Q&A BID #15-17: October 8, 2014
Planning, Permitting, Licensing, and Code Enforcement Software System:

- Is the City's preference for an on-premise solution or a vendor hosted solution?-**Answer-We will entertain both types of solutions, we remain split on this issue, advantages to both. Vendors can include both types for consideration**
- Will the City provide a copy of the RFP in Word or Excel so we can respond to the requirements directly?- **Answer-Yes, but keep in mind you will still have to submit a hardcopy bid package. Attached is word-excel docs**
- The RFP mentions user counts: can you estimate how many users the City anticipates will require access to the system at any one time? **Answer-We estimate concurrent users to be initially 14 desktop, 8 mobile, but anticipate expansion beyond that maxing out possibly 30 total users**
- Regarding data conversion, can you please provide details on the data the City would like converted from BMSI (i.e. permits, inspections, code cases, contract information) **Answer-Converted data will be permit and inspection history**
- Are there any other systems requiring data conversion? If so, please provide system(s) and details on data to be converted. **Answer-No**
- Will you please provide a list of the types of permits currently issued by the City? Types of any planning and zoning applications processed? Types of licenses issued? Types of code cases processed? **Answer-Identified in section V Technical Specifications of RFP**
- What is the City's device of choice for mobile computing (i.e. iPads, smartphones, tablets)- **Answer-Tablets**
- Does the City utilize central cashiering? **Answer- Yes…all cashier duties are input to our Munis Financial Management System, but the duties themselves are no centralized**
- Is the City interested in scheduling inspections and obtaining information via a touch tone phone with IVR?- **Answer-Haven't discussed this option, but would likely consider**
- Is the City interested in electronic plan review; the ability to red-line, comment, overlay & compare, and edit electronic plan? If so, how many plan reviewers are at the City? **Answer-Not at this time, but in the future its likely we may want this feature.**
- Will you please provide details on the integration desired with Tri-Tech Perform?- **Answer-This system is a proprietary software used by Fire Dept for incident reporting, its listed as desirable, but we have recently discovered that this software will not allow input or export from external sources, so no vendor will be held to this item.**
- Ha the City seen any web or onsite demos from any vendors in the past two (2) years? If so, will you please provide which vendors have provided demonstrations? **Answer-Yes…Energov, Viewpoint,**
- Does the City have a budget for this RFP? If so, will you please provide? **Answer-Yes…City Council has appropriated $170,000.**