BID 15-01 Questions & Answers

1. Is it your intent to manage zoning appeals with this system? (Variances, change-in-use, challenges to the map, etc.)-

   Answer: Yes

2. Can you provide more detail on what you expect from the integration with MUNIS?

   Answer: We are seeking the ability to export all cash receipting activities into our financial management system, Munis.

3. Can you provide more detail on what you expect from the Patriot Assesspro software? Is this software used to manage property data?

   Answer: Assesspro is the software our Assessing Dept uses to track all property activities including assessments. The software has a GIS platform. So any activity from our permitting software would need to be able to export out any building permit activity to the Assesspro software.

4. Can you provide more detail on what you expect from the Tri Tech software? What is this software used for?

   Answer: Tri Tech is a very specialized Police, Fire, and Dispatch communications and incident reporting software. It's a proprietary software, and unique to public safety operations. Initially we thought that a workflow process for fire inspections would be able to be bridged into this software, but we recently learned that the Tri Tech software does not allow any input of data. So we have no specific expectations at this point, only if a vendor had any experience with the software we could take into consideration.

5. On the requirement matrix, if we identify an item as "Customization" would you like us to include the fees associated with performing this customization or is this just used for grading?

   Answer: Yes please identifying any Customization costs

6. Is the City more interested or open to a hosted solution or City hosted solution?

   Answer: We would consider a hosted solution, but please identify the costs differences of a hosted versus onsite solution

7. What do you use for GIS ?

Answer: We use a GIS product produced by CAI Technologies in Littleton, NH (You can view it at our website Assessing Department- GIS Online link.