,060,264.86	.00	281,232.92	4,777,870.22	
GRAND TOTAL			0	0	814,822.12	.00	281,232.92	-1,096,055.04	100.0%

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5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
520001	406102	TRANSFER FROM CIP	0	0	-17,760.00	.00	.00	17,760.00	100.0%
520001	406105	XFER FROM RET EARNIN	-3,463,377	-3,523,377	.00	.00	.00	-3,523,377.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-25,983.48	.00	.00	21,983.48	649.6%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	-4,101.96	.00	.00	-11,947.04	25.6%*
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	.00	.00	.00	-10,000.00	.0%*
520001	406601	USER FEES	-4,700,000	-4,700,000	-1,233,829.44	.00	.00	-3,466,170.56	26.3%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-4,320.93	.00	.00	-7,679.07	36.0%*
520001	406607	IMPACT FEES	-14,000	-14,000	-12,600.00	.00	.00	-1,400.00	90.0%*
520001	406701	SEPTIC DISPOSAL PERM	-125,000	-125,000	-60,365.00	.00	.00	-64,635.00	48.3%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-3,575.94	.00	.00	-6,424.06	35.8%*
520001	406826	HOMEOWNER FINANCE RE	-15,000	-15,000	-22,593.48	.00	.00	7,593.48	150.6%
TOTAL SEWER WORKS REVENUE			-8,371,926	-8,431,926	-1,387,630.23	.00	.00	-7,044,295.77	16.5%
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-285,618	-285,618	-13,358.00	.00	.00	-272,260.00	4.7%*
520002	406307	STATE AID GRANT C-77	-5,419	-5,419	-7,291.00	.00	.00	1,872.00	134.5%
520002	406308	STATE AID GRANT C-77	-8,660	-8,660	-2,416.00	.00	.00	-6,244.00	27.9%*
520002	406309	STATE AID GRANT C-83	-27,786	-27,786	.00	.00	.00	-27,786.00	.0%*
520002	406310	STATE AID GRANT C-83	-9,695	-9,695	-4,514.00	.00	.00	-5,181.00	46.6%*
520002	406311	STATE AID GRANT C-83	-20,027	-20,027	-10,478.00	.00	.00	-9,549.00	52.3%*
520002	406312	STATE AID GRANT C-85	-30,674	-30,674	.00	.00	.00	-30,674.00	.0%*
TOTAL SEWER WORKS REVENUE			-387,879	-387,879	-38,057.00	.00	.00	-349,822.00	9.8%
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	427,250	427,250	171,170.74	.00	.00	256,079.26	40.1%
52602057	511099	SALARIES - ADJUSTM	3,126	3,126	.00	.00	.00	3,126.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	6,322.21	.00	.00	1,777.79	78.1%
52602057	515001	ON CALL	4,497	4,497	1,621.37	.00	.00	2,875.63	36.1%

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52602057	516000	LONGEVITY	1,982	1,982	1,567.51	.00	.00	414.49	79.1%
52602057	519000	TRAVEL ALLOWANCE	500	500	.00	.00	.00	500.00	.0%
52602057	521100	HEALTH INSURANCE	79,709	79,709	33,799.05	.00	5.50	45,904.45	42.4%
52602057	521200	DENTAL INSURANCE	1,370	1,370	659.08	.00	.00	710.92	48.1%
52602057	521300	LIFE INSURANCE	713	713	307.75	.00	.00	405.25	43.2%
52602057	522000	SOCIAL SECURITY CO	32,182	32,182	13,082.27	.00	.00	19,099.73	40.7%
52602057	523000	RETIRE CONTRIBUTIO	50,290	50,290	20,699.57	.00	.00	29,590.43	41.2%
52602057	525000	UNEMPLOYMENT COMPE	0	0	23.60	.00	.00	-23.60	100.0%*
52602057	526000	WORKERS' COMPENSAT	17,827	17,827	17,830.00	.00	.00	-3.00	100.0%*
52602057	528001	DISABILITY INSURAN	4,255	4,255	1,645.33	.00	.00	2,609.67	38.7%
52602057	532001	STAFF DEVELOPMENT	3,100	3,100	1,163.75	.00	179.77	1,756.48	43.3%
52602057	532200	CONTRACTED SERVICE	0	0	516.75	.00	2,100.00	-2,616.75	100.0%*
52602057	533000	OTHER PROF SERVICE	9,125	9,125	1,753.64	.00	1,179.66	6,191.70	32.1%
52602057	533000	18572 AUG 2018 GOB	0	0	21,391.27	.00	.00	-21,391.27	100.0%*
52602057	533001	AUDIT	4,140	4,140	3,162.50	.00	977.50	.00	100.0%
52602057	533002	ENGINEERING SERVIC	1,000	1,000	.00	.00	.00	1,000.00	.0%
52602057	533004	MEDICAL SERVICES	500	500	32.34	.00	467.66	.00	100.0%
52602057	534003	SOFTWARE MAINTENAN	25,945	25,945	22,122.35	.00	1,637.44	2,185.21	91.6%
52602057	542300	CUSTODIAL SERVICES	2,200	2,200	717.75	.00	.00	1,482.25	32.6%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	.00	.00	.00	2,360.00	.0%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	158.34	.00	33.34	2,308.32	7.7%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	1,356.67	.00	.00	2,756.33	33.0%
52602057	544200	RENTAL OF EQUIPMEN	400	400	.00	.00	300.00	100.00	75.0%
52602057	544500	LEASE COPIER/PRINT	1,675	1,675	1,787.91	.00	.00	-112.91	106.7%*
52602057	552001	FLEET INSURANCE	8,980	8,980	8,929.00	.00	.00	51.00	99.4%
52602057	552002	PROPERTY INSURANCE	5,648	5,648	5,616.00	.00	.00	32.00	99.4%
52602057	552003	GENERAL LIABILITY	5,177	5,177	5,147.00	.00	.00	30.00	99.4%
52602057	553400	POSTAGE FEES	500	500	30.59	.00	.00	469.41	6.1%
52602057	554000	ADVERTISING	800	800	.00	.00	.00	800.00	.0%
52602057	555000	PRINTING AND BINDI	1,639	1,639	.00	.00	60.50	1,578.50	3.7%
52602057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
52602057	558000	TRAVEL	875	875	208.20	.00	144.75	522.05	40.3%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	1,270.82	.00	133.85	1,943.33	42.0%
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	12,181.07	.00	600.40	718.53	94.7%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,650	5,650	993.49	.00	604.38	4,052.13	28.3%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	2,436.20	.00	713.44	2,750.36	53.4%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	1,650.00	.00	.00	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	600.00	.00	.00	.00	100.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	2,655.61	.00	70.79	3,273.60	45.4%
52602057	562600	VEHICLE FUEL	41,000	41,000	13,903.40	.00	.00	27,096.60	33.9%
52602057	573401	ADMIN EQUIPMENT	1,818	1,818	775.94	.00	261.10	780.96	57.0%

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52602057	573900	OTHER EQUIPMENT	8,000	8,000	1,247.50	.00	.00	6,752.50	15.6%
52602057	575100	INVENTORY PURCHASE	12,000	12,000	2,251.55	.00	3,248.45	6,500.00	45.8%
52602057	581000	DUES AND FEES	1,290	1,290	175.00	.00	81.66	1,033.34	19.9%
52602057	583000	INTEREST EXPENSE	882,593	862,593	306,704.58	.00	.00	555,888.42	35.6%
52602057	584000	CONTINGENCY	15,000	15,000	.00	.00	.00	15,000.00	.0%
52602057	589001	STATE PERMITS & FE	2,150	2,150	1,217.63	.00	256.66	675.71	68.6%
52602057	589034	ABATEMENTS/OVERLAY	0	0	4,406.00	.00	.00	-4,406.00	100.0%*
52602057	591000	REDEMPTION OF PRIN	2,954,033	2,954,033	1,237,695.05	.00	.00	1,716,337.95	41.9%
52602057	593002	TRANS TO CAPITAL P	406,500	486,500	486,500.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	6,250.00	.00	.00	18,750.00	25.0%
TOTAL SEWER WORKS EXPENSE			5,107,442	5,167,442	2,431,236.38	.00	13,056.85	2,723,148.77	47.3%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	450,043	450,043	180,222.50	.00	.00	269,820.50	40.0%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	13,683.27	.00	.00	18,816.73	42.1%
52602074	515001	ON CALL	29,438	29,438	12,433.54	.00	.00	17,004.46	42.2%
52602074	516000	LONGEVITY	2,500	2,500	400.00	.00	.00	2,100.00	16.0%
52602074	521100	HEALTH INSURANCE	80,535	80,535	30,655.27	.00	11.00	49,868.73	38.1%
52602074	521200	DENTAL INSURANCE	2,136	2,136	959.87	.00	.00	1,176.13	44.9%
52602074	521300	LIFE INSURANCE	638	638	291.72	.00	.00	346.28	45.7%
52602074	522000	SOCIAL SECURITY CO	37,307	37,307	15,124.03	.00	.00	22,182.97	40.5%
52602074	523000	RETIREMENT CONTRIB	55,202	55,202	22,112.05	.00	.00	33,089.95	40.1%
52602074	526000	WORKERS' COMPENSAT	5,320	5,320	5,321.00	.00	.00	-1.00	100.0%*
52602074	528001	DISABILITY INSURAN	3,927	3,927	1,507.83	.00	.00	2,419.17	38.4%
52602074	532001	STAFF DEVELOPMENT	3,240	3,240	.00	.00	410.00	2,830.00	12.7%
52602074	533000	OTHER PROF SERVICE	121,650	121,650	7,047.72	.00	40,600.09	74,002.19	39.2%
52602074	533006	LABORATORY SERVICE	109,258	109,258	17,976.51	.00	27,207.97	64,073.52	41.4%
52602074	534009	INDUSTRIAL PRETREA	32,839	32,839	4,467.18	.00	10,972.82	17,399.00	47.0%
52602074	541901	HVAC SERVICE CONTR	18,824	18,824	9,412.00	.00	9,412.00	.00	100.0%
52602074	543000	REPAIR AND MAINTEN	96,370	96,370	7,937.79	.00	8,940.00	79,492.21	17.5%
52602074	543002	EQUIPMENT MAINTENA	150,459	150,459	51,171.80	.00	30,792.15	68,495.05	54.5%
52602074	544500	LEASE COPIER/PRINT	1,540	1,540	780.12	.00	.00	759.88	50.7%
52602074	552002	PROPERTY INSURANCE	5,283	5,283	5,253.00	.00	.00	30.00	99.4%
52602074	553000	COMMUNICATION	13,425	13,425	4,023.49	.00	1,998.90	7,402.61	44.9%
52602074	559000	MISC PURCHASED SER	8,000	8,000	8,000.00	.00	.00	.00	100.0%
52602074	561001	JANITORIAL SUPPLIE	1,600	1,600	295.96	.00	.00	1,304.04	18.5%
52602074	561002	BUILDING MAINT SUP	7,750	7,750	1,238.07	.00	100.00	6,411.93	17.3%
52602074	561010	CLOTHING	9,000	9,000	1,632.81	.00	914.50	6,452.69	28.3%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	1,981.74	.00	.00	4,218.26	32.0%
52602074	561031	CHEMICAL	345,616	345,616	40,954.84	.00	25,131.34	279,529.82	19.1%

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CITY OF ROCHESTER
YTD BUDGET REPORT

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FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602074	561037	LABORATORY SUPPLIE	30,423	30,423	5,986.44	.00	3,745.48	20,691.08	32.0%
52602074	561040	EQUIPMENT REPAIR S	89,800	89,800	26,451.74	.00	3,487.66	59,860.60	33.3%
52602074	562200	ELECTRICITY	375,000	375,000	134,917.49	.00	104,025.86	136,056.65	63.7%
52602074	562400	HEATING FUEL	43,000	43,000	1,485.38	.00	15,114.62	26,400.00	38.6%
52602074	573900	OTHER EQUIPMENT	21,700	21,700	.00	.00	1,111.20	20,588.80	5.1%
52602074	592001	DEPRECIATION	1,400,000	1,400,000	.00	.00	.00	1,400,000.00	.0%
TOTAL SEWER TREATMENT PLANT			3,590,523	3,590,523	613,725.16	.00	283,975.59	2,692,822.25	25.0%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	34,098	34,098	13,970.92	.00	.00	20,127.08	41.0%
52602470	513001	OVERTIME - REGULAR	0	0	35.41	.00	.00	-35.41	100.0%*
52602470	516000	LONGEVITY	263	263	119.38	.00	.00	143.62	45.4%
52602470	521100	HEALTH INSURANCE	9,898	9,898	3,872.31	.00	.00	6,025.69	39.1%
52602470	521200	DENTAL INSURANCE	223	223	90.11	.00	.00	132.89	40.4%
52602470	521300	LIFE INSURANCE	61	61	22.40	.00	.00	38.60	36.7%
52602470	522000	SOCIAL SECURITY CO	2,521	2,521	1,031.42	.00	.00	1,489.58	40.9%
52602470	523000	RETIREMENT CONTRIB	3,912	3,912	1,553.46	.00	.00	2,358.54	39.7%
52602470	526000	WORKERS' COMPENSAT	77	77	77.00	.00	.00	.00	100.0%
52602470	528001	DISABILITY INSURAN	367	367	142.80	.00	.00	224.20	38.9%
52602470	543000	REPAIR AND MAINTEN	1,250	1,250	1,243.00	.00	.00	7.00	99.4%
52602470	544500	LEASE COPIER/PRINT	0	0	503.89	.00	.00	-503.89	100.0%*
52602470	553400	POSTAGE FEES	8,520	8,520	3,441.31	.00	55.00	5,023.69	41.0%
52602470	555000	PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470	561003	OFFICE SUPPLIES	300	300	128.67	.00	.00	171.33	42.9%
TOTAL SEWER REVENUE OFFICE			61,840	61,840	26,232.08	.00	55.00	35,552.92	42.5%
TOTAL SEWER ENTERPRISE FUND			0	0	1,645,506.39	.00	297,087.44	-1,942,593.83	100.0%
TOTAL REVENUES			-8,759,805	-8,819,805	-1,425,687.23	.00	.00	-7,394,117.77	
TOTAL EXPENSES			8,759,805	8,819,805	3,071,193.62	.00	297,087.44	5,451,523.94	
GRAND TOTAL			0	0	1,645,506.39	.00	297,087.44	-1,942,593.83	100.0%

** END OF REPORT - Generated by Karen Bonneau **