



# *City of Rochester, New Hampshire*

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: October 2, 2018  
TO: Utility Advisory Board  
FROM: Lisa J. Clark – Utility Billing Office Supervisor  
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, October 9, 2018 at 5:30 P.M.** in the City Hall Council Conference Room.

### AGENDA

1. Call to Order
2. Acceptance of September 10, 2018 Minutes (Pages 3-5)
3. Tabled Appeals

3.1 Timothy J Chalifour (Pages 6-13)  
760 Portland St  
Rochester, NH 03868-8414  
RE: 760 Portland St

#### 4. Appeals

4.1 Paul & Denise Schweinsberg (Pages 14-21)  
5 Blair Dr  
Rochester, NH 03868-7063  
RE: 5 Blair Dr

4.2 Miranda Royer (Pages 22-28)  
17 Gagne St  
Rochester, NH 03867-2617  
RE: 17 Gagne St

4.3 Daniel Bilodeau (Pages 29-37)  
4 Blair Dr  
Rochester, NH 03868-7060  
RE: 4 Blair Dr

4.4 Karen Cofferen (Pages 38-44)  
96 A Trinity Cir  
Rochester, NH 03839  
RE: 96 A Trinity Cir

- 4.5 Neal Roberts (Pages 45-55)  
90 Big Bear Rd  
Rochester, NH 03868  
RE: 90 Big Bear Rd
- 4.6 Pierre & Laurette Beaulieu (Pages 56-63)  
47 Blair Dr  
Rochester, NH 038667  
RE: 47 Blair Dr
- 4.7 Marian L Veno (Pages 64-71)  
108 Maple St  
Rochester, NH 03867-2509  
RE: 108 Maple St
- 4.8 James Hand (Pages 72-78)  
13 Kendall st  
Rochester, NH 03867  
RE: 13 Kendall St
- 4.9 RAMA (Pages 79-86)  
72 Lafayette St  
Rochester, NH 03867-2624  
RE: 72 Lafayette St
- 4.10 Dale & Patricia Officer (Pages 87-96)  
PO Box 327  
Rochester, NH 03866-0327  
RE: 23 Temple Dr
- 5. Financials – Water & Sewer Revenue & Expense Reports (Pages 97-104)
- 6. Adjournment

**Utility Advisory Board  
September 10, 2018 5:30 P.M.  
City Hall Council Conference Room**

**MEMBERS PRESENT**

Shawn Libby, Chairman  
Joe Boudreau  
Eli Barnes  
Ralph Sanders

**OTHERS PRESENT**

Lisa Clark, Utility Billing Office Supervisor  
Beatrice Ball – 1 Leonard St  
Jeffrey Cole – 7 Gagne St

**MINUTES**

**1. Call to order:**

Chairman Libby called the meeting to order at 5:30 PM.

**2. Appeals –**

**2.1 1 Leonard St – Beatrice Ball**

The appellant was present for the meeting. The appellant was told by Elf's Landscaping to water her new lawn two times a day. She stated that as she plans to continue watering next year, she will be looking into the installation of a sewer deduct meter for next season. The usage will carry over into the November bill.

***Mr. Barnes made a motion to abate the above average sewer usage and any accrued interest on the August invoice and the upcoming November invoice. The motion was seconded by Mr. Sanders. The motion passed unanimously.***

**2.2 7 Gagne St – Jeffrey Cole**

The appellant was present for the meeting. The appellant stated that he inherited tenants when he purchased this duplex. He stated that he is a plumber and has checked the property and found no leaks. He also stated that the increased usage occurred after he gave his tenants notice to leave and then the consumption returned to normal. Mr. Boudreau discussed the once in 10 year abatement policy. The appellant stated he understood the policy.

***Mr. Boudreau made a motion based on the abatement policy to abate ½ of the above average use, or 39 units of water at \$216.45 and 39 units of sewer at \$216.45 for a total abatement of \$479.70 plus accrued interest. The motion stated that the decision letter and account would note that this is a once in ten year abatement. The motion was seconded by Mr. Sanders. The motion passed unanimously.***

**2.3            74 Winter St – SRJ Lou Holdings LLC**

The appellant was not present for the meeting. Ms. Clark notified the Board that the appellant had a family matter and could not make the meeting. The appellant requested the appeal be tabled to the October meeting so he could attend.

***Mr. Barnes made a motion to table the appeal until the October meeting. The motion was seconded by Mr. Sanders. The motion passed unanimously.***

**2.4            36 River St – James K Brennan**

The appellant was not present for the meeting. The appeal was for \$1.70 in interest. The appeal form stated that the owner did not receive his water bill.

***Chairman Libby made a motion to deny the appeal citing the ordinance. The motion was seconded by Mr. Barnes. The motion passed unanimously.***

**2.5            104A Trinity Cir – Julie Nicholson**

The appellant was not present for the meeting. The appeal is for above average sewer usage due to a spigot that had been running. The appellant had the spigot repaired and tightened. The usage will carry over into the October bill.

***Chairman Libby made a motion to abate the above average sewer usage on the July invoice and upcoming October invoice plus any accrued interest. The motion was seconded by Mr. Sanders. The motion passed unanimously.***

**2.6            52 Salmon Falls Rd – Heidi & Brodie Reilly**

The appellant was not present for the meeting. The appeal is for above average sewer usage due to filling a pool and watering a hydro seeded lawn. The usage will carry over into the October bill.

***Mr. Barnes made a motion to abate the above average sewer usage on the July invoice and upcoming October invoice plus any accrued interest. The motion was seconded by Chairman Libby. The motion passed unanimously.***

**2.7            25 Pierce Dr – Jason E Miller**

The appellant was not present for the meeting. The above average usage is due to watering a lawn. The water did not enter the sewer system. The usage was not enough to qualify for a water abatement as it did not meet the criteria in the policy.

***Chairman Libby made a motion to abate 37 units of sewer at \$249.75 plus accrued interest per the recommendation. Mr. Boudreau seconded the motion. The motion passed unanimously.***



**2.8            14 Liberty St – Susan C Shea**

The appellant was not present for the meeting. The above average usage is due to a frozen meter. The usage did not go into the sewer system.

*Mr. Barnes made a motion to abate 42 units of sewer at \$283.50 plus accrued interest. The motion was seconded by Chairman Libby. The motion passed unanimously.*

**3. Approval of August 13, 2018 Minutes**

*Mr. Barnes made a motion to accept the August 13, 2018 meeting minutes as presented. The motion was seconded by Mr. Boudreau. The motion passed unanimously.*

**4. Fee Discussion**

Ms. Clark presented the ordinance on service fees. Currently the minimum service charge per visit is \$30.00. Mr. Barnes suggested \$30.00 per visit, after the first half hour, \$30.00 for each additional half hour necessary to complete a service request. The board was in full agreement.

**5. Financials**

The committee reviewed the year to date reports as submitted.

**6. Adjournment:**

*Chairman Libby made a motion to adjourn at 6:31PM. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

*Minutes respectfully submitted by Karen Bonneau, Utility Billing Administrator*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 07/05/18

Customer Name: Timothy Chalifour

Account: 111640

Service Address: #760 Portland St.

Rochester NH 03868-5804

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

I recommend an abatement of 23 units of sewer on the June 2018 invoiced amount and 6 units of sewer on the September 2018 invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
  - a. Total invoiced usage (Jun: 37) (Sep: 20) 57 Units
  - b. Average usage of previous 3 years (14\*2) 28 Units
  - c. Estimated increase of Usage 29 Units

Value of 29 Units of Sewer at the current sewer rate of \$6.75 = \$195.75.

Total abatement = \$195.75 plus accrued interest.

Lisa J. Clark

Lisa J. Clark  
Utility Billing Office Supervisor

10/2/18

Date

---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: October 1, 2018  
SUBJECT: Timothy Chalifour  
PROPERTY: **760 Portland St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoices for the above location.

This appeal was tabled from the August 2018 meeting to capture usage on September 2018 invoice. The customer is filing an appeal for excess sewer usage due to a leak in the irrigation system. The water did not go into the sewer system and repairs have been made.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:

Received: 7/18/18

W/S

1. Date of Appeal: 7/5/18
2. Property Owner's Name: Timothy J Chalifour Account #: 111640
3. Billing Address: 760 Portland St.  
Rochester, NH 03868
4. Service Location: \_\_\_\_\_ Zip Code \_\_\_\_\_
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: 603-397-7080 Cell: \_\_\_\_\_
8. Email Address: TACHALIFOUR@gmail.com

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 3/5/18 to 6/12/18

10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.29 = \$ \_\_\_\_\_

b. How many units of sewer 23 x 6.52 = \$ 155.25

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ 155.25

11. Explanation of Appeal Request:

When we received our bill for Water & Sewer, noticed that bill was way higher even with the pool adjustment. Upon searching for a possible leak, I discovered a hose has been leaking in the front yard (goes to our irrigation system). Problem was fixed and I am asking for an adjustment on our sewer portion of the bill.

Thanks,

Tim Chalifour

\* would like consideration going into next bill as leak was fixed when into the next billing cycle.  
leak fixed 6/28/18

12. Do you dispute the meter reading used to determine your units of usage?

Yes (No) (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

(Yes) No (circle one)

If yes, did the water enter the sewer system? No - From yard

If yes, has the leak been repaired? yes

Who made the repair? myself - Replaced A gasket

Has proof of the repair been attached to this appeal form? No

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

We will have to pay half the bill now & half the bill next month - it will hurt.

**Please note:**

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



Account: 111640

[2016-09-26 14:32:03 sjuneau]: SEPTEMBER BILL RETURNED WITH FORWARDING ADDRESS OF 51 ESSEX ST, SANFORD ME 04073 - SENT TO ASSESSING

[2016-10-26 09:48:11 karenb]: FINAL BILL PROCESSED

[2017-06-13 13:30:26 karenb]: HOMEOWNER PUT IN PULL AND IS FILLING IT. 5,000G POOL. HE ALREADY STARTED FILLING IT; CHECKED METER WHILE ON PHONE AND READ WAS 02577515; HE WILL CALL WHEN HE IS FINISHED FILLING. END 026382.20

[2017-06-14 10:46:17 karenb]: POOL CREDIT 6 UNITS = \$39.12

[2018-05-29 11:55:54 karenb]: POOL CREDIT 10 UNITS = \$67.50 (323 - 333)

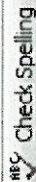
[2018-06-25 16:54:04 karenb]: OWNER CALLED IN DUE TO HIGH BILL. HE CHECKED THE METER. READ 345. (6 UNITS/13 DAYS = .46/DAY) HE STATED THAT THE NUMBERS WERE MOVING WHEN WATER WAS OFF. RECOMMENDED THAT HE HAVE A PLUMBER CHECK FOR LEAKS, ALSO CHECK TOILETS. HE ASKED WHAT HAPPENS IF HE CAN'T FIND ANYTHING. EXPLAINED METER TEST PROCESS.

[2018-06-29 14:36:09 sjuneau]: HAD A LEAK IN THE IRRIGATION SYSTEM THAT LEAKED OUT INTO THE LAWN - DID NOT ENTER THE SEWER SYSTEM. WANTED TO KNOW ABATEMENT PROCESS.

[2018-07-20 10:28:55 karenb]: GRABBED A READ TO VERIFY USAGE IS BACK TO NORMAL. READ OF 349 ON 7/19/18. .1/DAY USAGE IS BACK TO NORMAL. UAB FORM RECEIVED. SENT TO AUGUST UAB.

[2018-07-23 08:38:23 karenb]: CUSTOMER VERIFIED THAT HE JUST WANTED TO HAVE THE APPEAL HEARD IN THE AUGUST MEETING AS THE NEW READ SHOWS THAT THERE WILL NOT BE MUCH USAGE GOING INTO NEXT BILLING CYCLE.

[2018-08-16 10:54:53 sjuneau]: APPEAL WAS TABLED UNTIL OCTOBER UAB



Check Spelling

Display as HTML



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check  
and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14002017	111640	06/20/2018	07/23/2018	-0.01	.00	387.60
<b>Amount Due</b>						<b>\$387.61</b>

111640  
CHALIFOUR TIMOTHY J & AMANDA  
760 PORTLAND ST  
ROCHESTER, NH 03868-8414

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018014002017300000387613

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
CHALIFOUR TIMOTHY J & AMANDA			760 PORTLAND ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14002017	111640		07/23/2018		06/20/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	06/12/2018	03/05/2018	339	302	37	205.35
RES SEWER					37	249.75
POOL ADJ						-67.50
<b>Amount Due</b>			<b>\$387.61</b>			
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges		
168.19	04/20/2018	-0.01	.00	387.60		

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91  
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70  
CITY OF ROCHESTER WATER QUALITY REPORTS ONLINE AT:  
[WWW.ROCHESTERNH.NET/PUBLIC-WORKS/PAGES/WATER-QUALITY-REPORTS](http://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/PAGES/WATER-QUALITY-REPORTS)

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.





**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check  
and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14009825	111640	09/24/2018	10/29/2018	396.53	.00	246.00
<b>Amount Due</b>						<b>\$642.53</b>

111640  
CHALIFOUR TIMOTHY J & AMANDA  
760 PORTLAND ST  
ROCHESTER, NH 03868-8414

Please Note Address Correction Below:

Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042019814009825200000642538

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
CHALIFOUR TIMOTHY J & AMANDA			760 PORTLAND ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14009825	111640		10/29/2018		09/24/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/10/2018	06/12/2018	359	339	20	111.00
RES SEWER					20	135.00
<b>Last Payment Amt</b>			<b>Last Payment Date</b>	<b>Past Due</b>	<b>Other Current Charges</b>	<b>Current Charges</b>
168.19			04/20/2018	396.53	.00	246.00
<b>Amount Due</b>						<b>\$642.53</b>

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91  
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Remit payment to:

City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



10/01/2018 11:52  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

1  
P  
ubcnsinq

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
111640		46521	CHALIFOUR	TIMOTHY J & AMANDA	010700490000						760	PORTLAND ST			Active
100	-	1	RES WATER	SENS69992057	A	09/10/2018		14009825		359	20		111.00	246.00	
100	-	1	RES WATER	SENS69992057	A	06/12/2018		14002017		339	37		205.35	455.10	
100	-	1	RES WATER	SENS69992057	A	03/05/2018		13994218		302	14		75.43	167.92	
100	-	1	RES WATER	SENS69992057	A	12/08/2017		13986592		288	10		52.90	118.10	
100	-	1	RES WATER	SENS69992057	A	09/20/2017		13978918		278	15		79.35	177.15	
100	-	1	RES WATER	SENS69992057	A	06/14/2017		13971248		263	19		100.51	224.39	
100	-	1	RES WATER	SENS69992057	A	03/09/2017		13963606		244	10		52.90	118.10	
100	-	1	RES WATER	SENS69992057	A	12/07/2016		13956118		234	5		24.44	55.87	

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 08/30/18

Customer Name: Paul & Denise Schweinsberg

Account: 303701

Service Address: #5 Blair Dr

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

I recommend an abatement of 16 units of sewer on the August invoice and an abatement of sewer charges for any above average use on the November 2018 invoice.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The read for the August invoice was taken on 8/22/18. The usage will carry over into the November bill cycle.
3. The water did not go through the sewer system.
  - a. Total invoiced usage 26 Units
  - b. Average Consumption (3 years) 10 Units
  - c. Above Average 16 Units

Value of 16 Units of Sewer at the current sewer rate of \$6.75 = \$108.00.

Total abatement = \$108.00 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark  
Utility Billing Office Supervisor

10/2/18

Date

---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: October 1, 2018  
SUBJECT: Paul Schweinsberg  
PROPERTY: **5 Blair Dr**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for 16 units of sewer on the August invoice due to a dead sewer deduct meter. The water did not go into the sewer system. The sewer deduct meter was replaced.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only  
Received: 9/8/18

W/S

1. Date of Appeal: 8/30/18
2. Property Owner's Name: PAUL & DENISE Schweinsberg Account #: 303701
3. Billing Address: 5 BLAIR DRIVE  
Rochester, NH
4. Service Location: \_\_\_\_\_ Zip Code 03868
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: 612-719-0579 Cell: \_\_\_\_\_
8. Email Address: denise@VISI.com

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 5/18/18 to 8/22/18
10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.29 = \$ \_\_\_\_\_

b. How many units of sewer 16 x <sup>75</sup>6.52 = \$ 108<sup>00</sup>

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ 108<sup>00</sup>

11. Explanation of Appeal Request:

House has an irrigation System & a deduct  
meter. METER NOT Running or not hooked  
up correctly to irrigation System

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

unsure if meter is working accurately.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

***Please note:***

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***





**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14008397	303701	08/23/2018	09/26/2018	0.00	.00	319.80
<b>Amount Due</b>						<b>\$0.00</b>

303701  
SCHWEINSBERG PAUL & DENISE  
5 BLAIR DR  
ROCHESTER, NH 03868-7063

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042019814008397300000000000

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
SCHWEINSBERG PAUL & DENISE			5 BLAIR DR /			
Bill Number	Account Number		Past Due Date		Bill Date	
14008397	303701		09/26/2018		08/23/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/22/2018	05/17/2018	120	94	26	144.30
RES WATER	08/22/2018	05/18/2018	50	50		.00
RES SEWER					26	175.50
<b>Last Payment Amt</b>		<b>Last Payment Date</b>	<b>Past Due</b>	<b>Other Current Charges</b>	<b>Current Charges</b>	<b>Amount Due</b>
319.80		08/27/2018	0.00	.00	319.80	<b>\$0.00</b>

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91  
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account: 303701

[2017-05-12 13:32:01 karenb]: NEW HOME PER TARA 5/4/17. SET TO CLOSE 5/16; NEW OWNERS WILL BE PAUL AND DENISE SCHWEINSBERG.

[2017-12-01 14:48:58 karenb]: CUSTOMERS CAME IN AND STATED THAT THEY HAD A SEWER DEDUCT METER AND DID NOT NOTICE IT ON THEIR BILL. CONTACTED TARA ESTATES AND A S/D WAS ADDED 9/1/17 WHICH WE WERE NOT MADE AWARE OF. STARTING READ WAS 34 AND READ TODAY IS 50. PROCESSED BILL ADJUSTMENT FOR 16 UNITS OF SEWER AND ADDED DEDUCT METER TO ACCOUNT.

[2018-05-21 11:53:48 sjuneau]: NO READ ON SD , ENTERED SAME AS PRIOR AND CONTACTED TARA

[2018-08-29 13:28:24 karenb]: HOMEOWNER CAME IN DUE TO NO CREDIT FOR SEWER DEDUCT. EXPLAINED THAT READ IS SAME AS IN MAY. SHE HAD TARA CHECK HER METER AND THEY SAID IT WAS WORKING. SPOKE WITH HEATHER, SHE CONFIRMED THAT THEY TURNED ON THE HOSE AND THE METER REGISTERED USAGE. SHE WILL CHECK INTO POSSIBILITY THAT IRRIGATION IS NOT GOING THROUGH THE METER. HOMEOWNER WILL BE FILING AN APPEAL.

[2018-08-31 12:17:37 karenb]: UAB FORM RECEIVED AND SENT FOR OCTOBER UAB

[2018-09-28 11:02:31 karenb]: PER TARA, DEAD SEWER DEDUCT REPLACED 9/20/18



Check Spelling

Display as HTML



main meter

10/01/2018 12:37  
karenb

CITY OF ROCHESTER  
|UB Consumption History Report



1  
|P  
|ubensing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
303701	47270 SCHWEINSBERG PAUL & DENISE		022403090369		5 BLAIR DR	Active
100 -	1 RES WATER SENS74895979	A 08/22/2018	14008397	120	26	144.30 319.80
100 -	1 RES WATER SENS74895979	A 05/17/2018	14000498	94	10	55.50 123.00
100 -	1 RES WATER SENS74895979	A 02/20/2018	13992822	84	9	48.12 107.25
100 -	1 RES WATER SENS74895979	A 11/21/2017	13985175	75	35	185.15 413.35
100 -	1 RES WATER SENS74895979	A 08/21/2017	13977501	40	40	211.60 472.40

\*\* END OF REPORT - Generated by Karen Bonneau \*\*

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



SD meter



10/01/2018 12:42  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

1  
P  
ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
303701	47270	SCHWEINSBERG PAUL & DENISE	022403090369		5 BLAIR DR	Active
100 -	2 RES WATER	I 09/20/2018		50	0	.00
100 -	2 RES WATER	A 08/22/2018	14008397	50	0	319.80
100 -	2 RES WATER	O 05/18/2018	14000498	50	0	123.00
100 -	2 RES WATER	O 02/20/2018	13992822	50	0	107.25

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



# *City of Rochester, New Hampshire*

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/5/18

Customer Name: Miranda Royer

Account: 041680

Service Address: #17 Gagne St

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

**I recommend tabling this appeal until the meter test results are received.**

The above recommendation is based upon the following findings:

1. The appellant does dispute the meter readings.
2. The appellant is responsible for undetected water leaks on the property.
3. Meter read on 8/27/18 showed usage was still high, 11 units in 19 days. Meter was pulled for testing on 8/31/18, read was normal.

*Lisa J. Clark*

10/2/18

Lisa J. Clark

Date

Utility Billing Office Supervisor

---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: October 1, 2018  
SUBJECT: Miranda Royer  
PROPERTY: **17 Gagne St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for above average usage. The customer did not find any leaks and has had the meter sent for testing. The test results have not returned yet.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 9/15/18

W/S

1. Date of Appeal: 8-31-18
2. Property Owner's Name: Miranda Royer Account #: 041680
3. Billing Address: 17 Gayne Street  
Rochester NH 03867
4. Service Location: 17 Gaynest Rch NH Zip Code 03867
5. Owners Representative: N/A
6. Owners Representative's Signature: Miranda Royer
7. Phone #: \_\_\_\_\_ Cell: 973-2333
8. Email Address: miranda31980@gmail.com

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from \_\_\_\_\_ to \_\_\_\_\_

10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.29 = \$ \_\_\_\_\_

b. How many units of sewer \_\_\_\_\_ x 6.52 = \$ \_\_\_\_\_

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

In the 14 years of me owning this house I have NEVER had a water bill higher than 180 per billing cycle. I think the meter is not working properly.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

I think meter is not working properly

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

I'm a single mother of 3. Father of my children in jail. I receive \$1100 weekly in child support. I work but only as I'm not medically released from FT. Please note: due to cancer treatment, but am in remission.

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14006968	041680	08/21/2018	09/25/2018	1.38	.00	701.10
<b>Amount Due</b>						<b>\$702.48</b>

041680  
ROYER MIRANDA A & JEREMY A  
17 GAGNE ST  
ROCHESTER, NH 03867-2617

Please Note Address Correction Below:

Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042019814006968300000702480

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
ROYER MIRANDA A & JEREMY A			17 GAGNE ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14006968	041680		09/25/2018		08/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/08/2018	05/07/2018	577	520	57	316.35
RES SEWER					57	384.75
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
135.30		05/31/2018	1.38	.00	701.10	<b>\$702.48</b>

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91  
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



Account: 041680

[12/22/08 - RECEIVED MESSAGE THAT PUBLIC WORKS HAD REFERRED US TO THIS NUMBER - DRAIN IN BASEMENT WITH DARK WATER THAT SMELLS LIKE SEWAGE - CALLED TERRY AT PUBLIC WORKS - TERRY HAD GIVEN HER OUR NUMBER IN ERROR - TERRY WILL TAKE CARE OF.

[2010-04-19 12:53:50 kathy]: CUSTOMER HAVING TENANT MOVING OUT TODAY DID FINAL BUT HAS A CREDIT BALANCE WHICH WAS APPLIED TO THE TENANT'S BILL OWNER WILL HAVE TO TAKE IT UP WITH THE TENANT.

[2012-11-21 16:00:40 ann]: TENANT CALLED ABOUT HIGH BILL - HE GOT ANGRY AND RAISED HIS VOICE - I TRIED TO EXPLAIN AND ADVISED HIM TO LOOK FOR LEAKS AND TOLD HIM OF THE SHARE FUND.

[2013-12-03 08:49:48 kathy]: RETURN TO SENDER CHANGE ADDRESS TO 17 GAGNE ST

[2018-08-27 15:18:40 karenb]: HOMEOWNER CALLED REGARDING HIGH BILL 8/24/18. EXPLAINED HOW TO CHECK METER, GOT ANOTHER READ TODAY AND IT IS STILL HIGH: 11 UNITS/19 DAYS. LEFT VOICEMAIL FOR HOMEOWNER.

[2018-08-28 16:35:30 karenb]: HOMEOWNER CALLED BACK. STATED SHE CHECKED HER METER AND NOTHING IS GOING ON. WANTED METER TESTED AND UAB FORM.

[2018-09-14 10:25:37 karenb]: METER PULLED FOR TESTING 8/31/18 S/N 69891129 MODEL 63544637. READ 0588. TEMP METER 085251988. READ 0. HOMEOWNER DROPPED OFF APPEAL FORM FOR OCTOBER UAB.

[2018-10-01 14:19:47 karenb]: GOT READ FOR UAB 9/27/18. READ 0005. 5 UNITS/27 DAYS = .18/DAY. USAGE IS NORMAL.



10/01/2018 14:14  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

1  
P  
|ubensing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
041680		27058	ROYER MIRANDA A & JEREMY A	A	012100390000					17 GAGNE ST				Active
100	1 RES WATER	SENS69891129		I	08/31/2018			0	588	11	0	0.00	0.00	
100	1 RES WATER	SENS69891129		A	08/08/2018			14006968	577	57	0	316.35	701.10	
100	1 RES WATER	SENS69891129		A	05/07/2018			13999091	520	11	0	61.55	135.30	
100	1 RES WATER	SENS69891129		A	02/01/2018			13991426	509	11	0	58.23	129.98	
100	1 RES WATER	SENS69891129		A	11/02/2017			13983777	498	12	0	63.48	141.72	
100	1 RES WATER	SENS69891129		A	08/04/2017			13976106	486	12	0	63.48	141.72	
100	1 RES WATER	SENS69891129		A	05/04/2017			13968383	474	12	0	63.48	141.72	
100	1 RES WATER	SENS69891129		A	02/03/2017			13960858	462	12	0	61.66	138.84	
100	1 RES WATER	SENS69891129		A	11/01/2016			13953355	450	11	0	52.91	121.55	
100	1 RES WATER	SENS69891129		A	08/02/2016			13945807	439	17	0	81.77	187.85	
100	1 RES WATER	SENS69891129		A	05/05/2016			13938233	422	13	0	62.53	143.65	
100	1 RES WATER	SENS69891129		A	02/05/2016			13930794	409	11	0	52.91	121.55	
100	1 RES WATER	SENS69891129		A	11/09/2015			13923397	398	12	0	56.75	131.63	
100	1 RES WATER	SENS69891129		A	08/07/2015			13915951	386	17	0	79.39	185.47	
100	1 RES WATER	SENS69891129		A	05/07/2015			13908437	369	15	0	70.05	163.65	
100	1 RES WATER	SENS69891129		A	02/18/2015			13901082	354	17	0	79.39	185.47	
100	1 RES WATER	SENS69891129		A	11/07/2014			13893702	337	13	0	60.71	141.83	
100	1 RES WATER	SENS69891129		A	08/05/2014			13886304	324	19	0	88.73	207.29	
100	1 RES WATER	SENS69891129		A	05/02/2014			13878805	305	22	0	102.30	239.58	
100	1 RES WATER	SENS69891129		A	02/04/2014			13871505	283	15	0	69.00	162.60	
100	1 RES WATER	SENS69891129		A	11/04/2013			13864180	268	1	0	17.48	47.33	
100	1 RES WATER	SENS69891129		A	09/05/2013			13858237	267	3	0	32.52	75.05	
100	1 RES WATER	SENS69891129		A	08/07/2013			13856804	264	14	0	64.40	151.76	
100	1 RES WATER	SENS69891129		A	05/09/2013			13849380	250	15	0	69.00	162.60	
100	1 RES WATER	SENS69891129		A	02/06/2013			13842098	235	14	0	64.00	150.89	
100	1 RES WATER	SENS69891129		A	11/07/2012			13834786	221	42	0	188.58	445.20	
100	1 RES WATER	SENS69891129		A	08/07/2012			13827429	179	14	0	62.86	148.40	
100	1 RES WATER	SENS69891129		A	05/07/2012			13820050	165	13	0	58.37	137.80	
100	1 RES WATER	SENS69891129		A	02/07/2012			13812788	152	13	0	58.37	137.80	
100	1 RES WATER	SENS69891129		A	11/04/2011			13805500	139	13	0	55.85	133.27	
100	1 RES WATER	SENS69891129		A	08/03/2011			13798197	126	13	0	51.48	122.88	
100	1 RES WATER	SENS69891129		A	05/04/2011			13790851	113	12	0	60.06	143.36	
100	1 RES WATER	SENS69891129		A	02/08/2011			13783658	101	14	0	47.19	112.64	
100	1 RES WATER	SENS69891129		A	11/03/2010			13776440	87	11	0	21.34	51.09	
100	1 RES WATER	SENS69891129		A	08/04/2010			13769171	76	5	0	15.91	44.35	
100	1 RES WATER	SENS69891129		F	06/21/2010			13765563	71	1	0	37.71	91.26	
100	1 RES WATER	SENS69891129		A	04/19/2010			13754750	61	9	0	62.85	152.10	
100	1 RES WATER	SENS69891129		A	02/02/2010			13744022	46	15	0	46.09	111.54	
100	1 RES WATER	SENS69891129		A	10/16/2009			13740253	35	11	0	49.19	117.39	
100	1 RES WATER	SENS69891129		A	08/04/2009			13732953	23	12	0	60.60	143.25	
100	1 RES WATER	SENS69891129		A	05/08/2009			13725823	8	15	5	52.52	124.15	
100	1 RES WATER	SENS69891129		A	02/03/2009			13718595	1,224	8	0	48.48	114.60	
100	1 RES WATER	NEPT31258622		I	12/08/2008			1371380	1,209	5	0	37.81	90.76	
100	1 RES WATER	NEPT31258622		A	11/05/2008			13704125	1,197	10	0	119.79	290.40	
100	1 RES WATER	NEPT31258622		A	08/01/2008			1364564	1,164	33	0	43.56	105.60	
100	1 RES WATER	NEPT31258622		E	02/12/2008			1357735	1,152	12	0	58.08	140.80	
100	1 RES WATER	NEPT31258622		A	11/01/2007			1350859	1,136	16	0	38.61	92.03	
100	1 RES WATER	NEPT31258622		A	07/31/2007			1344069	1,125	11	0	31.05	73.35	
100	1 RES WATER	NEPT31258622		A	04/30/2007			1337287	1,116	9	0	41.40	97.80	
100	1 RES WATER	NEPT31258622		A	02/13/2007					12	0			





# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 08/31/18

Customer Name: Daniel Bilodeau

Account: 303702

Service Address: #4 Blair Dr

Rochester NH 03868-7060

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

I recommend an abatement of 39 units of sewer on the August invoice and an abatement of sewer charges for any above average use on the November 2018 invoice.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The read for the August invoice was taken on 8/22/18. The usage will carry over into the November bill cycle.
3. The water did not go through the sewer system.
  - a. Total invoiced usage 49 Units
  - b. Average Consumption 10 Units
  - c. Above Average 39 Units

Value of 39 Units of Sewer at the current sewer rate of \$6.75 = \$263.25.

Total abatement = \$263.25 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark

10/2/18

Date

---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: October 1, 2018  
SUBJECT: Daniel Bilodeau  
PROPERTY: **4 Blair Dr**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for above average sewer usage on the August invoice due to a dead sewer deduct meter. The water did not go into the sewer system. The sewer deduct meter was replaced.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 9/10/18  
WIS

1. Date of Appeal: 3/31/18
2. Property Owner's Name: Daniel Bilodeau Account #: 303702
3. Billing Address: 4 Blair Dr  
Rochester NH
4. Service Location: \_\_\_\_\_ Zip Code 03868
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: 604-9914 Cell: \_\_\_\_\_
8. Email Address: danbilo@metrocast.net

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from \_\_\_\_\_ to \_\_\_\_\_

10. Abatement is being requested for:

a. How many units of water N/A x 5.29 = \$ \_\_\_\_\_

b. How many units of sewer \_\_\_\_\_ x 6.52 = \$ \_\_\_\_\_

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

A fitting to the meter for our irrigation system  
broke which caused water to leak/spray for up  
to 10 days (between lawn mowings). It also seems  
our deduct meter is stuck on 10.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

meter is stuck on same number for last four statements  
which was pointed out to me by the lady who answered the  
phone for the billing dept.

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? yes

Who made the repair? Summer rain

Has proof of the repair been attached to this appeal form? No charge

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

yes financially no & needing assistance

**Please note:**

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14008398	303702	08/23/2018	09/26/2018	0.54	.00	602.70
<b>Amount Due</b>						<b>\$331.29</b>

303702  
BILODEAU DANIEL M & MURIEL Y  
4 BLAIR DR  
ROCHESTER, NH 03868-7060

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042019814008398100000331298

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
BILODEAU DANIEL M & MURIEL Y			4 BLAIR DR /			
Bill Number	Account Number		Past Due Date		Bill Date	
14008398	303702		09/26/2018		08/23/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/22/2018	05/17/2018	89	40	49	271.95
RES WATER	08/22/2018	05/17/2018	6	6		.00
RES SEWER					49	330.75
<b>Last Payment Amt</b>			<b>Last Payment Date</b>		<b>Past Due</b>	
271.95			09/10/2018		0.54	
<b>Other Current Charges</b>			<b>Current Charges</b>		<b>Amount Due</b>	
.00			602.70		<b>\$331.29</b>	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91  
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

Remit Copy

Please write your account number on your check  
and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14008398	303702	08/23/2018	09/26/2018	0.00	.00	602.70
Amount Due						\$602.70

303702  
BILODEAU DANIEL M & MURIEL Y  
4 BLAIR DR  
ROCHESTER, NH 03868-7060

Please Note Address Correction Below:

Name

Street

City

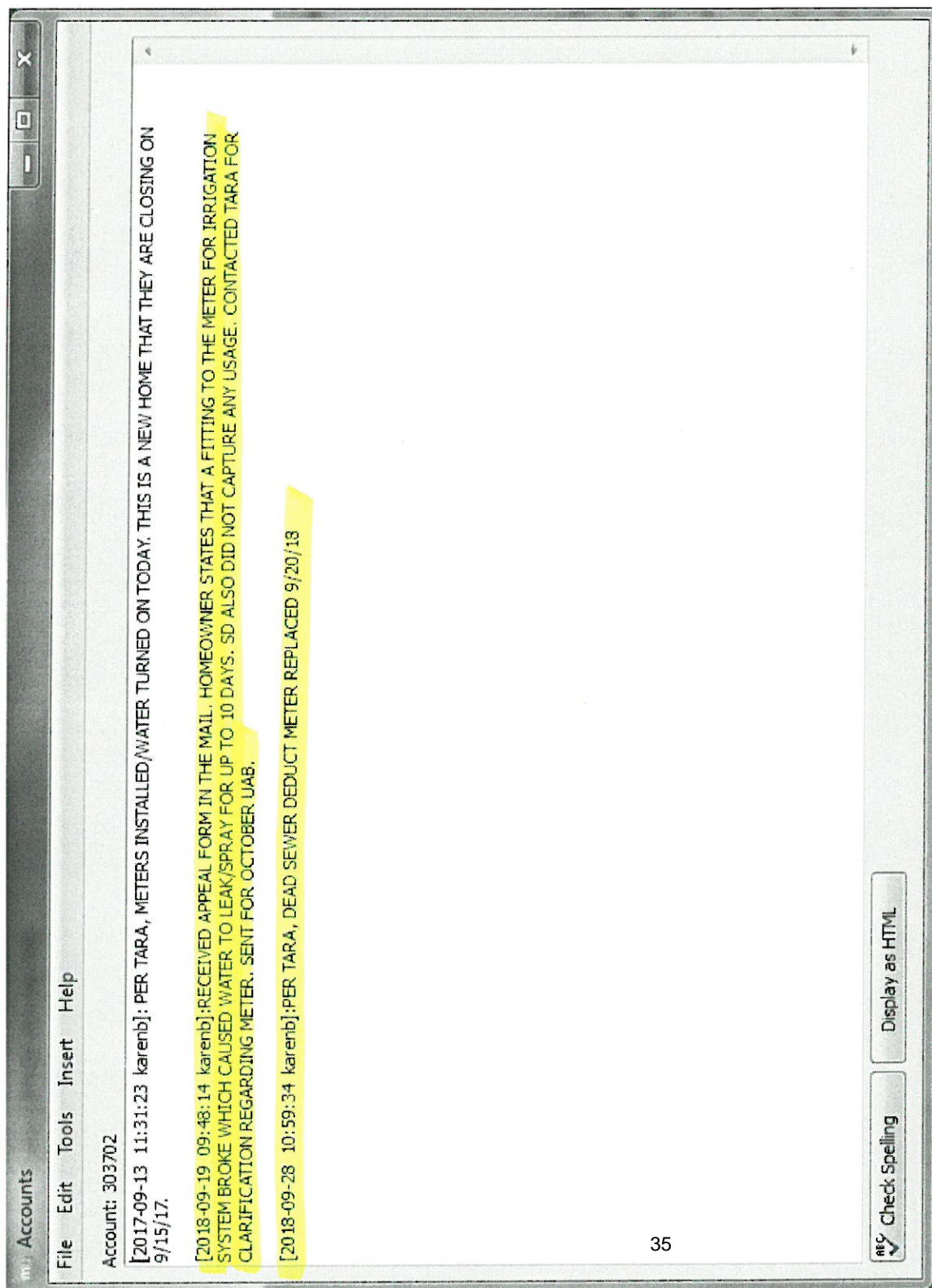
State

Zip

27195 rd



920960420198140083981000000602706







**munis**  
a tyler erp solution

|CITY OF ROCHESTER  
|UB Consumption History Report

1  
|P|ubcnsing

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	Usage Repl Usage Charge Amt Billed Amt	
303702	48617	BILODEAU DANIEL M & MURIEL Y	022403090337	Active
100	-	1 RES WATER	SENS89364020	89
100	-	1 RES WATER	SENS89364020	40
100	-	1 RES WATER	SENS89364020	30

\*\*\* END OF REPORT - Generated by Karen Bonneau \*\*\*





**munis**  
a tyler erp solution

|CITY OF ROCHESTER  
|UB Consumption History Report

```
|p|1
|ubcnsinq
```

Account Number	Customer # Name	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Amount	Status
Service	Mfr Meter Number				By				Usage								
303702	48617	BILODEAU DANIEL M & MURIEL Y	022403090337						4	BLAIR	DR						Active
100	-	2 RES WATER	I	09/20/2018			0						0			.00	
100	-	2 RES WATER	A	08/22/2018			14008398						0			.00	602.70
100	-	2 RES WATER	A	05/17/2018			14000499						0			.00	123.00
100	-	2 RES WATER	A	02/20/2018			13992823						0			.00	107.25

END OF REPORT - Generated by Karen Bonneau



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 09/14/18

Customer Name: Karen Cofferen

Account: 220980

Service Address: #96 A Trinity Cir

Rochester NH 03839

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

**I recommend no abatement on this appeal.**

The above recommendation is based upon the following findings:

1. The appeal was not received within the current billing cycle. Per City Ordinance 17:20: ***(a) Notification. The aggrieved user shall notify the Business Office in writing that said bill is contested before the next payment is due for water service. The notification shall explain why the bill is contested and provide the information necessary to determine the validity of the claim.***

Bill Date 7/20/18 – Bill Due Date 8/27/18 – Appeal filed 9/14/18

Lisa J. Clark

Lisa J. Clark  
Utility Billing Office Supervisor

10/2/18

Date

---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: October 1, 2018  
SUBJECT: Karen Cofferen  
PROPERTY: **96 A Trinity Cir**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

This appeal is for 7 units of sewer on the July invoice due to a hot water heater that leaked. The water did not go into the sewer system and the leak has been repaired.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 9/14/18

1. Date of Appeal: September 14, 2018
2. Property Owner's Name: Karen Cofferen Account #: 220980
3. Billing Address: 96 A Trinity Circle  
Rochester, N.H. 03839
4. Service Location: 96 A Trinity Circle Zip Code 03839
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: N/A Cell: 603-781-7683
8. Email Address: N/A

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from April 2, 2018 to July 2, 2018

10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.55 = \$ \_\_\_\_\_

b. How many units of sewer 7 x 6.75 = \$ 47.25

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ 47.25

11. Explanation of Appeal Request:

I am appealing because my hot water heater broke and flooded my basement. Unfortunately, I did not know it had happened right away and a lot of water was used. A new hot water heater has been installed.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes

Who made the repair? Daughter

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

**Please note:**

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*





**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check  
and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14005632	220980	07/20/2018	08/27/2018	1.70	.00	147.60
<b>Amount Due</b>						<b>\$149.30</b>

220980  
COFFEREN KAREN A  
96 TRINITY CIR UNIT A  
ROCHESTER, NH 03839

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018014005632600000149302

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
COFFEREN KAREN A			96 TRINITY CIR A /			
Bill Number	Account Number		Past Due Date		Bill Date	
14005632	220980		08/27/2018		07/20/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	07/02/2018	04/02/2018	178	166	12	66.60
RES SEWER					12	81.00
<b>Last Payment Amt</b>			<b>Last Payment Date</b>		<b>Past Due</b>	
61.27			06/19/2018		1.70	
<b>Other Current Charges</b>			<b>Current Charges</b>		<b>Amount Due</b>	
.00			147.60		<b>\$149.30</b>	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91  
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70  
CITY OF ROCHESTER WATER QUALITY REPORTS ONLINE AT:  
[WWW.ROCHESTERNH.NET/PUBLIC-WORKS/PAGES/WATER-QUALITY-REPORTS](http://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/PAGES/WATER-QUALITY-REPORTS)

**BILL IS DUE UPON PRESENTATION**

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

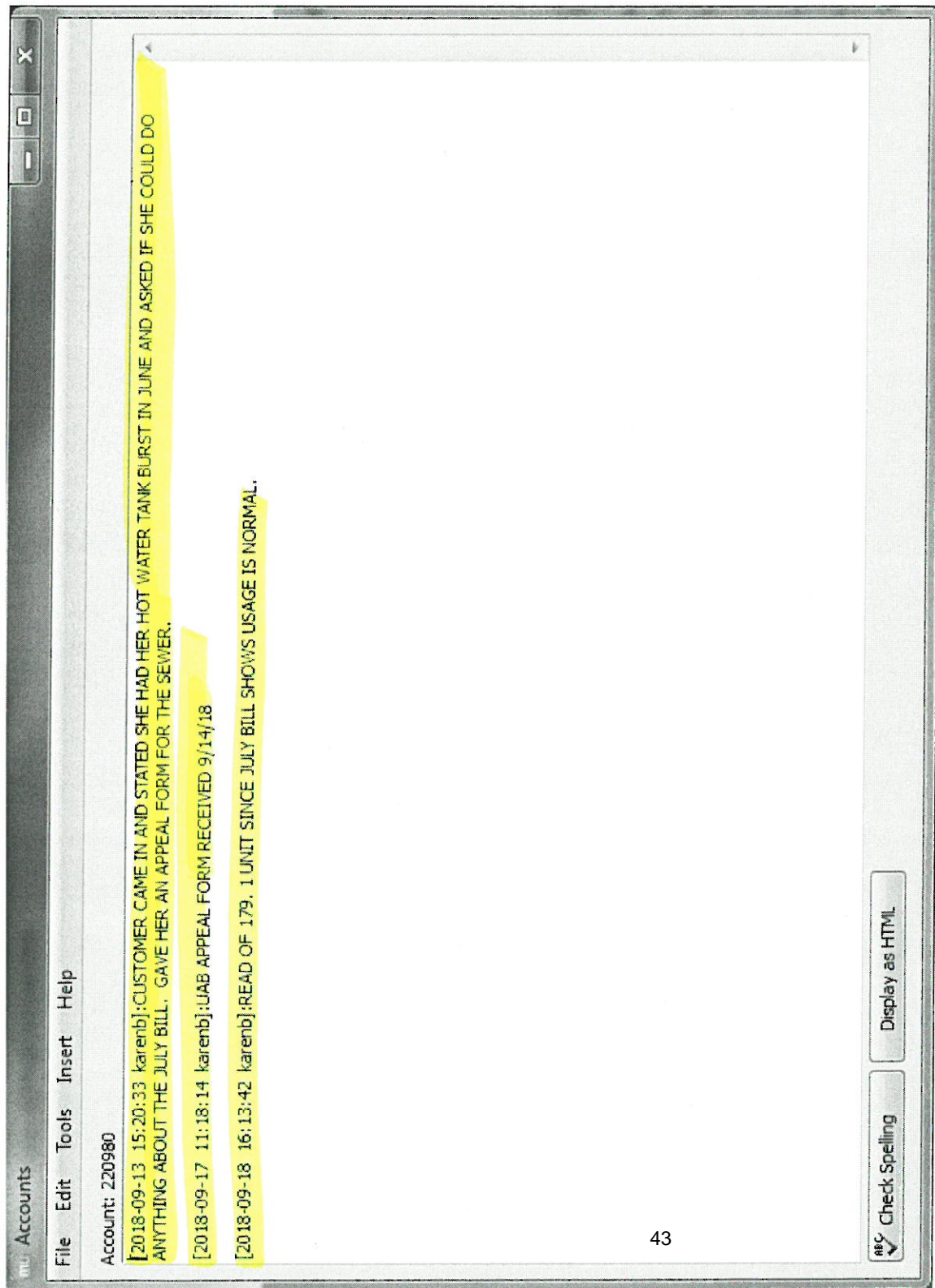
Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.







10/01/2018 16:15  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

1  
P  
|  
ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
220980	35838	COFFEREN KAREN A	02590036020A		96 TRINITY CIR A				Active
100	1 RES WATER	A 07/02/2018		14005632	12	0	66.60	147.60	
100	1 RES WATER	A 04/02/2018		13997795	15	0	27.33	60.71	
100	1 RES WATER	A 01/03/2018		13990150	4	0	21.16	52.35	
100	1 RES WATER	A 10/02/2017		13982472	4	0	21.16	52.35	
100	1 RES WATER	A 07/07/2017		13974820	6	0	31.74	70.86	
100	1 RES WATER	A 04/04/2017		13967122	4	0	21.16	52.35	
100	1 RES WATER	A 01/17/2017		13959610	4	0	30.15	68.34	
100	1 RES WATER	A 10/03/2016		13952081	6	0	24.05	55.25	
100	1 RES WATER	A 07/08/2016		13944535	6	0	28.86	66.30	
100	1 RES WATER	A 04/06/2016		13936967	6	0	24.05	55.25	
100	1 RES WATER	A 01/04/2016		13929558	5	0	19.24	49.09	
100	1 RES WATER	A 10/07/2015		13922165	4	0	23.40	54.60	
100	1 RES WATER	A 07/09/2015		13914714	5	0	23.35	54.55	
100	1 RES WATER	A 04/07/2015		13907212	5	0	23.35	54.55	
100	1 RES WATER	A 01/07/2015		13899866	5	0	18.68	48.53	
100	1 RES WATER	A 10/09/2014		13892472	4	0	23.35	54.55	
100	1 RES WATER	A 07/07/2014		13885045	5	0	18.68	48.53	
100	1 RES WATER	A 04/07/2014		13877596	4	0	17.74	47.59	
100	1 RES WATER	A 01/22/2014		13870310	3	0	23.00	54.20	
100	1 RES WATER	A 10/04/2013		13862961	5	0	32.20	75.88	
100	1 RES WATER	A 07/05/2013		13855584	7	0	17.48	47.33	
100	1 RES WATER	A 04/03/2013		13848154	3	0	18.40	48.25	
100	1 RES WATER	A 01/08/2013		13840895	4	0	18.14	47.99	
100	1 RES WATER	A 10/04/2012		13833576	4	0	22.45	53.00	
100	1 RES WATER	A 07/05/2012		13826239	5	0	26.94	63.60	
100	1 RES WATER	A 04/04/2012		13818853	6	0	17.96	47.17	
100	1 RES WATER	A 01/05/2012		13811597	4	0	22.45	53.00	
100	1 RES WATER	A 10/05/2011		13804283	10	0	44.23	104.80	
100	1 RES WATER	A 06/29/2011		13796989	5	0	21.45	51.20	
100	1 RES WATER	A 04/06/2011		13789655	6	0	25.74	61.44	
100	1 RES WATER	A 01/04/2011		13782480	5	0	21.45	51.20	
100	1 RES WATER	A 10/07/2010		13775227	9	0	38.61	92.16	
100	1 RES WATER	A 07/06/2010		13767970	3	0	16.31	44.75	

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 09/11/18

Customer Name: Neal Roberts

Account: 304168

Service Address: #90 Big Bear Rd

Rochester NH 03868-7022

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 7 units of sewer on the August invoice and an abatement of sewer charges for any above average use on the November 2018 invoice.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The read for the August invoice was taken on 8/22/18. The usage will carry over into the November bill cycle.
3. The water did not go through the sewer system.
  - a. Total invoiced usage 22 Units
  - b. Average Consumption 15 Units
  - c. Above Average 7 Units

Value of 7 Units of Sewer at the current sewer rate of \$6.75 = \$47.25.

Total abatement = \$47.25 plus accrued interest.

*Lisa J. Clark*

\_\_\_\_\_  
Lisa J. Clark

10/2/18

\_\_\_\_\_  
Date

---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: October 1, 2018  
SUBJECT: Neal Roberts  
PROPERTY: **90 Big Bear Rd**

Please find attached the Water Billing Appeal, email, account notes, consumption history, and invoice for the above location.

This appeal is for 22 units of water and sewer on the August 2018 invoice due to the sewer deduct not measuring usage. Per Tara Estates, this has been repaired.



**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 9/11/18

1. Date of Appeal: 9-11-18
2. Property Owner's Name: NEAL ROBERTS Account #: 304168
3. Billing Address: 90 BIG BEAR RD  
ROCHESTER, NH.  
03868
4. Service Location: 90 BIG BEAR RD Zip Code 03868
5. Owners Representative: SAUE AS ABOVE
6. Owners Representative's Signature: Neal Roberts
7. Phone #: 603-948-1611 Cell: \_\_\_\_\_
8. Email Address: NEALINNH@HOTMAIL.COM

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 5/17/18 to 8/22/18

10. Abatement is being requested for:

a. How many units of water 22 x 5.55 = \$ 122.10

b. How many units of sewer 22 x 6.75 = \$ 148.50

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ 270.60

PD IN FULL  
8/28/18  
CK # 307

11. Explanation of Appeal Request:

PER MAINTENANCE DEPT. AT TARA ESTATES  
THE METER THAT RECORDS THE WATER FOR  
SPRINKLER SYSTEM WAS NOT OPERATING  
DUE TO FAULTY INSTALLATION.

FOR FURTHER CLARIFICATION PLEASE CONTACT  
CATHY AT TARA ESTATES TEL: 332-4030

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

I DISPUTE THE METER READING OF THE SPRINKLER  
SYSTEM AS IT WAS NOT PROPERLY DONE THUS I  
NEVER GOT THE BENEFIT OF REDUCED FEES.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

*Please note:*

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
- 2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.*
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check  
and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14008407	304168	08/23/2018	09/26/2018	0.00	.00	270.60
<b>Amount Due</b>						<b>\$-6.00</b>

304168  
ROBERTS NEAL  
90 BIG BEAR RD  
ROCHESTER, NH 03868-7022

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042019814008407000000000000

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
ROBERTS NEAL			90 BIG BEAR RD /			
Bill Number	Account Number		Past Due Date		Bill Date	
14008407	304168		09/26/2018		08/23/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/22/2018	05/17/2018	108	86	22	122.10
RES WATER	08/22/2018	05/17/2018	12	12		.00
RES SEWER					22	148.50
<b>Last Payment Amt</b>		<b>Last Payment Date</b>	<b>Past Due</b>	<b>Other Current Charges</b>	<b>Current Charges</b>	<b>Amount Due</b>
276.60		08/30/2018	0.00	.00	270.60	<b>\$-6.00</b>

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91  
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

**Karen E. Bonneau**

---

**From:** Catherine LaPanne <clapanne@hynesnet.com>  
**Sent:** Monday, September 10, 2018 3:52 PM  
**To:** Karen E. Bonneau; Samantha Juneau  
**Cc:** Heather Williams  
**Subject:** deduct meter at 90 Big Bear

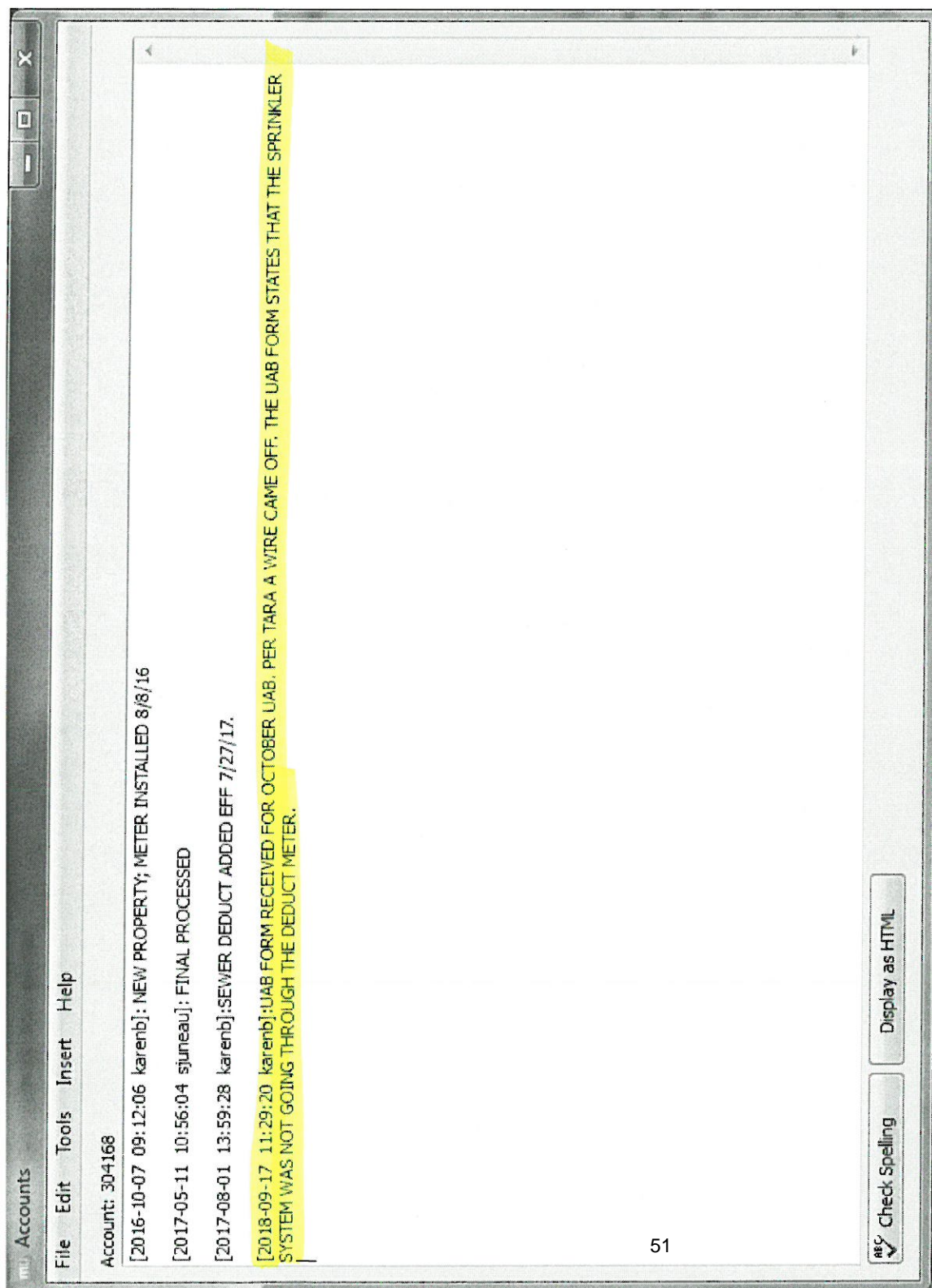
Hi Ladies,

The homeowner of 90 Big Bear brought his water bill in today and we could see the deduct meter was not working. Our maintenance staff went down and noticed a wire had come off so hooked it back up. I'm hoping you can adjust his bill for him.

Thanks,  
Cathy

**Cathy LaPanne**  
**Sales**  
**Tara Estates**  
**716 Salmon Falls Rd**  
**Rochester, NH 03868**  
**(603)332-4030**







main meter

10/01/2018 16:31  
karenb

CITY OF ROCHESTER  
UB Consumption History Report



1  
P  
|  
ubcensing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
304168	49618 ROBERTS NEAL		022403090416		90 BIG BEAR RD	Active
100 - 1 RES WATER	SENS74739978	A 08/22/2018	14008407	108	22 0 122.10	270.60

\*\* END OF REPORT - Generated by Karen Bonneau \*\*

main meter

10/01/2018 16:31  
karenb

CITY OF ROCHESTER  
|UB Consumption History Report

1  
|P  
|ubcnsing



Account Number	Service	Customer # Name	Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
304168		47268	ROBERTS BRETT & NEAL		022403090416		90 BIG BEAR RD				Active
100	-	1 RES WATER	SENS74739978	A 05/17/2018	14000509	86	14	0	77.70		172.20
100	-	1 RES WATER	SENS74739978	A 02/20/2018	13992833	72	14	0	74.85		166.83
100	-	1 RES WATER	SENS74739978	A 11/21/2017	13985186	58	16	0	84.64		169.40
100	-	1 RES WATER	SENS74739978	A 08/21/2017	13977511	42	22	0	116.38		201.14

\*\* END OF REPORT - Generated by Karen Bonneau \*\*

SD meter



10/01/2018 16:32 |CITY OF ROCHESTER |P 1  
karenb |UB Consumption History Report |ubcnsing

Account Number	Customer # Name	Cd Read Date Time	Parcel	Bill # Curr Read	Location	Usage	Repl Usage	Charge Amt	Billed Amt	Status
Service	Mfr Meter Number		By		Usage					
304168	49618 ROBERTS NEAL		022403090416		90 BIG BEAR RD					Active
100 - 2 RES WATER	SENS74739975	A 08/22/2018	14008407	12	0	0	0	.00	270.60	

\*\* END OF REPORT - Generated by Karen Bonneau \*\*

SD meter



10/01/2018 16:32  
karenb  
CITY OF ROCHESTER  
UB Consumption History Report  
Parcel  
By  
Bill # Curr Read  
Location  
Usage Repl Usage Charge Amt Billed Amt  
Status  
Active  
1  
| P  
| ubcnsing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd Read Date Time	By	Parcel	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
304168		47268	ROBERTS BRETT & NEAL	022403090416				90 BIG BEAR RD	Active
100	-	2 RES WATER	SENS74739975	A 05/17/2018			12	0	172.20
100	-	2 RES WATER	SENS74739975	A 02/20/2018			12	0	166.83
100	-	2 RES WATER	SENS74739975	A 11/21/2017			12	0	169.40
100	-	2 RES WATER	SENS74739975	A 08/21/2017			9	0	201.14

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 09/17/18

Customer Name: Pierre & Laurette Beaulieu

Account: 303550

Service Address: #47 Blair Dr

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 86 units of sewer and 43 units of water on the August invoice and an abatement of above average sewer charges and ½ of the above average water charges on the November 2018 invoice. The account and decision letter will be noted that this is a once in ten year appeal.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The read for the August invoice was taken on 8/22/18. The usage will carry over into the November bill cycle.
3. The water did not go through the sewer system.
  - a. Total invoiced usage 98 Units
  - b. Average Consumption 12 Units
  - c. Above Average 86 Units
  - d. ½ of Above Average 43 Units

Value of 86 Units of Sewer at the current sewer rate of \$6.75 = \$580.50.

Value of 43 Units of Water at the current water rate of \$5.55 = \$238.65.

**Total abatement = \$819.15 plus accrued interest.**

*Lisa J. Clark*

Lisa J. Clark  
Utility Billing Office Supervisor

10/2/18

Date



---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: October 1, 2018  
SUBJECT: Pierre & Laurette Beaulieu  
PROPERTY: **47 Blair Dr**

Please find attached the Water Billing Appeal, email, account notes, consumption history, and invoice for the above location.

This appeal is for 43 units of water and 86 units of sewer on the August 2018 invoice due to the sewer deduct not measuring usage and a leak in underground pipe. The leak has been repaired and the meter has been replaced.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 9/17/18

WIS

1. Date of Appeal: 9/12/2018
2. Property Owner's Name: Pierre & Laurette Beaulieu Account #: 303550
3. Billing Address: 47 Blair Drive  
Rochester, NH 03868
4. Service Location: 47 Blair Dr. @ Tara Estates Zip Code 03868
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: \_\_\_\_\_ Cell: Laurette: 603-969-7932  
Pierre: 603-988-9900
8. Email Address: Laurette.Beaulieu@gmail.com

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 5/17/2018 to 8/22/2018

10. Abatement is being requested for:

- a. How many units of water 43 x 5.55 = \$ 238.65
- b. How many units of sewer 86 x 6.75 = \$ 580.50
- c. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ 819.15

11. Explanation of Appeal Request:

We had two issues. 1-Leak in a pipe located underground near & before the deduction meter. The pipe between main line and the irrigation system is where the leak was, so it was leaking all the time during spring/summer when the system was connected and not just when we were running the irrigation system .

Calculation: 98 units less 12 = 86. Credit for water is half = 43 units.

2. Deduction meter not working. Using 4 quarters of usage to get an average: 12+12+13+10 = 47.

47 divided by 4 = 11.75. Calculation: 98 units less 12 = 86. Credit for sewer = 86 units.

Please consider when billing the next quarter, that the deduction meter and leaking piper were replaced on 9/11/2018.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ~~No~~ (circle one)

If yes, why?

The main meter is reading correctly but units are overstated due to an underground leak.

The deduction meter was not working at all. Dead meter. All water used by irrigation system was read as 42, which is the same as prior months' readings.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ~~No~~ (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes.

Who made the repair? Tara Estates staff

Has proof of the repair been attached to this appeal form? No. Tara contacted water/sewer department directly.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No.

***Please note:***

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check  
and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14008392	303550	08/23/2018	09/26/2018	1.98	.00	1,205.40
<b>Amount Due</b>						<b>\$1,207.38</b>

303550  
BEAULIEU LAURETTE P & PIERRE F  
47 BLAIR DR  
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042019814008392400001207380

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
BEAULIEU LAURETTE P & PIERRE F			47 BLAIR DR /			
Bill Number	Account Number		Past Due Date		Bill Date	
14008392	303550		09/26/2018		08/23/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/22/2018	05/17/2018	350	252	98	543.90
RES WATER	08/22/2018	05/17/2018	42	42		.00
RES SEWER					98	661.50
<b>Last Payment Amt</b>		<b>Last Payment Date</b>	<b>Past Due</b>	<b>Other Current Charges</b>	<b>Current Charges</b>	<b>Amount Due</b>
159.90		06/18/2018	1.98	.00	1,205.40	<b>\$1,207.38</b>

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91  
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

### Remit payment to:

City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

### For all other correspondence or accounting inquiries:

City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



Account: 303550

[2016-08-03 11:08:05 karenb]: RECEIVED NOTICE OF S/D METER AND REALIZED WE DID NOT HAVE AN ACCOUNT FOR THIS LOCATION. TARA STATED THAT IT HAD BEEN THERE FOR A BIT, UNSURE OF INITIAL DATE BUT THEY SOLD IT ON 6/23. ADDED ACCOUNT AND TARA WILL TAKE CARE OF FIRST BILL DUE TO THE FACT THAT NO FINAL BILL WAS EVER DONE BEFORE SALE.

[2017-08-22 14:12:36 karenb]: 73 UNITS OF USAGE ON AUGUST BILL. NOTIFIED TARA THAT SEWER DEDUCT IS READING ZERO USAGE SO MAY BE A DEAD METER.

[2017-08-22 15:34:19 karenb]: PER TARA READ TODAY IS 172 ON MAIN METER AND 68 ON SEWER DEDUCT. MAINTENANCE LOOKED UNDER HOME AND DID NOT SEE ANY PRESENT LEAKS; I COMMUNICATED THAT WE STILL THINK THE SEWER DEDUCT MAY BE A DEAD METER; HAS BEEN READING ZERO USAGE PAST FEW BILL CYCLES.

[2017-08-28 09:41:05 karenb]: PER TARA, SEWER DEDUCT METER WAS DEAD. REPLACED AND ADDED MXU 8/25/17.

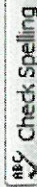
[2017-09-15 08:12:46 karenb]: RECEIVED UAB FORM FOR AUGUST BILL. FORWARDED FOR OCTOBER UAB.

[2017-10-13 10:36:12 karenb]: UAB GRANTED APPEAL 59 UNITS OF SEWER \$384.68. PROCESSED ADJUSTMENT.

[2018-09-11 14:45:06 karenb]: REPLACED SEWER DEDUCT PER TARA. NEW ID 85129296 0000. METER WAS DEAD AND LEAKING UNDER THE GROUND DUE TO A BROKEN FITTING.

[2018-09-12 12:03:17 karenb]: CUSTOMER CALLED AND STATED SHE WOULD BE FILING AN APPEAL. SHE IS NOT SURE HOW MUCH OF THE WATER WAS DUE TO HER IRRIGATION AND HOW MUCH WAS FROM THE LEAK. SHE STATED THE BILL IS LARGE AND SHE MAY FILE A ONCE IN TEN YEAR APPEAL FOR WATER TO SEE IF THE BOARD WILL APPROVE IT. I STATED THAT HER USAGE MAY NOT BE ENOUGH. IF THEY DO GIVE A ONCE IN TEN YEAR ABATEMENT SHE WOULD LIKE TO KNOW THE AMOUNT BEFORE IT IS PROCESSED SO SHE CAN DECIDE IF SHE WOULD LIKE IT.

[2018-09-19 09:50:30 karenb]: RECEIVED APPEAL FORM. SENT FOR OCTOBER UAB.



Display as HTML



Main meter

10/01/2018 16:39  
karenb

CITY OF ROCHESTER  
UB Consumption History Report



1  
P  
|ubcnsing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	By	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
303550	46211	BEAULIEU LAURETTE P & PIERRE	F022403090357							47 BLAIR DR				Active
100	-	1 RES WATER		A	08/22/2018			14008392	350	98	0	543.90	1,205.40	
100	-	1 RES WATER		A	05/17/2018			14000493	252	13	0	72.15	159.90	
100	-	1 RES WATER		A	02/20/2018			13992817	239	12	0	64.16	143.00	
100	-	1 RES WATER		A	11/21/2017			13885170	227	57	0	301.53	399.33	
100	-	1 RES WATER		A	08/21/2017			13977496	170	73	0	386.17	862.13	
100	-	1 RES WATER		A	05/18/2017			13969757	97	10	0	52.90	118.10	
100	-	1 RES WATER		A	02/24/2017			13962222	87	12	0	62.88	140.77	
100	-	1 RES WATER		A	11/21/2016			13954724	75	34	0	163.54	238.42	
100	-	1 RES WATER		A	08/25/2016			13947197	41	41	0	197.21	322.01	

\*\* END OF REPORT - Generated by Karen Bonneau \*\*

SD meter



10/01/2018 16:40  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

IP 1  
|ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
303550	46211	BEAULIEU LAURETTE P & PIERRE F022403090357				Active
100	2 RES WATER	I 09/11/2018			47 BLAIR DR	
100	SENS89355600	A 08/22/2018		0	0	.00
100	SENS89355600	A 05/17/2018		14008392	0	1,205.40
100	SENS89355600	A 02/20/2018		14000493	0	.00
100	SENS89355600	A 11/21/2017		13992817	0	.00
100	SENS89355600	I 08/25/2017		13985170	42	143.00
100	SENS73340804	A 08/21/2017		0	0	.00
100	SENS73340804	A 05/18/2017		13977496	0	.00
100	SENS73340804	A 02/23/2017		13969757	0	862.13
100	SENS73340804	A 11/21/2016		13962222	0	118.10
100	SENS73340804	A 08/25/2016		13954724	22	140.77
100	SENS73340804			13947197	21	238.42
					0	322.01

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/19/18

Customer Name: Marian L. Veno

Account: 051960

Service Address: #108 Maple St

Rochester NH 03867-2509

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 25 units of water and 25 units of sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of  $\frac{1}{2}$  of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.
  - a. Total invoiced usage 55 Units
  - b. Average Consumption (3 years) 6 Units
  - c. Above Average 49 Units
  - d.  $\frac{1}{2}$  of 49 24.5 Units

Value of 25 Units of Water at the current water rate of \$5.55 = \$138.75.

Value of 25 Units of Sewer at the current sewer rate of \$6.75 = \$168.75

Total abatement = \$307.50 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark  
Utility Billing Office Supervisor

10/2/18

Date

---

---

WATER/SEWER BILLING MEMORANDUM

---

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: October 1, 2018  
SUBJECT: Marian L. Veno  
PROPERTY: **108 Maple St**

Please find attached the Water Billing Appeal, account notes, consumption history, repair invoice, and invoice for the above location.

This appeal is for 55 units of water and sewer due to a toilet leak. The leak has been repaired.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 9/19/18

1. Date of Appeal: Sept 18, 2018 W/S  
2. Property Owner's Name: Marian L. Veno Account #: 051960  
3. Billing Address: 108 Maple Street  
Rochester NH 03867  
  
4. Service Location: Rochester Zip Code 03867  
5. Owners Representative: Donna L. Downes (daughter)  
6. Owners Representative's Signature: Donna L. Downes  
7. Phone #: (207) 457-1576 Cell: (603) 767-4092  
8. Email Address: kdlld@metrocast.net

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 5/9/18 to 8/21/18

10. Abatement is being requested for:

- a. How many units of water 55 x 5.29 = \$ 305.25  
b. How many units of sewer 55 x 6.52 = \$ 371.25  
C. Water & Sewer Department Fees of: \$ \_\_\_\_\_  
Total \$ 676.50

11. Explanation of Appeal Request:

Sewer/water bill increase from last statement of \$173.80  
to this statement of \$676.50.

Property owner, Marian Veno is a 90 year old  
resident that resides at home by herself. When the  
toilet "issue" was noticed, several attempts were  
made to rectify the issue. On 7-10-18 new "guts" were  
installed; on 7/16/18 a new handle lever and on  
7/16/18 a complete new toilet was installed.

I have been made aware of the once in 10 yr abatement  
policy.



12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

---

---

---

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? yes

If yes, has the leak been repaired? yes

Who made the repair? Ken Downes, (son-in-law)

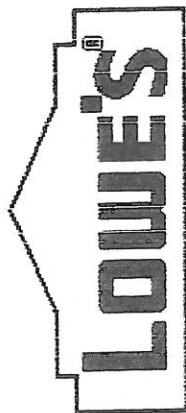
Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes it will. Marian is currently living on a fixed income of Social Security (only) and qualifies for ~~fuel~~ fuel assistance.

**Please note:**

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



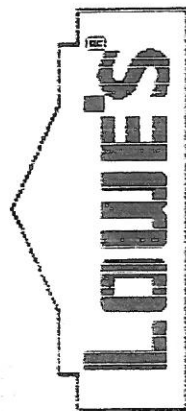
LOWE'S HOME CENTERS, LLC  
160 WASHINGTON ST., SUITE 8  
ROCHESTER, NH 03839 (603) 833-4000

- 10.00% OFF MILITARY- PERSONAL USE DISCOUNT SALE -  
- SALE -

SALES#: S2449CJ1 1214428 TRANS#: 26583136 09-10-18

476961 SHER STINSON EL CH WH 1.2	125.10	
139.00 DISCOUNT EACH	-13.90	
749948 STL 7-PC STBY METRIC C80	11.68	
12.98 DISCOUNT EACH	-1.30	
162421 40-LB SOLAR SALT MORTON	65.80	
7.31 DISCOUNT EACH	-0.73	
10 @ 6.58		
107204 LCC SYSTEM USE ONLY	0.00	N

SUBTOTAL: 202.58  
TOTAL TAX: 0.00  
INVOICE 26740 TOTAL: 202.58  
LCC: 202.58  
TOTAL DISCOUNT: 22.50



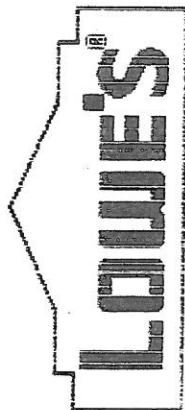
LOWE'S HOME CENTERS, LLC  
160 WASHINGTON ST., SUITE 8  
ROCHESTER, NH 03839 (603) 833-4000

- 10.00% OFF MILITARY- PERSONAL USE DISCOUNT SALE -  
- SALE -

SALES#: S2449D14 2218957 TRANS#: 27708113 07-16-18

792258 KORKY (LEVER) STAPLE UNIT	13.04	
14.49 DISCOUNT EACH	-1.45	
72218 23/32 CAT T-B USB SUBFL00	145.14	
26.88 DISCOUNT EACH	-2.69	
6 @ 24.19		
107204 LCC SYSTEM USE ONLY	0.00	N

SUBTOTAL: 158.18  
TOTAL TAX: 0.00  
INVOICE 02562 TOTAL: 158.18  
LCC: 158.18



LOWE'S HOME CENTERS, LLC  
160 WASHINGTON ST., SUITE 8  
ROCHESTER, NH 03839 (603) 833-4000

- 10.00% OFF MILITARY- PERSONAL USE DISCOUNT SALE -  
- SALE -

SALES#: S2449061 2465421 TRANS#: 22475113 07-10-18

1/8" X 50-FT GRASS CORO	5.90	
3.28 DISCOUNT EACH	-0.33	
2 @ 2.95		
677594 HBL 16 16H1 IN-USE WP OUR	8.09	
8.98 DISCOUNT EACH	-0.90	
795256 KORKY QUIETFILL PLAT COMP	19.76	
21.98 DISCOUNT EACH	-2.20	
107204 LCC SYSTEM USE ONLY	0.00	N

SUBTOTAL: 33.76  
TOTAL TAX: 0.00  
INVOICE 02458 TOTAL: 33.76  
LCC: 33.76  
TOTAL DISCOUNT: 3.76



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check  
and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14007238	051960	08/21/2018	09/25/2018	1.33	.00	676.50
<b>Amount Due</b>						<b>\$677.83</b>

051960  
VENO BERNARD & MARION  
108 MAPLE ST  
ROCHESTER, NH 03867-2509

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042019814007238000000677831

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
VENO BERNARD & MARION			108 MAPLE ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14007238	051960		09/25/2018		08/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/14/2018	05/09/2018	472	417	55	305.25
RES SEWER					55	371.25
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
73.80	06/04/2018	1.33	.00	676.50	<b>\$677.83</b>	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91  
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

**BILL IS DUE UPON PRESENTATION**

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

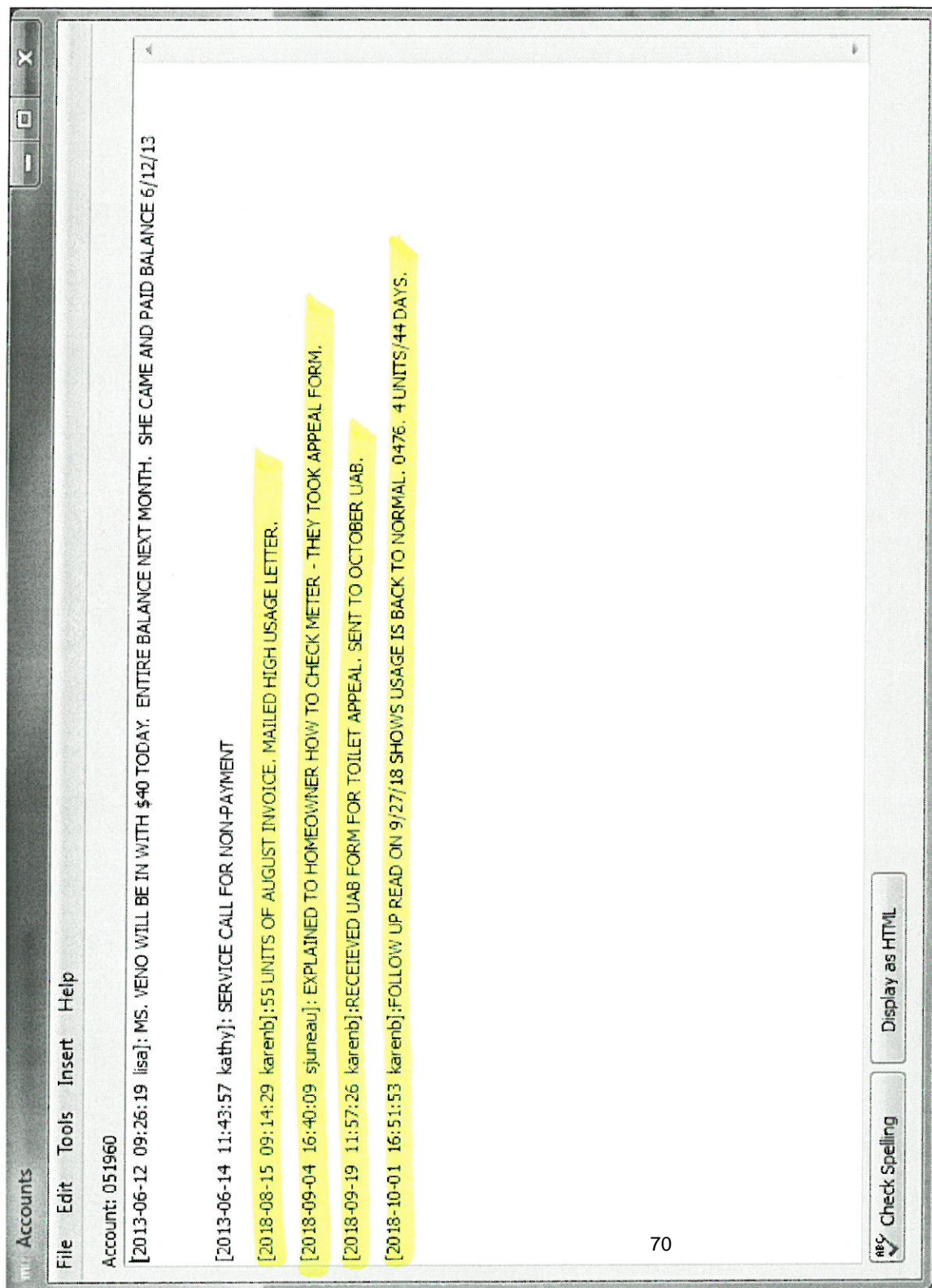
Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.











# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 09/20/18

Customer Name: James Hand

Account: 032760

Service Address: #13 Kendall St

Rochester NH 03867-1846

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

I recommend an abatement of 32 units of sewer on the August invoice and an abatement of sewer charges for any above average use on the November 2018 invoice.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The read for the August invoice was taken on 8/15/18. The usage will carry over into the November bill cycle.
3. The water did not go through the sewer system.
  - a. Total invoiced usage 44 Units
  - b. Average Consumption (3 years) 12 Units
  - c. Above Average 32 Units

Value of 32 Units of Sewer at the current sewer rate of \$6.75 = \$216.00.

Total abatement = \$216.00 plus accrued interest.

Lisa J. Clark

10/2/18

---

---

WATER/SEWER BILLING MEMORANDUM

---

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: October 1, 2018  
SUBJECT: James Hand  
PROPERTY: **13 Kendall St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

This appeal is for 32 units of sewer due to a leaking automatic waterer. The usage did not go through the sewer system. The customer is asking for the November invoice to be included.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only  
Received: 9/20/18

1. Date of Appeal: Sept. 18, 2018 W/S
2. Property Owner's Name: James Hand Account #: 032760
3. Billing Address: 13 Kendall St.  
Rochester NH 03867
4. Service Location: 13 Kendall St. Zip Code 03867
5. Owners Representative: Heather Hand
6. Owners Representative's Signature: Heather Hand
7. Phone #: 603-312-2346 Cell: 603-312-2346
8. Email Address: Handz1999@yahoo.com

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 5/11/18 to 8/15/18

10. Abatement is being requested for:

a. How many units of water 0 x 5.55 = \$ 0

b. How many units of sewer 32 x 6.75 = \$ 216.00

c. Water & Sewer Department Fees of: \$ 0

Total \$ 216.00

11. Explanation of Appeal Request:

We installed an automatic waterer for our garden. It was leaking, but did not know until we received our water bill. When we ~~checked~~ checked and discovered that it was leaking, we disconnected the automatic waterer. Since then, our water meter read is back to normal usage. The usage will carry over to my November invoice as well. Please consider abatement on that bill as well

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

---

---

---

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? ~~NO~~ YES

Who made the repair? Self

Has proof of the repair been attached to this appeal form? NO

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

---

---

---

**Please note:**

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*





**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14006657	032760	08/21/2018	09/25/2018	1.24	.00	541.20
<b>Amount Due</b>						<b>\$542.44</b>

032760  
HAND JAMES L  
13 KENDALL ST  
ROCHESTER, NH 03867-1846

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042019814006657200000542449

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
HAND JAMES L			13 KENDALL ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14006657	032760		09/25/2018		08/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/15/2018	05/11/2018	594	550	44	244.20
RES SEWER					44	297.00
<b>Amount Due</b>			<b>\$542.44</b>			
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges		
123.00	06/15/2018	1.24	.00	541.20		

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91  
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



Account: 032760

8/22/06 CUSTOMER CALLED TO SAY THEY WILL PAY \$200 BY 3/24 AND THE BALANCE BY 4/15/06

PAST DUE AMT. (115.30)

11/25/03 - NEW PAYMENT ARRANGEMENT

06/03/09- CHARGED SERVICE CALL FOR NON PAYMENT. JEFF PICKED UP CHECK # 3055

[2010-12-03 11:01:43 kathy]: TURNED OFF / ON FOR NON PAYMENT 11/30/10

[2014-11-05 09:41:24 sjuneau]: SERVICE CHARGE FOR NON PAYMENT 11/4

[2015-02-19 15:51:08 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW.

[2018-08-29 13:33:23 karenb]: HOMEOWNER CALLED DUE TO HIGH BILL. EXPLAINED HOW TO CHECK METER. SHE DOES NOT THINK ANYTHING IS LEAKING. WILL CHECK AND WE WILL GET READ ON 8/31 AND CALL HER TO LET HER KNOW IF USAGE HAS GONE DOWN.

[2018-09-14 09:18:16 karenb]: READ ON 8/31 WAS STILL HIGH. THEY FOUND THEIR AUTOMATIC WATERER LEAKING. GRABBING ANOTHER READ TODAY TO SEE IF IT IS BACK TO NORMAL.

[2018-09-17 12:08:32 karenb]: READ ON 9/14 WAS 608. 2 UNITS/14 DAYS = .14/DAY. USAGE IS BACK TO NORMAL.

[2018-09-20 08:33:27 karenb]: RECEIVED UAB FORM. SENT FOR OCTOBER UAB.

03/29/06- CUST CALLED AND SAID THEY WOULD BE IN TODAY TO PAY



10/02/2018 08:30  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

1  
P  
ubcnslng

Account Number Service	Customer # Name Mfr Meter Number	Parcel By	Cd Read Date Time	Bill # Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
032760	28009	HAND JAMES L	012300940000		13 KENDALL ST				Active
100	1 RES WATER	SENS69891122	A 08/15/2018	14006657	594	44	244.20	541.20	
100	1 RES WATER	SENS69891122	A 05/11/2018	13998783	550	10	55.50	123.00	
100	1 RES WATER	SENS69891122	A 02/07/2018	13991121	540	11	58.19	130.10	
100	1 RES WATER	SENS69891122	A 11/08/2017	13983478	529	14	74.06	165.34	
100	1 RES WATER	SENS69891122	A 08/03/2017	13975813	515	15	79.35	177.15	
100	1 RES WATER	SENS69891122	A 05/06/2017	13968091	500	10	52.90	118.10	
100	1 RES WATER	SENS69891122	A 02/08/2017	13960563	490	11	56.58	127.36	
100	1 RES WATER	SENS69891122	A 11/01/2016	13953062	479	11	52.91	121.55	
100	1 RES WATER	SENS69891122	A 08/03/2016	13945516	468	14	67.34	154.70	
100	1 RES WATER	SENS69891122	A 05/03/2016	13937943	454	10	48.10	110.50	
100	1 RES WATER	SENS69891122	A 02/09/2016	13930503	444	10	48.10	110.50	
100	1 RES WATER	SENS69891122	A 08/07/2015	13923109	434	12	56.75	131.63	
100	1 RES WATER	SENS69891122	A 05/07/2015	13915669	422	15	70.05	163.65	
100	1 RES WATER	SENS69891122	E 02/20/2015	13908151	407	9	42.03	98.19	
100	1 RES WATER	SENS69891122	A 11/07/2014	13900798	398	14	65.38	152.74	
100	1 RES WATER	SENS69891122	A 08/05/2014	13893421	384	12	56.04	160.92	
100	1 RES WATER	SENS69891122	A 05/02/2014	13886020	372	13	60.71	141.83	
100	1 RES WATER	SENS69891122	A 02/04/2014	13878520	359	15	69.75	163.35	
100	1 RES WATER	SENS69891122	A 11/06/2013	13871219	344	16	73.60	173.44	
100	1 RES WATER	SENS69891122	A 08/06/2013	13863897	328	15	69.00	162.60	
100	1 RES WATER	SENS69891122	A 05/07/2013	13856525	313	16	73.60	173.44	
100	1 RES WATER	SENS69891122	A 02/05/2013	13849102	297	14	64.40	151.76	
100	1 RES WATER	SENS69891122	A 11/05/2012	13841817	283	17	77.68	183.14	
100	1 RES WATER	SENS69891122	A 08/06/2012	13834510	266	15	67.35	159.00	
100	1 RES WATER	SENS69891122	A 05/03/2012	13827156	251	18	80.82	190.80	
100	1 RES WATER	SENS69891122	A 02/03/2012	13819777	233	16	71.84	169.60	
100	1 RES WATER	SENS69891122	A 11/03/2011	13812518	217	14	62.86	148.40	
100	1 RES WATER	SENS69891122	A 08/04/2011	13805232	203	16	71.84	169.60	
100	1 RES WATER	SENS69891122	A 05/05/2011	13797927	187	19	81.67	194.85	
100	1 RES WATER	SENS69891122	E 02/15/2011	13790583	168	13	55.77	133.12	
100	1 RES WATER	SENS69891122	A 11/02/2010	13783390	155	15	64.35	213.60	
100	1 RES WATER	SENS69891122	A 08/04/2010	13776170	140	15	64.35	153.60	
100	1 RES WATER	SENS69891122	A 05/05/2010	13761614	125	14	59.20	142.50	
100	1 RES WATER	SENS69891122	A 02/02/2010	13754481	111	15	62.85	152.10	
100	1 RES WATER	SENS69891122	A 11/04/2009	13747262	96	15	62.85	152.10	
100	1 RES WATER	SENS69891122	A 08/07/2009	13739985	81	17	71.23	172.38	
100	1 RES WATER	SENS69891122	A 05/06/2009	13732688	64	28	114.82	304.08	
100	1 RES WATER	SENS69891122	E 02/03/2009	13725555	36	12	48.40	114.60	
100	1 RES WATER	NEPT31248607	I 12/04/2008	0	1,981	24	125.24	296.05	
100	1 RES WATER	NEPT31248607	A 11/07/2008	13718330	1,974	7	.00	.00	
100	1 RES WATER	NEPT31248607	A 08/06/2008	13711115	1,953	21	84.84	200.55	
100	1 RES WATER	NEPT31248607	A 05/01/2008	13703860	1,921	32	121.12	290.67	
100	1 RES WATER	NEPT31248607	A 02/14/2008	1364297	1,902	19	68.97	167.20	
100	1 RES WATER	NEPT31248607	A 11/05/2007	1357472	1,877	25	90.75	220.00	
100	1 RES WATER	NEPT31248607	A 08/06/2007	1350605	1,855	22	79.86	193.60	
100	1 RES WATER	NEPT31248607	A 05/04/2007	1343810	1,828	27	95.04	226.88	
100	1 RES WATER	NEPT31248607	A 02/06/2007	1337029	1,812	16	55.20	130.40	
100	1 RES WATER	NEPT31248607	A 11/07/2006	1330250	1,798	14	48.30	114.10	
100	1 RES WATER	NEPT31248607	A 08/02/2006	1323440	1,777	21	72.45	171.15	
100	1 RES WATER	NEPT31248607	A 05/03/2006	1316657	1,748	29	97.08	225.75	
100	1 RES WATER	NEPT31248607			1,748	15	49.35	113.70	





# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 09/28/18

Customer Name: RAMA

Account: 042190

Service Address: #72 Lafayette St

Rochester NH 03867-2624

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

**I recommend no abatement on this appeal.**

The above recommendation is based upon the following findings:

1. The appeal was not received within the current billing cycle. Per the Policy on Water & Sewer Adjustments: ***This policy only applies to leaks that have occurred and are being appealed per section 17.20 of the City Ordinance. Per Ordinance 17.20(a) The appellant shall file an appeal to the Utility Billing office in writing prior to the payment due date.***
2. The appeal was received three days after the payment due date.

Bill Date 8/21/18 Due Date 9/25/18 Appeal received 9/28/18

*Lisa J. Clark*

10/2/18

\_\_\_\_\_  
Lisa J. Clark  
Utility Billing Office Supervisor

\_\_\_\_\_  
Date

---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: October 1, 2018  
SUBJECT: RAMA  
PROPERTY: **72 Lafayette St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

This appeal is for ½ of the billed usage for water in the Exhibition Building due to a leaking pipe. Fair staff repaired the leak.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: \_\_\_\_\_

*Rec'd  
9/28/18  
12pm -HAC*

1. Date of Appeal: 09-28-2018
2. Property Owner's Name: RAMA Account #: 042190
3. Billing Address: 72 LAFAYETTE ST  
ROCHESTER NH 03867
4. Service Location: 72 Lafayette Zip Code \_\_\_\_\_
5. Owners Representative: NANCY GILBERT
6. Owners Representative's Signature: Nancy Gilbert
7. Phone #: 603-332-1410 Cell: 603-923-9880
8. Email Address: NANCY924@metrocast.net

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 8-21, 2018 to \_\_\_\_\_
10. Abatement is being requested for:
- a. How many units of water 1/2 billed x 5.29 = \$ \_\_\_\_\_
- b. How many units of sewer \_\_\_\_\_ x 6.52 = \$ \_\_\_\_\_
- C. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

PIPE LEAK IN THE AGRICULTURAL BUILDING FIXED BY  
FAIR STAFF

NO PREVIOUS WATER BILLS TO ESTABLISH HISTORY



12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

we know we had a leak

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? yes

Who made the repair? Fairground Staff

Has proof of the repair been attached to this appeal form? No

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes, we are a struggling non-profit

**Please note:**

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account: 042190

[2016-02-01 11:05:44 karenb]:MARK PERRY QUESTIONED NOVEMBER BILL. CONSULTED WITH ROCKY AND KEN. WE ARE NO LONGER GOING TO CHARGE THE FLAT RATE SEWER NOW THAT WE HAVE EVERYTHING METERED. THE AGRICULTURAL BUILDING RIGHT IS NOT ON CITY SEWER. INACTIVATED 210 6, WHICH WAS THIS SEWER. DID BILL ADJUSTMENT TO REMOVE FLAT RATE SEWER AND SEWER CHARGE FOR AGRICULTURAL BUILDING FROM NOVEMBER BILL.

[2016-02-09 11:01:42 karenb]:ROCKY MET WITH MARK. GRANDSTAND BACK RIGHT IS NOT ON CITY SEWER. INACTIVATED 210 5 AND PROCESSED BILL ADJUSTMENT.

[2016-07-29 10:15:23 sjuneau]: FLAT RATE SEWER CHARGE WAS NOT DELETED PER PRIOR CONVERSATION ABOUT NO LONGER CHARGING IT. WILL PROCESS A BILL ADJUSTMENT FOR THE MAY BILL FOR THAT CHARGE. ALSO, UNSURE WHY ALL ACCOUNTS ARE LISTED AS 'SHUT OFF' WHEN THEY ARE DEFINITELY TURNED ON. CHANGED THEM TO TURNED ON STATUS.

[2016-11-03 11:38:07 karenb]: GEORGE AND TIM SHUT TURNED OFF ALL SERVICES EXCEPT THE OFFICE, MENS BATHROOM, FRONT BATHROOM AND METER PIT BY CAMPERS. THERE ARE STILL CAMPERS THERE WITH PEOPLE LIVING IN THEM.

[2016-11-09 12:10:35 sjuneau]: GOT A CALL FROM A RESIDENT STATING THAT A WATER SPIGOT BY THE BLEACHERS WAS RUNNING AT FULL BLAST. CALLED MARK PERRY AND HE STATED HE WOULD BE GOING DOWN THERE TO GET IT TURNED OFF. NOT SURE HOW LONG IT WAS RUNNING.

[2017-02-17 12:01:12 karenb]: WATER SHUT OFF /METER PULLED FROM OFFICE. METER IN BARN.

[2017-05-01 13:49:14 karenb]: TECHNICIAN TURNED ON WATER TO 4H (READ 5), OFFICE AND EXHIBITION BUILDING (READ 236) 4/20/17. REPLACED METER FOR OFFICE. WATER FOR FRONT BATHROOM WAS ALREADY ON: READ 256

[2017-05-08 15:55:25 karenb]: APPEAL FORM DROPPED OFF FOR AUGUST 2016 BILL DUE TO A LEAK IN THE MENS BATHROOM CAUSED BY VANDALISM. SHOWED NORMAL USAGE ON NOVEMBER BILL AND METER IS CURRENTLY PULLED AND WATER OFF AT THIS LOCATION. SENT FOR JUNE UAB.

[2017-06-13 09:25:50 karenb]:UAB BOARD DENIED APPEAL AND RECOMMENDED MEETING WITH THE CM.

[2017-07-10 10:26:37 karenb]:METER FOR CAMPGROUND RIGHT INSTALLED AND TURNED ON 7/6/17. 76166448 READ 151

[2017-08-02 14:51:28 sjuneau]: ALL METERS ARE PULLED FOR FAIRGROUNDS BESIDES FRONT BATHROOM & OFFICE. EXHIBITION READ 409. 4H BUILDING READ 43. CAMPGROUND RIGHT READ - 161

[2017-08-07 15:19:13 karenb]:PER LISA WE WILL LEAVE WATER ON UNTIL AFTER THE FOLEY RUN IN OCTOBER AND THEN WILL REACH OUT TO SCHEDULE TURN OFF /METER PULLS. DO NOT CHARGE FEE FOR TURN OFF.

[2017-10-24 11:35:16 karenb]:PULLED METER FROM FRONT BATHROOM. OFFICE IS ONLY ONE LEFT IN. READ 285. STORED IN CHLORINATOR BUILDING.

[2018-05-04 15:11:32 sjuneau]: IF WE PUT ALL THE METERS BACK IN - GRANDSTAND METER, BACK ONE. WILL BE 76166432. WILL NEED TO BE REPLACED IN COMPUTER. EXHIBITION METER WAS PUT IN AND FRONT BATHROOM.

[2018-07-24 15:00:40 sjuneau]: CHANGED TO BILLED WATER \*\*\*FRONT BATHROOM, OFFICE & EXHIBITION BUILDING ARE CURRENTLY ON\*\*\*\*

[2018-08-21 09:00:44 sjuneau]: NOTED 824 UNITS USED ON THE EXHIBITION BUILDING - SENT TECHNICIAN OUT TO VERIFY THAT METER IS READING 100CF. TECH VERIFIED THAT THE LEAK HAD STOPPED AND THE METER WAS READING ACCURATELY BY PULLING A METER REPORT. TECHNICIAN ALSO NOTED THAT THE BALL VALVE HAS BEEN TURNED OFF INSIDE. CALLED MARK PERRY TO LET HIM KNOW. HE WAS AWARE OF THE LEAK AND HAD TURNED IT OFF.

[2018-09-06 12:25:23 karenb]:METERS PUT IN 8/23/18. FAIRGROUNDS WILL BE CHARGED HOURLY RATE X 2 TECHNICIANS (4 HOURS X \$25 X 2 = \$200). CHANGED ALL ACTIVE METERS TO BILLED WATER. METER FOR TRUCK PULL RING (100 18) PUT IN 9/5/18. PREVIOUS METER 76166450 0001, PUT IN NEW METER BECAUSE NEEDED DONE RIGHT AWAY AND DID NOT HAVE OLD METER. NEW METER 85251984 READ 0000. MARK PERRY ALSO STATED METER FOR GRANDSTAND, BACK RIGHT SIDE (100 14) WAS SPRAYING. METER FROZE OVER WINTER WHILE WE STORED IT. METER 76871401 READ 0355 REPLACED WITH 84045017 READ 0000 ON 9/5/18.

[2018-09-26 15:36:36 lisa]:NOTE: AT CITY MGRS MEETING THERE WAS A DISCUSSION THAT WHILE INSPECTIONS WERE IN PROCESS ON 9/25/18 A FAUCET WAS FOUND OPEN AND RUNNING. TURNED OFF BY STAFF.

[2018-10-02 10:06:27 karenb]:UAB FORM WAS RECEIVED 9/28/18 AND SENT FOR OCTOBER UAB. THREE DAYS AFTER BILL DUE DATE.

Check Spelling

Display as HTML



10/02/2018 09:55      |CITY OF ROCHESTER      |P      1  
 karenb                    |UB Consumption History Report      |ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
042190	1121      ROCHESTER AGRICULTURAL & MECH	08/20/2018	012400670000		72 LAFAYETTE ST	Active
100    -    5 RES WATER	SENS76166471	A 08/20/2018	14006999	1,233	824      0      4,473.19	4,876.55

\*\* END OF REPORT - Generated by Karen Bonneau \*\*

10/02/2018 10:01  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

1  
P  
|ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
042190	1121	ROCHESTER AGRICULTURAL & MECH	012400670000		72 LAFAYETTE ST	Active
150 - 16 NON BILLED	SENS76166471	A 08/09/2017	13976136	409	161	31.19
150 - 16 NON BILLED	SENS76166471	A 05/11/2017	13968413	248	12	.00
150 - 16 NON BILLED	SENS76166471	A 11/03/2016	13953387	236	169	253.12
150 - 16 NON BILLED	SENS76166471	A 08/17/2016	13945839	67	46	.00
150 - 16 NON BILLED	SENS76166471	A 11/16/2015	13923429	21	21	2,176.41
						.00
						2,527.20
						.00
						2,527.14

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check  
and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14006999	042190	08/21/2018	09/25/2018	11.21	.00	4,876.55
<b>Amount Due</b>						<b>\$4,887.76</b>

042190  
ROCHESTER AGRICULTURAL & MECH  
ASSN  
72 LAFAYETTE ST  
ROCHESTER, NH 03867-2624

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042019814006999800004887766

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
ROCHESTER AGRICULTURAL & MECH			72 LAFAYETTE ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14006999	042190		09/25/2018		08/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/14/2018	08/11/2017	313	284	29	157.39
RES WATER	08/20/2018	05/01/2018	1		1	21.09
RES WATER	08/20/2018	08/09/2017	1233	409	824	4,473.19
COMM SEWER					29	192.60
COMM SEWER					1	32.28
<b>Last Payment Amt</b>			<b>Last Payment Date</b>		<b>Past Due</b>	
2,033.02			05/08/2018		11.21	
<b>Other Current Charges</b>			<b>Current Charges</b>		<b>Amount Due</b>	
.00			4,876.55		<b>\$4,887.76</b>	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91  
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

## BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.





# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: October 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/01/18

Customer Name: Officer Dale E & Patricia K

Account: 301850

Service Address: #23 Temple Dr

Rochester NH 03866-0327

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 12 units of sewer on the August invoice and an abatement of sewer charges for above average use on the November 2018 invoice.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The water did not go through the sewer system.
  - a. Total invoiced usage 22 Units
  - b. Average Consumption (3 years) 9 Units
  - c. Usage on sewer deduct 1 Unit
  - d. Above Average 12 Units

Value of 12 Units of Sewer at the current sewer rate of \$6.75 = \$81.00.

Total abatement = \$81.00 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark  
Utility Billing Office Supervisor

10/2/18

Date

---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: October 1, 2018  
SUBJECT: Dale E & Patricia K Officer  
PROPERTY: **23 Temple Dr**

Please find attached the Water Billing Appeal, account notes, consumption history, Tara Estates letter, and invoice for the above location.

This appeal is for 15 units of sewer due to his sewer deduct not working. The sewer deduct has been replaced.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 10/11/18  
W/S

1. Date of Appeal: 9/26/18
2. Property Owner's Name: OFFICER FAMILY REV TRUST % Account #: 301850
3. Billing Address: OFFICER DALE E + PATRICIA K.  
PO BOX 327  
ROCHESTER, NH 03866-0327
4. Service Location: 23 TEMPLE ST. Zip Code 03868
5. Owners Representative: DALE OFFICER
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-948-1471 Cell: 603-382-8534
8. Email Address: dale.officer@metrocast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/17/18 to 8/22/18

10. Abatement is being requested for:

- a. How many units of water \_\_\_\_\_ x 5.55 = \$ \_\_\_\_\_
- b. How many units of sewer 15 x 6.75 = \$ 101.25
- c. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ 101.25

11. Explanation of Appeal Request:

- SEE ATTACHED LETTER FROM HEATHER WILLIAMS,  
COMMUNITY MANAGER, TARA ESTATES.
- SEE ATTACHED "CITY OF ROCHESTER BILLINGS - WATER + SEWER"

I REVIEWED WATER BILLS AT THIS LOCATION BACK TO  
11/21/16 - AVERAGE MONTHLY USAGE (WHEN NO SPRINKLERS  
WERE IN USE) WAS 6-7 UNITS EACH BILLING  
PERIOD. TOTAL UNITS BILLED 5/17/18-8/22/18 WAS  
22 UNITS. ESTIMATING 7 UNITS AS THE SEWER  
USAGE WE'RE APPEALING THE OVER BILLING OF  
15 UNITS AS NOTED IN 10. b.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

METER WAS BROKEN - NOT REGISTERING USAGE (REPLACED)  
BY TARA ESTATES 9/27/18. PLEASE NOTE THESE METERS  
WERE PURCHASED BY TARA ESTATES FROM E. J. PRESCOTT  
(SEE ALSO ATTACHED LETTER FROM HEATHER WILLIAMS - TARA  
ESTATES).

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain: NO

**Please note:**

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

City of Rochester Billings			Water & Sewer													
			Read Date		Meter Readings		Usage in									
Bil Date	Description	Current	Previous	Current	Previous	100 cu ft	Charge	Amount Due	Last Pymt Amount							
08/23/18	Res Water	08/22/18	05/17/18	518	496	22	122.10					141.75				
	Res Water	08/22/18	05/17/18	33	32	1	0.00					21		6.75		
	Res Sewer					21	141.75	263.85	91.65			7		47.25		
												141.75		(94.50)		
05/21/18	Res Water	05/17/18	02/21/18	496	488	8	44.40					263.85		169.35		
	Res Water	05/17/18	05/15/18	33	32	1	0.00									
	Res Sewer					7	47.25	91.65	71.52							
02/22/18	Res Water	02/21/18	11/21/17	488	482	6	32.09									
	Res Water	02/21/18	11/27/17				0.00									
	Res Sewer					6	39.43	71.52	270.28							
11/22/17	Res Water	11/21/17	08/21/17	482	442	40	211.60									
	Res Sewer					40	58.68	270.28	106.29							
	NOTE: Sprinklers/irrigation system installed mid September 2017															
11/22/17	Res Water	11/21/17	08/21/17	482	442	40	211.60									
	Res Sewer					40	260.80	472.40	106.29							
08/21/17		08/21/17	05/18/17					106.29	70.86							
05/19/17	Res Water	05/18/17	02/24/17	433	427	6	31.74									
	Res Sewer					6	39.12	70.86	82.11							
02/27/17	Res Water	02/24/17	11/21/16	427	420	7	36.68									
	Res Sewer					7	45.43	82.11	121.55							



# TARA ESTATES COMMUNITY

716 SALMON FALLS RD ♦ ROCHESTER, NH 03868  
(603) 332-4030

---

September 28, 2018

City of Rochester  
Water & Sewer Billing  
Revenue Building  
19 Wakefield Street  
Rochester, NH 03867

To Whom It May Concern,

Dale Officer of 23 Temple Drive had a sewer deduct meter installed by Summer Rain on 09/18/2017. We provided the meter (ID: 83153378) with MXU #18416095. This was one of the old meters that measured in 1000's rather than 100CF.

There were no issues that we were aware of with getting a read of this meter until recently. Our maintenance department went to Dale's on 9/26/18 and ran 2 gallons of water through the meter and determined that the meter was not moving.

We have replaced the old meter with the IPERL Smart Meter programmed at 100CF as of 9/26/18 and have sent the new ID and old meter read to the city.

Dale feels that his water/sewer bill is higher than it should be based on the malfunction of his old meter. He would like to appeal his bill and I am providing this letter as documentation that his old meter was malfunctioning.

Please feel free to contact me with any additional questions.

Best Regards,



Heather Williams  
Community Manager  
hwilliams@hynesnet.com



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14008262	301850	08/23/2018	09/26/2018	0.00	.00	263.85
<b>Amount Due</b>						<b>\$263.85</b>

301850  
OFFICER FAMILY REV TRUST %  
OFFICER DALE E & PATRICIA K  
P O BOX 327  
ROCHESTER, NH 03866-0327

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042019814008262900000263855

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer				Service Address				Keep this portion for your records	
OFFICER FAMILY REV TRUST %				23 TEMPLE DR /					
Bill Number 14008262		Account Number 301850		Past Due Date 09/26/2018		Bill Date 08/23/2018			
Description		Read Date		Meter Readings		Usage in 100 cu. feet		Charge	
		Current	Previous	Current	Previous				
RES WATER		08/22/2018	05/17/2018	518	496	22		122.10	
RES WATER		08/22/2018	05/17/2018	33	32	1		.00	
RES SEWER						21		141.75	
Last Payment Amt 91.65		Last Payment Date 05/30/2018		Past Due 0.00		Other Current Charges .00		Current Charges 263.85	
								Amount Due \$263.85	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91  
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

**BILL IS DUE UPON PRESENTATION**

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account: 301850

[2015-06-23 13:52:24 karenb]: NEW OWNER CALLED; EXPLAINED HOW NAME CHANGES WITH DEED. DALE OFFICER PO BOX 327 ROCHESTER, NH 03866

[2017-11-27 15:25:16 karenb]:SEWER DEDUCT WAS NOT ADDED TO ACCOUNT BEFORE NOVEMBER INVOICE. PER TARA THE SD WAS ADDED IN SEPTEMBER AND THE READ IS 0031. PROCESSED A BILL ADJUSTMENT FOR 31 UNITS OF SEWER AND ADDED SD TO ACCOUNT WITH BEGINNING READ OF 31.

[2018-08-23 11:14:45 sjuneau]: READ IN MAY WAS 32 - GOT A READ FOR AUGUST BILL OF 31. MADE READ FOR BILL BE 33 AND LET TARA KNOW METER IS BACKWARDS

[2018-09-28 14:39:44 karenb]:PER TARA SEWER DEDUCT METER WAS DEAD. REPLACED 9/26/18. HOMEOWNER IS FILING APPEAL. APPEAL SENT FOR OCTOBER UAB.



main meter



10/02/2018 11:08  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

IP 1  
|ubensing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
301850	45903 OFFICER FAMILY REV TRUST %	022403090185			23 TEMPLE DR	Active
100 -	1 RES WATER	A 08/22/2018	14008262	518	22	122.10
100 -	1 RES WATER	A 05/17/2018	14000370	496	8	44.40
100 -	1 RES WATER	A 02/21/2018	13992696	488	6	32.09
100 -	1 RES WATER	A 11/21/2017	13985048	482	40	211.60
100 -	1 RES WATER	A 08/21/2017	13977372	442	9	47.61
100 -	1 RES WATER	A 05/18/2017	13969639	433	6	31.74
100 -	1 RES WATER	A 02/24/2017	13962106	427	7	36.68
100 -	1 RES WATER	A 11/21/2016	13954601	420	11	52.91
100 -	1 RES WATER	A 08/25/2016	13947077	409	14	67.34

\*\* END OF REPORT - Generated by Karen Bonneau \*\*

Sever Deduct meter



10/02/2018 11:09  
karenb  
CITY OF ROCHESTER  
UB Consumption History Report  
Parcel  
Bill # Curr Read  
Status  
1  
ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	By	Parcel	Location Usage Repl Usage Charge Amt Billed Amt	Status
301850	45903	OFFICER FAMILY REV TRUST %	022403090185		23 TEMPLE DR	Active
100 -	2 RES WATER	I 09/26/2018		0	0	.00
100 -	2 RES WATER	A 08/22/2018	14008262	33	0	.00
100 -	2 RES WATER	A 05/17/2018	14000370	32	1	263.85
100 -	2 RES WATER	I 05/15/2018	0	31	0	91.65
100 -	2 RES WATER	A 02/21/2018	13992696	31	0	.00
					0	71.52

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



10/02/2018 12:24  
karenb

CITY OF ROCHESTER  
YTD BUDGET REPORT

P 1  
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
510001	406105	XFER FROM RET EARNIN	-3,020,368	-3,202,368	.00	.00	.00	-3,202,368.00	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-9,923.11	.00	.00	-15,076.89	39.7%*
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-17,759.68	.00	.00	-32,240.32	35.5%*
510001	406601	USER FEES	-3,800,000	-3,800,000	-1,256,399.05	.00	.00	-2,543,600.95	33.1%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-2,431.30	.00	.00	-9,568.70	20.3%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	450.00	.00	.00	-24,450.00	-1.9%*
510001	406605	STUB FEES	0	0	-3,581.00	.00	.00	3,581.00	100.0%
510001	406826	HOMEOWNER FINANCE RE	-3,500	-3,500	-4,102.08	.00	.00	602.08	117.2%
TOTAL WATER WORKS REVENUE			-6,937,368	-7,119,368	-1,296,246.22	.00	.00	-5,823,121.78	18.2%
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	630,588	630,588	134,713.02	.00	.00	495,874.98	21.4%
51601057	511099	SALARIES - ADJUSTM	3,126	3,126	.00	.00	.00	3,126.00	.0%
51601057	513001	OVERTIME - REGULAR	45,000	45,000	1,771.39	.00	.00	43,228.61	3.9%
51601057	515001	ON CALL	4,497	4,497	837.38	.00	.00	3,659.62	18.6%
51601057	516000	LONGEVITY	3,082	3,082	787.50	.00	.00	2,294.50	25.6%
51601057	519000	TRAVEL ALLOWANCE	500	500	.00	.00	.00	500.00	.0%
51601057	521100	HEALTH INSURANCE	132,223	132,223	29,827.00	.00	22.00	102,374.00	22.6%
51601057	521200	DENTAL INSURANCE	2,603	2,603	672.67	.00	.00	1,930.33	25.8%
51601057	521200	11539 DENTAL	-42	-42	.00	.00	.00	-42.00	.0%*
51601057	521300	LIFE INSURANCE	1,069	1,069	231.56	.00	.00	837.44	21.7%
51601057	522000	SOCIAL SECURITY CO	49,351	49,351	9,849.94	.00	.00	39,501.06	20.0%
51601057	523000	RETIRE CONTRIBUTIO	77,754	77,754	15,788.37	.00	.00	61,965.63	20.3%
51601057	526000	WORKERS' COMPENSAT	29,747	29,747	29,752.00	.00	.00	-5.00	100.0%*
51601057	528001	DISABILITY INSURAN	6,434	6,434	1,319.00	.00	.00	5,115.00	20.5%
51601057	532001	STAFF DEVELOPMENT	4,080	4,080	966.19	.00	51.67	3,062.14	24.9%
51601057	532200	CONTRACTED SERVICE	0	0	234.00	.00	.00	-234.00	100.0%*
51601057	533000	OTHER PROF SERVICE	6,065	6,065	917.94	.00	1,468.74	3,678.32	39.4%
51601057	533000	18572 AUG 2018 GOB	0	0	3,703.11	.00	.00	-3,703.11	100.0%*
51601057	533001	AUDIT	4,140	4,140	.00	.00	.00	4,140.00	.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	.00	.00	10,350.00	1,450.00	87.7%
51601057	533004	MEDICAL SERVICES	500	500	32.33	.00	467.67	.00	100.0%

10/02/2018 12:24  
karenb

CITY OF ROCHESTER  
YTD BUDGET REPORT

P 2  
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	534003	SOFTWARE MAINTENAN	31,925	31,925	20,047.44	.00	2,793.36	9,084.20	71.5%
51601057	541100	WATER & SEWERAGE	7,800	7,800	815.16	.00	6,984.84	.00	100.0%
51601057	542300	CUSTODIAL SERVICES	2,200	2,200	346.50	.00	.00	1,853.50	15.8%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	33.33	.00	33.33	933.34	6.7%
51601057	543002	EQUIPMENT MAINTENA	1,412	1,412	1,357.00	.00	.00	55.00	96.1%
51601057	544200	RENTAL OF EQUIPMEN	410	410	.00	.00	.00	410.00	.0%
51601057	544500	LEASE COPIER/PRINT	1,675	1,675	784.39	.00	.00	890.61	46.8%
51601057	552001	FLEET INSURANCE	3,972	3,972	3,949.00	.00	.00	23.00	99.4%
51601057	552003	GENERAL LIABILITY	5,444	5,444	5,413.00	.00	.00	31.00	99.4%
51601057	553400	POSTAGE FEES	400	400	17.40	.00	.00	382.60	4.4%
51601057	554000	ADVERTISING	1,400	1,400	91.00	.00	222.00	1,087.00	22.4%
51601057	555000	PRINTING AND BINDI	1,000	1,000	.00	.00	22.00	978.00	2.2%
51601057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	375	.00	.00	215.97	159.03	57.6%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	376.86	.00	954.24	1,719.90	43.6%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	3,192.90	.00	581.22	5,225.88	41.9%
51601057	561010	CLOTHING	6,100	6,100	1,173.15	.00	897.11	4,029.74	33.9%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	1,438.63	.00	708.21	2,853.16	42.9%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	3,590.09	.00	1,909.91	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,312.50	.00	487.50	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	473.04	.00	371.60	2,780.36	23.3%
51601057	562600	VEHICLE FUEL	21,420	21,420	2,652.31	.00	.00	18,767.69	12.4%
51601057	573401	ADMIN EQUIPMENT	2,435	2,435	134.84	.00	.00	2,300.16	5.5%
51601057	573900	OTHER EQUIPMENT	7,000	7,000	310.07	.00	.00	6,689.93	4.4%
51601057	575100	INVENTORY PURCHASE	124,000	124,000	9,061.90	.00	11,891.60	103,046.50	16.9%
51601057	581000	DUES AND FEES	1,910	1,910	.00	.00	81.67	1,828.33	4.3%
51601057	583000	INTEREST EXPENSE	706,222	686,222	258,419.23	.00	.00	427,802.77	37.7%
51601057	584000	CONTINGENCY	20,000	20,000	.00	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	16.15	.00	2,000.00	733.85	73.3%
51601057	589031	LIEN DISCHARGE FEE	600	600	.00	.00	200.00	400.00	33.3%
51601057	591000	REDEMPTION OF PRIN	1,882,491	1,882,491	213,244.89	.00	37,500.00	1,631,746.11	13.3%
51601057	592001	DEPRECIATION	1,380,000	1,380,000	.00	.00	.00	1,380,000.00	.0%
51601057	593002	TRANS TO CAPITAL P	410,000	612,000	612,000.00	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	6,250.00	.00	.00	18,750.00	25.0%
TOTAL WATER WORKS EXPENSE			5,692,634	5,874,634	1,377,904.18	.00	80,214.64	4,416,515.18	24.8%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	295,859	295,859	68,166.02	.00	.00	227,692.98	23.0%
51601073	513001	OVERTIME - REGULAR	18,000	18,000	3,733.66	.00	.00	14,266.34	20.7%

10/02/2018 12:24  
karenb

CITY OF ROCHESTER  
YTD BUDGET REPORT

P 3  
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	515001	ON CALL	16,285	16,285	3,747.50	.00	.00	12,537.50	23.0%
51601073	516000	LONGEVITY	1,600	1,600	200.00	.00	.00	1,400.00	12.5%
51601073	521100	HEALTH INSURANCE	86,319	86,319	17,647.32	.00	11.00	68,660.68	20.5%
51601073	521200	DENTAL INSURANCE	1,500	1,500	404.17	.00	.00	1,095.83	26.9%
51601073	521300	LIFE INSURANCE	526	526	110.16	.00	.00	415.84	20.9%
51601073	522000	SOCIAL SECURITY CO	23,124	23,124	5,314.16	.00	.00	17,809.84	23.0%
51601073	523000	RETIREMENT CONTRIB	35,903	35,903	8,204.95	.00	.00	27,698.05	22.9%
51601073	526000	WORKERS' COMPENSAT	6,209	6,209	6,210.00	.00	.00	-1.00	100.0%*
51601073	528001	DISABILITY INSURAN	3,179	3,179	708.08	.00	.00	2,470.92	22.3%
51601073	532001	STAFF DEVELOPMENT	1,750	1,750	.00	.00	175.00	1,575.00	10.0%
51601073	533000	OTHER PROF SERVICE	11,500	11,500	.00	.00	7,000.00	4,500.00	60.9%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	.00	.00	5,000.00	5,000.00	50.0%
51601073	533006	LABORATORY SERVICE	26,732	26,732	3,487.92	.00	8,967.08	14,277.00	46.6%
51601073	541901	HVAC SERVICE CONTR	6,061	6,061	3,030.50	.00	3,030.50	.00	100.0%
51601073	543000	REPAIR AND MAINTEN	73,189	73,189	3,796.04	.00	11,809.33	57,583.63	21.3%
51601073	543002	EQUIPMENT MAINTENA	71,359	71,359	1,848.32	.00	9,910.00	59,600.68	16.5%
51601073	544500	LEASE COPIER/PRINT	568	568	1,141.05	.00	.00	-573.05	200.9%*
51601073	552002	PROPERTY INSURANCE	7,226	7,226	7,185.00	.00	.00	41.00	99.4%
51601073	553000	COMMUNICATIONS	12,996	12,996	2,339.44	.00	4,466.40	6,190.16	52.4%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	.00	.00	.00	1,000.00	.0%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	182.11	.00	166.12	1,251.77	21.8%
51601073	561009	TRAINING MATERIALS	1,000	1,000	.00	.00	.00	1,000.00	.0%
51601073	561010	CLOTHING	5,850	5,850	1,042.72	.00	1,168.94	3,638.34	37.8%
51601073	561015	SAFETY EQUIPMENT &	4,000	4,000	240.01	.00	72.29	3,687.70	7.8%
51601073	561031	CHEMICALS	192,592	192,592	27,242.04	.00	17,015.60	148,334.36	23.0%
51601073	561037	LABORATORY SUPPLIE	8,993	8,993	902.43	.00	495.90	7,594.67	15.5%
51601073	561040	EQUIPMENT REPAIR S	35,000	35,000	584.45	.00	2,135.39	32,280.16	7.8%
51601073	562200	ELECTRICITY	126,000	126,000	20,381.64	.00	34,762.04	70,856.32	43.8%
51601073	562400	HEATING FUEL	28,000	28,000	.00	.00	.00	28,000.00	.0%
51601073	573900	OTHER EQUIPMENT	39,024	39,024	.00	.00	.00	39,024.00	.0%
51601073	589030	PROP TAX TO OTH CO	30,175	30,175	309.00	.00	19,944.00	9,922.00	67.1%
TOTAL WATER TREATMENT PLANT			1,183,119	1,183,119	188,158.69	.00	126,129.59	868,830.72	26.6%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	34,098	34,098	8,068.76	.00	.00	26,029.24	23.7%
51601570	513001	OVERTIME - REGULAR	0	0	14.13	.00	.00	-14.13	100.0%*
51601570	516000	LONGEVITY	263	263	119.37	.00	.00	143.63	45.4%
51601570	521100	HEALTH INSURANCE	9,893	9,893	2,404.41	.00	.00	7,488.59	24.3%
51601570	521200	DENTAL INSURANCE	220	220	57.36	.00	.00	162.64	26.1%
51601570	521300	LIFE INSURANCE	59	59	12.84	.00	.00	46.16	21.8%

10/02/2018 12:24  
karenb

CITY OF ROCHESTER  
YTD BUDGET REPORT

P 4  
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601570	522000	SOCIAL SECURITY CO	2,517	2,517	595.07	.00	.00	1,921.93	23.6%
51601570	523000	RETIREMENT CONTRIB	3,909	3,909	879.33	.00	.00	3,029.67	22.5%
51601570	526000	WORKERS' COMPENSAT	77	77	77.00	.00	.00	.00	100.0%
51601570	528001	DISABILITY INSURAN	363	363	81.96	.00	.00	281.04	22.6%
51601570	543000	REPAIR AND MAINTEN	1,250	1,250	1,243.00	.00	.00	7.00	99.4%
51601570	544500	LEASE COPIER/PRINT	0	0	627.84	.00	.00	-627.84	100.0%*
51601570	553400	POSTAGE FEES	8,256	8,256	1,993.19	.00	55.00	6,207.81	24.8%
51601570	555000	PRINTING AND BINDI	410	410	.00	.00	.00	410.00	.0%
51601570	561003	OFFICE SUPPLIES	300	300	60.46	.00	48.09	191.45	36.2%
TOTAL WATER REVENUE OFFICE			61,615	61,615	16,234.72	.00	103.09	45,277.19	26.5%
TOTAL WATER ENTERPRISE FUND			0	0	286,051.37	.00	206,447.32	-492,498.69	100.0%
TOTAL REVENUES			-6,937,368	-7,119,368	-1,296,246.22	.00	.00	-5,823,121.78	
TOTAL EXPENSES			6,937,368	7,119,368	1,582,297.59	.00	206,447.32	5,330,623.09	
GRAND TOTAL			0	0	286,051.37	.00	206,447.32	-492,498.69	100.0%

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



10/02/2018 12:27  
karenb

CITY OF ROCHESTER  
YTD BUDGET REPORT

P 1  
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
520001	406105	XFER FROM RET EARNIN	-3,463,377	-3,523,377	.00	.00	.00	-3,523,377.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-25,533.48	.00	.00	21,533.48	638.3%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	.00	.00	.00	-16,049.00	.0%*
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	.00	.00	.00	-10,000.00	.0%*
520001	406601	USER FEES	-4,700,000	-4,700,000	-1,286,633.38	.00	.00	-3,413,366.62	27.4%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-2,514.65	.00	.00	-9,485.35	21.0%*
520001	406607	IMPACT FEES	-14,000	-14,000	-9,000.00	.00	.00	-5,000.00	64.3%*
520001	406701	SEPTIC DISPOSAL PERM	-125,000	-125,000	-27,455.00	.00	.00	-97,545.00	22.0%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	.00	.00	.00	-10,000.00	.0%*
520001	406826	HOMEOWNER FINANCE RE	-15,000	-15,000	-10,195.24	.00	.00	-4,804.76	68.0%*
TOTAL SEWER WORKS REVENUE			-8,371,926	-8,431,926	-1,363,831.75	.00	.00	-7,068,094.25	16.2%
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-285,618	-285,618	-13,358.00	.00	.00	-272,260.00	4.7%*
520002	406307	STATE AID GRANT C-77	-5,419	-5,419	-7,291.00	.00	.00	1,872.00	134.5%
520002	406308	STATE AID GRANT C-77	-8,660	-8,660	-2,416.00	.00	.00	-6,244.00	27.9%*
520002	406309	STATE AID GRANT C-83	-27,786	-27,786	.00	.00	.00	-27,786.00	.0%*
520002	406310	STATE AID GRANT C-83	-9,695	-9,695	-4,514.00	.00	.00	-5,181.00	46.6%*
520002	406311	STATE AID GRANT C-83	-20,027	-20,027	-10,478.00	.00	.00	-9,549.00	52.3%*
520002	406312	STATE AID GRANT C-85	-30,674	-30,674	.00	.00	.00	-30,674.00	.0%*
TOTAL SEWER WORKS REVENUE			-387,879	-387,879	-38,057.00	.00	.00	-349,822.00	9.8%
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	427,250	427,250	93,526.02	.00	.00	333,723.98	21.9%
52602057	511099	SALARIES - ADJUSTM	3,126	3,126	.00	.00	.00	3,126.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	1,853.05	.00	.00	6,246.95	22.9%
52602057	515001	ON CALL	4,497	4,497	837.38	.00	.00	3,659.62	18.6%
52602057	516000	LONGEVITY	1,982	1,982	287.50	.00	.00	1,694.50	14.5%

10/02/2018 12:27  
karenb

CITY OF ROCHESTER  
YTD BUDGET REPORT

P 2  
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	519000	TRAVEL ALLOWANCE	500	500	.00	.00	.00	500.00	.0%
52602057	521100	HEALTH INSURANCE	79,709	79,709	18,326.80	.00	11.00	61,371.20	23.0%
52602057	521200	DENTAL INSURANCE	1,370	1,370	361.14	.00	.00	1,008.86	26.4%
52602057	521300	LIFE INSURANCE	713	713	162.59	.00	.00	550.41	22.8%
52602057	522000	SOCIAL SECURITY CO	32,182	32,182	6,979.95	.00	.00	25,202.05	21.7%
52602057	523000	RETIRE CONTRIBUTIO	50,290	50,290	11,053.65	.00	.00	39,236.35	22.0%
52602057	526000	WORKERS' COMPENSAT	17,827	17,827	17,830.00	.00	.00	-3.00	100.0%*
52602057	528001	DISABILITY INSURAN	4,255	4,255	890.28	.00	.00	3,364.72	20.9%
52602057	532001	STAFF DEVELOPMENT	3,100	3,100	911.21	.00	51.66	2,137.13	31.1%
52602057	532200	CONTRACTED SERVICE	0	0	234.00	.00	.00	-234.00	100.0%*
52602057	533000	OTHER PROF SERVICE	9,125	9,125	1,082.93	.00	1,503.71	6,538.36	28.3%
52602057	533000	18572 AUG 2018 GOB	0	0	21,391.27	.00	.00	-21,391.27	100.0%*
52602057	533001	AUDIT	4,140	4,140	.00	.00	.00	4,140.00	.0%
52602057	533002	ENGINEERING SERVIC	1,000	1,000	.00	.00	.00	1,000.00	.0%
52602057	533004	MEDICAL SERVICES	500	500	32.34	.00	467.66	.00	100.0%
52602057	534003	SOFTWARE MAINTENAN	25,945	25,945	20,967.43	.00	2,792.36	2,185.21	91.6%
52602057	542300	CUSTODIAL SERVICES	2,200	2,200	346.50	.00	.00	1,853.50	15.8%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	.00	.00	.00	2,360.00	.0%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	33.34	.00	33.34	2,433.32	2.7%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	1,356.67	.00	.00	2,756.33	33.0%
52602057	544200	RENTAL OF EQUIPMEN	400	400	.00	.00	.00	400.00	.0%
52602057	544500	LEASE COPIER/PRINT	1,675	1,675	1,787.91	.00	.00	-112.91	106.7%*
52602057	552001	FLEET INSURANCE	8,980	8,980	8,929.00	.00	.00	51.00	99.4%
52602057	552002	PROPERTY INSURANCE	5,648	5,648	5,616.00	.00	.00	32.00	99.4%
52602057	552003	GENERAL LIABILITY	5,177	5,177	5,147.00	.00	.00	30.00	99.4%
52602057	553400	POSTAGE FEES	500	500	16.79	.00	.00	483.21	3.4%
52602057	554000	ADVERTISING	800	800	.00	.00	.00	800.00	.0%
52602057	555000	PRINTING AND BINDI	1,639	1,639	.00	.00	23.00	1,616.00	1.4%
52602057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
52602057	558000	TRAVEL	875	875	6.00	.00	209.97	659.03	24.7%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	376.85	.00	934.24	2,036.91	39.2%
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	5,418.15	.00	1,733.62	6,348.23	53.0%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,650	5,650	458.49	.00	476.88	4,714.63	16.6%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	1,450.50	.00	708.20	3,741.30	36.6%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	3,590.05	.00	1,909.95	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	1,312.47	.00	337.53	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	438.74	.00	161.26	.00	100.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	326.20	.00	.00	5,673.80	5.4%
52602057	562600	VEHICLE FUEL	41,000	41,000	5,914.30	.00	.00	35,085.70	14.4%
52602057	573401	ADMIN EQUIPMENT	1,818	1,818	160.74	.00	.00	1,657.26	8.8%
52602057	573900	OTHER EQUIPMENT	8,000	8,000	100.00	.00	.00	7,900.00	1.3%
52602057	575100	INVENTORY PURCHASE	12,000	12,000	674.09	.00	4,825.91	6,500.00	45.8%

10/02/2018 12:27  
karenb

CITY OF ROCHESTER  
YTD BUDGET REPORT

P 3  
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	581000	DUES AND FEES	1,290	1,290	.00	.00	81.66	1,208.34	6.3%
52602057	583000	INTEREST EXPENSE	882,593	862,593	306,704.58	.00	.00	555,888.42	35.6%
52602057	584000	CONTINGENCY	15,000	15,000	.00	.00	.00	15,000.00	.0%
52602057	589001	STATE PERMITS & FE	2,150	2,150	66.17	.00	1,400.00	683.83	68.2%
52602057	589034	ABATEMENTS/OVERLAY	0	0	.00	.00	4,406.00	-4,406.00	100.0%*
52602057	591000	REDEMPTION OF PRIN	2,954,033	2,954,033	1,237,695.05	.00	.00	1,716,337.95	41.9%
52602057	593002	TRANS TO CAPITAL P	406,500	486,500	486,500.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	6,250.00	.00	.00	18,750.00	25.0%
TOTAL SEWER WORKS EXPENSE			5,107,442	5,167,442	2,277,403.13	.00	22,067.95	2,867,970.92	44.5%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	450,043	450,043	100,600.64	.00	.00	349,442.36	22.4%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	5,705.20	.00	.00	26,794.80	17.6%
52602074	515001	ON CALL	29,438	29,438	6,743.27	.00	.00	22,694.73	22.9%
52602074	516000	LONGEVITY	2,500	2,500	.00	.00	.00	2,500.00	.0%
52602074	521100	HEALTH INSURANCE	80,535	80,535	16,945.60	.00	22.00	63,567.40	21.1%
52602074	521200	DENTAL INSURANCE	2,136	2,136	535.84	.00	.00	1,600.16	25.1%
52602074	521300	LIFE INSURANCE	638	638	158.22	.00	.00	479.78	24.8%
52602074	522000	SOCIAL SECURITY CO	37,307	37,307	8,248.75	.00	.00	29,058.25	22.1%
52602074	523000	RETIREMENT CONTRIB	55,202	55,202	12,097.63	.00	.00	43,104.37	21.9%
52602074	526000	WORKERS' COMPENSAT	5,320	5,320	5,321.00	.00	.00	-1.00	100.0%*
52602074	528001	DISABILITY INSURAN	3,927	3,927	835.22	.00	.00	3,091.78	21.3%
52602074	532001	STAFF DEVELOPMENT	3,240	3,240	.00	.00	240.00	3,000.00	7.4%
52602074	533000	OTHER PROF SERVICE	121,650	121,650	.00	.00	35,027.31	86,622.69	28.8%
52602074	533006	LABORATORY SERVICE	109,258	109,258	7,852.47	.00	32,136.33	69,269.20	36.6%
52602074	534009	INDUSTRIAL PRETREA	32,839	32,839	2,129.70	.00	13,310.30	17,399.00	47.0%
52602074	541901	HVAC SERVICE CONTR	18,824	18,824	9,412.00	.00	9,412.00	.00	100.0%
52602074	543000	REPAIR AND MAINTEN	96,370	96,370	2,894.60	.00	13,931.04	79,544.36	17.5%
52602074	543002	EQUIPMENT MAINTENA	150,459	150,459	19,637.60	.00	55,173.28	75,648.12	49.7%
52602074	544500	LEASE COPIER/PRINT	1,540	1,540	780.12	.00	.00	759.88	50.7%
52602074	552002	PROPERTY INSURANCE	5,283	5,283	5,253.00	.00	.00	30.00	99.4%
52602074	553000	COMMUNICATION	13,425	13,425	2,117.21	.00	2,164.00	9,143.79	31.9%
52602074	559000	MISC PURCHASED SER	8,000	8,000	.00	.00	8,000.00	.00	100.0%
52602074	561001	JANITORIAL SUPPLIE	1,600	1,600	200.89	.00	145.07	1,254.04	21.6%
52602074	561002	BUILDING MAINT SUP	7,750	7,750	755.57	.00	379.70	6,614.73	14.6%
52602074	561010	CLOTHING	9,000	9,000	973.71	.00	1,222.46	6,803.83	24.4%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	1,151.56	.00	.00	5,048.44	18.6%
52602074	561031	CHEMICAL	345,616	345,616	16,448.35	.00	17,186.85	311,980.80	9.7%
52602074	561037	LABORATORY SUPPLIE	30,423	30,423	3,561.24	.00	553.14	26,308.62	13.5%
52602074	561040	EQUIPMENT REPAIR S	89,800	89,800	4,576.81	.00	19,473.00	65,750.19	26.8%

10/02/2018 12:27  
karenb

CITY OF ROCHESTER  
YTD BUDGET REPORT

P 4  
glytddbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602074	562200	ELECTRICITY	375,000	375,000	75,194.45	.00	23,748.90	276,056.65	26.4%
52602074	562400	HEATING FUEL	43,000	43,000	735.43	.00	5,564.57	36,700.00	14.7%
52602074	573900	OTHER EQUIPMENT	21,700	21,700	.00	.00	.00	21,700.00	.0%
52602074	592001	DEPRECIATION	1,400,000	1,400,000	.00	.00	.00	1,400,000.00	.0%
TOTAL SEWER TREATMENT PLANT			3,590,523	3,590,523	310,866.08	.00	237,689.95	3,041,966.97	15.3%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	34,098	34,098	8,069.06	.00	.00	26,028.94	23.7%
52602470	513001	OVERTIME - REGULAR	0	0	14.14	.00	.00	-14.14	100.0%*
52602470	516000	LONGEVITY	263	263	119.38	.00	.00	143.62	45.4%
52602470	521100	HEALTH INSURANCE	9,898	9,898	2,404.65	.00	.00	7,493.35	24.3%
52602470	521200	DENTAL INSURANCE	223	223	57.42	.00	.00	165.58	25.7%
52602470	521300	LIFE INSURANCE	61	61	12.90	.00	.00	48.10	21.1%
52602470	522000	SOCIAL SECURITY CO	2,521	2,521	595.23	.00	.00	1,925.77	23.6%
52602470	523000	RETIREMENT CONTRIB	3,912	3,912	879.39	.00	.00	3,032.61	22.5%
52602470	526000	WORKERS' COMPENSAT	77	77	77.00	.00	.00	.00	100.0%
52602470	528001	DISABILITY INSURAN	367	367	82.03	.00	.00	284.97	22.4%
52602470	543000	REPAIR AND MAINTEN	1,250	1,250	1,243.00	.00	.00	7.00	99.4%
52602470	544500	LEASE COPIER/PRINT	0	0	503.89	.00	.00	-503.89	100.0%*
52602470	553400	POSTAGE FEES	8,520	8,520	1,993.18	.00	55.00	6,471.82	24.0%
52602470	555000	PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470	561003	OFFICE SUPPLIES	300	300	60.45	.00	48.08	191.47	36.2%
TOTAL SEWER REVENUE OFFICE			61,840	61,840	16,111.72	.00	103.08	45,625.20	26.2%
TOTAL SEWER ENTERPRISE FUND			0	0	1,202,492.18	.00	259,860.98	-1,462,353.16	100.0%
TOTAL REVENUES			-8,759,805	-8,819,805	-1,401,888.75	.00	.00	-7,417,916.25	
TOTAL EXPENSES			8,759,805	8,819,805	2,604,380.93	.00	259,860.98	5,955,563.09	
GRAND TOTAL			0	0	1,202,492.18	.00	259,860.98	-1,462,353.16	100.0%

\*\* END OF REPORT - Generated by Karen Bonneau \*\*